

# NATIONAL Assessment Centre Services: [Print 1 Jan 2005] MMA 118042768

Date In: 3113118 09:11	Job description	Date & Time Completed	Done by
Ref No: NA / INC 18005894/h4	SAS e-filing		
Veh No: GBE 5546J	E-mail (within 5hrs, AIC 2hrs)		
DOA: 2913118 19:15	i-Motor Claim Form	MT10988412	21/1/18 11:49.
OD: TP / Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
	Assessment/Survey Report		
TP Insurer:	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: ( Goldbell Chang: Tel: 64482686 Fax: )
TP Particulars: Veh No: XD 654H INC ( ) / Non-INC ( )
Owner / Driver: ( ) Tel: ( )
Policy No: ( ) Period: ( ) Cover Type: ( )
Confirmed by: ( ) Date: ( ) Time: ( )
Insured/Driver Liability: ( ) % [Note-Est. Status (WO): N: 0-20%; P: 21-79% F: 80-100%]
Year of Registration: ( ) Warranty: YES ( ) / NO ( )
Excess: (\$ ) Loading: \$1,000 ( ) / \$2,000 ( )

General Remarks:-

( ) Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

( ) Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In ( ) / Towed-In ( ); Invoice: YES ( ) / NO ( ); Towing Co: ( )

Remarks:- (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance ( ) / Courtesy Car ( )		
2) QC Check / Post Repair Inspection ( )		
3) Upload Resurvey Photo [Repair Cost > \$3000] ( )		

Injury: \_\_\_\_\_

Date/Time	Actions

Claimant's Particulars:-	Invoice Preparation Checklist	Amt (\$) 1st Bill	Amt (\$) Add Bill
Driver/Owner:	1) AR: Accident Reporting (\$30);	30.00	
Contact No:	2) DA: Damage Assessment (\$100); INC (\$80)	80.00	
Damaged Portion:	3) TF: Towing Fee \$40/\$45		
	4) FT: Follow-Through Survey \$120		
	5) FT: Follow-Through Survey (Resurvey) \$30		
	For claiming against INC Only (wef 10 Jan 2005)		
	6) TR: Re-inspection \$75		
	7) N1: Idac DA + SMRT Survey \$160		
	8) NTUC Additional Services:-		
	Q1:		
	*N5: Courtesy Car / Tpt Allowance \$5		
	*N6: Repair Co-ordination \$10	10.00	
	*N7: Post Repair Inspection \$25		
	*N8: DV / Collect Excess Coordination \$5		
	TP (N11): TP (Non INC) against INC \$20		
	9) N12: Idac Mobile \$0		
	Invoice dated	Fee Charged	
	Invoice dated	Fee Charged	

Auditors' Comments:-

at 1:

at 2 / 3:

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	31/03/2018 09:11
Date Of Accident	29/03/2018 19:15
Exact Location Of Accident	BUKIT TIMAH RD SLIP RD INTO NEWTON CIRCUS
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBE5546J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	BAN SOON HENG ENGINEERING PTE LTD
Co Reg No	199302272G
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-67430447

### Vehicle Particulars

Manufacturer	FIAT
Model	DOBLO CARGO MAXI 1.6 MTJ AMT GLAZE
Exact Purpose for which vehicle was being used at time of accident	WORKING
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	COMMERCIAL VEHICLE
------------------	--------------------

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5092144463
Cover Note Number	-

### Driver

Name of Driver	SATHISVARAN DEV PILLAI
NRIC No	S8403016C
Date Of Birth	17/01/1984
Occupation	OUTDOOR
Date Of Driving Pass	14/11/2011
Driving Experience	6 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97214923
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address BLK 451B SENGKANG WEST WAY #10-373  
 Postcode 792451  
 Was driver an employee of the Insured's Company YES  
 If No, Relationship of the Driver with the Insured  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

#### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR  
 Weather Conditions CLEAR  
 Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles involved in the accident  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance?  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

#### Circumstances of Accident

PLEASE REFER TO ATTACHED STATEMENT.

#### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number XD654H  
 Vehicle Make/Model/Colour  
 Details Of Properties  
 Vehicle Category COMMERCIAL VEHICLE  
 Name of Driver GOH TECK SENG  
 NRIC/Passport Number F1427208U  
 Contact Number  
 Address  
 Postcode  
 Insurance Company Name  
 Nature Of Damage  
 No. Of Passenger (Including Driver) 1

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

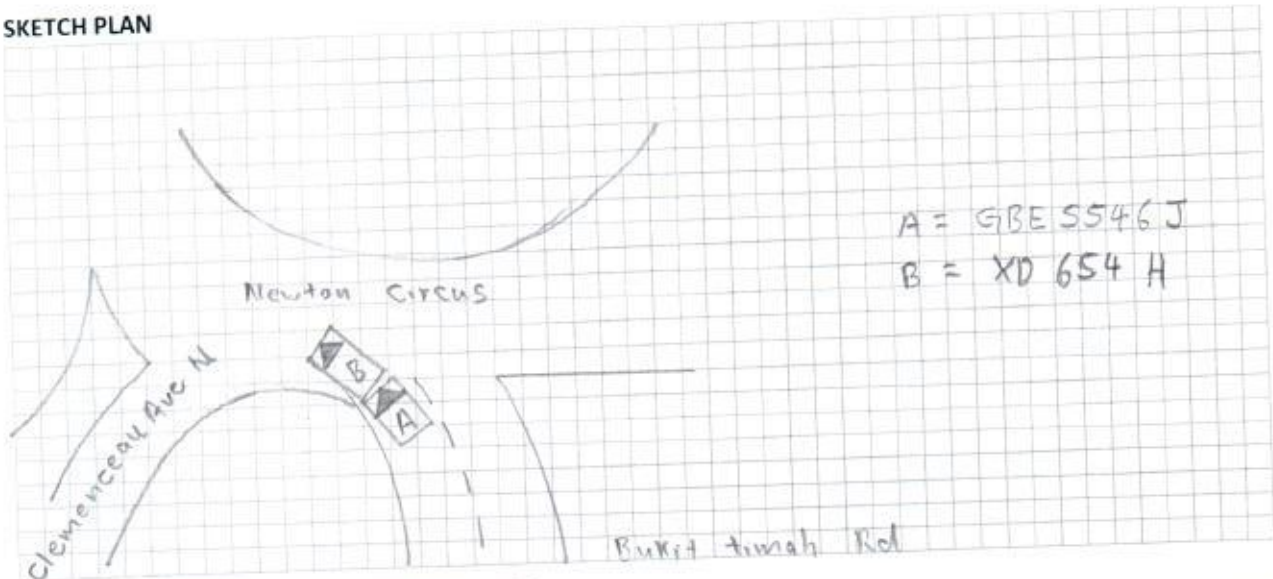


Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was coming from Bukit Timah Road approaching Newton Circus roundabout. At the stop line, I checked on right side for incoming vehicles. After seeing that is clear, I moved forward and knocked into the back of the truck which was in the roundabout.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature  
Date & Time:

*DM*

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

*[Signature]*

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number **S8403016C**

Name **SATHISVARAN DEV PILLAI**

Birth Date **17 Jan 1984**

Issue Date **14 Nov 2011**

002017757K



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S8403016C**

Name **SATHISVARAN DEV PILLAI**

Race **INDIAN**

Date of birth **17-01-1984**

Sex **M**

Country of birth **SINGAPORE**



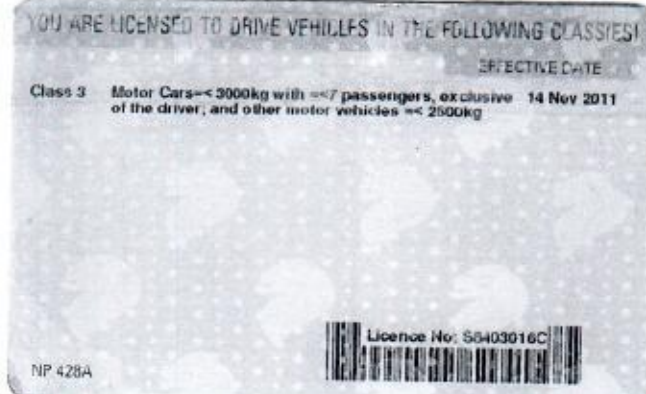

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES

EFFECTIVE DATE

Class 3 Motor Cars  $\leq$  3000kg with  $\leq$  7 passengers, exclusive of the driver; and other motor vehicles  $\leq$  2500kg **14 Nov 2011**

NP 428A

License No: **S8403016C**



4719026

**S8403016C**

Date of issue **10-05-2011**

**APT BLK 451B SENGKANG WEST WAY #10-373**  
**SINGAPORE 792451**

NRIC No: **S8403016C** Date: **08/10/2014**




## Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number : 5092144463

Cover : Comprehensive

- |   |                                     |
|---|-------------------------------------|
| 1. Index mark and Registration Number of Vehicle  | : GBE5546J                          |
| Chassis Number  | : ZFA26300006817421                 |
| 2. Name of Policyholder   | : BAN SOON HENG ENGINEERING PTE LTD |
| 3. Effective Date of Insurance  | : 29 Dec 2017                       |
| 4. Expiry Date of Insurance   | : 28 Dec 2018                       |
| 5. Persons or Classes of Persons entitled to drive#   |                                     |
| (a) The Policyholder.   |                                     |
| (b) Any other person who is driving on the Policyholder's order or with his/her permission.   |                                     |
| Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle. |                                     |
| 6. Limitations as to Use#   |                                     |
| (a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.   |                                     |
| (b) Use for the carriage of passengers or goods in connection with the Policyholder's business.   |                                     |

This Policy does not cover

- (a) Use for hire or reward.
- (b) Use for racing, pace-making, reliability trial or speed-testing.
- (c) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

# Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$600
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
INSURE WITH COE	: YES
HIRE PURCHASE COMPANY	: N/A
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : TIMES INS BROKERS (MOTOR BUSINESS) (00000690643)  
Date of Issue : 22 Jun 2017 17:12 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive

## Claim Handling

The premium on this policy has not been collected.

Accident MT/0988412

Policy No.	5092144463	Vehicle No.	GBE55463	GST Registration No.	199302272G
Policyholder Name	BAN SOON HENG ENGINEERING PTE LTD			Policyholder NRIC	199302272G
Product Code	FLEET INSURANCE	Cover Type	Comprehensive	Loading	0
Contact No.(Mobile)	67430447	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KFK	No Yes	TCA	No Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No

## Accident Details

Report Date	02/04/2018 10:44	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	29/03/2018	Time of Accident hh:mm	19:15	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	BUKIT TJMAH RD SLIP RD INTO NEWTON CIRCUS				

## Benefits

Own damage Excess	600.00	Additional Excess	Windscreen Excess	1
Unnamed Driver Excess		Outside Singapore OD Excess		
Third Party Excess	0.00	Outside Singapore TP Excess		

## GST Registered Information

GST Registered	Yes	GST Registration Date	01/01/2015
GST Registration No.	199302272G	GST Status Verified	No
Modification History			

## Policyholder Mailing Address

Address 1	S1 UBI AVENUE 1	Address 2	#06-20 PAYA UBI INDUSTRIAL F	Address 3	SINGAPORE 408933
Address 4		Address Type	Singapore address	Post Code	408933
Unit No.	06-20	Related Policy Number	5099220288		

## O1 Driver Info

Driver Name	Unnamed Driver	Driver Type	Unnamed Driver	Driver DOB	17/01/1984
Unnamed driver Name	SATHISVARAN DEV PILLAI	Driver NRIC	S8403016C	Driving Experience	6
Register Date of Driver License	14/11/2011	Driver Age	34	Contact No.(Home)	
Contact No.(Mobile)	97214923	Contact No.(Office)		Address 3	FERNVALE FOLIAGE
Address 1	BLK 451B #10-373	Address 2	SENGKANG WEST WAY	Post Code	792451
Address 4	SINGAPORE 792451	Address Type	Singapore address		
Unit No.	10-373			Driver Insurer Company	
Does he own a Singapore Registered car?	Yes No	Driver Vehicle No.			

## Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	Yes No
-------------------------------------	------	-------------	--------

## Modification History

Claim 001 OD-MD

New

Claim Type *	OD-MD	Insured Name	BAN SOON HENG ENGINEERING	Insured NRIC	199302272G
Contact No.(Mobile)	97559698	Contact No.(Home)		Contact No.(Office)	67430447
Email Address		O1 Vehicle Number	GBE55463	TP Vehicle Number	XD654H
Claim Description	GBE55463 / XD654H ON 29 Mar 2018				
Preferred Workshop Contact No.	64482686	Insured Liability *	Fully at Fault	Name of Preferred Workshop	GOLDBELL CHANGI
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop (refer below)	GIA report	Received
Date Registered	02/04/2018 10:58	Claim Close Date		Date Received	02/04/2018 00:00
Report Taken By	LIEW SHAN HUI	Workshop Repairer		Total Loss but Repaired	

☒ Print AK letter

Save Submit

## Attachment

Accident No.	MT/0988412	Claim No.	001
Last Doc. Received	Yes No	Upload Date	02/04/2018 11:49
Path *		Category *	Confidential Urgency *
Choose File No file chosen		Clear Please Select	NO Normal
Choose File No file chosen		Clear Please Select	NO Normal
Choose File No file chosen		Clear Please Select	NO Normal

4/2/2018

## Claim Handling(accident reporting Claim Task 001 OD-MD)

[Choose File](#) No file chosen[Choose File](#) No file chosen[Choose File](#) No file chosen[Message Read](#)

Clear	Please Select	NO	Normal	
Clear	Please Select	NO	Normal	
Clear	Please Select	NO	Normal	

☐ Send

## Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Apr 2018 11:49	NRIC/ Driving License	Normal	NRIC/ Driving License 2018-4-2
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Apr 2018 11:49	SAS	Normal	SAS 2018-4-2
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Apr 2018 11:49	Photos	Normal	Photos 2018-4-2
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Apr 2018 11:49	Photos	Normal	Photos 2018-4-2
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Apr 2018 11:49	Photos	Normal	Photos 2018-4-2
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Apr 2018 11:49	Photos	Normal	Photos 2018-4-2
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Apr 2018 11:49	Photos	Normal	Photos 2018-4-2
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Apr 2018 11:48	Photos	Normal	Photos 2018-4-2
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Apr 2018 11:48	Photos	Normal	Photos 2018-4-2
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Apr 2018 11:48	Photos	Normal	Photos 2018-4-2
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Apr 2018 11:48	Photos	Normal	Photos 2018-4-2
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Apr 2018 11:48	Photos	Normal	Photos 2018-4-2
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Apr 2018 11:48	Photos	Normal	Photos 2018-4-2

## Video List

Uploaded By/Date	Folder Date	File Name	Source
------------------	-------------	-----------	--------

[Display in New Window](#)[Scan and uploading](#)

ASSIGNMENT (IDAC)By CSO- Nature of Accident:

- 1) Vehicle hit Vehicle: ( ) 2) Vehicle hit ?? ( )
- a) Motorcar ( ) a) Pedestrian ( )
- b) Motorcycle ( ) b) Animal ( )
- c) Bicycle ( )
- 3) Vehicle hit Road Side Objects:
- a) Govn. Property ( ) b) Road Work Object ( )  
(Eg. signboard, barrier, tree etc)
- c) Private Property ( )
- 4) Vehicle drop into drain ( )
- 5) Damage due to Act of God:
- a) Fallen Object ( ) b) Flood ( )
- c) Other, \_\_\_\_\_
- 6) Parked & Found Damaged:
- a) Vandalism ( ) b) Hit by Moving Object ( )
- 7) Theft Case
- a) Stolen ( ) b) Damage found ( )  
when recovered.
- 8) Fire
- a) Whilst driving ( ) b) Parked ( )
- 9) Accident date more than 24hrs ( )

Remarks for internal information

Remarks to appear in Works Order &amp; Assessment report

- 1) Potential Total Loss ( )
- 2) SRS Light on ( )
- 3) ABS Light on ( )

By Assessor- 1) Vehicle Information

Veh No: GBE 5546 J Yr Regn: 29 Dec 2015

Type: M.Car / M.Cycle / Bus / (Can) Lorry / Taxi / Prime Mover / MPV  
/ Truck / Trailer or

Make & Model: Fiat Doblo Cargo 1.5 1598

Colour: Silver Transmission Type: (Auto) Manual

Eng/No: \_\_\_\_\_ Sp. Reading: 43490

C/No: ZFA 263 00006 B 17421

Gen. Cond: (Good) / Fair / Poor / Burnt or

Steering: (Normal) / Jammed / Leaked / Burnt or

Brake: (Normal) / Jammed / Leaked / Burnt or

Modi: (Nil) / S/Rim / STD A/Rim or

Tyre Size: F: 195/60 R16  
R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / (RIR) SUMI /  
TOYO / YOKO or

Front Rear

R/Bal. 5 mm R/Bal. 6 mm

L/Bal. 5 mm L/Bal. 6 mm

Parallel Import: Yes (No) Towed-In: Yes / No

Repair Type: (LS) / I.B.I Towing Required: (Yes) / No

No of Repair Days: 7 Vehicle in Idac: (Yes) / No

D.O.I. 2/4/2018 Time: 8.35 am

By Assessor- 2) Comments

- 1) Damages not due to recent accident.
- 2) Damages do not seem hit onto:
- a. Vehicle ( ) b. Motorcycle ( ) c. Bicycle ( ) d. Pedestrian ( )
- e. Animal ( ) f. Govn Object ( ) g. Road Work Object ( )
- h. Private Property ( ) i. Drain ( ) j. Road Kerb/Grass Verge ( )
- 3) Vehicle does not seem damaged as a result of:
- a. Fallen Object ( ) b. Flood ( ) c. Vandalism ( ) d. Fire ( )
- e. Moving Object ( ) f. Stolen ( ) g. Stolen & Recovered ( )

Time Started:

Time completed:

1) CSO

2) ASS

3) Entire Operation Completed Time:

## VAN / LORRY (Frt)

## Front Portion

Vehicle No: **GB5 5546J**

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate	DD	✓	
1002	991887	Frt Number Plate Base	CRA	✓	
1004	991300	Frt Bumper	DD	✓	
2001	991477	Frt Bumper <b>Clips</b>	NEC	✓	6
2002	991387	Frt Bumper Lower	NEC	✓	
2003	991449	Frt Bumper <b>Side</b> <b>Upper Grille</b>	NEC	✓	
2004	991443	Frt Bumper <b>Side</b> <b>Sponge</b>	CRA	✓	
1006	991325	Frt Bumper Bracket	BT	✓	
1008	991433	Frt Bumper Reinforcement	BT	✓	
2005	991466	Frt Bumper Signal Lamp		✓	
1017	995100	Frt LH Bumper Fog Lamp Cover		✓	
1018	991355	Frt RH Bumper Fog Lamp Cover		✓	
1019	995079	Frt LH Bumper Fog Lamp		✓	
1020	995080	Frt RH Bumper Fog Lamp		✓	
1021	991793	Frt Grille	CRA	✓	
1022	991328	Frt Grille Emblem	NEC	✓	
2006	990247	Frt Grille Sticker		✓	
1023	991799	Frt Grille Chrome Moulding		✓	
2007	991891	Frt Panel		✓	
2008	991874	Frt Lower Panel		✓	
2009	991328	Frt Panel Emblem		✓	
2010	990247	Frt Panel Sticker		✓	
2011	991893	Frt Panel Garnish		✓	
1024	991222	Frt Apron Panel		✓	
2012	991527	Frt Corner Panel		✓	
2013	991532	Frt Corner Panel Signal Lamp		✓	
2014	995245	Frt Signal Lamp LH		✓	
2015	995246	Frt Signal Lamp RH		✓	
1029	995153	Frt LH Headlamp Assy	CRA	✓	
1030	991821	Frt RH Headlamp Assy	CRA	✓	
1031	995088	Frt LH Side Lamp		✓	
1032	995089	Frt RH Side Lamp		✓	
2016	992149	Frt Wiper Panel		✓	
2017	995043	Frt Wiper Nozzle		✓	
1120	992140	Frt Wiper Arm		✓	
1121	992142	Frt Wiper Blade		✓	
2018	992145	Frt Wiper Link		✓	
2019	992148	Frt Wiper Motor		✓	
1122	995045	Wiper Panel Garnish		✓	
1114	992093	Frt Windscreen <b>Washer Tank</b>		✓	
1115	992097	Frt Windscreen Rubber		✓	
1117	992098	Frt Windscreen Sealant		✓	
2020	992114	Frt Windscreen Outer Pillar		✓	
2021	992113	Frt Windscreen Inner Pillar		✓	
1118	991019	ERP Bracket		✓	
1119	991020	ERP Unit		✓	
2022	991958	Frt Side Mirror (Big)		✓	
2023	991959	Frt Side Mirror (Small)		✓	
2024	991962	Frt Side Mirror (Round)		✓	
2025	995015	Frt Wing Mirror Stay		✓	
1025	992013	Frt Support Panel	BT	✓	
1033	990248	Bonnet	B/C	✓	
1035	990287	Bonnet Lock	BT	✓	
1037	990273	Bonnet Hinge	BT	✓	2
1039	990305	Bonnet Rubber		✓	
1042	990119	Air Con Condenser		✓	
1043	990122	Air Con Fan Assy		✓	
1048	990149	Air Con Liquid Pipe		✓	
1049	995066	Air Con Receiver Drier		✓	
1052	995074	Radiator		✓	
1053	992738	Radiator Cowling		✓	
1054	992742	Radiator Fan Assy		✓	
1056	992758	Radiator Hose Top		✓	
1058	992741	Radiator Expansion Tank		✓	
2026	992596	Oil Cooler		✓	
1079	994431	Power Steering Cooler Pipe		✓	
1059	990151	Air Duct		✓	
1060	990070	Air Cleaner Assy		✓	
1067	990219	Battery		✓	
1069	990223	Battery Bracket		✓	

NAC	INC	Item	CON	AC	Qty
1085	991011	Engine Under Cover		✓	
1086	990946	Engine Mounting		✓	
2027	991500	Frt Cabin Assy		✓	
2028	991501	Frt Cabin Mounting		✓	
2029	991502	Frt Cabin Rear Panel		✓	
1092	991520	Frt LH Chassis Member		✓	
1093	991520	Frt RH Chassis Member		✓	
1094	990728	Frt Vertical Cross Member		✓	
1095	991863	Frt Lower Cross Member		✓	
2030	990143	Air Con Evaporator Assy		✓	
2031	990106	Air Con Blower		✓	
1082	990427	Brake Master Pump Assy		✓	
1083	990403	Brake Booster Pump Assy		✓	
2032	990431	Brake Pedal		✓	
2033	990021	Accelerator Pedal		✓	
2034	990627	Clutch Pedal		✓	
1127	994483	Steering Wheel Airbag		✓	
1128	994485	Steering Wheel Airbag Sensor		✓	
1131	990029	Airbag Control Unit		✓	
1133	991922	Frt RH Seat Belt Assy		✓	
1135	995182	Frt LH Seat Belt Assy		✓	
1124	990753	Dashboard Assy		✓	
1125	992282	Glove Box Cover		✓	
1126	992281	Glove Box Compartment		✓	
1096	995070	Frt LH Fender	B/C	✓	
1097	995072	Frt LH Fender Inner Panel	BT	✓	
1100	991740	Frt LH Fender Inner Shield		✓	
1101	995179	Frt LH Mudflap		✓	
2035	994966	Frt LH Wheel Guard		✓	
1102	995170	Frt LH Wheel Rim		✓	
1104	995065	Frt LH Tyre		✓	
1105	995071	Frt RH Fender		✓	
1106	991739	Frt RH Fender Inner Panel		✓	
1109	991740	Frt RH Fender Inner Shield		✓	
1110	991884	Frt RH Mudflap		✓	
2036	994966	Frt RH Wheel Guard		✓	
1111	992087	Frt RH Wheel Rim		✓	
1113	995065	Frt RH Tyre		✓	
1255	995326	Frt LH Door	SC	✓	
1256	995140	Frt LH Door Protector		✓	
1257	995104	Frt LH Door Hinge		✓	
1258	995142	Frt LH Door Wing Mirror		✓	
1262	995103	Frt LH Door Glass		✓	
1263	991595	Frt LH Door Glass Regulator		✓	
1264	991596	Frt LH Door Glass Regulator Motor		✓	
1265	991662	Frt LH Door Rubber		✓	
1266	991636	Frt LH Door Outer Handle		✓	
1272	991617	Frt LH Door Inner Trim Board		✓	
1316	995327	Frt RH Door		✓	
1317	991654	Frt RH Door Protector		✓	
1318	991601	Frt RH Door Hinge		✓	
1319	991685	Frt RH Door Wing Mirror		✓	
1323	991584	Frt RH Door Glass		✓	
1324	991595	Frt RH Door Glass Regulator		✓	
1325	991596	Frt RH Door Glass Regulator Motor		✓	
1326	991662	Frt RH Door Rubber		✓	
1327	991636	Frt RH Door Outer Handle		✓	
1333	991617	Frt RH Door Inner Trim Board		✓	
2037	991644	Frt Door Frt Pillar		✓	
2038	991657	Frt Door Rear Pillar		✓	
2039	992072	Frt Wheel Arch Panel		✓	
2040	992069	Frt Wheel Arch Panel Garnish		✓	
2041	991996	Frt Step Panel		✓	
2042	994498	Frt Step Panel Top Garnish		✓	
2043	994495	Frt Step Panel Inner Garnish		✓	
1073	995053	Wiper Washer Tank		✓	
1136	990247	Sticker		✓	
		<b>Frt No. Plate Garnish</b>		✓	DIS

4/2/2018

## Claim Handling

## ▼ Accident MT/0988412

Policy No.	5092144463	Vehicle No.	GBE5546J	GST Registration No.	199302272G
Policyholder Name	BAN SOON HENG ENGINEERING PTE LTD			Policyholder NRIC	199302272G
Product Code	FLEET INSURANCE	Cover Type	Comprehensive	Loading	0
Contact No. (Mobile)	67430447	Contact No. (Office)		Contact No. (Home)	
Email Address		Special Remark		eCode	No
KFK	No Yes	TCA	No Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No

## ▼ Accident Details

Report Date	02/04/2018 10:44	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	29/03/2018	Time of Accident hh:mm	19:15	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	BUKIT TIMAH RD SLIP RD INTO NEWTON CIRCUS				

## ▼ Benefits

▼ Excess				Windscreen Excess	100.00
Own damage Excess	600.00	Additional Excess			
Unnamed Driver Excess		Outside Singapore OD Excess			
Third Party Excess	0.00	Outside Singapore TP Excess			

## ▼ GST Registered Information

GST Registered	Yes	GST Registration Date	24/05/1999
GST Registration No.	199302272G	GST Status Verified	Yes
Modification History	02/04/2018 14:30:15 Karthlyn Yuen changed GST Registration Date from 01/01/2015 to 24/05/1999 02/04/2018 14:30:15 Karthlyn Yuen changed GST Status Verified from No to Yes		

## ▼ Policyholder Mailing Address

Address 1	51 UBI AVENUE 1	Address 2	#06-20 PAYA UBI INDUSTRIAL 3	Address 3	SINGAPORE 408933
Address 4		Address Type	Singapore address	Post Code	408933
Unit No.	06-20	Related Policy Number	5099220288		

## ▼ OI Driver Info

Driver Name	Unnamed Driver	Driver Type	Unnamed Driver	Driver DOB	17/01/1984
Unnamed driver Name	SATHISVARAN DEV PILLAI	Driver NRIC	S8403016C	Driving Experience	6
Register Date of Driver License	14/11/2011	Driver Age	34	Contact No. (Home)	
Contact No. (Mobile)	97214923	Contact No. (Office)		Address 3	FERNVALE FOLIAGE
Address 1	BLK 451B #10-373	Address 2	SENGKANG WEST WAY	Post Code	792451
Address 4	SINGAPORE 792451	Address Type	Singapore address		
Unit No.	10-373				
Does he own a Singapore Registered car?	Yes No	Driver Vehicle No.		Driver Insurer Company	

## ▼ Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	Yes No
Modification History			

## ▼ Investigation

## Claim 001 OD-MD

LOS SAL SUB

## ▼ Claim Case Officer Zuraimee Bin Mantau

Claim Type	OD-MD	Insured Name	BAN SOON HENG ENGINEERING	Insured NRIC	199302272G
Contact No. (Mobile)	97559698	Contact No. (Home)		Contact No. (Office)	67430447
Email Address		OI Vehicle Number	GBE5546J	TP Vehicle Number	XD654H
Claim Description	GBE5546J / XD654H ON 29 Mar 2018			Name of Preferred Workshop	GOLDBELL CHANGI
Preferred Workshop Contact No.	64482686	Insured Liability	Fully at Fault	GIA report	Received
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop (refer below)	Date Received	02/04/2018 15:39
Date Registered	02/04/2018 12:01	Claim Close Date		Total Loss but Repaired	
Report Taken By	LIEW SHAN HUI	Workshop Repairer			
Print AK letter					

Modification History

## ▼ Special Claim Creation Approval

Approval	Reason
Remarks	

damage assessment Attachment

## ▼ Vehicle Info

Vehicle Make	Vehicle Model	Engine Capacity
--------------	---------------	-----------------

4/2/2018

0.97

FIAT

Date of Registration  
29/12/2015

Towing Required \*  
☒ Yes ☐ No

Type of Tender \*  
Own Damage

IDAC/Workshop Name  
NATIONAL ASSESSMENT CENTR

Windscreen Parts & Labour Cost  
Market Value(\$)

DOBLO CARGO

Classis No.  
ZFA26300006B17421

Vehicle in IDAC \*  
☒ Yes ☐ No

Assessor Name \*  
SIMON

IDAC/Workshop Location  
51 UBI AVENUE 1 #01-25 PAYA

Total Loss \*  
☐ Yes ☒ No

Scrape Value(\$)

Economical Repair Value(\$)

Parallel Import \*  
☐ Yes ☒ No

Survey Current Status

REMARK:NO OF REPAIR DAYS:7 DAYS.1X FRT BUMPER LOWER - REPLACE.1X FRT BUMPER UPP GRILLE - UNCONFIRM.1X FRT WINDSCREEN WASHER TANK - UNCONFIRM.1X AIRCON LIQUID PIPE - UNCONFIRM.1X AIRDUCT - UNCONFIRM.

Remark

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *	
root	1	25400102	FENDER (FRONT LEFT)	1	Replace	X
Not Applicable	2	25400801	FENDER INNER PANEL (FRONT LEFT)	1	Repair	X
ABS	3	25400901	FENDER INNER SHIELD (FRONT LEFT)	1	Unconfirm	X
ABSORBER	4	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Unconfirm	X
ACCELERATOR	5	23300201	DOOR (FRONT LEFT)	1	Repair	X
ACTUATOR	6	32200501	NUMBER PLATE GARNISH (FRONT)	1	Replace	X
ADVERTISEMENT STICKER	7	32200101	NUMBER PLATE (FRONT)	1	Replace	X
	8	32200201	NUMBER PLATE BASE (FRONT)	1	Replace	X
	9	16000101	BUMPER (FRONT)	1	Replace	X
	10	16002401	BUMPER CLIPS (FRONT)	6	Replace	X
	11	16005901	BUMPER SPONGE (FRONT)	1	Replace	X
	12	16001301	BUMPER BRACKET (FRONT LEFT)	1	Unconfirm	X
	13	16001302	BUMPER BRACKET (FRONT RIGHT)	1	Unconfirm	X
	14	16005001	BUMPER REINFORCEMENT (FRONT)	1	Replace	X
	15	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Unconfirm	X
	16	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Unconfirm	X
	17	27100101	GRILLE (FRONT)	1	Replace	X
	18	27100801	GRILLE EMBLEM (FRONT)	1	Replace	X
	19	27700101	HEAD LAMP (LEFT)	1	Replace	X
	20	27700102	HEAD LAMP (RIGHT)	1	Replace	X
	21	41300101	SUPPORT PANEL (FRONT)	1	Replace	X
	22	149001	BONNET	1	Replace	X
	23	14903401	BONNET LOCK (LOWER )	1	Replace	X
	24	14902201	BONNET HINGE (LEFT)	1	Replace	X
	25	14902202	BONNET HINGE (RIGHT)	1	Replace	X
	26	149043	BONNET RUBBER (LONG)	1	Unconfirm	X
	27	112023	AIR CON CONDENSER	1	Unconfirm	X
	28	112060	AIR CON FAN	1	Unconfirm	X
	29	344001	RADIATOR	1	Unconfirm	X
	30	344005	RADIATOR COWLING	1	Unconfirm	X
	31	344008	RADIATOR FAN	1	Unconfirm	X
	32	344007	RADIATOR EXPANSION TANK	1	Unconfirm	X
	33	243014	ENGINE LOWER COVER	1	Unconfirm	X

Save Submit



NATIONAL ASSESSMENT CENTRE SERVICES  
(LKK GROUP)

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,  
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315



Vehicle Movement Form

Vehicle Check-In

Vehicle No: G13E 5546 J. Date In: \_\_\_\_\_ Time In: \_\_\_\_\_ with Keys: Yes / No

*For Office use*

Attended by: \_\_\_\_\_

Workshop Collection of Vehicle

Workshop: Hock Wah

Collection Date: 6.4.18 Time: 0945 with Keys: Yes / No

Tow Truck No: YM 7317B Tow Man: KELVIN NRIC: S8848791E

Signature: Ki

*For office use*

Attended by: ROSALINDA

Approved by: \_\_\_\_\_

Workshop Return of Vehicle

Workshop: \_\_\_\_\_

Returned Date: \_\_\_\_\_ Time: \_\_\_\_\_ with Key: Yes / No

\* Tow In / Drive In  
Tow Man / Workshop Representative: \_\_\_\_\_ NRIC: \_\_\_\_\_

Signature: \_\_\_\_\_

*For office use*

Attended by: \_\_\_\_\_

Owner Collection of Vehicle

Collection Date: \_\_\_\_\_ Time: \_\_\_\_\_ with Key: Yes / No

Owner: \_\_\_\_\_ NRIC: \_\_\_\_\_

Signature: \_\_\_\_\_

*For office use*

Attended by: \_\_\_\_\_

Approved by: \_\_\_\_\_

## LKK Paya Ubi

---

**From:** Zuraimie Bin Mantau <zuraimie.mantau@income.com.sg>  
**Sent:** Thursday, 5 April 2018 5:10 PM  
**To:** 'Hock Wah'  
**Cc:** 'LKK Paya Ubi'  
**Subject:** Vehicle GBE5546J, OD Claim No: MT/0988412-001, DOA: 29/03/2018

Dear Hock Wah Motor

OD Excess \$600 apply.

Vehicle is currently at NAC Paya Ubi.

Please arrange to take away the vehicle and update Mr Steven Choo at 97559698 on the repair.

Strictly no further supplementary is allowed and please arrange for a **survey before repair**.

**Please forward the invoice and DV within 7 working days to us once repairs has been done and survey has been conducted.**

**Update the 'Repair Status' when repairs are done.**

XX

Our Ref: MT/CA/OD/051/0988412-001/ZBM

05 Apr 2018

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK NORTH AVE 4 #01-2008/10/12

BEDOK INDUSTRIAL PARK E

SINGAPORE 489977

Dear Sir

**CLAIM NUMBER: MT/0988412-001**

**REPAIR OF VEHICLE NUMBER: GBE5546J**

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 05 Apr 2018

Make: FIAT

Model: DOBLO CARGO

Estimated Repair Days: 7

Location: NATIONAL ASSESSMENT CENTRE SERVICES

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: N/A

Excess Applicable: 600

Please note that supplementary items will not be allowed.

If you have any queries, please contact Zuraimie Bin Mantau at 64307891 or email us at [motor@income.com.sg](mailto:motor@income.com.sg).

Thank you

**Zuraimee Bin Mantau**  
Senior Executive, Motor Insurance  
T +65 6430 7891  
[www.income.com.sg](http://www.income.com.sg)



---

#### Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.