

INS. CASE OWNER:

Jaclyn

CC 3/AIG1800

5922, A wh3

LKK

IDAC

Surveyor:

Alvin

DOI:

ASSIGNMENT

7/4/18

Date / Time:

14/18

Registered in Merimen:

14/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLA 82982

Claim No.:

858106675956

Name of Insured:

ANGELYN VERNIS CHAN SOH HAN

Policy No.:

20051129-00000

Insured Tel No.:

HP:

128151111

Make / Model:

MAZDA

Excess Sec II :SS

D.O.A:

14/3/18

Place of Accident:

ALEXANDRA RD TWS
Abernethyway

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

LOH HEONG WEE

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

% Final ? Yes / No

SGD 4884

SGD 82982

SGV 1094



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

Premium

TP



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

4/4/18
viniam

SGV 1094 - x
1168 x 182 - 1168 x 182 / 182 / 182 - 1168 x 182

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

RECEIVED 4 JUN 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lia: 0%

Repair Cost:

4884

SS

2964.33

2nd involved in 3rd C
exp is the 2nd veh.

Loss of Rental (LOR):

SS

-

(

days)

Loss of Use (LOU):

SS

250.00

(\$

60 x 5

days)

Loss of Income (LOI):

SS

-

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

2116.33

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2966.33

Name 1:

Premium Automobiles Pte Ltd

Payee 2: (Strike if N.A.)

SS

250.00

Name 2:

Ho Ehor Tin Winnie Mrs Winnie Au

Payee 3: (Strike if N.A.)

SS

Name 3:

ASS. REC. BY: Adrian Ling

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lum Sum: 1.8-2 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SGV109Y Yr Regn: 2017, May.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q2 c.c 999.

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 7682 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZGAXHA048656.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16.

R: 215/60R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 02/04/18

Survey held at Premium.

Des. of Damages: Frt / Rear O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TPAIG.

18/5/18 Confirm I.B.2 \$2770.40 with 3 working days

(Ed) - \$2512.60
48/1)

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

) \$ + RS \$

) Photos

) Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18005922/Awb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 02-04-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLQ 8298Z	Veh. Inspected	SGV 109Y	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	02/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	28/03/2018	Inspection Date	02/04/2018	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0389/2018/NK
Date	:	31-Mar-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ho Khar Tin Winnie Mrs Winnie Au
Address	:	109 Greenwood Ave

Singapore 287028

Telephone	:	HP 65 96379379
Type of Claim	:	Third party claims
Policy No.	:	GA210104/1
Vehicle No	:	SGV 109 Y
Model Code	:	Audi Q2 1.0 TFSI S-TRONIC
Model / Year	:	May-17
Engine No	:	CHZ365609
Chassis No	:	WAUZZZGAXHA048656
Mileage	:	
Date In	:	29-Mar-18
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	28-Mar-18
Place of Accident	:	Alexandra Rd Near Alexandra Point

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGV 109 Y.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✓	✓
2	To dismantle and renew rear bumper assy. Inspect rear panels for damages. Re-organise rear crash management components. Reinstall all parts removed.	\$ 1,050.00 500 ✓	✓
3	To respray rear bumper	\$ 900.00 550 ✓	✓
4	To carry out diagnostic checks.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: <u>\$ 2,422.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGV 109 Y

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Deformed</i>	\$ 1,016.00	<i>813.80</i>
2	REAR BUMPER SPOILER <i>Deformed</i>	\$ 247.00	<i>197.20</i>
3	REAR BUMPER REINFORCEMENT BEAM <i>Not New</i>	\$ 480.00	<i>X</i>
4	REAR BUMPER HOLDING STRAP LH & RH <i>2 New</i>	\$ 22.00	<i>X</i>
5	REAR BUMPER GUIDE SECTION LH & RH	2 \$ 92.00	<i>X</i>
6	REAR SENSOR INNER <i>Not New</i>	2 \$ 421.00	<i>X</i>
7	SEAL RING <i>Not New</i>	4 \$ 15.00	<i>X</i>
8	WHEEL COVER REAR LH & RH <i>Not New</i>	2 \$ 298.00	<i>238.40</i>
9	SUNDRIES <i>Not New</i>	\$ 300.00	<i>X</i>
TOTAL SPARE PARTS CHARGES		\$ 2,891.00	
TOTAL LABOUR CHARGES		\$ 2,422.00	
GRAND TOTAL		\$ 5,313.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 02/04/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 03 Days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0389/2018/NK
Date : 31-Mar-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Hi Adrian

You recommended 3 days
We took 4 days exclude 1 Sunday
due to parts order warehouse.
jb 12 May 18 Ref : Tony Foong

Owner's Name : Ho Khar Tin Winnie Mrs Winnie Au
Address : 109 Greenwood Ave

Singapore 287028
Telephone : HP 65 96379379
Type of Claim : Third party claims
Policy No. : GA210104/1
Vehicle No : **SGV 109 Y**
Model Code : Audi Q2 1.0 TFSI S-TRONIC
Model / Year : May-17
Engine No : CHZ365609
Chassis No : WAUZZZGAXHA048656
Mileage :
Date In : 29-Mar-18
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 28-Mar-18
Place of Accident : Alexandra Rd Near Alexandra Point

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGV 109 Y.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N	\$ 280.00	\$ 280.00
2	To dismantle and renew rear bumper assy. Inspect rear panels for damages. Re-organise rear crash management components. Reinstall all parts removed.		\$ 1,050.00	\$ 500.00
3	To respray rear bumper		\$ 900.00	\$ 550.00
4	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,422.00</u>	<u>\$ 1,522.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGV 109 Y

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 1,016.00	\$ 812.80
2	REAR BUMPER SPOILER	\$ 247.00	\$ 197.20
3	REAR BUMPER REINFORCEMENT BEAM	\$ 480.00	
4	REAR BUMPER HOLDING STRAP LH & RH	2 \$ 22.00	
5	REAR BUMPER GUIDE SECTION LH & RH	2 \$ 92.00	
6	REAR SENSOR INNER	2 \$ 421.00	
7	SEAL RING	4 \$ 15.00	
8	WHEEL COVER REAR LH & RH	2 \$ 298.00	\$ 238.40
9	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS CHARGES		\$ 2,891.00	\$ 1,248.40
TOTAL LABOUR CHARGES		\$ 2,422.00	\$ 1,522.00
GRAND TOTAL		\$ 5,313.00	\$ 2,770.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

d

BREAKDOWN OF PAYMENT

Vehicle No: SGV109Y

Accident on 28/03/2018 at ALEXANDRA RD NEAR ALEXANDRA POINT

Involving vehicle/s SLQ8298Z

1) Repair cost \$ 2,964.33

Payable to: Premium Automobiles Pte Ltd

2) GIA/tFA search fee \$ 2.00

Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or
Rental Car \$ 300.00

Payable to: HO KHAR TIN WINNIE MRS WINNIE AU

4) Medical fees \$ _____

Payable to: _____

5) Others \$ _____

Payable to: _____

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CC3/AIG8005922/wb3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0389/2018/MAS

30 May 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SGV 109 Y, Audi Q2 1.0 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SGV 109 Y**, claimant, **Ho Khar Tin Winnie Mrs Winnie Au**, please find the related document as per attached.

1. A copy of the Original invoice no. 85012540 – S\$2,964.33
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Loss of use – S\$300.00 (S\$60.00 x 4 working days + 1 Sunday).
6. A copy of GIA Search Fee – S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SGV 109 Y

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18005922/Awb3

05 April 2018

ANGELYN VERNIS CHAN SOH HAR (ZENG SUXIA)

Blk 549A Segar Road

#02-658

Singapore 671549

Dear Sir/Madam,

ACCIDENT INVOLVING SLQ 8298Z AND SGV 109Y ON 28/03/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau

Case Handler

DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, HO KHAR TIN WINNIE MRS WINNIE AU (the third party claimant) of 109 Greenwood Ave
Singapore 287028 (address), owner of SGV109Y (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SGV109Y that was damaged pursuant to the accident which occurred on 28/03/2018
(date) along ALEXANDRA RD NEAR ALEXANDRA POINT (location) involving vehicle no/s
SLQ8298Z ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 9 (day) of APR (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 2464.33 (Repair Cost), S\$ 250.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SGV109Y that was damaged pursuant to the accident which occurred on 28/03/2018 (date) along ALEXANDRA RD NEAR ALEXANDRA POINT (location) involving vehicle no/s SLQ8298Z. This is pursuant to the inspection conducted on 2/4/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HO KHAR TIN WINNIE MRS WINNIE AU ("the third party claimant") of vehicle no. SGV109Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGV109Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 1 (day) of 6 (month) 2018 (year)

LWP


Signed by appointed surveyor



Signed by "the workshop" (with chop)



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Main Telefax: 6471 3733
Page 1 13:49

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6388 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408095
Telephone: 6388 2223
Telefax: 6475 1023

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6386 2327
6028 1233

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 65012540 Date : 23/05/2018 Order : SGV0109Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SGV0109Y (V 33782) Regn Date: 30/05/2017 Mileage: 7682 WIP No.: 60528
Model: Q2 1.0 TFSI S tronic GABANG Chassis: WAUZZZGAXHA048656 Engine: CHZ 365609 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (50)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER ASSY, INSPECT REAR PANELS FOR DAMAGES, REORGANISE REAR CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECKS	192.00	1.00	192.00
X	A01A007067A GRU	COVER Less 020%	1.00	1016.00	812.80
X	A01A007521B 4W3	SPOILER Less 020%	1.00	245.50	197.20
X	A01A053017 4W3	COVER Less 020%	1.00	149.00	119.20
X	A01A053018 4W3	COVER Less 020%	1.00	149.00	119.20

Parts 1,248.40
Labour 0.00
Sublet 1,522.00
Menus 0.00
Lubricant 0.00

Sub-Total 2,770.40

7% GST 193.93

Grand Total 2,964.33



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-047510
Date of Request: 29/03/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 29/03/2018
Enquiry By: Tony Foong Chin Fong
TP Vehicle No.: SLQ8298Z
Accident Date: 28/03/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLQ8298Z	AIG Asia Pacific Insurance Pte. Ltd.	24/07/2017-23/07/2018	65-6419-3000

Thank You.

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3/29/2018

Invoice



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-047510

Date of Request: 29/03/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 29/03/2018
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SLQ8298Z
Accident Date 28/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Apr 2018 Edit Reg		02 Apr 2018 00:00 Edit Adj Rpt	S\$2,770.40 Edit Estimates	S\$2,770.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: ANGELYN VERNIS CHAN SOH HAR (ZENG SUXIA) , ID: S7436507H									
Main Claimant: HO KHAR TIN WINNIE MRS WINNIE AU , ID: S0147362Z									
Vehicle Reg. No.: SGV109Y		Date of Loss: 28/03/2018 18:00 - :59 [9 Months and 28 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 8581066359SG		Policy/Cover Note No.: 2100511295-00000 (Comprehensive)							
Vehicle Reg. No. (Insured): SLQ8298Z		Policy No. (Claimant): GA210104/1							
		Excess:							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M] Jaclyn-M.Kesaval@aig.com									
Claimant's Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 11/04/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGV109Y (8581066359SG)
[SLQ8298Z]

TP

HO KHAR TIN WINNIE MRS WINNIE AU

Mar 28 2018 6:00PM

[ANGELYN VERNIS CHAN SOH HAR (ZENG SUXIA)]

Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
Photos/Images			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/05/18 00:45	General View	Load JPG	<input checked="" type="checkbox"/>
2	16/05/18 00:45	General View	Load JPG	<input checked="" type="checkbox"/>
3	16/05/18 00:45	General View	Load JPG	<input checked="" type="checkbox"/>
4	16/05/18 00:45	General View	Load JPG	<input checked="" type="checkbox"/>
5	16/05/18 00:45	General View	Load JPG	<input checked="" type="checkbox"/>
6	16/05/18 00:45	General View	Load JPG	<input checked="" type="checkbox"/>
7	16/05/18 00:45	General View	Load JPG	<input checked="" type="checkbox"/>
8	16/05/18 00:45	General View	Load JPG	<input checked="" type="checkbox"/>
9	16/05/18 00:45	General View	Load JPG	<input checked="" type="checkbox"/>
10	16/05/18 00:45	General View	Load JPG	<input checked="" type="checkbox"/>
11	16/05/18 00:45	General View	Load JPG	<input checked="" type="checkbox"/>
12	16/05/18 00:45	General View	Load JPG	<input checked="" type="checkbox"/>
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14	16/05/18 00:45	General View	Load JPG	<input checked="" type="checkbox"/>
15	16/05/18 00:45	General View	Load JPG	<input checked="" type="checkbox"/>
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17	16/05/18 00:45	General View	Load JPG	<input checked="" type="checkbox"/>
18	16/05/18 00:45	General View	Load JPG	<input checked="" type="checkbox"/>
19	16/05/18 00:45	General View	Load JPG	<input checked="" type="checkbox"/>
20	16/05/18 00:45	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/04/18 11:50	TP GIA REPORT	Load PDF	
2	03/04/18 18:57	TP ESTIMATE- MARKED	Load PDF	
3	05/06/18 09:50	WORKSHOP INVOICE	Load PDF	
4	05/06/18 09:50	AUTHORISATION TO ACT FORM	Load PDF	
5	05/06/18 09:50	Release Voucher	Load PDF	
6	05/06/18 09:50	GIA SEARCH	Load PDF	
7	05/06/18 09:50	LETTER TO OI	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	03/04/18 17:36	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLQ8298Z (Insd veh)	Model:	AUDI Q2 999CC TFSI
	SGV109Y (TP veh)		S-TRONIC (A)
Date of Accident:	28/03/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	5,684.91
Final Repair Cost	:	\$	2,964.33
Loss of Use	:	\$	250.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,216.33

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No — BOLA Scenario No: _____
BOLA Liability: _____ 100 _____ (%)	Assessed Liability (*): _____ 0 _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	:	\$ 2,966.33
2)	Ho Khar Tin Winnie Mrs Winnie Au	:	\$ 250.00
3)		:	\$

JOANNE LEE KHANG MIN

05 Jun
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18005922/AWB3Q2

Date: 05/06/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100511295-00000

Claimant Vehicle No : SGV109Y

Insured Vehicle No : SLQ8298Z

Date of Loss: 28/03/2018

Nature of Claim: TP

Claim No: 8581066359SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGV109Y**

Make & Model: AUDI Q2, 999cc TFSI S-TRONIC (A)

Engine No: CHZ365609

Reg. Date: 30/05/2017 (Man. Year: 2017)

Chassis No: WAUZZZGAXHA048656

Colour: Black

Odometer: 7682 km

Engine Capacity: 999 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,891.00	1,248.40	1,642.60	56.82
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,422.00	1,522.00	900.00	37.16
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,313.00	2,770.40	2,542.60	47.86
+ GST 7.00/7.00% (S\$)	371.91	193.93	177.98	47.86
Nett Amount (S\$)	5,684.91	2,964.33	2,720.58	47.86
+ Loss of Use (5.0 x S\$50.00/day) (S\$)		250.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		3,216.33		

INSPECTION

Date of Assignment: 02/04/2018

Date Inspected: 02/04/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING**Manager:** VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,016.00 FS	*812.80 FS
2	1		*REAR BUMPER SPOILER	Deformed	247.00 FS	*197.20 FS
3	1		*REAR BUMPER REINFORCEMENT BEAM	Not Necessary	480.00 FS	*- FS
4	2		*REAR BUMPER HOLDING STRAP LH & RH	Not Necessary	22.00 FS	*- FS
5	2		*REAR BUMPER GUIDE SECTION LH & RH	Not Necessary	92.00 FS	*- FS
6	2		*REAR SENSOR INNER	Not Necessary	421.00 FS	*- FS
7	4		*SEAL RING	Not Necessary	15.00 FS	*- FS
8	2		*WHEEL COVER REAR LH & RH	Necessary	298.00 FS	*238.40 FS
9	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 2,891.00 1,248.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID .CHECK FUNCTION	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER ASSY .INSPECT REAR PANELS FOR DAMAGES .RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	1,050.00	500.00
3	TO RESPRAY REAR BUMPER	New	900.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			2,422.00	1,522.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >