

INS. CASE OWNER:

CC3 / AIG 1800

5863, K1ja34

LKK:
IDAC:

Surveyor:

Awk

DOI:

ASSIGNMENT

28/03/18

Date / Time:

28/03/18

Registered in Merimen:

29/03/18

Pre-assign / CCU / FTE

SBU 4045K



Insured Vehicle No.:

Claim No.:

Name of Insured:

Lee Keck Hin @ Lee Kiat Hin

Policy No.:

Insured Tel No.:

HP: 63646207

Make / Model:

Excess Sec II :SS

D.O.A: 27/03/18

Place of Accident:

Compass Rd

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SHC 8081 C



INSRS:

WSP:

Tel:

Liability:

RMKS:

CPAG 10yrs



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

4/4
Joy

SHC 8081 C - 004/11/170/178/37/UP63: 00A: 8/19/17

SBU 4045K - X

4/4

DNR. sent out first letter

5-6-18 @ 1130 CALLED - NO ANSWER

5-6-18 @ 138 W/OI & YOH KIN OIO
IS HIS SON, HE WILL
LUDGE REPORT.

10-6-18

31-8-18

12-6-18

4-9-18

25-6-18

7-9-18

27-6-18

8-10-18

19-7-18

29-8-18

WATTSAPP OI
FOR GIA. CONFIRM
ACC. AGREED
& AWARE NCD
ISSUE.

STAGE

DATE / PIC

Non-Reporting ltr (1st): -4-3-18

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

204 2-11-18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

Loss of Use (LOU):

S\$

Loss of Income (LOI):

S\$

LOR only

LOU only

LOR + LOU

LOR + LOI

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Payee 2: (Strike if N.A.)

S\$

Payee 3: (Strike if N.A.)

S\$

Name 1:

Name 2:

Name 3:

COMFORTDELGRO ENGINEERING PTE LTD

✓

✓

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18005863/K1ja3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 29-03-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SBU 4045K	Veh. Inspected	SHC 8081C	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	29/03/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	27/03/2018	Inspection Date	28/03/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Job: ARC Repair TP(CLSO)1 JOB CARD Sales Order: JC NO305136144

OWNER COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755	REGN NO. SHC8081C	MILEAGE
	MAKE MERCEDES BENZ	FUEL E 1/2 F
	MODEL E220CDI (E6)	DATE/TIME IN 28.03.2018 09:35
	YR OF MANU. 28.05.2015	TARGET DATE
	CHASSIS CODE WDD2120012B167496	COMPLETION DATE/TIME

Accident Date: 27.03.2018
ATURE: 3P 27.03.18

JOB DESCRIPTION

/NO LABOR CODE DESCRIPTION

WORKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Payment Slip

Exit Pass

No.: SHC8081C JU AIG LKK

Vehicle No.: SHC8081C

Signature/Date Name of Service Advisor Date

turned to Service Reception upon collection To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 8081C

DATE 28/3/2018 12:52

MAKE :

MODEL : MERCEDES

ALG.

LKK

Jumani

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Fender, Frt/RH <i>x repair</i>			\$ 966.00
	Fender Splashshield , Frt/RH (Front) <i>x 566</i>			\$ 257.00
	<i>Front bumper x repair</i>			
	SUB TOTAL			\$ 1,223.00
	LESS 20%			\$ 244.60
	DISCOUNTED TOTAL			\$ 978.40
	Labour Charge			
	Panel Beating			\$ 500.00 <i>300</i>
	Spray Painting Charge-Fender/Bumper			\$ 500.00 <i>400</i>
	Tuff Kote			\$ 50.00 <i>x</i>
	TOTAL LABOUR			\$ 1,050.00
	ESTIMATE TOTAL			\$ 2,028.40
<i>16.11.16</i> <i>28/3/18 1415hrs.</i> <i>2 By.</i> <i>P/P</i> <i>After Repair photo.</i>				
LKK Auto Consultants hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis. • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature:				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305136144

Date : 29/03/2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHC8081C

Date of Accident : 27/03/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG --- SBU4045K

2. The finalized amount shall be:

(a) Spare Parts after List discount \$0.00

(b) Labour Charges ### \$700.00

Total for Part-By-Part Repair Cost \$700.00

(c) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20%

Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 6546 8156

Signature : 

Name : Kalvin

Date : 29/3/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 8081C

DATE 28/3/2018 12:52

MAKE :

MODEL : MERCEDES

ALG.
LKK Juman

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Fender, Frt/RH <i>X repair</i>			\$ 966.00
	Fender Splashshield, Frt/RH (Front) <i>X 1pc</i>			\$ 257.00
	<i>Front Bumper X repair</i>			
	SUB TOTAL			\$ 1,223.00
	LESS 20%			\$ 244.60
	DISCOUNTED TOTAL			\$ 978.40
	Labour Charge			
	Panel Beating			\$ 500.00 <i>300</i>
	Spray Painting Charge-Fender/Bumper			\$ 500.00 <i>400</i>
	Tuff Kote			\$ 50.00 <i>200</i>
	TOTAL LABOUR			\$ 1,050.00
	ESTIMATE TOTAL			\$ 2,028.40
<p><i>1. Call (1111)</i> <i>28/3/18 1415hrs.</i> <i>20y.</i> <i>P/P</i> <i>After Repair photo.</i></p>				
<p>KK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> To resurvey before/after spray painting To display damaged part(s) during resurvey Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No illegal modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to final approval from insurance company <p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				
<p>Acknowledged by Repairer Signature: _____ Date: _____</p>				

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSURED

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident : 27/03/2018
Time of accident : 2145HRS
Place of accident : CANTONMENT RD TOWARDS TIONG
BAHRU
Third Party's name : CHIN YUEN HWA
Third Party's vehicle number : SHC 8081C
Our insured's name : LEE KECK SHIAN @ LEE KIT LIN
Our insured's vehicle number : SBU 4045K
Our insured's NRIC number :
Our insured's address : 56 CHANGI ROAD
SINGAPORE 419710

Our Insured's telephone number : 9758 3836 / 6344 6307

A letter dated **(04/03/2018)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number: **CC3/AIG18005863/K1ja3**)

Name and address of insurance company : AIG Asia Pacific Insurance Pte Ltd
Chartis Building
78 Shenton Way, #08-16
Singapore 079120

Name of contact person : JOY IRENE
Contact Number : 6841 2409 / Fax: 6741 4108
Date : 06/08/2018

TRANSMISSION VERIFICATION REPORT

TIME : 05/08/2018 23:41
NAME :
FAX : 67414108
TEL :
SER.# : E69899L3N245962

DATE, TIME	05/08 23:40
FAX NO./NAME	65474885
DURATION	00:00:14
PAGE(S)	01
RESULT	OK
MODE	STANDARD
	ECM

Our Ref : T 0318 / SHC8081C /CL(st)
Your Ref:
Date : 4-Apr-18

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Buliding
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC8081C YOUR INSURED SBU4045K
AND OTHER ON 27.03.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHC8081C** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SBU4045K** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 749.00
2	2 days Loss of Rental @ \$ 179.57 per day	\$ 359.14
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 1,115.63

HIRER'S CLAIM

7	2 days Loss of Income @ \$ 80.00 per days	\$ 160.00
Total Claims :		\$ 1,275.63

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
b) LTA search slip/s of : SBU4045K
c) GIA / Police report/s of : SHC8081C
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept

59 Loyang Drive 4th Floor

Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198005489

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758158

Sungei Kadut
7 Sungei Kadut Way
Singapore 726791

Yishun
501 Yishun Industrial Park A
Singapore 768732

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Friday, 2 November 2018 4:12 PM
To: 'ngeechew@hotmail.com'
Cc: Admin A
Subject: ACCIDENT INVOLVING SBU 4045K AND SHC 8081C ON 27/03/2018

Our ref: CC3/AIG18005863/K1ja3

LEE KECK SHIAN @ LEE KIT LIN

Policy Holder

Dear Sir,

ACCIDENT INVOLVING SBU 4045K AND SHC 8081C ON 27/03/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGMERCEDES E220 SHC8081C , SBU4045K ON 27-Mar-18 21:45
CANTONMENT RD TWDS TIONG BAHRU X OF NEW BRIDGE RD (POLICE HQ)

I / We HONG MAU SING (HONG ... (Hirer) NRIC No.: S7415936B

and/or CHIN YUEN HWA (Relief) NRIC No.: S1665417E

Taxi Number SHC8081C

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date 28-Mar-2018

Name of Hirer HONG MAU SING (HONG MAOXIN)
Hirer NRIC S7415936B

Signature :

Address 1 WOODLANDS DRIVE 72 #10-02
738089

Contact No. 93387303

Name of Relief CHIN YUEN HWA
Relief NRIC S1665417E

Signature :

Address 477 SEMBAWANG DRIVE 14-403
750477

Contact No. 98559697

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,100.00 (Global Sum) for vehicle no. SHC 8081C that was damaged pursuant to the accident which occurred on 27/03/2018 (date) along CANTONMENT ROAD TOWARDS TIONG BAHRU (location) involving vehicle no/s SBU 4045K. This is pursuant to the inspection conducted on 28/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 8081C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 8081C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02 (day) of 11 (month) 2018 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENYON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC8081C

INV. NO/DATE
91365555 31.03.2018

MAKE
MERCEDERS BENZ

JOB NO.
305136144

MODEL
K220CDI (R6)

OILMETER READING

DATE OF REG
28.05.2015

DATE/TIME IN
28.03.2018 09:35

CHASSIS CODE
WDD2120012R167496

Description : 3P 27.03.18

S/No	Part No.	Qty	Unit Price	%Disc	Net
------	----------	-----	------------	-------	-----

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0001	L	PANEL REPAIRING- PRT.	300.00		300.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	400.00		400.00
SUB-TOTAL :					700.00

Items total	700.00
Add GST @ 7.000 %	49.00
Invoice amount	749.00

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE UNDER ANY WAYWARD OWNERS RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN FIVE DAYS FROM SUCH DELIVERY ADVISE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY BALANCE DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OR PAYMENT SLIP AFTER 30 DAYS FROM THE DUE DATE FOR THE PERIOD OF DEFAULT.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91365555	749.00	

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHINTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC8081C

MAKE
MERCEDES BENZ

MODEL
K220CDI (K6)

DATE OF REG
28.05.2015

CHASSIS CODE
WDD2120012B167496

INV. NO/DATE
91365555 31.03.2018

JOB NO.
305136144

DIRECTION READING

DATE/TIME IN
28.03.2018 09:35

Issued by : KATHERINETAN 02.04.2018 13:49:08
Repair type : CLSO/57/57
Payment type/Term: /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR GAPS OR OTHERS' PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE LOANED, NOT TESTED, A CUSTOMER'S RISK.
2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DELIVERY ADVISE THE COMPANY IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN NOTICED IN GOOD ORDER.
3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWED TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT, I.E. AFTER 30 DAYS FROM THE SERVICE. FOR THE PERIOD OF DEFAULT.
4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS FOR RECTIFICATION WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91365555	749.00	

Our Ref: CT18030887

Date: 02 April 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 27/03/2018 @ 21:45 hrs
ALONG CANTONMENT RD TWDS TIONG BAHRU
INVOLVING SBU4045K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8081C** (the "Taxi"). The Taxi was hired to **HONG MAU SING (HONG MAOXIN) IC NO S7415936B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$179.57** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING						MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		
3	9	0	6	9	4		FROM	TO			FROM	TO	3	9		5	0	35
3	9	0	6	9	4	423	01:00am	2:00am	23/3/18	Donna	3	9	5	0	35	463	1545	0600
3	9	1	2	8	8	594	9:30	3:00	24/03/2018	M. L. W.	3	9	5	6	12	577	9:40am	3:15pm
3	9	1	6	7	6	388	03:40	15:30	25/03/2018	M. L. W.	3	9	6	1	53	542	9:45	3:10pm
3	9	1	9	8	7	310	15:45	03:20	26/03/18	Desmond	3	9	6	5	87	434	0340	1545
3	9	2	3	7	8	391	03:30	15:15	26/3/18	Donna	3	9	6	9	30	342	1525	0145
3	9	2	7	3	4	356	15:30	03:30	27/3/18	Desmond	3	9	7	2	63	333	0340	1522
3	9	3	1	2	2	388	03:35	15:30	27/3/18	Donna	3	9	7	4	60	197	1535	2235
3	9	3	4	3	0	307	15:40	03:25	28/3/18	Donna	3	9	7	4	91	30	0800	09:30
3	9	3	8	3	0	406	03:30	16:15	28/3/18	Accident	3	9	7	4	91	197	0935	-
3	9	4	1	6	8	399	17:00	03:30	29/3/18	Repair	3	9	7	4	91	197	1015	-
3	9	4	1	5	1	403	03:30	15:35										

34C 8001C

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SBU4045K	27 Mar 2018 / 21:45:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SHC logic

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express







CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	15 May 2018 Edit Reg		28 Mar 2018 00:00 Edit Adj Rpt	\$5700.00 Edit Estimates	\$5700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Lee Keck Shian @ Lee Kit Lin , ID: S2136001E									
Main Claimant: COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R									
Vehicle Reg. No.: SHC8081C		Date of Loss: 27/03/2018 21:00 - :59 [33 Months and 27 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 4637596164SG		Policy/Cover Note No.: 2100121951-09 (Comprehensive)							
Vehicle Reg. No. (Insured): SBU4045K		Policy No. (Claimant): MCOM0015							
		Excess:							
Repairer: ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M] Jaclyn-M.Kesaval@aig.com									
Claimant's Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 10/04/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (25/05/2018): Re: No OI GIA Report AIG_SG (16/05/2018): Re: No OI GIA Report AIG_SG (02/04/2018): NO TP GIA REPORT AIG_SG (02/04/2018): NO OI GIA REPORT 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC8081C (4637596164SG)
 [SBU4045K]
 TP
 COMFORT TRANSPORTATION PTE LTD
 Mar 27 2018 9:40PM
 [Lee Keck Shian @ Lee Kit Lin]
 ComfortDelGro Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
Assessment Reports			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	02/11/18 15:21	Accident Statement <small>From: SC - Reg. No: SBU4045K, Claimant: LEE KECK SHIAN @ LEE KIT LIN</small>		Load HTM
Photos/Images			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/04/18 08:36	General View		Load JPG
2	02/04/18 08:36	General View		Load JPG
3	02/04/18 08:36	General View		Load JPG
4	02/04/18 08:36	General View		Load JPG
5	02/04/18 08:36	General View		Load JPG
6	02/04/18 08:36	General View		Load JPG
7	02/04/18 08:36	General View		Load JPG
8	02/04/18 08:36	General View		Load JPG
9	02/04/18 08:36	General View		Load JPG
10	02/04/18 08:36	General View		Load JPG
11	02/04/18 08:36	General View		Load JPG
12	02/04/18 08:36	General View		Load JPG
13	02/04/18 08:36	General View		Load JPG
14	02/04/18 08:36	General View		Load JPG
15	02/04/18 08:36	General View		Load JPG
16	02/04/18 08:36	General View		Load JPG
17	02/04/18 08:36	General View		Load JPG
18	02/04/18 08:36	General View		Load JPG
19	03/04/18 07:45	Reinspection Photo		Load JPG
20	03/04/18 07:45	Reinspection Photo		Load JPG
21	03/04/18 07:45	Reinspection Photo		Load JPG
22	03/04/18 07:45	Reinspection Photo		Load JPG
23	03/04/18 07:45	Reinspection Photo		Load JPG
Documentation			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/04/18 08:38	Non reporting letter		Load PDF
2	05/04/18 00:27	TP ESTIMATE - MARKED		Load PDF
3	05/04/18 00:27	TP GIA REPORT		Load PDF
4	06/08/18 11:42	NON-REPORTING TO TRAFFIC POLICE		Load PDF
5	02/11/18 17:18	LETTER TO INSURED		Load PDF

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
6	09/11/18 10:14	WORKSHOP INVOICE	 Load PDF	
7	09/11/18 10:14	AUTHORISATION TO ACT FORM	 Load PDF	
8	09/11/18 10:14	Release Voucher	 Load PDF	
9	09/11/18 10:14	RENTAL RECEIPT	 Load PDF	
10	09/11/18 10:14	RENTAL MILEAGE	 Load PDF	
11	09/11/18 10:14	LTA SEARCH	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
<p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SBU4045K (Insd veh)	Model:	MERCEDES-BENZ E220
	SHC8081C (TP veh)		BLUETEC 2.1 D (A)
Date of Accident:	27/03/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No	
Repair Estimate	:	\$		2,170.39
Final Repair Cost	:	\$		1,100.00
Loss of Use	:	\$		1.50 days at \$50.00 per day
Rental (if any)	:	\$		1.50 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		1,100.00

Is Third Party Workshop GIA Registered? ☒ [X] YES ☐ [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,100.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

09 Nov
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18005863/K1JA3Q2

Date: 09/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100121951-09
 Claimant Vehicle No: SHC8081C Insured Vehicle No: SBU4045K
 Date of Loss: 27/03/2018 Nature of Claim: TP Claim No: 4637596164SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC8081C
 Make & Model: MERCEDES-BENZ E220 BLUETEC, 2.1 D (A) Engine No: 65192432736315
 Reg. Date: 28/05/2015 (Man. Year: 2015) Chassis No: WDD2120012B167496
 Colour: White Odometer: 397491 km
 Engine Capacity: 2143 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R16 Rear Tyre Size: 225/55 R16
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	978.40	0.00	978.40	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,050.00	700.00	350.00	33.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,028.40	700.00	1,328.40	65.49
+ GST 7.00/7.00% (S\$)	141.99	49.00	92.99	65.49
Nett Amount (S\$)	2,170.39	749.00	1,421.39	65.49
+ Loss of Use (1.5 x S\$50.00/day) (S\$)		75.00		
+ Car Rental (1.5 x S\$179.57/day) (S\$)		269.36		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		1,100.85		
Global Sum Settlement (S\$)		1,100.00		

INSPECTION

Date of Assignment: 28/03/2018
 Date Inspected: 28/03/2018 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FENDER ,FRT/RH	Repair	966.00 FL	*- FL
2	1		*FENDER SPLASHSHIELD ,FRT /RH (FRONT)	Serviceable	257.00 FL	*- FL
3	1		*FRONT BUMPER (NPA)	Repair	0.00 FL	*- FL
				Sub Total (\$\$)	1,223.00	0.00
				- List Item Discount on L Items 20.00/20.00% (\$\$)	244.60	0.00
				Total Parts (\$\$)	978.40	0.00

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	500.00	300.00
2	SPRAY PAINTING CHARGE-FENDER /BUMPER	New	500.00	400.00
3	TUFF KOTE	New	50.00	0.00
Gross Labour Cost (\$\$)			1,050.00	700.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >