

*Thank you*  
 Use House Party tag consistently throughout.  
 The last tag date and time was 30 Apr 2016 10:16:02  
 To receive a ONE MONTH TAG please click here  
 For weekly rewards please CLAIM YOUR CASH! after each session.

Session Transaction History

Asset Type	Asset ID	Asset Owner	Retention Type	Retention Period	Retention Period	Retention Period
Asset Type	Asset ID	Asset Owner	Retention Type	Retention Period	Retention Period	Retention Period

Please do not tap your screen's Back or Forward buttons as this may result in a referral page.

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Land Transport Authority  
401 New Lynn Road, New Lynn  
000

$N(\mathbf{0}, \Sigma)$ ,  $\Sigma = \Sigma_0 + \Sigma_1$   
 $\Sigma_0 = \sigma^2 \mathbf{I}$ ,  $\Sigma_1 = \sigma^2 \mathbf{A} \mathbf{A}^T$   
 $\mathbf{A} = \mathbf{A}_1 + \mathbf{A}_2$

## RENTAL AGREEMENT

Hirer's Name <b>LAI YIN FEI</b>		Date of Birth	Passport/ Nric No.	Nationality
Address <b>BLK 683C EDGEDALE PLAINS</b>		Occupation	Driving Licence No.	Date of Expiry
<b>#14-681</b>	Postal Code <b>823683</b>	Contact No.	Mobile Phone No.	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
	Postal Code	Contact No.	Mobile Phone No.	

## CHECK OUT

## CHECK IN

Date <b>28.4.18</b>	Time	Mileage	
Date <b>31.5.18</b>	Time	Mileage KM	
		Mileage KM	Remarks

### IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	34	@	\$120	\$4,080
DISCOUNT				
GST @ 7%				
TOTAL				
EXTENSION				
DEPOSIT (refundable) S\$ N/A				
CHANGED OVER FROM VEH.				DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. **SKU 8583 R**

MODEL **Kia Forte K3**

FROM **28.4.18**

RETURN

\*Estimate Date. For actual return see CHECK IN



# Cheong Towing Services

Blk 251 Yishun Ring Road #03-1061 Singapore 760251  
Co. Reg. No.: 53170956J

HotLine : 9183 3558

## CASH SALES / WORK ORDER

- |  |   |
|--|---|
| <input type="checkbox"/> Jump Start            | <input type="checkbox"/> Transport Charge     |
| <input type="checkbox"/> Tyre Replacement      | <input type="checkbox"/> Low Body Kit         |
| <input type="checkbox"/> Accident / Breakdown  | <input type="checkbox"/> Door Opening Service |
| <input type="checkbox"/> Multi / Basement      | <input type="checkbox"/> Crane Up / Winch out |
| <input type="checkbox"/> With Load / Cargo Box | <input type="checkbox"/> Collect Doc / Key    |
| <input type="checkbox"/> King Dolly            |   |

No. 6689

Date: 28/4/18

Messrs: Qm.

Vehicle No: SLW 7472L Model No: Impreza

From: Toa Payoh To: Yishun

Time (day/night): \_\_\_\_\_

Others: \_\_\_\_\_

CASH \$: 150 CHEQUE: \_\_\_\_\_

Authorised by: [Signature] Received by: \_\_\_\_\_

注意：本公司对所拖之车辆，在拖行中如有任何损失或破坏，一概由车主自行负责。

NOTE: Vehicle is towed at owner's risk. The Company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.



**Motor Image Enterprises Pte Ltd**  
19 Lorong 8 Toa Payoh Singapore 319255  
Service Centre Tel: (65) 5703 8101 / 102 Fax: (65) 6253 5535  
25 Leng Kee Road Singapore 159097  
Service Centre Tel: (65) 5703 8163 Fax : (65) 6479 1137  
Website: www.motorimage.net



## TAX INVOICE

GST Reg No. M2-0076975-9  
Co. Reg No. 198702032R

**Sales:** CASH

**Invoice No:** L475004

**For cash sales, payment will be  
endorsed on this invoice and no  
separate receipt will be issued.**

**DATE REC'D:** 28-Apr-2018

**SERVICE ADVISOR:** SAYED

**JOB No.:** L479575

**MILEAGE:** 808

**ID:** xxxx304D

**NAME:** LAI YIN FEI  
**ADDRESS:** APT BLK 683C EDGEDALE PLAINS  
#14-681. S(823683)  
**TELEPHONE:** 91838408  
**MODEL:** IMPREZA 4D 2.0I-S EYESIGHT AWD CVT  
**ENGINE No.:** FB20YC16193  
**CHASSIS No.:** JF1GK7KL5JG008212  
**REGISTRATION No.:** SLW7472L

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
1 TCWBD	VEHICLE TOWED TO MOTOR IMAGE DUE TO ACCIDENT	180.00
2 REMARK	VEHICLE TOWED IN BY OWNER. AFTER ACCIDENT UNDER DIRECT ASIS INS W/O AA T-145494	
3 REMARK	CAR TOWED OUT BY OWNER 23/04/2018	
TOTAL (LABOUR)		180.00

Subtotal 180.00  
GST(7%) 12.60  
**TOTAL \$192.60**

DATE : 28-Apr-2018

CUSTOMER

MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice falling which it will be deemed correct.

**CUSTOMER**

**Not yet a DUO Member? Join us now at [www.DUO.com.sg](http://www.DUO.com.sg) and start accumulating your points for your invoice today!**

## General Terms and Conditions of service

The terms and conditions contained herein (these "conditions") shall govern the relationship between the Customer and MOTOR IMAGE ENTERPRISE PTE LTD ("MIE"), relating to the servicing, repair and maintenance of the Customer's vehicle by MIE and all relevant aspects that arise during the period of servicing, repair and/or maintenance including, but not limited to the custody of the car by MIE and the provision of the Services and the period of custody by MIE after the car has been repaired, serviced and/or maintained.

### 1. DEFINITIONS AND INTERPRETATION

1.1. Unless the context otherwise requires, the following words have the meanings set out opposite them;

"Customer" the person who has requested MIE to perform the Services on the Vehicle;

"Services" the servicing, repair and/or maintenance services requested by the Customer and to be performed by MIE on the Vehicle, more particularly identified on MIE's job Card, Job Authorization Form or such other document which may be attached to these Conditions, or such other services which may be agreed in writing from time to time between MIE and the Customer; and

"Vehicle" the motor vehicle (whether owned by the Customer or not) which is serviced, maintained and/or repaired by MIE pursuant to these Conditions.

1.2. In these conditions, unless the context otherwise requires;

(a) the headings are for convenience only and shall not affect the interpretation of these Conditions;

(b) references to clauses herein are to clauses of these Conditions;

(c) words importing only the singular number includes the plural number and vice versa;

(d) words importing the masculine gender include the feminine and neuter gender and vice versa; and

(e) references to "person" shall include an individual, firm, corporation or other body corporate or unincorporated.

### 2. SERVICES TO BE PROVIDED

2.1 The Customer hereby engages MIE to perform the Services on the Vehicle and agrees that the Services shall subject to these conditions. The Customer acknowledges that the Services may be provided by MIE or by service centres authorized by MIE.

2.2 MIE will, after an visual inspection of the Vehicle, accept the Vehicle in order to perform the Services in such condition. The Customer warrants that the Vehicle has been delivered to MIE in such condition, and that the Vehicle is free from any other fault and/or damage.

2.3 Any other fault or damage discovered by MIE on the Vehicle after MIE has taken delivery of the Vehicle pursuant to Clauses 2.2 above will be notified to the Customer by phone or in writing. The Customer shall after receiving such notice, elect to engage MIE to repair such fault or damage (whereupon such repair will be deemed part of the Services), or reclaim the Vehicle. If the Customer elects to engage MIE to repair such fault or damage, the agreed charges will be adjusted for additional work to be done and additional materials to be supplied to repair such fault or damage. If the Customer reclaims the vehicle, he shall be liable for all work already incurred and materials already supplied to the Vehicle.

2.4 All estimated charges to be incurred in the performance of the Services (including the costs of any spare parts) shall be verbally conveyed by MIE to the Customer prior to any performance of the Services or any part thereof. The Customer shall be deemed to have consented to such charges unless he objects to the estimated charges in writing on the same day. All charges shall be payable on the presentation of an invoice by MIE to the Customer. ALL charges payable by the Customer shall be exclusive of any applicable goods and services tax, which shall be additionally payable by the Customer.

2.5 MIE may, at its own option, use approved and compatible OEM or equivalent parts in the performance of the Services.

### 3. CUSTOMER'S OBLIGATIONS

3.1 The Customer shall provide MIE with full cooperation and such information concerning the Vehicle, its use, its condition, its maintenance records and such other information and cooperation which MIE may deem necessary and may reasonably request, in order to enable MIE to perform the Services.

3.2 The Customer shall remove all items and articles of value and of importance from the Vehicle, when handing over the Vehicle to MIE or its authorised service centre to avoid any subsequent dispute arising from the loss and misplacement of such items or articles. MIE shall not be liable for any loss or misplacement of any such items and articles.

### 4. EXCLUSION AND LIMITATION OF LIABILITY

4.1 MIE shall not be liable, whether under contract, tort or otherwise, to the Customer for;

(a) any damage to the Vehicle while the Vehicle is in the custody, care or control of MIE; and/or

(b) loss of profit, indirect, special or consequential loss of the Customer, arising out of or in connection with any partial performance, delay in performance or non-performance of MIE's obligations under these Conditions or caused by factors beyond the reasonable control of the MIE (except in respect of death of personal injury resulting from negligence). Without limiting the generality of the foregoing, these factors shall be deemed as factors beyond the reasonable control of MIE.

(i) acts of God, explosion, flood, tempest, fire or accident;

(ii) war or threat of war, sabotage, insurrection, civil disturbance or requisition;

(iii) acts, subsidiary legislation, restrictions, regulations, by-laws, prohibitions, or measures of any kind on the part of governmental, parliamentary or local authority;

(iv) import or export regulations or embargoes;

(v) strikes, lock-outs or other industrial actions or trade disputes (whether involving employees of MIE or of a third party);

(vi) difficulties in obtaining raw materials, labour, fuel, parts, or machinery; and

(vii) power failure or breakdown in machinery.

4.2 MIE warrants the Services and the materials supplied pursuant to the carrying out of the Services for a period of 12 months or 20,000 km (whichever occurs earlier), except for all normal wear and tear parts, and shall make free rectification of the damage, or payment of the fair cash value (market value) of the damage suffered in this warranty period. Such rectification or payment shall be at the sole and complete discretion of MIE, shall be without prejudice to any right which MIE may have against the Customer and/or any third party and shall not by itself amount to any admission of liability on the part of MIE.

MIE shall not be liable for all damage sustained to the materials supplied inside this warranty period, if:

(i) the Vehicle was engaged in racing, pace-making, reliability trial, speed testing, or drawing any trailer;

(ii) the Vehicle was being driven with the general consent of the Customer by a person who to the knowledge of the Customer does not hold a valid licence to drive such Vehicle; and

**Contact us at**

Hotline: (65) 6532 2888

E-mail: CustomerService@DirectAsia.com

## CERTIFICATE OF INSURANCE

**Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) (Singapore) (the "Act")****Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 (Singapore)****Road Transport Act, 1987 (Malaysia)****Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)**

This document forms part of your contract with us and should be read together with your Policy Schedule and your Policy Details. Do let us know if any of the details shown here need to be amended or updated.

<b>Certificate No.</b>	: MT/00448248
<b>Type of Coverage / Driver Plan</b>	: Car Comprehensive (Value Plan)
<b>1) Vehicle Registration No.</b>	:
<b>Chassis No.</b>	: JF1GK7KL5JG008212 /
<b>2) Name of Policy Holder</b>	: Lai, Yin Fei /
<b>3) Effective Date / Time of Commencement of Insurance for the Purpose of the Act</b>	: 28/02/2018 00:00 /
<b>4) Date/Time of Expiry of Insurance</b>	: 27/02/2019 23:59
<b>5) Persons or Classes of Persons Entitled to Drive</b>	
(a) The Insured	
(b) Any person who is named on the policy who is driving or the Insured's order or with his permission.	
The person driving must have a valid driving licence to drive in Singapore and must not be under suspension or disqualification from driving.	
<b>6) Limitations as to use*</b>	
Use only for private purposes, in accordance with the declared car usage stated on your Policy Schedule. The policy does not cover use for hire or reward, tuition, driving test, racing, pace-making, reliability trials, speed tests, the carriage of goods for payment or for any purpose in connection with the motor trade business.	
*Limitations rendered inoperative by Section 8 of the Act and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under this heading.	
<b>Sum Insured</b>	: Market Value
<b>Own Damage Excess</b>	: S\$ 800.00 (before any applicable GST)
<b>Windscreen Excess</b>	: S\$ 100.00 (before any applicable GST)
<b>Choice of workshop</b>	: My Workshop/ My Authorised Distributor Workshop
<b>Finance company / Hire Purchase</b>	: Malayan Banking Bhd /
<b>Main driver</b>	: Lai, Yin Fei
<b>Named driver</b>	: None
<b>Important Note: This policy is on a named driver basis. Any unnamed drivers will not be covered.</b>	

I/We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and the Road Transport Act, 1987 (Malaysia).

Issued on: 09/02/2018

**Direct Asia Insurance (Singapore) Pte. Ltd.****Edip Okur**  
**Chief Underwriting Officer**

**Direct Asia Insurance (Singapore) Pte Ltd**  
88 South Bridge Road Singapore 058716  
www.DirectAsia.com

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	13/04/2018 13:24
Date Of Accident	13/04/2018 08:15
Exact Location Of Accident	TPE 6 KM
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLW7472L
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LAI YIN FEI
NRIC No	S7878304D
Email Address	LAIYINFEI@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91838408
Alternative Phone No	HOME-66550772

### Vehicle Particulars

Manufacturer	SUBARU
Model	IMPREZA-2.0 (A)
Exact Purpose for which vehicle was being used at time of accident	LEISURE

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY  
Vehicle Category PRIVATE CAR

### Insurance Company

Name of Insurance Company	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MT/00448248
Cover Note Number	

### Driver

Name of Driver	LAI YIN FEI
NRIC No	S7878304D
Date Of Birth	19/01/1978
Occupation	INDOOR
Date Of Driving Pass	17/09/2001
Driving Experience	16 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91838408
Fax Number	
Contact Number	HOME-66550772
Email Address	LAIYINFEI@GMAIL.COM

Address	1
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

### Other Information

Was any foreign vehicle involved in this accident?	YES
Foreign Vehicle Registration Number	XE3314P (COMMERCIAL VEHICLE)
Number of vehicles involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

### Circumstances of Accident

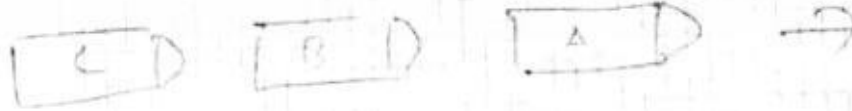
KINDLY REFER TO DOCUMENT.

### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

# Accident Sketch Plan

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Heavy traffic at IPE 6km before Pasir Ris Drive 12 exit. Front vehicle (A) GBE9300A slow down and stop. My vehicle (B) also slow down and stop. The back vehicle (C) doesn't stop in time and hit vehicle B and cause chain collision.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: DANIEL A JUDE  
NIC/FIN No.: S90015180

## Accident Sketch Plan


### SKETCH PLAN

#### IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

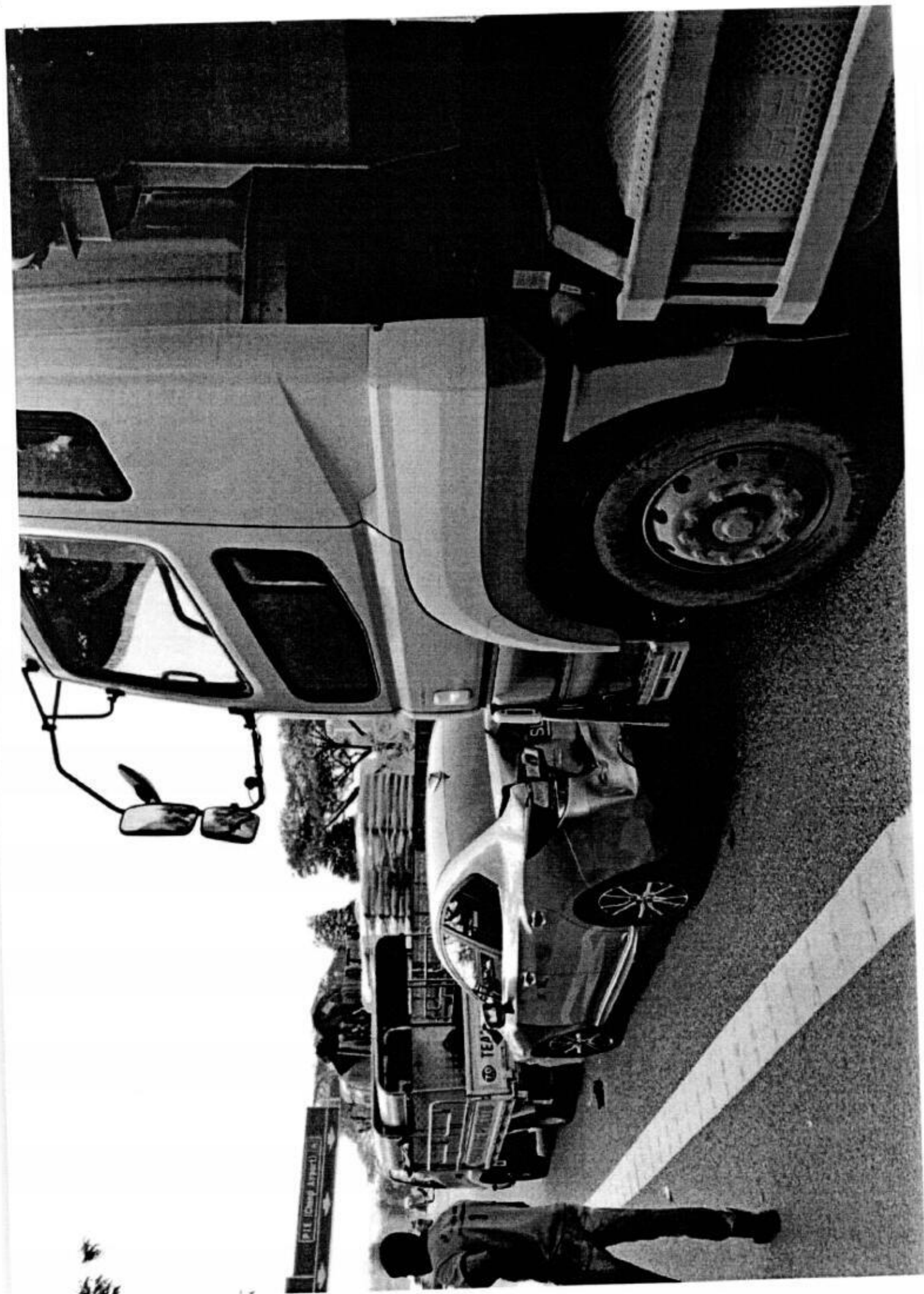
I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name: DANIEL A JUDE  
NRIC/FIN No: 51001518 D



16 April 2018

AXA Insurance Singapore Pte Ltd  
88 South Bridge Road

Singapore 058716

Attn: Claims Department

VEHICLE-SLW7472L  
CHASSIS: JF1GK7KL5JG008212  
ENGINE :FA20YC16193  
REG DATE :28 Feb 2018

Based on our assessment, the damage due to frontal and rear crash of the above-mentioned vehicle had resulted in its front and rear body parts, chassis ,engine components , transmission being severely damaged and its safety compromised.

Given that the repair is beyond the economical cost, I seek your assistance and endorsement to declare the above mentioned vehicle a constructive total loss item.



Sayedinah Ali  
Service Executive  
Motor Image Enterprises Pte Ltd  
19 Lorong 8 Toa Payoh Singapore 319255  
Tel :67038109  
HP :92992693  
FAX :62535535  
Email:sayedinah@motorimage.net

## Catherine Chong (LKK Auto)

---

**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Friday, 13 April, 2018 4:05 PM  
**To:** assignments  
**Cc:** Admin A  
**Subject:** FW: SLW7472L-3RD PARTY CLAIMS-DIRECT ASIA-TP(XE3314P)AXA-SURVEY-16/04/2018-CAR NON DRIVABLE  
**Attachments:** SLW7472L GIA REPORT.PDF  
**Importance:** High

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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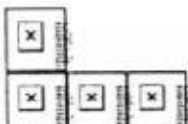
**From:** Kuan Wei Loong [mailto:weiloong@motorimage.net]  
**Sent:** Friday, 13 April, 2018 2:04 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>  
**Cc:** Sayedinah Ali <sayedinah@motorimage.net>; Daniel Lim <daniellim@motorimage.net>; Daniel Jude <danieljude@motorimage.net>; SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>  
**Subject:** SLW7472L-3RD PARTY CLAIMS-DIRECT ASIA-TP(XE3314P)AXA-SURVEY-16/04/2018-CAR NON DRIVABLE  
**Importance:** High

Hi Claims Team,

Kindly arrange survey of the above mentioned vehicle. Urgent basis.  
(16/04/2018-CAR NON DRIVERBLE)

Best Regards  
Kuan Wei Loong  
Claims Advisor  
Motor Image Enterprises Pte Ltd  
19 Lorong 8 Toa Payoh Singapore 319255  
HP:90903323  
Email:weiloong@motorimage.net  
Website:www.tanchong.com :: [www.motorimage.net](http://www.motorimage.net)

13-04-2018 @ 4:36pm  
Sayed vrn in  
Kenneth  
16-04-2018



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MOTORIMAGE ENTERPRISES PTE. LTD.  
19 LORONG 8, TOA PAYOH  
SINGAPORE 319255

ESTIMATE : ACCIDENT/BODY REPAIRS  
WORKSHOP : TOA PAYOH  
CONTACT NO : 64730333  
REFERENCE : INS/IC/CHI/0735/2018  
DATE : 14-APR-2018

AXA INSURANCE SINGAPORE PTE LTD  
8 SHENTON WAY  
#27-01 AXA TOWER  
S(068811)  
TEL : 63387288  
FAX : 68804838/ 3382522  
MS LINA EXT: 824

OWNER'S NAME : LAI YIN FEI  
ADDRESS : APT BLK 683C EDGE DALE PLAINS  
#14-681  
S(823683)  
TELEPHONE NO : 91838408

TYPE OF CLAIM : THIRD PARTY CLAIM  
POLICY NO : MT/00448248  
VEHICLE NO : BLW7472L  
MODEL CODE : GK7BKBL  
MODEL/YEAR : IMPREZA 4D 2.0I-5 EYESIGHT AWD CVT  
ENGINE NO : FB20YC16193  
CHASSIS NO : JF1GK7KLSJG008212  
MILEAGE : 1 KM  
DATE IN : 14/04/2018  
LIABILITY : 0.00  
EXCESS CLAUSE : 0.00  
ESTIMATE BY : KUAK WEI LOONG\*\*  
ACCIDENT DATE : 14/04/2018

Print Date : 14/04/2018  
Print Time : 17:00:40

## No. 1394

TEL : 6257 9074 / 6758 8367 FAX : 6753 0921

**CASH / INVOICE**

Date. 17-06-18

Total	28,002.16
Deposit	
Balance	

車主簽名  
Received by

MOTORIMAGE ENTERPRISES PTE. LTD.  
19 LORONG 8, TOA PAYOH  
SINGAPORE 319255

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLW7472L

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED	SURVEYOR'S
			CHARGES	RECOMMENDATION
21	ZZ/021	REMOVE/INSTALL REAR WINDSCREEN	300.00	250
22	ZZ/022	TO REMOVE/REFIX FUEL TANK	200.00	150
23	ZZ/023	TO CONDUCT FRONT/REAR LIGHTING TEST	100.00	30
24	ZZ/024	TO CONDUCT FRONT/REAR PROTECTANT COATING	1000.00	360
25	ZZ/025	TO CONDUCT FRONT/REAR ANTI-RUST COATING	1160.00	560
26	ZZ/026	TO SUPPLY/INSTALL REVERSE SENSOR-4 EYES	Shut 400.00	✓
27	ZZ/027	TO SUPPLY/INETALL REAR TINTED FILM	na 145.00	✓
28	ZZ/028	REMOVE/REFIX FRONT HEADLAMP WASHER AND PIPING	150.00	100
29	ZZ/029	SUNDRIES	100.00	✓
30	ZZ/10	TRANSFER FRONT LH/RH AND REAR LH/RH DOOR MACHANISM	na 800.00	X
TOTAL LABOUR CHARGES			26395.00	

MOTORIMAGE ENTERPRISES PTE. LTD.  
19 LORONG 8, TOA PAYOH  
SINGAPORE 319255

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SLW7472L

TOTAL LABOUR CHARGES	26395.00
TOTAL SPARE PARTS CHARGES	25480.02
GRAND TOTAL	51875.02 *

\* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

*Not Authorized*  
*May be T/C loss.*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications, is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No. 1 of 1

PRE-REPAIR INSPECTION REPORT			
AXA INSURANCE PTE LTD 8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: JAS TAN		Ref: CS3/ASM18007047/Ka3s2 Date: 23-04-2018 Code: ASM	
1. Policy Particulars :- (THIRD PARTY CLAIM)			
Insured Veh.	XE 3314P	Veh. Inspected	SLW 7472L
Policy No.		Coverage (\$)	0.00
Claim No.	S8M00DZC	Excess (\$)	0.00
Assign From	JAS TAN	Assign Date	13/04/2018
2. Vehicle Particulars & Condition			
Make & Model	SUBARU IMPREZA (A)	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	JF1GK7KL5JG008212	Colour	METALLIC GREY
Odometer	3092 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	205/50R17	BRIDGESTONE	9 mm
L/H Front Tyre	205/50R17	BRIDGESTONE	9 mm
R/H Rear Tyre	205/50R17	BRIDGESTONE	9 mm
L/H Rear Tyre	205/50R17	BRIDGESTONE	9 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR AND FRONT PORTION			
5. General Information			
Accident Date	13/04/2018	Inspect Date / Time	16/04/2018 ( 11:04 AM )
Survey held at	MOTOR IMAGE ENTERPRISES PTE LTD 19 TOA PAYOH LORONG 8 SINGAPORE 319255		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.			

Report Ref No. CS3/ASM18007047/Ka3s2

Inspected By

KSC

KONG SENG CHEONG

Licensed Appraiser

K

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.  
No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.



## PRIORITY SERVICES

Insurance Loss Adjusters And Motor Appraisers  
Block 779 Yishun Avenue 2 #01-1545 Singapore 760779  
Tel : 62934822 Fax : 62963283

Messrs. Lai Yin Fei  
Block 683C, #14-681  
Edgedale Plains  
Singapore 823683

Bill No. DN/TP/18/0087/KSCS  
8/6/2018

D:-

To

Survey Fee (S \$) :  
Photographs (S \$) :  
Transport (S \$) :  
Resurvey (S \$) :  
Site-Survey (S \$) :

Services rendered including photographs and transport charges

(S \$) 1,942.00

Our reference : TP/0060/18

Insured :

Policy / Cert. No. :

Your Claim No. : Third Party Claim

Vehicle : Subaru Impreza (A) - SLW 7472 L

Dollars : One Thousand Nine Hundred Forty Two Only

Checked by

for PRIORITY SERVICES

E. & O. E.

Only our official receipt will be recognised for payment made on this account



## PRIORITY SERVICES

Insurance Loss Adjusters And Motor Appraisers  
Block 779 Yishun Avenue 2 #01-1545 Singapore 760779  
Tel : 62934822 Fax : 62963283

### VEHICLE INSPECTION REPORT

Report No. TP/0060/18	Date of Report	: 8 June 18
To : Lai Yin Fei	Date of Request	: 2 May 18
Block 683C, #14-681	Report requested by	: Lai Yin Fei
Edgedale Plains	Date of Accident	: 13 April 18
Singapore 823683	Date of Inspection	: 2 May 18
	Claim No.	: Third Party Claim

### PARTICULARS OF DAMAGED VEHICLE

Registration Plate No	: SLW 7472 L	Odometer Reading	: 3,092 km
Make	: Subaru	Carrying Capacity	: 4
Model	: Impreza (A)	Radio / Cassette / CD	: Yes
Year of Manufacture	: 2018	Air-Conditioner	: Yes
Colour	: Metallic Silver	Wing Mirror	: Yes
Engine Capacity	: 1,995 cc	Clock	: Yes
Engine No	: --	Seat Belts	: Yes
Chassis / Frame No	: JF1GK7KL5JG008212	Others	: Nil

### TYRE CONDITION

Front Left	: 9mm	Front Right	: 9mm
Make	: Bridgestone	Make	: Bridgestone
Rear Left	: 9mm	Rear Right	: 9mm
Make	: Bridgestone	Make	: Bridgestone
Spare	:	Road Wheels Type	: Alloy

(The above represents the approximate remaining life of tyre treads)

Jack & Tools	: Intact	Spare Tyre	: Intact
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### PRE-ACCIDENT CONDITION OF DAMAGED VEHICLE (Static tests only)

General Body Work	: Good
Paint Work	: Good
Handbrake	: Serviceable
Footbrake	: Serviceable
Steering	: Serviceable
Apparent engine modification	: Nil

*This report is confidential and is given for the use of clients and their agents and any disclosure or publication of it or parts thereof shall be the responsibility of such person and no liability shall be attached to us therefore.*

## ASSESSMENT

	<u>Repairer's Estimate (S \$)</u>	<u>Our Recommendation (S \$)</u>
Spare Parts :	37,067.10	27,942.16
Labour Charges :	9,300.00	6,860.00
Paint Work :	3,700.00	3,100.00
Towing Charges :	100.00	100.00
Others :	0.00	0.00
Totals :	50,167.10	38,002.16

Reduction (S \$) : 12,164.94

Recommended Reserve (S \$) : 38,002.16

Estimated Normal Period of Repairs : 32 working days

## CONTRIBUTIONS BY INSURED

Excess (S \$) : N/A

Others : --

## GENERAL REMARKS

## WITHOUT PREJUDICE

Continuation Sheet

### The Assignment

The survey was conducted at Kent Seng Car Services, Block 1017, Yishun Industrial Park A, #01-240, Singapore 768759.

Follow-up inspection has been conducted.

### Point of Impact

At the front and rear portion.

### Damages

Front portion: The bonnet, bonnet hinges, bonnet lock, front bumper, front bumper reinforcement, grille, headlamps assembly, support panel, A/C condenser, radiator, front fenders, front fender inner panels, A/C compressor, engine alternator, etc.

Rear portion: The boot lid, boot lid hinges, boot lid lock, rear bumper, rear bumper reinforcement, tail-lamps assembly, tail-lamp panels, end panel, rear fenders, rear fender inner panels, spare tyre panel, chassis members, exhaust silencer, etc.

Other parts were also found damaged. (see schedule for details)

### Adjustment / Recommendation

We have inspected thoroughly each and every item on the repairer's estimate against the actual damages found on the vehicle and we list the breakdown of our findings and our recommendation as per schedule attached.

Our adjusted amount for the cost of repairs is \$38,002.16

### Conclusion

The repairer has agreed to undertake repairs at our adjusted amount of \$38,002.16 corresponding to labour charges, spray painting and replacement of parts.

GENERAL REMARKS

WITHOUT PREJUDICE

Continuation Sheet

We now revert to you for your decision on repairs.

Very truly yours

**PRIORITY SERVICES**



**JIMMY S. T. LEE** AMSOE, AMIRTE, AMSAE-AUS, MSAAA

Motor Appraiser



**LAWRENCE NG**

Motor Appraiser

Encl. Photographs of the damaged vehicle taken by us during inspection.