

INS. CASE OWNER:

Hai Chuan

CC 6^{UP} 1800 5940, 18/03/18

LKK:
IDAC:

Surveyor:

Marcus Bryan.

DOI:

ASSIGNMENT

2/8/18
31/8/18

Date / Time:

2/4/18

Registered in Merimen:

2/4/18

Pre-assign / CCU / FTE

SLK 29004



Insured Vehicle No.:

Name of Insured:

URF

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A.:

18/7/18

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age:

MF TEH MAN

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLK 4997R



INSRS:

WSP:

Tel:

Liability:

RMKS:

2st Antu Trade
EM-1



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

2/8/18 20/4/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days)

Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Karen

Email ☐ Call ☐

Final Liability:

%

Agreed / Assessed BOLA S/N No. NIL (G/L).

If No or B 28, Ass. Lia:

Repair Cost:

S\$

1150.00

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

120.00 (560 2 days)

Loss of Income (LOI):

S\$

(5 x days)

LOR only ☐ LOU only ☒

LOR + LOU ☐ LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

7.45

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/Independent)

Legal Cost

S\$

Total:

S\$

1227.45

Global Sum S\$: 1270.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

1270.00

Name 1:

EM-1 Antu Trade

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: ☒ Normal/Reject/Private Settle
2) Report Format: ☒
3) Survey fee: \$320 + \$20

COPY SENT

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLQ4997 R

at Workshop m/s fine auto 11.30

of _____

Insured: SLK29206

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: _____

ID NO Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLQ4997 R Regn: 7.17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or G2 /

Make: OPEL MOKKA c.c. 1598

Colour: Brown A/C: Insured / Std / NI / NA

Sp. Reading: 47512 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: W0L3D76C2H3181508

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/55R18

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front _____ Rear _____

R/Bal. 20 mm R/Bal. 2 mm

L/Bal. 2 mm L/Bal. 2 mm

D.O.A. 18/3/18 D.O.I. 2/4/18

Survey held at 31/8/18

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

have video of folder

15/09/18 finance 2/5 11501 - with 2 days of work

(Rec'd 28/09/18 71%)

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/LCR18005940/Upb3

78 SHENTON WAY #08-16
CHARTIS BUILDINGS SINGAPORE 079120

Date : 02-04-2018



Code : LCR

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLK 2920G	Veh. Inspected	SLQ 4997R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	02/04/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	18/03/2018	Inspection Date	02/04/2018
Survey held at	1ST AUTOWORKS PTE LTD 23 KAKI BUKIT AVE 4 #04-01 (SOUTH WING) SINGAPORE 415933		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

EM-1 AUTO TRADE

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY REG NO : 53105453E

Vehicle Number : SLQ 4997R
Vehicle Model : OPEL MOKKA
Accident Date : 18.03.2018
Original Reg Date : 13.07.2017

Date : 30.08.2018
Chassis : W01J07EC2HB181508
TP Ins. : AIG

ESTIMATE

1	1 pc	Front Bumper <i>new</i>		1,450.00	X
2	1 pc	Front Bumper Lower Skirt <i>disturb</i>		600.00	✓
3	1 set	Front Bumper Clips <i>new</i>		50.00	30/-
				630.00	
				2,100.00	
				567.00	
				Less 10%	210.00
					1,890.00

1	1 pc	Front Number Plate with Cover <i>broken</i>		70.00	SN 45/-
				45.00	

Labour charge

Panel Beating		800.00	400/-
Spray painting		1,000.00	400/-
Check Wiring		50.00	30/-
Anti rust		100.00	40/-

830.00

\$ 3,910.00

1442.00

215 1150/-

31/08/2018 @ 1230hr

Lt. Antun

L/Smt 2 days.

(Signature)

Lt. Antun

FIRST AUTOWORKS

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

Repair Estimate

Date : 28/3/2018

Reference:

Make: OPEL
Mokka

To Whom It May Concern

Dear Sir,

RE: VEHICLE : SLQ 4997R
CHASSIS NO.: W0LJD7EC2HB181508
ENGINE NO.: A2170185GU7X0563

Name of insured : Edwin Yeo

Date of accident.: 18/03/2018

Not Authorized
Hale
Take photo after repair
2/4/18
2 day P/18900

We append hereunder the estimated cost of repairs to be carried out to the above vehicle.

Parts

No.	Qty	Part Description	Price (SGD)
1	1	Front bumper, fascia upper	1,450.00
2	1	Front bumper, fascia lower	600.00

Parts Total: 2050.00

Less 10%: 205.00

Total : 1845.00

Labour

No.	Labour Description	Price (SGD)
<u>Front portion</u>		
1	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts.	1500.00
2	Carry out spray painting on accident affected area	1300.00
3	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	120.00

Labour Total : 2920.00

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Next to Vicom Building, Singapore 415933 Tel : 6844 1985 Fax : 6844 5185

Others

Other Description

No. Qty

Price (SGD)

1	1	Frt Bumper Clip Set licence plate w/holder	One	50.00
---	---	---	-----	-------

Other Total: 50.00

Total: \$ 4,815.00

7% GST: \$ 337.05

Grand Total : \$ 5,152.05

NB: THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN. **PARTS PRICES ARE SUBJECT TO CHANGES.**

Yours faithfully

Service Advisor

Ronnie Tan

HP : 8298 8933 Fax:6844 5185

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 19 April 2018 3:40 PM
To: 'ronnie.tan@firstautoworks.com.sg'; 'suhaimi@firstautoworks.com.sg'
Subject: Your ref: SLQ 4997R *Our Ref: CC6/LCR18005940/Upb3 [ACCIDENT INVOLVING SLK 2920G(AIG) & SLQ 4997R ON 18/03/2018]
Attachments: Statement of SLK 2920G.pdf; Sketch Plan_SLK 2920G.pdf

Your ref: **SLQ 4997R** **WITHOUT PREJUDICE**
Our Ref: CC6/LCR18005940/Upb3

Dear Sir/Madam,

ACCIDENT INVOLVING SLK 2920G(AIG) & SLQ 4997R ON 18/03/2018

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client encroached into his lane and hit onto his car. Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of **video footage** as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 20 April 2018 8:31 AM
To: 'hai-chuan.ng@aig.com'
Subject: Your Ref: 5793935758SG Our Ref: CC6/LCR18005940/Upb3 [ACCIDENT INVOLVING SLK 2920G(OI-LCR) & SLQ 4997R(TP) ON 18/03/2018]
Attachments: SLQ 4997R vs SLK 2920G - TP VIDEO.mp4; Accident Location.jpg

Your Ref: **5793935758SG**
Our Ref: CC6/LCR18005940/Upb3

Dear Sirs/ Madam,

ACCIDENT INVOLVING SLK 2920G(OI-LCR) & SLQ 4997R(TP) ON 18/03/2018

We refer to the above matter.

Third party reported that he was turning into the drop off point at Ngee Ann City. Our insured driver was driving thru a small lane merge into Ngee Ann City drop-off point. Insured driver failed to stop at the stop line and tried to cut in front of third party and resulted collision.

Our insured driver reported that he was driving to Takashimaya drop off point. At the stop line, he stopped, checked and proceed to move forward to the drop off point. Suddenly he felt an jerk and realised that third party had collided onto his car.

Attached here with a copy of video footage submitted by third party for your easy reference. We are of the opinion that liability is not in our insured's favour as he should give way to third party as there was a give way sign on our insured driver's side.

In view of this, we propose to settle the matter at best.

For your comments/ instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>
Sent: Friday, 20 April 2018 8:48 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your Ref: 5793935758SG Our Ref: CC6/LCR18005940/Upb3 [ACCIDENT INVOLVING SLK 2920G(OI-LCR) & SLQ 4997R(TP) ON 18/03/2018]

Dear Hsiao Tong,

Please proceed to settle at best.

Regards,

Ng Hai Chuan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, April 20, 2018 8:31 AM
To: Ng, Hai-Chuan
Subject: Your Ref: 5793935758SG Our Ref: CC6/LCR18005940/Upb3 [ACCIDENT INVOLVING SLK 2920G(OI-LCR) & SLQ 4997R(TP) ON 18/03/2018]

Your Ref: **5793935758SG**
Our Ref: CC6/LCR18005940/Upb3

Dear Sirs/ Madam,

ACCIDENT INVOLVING SLK 2920G(OI-LCR) & SLQ 4997R(TP) ON 18/03/2018

We refer to the above matter.

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Attached here with a copy of video footage submitted by third party for your easy reference. We are of the opinion that liability is not in our insured's favour as he should give way to third party as there was a give way sign on our insured driver's side.

In view of this, we propose to settle the matter at best.

For your comments/ instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Wednesday, 3 October 2018 5:15 PM
To: Chia Sin Muk
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: FW: LOD - SLQ 4997R, your ref. no. SLK 2920G, DOA : 18.03.2018
Attachments: SLQ4997R, AIG-03102018161905.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC6/LCR18005940/Upb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chia Sin Muk <em1autopteltd@gmail.com>
Sent: Wednesday, 3 October 2018 4:31 PM
To: Admin A <admin-a@lkkauto.com>
Subject: LOD - SLQ 4997R, your ref. no. SLK 2920G, DOA : 18.03.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

Please find the attached LOD.

COR : \$ 1,150.00
LTA : \$ 7.45
LOU : \$ 160.00

Total : \$ 1,317.45
=====

Kindly arrange for settlement.

Thanks & Best Regards,
Karen, on behalf of,
Chia Sin Muk (Mr)

m: (65) 9666 6556 | o: (65) 6452 3298 | f: (65) 6457 5776

EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

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EM-1 AUTO TRADE

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C
#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autotrade@gmail.com

COMPANY REGISTRATION NO: 53105453E

Letter of Demand

M/S EDWIN YEO

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIMS DEPARTMENT
AIG BUILDING
78 SHENTON WAY # 07-16
SINGAPORE 079120

Ref No. 18/PI00227/1996TP

Date 03.10.2018

WITHOUT PREJUDICE

Date of Accident	18/03/2018
Our Vehicle Number	SLQ 4997R
Model	OPEL MOKKA
Your Insured	SLK 2920G

Lump Sum Repair Cost (Recommended by LKK Bryan)	\$	1,150.00
LTA Search	\$	7.45
LOSS OF USE/RENTAL (2 days x \$80/day) 2760.	\$	160.00

Total Amount	:	\$	<u>1,317.45</u>
--------------	---	----	-----------------

Singapore Dollars : One Thousand Three Hundred Seventeen and cents Forty-Five Only.



Hsiao Tong (LKKAuto)

From: Chia Sin Muk <em1autopteltd@gmail.com>
Sent: Wednesday, 7 November 2018 11:36 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: Re: LOD - SLQ 4997R, your ref. no. SLK 2920G, DOA : 18.03.2018

WITHOUT PREJUDICE

Dear Hsiao Tong,

We confirmed acceptance of your offer S\$1,270.00 (all-in).
Kindly proceed to arrange payment/DV to **EM-1 AUTO TRADE**.

Thanks & Best Regards,

Karen, on behalf of,
Chia Sin Muk (Mr)
m: (65) 9666 6556 | o: (65) 6452 3298 | f: (65) 6457 5776

EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

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On Wed, 7 Nov 2018 at 10:45, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **S\$1,270.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 3 October 2018 5:15 PM

To: Chia Sin Muk <em1autopteltd@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: LOD - SLQ 4997R, your ref. no. SLK 2920G, DOA : 18.03.2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC6/LCR18005940/Upb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeij@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chia Sin Muk <em1autopteltd@gmail.com>

Sent: Wednesday, 3 October 2018 4:31 PM

To: Admin A <admin-a@lkkauto.com>

Subject: LOD - SLQ 4997R, your ref. no. SLK 2920G, DOA : 18.03.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

Please find the attached LOD.

COR : \$ 1,150.00

LTA : \$ 7.45

LOU : \$ 160.00

Total : \$ 1,317.45

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Thanks & Best Regards,

Karen, on behalf of,

Chia Sin Muk (Mr)

m: (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380H

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 20 April 2018 11:07 AM
To: Eileen, May Hwee Yap
Subject: ACCIDENT INVOLVING SLK 2920G(AIG) & SLQ 4997R ON 18/03/2018
Attachments: SLQ 4997R vs SLK 2920G - TP VIDEO.MP4; Accident Location.jpg

Your Ref: **SLK 2920G**
Our Ref: CC6/LCR18005940/Upb3

Dear Sirs/ Madam,

ACCIDENT INVOLVING SLK 2920G(AIG) & SLQ 4997R ON 18/03/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLQ 4997R against your insurance policy.

We attached here with a copy of video footage submitted by third party for your easy reference. We are of the opinion that liability is not in our driver's favour as he should give way to third party as there was a give way sign on our insured driver's side. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

ACCIDENT INVOLVING (any vehicle) SLQ 4997R and SLK 292001
ON 18/3/2018 ALONG Ngee Ann City Shopping Centre Drop-Off Point

I, Edwin Yeo, NRIC No. / Company Reg. No.

53364148M of (address) _____

Postal Code _____, the registered owner (or authorised agent) of motor vehicle registration number

SLQ 4997R, hereby authorise your workshop EM-1 Auto Trade (Company/GST REG.No. :

53105453E) Blk 8 #01-68 Sector C Sin Ming Industrial Estate Singapore 575643 to :-

1. Begin or commence repairs to my/our motor vehicle;
2. Start or initiate third party claims for damages incurred by me against third party(ies) responsible for the accident.
3. To instruct EM-1 Auto Trade on my/our behalf to negotiate a settlement with the third party and/or his insurers as you deem fit.
4. To appoint vehicle surveyor on my/our behalf to determine reasonable costs of repair and period of repair.
5. To act on my/our behalf for any documents mailed to EM-1 Auto Trade by the third party and/or his insurers for the claim of my vehicle, if I am not contactable.

I am prepared to attend at my/our solicitors' office or to attend Court in connection with my/our claim, if necessary, I shall give my full co-operation and support for the claim for cost of repair and loss of use and shall keep you informed of any correspondences and/or summons that I may receive due to this action before agreeing to pay up or receive any monies due to this claim.

I authorise you to claim for the period of loss of use as specified by the motor surveyor or such shorter period due to accelerated work. I further authorise you to accelerate the repair period with overtime work and additional resource, I will pay you a reasonable amount to reflect the additional period of time to shorten.

I agree to keep you informed of any document(s), including cheques, mailed to me by third party and/or his insurers before taking any action. I also will not bank in any cheques issued by third party insurance and/or his insurers without the approval of EM-1 Auto Trade and should I get approval from EM-1 Auto Trade to bank in the said cheques, I agree to pay EM-1 Auto Trade the full settlement amount as stated on the cheques within 5 working days.

Should my/our claim be partly successful or unsuccessful or cannot be proceeded with and/or if any judgement or settlement is not honoured or satisfied by third party, I/We:

1. Agree to pay you the sum of monies (as agreed) or as certified by the surveyor appointed, being the costs of repairs, survey fees and/or any other expenses reasonably incurred by you on my/our behalf. You may use the recovered amount from my claim for loss of us to partially offset the difference.
2. Agree to pay you such increased cost for additional resources and overtime work to shorten the period of repair.
3. Will pay for any shortfall that may result in the settlement amount.

In the event that EM-1 Auto Trade or the Repairer is compelled to enforce this undertaking, I/We agree that I/we shall pay on a full indemnity basis, the legal costs incurred by EM-1 Auto Trade or the Repairer.

Signature: Edwin Yeo
Co Reg No: 53364148M

Company Stamp:
(if applicable)

Name: Edwin Yeo Yong Xiang
NRIC No: 59326545 I
Contact No: 81287646
Date: 19/3/2018

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, EM-1 AUTO TRADE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,270.00 (Global Sum) for vehicle no. SLQ 4997R that was damaged pursuant to the accident which occurred on 18/03/2018 (date) along NGEE ANN CITY SHOPPING CENTRE DROP-OFF POINT involving vehicle no/s SLK 2920G.

This is pursuant to the inspection conducted on 31/08/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner EDWIN YEO ("the third party claimant") of vehicle no. SLQ 4997R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLQ 4997R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15th (day) of Nov (month) 2018 (year)



ABT

Signed by appointed surveyor



Signed by "the workshop" (with chop)

EM-1 AUTO TRADE

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autotrade@gmail.com

COMPANY REGISTRATION NO: 53105453E

INVOICE

M/S EDWIN YEO

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIMS DEPARTMENT
AIG BUILDING
78 SHENTON WAY # 07-16
SINGAPORE 079120

Ref No. 18/0129/1996TP

Date 13.11.2018

Date of Accident	18/03/2018
Our Vehicle Number	SLQ 4997R
Model	OPEL MOKKA
Your Insured	SLK 2920G

Lump Sum Repair Cost	\$	1,150.00
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Total Amount	:	\$	<u>1,150.00</u>
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Singapore Dollars : One Thousand One Hundred and Fifty Only.



> Back to OneMotoring

SLK 4997R



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 17 Aug 2018 / 12:26:59

Receipt Date/Time : 17 Aug 2018 / 12:26:59

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180817-000862

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-----	--	-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SLK2920G

As at 18 Mar 2018/14:10:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1	Insurance Enquiry - SLK2920G Enquiry Fee 20180817122550628245	7.00	0.49	7.49
---	---	------	------	------

Sub-Total	7.00	0.49	7.49
Total Before Rounding	7.00	0.49	7.49
Rounding Difference			0.04
Total Amount Payable			7.45

Paid By

20180817122559782	Direct Debit: eNETS Debit (Interim Banking)	7.45
-------------------	--	------

Total	7.45
Cash Change	0.00
Tendered Amount	7.45
Excess Refundable Amount	0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane







CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Apr 2018 Edit Reg		31 Aug 2018 00:00 Edit Adj Rpt	S\$1,150.00 Edit Estimates	S\$1,150.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF Pte Ltd, Co. Reg. No.: -								
Main Claimant:	EDWIN YEO, Co. Reg. No.: 53364148M								
Vehicle Reg. No.:	SLQ4997R	Date of Loss:	18/03/2018 00:00 - :59 [8 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5793935758SG	Policy/Cover Note No.:							
Vehicle Reg. No. (Insured):	SLK2920G	Policy No. (Claimant):	5092465190						
		Excess:							
Repairer:	Em-1 Auto Trade (Sin Ming) BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C #01-68, 575642 Sin Ming - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ng, Hai-Chuan] Hai-Chuan.Ng@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 11/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (03/04/2018): TP GIA REPORT									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLQ4997R (5793935758SG)
[SLK2920G]
TP
EDWIN YEO
Mar 18 2018 12:00AM
[LCRF Pte Ltd]
Em-1 Auto Trade

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1	Edit
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	02/04/18 18:30	General View	1	Load JPG <input type="checkbox"/>
2	02/04/18 18:30	General View	1	Load JPG <input type="checkbox"/>
3	02/04/18 18:30	General View	1	Load JPG <input type="checkbox"/>
4	02/04/18 18:30	General View	1	Load JPG <input type="checkbox"/>
5	02/04/18 18:30	General View	1	Load JPG <input type="checkbox"/>
6	02/04/18 18:30	General View	1	Load JPG <input type="checkbox"/>
7	02/04/18 18:30	General View	1	Load JPG <input type="checkbox"/>
8	02/04/18 18:30	General View	1	Load JPG <input type="checkbox"/>
9	02/04/18 18:30	General View	1	Load JPG <input type="checkbox"/>
10	02/04/18 18:30	General View	1	Load JPG <input type="checkbox"/>
11	02/04/18 18:30	General View	1	Load JPG <input type="checkbox"/>
12	02/04/18 18:30	General View	1	Load JPG <input type="checkbox"/>
13	02/04/18 18:30	General View	1	Load JPG <input type="checkbox"/>
14	02/04/18 18:30	Chassis Number	1	Load JPG <input type="checkbox"/>
15	02/04/18 18:30	General View	1	Load JPG <input type="checkbox"/>
16	02/04/18 18:30	Odometer Reading	1	Load JPG <input type="checkbox"/>
17	05/11/18 17:04	Front View Left	1	Load JPG <input type="checkbox"/>
18	05/11/18 17:04	General View	1	Load JPG <input type="checkbox"/>
19	05/11/18 17:04	General View	1	Load JPG <input type="checkbox"/>
20	05/11/18 17:04	General View	1	Load JPG <input type="checkbox"/>
21	05/11/18 17:04	General View	1	Load JPG <input type="checkbox"/>
22	05/11/18 17:04	General View	1	Load JPG <input type="checkbox"/>
23	05/11/18 17:04	General View	1	Load JPG <input type="checkbox"/>
24	05/11/18 17:04	General View	1	Load JPG <input type="checkbox"/>
25	05/11/18 17:04	General View	1	Load JPG <input type="checkbox"/>
26	05/11/18 17:04	General View	1	Load JPG <input type="checkbox"/>
27	05/11/18 17:04	General View	1	Load JPG <input type="checkbox"/>
28	05/11/18 17:04	General View	1	Load JPG <input type="checkbox"/>
29	05/11/18 17:04	General View	1	Load JPG <input type="checkbox"/>
30	05/11/18 17:04	General View	1	Load JPG <input type="checkbox"/>
31	05/11/18 17:05	Finishing Photo	1	Load JPG <input type="checkbox"/>
32	05/11/18 17:05	Finishing Photo	1	Load JPG <input type="checkbox"/>
33	05/11/18 17:05	Finishing Photo	1	Load JPG <input type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/04/18 18:54	TP GIA REPORT	 Load PDF	
2	07/11/18 10:25	TP ESTIMATE_MARKED	 Load PDF	
3	20/11/18 08:12	WORKSHOP INVOICE	 Load PDF	
4	20/11/18 08:12	AUTHORISATION TO ACT FORM	 Load PDF	
5	20/11/18 08:12	Release Voucher	 Load PDF	
6	20/11/18 08:12	LTA SEARCH	 Load PDF	
7	20/11/18 08:12	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	03/04/18 16:55	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLK2920G (Insd veh)	Model:	OPEL MOKKA X 1.6 CDTI
	SLQ4997R (TP veh)		6AT (LED) (A)
Date of Accident:	18/03/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	3,910.00
Final Repair Cost	:	\$	1,270.00
Loss of Use	:	\$	2.00 days at \$60.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,270.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Em-1 Auto Trade	: \$	1,270.00
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

20 Nov
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/LCR18005940/DPB3Q2

Date: 20/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No: SLQ4997R

Insured Vehicle No: SLK2920G

Date of Loss: 18/03/2018

Nature of Claim: TP

Claim No: 5793935758SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLQ4997R

Make & Model: OPEL MOKKA X, 1.6 CDTI 6AT (LED) (A)

Engine No: A2170185GU7X0563

Reg. Date: 13/07/2017 (Man. Year: 2017)

Chassis No: W0LJD7EC2HB181508

Colour: Brown

Odometer: 47512 km

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/55R18

Rear Tyre Size: 215/55R18

Front Left Side: Continental 8 mm

Rear Left Side: Continental 8 mm

Front Right Side: Continental 8 mm

Rear Right Side: Continental 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,960.00	612.00	1,348.00	68.78
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,950.00	830.00	1,120.00	57.44
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,910.00	1,442.00	2,468.00	63.12
Approved Total (Overridden) (S\$)		1,150.00		
Nett Amount (S\$)	3,910.00	1,150.00	2,760.00	70.59
+ Loss of Use (2.0 x S\$60.00/day) (S\$)		120.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		1,277.45		
Global Sum Settlement (S\$)		1,270.00		

INSPECTION

Date of Assignment: 31/08/2018

Date Inspected: 31/08/2018 Inspected At:

 Em-1 Auto Trade (Sin Ming)
 BLK 8 SIN MING INDUSTRIAL ESTATE
 SECTOR C #01-68
 Singapore 575642

Estimated Period of Repair: 2.0 days

Adjuster: BRYAN TANI

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,450.00 FL	*- FL
2	1		*FRONT BUMPER LOWER SKIRT	Distorted	600.00 FL	*600.00 FL
3	1		*SET FRONT BUMPER CLIPS	Necessary	50.00 FL	*30.00 FL
4	1		*FRONT NUMBER PLATE WITH COVER	Broken	70.00 FS	*45.00 FS
					Sub Total (\$\$)	2,170.00 675.00
					- List Item Discount on L Items 10.00/10.00% (\$\$)	210.00 63.00
					Total Parts (\$\$)	1,960.00 612.00

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	800.00	400.00
2	SPRAY PAINTING	New	1,000.00	400.00
3	CHECK WIRING	New	50.00	30.00
4	ANTI RUST	New	100.00	0.00
Gross Labour Cost (S\$)			1,950.00	830.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >