

Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Friday, 7 December 2018 11:21 AM
To: 'Gerald Chua Chong Pien'
Cc: Vic (LKKAUTO); Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO); Claims Dept of CTI
Subject: RE: Accident involving SLH216k and SH724R -Your Ref : CC3/CTI18005826/R1ma3
Attachments: Estimate.pdf

Dear Sir,

Please find attached estimate with our surveyor recommendation for your reference.

If you let your insurance to settle the claim, there is no action to be taken by yourself.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gerald Chua Chong Pien <gerald.chua@ctc-g.com.sg>
Sent: Friday, 7 December 2018 11:02 AM
To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Accident involving SLH216k and SH724R -Your Ref : CC3/CTI18005826/R1ma3

Thanks Thin Thin for your update.

Q. Can I know for the \$950, (apart the 2 days loss of income), what was the main repair on, respray?

Q. What action is required from me?

Regards

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From: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Sent: Friday, 7 December 2018 10:26 AM
To: Gerald Chua Chong Pien <gerald.chua@ctc-g.com.sg>
Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Accident involving SLH216k and SH724R -Your Ref : CC3/CTI18005826/R1ma3
Importance: High

Your Ref: SLH 216K

Our Ref: CC3/CTI18005826/R1ma3

Dear Sir/Madam,

ACCIDENT INVOLVING SLH 216K AND SH 7204R ON 026/03/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us.

Understand that you would like to know the final amount of the settlement made against your policy.

The final and adjusted amount of the third party cost of repair is **\$950.00** excluded GST, loss of income, loss of rental with 2 working days for repair.

Attached herewith is the damaged photos of third party taken by our surveyor for your record purposes. Based on the photo, the damages observed to the third party vehicle were consistent to the damages observed by our surveyor at the time of inspection.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 5 days from the date of this letter by 12/12/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING
Case Handler
DID: 6841 2360
FAX: 6741 4108
Email: thinthin@lkkauto.com

From: Gerald Chua Chong Pien [<mailto:gerald.chua@ctc-g.com.sg>]
Sent: Thursday, 19 April, 2018 8:47 AM
To: Vic (LKKAuto)
Cc: claimsdept@sg.cntaiping.com; 'claimsdept@sg.cntaiping.com'
Subject: re: Accident involving SLH216k and SH724R -Your Ref : CC3/CTI18005826/R1ma3

Good morning Bevan,

I have just received you letter dated 12 April 2018, yesterday on the above.

I understand that from you in our last conversation, was claim estimate is about S\$1,300.

I am surprise on the claim amount.

It would be helpful to understand what repair or replacement for the amount.

Please find attached pictures for your perusal.

FY info, my repair cost me S\$20.00 from Lai Huat (Ming Kee) Motor, a China TaiPing authorised repair centre.

I will call you later for a quick conversation.

*Best Regards,
Gerald.Chua
Sales Manager*

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