

ASS. REC. BY:

REF: CS/msh18005849/Kqbez Special Instruction:

Supervisor: Kenneth
MILMEN
ASSIGNMENT (Office)

From (Person): Jocelyn Ng of msh Date/Time: 29032018 1:41pm

Estimated Cost: Bill to:

 TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SFY 2662Z Insured:

at Workshop m/s S & H Motor Tel: 6453 4730

of Blk 160 Sin Ming Drive #07-02

Policy No: 27669756 DMA Claim No: 553677

Sum Insured: Excess: \$ 500.00

Make of Veh: D.O.A. 24032018
(Client's Record)CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 29032018 1:47pm Person Contacted: Cynthia Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SFY 2662Z -X
24-@	Revert via merimen
24@13:58	authorise repair by kenny Ong
24@2:16pm	inform skt Donis authorise repair. via email
12/2/18 @ 2:49pm	not revert to Jocelyn Ng via Merimen. (supplementary).
20/2/18 @ 1:06pm	kenny ong informed cfr at 614668 via merimen.

ASS. REC. BY:

REF: 1NS6/

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No: _____

at Workshop m/s P&H

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: 500

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	OK
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: 872k

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 08 days Res.: Yes or No

Lum Sum: 1-B.1% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Date / Time	Action / Instruction
<u>2/4</u>	<u>File pass to Catherine</u>
	<u>Kenneth confirmed final fig</u>

RECEIVED 23 JUL 2018

Date/Time, File Pass to? : Prell. Report

11/30/2 : Final Report

Date/Time, File Return to?

2)

Report Format: WER-50

Lump Sum / I.B.I.: (\$) 14668

Add Fee:

Repair: 8

No. of Trip: 1

Site Insp (\$ _____)

Interview (\$ _____)

Tech Invs (\$ _____)

Weekend (\$ _____)

Survey Fee: 300

Transportation: _____ S + RS. SI

Photos

Others 10

TOTAL

310

Veh No: P1-Y 28627 Yr Regn: 03, 13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Volvo V40 74 c.c 1596

Colour: M. Grey A/C: Insured / Std / NI / NA

Sp. Reading: 69989 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/N: YVIMZ485BD2003709

Gen. Cond: Good / Fair / Poor / Burnt

Clearing: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rlm / STD / A/Rlm or

Tyre Size: F: _____

R: 225/50R17

OUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / YOYO / YOKO or

Front Wheel: 7 mm R/Bal. 6 mm

Rear Wheel: 7 mm L/Bal. 6 mm

A. 2413118 D.O.I. 29/3/18

Key held at _____

of Damages: FR / Rear / O/S / N/S / U/C / Rooftop or

U/C / Chassis frame / Body Structure affected due to collision.

64668 (Red 3304.50, 18/7)

[Signature]
20/7/2018



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG18005849/Kqb	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 29-03-2018	
		Code : MSG	
1. Policy Particulars :- OWN DAMAGE			
Insured Veh.		Veh. Inspected	SFY 2662Z
Policy No.	27669756DMA	Coverage (\$)	0.00
Claim No.	553677	Excess (\$)	500.00
Assign From	MERIMEN (JOCELYN NG)	Assign Date	29/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	24/03/2018	Inspection Date	29/03/2018
Survey held at	S & H MOTOR PTE LTD 160 SIN MING DRIVE #07-02 SIN MING AUTOCITY SINGAPORE 575722		
5a. Remarks			
A) THE MARKET VALUE IS S\$------(EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Mar 2018 Sendback Est	29 Mar 2018 12:03 S\$16,608.50	29 Mar 2018 13:41 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS			
Insured:	FAN TIT KAY, ID: S0091246H, Tel: +6596289933, Email: NOEMAIL		
Vehicle Reg. No.:	SFY2662Z	Date of Loss:	24/03/2018 13:00 - :59
Claim Type:	OD / 553677	Policy/Cover Note No.:	27669756DMA (Comprehensive) Coverage: 29/03/2017 - 28/03/2018
		Excess:	S\$500.00
Repairer:	S & H Motor Pte Ltd (Sin Ming) 160 Sin Ming Drive #07-02, Sin Ming AutoCity, 575722 Sin Ming - Tel: 6453 4730		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jocelyn Ng Shin Bun]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 30/03/2018]		
Driver/Custodian:	FAN TIT KAY (65 / Male), NRIC: S0091246H, Tel: +6596289933		
Adj Asg. Remarks:	Please revert, thank you.		

ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail
There are no mail for this case.			

ALL ASSOCIATED TASKS										
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	
No results.										

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Mar 2018 18:35	Clim Veh Model Changed	(205266) VOLVO V40 2.0 CROSS COUNTRY T4 SR (A).	[I] Jocelyn Ng Shin Bun
2	27 Mar 2018 18:35	Clim Created	Reg No: SFY2662Z. Policy No: 27669756DMA. Acct Date: 2018/03/24. Claim Type: SC. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Notification. Created from SAS:MSNH18040241	[I] Jocelyn Ng Shin Bun
3	29 Mar 2018 11:58	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] Lum Wee Keat
4	29 Mar 2018 11:58	Clim Veh Model Changed	(205266) -> (203788) VOLVO V40 1.6 (A).	[R] Lum Wee Keat
5	29 Mar 2018 12:03	Clim Submitted	16608.50.	[R] Lum Wee Keat
6	29 Mar 2018 13:24	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):a if c	[I] Jocelyn Ng Shin Bun
7	29 Mar 2018 13:24	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/03/30	[I] Jocelyn Ng Shin Bun
8	29 Mar 2018 13:24	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Jocelyn Ng Shin Bun
9	29 Mar 2018 13:36	Assignment 1st Accessed		[A] Ho Pei Fang
10	29 Mar 2018 13:40	Adj Assignment Cancelled	Survey - Car in, to survey by today (AL & DC-Station in office, ET-Appnt full)	[I] Jocelyn Ng Shin Bun
11	29 Mar 2018 13:40	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Jocelyn Ng Shin Bun
12	29 Mar 2018 13:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please revert, thank you.	[I] Jocelyn Ng Shin Bun
13	29 Mar 2018 13:41	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/03/30	[I] Jocelyn Ng Shin Bun
14	29 Mar 2018 13:41	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Jocelyn Ng Shin Bun
15	29 Mar 2018 13:46	Assignment 1st Accessed		[A] CATHERINE CHONG KAI LING
16	29 Mar 2018 13:57	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] CATHERINE CHONG KAI LING
17	02 Apr 2018 11:32	Adj Rpt Initiated		[A] DENISE TAY KWEE CHENG
18	02 Apr 2018 11:37	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/04/28	[A] DENISE TAY KWEE CHENG
19	02 Apr 2018 11:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/28	[A] DENISE TAY KWEE CHENG
20	02 Apr 2018 11:42	Adj Mandate Request	Cur.Req:15963.50:REPAIR COST ECONOMICAL DAMAGE CONSISTENT	[A] DENISE TAY KWEE CHENG
21	02 Apr 2018 13:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/28. Mandate Remarks: a if c	[I] Keny Ong Thiam Beng
22	02 Apr 2018 13:58	Adj Mandate Set	Approved:11288.50:a if c	[I] Keny Ong Thiam Beng
23	25 Jun 2018 15:56	Clim Supp Created (S:719390)		[R] Lum Wee Keat
24	25 Jun 2018 15:58	Clim Submitted (S:719390)	1364.00.	[R] Lum Wee Keat
25	25 Jun 2018 15:58	Adj Co Assigned (S:719390)	LKK Auto Consultants Pte Ltd (HQ):	[I] Merimen Administrator
26	27 Jun 2018 09:36	Supp Combined (S:719390)		[A] SHIAU CHAN
27	12 Jul 2018 14:48	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/04/28	[A] SHIAU CHAN
28	12 Jul 2018 14:49	Adj Mandate Request	Cur.Req:14668.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY AP PROVE ON CHECK ITEMS & SUPPLEMENTARY.	[A] SHIAU CHAN
29	20 Jul 2018 13:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/28. Mandate Remarks: a if c	[I] Keny Ong Thiam Beng
30	20 Jul 2018 13:26	Adj Mandate Set	Approved:14668.00:a if c	[I] Keny Ong Thiam Beng

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1761775	29/03/2018 11:58	Motor	S & H Motor Pte Ltd (HQ)	S & H Motor Pte Ltd (Sin Ming)	SFY2662Z		xx.xx
1764095	02/04/2018 11:32	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFY2662Z		10.70

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jocelyn Ng Shin Bun

Date: 12 Jul 2018

Preliminary Advice

Vehicle No	: SFY2662Z	Accident Date	: 24/03/2018
Make	: VOLVO V40	Policy No.	: 27669756DMA
Assignment Date	: 29/03/2018	Excess	: S\$500.00
Date of Inspection	: 29/03/2018	Est. Duration of Repair	: 8.00
Inspection At	: S & H MOTOR PTE LTD (SIN MING) 160 SIN MING DRIVE #07-02, SIN MING AUTOCITY SINGAPORE 575722		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,972.50	(ESTIMATE \$16,608.50 + SUPPLEMENTARY \$1,364.00)
Revised Amount	:S\$	14,668.00	(INCLUSIVE OF CHECK ITEMS & SUPPLEMENTARY)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	14,668.00	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	72,000.00
COE / PARF Rebate	:S\$	52,613.00
Salvage Value	:S\$	
Margin for Repair	:S\$	19,387.00

Remarks

- (X) The vehicle is economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis. KINDLY APPROVE ON CHECK ITEMS & SUPPLEMENTARY.

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Monday, 2 April 2018 2:16 PM
To: 'Doris'; 'enquiry@sh-motor.com'
Cc: SUR
Subject: SFY 2662Z od msg

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SFY2662Z (Excess \$500/-). Part by part**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

SFY2662Z (553677)

OD

Mar 24 2018 1:00PM

[FAN TIT KAY]

S & H Motor Pte Ltd

Reply Reply All Mark as Unread Print Message Delete Message Forward

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 02/04/2018 13:58 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$11288.50) - SFY2662Z - Claim Handler: Jocelyn Ng Shin Bun

Approved:11288.50:a if c

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jocelyn Ng Shin Bun

Date: 02 Apr 2018

Preliminary Advice

Vehicle No	: SFY2662Z	Accident Date	: 24/03/2018
Make	: VOLVO V40	Policy No.	: 27669756DMA
Assignment Date	: 29/03/2018	Excess	: S\$500.00
Date of Inspection	: 29/03/2018	Est. Duration of Repair	: 8.00
Inspection At	: S & H MOTOR PTE LTD (SIN MING) 160 SIN MING DRIVE #07-02, SIN MING AUTOCITY SINGAPORE 575722		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	16,608.50
Revised Amount	:S\$	11,288.50
Check Items (Estimated)	:S\$	4,675.00
Total	:S\$	15,963.50
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	72,000.00
COE / PARF Rebate	:S\$	52,613.00
Salvage Value	:S\$	
Margin for Repair	:S\$	19,387.00

Remarks

- (x) The vehicle is economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1246H
Vehicle Details	
Vehicle No.:	SFY2662Z
Vehicle to be Exported:	No
Intended De-registration Date:	02 Apr 2018
Vehicle Make:	VOLVO
Vehicle Model:	V40 CROSS COUNTRY T4
Primary Colour:	Grey
Manufacturing Year:	2013
Engine No.:	B4164T1126345
Chassis No.:	YV1MZ485BD2003709
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$30,301.00
Original Registration Date:	29 Mar 2013
First Registration Date:	29 Mar 2013
Transfer Count:	0
Actual ARF Paid:	\$29,422.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Mar 2023
PARF Rebate Amount:	\$20,595.00
Intended COE Rebate Details	
COE Expiry Date:	28 Mar 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$64,209.00
COE Rebate Amount:	\$32,018.00
Total Rebate Amount:	\$52,613.00

The information contained herein is correct as at 02 Apr 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	26/03/2018 10:07
Date Of Accident	24/03/2018 13:25
Exact Location Of Accident	STILL RD/LORONG J TELOK KURAU JUNCTION
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFY2662Z
Insured/Policyholder	
Name Of Registered Owner	FAN TIT KAY
NRIC No	S0091246H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96289933
Alternative Phone No	OFFICE-96289933

Vehicle Particulars

Manufacturer	VOLVO
Model	-
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	27669756 DMA
Cover Note Number	

Driver

Name of Driver	FAN TIT KAY
NRIC No	S0091246H
Date Of Birth	20/10/1952
Occupation	INDOOR
Date Of Driving Pass	27/11/1973
Driving Experience	44 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96289933
Fax Number	
Contact Number	OFFICE-96289933
EMail Address	NOEMAIL

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 25/03/2018
16.05 hrs

Driver's Signature

(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature

Name:
NRIC/FIN No.:

Enquire Transfer Fee

Vehicle Details

Vehicle No.: SFY2662Z
Vehicle Type: P11 - Passenger Station Wagon/Jeep/Land Rover
Vehicle Attachment 1: With Sun Roof
Vehicle Scheme: Normal
Vehicle Make: VOLVO
Vehicle Model: V40 CROSS COUNTRY T4
Chassis No.: YV1MZ485BD2003709
Propellant: Petrol
Engine No.: B4164T1126345
Engine Capacity: 1596 cc
Maximum Power Output: 132.0 kW (177 bhp)
Maximum Laden Weight: 1940 kg
Unladen Weight: 1438 kg
Year Of Manufacture: 2013
Original Registration Date: 29 Mar 2013
Lifespan Expiry Date: -
COE Category: A - Car (1600cc & below)
Quota Premium: \$64,209.00
COE Expiry Date: 28 Mar 2023
Road Tax Expiry Date: 28 Mar 2019
PARF Eligibility Expiry Date: 28 Mar 2023
Inspection Due Date: 28 Mar 2020
Intended Transfer Date: 26 Mar 2018
CO2 Emission: 143.00 (g/km)
CEV/VES Rebate Utilised Amount: \$5,000.00
CO Emission: -
HC Emission: -
NOx Emission: -
PM Emission: -

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
Total Amount Payable:			25.00

You may print this page for reference.

OK

Print



INSURER: MSIG Insurance (Singapore) Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (Own Damage)	Ref. No:	
Policy No:	27669756DMA	Date of Loss:	24/03/2013
Vehicle Reg. No.:	SFY2662Z	Driveable?	
Driver Age/Info:	65 / MALE	Party At Fault:	CLAIMANT
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	FAN TIT KAY	Contact No:	+6596289933
Driver:	FAN TIT KAY		

Make/Model:	VOLVO V40, 1.6 (A)	Vehicle Reg. Date:	29/03/2013
Vehicle Colour:	Metallic Grey	Chassis No:	YV1MZ485BD2003709
Engine No:	B4164T1126345		
Odometer:	0 KM		

Paint Type:
 Total Loss? **NO**
 Est. Duration of Repair (day) *10 days*

PANLS

Not Authorized
1.B.1
Resurvey B4 paint
fax: 62564315
Ex 85001

Description of Accident/Loss: REFER ATTACHED REPORT.
 Present Location: S & H MOTOR PTE LTD (SIN MING)

COST OF CLAIMS	Amount
Parts	13,568.50
Miscellaneous Items	35.00
Labour	2,925.00
Paintwork Labour	0.00
Towing	80.00
Calculated Gross Total (S\$)	16,608.50
- Excess (S\$)	500.00
(S\$)	16,108.50
+ GST 7.00% (S\$)	1,127.60
Nett Amount (S\$)	17,236.10

This claim is handled by: LUM WEE KEAT

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 29 Mar 2018)
 Parts: 144 VOLVO V40 1.6 (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: S & H Motor Pte Ltd/SFY2662Z/29/03/2018 12:03
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*LH front fender	BA	0.00	0.00	*720.00 F
2	1		*LH front fender wheel cowling	TA	0.00	0.00	*165.00 F
3	1		*LH front fender wheel cowling clips (1 set)	NA	0.00	0.00	*25.00 F
4	1		*RH bonnet hinge	DIY	0.00	0.00	*90.00 F
5	1		*LH bonnet hinge	DIY	0.00	0.00	*90.00 F
6	1		*Front bonnet (Aluminium)	BA	0.00	0.00	*1,650.00 F
7	1		*Front bonnet insulator	CM	0.00	0.00	*650.00 F
8	1		*Front bonnet insulator clips (1 set)	NA	0.00	0.00	*25.00 F
9	1		*LH bonnet lock	R	0.00	0.00	*95.00 F
10	1		*LH bonnet lock metal holder bracket	BA	0.00	0.00	*130.00 F
11	1		*LH head lamp	BRU	0.00	0.00	*680.00 F
12	1		*LH head lamp bomttom plastic tray	DIY	0.00	0.00	*90.00 F
13	1		*Front support panel	CM	0.00	0.00	*1,550.00 F
14	1		*LH bonnet stopper bush	MIY	0.00	0.00	*40.00 F
15	1		*LH front bumper retainer	CM	0.00	0.00	*80.00 F
16	1		*LH front bumper focus lamp	MIY	0.00	0.00	*290.00 F
17	1		*LH front bumper focus lamp cover	SVC	0.00	0.00	*165.00 F
18	1		*Front bumper	BA	0.00	0.00	*1,680.00 F
19	1		*Front bumper plastic reinforcement	CRA BA	0.00	0.00	*160.00 F
20	1		*Front bumper metal reinforcement	BA	0.00	0.00	*950.00 F
21	1		*LH bumper metal reinforcement bracket	BT	0.00	0.00	90 *160.00 F
22	1		*Grille	CRA	0.00	0.00	*480.00 F
23	1		*Front bumper center air grille inner duct	SVC	0.00	0.00	*70.00 F
24	1		*Air condensor air duct	CRA	0.00	0.00	*185.00 F
25	1		*Front bumper bomttom duct panel	BA	0.00	0.00	*155.00 F
26	1		*Front bumper bomttom duct panel clips (1 set)	NA	0.00	0.00	*25.00 F
27	1		*LH front bottom ECU control unit	SVC	0.00	0.00	*1,550.00 F
28	1		*LH front bottom ECU control unit holder	CRA	0.00	0.00	*195.00 F
29	1		*LH front battery	DIY	0.00	0.00	770 *190.00 F

F=Franchise part.

Sub Total (S\$) **12,335.00**
 + Margin on L,N Items 10.00% (S\$) **1,233.50**
Total Parts (S\$) 13,568.50

S & H Motor Pte Ltd/SFY2662Z/29/03/2018 12:03. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	Engine coolant	35.00
Sub Total (S\$)			35.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	To spray paint affected front and inner damaged portion inclusive of preparatory works and material	New	950.00
2	To disconnect wire harness to facilitate repairs and check for damage and reconnect wiring system and check for full functionality. To focus headlamp	New	45.00
3	To remove and check air con condenser, dryer, aluminium pipes, valves and reinstall components and vacuum and charge refrigerant R134a and check for leakage and full functionality	New	120.00
4	To remove front damaged parts, to jack out front support panel, front body, and cut out damaged parts, to straighten out front chassis, to reweld, reshape and repair bonnet hinge panel, LH front fender and inner panel, LH head lamp inner panel, front support panel, LH front chassis member and adjust body panel alignment	New	1,150.00
5	To diagnose and troubleshoot engine unable to start. To perform computer diagnostic on drivetrain, ABS systems and clear fault codes.	New	280.00
6	To reprogram replaced engine ECU and clear fault codes.	New	380.00
Gross Labour Cost (S\$)			2,925.00

S & H Motor Pte Ltd/SFY2662Z/29/03/2018 12:03. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >



The Motor Claims Department
 M/s MSIG Insurance (Singapore) Pte Ltd
 16 Raffles Quay
 #24-01 Hong Leong building
 Singapore 048581

File No : SH/2018/110/03/042/OD
 Date : 05-June-2018

SFY 2662 Z

Supplementary estimated cost of repair for vehicle no: **SFY 6226 Z** Volvo
 Policy No: **27669756 DMA** Accident Date: **24.03.2018**

Description	Quantity	Cost Price
- Radiator		\$ <i>my no</i> 580.00 ✓
- Battery Housing		\$ <i>CM</i> 110.00 ✓
ECU Pad base		\$ <i>CM</i> 110.00 ✓
Front right headlamp quarter small cover		\$ <i>air</i> 18.00 ✓
Front bumper clips		\$ <i>me</i> 42.00 ✓
Front engine centre cover		\$ <i>CM</i> 380.00 ✓
		\$ 1,240.00
	Add 10%	\$ 124.00
		<u>\$ 1,364.00</u>

K9

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 29 Mar 2018)
 Parts: 144 VOLVO V40 1.6 (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: S & H Motor Pte Ltd/SFY2662Z/29/03/2018 12:03
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*LH front fender	0.00	0.00	*720.00 F	
2	1		*LH front fender wheel cowling	0.00	0.00	*165.00 F	
3	1		*LH front fender wheel cowling clips (1 set)	0.00	0.00	*25.00 F	
4	1		*RH bonnet hinge	0.00	0.00	*90.00 F	
5	1		*LH bonnet hinge	0.00	0.00	*90.00 F	
6	1		*Front bonnet (Aluminium)	0.00	0.00	*1,650.00 F	
7	1		*Front bonnet insulator	0.00	0.00	*650.00 F	
8	1		*Front bonnet insulator clips (1 set)	0.00	0.00	*25.00 F	
9	1		*LH bonnet lock	0.00	0.00	*95.00 F	
10	1		*LH bonnet lock metal holder bracket	0.00	0.00	*130.00 F	
11	1		*LH head lamp	0.00	0.00	*680.00 F	
12	1		*LH head lamp bottom plastic tray lock pin	0.00	0.00	*90.00 F	
13	1		*Front support panel	0.00	0.00	*1,550.00 F	
14	1		*LH bonnet stopper bush	0.00	0.00	*40.00 F	
15	1		*LH front bumper retainer	0.00	0.00	*80.00 F	
16	1		*LH front bumper focus lamp	0.00	0.00	*290.00 F	
17	1		*LH front bumper focus lamp cover	0.00	0.00	*165.00 F	
18	1		*Front bumper	0.00	0.00	*1,680.00 F	
19	1		*Front bumper plastic reinforcement	0.00	0.00	*160.00 F	
20	1		*Front bumper metal reinforcement	0.00	0.00	*950.00 F	
21	1		*LH bumper metal reinforcement bracket Fog lamp bracket	0.00	0.00	*160.00 F	
22	1		*Grille	0.00	0.00	*480.00 F	
23	1		*Front bumper center air grille inner duct	0.00	0.00	*75.00 F	
24	1		*Air condensor air duct	0.00	0.00	*185.00 F	
25	1		*Front bumper bottom duct panel	0.00	0.00	*155.00 F	
26	1		*Front bumper bottom duct panel clips (1 set)	0.00	0.00	*25.00 F	
27	1		*LH front bottom ECU control unit	0.00	0.00	*1,550.00 F	
28	1		*LH front bottom ECU control unit holder	0.00	0.00	*195.00 F	
29	1		*LH front battery	0.00	0.00	*270.00 F	
						Sub Total (S\$)	12,335.00
						+ Margin on L,N Items 10.00% (S\$)	1,233.50
						Total Parts (S\$)	13,568.50

F=Franchise part.

S & H Motor Pte Ltd/SFY2662Z/29/03/2018 12:03. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

Ⓢ 14,668.00
 B & excess

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Miscellaneous Items

Particulars	Amount
Miscellaneous Items	<i>na</i> 35.00
1 1 Engine coolant	
Sub Total (S\$)	35.00

Estimates on Labour

No Particulars	Lab.Type	Amount
<u>Labour Items</u>		
1 To spray paint affected front and inner damaged portion inclusive of preparatory works and material	New	950.00 <i>800</i>
2 To disconnect wire harness to facilitate repairs and check for damage and reconnect wiring system and check for full functionality. To focus headlamp	New	45.00 <i>20</i>
3 To remove and check air con condenser, dryer, aluminium pipes, valves and reinstall components and vacuum and charge refrigerant R134a and check for leakage and full functionality	New	120.00 <i>100</i>
4 To remove front damaged parts, to jack out front support panel, front body, and cut out damaged parts, to straighten out front chassis, to reweid, reshape and repair bonnet hinge panel, LH front fender and inner panel, Lh head lamp inner panel, front support panel, LH front chassis member and adjust body panel alignment	New	1,150.00 <i>800</i>
5 To diagnose and troubleshoot engine unable to start. To perform computer diagnostic on drivetrain, ABS systems and clear fault codes.	New	280.00 <i>120</i>
6 To reprogram replaced engine ECU and clear fault codes.	<i>na</i> New	380.00 <i>X</i>
Gross Labour Cost (S\$)		2,925.00

S & H Motor Pte Ltd/SFY2662Z/29/03/2018 12:03. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS
 < END OF ESTIMATES >

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 25 Jun 2018)
 Parts: 144 VOLVO V40 1.6 (A) (Catalogue: Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: S & H Motor Pte Ltd/SFY2662Z/25/06/2018 15:58
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Radiator	0.00	0.00	*580.00 F
2	1		*Battery housing	0.00	0.00	*110.00 F
3	1		*ECU pad base	0.00	0.00	*110.00 F
4	1		*RH front headlamp quarter small cover	0.00	0.00	*18.00 F
5	1		*Front bumper clips (1 set)	0.00	0.00	*42.00 F
6	1		*Front engine centre cover	0.00	0.00	*380.00 F
						F=Franchise part.
Sub Total (S\$)						1,240.00
+ Margin on L,N Items 10.00% (S\$)						124.00
Total Parts (S\$)						1,364.00

S & H Motor Pte Ltd/SFY2662Z/25/06/2018 15:58. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

Spare parts @ 11,630 x 10%

Miscell — @ 35

Labour —

- ① @ 800
- ② @ 20
- ③ @ 100
- ④ @ 800
- ⑤ @

PARTS EXPRESS LLP

28 Sin Ming Lane #02-139 Midview City, Singapore 573972
Tel: 9848 5712 Email: sunny@partsexpress.com.sg
Co. Reg: T16LL1563D GST Reg no: M90371132E

Tax Invoice

S&H MOTOR PTE LTD

160 SIN MING DRIVE #07-02 SIN MING AUTOCITY
Singapore 575722
Tel: 67881313 Fax: 64571931

Inv No. : CI18050366

Date : 30 May 2018

A/C No. : S&HMOT

Ref :

Currency : SGD

Terms : 30 Days

Sales : Sunny

20 MS/19

#	No.	Description	Qty	UOM	U/P	Amt
CDO18060174						
1	PN-00001	FRONT FENDER LH	1.00	PC	720.00	720.00
2	PN-00002	FRONT LH FENDER WHEEL COWLING	1.00	PC	165.00	165.00
3	PN-00003	FRONT COWLING CLIPS	1.00	SET	25.00	25.00
4	PN-00004	RH BONNET HINGE	1.00	PC	90.00	90.00
5	PN-00005	LH BONNET HINGE	1.00	PC	90.00	90.00
6	PN-00006	BONNET	1.00	PC	1,650.00	1,650.00
7	PN-00007	BONNET INSULATOR	1.00	PC	650.00	650.00
8	PN-00008	BONNET CLIPS	1.00	SET	25.00	25.00
9	PN-00009	LH SUPPORT PANEL BRACKET	1.00	PC	130.00	130.00
10	PN-00010	LH HEAD LAMP	1.00	PC	680.00	680.00
11	PN-00011	FRONT SUPPORT PANEL	1.00	PC	1,550.00	1,550.00
12	PN-00012	LH BONNET STOPPER BUSH	1.00	PC	40.00	40.00
13	PN-00013	FRONT LH BUMPER RETAINER	1.00	PC	80.00	80.00
14	PN-00014	FRONT LH FOCUS LAMP	1.00	PC	290.00	290.00
15	PN-00015	LH HEAD LAMP LOCK PIN	1.00	SET	90.00	90.00
16	PN-00016	LH HEAD LAMP QUARTER SMALL COVER	1.00	PC	18.00	18.00
17	PN-00017	FRONT BUMPER	1.00	PC	1,680.00	1,680.00
18	PN-00018	FRONT BUMPER PLASTIC REINFORCEMENT	1.00	PC	160.00	160.00
19	PN-00019	FRONT BUMPER METAL REINFORCEMENT	1.00	PC	950.00	950.00
20	PN-00020	FRONT BUMPER CLIPS	1.00	SET	42.00	42.00
21	PN-00021	RADIATOR	1.00	PC	580.00	580.00
22	PN-00022	BATTERY HOUSING	1.00	PC	110.00	110.00
23	PN-00023	GRILLE	1.00	PC	480.00	480.00

Continue on next page...

PARTS EXPRESS LLP

28 Sin Ming Lane #02-139 Midview City, Singapore 573972
Tel: 9848 5712 Email: sunny@partsexpress.com.sg
Co. Reg: T16LL1563D GST Reg no: M90371132E

Tax Invoice

S&H MOTOR PTE LTD

160 SIN MING DRIVE #07-02 SIN MING AUTOCITY
Singapore 575722
Tel: 67881313 Fax: 64571931

Inv No. : CI18050366

Date : 30 May 2018

A/C No. : S&HMOT

Ref :

Currency : SGD

Terms : 30 Days

Sales : Sunny

#	No.	Description	Qty	UOM	U/P	Amt
24	PN-00024	FRONR ENGINE UNDER CENTRE COVER	1.00	PC	380.00	380.00 ✓
25	PN-00025	AIR CONDENSOR AIR DUST	1.00	PC	185.00	185.00 ✓
26	PN-00026	FRONT BUMPER BOTTOM DUST PANEL	1.00	PC	155.00	155.00 ✓
27	PN-00027	LH ECU HOUSING BASE	1.00	PC	110.00	110.00 ✓
28	PN-00028	LH ECU HOLDER	1.00	PC	195.00	195.00 ✓
29	PN-00029	LH BATTERY	1.00	PC	220.00	220.00 ✓
30	PN-00030	FRONT LH FOG LAMP BRACKET	1.00	TIN	90.00	90.00 ✓

MS 19

Subtotal : S\$ 11,630.00
GST 7.0% : S\$ 814.10
Total : S\$ 12,444.10

Customer acknowledge goods received in good condition.

For Parts Express LLP

(Customer's Signature and Company Stamp)

(Authorised Signature)
Sunny

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Mar 2018 Sendback Est	29 Mar 2018 12:03 S\$16,608.50	29 Mar 2018 13:41 Edit Adj Rpt	S\$14,668.00 Edit Estimates	S\$14,668.00 View Rpt		Pending for Survey Report Cancel Case
Supp #1	25 Jun 2018 15:56	25 Jun 2018 15:58 S\$1,364.00	25 Jun 2018 15:58			(Combined)	Combined with Main Uncombine Suppl.

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS	
Insured:	FAN TIT KAY , ID: S0091246H, Tel: +6596289933, Email: NOEMAIL
Vehicle Reg. No.:	SFY2662Z Date of Loss: 24/03/2018 13:00 - :59 [59 Months and 24 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 553677 Policy/Cover Note No.: 27669756DMA (Comprehensive) Coverage: 29/03/2017 - 28/03/2018 Excess: S\$500.00
Repairer:	S & H Motor Pte Ltd (Sin Ming) 160 Sin Ming Drive #07-02, Sin Ming AutoCity, 575722 Sin Ming - Tel: 6453 4730
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jocelyn Ng Shin Bun]
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 28/04/2018]
Driver/Custodian:	FAN TIT KAY (65 / Male), NRIC: S0091246H, Tel: +6596289933
Adj Asg. Remarks:	Please revert, thank you.
ASSOCIATED MAIL RECEIVED View All Compose Case Mail	
<ul style="list-style-type: none"> MSIG_SG (20/07/2018): Alert - Adj Mandate Approved (S\$14668.00) - SFY2662Z - Claim Handler: Jocelyn Ng... MSIG_SG (02/04/2018): Alert - Adj Mandate Approved (S\$11288.50) - SFY2662Z - Claim Handler: Jocelyn Ng... 	
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete	
Due Date	Priority
Type	Task Group
Subject	Handler
Assigned By	Completed On
Created On	Done?
No results.	

Claim Documents

SFY2662Z (553677)
OD
Mar 24 2018 1:00PM
[FAN TIT KAY]
S & H Motor Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View <input type="button" value="View in Browser"/>	
Assessment Reports									1 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)		Thumbnail	Print					
1	26/03/18 14:23	Accident Statement		Load HTM						
2	29/03/18 12:03	Repairer Estimates		Load HTM						
3	25/06/18 15:58	Repairer Estimates Suppl. #1		Load HTM						
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	02/04/18 11:37	Adjuster Immediate Advice		Load HTM						
2	12/07/18 14:48	Adjuster Immediate Advice		Load HTM						
Photos/Images									3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
2	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
3	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
4	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
5	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
6	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
7	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
8	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
9	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
10	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
11	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
12	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
13	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
14	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
15	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
16	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
17	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
18	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
19	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
20	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
21	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
22	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
23	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
24	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
25	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
26	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
27	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
28	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
29	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
30	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					
31	02/04/18 11:38	General View		Load JPG	<input checked="" type="checkbox"/>					

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
32	12/07/18 15:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
33	12/07/18 15:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
34	12/07/18 15:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	12/07/18 15:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	12/07/18 15:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	12/07/18 15:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	12/07/18 15:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	12/07/18 15:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	12/07/18 15:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	12/07/18 15:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	12/07/18 15:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	12/07/18 15:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
44	12/07/18 15:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
45	12/07/18 15:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	27/03/18 18:39	PARF COE	 Load PDF	
2	27/03/18 18:39	Transfer Fee Details	 Load PDF	
3	27/03/18 18:39	TP GIA Report - SGS9553D	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/04/18 11:41	estimate	 Load PDF	
2	12/07/18 14:44	REVISED ESTIMATE	 Load PDF	
3	12/07/18 14:44	SUPPLEMENTARY LIST	 Load PDF	
4	01/08/18 15:35	Parts Invoice	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	26/03/18 14:23	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	26/03/18 12:46	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	26/03/18 12:46	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	26/03/18 12:46	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	26/03/18 12:46	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	26/03/18 12:46	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	26/03/18 12:46	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	26/03/18 12:46	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	26/03/18 12:46	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	26/03/18 10:14	Sketch Plan	 Load TIF	
2	26/03/18 10:14	Sketch Plan #2	 Load TIF	
3	26/03/18 10:14	Sketch Plan #3	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Repairer Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18005849/KQBE2

Date: 01/08/2018

REFERENCE

Insured/Claimant:	FAN TIT KAY	Policy No:	27669756DMA	
Date of Loss:	24/03/2018	Nature of Claim:	OD	Claim No: 553677

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SFY2662Z		
Make & Model:	VOLVO V40, 1.6 (A)	Engine No:	B4164T1126345
Reg. Date:	29/03/2013 (Man. Year: 2013)	Chassis No:	YV1MZ485BD2003709
Colour:	Metallic Grey	Odometer:	69989 km
Engine Capacity:	1596 cc		
Market Value/New Car Price:	S\$72,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/50 R17	Rear Tyre Size:	225/50 R17
Front Left Side:	Bridgestone 7 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 7 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,932.50	12,793.00	2,139.50	14.33
Miscellaneous Items	35.00	35.00	0.00	0.00
Labour	2,925.00	1,840.00	1,085.00	37.09
Paintwork Labour	0.00	0.00	0.00	
Towing	80.00	0.00	80.00	100.00
Calculated Gross Total (S\$)	17,972.50	14,668.00	3,304.50	18.39
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	17,472.50	14,168.00	3,304.50	18.91
+ GST 7.00/7.00% (S\$)	1,223.08	991.76	231.32	18.91
Nett Amount (S\$)	18,695.58	15,159.76	3,535.82	18.91

INSPECTION

Date of Assignment:	29/03/2018 Present Location:	S & H Motor Pte Ltd (Sin Ming)
Date Inspected:	29/03/2018 Inspected At:	S & H Motor Pte Ltd (Sin Ming) 160 Sin Ming Drive #07-02, Sin Ming AutoCity Singapore 575722

Estimated Period of Repair: 8.0 days

Adjuster: KENNETH KONG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 01 Aug 2018)
Parts: 144	VOLVO V40 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SFY2662Z)	
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LH front fender (WCP)	Bent	720.00 F	*720.00 F
2	1		*LH front fender wheel cowling (WCP)	Torn	165.00 F	*165.00 F
3	1		*LH front fender wheel cowling clips (1 set) (WCP)	Necessary	25.00 F	*25.00 F
4	1		*RH bonnet hinge (WCP)	Distorted	90.00 F	*90.00 F
5	1		*LH bonnet hinge (WCP)	Distorted	90.00 F	*90.00 F
6	1		*Front bonnet (Aluminium) (WCP)	Bent	1,650.00 F	*1,650.00 F
7	1		*Front bonnet insulator (WCP)	Cracked	650.00 F	*650.00 F
8	1		*Front bonnet insulator clips (1 set) (WCP)	Necessary	25.00 F	*25.00 F
9	1		*LH bonnet lock (WCP)	Repair	95.00 F	*- F
10	1		*LH bonnet lock metal holder bracket (WCP)	Bent	130.00 F	*130.00 F
11	1		*LH head lamp (WCP)	Broken	680.00 F	*680.00 F
12	1		*LH head lamp bottom plastic tray (WCP)	Distorted	90.00 F	*90.00 F
13	1		*Front support panel (WCP)	Cracked	1,550.00 F	*1,550.00 F
14	1		*LH bonnet stopper bush (WCP)	Missing	40.00 F	*40.00 F
15	1		*LH front bumper retainer (WCP)	Cracked	80.00 F	*80.00 F
16	1		*LH front bumper focus lamp (WCP)	Missing	290.00 F	*290.00 F
17	1		*LH front bumper focus lamp cover (WCP)	Serviceable	165.00 F	*- F
18	1		*Front bumper (WCP)	Bent	1,680.00 F	*1,680.00 F
19	1		*Front bumper plastic reinforcement (WCP)	Cracked	160.00 F	*160.00 F
20	1		*Front bumper metal reinforcement (WCP)	Bent	950.00 F	*950.00 F
21	1		*LH bumper metal reinforcement bracket (WCP)	Bent	160.00 F	*90.00 F
22	1		*Grille (WCP)	Cracked	480.00 F	*480.00 F
23	1		*Front bumper center air grille inner duct (WCP)	Serviceable	70.00 F	*- F
24	1			Cracked	185.00 F	*185.00 F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
			*Air condensor air duct (WCP)				
25	1		*Front bumper bomttom duct panel (WCP)	Bent	155.00 F	*155.00 F	
26	1		*Front bumper bomttom duct panel clips (1 set) (WCP)	Not Necessary	25.00 F	*- F	
27	1		*LH front bottom ECU control unit (WCP)	Serviceable	1,550.00 F	*- F	
28	1		*LH front bottom ECU control unit holder (WCP)	Cracked	195.00 F	*195.00 F	
29	1		*LH front battery (WCP)	Dented	190.00 F	*220.00 F	
Supplementary #1							
30	1		*Radiator (WCP)	MTG Broken	580.00 F	*580.00 F	
31	1		*Battery housing (WCP)	Cracked	110.00 F	*110.00 F	
32	1		*ECU pad base (WCP)	Cracked	110.00 F	*110.00 F	
33	1		*RH front headlamp quarter small cover (WCP)	Missing	18.00 F	*18.00 F	
34	1		*Front bumper clips (1 set) (WCP)	Necessary	42.00 F	*42.00 F	
35	1		*Front engine centre cover (WCP)	Cracked	380.00 F	*380.00 F	
F=Franchise part.							
					Sub Total (S\$)	13,575.00	11,630.00
					+ Margin on L,N Items 10.00/10.00% (S\$)	1,357.50	1,163.00
					Total Parts (S\$)	14,932.50	12,793.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
Miscellaneous Items				
1	1	Engine coolant (NECESSARY)	35.00	35.00
Sub Total (S\$)			35.00	35.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	To spray paint affected front and inner damaged portion inclusive of preparatory works and material	New	950.00	800.00
2	To disconnect wire harness to facilitate repairs and check for damage and reconnect wiring system and check for full functionality. To focus headlamp	New	45.00	20.00
3	To remove and check air con condenser, dryer, aluminium pipes, valves and reinstall components and vacuum and charge refrigerant R134a and check for leakage and full functionality	New	120.00	100.00
4	To remove front damaged parts, to jack out front support panel, front body, and cut out damaged parts, to straighten out front chassis, to reweld, reshape and repair bonnet hinge panel, LH front fender and inner panel, LH head lamp inner panel, front support panel, LH front chassis member and adjust body panel alignment	New	1,150.00	800.00
5	To diagnose and troubleshoot engine unable to start. To perform computer diagnostic on drivetrain, ABS systems and clear fault codes.	New	280.00	120.00
6	To reprogram replaced engine ECU and clear fault codes.	New	380.00	0.00
Gross Labour Cost (S\$)			2,925.00	1,840.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >