

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 26 August, 2019 2:46 PM
To: Ler, Bernard-JQ
Cc: Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Accident Involving SJT6589E and PA5771E On 23/03/2018 | 9515173703SG-003 *** LKK REF:CC4/AIG18005856/Aha3

Your Ref: 9515173703SG-003
Our Ref: CC4/AIG18005856/Aha3

Dear Bernard,

ACCIDENT INVOLVING VEHICLES SJT 6589E (OI) AND PA 5771E (TP) ON 23/03/2018

We refer to the subject matter.

It was reported that Insured vehicle was making a right turn at the junction with green light only when collided to TP vehicle travelling straight on the opposite lane.

We had spoken to the Insured and she confirmed accident details and was informed of the TP claim and NCD issues. A letter was sent out to the Insured. Till date, no feedback from the Insured.

Summary to offer to repairer **PRECISE AUTO SERVICE** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 26,662.71	\$ 12,091.00
Loss of Rental (\$180 x 18 days)	\$ 3,240.00	\$ 3,240.00
GIA / LTA Search Fee	\$ 37.00	\$ 37.00
TOTAL	\$ 29,939.71	\$ 15,368.00

Breakdown of days is as follows:

Recommended days	14 Days
Weekends / Downtime	4 Days
TOTAL	18 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 31 July, 2019 1:27 PM

To: Ler, Bernard-JQ

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Accident Involving SJT6589E and PA5771E On 23/03/2018 | 9515173703SG-003 *** LKK

REF:CC4/AIG18005856/Aha3

Dear Bernard,

We refer to your below email.

Please be informed that we are currently preparing report for mandate approval.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Mei Kwan (LKKAuto)

Sent: Wednesday, 31 July, 2019 9:26 AM

To: Ler, Bernard-JQ; Vic (LKKAuto)

Cc: Admin A; CS A Team

Subject: RE: Accident Involving SJT6589E and PA5771E On 23/03/2018 | 9515173703SG-003 *** LKK

REF:CC4/AIG18005856/Aha3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent: Wednesday, 31 July, 2019 9:03 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Accident Involving SJT6589E and PA5771E On 23/03/2018 | 9515173703SG-003 *** LKK REF: CC4/AIG18005856/Aja3

Hi Mei Kwan,

Kindly advise on OIC and update of the case.

Thanks.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Ler, Bernard-JQ

Sent: 24 May 2019 09:32

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Accident Involving SJT6589E and PA5771E On 23/03/2018 | 9515173703SG-003 *** LKK REF: CC4/AIG18005856/Aja3

Hi Joy,

Please update.

Thanks.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: 29 April 2019 18:12

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: [EXTERNAL] RE: Accident Involving SJT6589E and PA5771E On 23/03/2018 | 9515173703SG-003 *** LKK
REF: CC4/AIG18005856/Aja3

This message is from an external sender; be cautious with links and attachments.

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

Status – Pending TP LOD.

LKK ref	Officer in charge
CC4/AIG18005856/Aja3	Joy – 6841 2409

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent: Monday, 29 April, 2019 3:08 PM

To: Admin A <admin-a@lkkauto.com>

Subject: Accident Involving SJT6589E and PA5771E On 23/03/2018 | 9515173703SG-003

Hi LKK,

The subject matter refers.

Kindly assist to provide update/ last correspondence with TP's repairer on the claim.
There is no need to notify TP if there is no development.

Thank you.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

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