

INS. CASE OWNER

CC 6 / III 150

LKK:

IDAC:

## ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

HP:

D.O.A:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

(V/L: YES / NO Insured Liability:

% Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

## FOR CSO ONLY:

Is driver the owner? (YES / NO)

If NO, Driver Name / Age:

Driver's Own Vehicle Number:

Insurance Company:

CAR 5315 X - 2 NA/INC/INC/INC/INC/INC

P.O. 22/8/2014

CAR 5462L - 2 CS/III INC/2082/1411613

P.O. 22/8/2014

Liability: 40% car

Email to TP to get evidence.

Email to workshop. Request for LOD.

Report already type.

Pending LOD

BV Set

File to Mr to close

\* in figure different in settlement amount.

## STAGE

DATE / PIC

Finalisation:

Email AIG for OI GIA:

Apt letter to OI:

Call OI:

After call ltr to OI:

Type Report:

Prepare Invoice:

Others:

Documentation Check List: Handler Typist

OI Apt Ltr:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email:

Payment Breakdown Form:

Others: LOD

## FINAL SETTLEMENT

Date/Time: 20/12/19

Confirm with: Gary

Email: ☒ Call: ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA SN No.: 15

If NO or B 28, Ass. Lia:

Repair Cost: 464

SS 1605-00

Loss of Rental (LOR):

SS

( days)

Loss of Use (LOU):

SS

6000 (\$150 x 4 days)

Loss of Income (LOI):

SS

1200.00 (\$450 x 4 days)

LOR only ☐ LOU only ☐

SS

LOR + LOU ☐ LOR + LOI ☐

[Tick only one]

GIA/LTA Search:

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

Total:

SS 4010.35

Global Sum SS: 4000.00

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: \$100 (200 - \$250)

## FINAL PAYMENT

Date/Time:

Confirm with:

Email: ☒ Call: ☐

Payee 1:

SS 4000.00

Name 1:

MBM Wheelpower Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF:

Signature

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKR 5315at Workshop m/s MSMof ROBInsured: 16 GOI-P?

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 8 days Res.: Yes or NoLump Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SKR 5315X Yr Regn: 6110

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Maruti 800 cc 1296Colour: Black A/C: Insured / Std / NI / NASp. Reading: 198774 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: W002120472A184584

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: \_\_\_\_\_

R: 265 / 35 R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. \_\_\_\_\_ D.O.I. 28/11/5

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Carlier Ligne 8/500/-5771.01 / 79.34

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation: \_\_\_\_\_ \$ + RS \_\_\_\_\_ \$

Photos

Others

TOTAL

Report Format : \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)



# MBM WHEELPOWER PTE LTD

Your Ref: SHC8462L

Our Ref: SKK5315X

1. Auto Consultants hence notify  
 2. Repairer of the following:  
 • Insure before/after spray painting  
 • Third party survey is on a "Without Prejudice" basis  
 • No legal modifications is allowed  
 • Sup inventory items must be insured and is subject to final approval from Insurance Company

Acknowledged by Repairer

To: India International Insurance Pte Ltd

Date:

29.7.2015

CC Motor Claims Dept

From:

Gary Wong

Email

Fax:

6458 6018

Fax

Contact:

8138 7188

Make / Model:

Mercedes Benz E250 CGI

Chassis No.:

WDD2120472A184584

Engine No.:

27186030044521

Accident Date:

26.7.2015

ESTIMATE FOR VEHICLE NO. : SKK5315X

DESCRIPTION	QTY	LIST PRICE
Front bumper	1	\$ 1,880.00
Front bumper retainer LH	1	\$ 65.00
Front bumper clips	10	\$ 6.00
Front fender LH	1	\$ 1,650.00
Front fender inner shield LH	1	\$ 250.00
Total:		\$ 3,851.00
Less 10%:		\$ (385.10)
Parts Total:		\$ 3,465.90
Special Nett		
Front sport rims RH	1	\$ 1,200.00
Front tyre	1	\$ 400.00
LABOUR		
To remove & install damage area		\$ 800.00
To rust proofing damage area		\$ 80.00
To check wiring and lighting		\$ 50.00
To spray painting on affected area		\$ 800.00
Total:		\$ 6,795.90
7% GST:		\$ 475.71
Grand Total:		\$ 7,271.61

Please survey the vehicle at 2 Kung Chong Road S(159140)

(Kindly contact us @ 8138 7188)

mbm wheelpower pte ltd

2 kung chong road singapore 159140

T 64583188 F 64586018

Company Registration Number : 200204110W

Tel: 6347 6100 Ext 128 Fax: 6224 4174  
Email: [sherini@iii.com.sg](mailto:sherini@iii.com.sg)

---

**From:** Sherini Pillai  
**Sent:** Tuesday, April 19, 2016 12:00 PM  
**To:** 'bevanlim@lkkauto.com' <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>  
**Subject:** RE: PODS III Ref: MCT15070994 LKK Ref: CC6/III15012851/Rna3 Accident on 26.07.2015 involving SHC8462L (India) and SKK5315X (TP) along/at Compassvale Road

Dear Bevan,

Refer to the above matter.

Pls advice what is the status of this matter. As per attached LOD from MBM, they are claiming for LOI at \$13K?

Thank you.

Best Regards  
Sherini Pillai  
Motor Claims Dept  
India International Insurance Pte Ltd  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 128 Fax: 6224 4174  
Email: [sherini@iii.com.sg](mailto:sherini@iii.com.sg)

---

**From:** Sherini Pillai  
**Sent:** Thursday, October 22, 2015 3:27 PM  
**To:** 'bevanlim@lkkauto.com' <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>  
**Cc:** Isabelle <[isabelle@iii.com.sg](mailto:isabelle@iii.com.sg)>; Neo Wei Min Mike <[mike@iii.com.sg](mailto:mike@iii.com.sg)>  
**Subject:** RE: PODS III Ref: MCT15070994 LKK Ref: CC6/III15012851/Rna3 Accident on 26.07.2015 involving SHC8462L (India) and SKK5315X (TP) along/at Compassvale Road

Hi Bevan,

Agreed liability at 100%. Please proceed.

Dear Isabelle,

Please assist w 1<sup>st</sup> letter

Thank you.

Best Regards  
*Sherini Pillai*  
Motor Claims Dept  
India International Insurance Pte Ltd  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 128 Fax: 6224 4174  
Email: [sherini@iii.com.sg](mailto:sherini@iii.com.sg)

---

**From:** Neo Wei Min Mike  
**Sent:** Thursday, October 22, 2015 3:07 PM  
**To:** Sherini Pillai

Roger Yap

Motor Claim Dept.

India International Insurance Pte Ltd

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**From:** Mei Kwan (LKK Auto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 30 July, 2015 8:13 PM

**To:** Motor Claim - III

**Cc:** KKLau; Bevan Lim (LKK Auto); Joy Irene (LKK Auto); Admin A

**Subject:** PODS III Ref: (TBA) LKK Ref: CC6/III15012851/Rna3 Accident on 26.07.2015 involving SHC8462L (India) and SKK5315X (TP) along/at Compassvale Road

## PODS - Express Settlements

### WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKK 5315X at M/s Mbm Wheelpower Pte Ltd.

Enclosed herewith a copy of TP's SAS report and estimated cost of repair for your perusal.

Please be informed that estimated cost of repair is \$7,271.61.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Bevan and he can be contacted at DID: 6841 6051

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located

## Asher Sng (LKKAUTO)

---

**From:** Thin Thin (LKKAUTO)  
**Sent:** Tuesday, 27 November 2018 3:57 PM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** FW: YOUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rua3n2-1Accident involving SKK5315X & SHC8462L on 26.07.2015 along compassvale road

---

**From:** Thin Thin (LKKAUTO)  
**Sent:** Thursday, 26 July 2018 7:43 PM  
**To:** 'yinsiew.kon@mbmwheelpower.com.sg' <yinsiew.kon@mbmwheelpower.com.sg>  
**Subject:** RE: YOUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rua3n2-1Accident involving SKK5315X & SHC8462L on 26.07.2015 along compassvale road

Without Prejudice,

Dear Yin Siew,

We refer to the below matter.

We regret to inform you that we have our Principal instruction to maintain our offer.

Kindly re-consider our offer.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg) <yinsiew.kon@mbmwheelpower.com.sg>  
**Sent:** Saturday, 16 June 2018 12:21 PM  
**To:** Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Subject:** RE: YOUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rua3n2-1Accident involving SKK5315X & SHC8462L on 26.07.2015 along compassvale road

Hi Thin Thin,

## Hsiao Tong (LKKAUTO)

**From:** Sherini Pillai <sherini@iii.com.sg>  
**Sent:** Friday, 20 December 2019 9:25 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: <MANDATE>: OUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rpa3n2-1

Hi Hsiao Tong,

Please go ahead & wrap up on a global basis at \$4,500.00 (all-in).

Best Regards,

*Sherini Pillai*

**Motor & Work Injury Claims Department**

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

☎ 6347 6128 Fax: 6224 4174

Company Registration No. 198703792K



**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Thursday, December 19, 2019 12:28 PM  
**To:** Sherini Pillai <sherini@iii.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: <MANDATE>: OUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rpa3n2-1

Dear Sirs/Mdm,

We refer to the above matter.

We have offered third party repairer at 2,010.35(all-in). However third party rejected our offer for LOU at \$100.00/day and counter propose LOU at \$150.00/ day & LOI at \$628.23/day as their client vehicle is for limousine service. Kindly refer to the attached N.O.A. from third party for your perusal.

The summary of claim is as follows: -

	Our Offer	Third Party Counter Proposed
1. Cost of Repair (w/GST)	\$ 1,605.00	\$ 1,605.00
2. Loss of Use (4days x \$100)	\$ 400.00	\$ 600.00 (4days x \$150.00)
3. Loss of Income	-	\$ 2,512.92 (4days x \$628.23)
4 LTA/GIA Search Fee	\$ 5.35	\$ 5.35
Total	\$ 2,010.35	<b>\$ 4,723.27</b>

Kindly let us have your further mandate/instruction.

Thank you.

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>

**Sent:** Monday, 2 April 2018 4:48 PM

**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: <MANDATE>: OUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rna3

Dear Thin Thin,

Approved, please proceed.

Regards,

*Sherini Pillai*

**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6128 Fax: 6224 4174



---

**From:** Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]

**Sent:** Monday, April 02, 2018 4:38 PM

**To:** Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** <MANDATE>: OUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rna3

### **PODS – Express Settlements**

Dear Sir / Madam,

We advise our recommendation as follows:

- |                |                             |
|----------------|-----------------------------|
| (a) Liability  | : 100%                      |
| (b) Quantum    | :                           |
| COR            | : \$ 1,605.00               |
| LOU            | : \$ 400.00(\$100 x 4days)  |
| LTA Search Fee | : \$ 5.35                   |
| Total          | : \$ 2,010.35               |
| Veh Model      | : MERCEDES E250 – 1796cc    |
| (c) Remarks    | : Surveyor recommend 4 days |

Please revert with your approval / mandate / instructions, if any. The relevant documents are attached.

Best Regards,



**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sherini Pillai [<mailto:sherini@iii.com.sg>]

**Sent:** Monday, 2 April 2018 2:26 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** OUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rna3

Hi LKK,

Previously Zayer was handling this matter. Your file was temporarily closed as TP did not revert. I got a call from Mr Kenneth of MBM Wheelpower this morning asking for status of this matter.

Kindly assist to forward this email to the OIC urgently.

Regards,

*Sherini Pillai*

**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6128 Fax: 6224 4174



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

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## Hsiao Tong (LKKAUTO)

---

**From:** Gary Wong <gary.wong@mbmwheelpower.com.sg>  
**Sent:** Friday, 20 December 2019 1:19 PM  
**To:** Hsiao Tong (LKKAUTO); ivy.lwi@mbmwheelpower.com.sg  
**Cc:** efficiencylimo@gmail.com; Admin A  
**Subject:** RE: YOUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rpa3n2-1Accident involving SKK5315X & SHC8462L on 26.07.2015 along compassvale road

Hi Hsiao Tong,

We agreed your offer of global sum of **\$4,000.00(all-in)**

Kindly send us the discharge voucher ASAP.

Hi Ivy,

Pls follow up the DV with Hsiao Tong.

Thank you

Gary Wong | Body & Paint Manager



T 6262 8888 | M 8828 5188  
[gary.wong@mbmwheelpower.com.sg](mailto:gary.wong@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd  
160 Sin Ming Drive • #06-02  
Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)  
Facebook: mbmwheelpower  
Instagram: mbm\_wheelpower

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Friday, 20 December 2019 11:21 AM  
**To:** Gary Wong <gary.wong@mbmwheelpower.com.sg>  
**Cc:** efficiencylimo@gmail.com; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: YOUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rpa3n2-1Accident involving SKK5315X & SHC8462L on 26.07.2015 along compassvale road

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

Thank you for your patience.

Our principal had reviewed the matter and for an amicable settlement, we are prepared to offer at a global sum of **\$4,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Gary Wong <[gary.wong@mbmwheelpower.com.sg](mailto:gary.wong@mbmwheelpower.com.sg)>

**Sent:** Monday, 2 December 2019 10:40 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** [efficiencylimo@gmail.com](mailto:efficiencylimo@gmail.com)

**Subject:** FW: YOUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rua3n2-1Accident involving SKK5315X & SHC8462L on 26.07.2015 along compassvale road

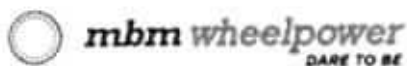
Hi,

## 3<sup>rd</sup> Reminder

Kindly revert the above mention case

Thank you

Gary Wong | Body & Paint Manager



T 6262 8888 | M 8828 5188

[gary.wong@mbmwheelpower.com.sg](mailto:gary.wong@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

Facebook: [mbmwheelpower](https://www.facebook.com/mbmwheelpower)

Instagram: [mbm\\_wheelpower](https://www.instagram.com/mbm_wheelpower)

---

**From:** Gary Wong [<mailto:gary.wong@mbmwheelpower.com.sg>]  
**Sent:** Monday, 18 November 2019 11:25 AM  
**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'thinthin@lkkauto.com' <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Cc:** 'efficiencylimo@gmail.com' <[efficiencylimo@gmail.com](mailto:efficiencylimo@gmail.com)>  
**Subject:** FW: YOUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rua3n2-1Accident involving SKK5315X & SHC8462L on 26.07.2015 along compassvale road

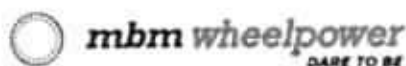
Hi,

## 2<sup>nd</sup> Reminder

Kindly revert the above mention case

Thank you

Gary Wong | Body & Paint Manager



T 6262 8888 | M 8828 5188  
[gary.wong@mbmwheelpower.com.sg](mailto:gary.wong@mbmwheelpower.com.sg)

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Facebook: [mbmwheelpower](#)

Instagram: [mbm\\_wheelpower](#)

---

**From:** Gary Wong [<mailto:gary.wong@mbmwheelpower.com.sg>]  
**Sent:** Thursday, 10 October 2019 7:04 PM  
**To:** 'thinthin@lkkauto.com' <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'efficiencylimo@gmail.com' <[efficiencylimo@gmail.com](mailto:efficiencylimo@gmail.com)>  
**Subject:** FW: YOUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rua3n2-1Accident involving SKK5315X & SHC8462L on 26.07.2015 along compassvale road

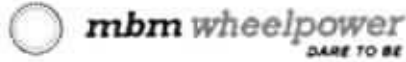
Hi,

Kindly update us the status of what we propose.

## 1<sup>st</sup> reminder

Thank you

Gary Wong | Body & Paint Manager



T 6262 8888 | M 8828 5188

[gary.wong@mbmwheelpower.com.sg](mailto:gary.wong@mbmwheelpower.com.sg)

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Sin Ming AutoCity • Singapore 575722  
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Facebook: mbmwheelpower  
Instagram: mbm\_wheelpower

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**From:** Gary Wong [<mailto:gary.wong@mbmwheelpower.com.sg>]  
**Sent:** Friday, 27 September 2019 6:35 PM  
**To:** 'thinthin@lkkauto.com' <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Cc:** 'efficiencylimo@gmail.com' <[efficiencylimo@gmail.com](mailto:efficiencylimo@gmail.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: YOUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rua3n2-1Accident involving SKK5315X & SHC8462L on 26.07.2015 along compassvale road

Hi Thin Thin

The following is what we agree:-

1. Cost of Repair	\$ 1,605.00
3. LTA Search Fee	\$ 5.35

For the loss of use, we act behalf of our client disagree on per day \$100.00. We propose per day at \$150.00 for 4 days.

The attached is our client N.O.A., Our client run limousine services. As his car left at our workshop for repair. Because of your insured hit onto my client vehicle and letting him loss his income for 4 days.

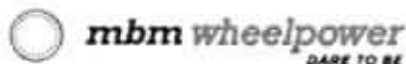
The following is our propose:

Loss of use (4 days)	\$600.00
Loss of income (4 days @ \$628.23)	\$2,512.92

Kindly revert us ASAP

Thank you

Gary Wong | Body & Paint Manager



T 6262 8888 | M 8828 5188

[gary.wong@mbmwheelpower.com.sg](mailto:gary.wong@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

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Sin Ming AutoCity • Singapore 575722  
[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)  
Facebook: mbmwheelpower  
Instagram: mbm\_wheelpower

---

**From:** kenneth cornelius [<mailto:kenneth@mbmwheelpower.com.sg>]  
**Sent:** Thursday, 26 September 2019 6:35 PM  
**To:** [GARY.WONG@MBMWHEELPOWER.COM.SG](mailto:GARY.WONG@MBMWHEELPOWER.COM.SG)  
**Subject:** FW: YOUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rua3n2-1Accident involving SKK5315X & SHC8462L on 26.07.2015 along compassvale road

FYI.

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**From:** Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]  
**Sent:** Monday, 2 April 2018 5:00 PM  
**To:** kenneth cornelius  
**Cc:** CS A Team; Admin A; Mei Kwan (LKKAuto); Sherini Pillai  
**Subject:** RE: YOUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rua3n2-1Accident involving SKK5315X & SHC8462L on 26.07.2015 along compassvale road

**"Without Prejudice"**

Dear Kenneth,

We refer to the below matter.

We propose the settlement as follows: -

1. Cost of Repair	\$ 1,605.00
2. Loss of Use (4days x \$100)	\$ 400.00
3. LTA Search Fee	\$ 5.35
<b>TOTAL</b>	<b>\$ 2,010.35</b>

Please confirm the acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** kenneth cornelius [<mailto:kenneth@mbmwheelpower.com.sg>]  
**Sent:** Monday, 2 April 2018 4:15 PM  
**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'Sherini Pillai' <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>

Cc: CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: YOUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rua3n2-1Accident involving SKK5315X & SHC8462L on 26.07.2015 along compassvale road

Dear Thin,

The loss of income statement you can based on the following approved repair days which is only 4 days.

Thank you.

Best regards,

Kenneth | Claim Executive



T 6262 8888 | F 6250 9015 | M 8138 7188

Email: [kenneth@mbmwheelpower.com.sg](mailto:kenneth@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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**From:** Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]

**Sent:** Monday, 2 April 2018 3:29 PM

**To:** kenneth cornelius; Mei Kwan (LKKAuto); 'Sherini Pillai'

**Cc:** CS A Team; Admin A

**Subject:** RE: YOUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rua3n2-1Accident involving SKK5315X & SHC8462L on 26.07.2015 along compassvale road

Dear Kenneth,

We acknowledge your email below.

Kindly advise loss of income is claiming for how many days?

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** kenneth cornelius [<mailto:kenneth@mbmwheelpower.com.sg>]

**Sent:** Monday, 2 April 2018 3:08 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'Sherini Pillai' <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: YOUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rua3n2-1Accident involving SKK5315X & SHC8462L on 26.07.2015 along compassvale road

**Importance:** High



Dear Mei Kwan,

Thank you for your prompt reply.

Attached is the scan copy of the LOD for your next course of action.

Kindly look into the matter and revert to us asap.

Thank you.

Best regards,

Kenneth | Claim Executive



T 6262 8888 | F 6250 9015 | M 8138 7188

Email: [kenneth@mbmwheelpower.com.sg](mailto:kenneth@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, 2 April 2018 2:43 PM

**To:** Sherini Pillai; [kenneth@mbmwheelpower.com.sg](mailto:kenneth@mbmwheelpower.com.sg); Thin Thin (LKKAuto)

**Cc:** CS A Team; Admin A

**Subject:** RE: OUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rua3n2-1

Dear Sherini,

Thank you for your email.

Dear Kenneth,

Please forward us a copy of LOD.

Please note that this case is re-assigned to Thin Thin.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sherini Pillai [<mailto:sherini@iii.com.sg>]

**Sent:** Monday, 2 April, 2018 2:26 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** OUR REF' MCT15070994; YOUR REF: CC6/III15012851/Rna3

Hi LKK,

Previously Zayer was handling this matter. Your file was temporarily closed as TP did not revert.

I got a call from Mr Kenneth of MBM Wheelpower this morning asking for status of this matter.

Kindly assist to forward this email to the OIC urgently.

Regards,

*Sherini Pillai*

**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6128 Fax: 6224 4174



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd,

Registration No. 198703792-K

—  
This message has been scanned for viruses and dangerous content by  
QUAPE SPAM Protection, and is believed to be clean.




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC6/III15012851/Rza3n2	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 14-11-2016	
			Code : III2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHC 8462L	Veh. Inspected	SKK 5315X	
Policy No.	MCOM0016	Coverage (\$)	0.00	
Claim No.	MCT15070994	Excess (\$)	0.00	
Assign From		Assign Date	29/07/2015	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	MERCEDES E250	c.c	1796	
Engine No.	HIDDEN	Year of Reg.	2010	
Chassis No.	WDD2120472A184584	Colour	BLACK	
Odometer	199724	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	265/35 R18	MICHELIN	7 mm	
L/H Front Tyre	265/35 R18	MICHELIN	7 mm	
R/H Rear Tyre	265/35 R18	MICHELIN	7 mm	
L/H Rear Tyre	265/35 R18	MICHELIN	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION.THE UNDERCARRIAGE AFFECTED DUE TO COLLISION.				
DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	26/07/2015	Inspection Date	29/07/2015	
Survey held at	MBM WHEELPOWER PTE LTD NO 2 KUNG CHONG ROAD SINGAPORE 159140			
<b>5a. Remarks</b>				
A)DAMAGES CONSISTENT TO ACCIDENT REPORT. B)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. C)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:			<b>4 Working Days</b>	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKK 5315X**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	FRONT BUMPER	TO REPAIR SEE LABOUR	1,880.00	-
1	FRONT BUMPER RETAINER LH	NOT NECESSARY	65.00	-
10	FRONT BUMPER CLIPS	NECESSARY	6.00	6.00
1	FRONT FENDER LH	TO REPAIR SEE LABOUR	1,650.00	-
1	FRONT FENDER INNER SHIELD LH	NOT NECESSARY	250.00	-
	LESS 10% DISCOUNT		-385.10	-0.60
			3,465.90	5.40
<b><u>SPECIAL NETT ITEMS</u></b>				
1	FRONT SPORT RIMS RH (SN)	CUT	1,200.00	1,200.00
1	FRONT TYRE (SN)	NOT NECESSARY	400.00	-
			1,600.00	1,200.00
<b><u>LABOUR</u></b>				
	TO REMOVE & INSTALL DAMAGE AREA.INCLUSIVE OF THE REPAIR OF FRONT BUMPER AND FRONT FENDER LH.		800.00	400.00
	TO RUST PROOFING DAMAGE AREA.		80.00	30.00
	TO CHECK WIRING AND LIGHTING.		50.00	40.00
	TO SPRAY PAINTING ON AFFECTED AREA.		800.00	500.00
			1,730.00	970.00
<b>GRAND TOTAL</b>			<b>6,795.90</b>	<b>2,175.40</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>1,500.00</b>

Report Ref No. CC6/III15012851/Rza3n2

LOW CHOW CHUEN

M.MATAI, AMSAE-A

Automotive Assessor

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