

Vivian Lau (LKKAuto)

From: Wong, Justin <Justin.Wong@aig.com>
Sent: Tuesday, 3 April, 2018 2:43 PM
To: Vivian Lau (LKKAuto)
Cc: Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)
Subject: RE: Your ref: 81353833945G, Our Ref: CC3/LCR18005825/R1wa3, Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018
Attachments: SLE4031R - AVF.MP4

Dear Vivian,

Please find our insured's accident video footage and proceed to reject third-party's PD claim as per BOLA 15.

Thank you.

Best Regards,

Justin Wong
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

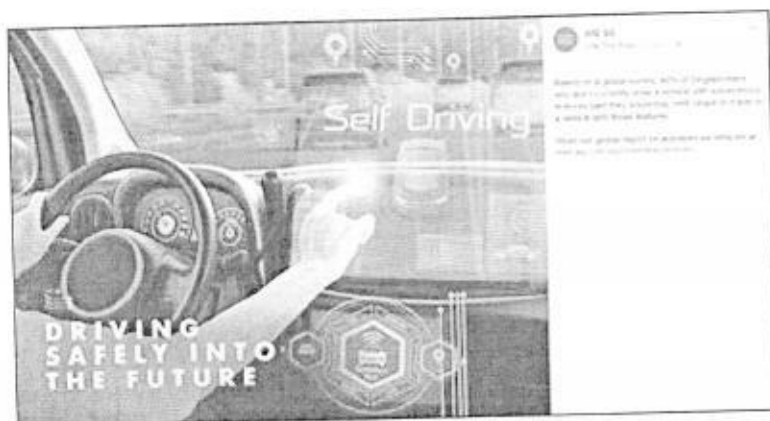
78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1880 | Fax +(65) 6835 7416
Justin.Wong@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Tuesday, April 03, 2018 1:49 PM

To: Wong, Justin

Cc: Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)

Subject: Your ref: 8135383394SG, Our Ref: CC3/LCR18005825/R1wa3, Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

Your ref: 8135383394SG

Our Ref: CC3/LCR18005825/R1wa3

Dear Justin

Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

We refer to the above matter.

Based on the accident report and accident scenario, is conflicting versions

Kindly advise if there is any video footage (stated in GIA report) submitted by OI/OID to your good office.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax:

6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Monday, 16 April, 2018 3:14 PM
To: 'Cecilia Lee Peng Geok'
Cc: Joy Irene (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: Your Ref: T0318/ SHD 4965Z/ CL(st), Our Ref: CC3/LCR18005825/R1wa3, Accident involving SHD 4965Z & SLE 4031R ON 23/03/2018
Attachments: SLE 4031.mp4

WITHOUT PREJUDICE

Your Ref: T0318/ SHD 4965Z/ CL(st)
Our Ref: CC3/LCR18005825/R1wa3

Dear Sir/Madam,

Accident involving SHD 4965Z & SLE 4031R ON 23/03/2018

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Your client swerved into our Insured's lane

We attached herewith our insured's video for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

As such, we will close the matter at our end.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : T 0318 / SHD4965Z /CL(st)
Your Ref: _____
Date : 11-Apr-18

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Buliding
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD4965Z YOUR INSURED SLE4031R
AND OTHER _____ ON 23.03.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD4965Z which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLE4031R we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,551.50
2	<u>5</u> days Loss of Rental @ \$ 115.00 per day	\$ 575.00
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
Sub Total :		\$ 2,133.99

HIRER'S CLAIM

7	<u>5</u> days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims :		\$ 2,533.99

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
b) LTA search slip/s of : SLE4031R
c) GIA / Police report/s of : SHD4965Z
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecillalee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701
Mainline +65 6383 6280
Facsimile +65 6280 9755
www.cdge.com.sg

Company Registration No: 18950048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****I 40 SHD4965Z , SLE4031R
BENCOOLEN ST B4 MIDDLE RD JUNCTION****ON 23-Mar-18 22:50**

I / We

LIM TENG MENG(Hirer) NRIC No.: **S0026862C**

and/or

TAN AI CHYE(Relief) NRIC No.: **S1452035Z**

Taxi Number

SHD4965Z

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

24-Mar-2018Name of Hirer
Hirer NRIC**LIM TENG MENG
S0026862C**

Signature :



Address

**696 LORONG 3 GEYLANG
389049**

Contact No.

96604098Name of Relief
Relief NRIC**TAN AI CHYE
S1452035Z**

Signature :



Address

**15 UPPER BOON KENG ROAD 04-1067
380015**

Contact No.

97200017

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD4965Z

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
04.09.2014

CHASSIS CODE
KMHL841UMK0057826

INV. NO/DATE
91365652 31.03.2018

JOB NO.
305128279

ODOMETER READING

JOB TYPE

Description : 3P 23.03.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		1,450.00
Add GST @ 7.000 %		101.50
Total Invoice amount		1,551.50

Issued by : KATHERINETAN 02.04.2018 16:38:40
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18030749

Date: 03 April 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 23/03/2018 @ 22:50 hrs
ALONG BENCOOLEN ST B4 MIDDLE RD JUNCTION
INVOLVING SLE4031R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4965Z** (the "Taxi"). The Taxi was hired to **LIM TENG MENG IC NO S0026862C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED		DATE	NAME OF DRIVER	MILEAGE F
						FROM	TO			
20/3/18	Lin	5499	89	280		7.05	19.3			
20/3/18	Lin	5500	66	77		23.00	0.12			
21/3/18	Lin	5504	10	344		7.00	19.3			
21/3/18	Lin	5505	17	107		7.05	0.10			
22/3/18	Lin	5508	26	309		7.05	20.0			
22/3/18	Lin	5510		200		20.5	0.31			
23/3/18	Lin	5513	11	284		7.05	20.1			
23/3/18	Lin	5518	09	198		2.10	0.34			
23/3/18	Lin	5520	09	255		6.00	10.15			
24/3/18	President	5520	09	496		08.45	-			
28/3	President	5520	09	496		-	-			

24/3/18
28/3

President

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time

Search Status

Insurance Company Code

Insurance Company Name

SLE4031R

23 Mar 2018 / 22:50:00

Successful

A04

AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SHD 49652