

Bemmel

CC3 / A16 1800 5864, K1wa34

Surveyor:

AWK

DOI:

ASSIGNMENT

28/3/18

Date / Time:

28/3/18

Registered in Merimen:

29/03/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLE 5685 Y

Name of Insured:

BKW Rent A car plc

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

28/03/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Ma Hua Qi

Driver Tel No.:

97868677

(V/L: YES / NO)

Claim No.:

637948578356

Policy No.:

0999994892

Make / Model:

M7 (amer 1.6CA)

Place of Accident:

BISHAN ST 14

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHA 7782E



INSRS:

WSP:

Tel:

Liability:

RMKS:

CP&G 10403



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time		STAGE	DATE / PIC
3/4	SHA 7782E - Cyl/lin/2004 4x4/Spa3 q2 : 000 13/6/7	Non-Reporting ltr (1st):	
VIVAN	SLE 5685 Y-X	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	11/4/18
11/4/18	confirm accident details. inform TP claim. agree to settle at rest. refer and out	After call ltr to OI:	VIVAN
		Documentation Check List: Handler	Typist
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE		Date/Time:	Sent By:	By (date):	VIVAN	Approved by:	Y
FINALIZATION		Date/Time:	Confirm with:	Date:	01/6/18	Confirm by:	
Repair Cost:	S\$	() days	Reduction:	%		Email	Call
FINAL SETTLEMENT		Date/Time:	Confirm with:	Email		Call	
Final Liability:	%	50	(Agreed / Assessed) BOLA S/N No.:	NIL			
Repair Cost:	S\$						
Loss of Rental (LOR):	S\$	() days					
Loss of Use (LOU):	S\$	(\$ x days)					
Loss of Income (LOI):	S\$	(\$ x days)					
LOR only	<input type="checkbox"/>	LOU only	<input type="checkbox"/>	LOR + LOU	<input type="checkbox"/>	LOR + LOI	<input type="checkbox"/>
[Tick only one]							
GIA/LTA Search	S\$						
Medical:	S\$						
Disbursement:	S\$		(e.g. Tow/ Independent)				
Legal Cost	S\$						
Total:	S\$		Global Sum S\$:				
FINAL PAYMENT		Date/Time:	Confirm with:	Email		Call	
Payee 1:	S\$		Name 1:				
Payee 2: (Strike if N.A.)	S\$		Name 2:				
Payee 3: (Strike if N.A.)	S\$		Name 3:				




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18005864/K1wa3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 29-03-2018	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLE 5685Y	Veh. Inspected	SHA 7782E
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	29/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	28/03/2018	Inspection Date	28/03/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Item: ARC Repair TP(CLS0)1

JOB CARD Sales Order:

JC NO305136173

OWNER: COMFORT TRANSPORTATION PTE LTD
 IS: 7010045
 OWNER NO: 383 SIN MING DRIVE
 ADDRESS: Singapore SINGAPORE 575717
 (R) 65508755 (O)

REGN NO: SHA7782E	MILEAGE
MAKE: HYUNDAI	FUEL E 1/2 F
MODEL: I-40	DATE/TIME IN: 28.03.2018 10:30
YR OF MANU: 21.05.2015	TARGET DATE
CHASSIS CODE: KMHLB41UMFU069154	COMPLETION DATE/TIME:

UNIT CARD NO.

JOB DESCRIPTION

Accident Date: 28.03.2018
 ATURE: 3P 28.03.18/C

/NO	LABOR CODE	DESCRIPTION
-----	------------	-------------

WORKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Recognition Slip

Exit Pass

No.: SHA7782E

JU AIG LKK

Vehicle No.:

SHA7782E

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

Our Job Ref No : 305136173
Date : 29/03/2018

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHA7782E

Date of Accident : 28/03/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG — SLE5685Y
###
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$2,107.36
 - (b) Labour Charges ### \$820.00
 - Total for Part-By-Part Repair Cost \$2,927.36
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20%
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 3 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8316

Fax : 65468156

Signature : 

Name : KALVIN

Date : 2/4/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

Date: 29.03.2018

REPAIR ESTIMATE

Time: 14:46:39

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305136173
REGN NO : SHA7782E
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 21.05.2015
DATE/TIME IN : 28.03.2018 10:30
ACCIDENT DATE : 28.03.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0578-G	I40V2 COVER-FR BUMPER#	1	562.30	20.00	449.84
0002 04-01-0103-0573-G	I40VC PANEL-FENDER RH#	1	619.00	20.00	495.20
0003 04-01-0103-0782-A	I40V2 LAMP ASSY-HEAD RH#	1	1,388.00	20.00	1,110.40
0004 04-01-0103-0640-G	I40VC BRACKET-FR BUMPER S	1	24.60	20.00	19.68
0005 04-01-0103-0654-G	I40V2 COVER-FR FOG BLANKI	1	40.30	20.00	32.24

SUB-TOTAL : 2,107.36

JOB NATURE

0000 L	PANEL BEATING- FRT.	400.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	400.00
0002 20-00	TUFF COAT ON AFFECTED PARTS.	20.00

SUB-TOTAL : 820.00

COMFORTDELGRO ENGINEERING PTE LTD

Date: 29.03.2018

REPAIR ESTIMATE

Time: 14:46:39

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305136173
REGN NO : SHA7782E
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 21.05.2015
DATE/TIME IN : 28.03.2018 10:30
ACCIDENT DATE : 28.03.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 2,927.36

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

AG-
LKK

Jumani

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>Replaced</i>			\$ 562.30
	Front Bumper Sponge <i>X</i>			\$ 142.20
	Front Bumper Reinforcement <i>X</i>			\$ 526.10
	Front Bumper Grille (RH) <i>int</i>			\$ 40.30
	Front Bumper Bracket Top (RH) <i>X</i>			\$ 24.60
	Front Bumper Retainer Mounting <i>X</i>			\$ 9.20
	Headlamp (RH) <i>Replaced</i>			\$ 1,388.00
	Front Fender (RH) <i>Replaced</i>			\$ 619.00
	Front Fender Shield (RH) <i>X</i>			\$ 169.80
	Front Fender Retainer <i>X</i>			\$ 9.20
	SUB TOTAL			\$ 3,488.50
	LESS 20%			\$ 697.70
	DISCOUNTED TOTAL			\$ 2,790.80
	Frt Fender Advertisement Logo (RH) <i>X</i>			\$ 100.00 Nett
				\$ 100.00
	Labour Charge			
	Panel Beating			\$ 500.00 <i>400</i>
	Spray Painting Charge- Fender/Bumper			\$ 500.00 <i>400</i>
	Tuff Kote			\$ 50.00 <i>20</i>
	Remove/Refix Aircon & Refill Gas			\$ 150.00 <i>200</i>
	TOTAL LABOUR			\$ 1,200.00
	ESTIMATE TOTAL			\$ 4,090.80
<i>Kaia LKK</i> <i>28/3/18 1435hrs.</i> <i>3 Q-1.</i> <i>P/P</i> <i>Before Paint photo</i>				
LKK Auto Consultants hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature:				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 7782E

DATE 28/3/2018 10:53

MAKE :

MODEL : HYUNDAI i40

AG.
LKK

Jumani

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover ✓			\$ 562.30
	Front Bumper Sponge ?			\$ 142.20
	Front Bumper Reinforcement ?			\$ 526.10
	Front Bumper Grille (RH) ✓			\$ 40.30
	Front Bumper Bracket Top (RH) ?			\$ 22.40
	Front Bumper Retainer Mounting ?			\$ 9.20
	Headlamp (RH) ✓			\$ 1,388.00
	Front Fender (RH) ✓			\$ 619.00
	Front Fender Shield (RH) ✗			\$ 169.80
	Front Fender Retainer ✗			\$ 9.20
	SUB TOTAL			\$ 3,488.50
	LESS 20%			\$ 697.70
	DISCOUNTED TOTAL			\$ 2,790.80
	Frt Fender Advertisement Logo (RH) ✓			\$ 100.00 Nett
				\$ 100.00
	Labour Charge			
	Panel Beating			\$ 500.00 ⁴⁰⁰
	Spray Painting Charge- Fender/Bumper			\$ 500.00 ⁴⁰⁰
	Tuff Kote			\$ 50.00 ²⁰
	Remove/Refix Aircon & Refill Gas			\$ 150.00 ^x
	TOTAL LABOUR			\$ 1,200.00
	ESTIMATE TOTAL			\$ 4,090.80
<p>Ka/ka 16/16/16</p> <p>28/3/18 1435h2.</p> <p>3 0-7.</p> <p>P/P</p> <p>Before Paint photo</p>				
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Wednesday, 18 April, 2018 11:21 AM
To: 'accounts@bkw.sg'
Subject: ACCIDENT INVOLVING SLE 5685Y & SHA 7782E ON 28/03/2018

BKW Rent A Car Pte Ltd
120 Lower Delta Road
02-15
Singapore 169208

Dear Sir/Madam,

ACCIDENT INVOLVING SLE 5685Y & SHA 7782E ON 28/03/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 27/04/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : T 0318 / SHA7782E /CL(st)
Your Ref: _____
Date : 9-Apr-18

CDGE Taxi Claims Dept ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

59 Loyang Drive 4th Floor
Singapore 508969

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cddc.com.sg

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508965

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 509288

m Ubi
320 Ubi Road 3
Singapore 408642

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA7782E **YOUR INSURED** SLE5685Y
AND OTHER ON 28.03.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA7782E which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLE5685Y** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,132.28
2	<u>2</u> days Loss of Rental @ \$ 115.00 per day	\$ 230.00
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 3,369.77

HIRER'S CLAIM

7	<u>2</u>	days Loss of Income @	\$	<u>80.00</u>	per days	\$	<u>160.00</u>
						Total Claims :	\$ 3,529.77

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.
b) LTA search slip/s of : SLE5685Y
c) GIA / Police report/s of : SHA7782E
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkccare.com

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SKENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA7782K

INV. NO/DATE
91365549 31.03.2018

MAKE
HYUNDAI

JOB NO.
305136173

MODEL
I-40

ODOMETER READING

DATE OF REG
21.05.2015

DATE/TIME IN
28.03.2018 10:30

CHASSIS CODE
KMHLB41UMFU069154

Description : 3P 28.03.18

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0578	I40V2 COVER-FR BUMPER#	1	562.30	20.00	449.84
0002	04-01-0103-0573	I40VC PANEL-FENDER RH#	1	619.00	20.00	495.20
0003	04-01-0103-0782	I40V2 LAMP ASSY-HEAD RH#	1	1,388.00	20.00	1,110.40
0004	04-01-0103-0640	I40VC BRACKET-FR BUMPER S	1	24.60	20.00	19.68
0005	04-01-0103-0654	I40V2 COVER-FR FOG BLANKI	1	40.30	20.00	32.24
SUB-TOTAL :						2,107.36

JOB NATURE

0001	L	PANEL BEATING- FRT.	400.00	400.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	400.00	400.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.	20.00	20.00

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 5 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91365549	3,132.28	

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA7782R

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
21.05.2015

CHASSIS CODE
KMHLB41UMFU069154

INV. NO/DATE
91365549 31.03.2018

JOB NO.
305136173

ODMETER READING

DATE/TIME IN
28.03.2018 10:30

S/No	Part No.	Qty	Unit Price	%Disc	Net
------	----------	-----	------------	-------	-----

SUB-TOTAL				:	820.00
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Items total	2,927.36
Add GST @ 7.000 %	204.92
Invoice amount	3,132.28

Issued by : KATHERINETAN 02.04.2018 13:40:06
Repair type : CLSO/57/57
Payment type/Term: /Credit 30 days

1. WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND KEPT AT OWNERS' RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY, GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91365549	3,132.28	

Our Ref: CT18030896

Date: 02 April 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 28/03/2018 @ 07:00 hrs
ALONG JUNCTION OF BISHAN ST 13 TO BISHAN ST 14
INVOLVING SLE5685Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7782E** (the "Taxi"). The Taxi was hired to **TAN LAI SOON IC NO S1418363I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****i 40 SHA7782E , SLE5685Y
JUNCTION OF BISHAN ST 13 TO BISHAN ST 14****ON 28-Mar-18 07:00**

I / We

TAN LAI SOON(Hirer) NRIC No.: **S1418363I**

and/or

LIM YONG LEE(Relief) NRIC No.: **S1110804J**

Taxi Number

SHA7782E

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

28-Mar-2018

Name of Hirer

TAN LAI SOON

Hirer NRIC

S1418363I

Signature :



Address

**84A LORONG 2 TOA PAYOH #07-311
311084**

Contact No.

96414086

Name of Relief

LIM YONG LEE

Relief NRIC

S1110804J

Signature :



Address

**613 HOUGANG AVENUE 8 02-446
530613**

Contact No.

96979447

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLE5685Y	28 Mar 2018 / 07:00:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SHA7782E

Vivian Lau (LKKAUTO)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Wednesday, 30 May, 2018 6:32 PM
To: Vivian Lau (LKKAUTO)
Subject: RE: Your Ref : 6379485783SG, Our Ref: CC3/AIG18005864/K1wa3, ACCIDENT INVOLVING SLE 5685Y & SHA 7782E ON 28/03/2018 ALONG BISHAN ST 14

Hi Vivian

Pls proceed to reject claim since OI successfully claim against TP insurer.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Monday, May 21, 2018 5:13 PM
To: Tan, Bennie-WZ
Subject: Your Ref : 6379485783SG, Our Ref: CC3/AIG18005864/K1wa3, ACCIDENT INVOLVING SLE 5685Y & SHA 7782E ON 28/03/2018 ALONG BISHAN ST 14

Your Ref : 6379485783SG
Our Ref: CC3/AIG18005864/K1wa3

Dear Bennie,

ACCIDENT INVOLVING SLE 5685Y & SHA 7782E ON 28/03/2018 ALONG BISHAN ST 14

We refer to the above matter.

Attached is the claim document for the successful claim against the third party insurer, India International Insurance

As such, we intend to reject the claim

Kindly advice on your view/opinion/instruction for this claim

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Friday, 1 June, 2018 11:36 AM
To: Cecilia Lee Peng Geok
Cc: Thin Thin (LKKAUTO)
Subject: Your Ref: T0318/ SHA 7782E/SL(st), Our Ref: CC3/AIG18005864/K1wa3, Accident involving SHA 7782E & SLE 5685Y on 28/03/2018
Attachments: DV -SLE 5685 Y.pdf; Tax Invoice (2).pdf

WITHOUT PREJUDICE

Your Ref: T0318/ SHA 7782E/SL(st)
Our Ref: CC3/AIG18005864/K1wa3

Dear Sir/Madam,

Accident involving SHA 7782E & SLE 5685Y on 28/03/2018

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client, our insured has successfully claimed his damages from your client's insurer (India International Insurance Pte Ltd).

We attached herewith Discharge voucher and Tax Invoice for your perusal.

Under such circumstances, we have our principal instruction to deny liability of your client's claim.

As such, we will close the matter at our end

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement































CLAIM SUBFOLDER TRACKING






Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Mar 2018 Edit Reg		28 Mar 2018 00:00 Edit Adj Rpt	S\$2,927.36 Edit Estimates	S\$2,927.36 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	BKW RENT A CAR PTE LTD , Co. Reg. No.: 200106276D								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHA7782E	Date of Loss:	28/03/2018 07:00 - :59 [34 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6379485783SG	Policy/Cover Note No.:	0999994892						
Vehicle Reg. No. (Insured):	SLE5685Y	Policy No. (Claimant):	MCOM0015						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 10/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (02/04/2018): TP GIA REPORT									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHA7782E (6379485783SG)
[SLE5685Y]
TP
COMFORT TRANSPORTATION PTE LTD
Mar 28 2018 7:00AM
[BKW RENT A CAR PTE LTD]
ComfortDelGro Engineering Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser <input type="button" value="v"/>	
Assessment Reports						1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)			Thumbnail	Print	
1	02/04/18 11:48	Accident Statement <small>From: SC - Reg. No: SLE5685Y, Claimant: BKW RENT A CAR PTE LTD</small>			Load HTM		
Photos/Images						3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print	
1	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
2	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
3	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
4	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
5	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
6	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
7	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
8	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
9	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
10	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
11	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
12	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
13	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
14	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
15	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
16	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
17	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
18	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
19	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
20	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
21	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
22	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
23	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
24	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
25	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
26	02/04/18 08:34	General View			 Load JPG	<input checked="" type="checkbox"/>	
27	03/04/18 07:44	Reinspection Photo			 Load JPG	<input checked="" type="checkbox"/>	
28	03/04/18 07:44	Reinspection Photo			 Load JPG	<input checked="" type="checkbox"/>	
29	03/04/18 07:44	Reinspection Photo			 Load JPG	<input checked="" type="checkbox"/>	
Documentation						1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print	
1	05/04/18 00:24	TP ESTIMATE - MARKED			 Load PDF		
2	05/04/18 00:24	TP GIA REPORT.			 Load PDF		

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
3	21/05/18 17:12	DV -SLE 5685 Y	 Load PDF	
4	21/05/18 17:12	LOD -SLE 5685 Y	 Load PDF	
5	21/05/18 17:14	Email to AIG, OI the successful claim against the third party insurer	 Load PDF	
6	01/06/18 11:39	Email from AIG to reject claim	 Load PDF	
7	01/06/18 11:39	Email to wkshop reject claim	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18005864/K1WA3Q2

Date: 04/06/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994892

Claimant Vehicle No : SHA7782E

Insured Vehicle No : SLE5685Y

Date of Loss: 28/03/2018

Nature of Claim:

TP

Claim No: 6379485783SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHA7782E

Make & Model: HYUNDAI I40, 1.7 L CRDI AT ABS AIRBAG 4DR (A) Engine No: D4FDEU418625

Reg. Date: 21/05/2015 (Man. Year: 2015)

Chassis No: KMHLB41UMFU069154

Colour: Blue

Odometer: 487874 km

Engine Capacity: 1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side: West Lake 7 mm

Rear Left Side:

West Lake 7 mm

Front Right Side: West Lake 7 mm

Rear Right Side:

West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,892.56	2,107.36	785.20	27.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,200.00	820.00	380.00	31.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,092.56	2,927.36	1,165.20	28.47
+ GST 7.00/7.00% (S\$)	286.48	204.92	81.56	28.47
Nett Amount (S\$)	4,379.04	3,132.28	1,246.76	28.47
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 28/03/2018

Date Inspected: 28/03/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd

(Loyang)

59 Loyang Drive

Singapore 508969

Estimated Period of Repair: 3.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Deformed	562.30 FL	*562.30 FL
2	1		*FRONT BUMPER SPONGE	Serviceable	142.20 FL	*- FL
3	1		*FRONT BUMPER REINFORCEMENT	Serviceable	526.10 FL	*- FL
4	1		*FRONT BUMPER GRILLE (RH)	Cut	40.30 FL	*40.30 FL
5	1		*FRONT BUMPER BRACKET TOP (RH)	Cracked	24.60 FL	*24.60 FL
6	1		*FRONT BUMPER RETAINER MOUNTING	Serviceable	9.20 FL	*- FL
7	1		*HEADLAMP (RH)	Grazed	1,388.00 FL	*1,388.00 FL
8	1		*FRONT FENDER (RH)	Dented	619.00 FL	*619.00 FL
9	1		*FRONT FENDER SHIELD (RH)	Serviceable	169.80 FL	*- FL
10	1		*FRONT FENDER RETAINER	Serviceable	9.20 FL	*- FL
11	1		*FRT FENDER ADVERTISEMENT LOGO (RH)	Not Necessary	100.00 FS	*- FS

F=Franchise part, S=SpcNett, L=ListItemDisc

Sub Total (\$\$)	3,590.70	2,634.20
- List Item Discount on L Items 20.00/20.00% (\$\$)	698.14	526.84
Total Parts (\$\$)	2,892.56	2,107.36

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	500.00	400.00
2	SPRAY PAINTING CHARGE -FENDER/BUMPER	New	500.00	400.00
3	TUFF KOTE	New	50.00	20.00
4	REMOVE/REFIX AIRCON & REFILL GAS	New	150.00	0.00
Gross Labour Cost (\$\$)			1,200.00	820.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >