

Asher Sng (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 8 June 2018 11:42 AM
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG; Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)
Subject: RE: [MANDATE REQUEST] RE: LONPAC Insurance BHD 3rd Party Claim SJK2039A & SJY4594B 24/03/2018 WOODLANDS AVE 12 Our Ref: 18/18/18/VP05/020486 ***LKK REF:CC4/LPC18005831/M1eb3

Hi Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, 7 June, 2018 5:09 PM
To: ONG LI LI; GERALD POH WEE BIN
Cc: MT_Claim_SG; Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)
Subject: [MANDATE REQUEST] RE: LONPAC Insurance BHD 3rd Party Claim SJK2039A & SJY4594B 24/03/2018 WOODLANDS AVE 12 Our Ref: 18/18/18/VP05/020486 ***LKK REF:CC4/LPC18005831/M1eb3

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 03/04/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

Summary to offer to repairer **PERFECT POWER PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 13,811.56	\$ 4,815.00
2. Loss of Use (9days x \$90.00)	\$ 540.00	\$ 540.00 (9days x \$60.00)
3. Towing Fee	\$ 50.00	\$ 50.00
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 14,409.01	\$ 5,412.45

**9 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 3 April 2018 6:40 PM

To: 'ONG LI LI' <llong@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: LONPAC Insurance BHD 3rd Party Claim SJK2039A & SJY4594B 24/03/2018 WOODLANDS AVE 12 Our Ref: 18/18/18/VP05/020486 ***LKK REF:CC4/LPC18005831/M1eb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJK 2039A at M/s Vifi Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 28 March 2018 3:11 PM

To: 'ONG LI LI' <llong@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: FW: LONPAC Insurance BHD 3rd Party Claim SJK2039A & SJY4594B 24/03/2018 WOODLANDS AVE 12 Our Ref: 18/18/18/VP05/020486

Dear Li Li,

Received with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 28 March, 2018 3:09 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: LONPAC Insurance BHD 3rd Party Claim SJK2039A & SJY4594B 24/03/2018 WOODLANDS AVE 12 Our Ref: 18/18/18/VP05/020486

Hi Catherine

Attached is our Insured's GIA report for your handling.

We look forward to receiving your preliminary advice.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, 28 March, 2018 2:43 PM

To: ONG LI LI; assignments@lkkauto.com

Cc: MT_Claim_SG; Admin A

Subject: RE: LONPAC Insurance BHD 3rd Party Claim SJK2039A & SJY4594B 24/03/2018 WOODLANDS AVE 12 Our Ref: 18/18/18/VP05/020486

Dear Li Li,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 28 March, 2018 2:26 PM

To: Ezuwan Huzaini <ezuwan@perfectpower.sg>; assignments@lkkauto.com; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: 'Vic' <vic@perfectpower.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: LONPAC Insurance BHD 3rd Party Claim SJK2039A & SJY4594B 24/03/2018 WOODLANDS AVE 12 Our Ref: 18/18/18/VP05/020486

Without Prejudice

Dear Ezuwan Huzaini

We will appoint LKK Auto Consultants Pte Ltd to survey your client's vehicle. Please liaise with them on the quantum and liability.

Dear Catherine/Vic

Please handle.

Regards,
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Ezuwan Huzaini [<mailto:ezuwan@perfectpower.sg>]

Sent: Wednesday, 28 March, 2018 2:08 PM

To: ONG LI LI; CHEW BENG KEE; GERALD POH WEE BIN

Cc: 'Vic'

Subject: LONPAC Insurance BHD 3rd Party Claim SJK2039A & SJY4594B 24/03/2018 WOODLANDS AVE 12

Good Afternoon Sir / Mdm,

Regards on the above mention vehicle, we would like to arrange for surveyor to survey on vehicle to claim towards your insured

Meanwhil, I would like to propose direct settlement for this accident. I have attached the GIA Report and also the estimate for your perusal.

Claiming Party: SJK2039A
LONPAC Insured: SJY4594B

Thank you

Regards,

Ezuwan Huzaini

Service Advisor / Claims Advisor

+65 8811 1110

e-mail: ezuwan@perfectpower.sg

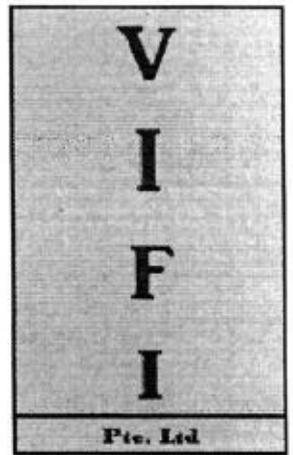


1 Bukit Batok Crescent
#06-12 WCEGA PLAZA
Singapore 658064
[T:67670011](tel:67670011) [F:66590111](tel:66590111)

www.perfectpower.sg



www.facebook.com/driftingspecialist



Your ref: SJY4594B
Our ref: SJK2039A

30th April 2018

LONPAC INSURANCE BERHAD
300 Beach Rd,
#17-04/07 The Concourse
Singapore 199555

TEL: 6250 7388

Attn: Motor Claims Dept

Dear Sirs / mdm,
Accident involving SJK2039A and SJY4594B at Woodlands Ave 12
on 24.03.2018 at 1150hrs

We refer to the above said accident.

Our investigation reveals that you are the insurers of the vehicle **SJK2039A** at the material time of the accident and that the said accident was caused solely by the negligence of the driver insured by your company. We hereby propose a direct settlement for our client's claim.

We enclosed herewith copy of

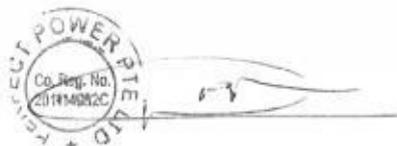
- 1 Final repair invoice
- 2 GIA report of **SJK2039A**
- 3 Authorisation Letter
- 4 Discharge Voucher
- 5 LTA Search Fee
- 6 Towing Fee Invoice

We are instructed to claim the following

1 Costs of Repair - Lump Sum - (\$4,500 + 7% gst)	\$ 4,815.00
2 Loss of Use - \$60 x 9 days	\$ 540.00
3 LTA Search Fee	\$ 7.45
4 Towing Fee Invoice	\$ 50.00
Total:	\$ 5,412.45

Please kindly let us know whether you are prepared to settle our client's claim.

Thanks & Warmest Regards,



Ezuwan
HP: 88111110
ezuwan@perfectpower.sg

VIFI PTE LTD
1 BUKIT BATOK CRESCENT
#06-12, WCEGA PLAZA
t 67670011
Company Registration Number : 201315095D

Date : 26/3/18

To : VIFI PTE LTD

() 1 Bukit Batok Crescent #06-12 WCEGA Plaza Singapore 658064

FROM : SKYLINE AUTO CREDIT (Name of Owner & Policyholder)

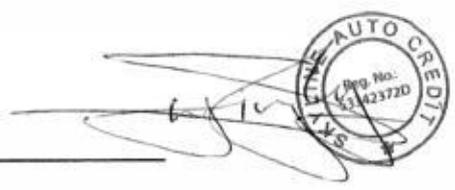
CLAIM VEHICLE No : SJK2039A

ACCIDENT DATE : 24-03-18

LOCATION : WOODLANDS AVE 12

OTHER VEHICLE : SJY4594B

- 1 I hereby authorise VIFI PTE LTD to :-
 - a. Proceed with the repair (the repair) to the above accident (the accident) damaged vehicle (the vehicle); and
 - () Act as sole and principal agent to claim on my behalf for the damaged to the vehicle and / or bodily injury sustained as a result of the accident from third party and / or resolved **(Claim against own Insurer)**
 - () Act as sole and principal agent to claim on my behalf for the damaged to the vehicle and / or bodily injury sustained as a result of the accident from third party and / or third party insurer in question until the claim is wholly completed, settled and / or resolved. **(Claim against Third Party)**
- 2 I confirm that VIFI's authorisation shall include without limitation paying for all the relevant reports / documents, corresponding and negotiating with the insurer / third party and any other relevant parties, correspondance of any nature with solicitors, appointing solicitors to act in connection with the claim and, any or all such other tasks concerning the settlement, resolution and / or completion of the claim.



Where authorising party is not vehicle owner and policyholder

EXCEPT :-

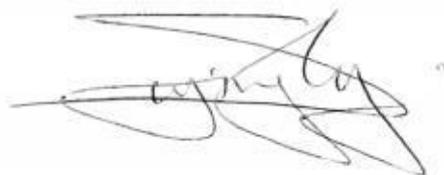
- a. Such as matters or task that the insurer / third party and / or the law requires me to personally attend to ; and
 - b. The submission of the claim to the insurer (Where applicable)
- 3 I understand if I submit a claim of whatever nature to my own insurer [**FOURTEEN DAYS (14 days)**] after the accident (or such other time stipulated by my own insurer and / or the law), such claim will not or may not be accepted by my own insurer.
- 4 I further confirm and accept that :-
- a. To the extent permitted by laws :-
 - i) I will indemnify and keep VIFI indemnify in connection with or arising from the claim ; and
 - ii) That not with outstanding the agreement or otherwise, under no circumstance will I (jointly or severally) in any manner hold VIFI liable for losses / damages of whatever nature arising or in connection with the claim.
 - b. VIFI does not guarantee and never represent that the insurer / third party will fully indemnify me for the damage and / or the repair's cost and, that I shall be and continue to be liable to VIFI for the whole of the repair's cost.
- 5 As the extend to which the insurer / third party will indemnify me or be liable is not conclusive, I agree to place a deposit of \$ _____ (excluding Gst) for the repair's cost.
- 6 I agree and accept VIFI deposit refund policy, If the final successful percentage of indemnification / contribution / liability from or of the insurer / third party in respect of the repair's cost to me :-

a. **50% and below** - **NO REFUND**

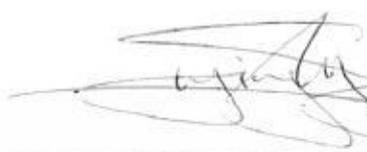
b. **100%** - **FULL REFUND**



- 7 I shall inform and forward to VIFI all correspondence and letters received by me from the insurer / third party, any other insurer, solicitors governmental authorities and / or, any other relevant party.
- 8 I shall fully co-operate with and act expeditiously on any requests by VIFI, particularly the signing / endorsement / execution of any "Discharge Voucher", failing which I shall be liable to VIFI for the full repair costs and the expenses incurred (directly or indirectly) by VIFI in connection with the claim.
- 9 I shall not :-
- a. respond to correspondence and letter; and
 - b. negotiate agree or accept any other from the insurer / third party or any other relevant party; without consultation of and expressed approval from VIFI PTE. LTD.
- 10 In consideration hereof (including without limitation VIFI's agreeing to repair the vehicle and defer demanding payment of the repair's cost), I wholly assign to VIFI PTE. LTD. All
- a. the repair's costs and
 - b. damage, compensation, interest, cost (including party-to-party legal costs on a full indemnity basis and expenses in connection with the accident, repair and / or claim; which VIFI shall be further entitled to apportion in its absolute discretion with any excess being paid by VIFI to me as it deems fit in its absolute discretion.

A handwritten signature in black ink, appearing to be a stylized name, located at the bottom right of the page.

- 11 I further confirm that payment to VIFI or to any person (which shall include a body corporate) authorised by you to receive payment in lieu shall constitute a good effective discharge of the payment obligations by any party of the aforesaid proceeds of my claim and that I shall not be authorised in law to receive payment.

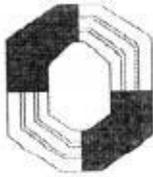
Owner & Policyholder's Signature / Company Stamp (if applicable); or
Authorising party's Signature / Company Stamp (if applicable)

Name : SKYLINE AUTO CREDIT
NRIC : 5334232D
Address : _____



Witness's Signature

Name : Ezuwan Huzaini
NRIC : S8803526G



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/020486
DATE : 08 JUNE 2018

DISCHARGE VOUCHER

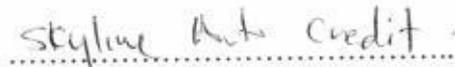
I/We, SKYLINE AUTO CREDIT confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner SJY 4594B the sum of Singapore Dollars FIVE THOUSAND FOUR HUNDRED TWELVE AND CENTS FORTY FIVE ONLY. (\$5,412.45) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SJY 4594B on 24/03/2018 along/at WOODLANDS AVE 12.

I /We hereby agree to indemnify and keep indemnify (KOH BOON JIAN /LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s VIFI PTE LTD.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


Signature of vehicle owner/Date


Name of vehicle owner/Date

VIFI PTE LTD



To: LONPAC INSURANCE BERHAD
300 Beach Rd,
#17-04/07 The Concourse
Singapore 199555

Tax Invoice: VIFI203924032018
Date: 30 April, 2018
Vehicle No.: SJK2039A
Make / Model: TOYOTA ALLION A15 A
Chassis No.: NZT2603022573
Year of Make: 2008
Engine No.: 1NZC993374
Accident Date: 24-03-18

Attn: Motor Claims Dept

S/N	DESCRIPTION	Amount S\$
1	Costs of Repair - Lump sum(\$4,500 + 7% GST)	\$ 4,815.00

Amount Due S\$ \$ 4,815.00

Please acknowledge receipt of vehicle

For & on behalf
VIFI PTE LTD

Customer's Signature

Received in good order & condition
Goods sold are not returnable



Prepared by: Ezuwan

VIFI PTE LTD
1 BUKIT BATOK CRESCENT
#06-12, WCEGA PLAZA
t 67670011
Company Registration Number : 201315095D

*paid by
Muller*

高 GAO

Express Towing Services

You Call, We Tow - Fast . Secured . Reliable



Blk 27 Marine Crescent Ville #10-01 Singapore 440027 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: http://www.gaoexpresstowing.sg

CASH SALE/WORK ORDER

No. 145295

Date: 26/3/18

寶號 Messrs: (Cash) (SKYLING)

車號 Vehicle No: SJK2039A 車型 Model No: Hynd

時間(日/夜) Time (day/night): _____ Contact No: 97885557

由 Location: 56 Lorong Way

到 To: Per Pet power

Cash \$: 50 其他 Others: _____

經手人 Authorised By: Jim Tow Truck Driver Name: 9/48

- Jump Start/Changing of battery
- Tyre Replacement
- Accident/Breakdown
- Multi/Basement
- With Load/Cargo Box
- King Dolly
- Transport Charge
- Low Body Kit
- Door Opening Service
- Crane Up/Winch Out
- Collect Doc/Key
- Repo Li Ting
- Woodlands and Tuas Checkpoint

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。
Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

26 MAR 2018