

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Thursday, 7 June 2018 5:24 PM
To: 'Sherlia Jong'
Cc: Admin A
Subject: ACCIDENT INVOLVING SKH 4463Z AND SHC 8211U ON 25/03/2018

Importance: High

Our ref: CC4/AIG18005868/K1ja3

LIM KIM ENG

Policy Holder

Dear Sir/Madam,

We refer to our previous telephone conversation and e-mail correspondence.

To date, we did not receive your video (evidence) on this incident.

Please be informed that we have reviewed the circumstances of the incident and we are of the opinion that we cannot be absolved from liability.

The evidence provided by the Third-Party claimant showed your vehicle was changing lane from left to right, encroaching Third-Party vehicle's lane where it was travelling straight. As such, onus is to us to exercise due diligence when changing lane.

In view of this, to avoid further escalation of cost, it would be best to deal with the claim amicably, to avoid further escalation of cost.

For us to proceed with the handling of this matter, your full co-operation is required. Kindly submit the following by 14 June 2018.

- Driver's driving license or foreign driving license
- Video footage of accident

Please note that this letter should not be regarded as a waiver by AIG Asia Pacific Insurance Pte Ltd of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

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