

Surveyor:

LWP

DOI:

ASSIGNMENT

2/13/18

Date / Time:

27/3/18

Registered in Merimen:

27/3/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLR 9780K

Name of Insured:

LCPH PLC

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

27/3/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Mr. HEE YAM

Driver Tel No.:

90106639

(V/L: YES / NO)

Claim No.:

999994992

Policy No.:

Make / Model:

Honda Brade

Place of Accident:

Manha Blvd

OI GIA REPORT: YES / NO

YES

TP GIA REPORT: YES / NO

YES

Insured Liability:

%

Final? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

my solution add



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

3/4
atSLR 23L2R - 27/3/18 13:34/13 - 10/4/18
SLR 9780K 3/4/18 13:34/13 - 10/4/18

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

2/4/18 4/4/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

50

(

Agreed / (Assessed) BOLA S/N No.:

RIL

Repair Cost:

S\$

1819.00

Loss of Rental (LOR):

S\$

-

days)

Loss of Use (LOU):

S\$

180.00

(\$

60 x 6

days)

Loss of Income (LOI):

S\$

-

(\$

x

days)

LOR only ☐ LOU only ☒

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

S\$

7.45

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

1096.95

Global Sum S\$:

1050.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1050.00

Name 1:

MG Solution Pte Ltd

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320.00

9/2/19

ASS. REC. BY: Adrian Ling

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 04 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SGM2362R Yr Regn: 2006 OctType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Vios C.C. 1497Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 196551 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: MP053HY4209206483Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/60R15R: 185/60R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Dayton

Front _____ Rear _____

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 27/03/18Survey held at M6 Solution

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP AIGCOE Expiry: 31/10/21US \$ 1700 (Red \$ 2418.13/59%)MV: 22.51K9V: 17.7KNett: 4.81K

Date/Time, File Pass to?

☐ : Preli. Report

1) _____

☐ : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Photos: _____

Others: _____

TOTAL: _____

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/LCR18005817/Apa3	
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 28-03-2018	
		Code : LCR	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLR 9780K	Veh. Inspected	SGM 2362R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	25/03/2018	Inspection Date	27/03/2018
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

Email: mg3solution@gmail.com

TO	: AIG ASIA PACIFIC INSURANCE	DATE	: 26/03/2018
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: SGM2362R		Xiao Tang
MODEL	: TOYOTA VIOS 1.5E M		
CHASSIS NO			
<u>ACCIDENT DETAILS</u>			
	DATE	: 25-Mar-18	
	TIME	: 21:30HRS	
THIRD PARTY REQUESTOR / CONTACT	:	JACK LI	

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	FRONT BUMPER <i>Rehd</i>	1	\$369.00	\$ 369.00
2	FRONT BUMPER SIDE RETAINER <i>RH M</i>	2	\$52.00	\$ 104.00
3	FRONT BUMPER FOG LIGHT RH <i>Each</i>	1	\$289.00	\$ 289.00
4	FRONT BUMPER FOG LIGHT COVER RH <i>Rehd</i>	1	\$89.00	\$ 89.00
5	FRONT BUMPER REINFORCEMENT <i>Best</i>	1	\$378.40	\$ 378.40
6	FRONT SUPPORT PANEL <i>Ryis</i>	1	\$688.90	\$ 688.90
7	HEADLAMP <i>Cut</i>	1	\$320.00	\$ 320.00
8	FENDER RH <i>Ryis Buckle</i>	1	\$463.20	\$ 463.20

TOTAL PRICE \$ 2,701.50

LESS 25% \$ 675.38

SUB TOTAL PRICE \$ 2,026.13

SPECIAL NETT ITEMS

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	FRONT BUMPER CLIPS(SET) <i>M</i>	1	\$ 22.00	\$ 22.00

TOTAL \$ 22.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (FRONT)

S/N	JOB DESCRIPTION	PRICE	ADJUSTED COST	APPROVED
-----	-----------------	-------	---------------	----------

1	PANEL BEATING, REMOVING AND REPLACING PARTS	\$1,000.00	400	
2	SPRAY PAINTING TO AFFECTED AREA	\$1,000.00	400	
3	TUFF COAT	\$40.00	X	
4	WIRING CHECK	\$30.00	✓	

830

TOTAL \$2,070.00

ESTIMATE REPORT

TOTAL PARTS COST : \$ 2,048.13
 TOTAL LABOUR COST : \$ 2,070.00
 TOTAL REPAIR COST : \$ 4,118.13

Adrian Lij
 1/5 27/03/18
 04 days
 total 2181.15
 1/5 1-71C

APPROVED DETAILS

SURVEYOR :
 CONTACT NO : FAX :
 PART BY PART / LUMP SUM :
 NO OF DAYS :

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Hsiao Tong (LKKAuto)

From: MG Solution <mg3solution@gmail.com>
Sent: Thursday, 20 June 2019 11:37 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: Re: FW: 3rd Party Claim for Accident involving Vehicle SGM2362R & SLR9780K on 25/03/2018 *LKK REF: CC6/LCR18005817/Apa3

Your Ref: **CC6/LCR18005817/Apa3 (SLR9780K)**
Our Ref: **SGM2362R**

Dear Hsiao Tong,

We refer to below, we are pleased to accept the offer at global sum of \$1,050.00 (all-in).
Please kindly let us have your **DV** soonest.

Best Regards,

Su Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 | Fax: 6243 1376

On Sat, May 11, 2019 at 3:11 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Sunday, 10 March 2019 10:11 PM

To: MG Solution <mg3solution@gmail.com>

Subject: Re: FW: 3rd Party Claim for Accident involving Vehicle SGM2362R & SLR9780K on 25/03/2018 *LKK REF: CC6/LCR18005817/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

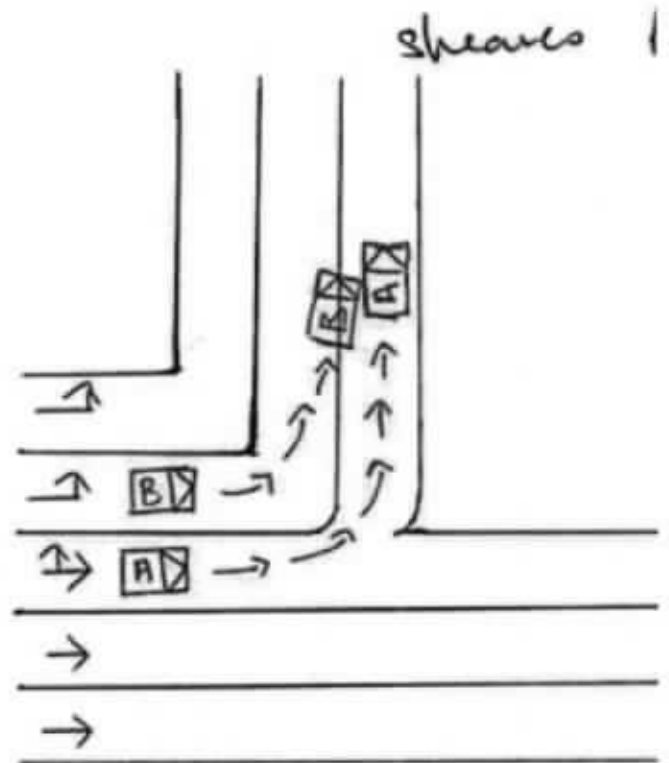
SKETCH PLAN

(A)

SLR 9780K

(B)

SGM 2362R



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along mainna B
 sheaves Avenue with my par
 while I have turned into shea
 suddenly a car collided into
 I felt an impact from the re
 I realized this car has changed
 collided into me.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we propose settlement at a global sum of \$1,050.00(all-in).

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Wednesday, 20 February 2019 4:28 PM

To: Hsiao Tong (LKKAuto); Admin A

Subject: Re: FW: 3rd Party Claim for Accident involving Vehicle SGM2362R & SLR9780K on 25/03/2018

Your Ref: **SLR9780K**

Our Ref: **SGM2362R**

Dear Hsiao Tong,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 04/06/2018, 16/07/2018, 21/09/2018, 13/11/2018, 13/12/2018 & 17/01/2019.

We have not receive any offer from your side.

Please let us have your offer before we hand this case to our legal department.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Jan 17, 2019 at 4:03 PM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **SLR9780K**

Our Ref: **SGM2362R**

Dear Hsiao Tong,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 04/06/2018, 16/07/2018, 21/09/2018, 13/11/2018 & 13/12/2018.

We have not receive any offer from your side.

Please let us have your offer before we hand this case to our legal department.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Dec 13, 2018 at 12:18 PM Sharon <mg3solution@gmail.com> wrote:

Your Ref: **SLR9780K**

Our Ref: **SGM2362R**

Dear Hsiao Tong,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 06/06/2018, 16/07/2018 , 21/09/2018 & 13/11/2018

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Please let us have an update before we can proceed for our next action.

Thank You.

Best Regards,

Sharon Chia

MG Solution Pte Ltd

No 23 Kaki Bukit Avenue 4

Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

From: MG Solution [mailto:mg3solution@gmail.com]

Sent: Tuesday, 13 November, 2018 3:41 PM

To: LKK-Hsiao Tong <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: 3rd Party Claim for Accident involving Vehicle SGM2362R & SLR9780K on 25/03/2018

Your Ref: **SLR9780K**

Our Ref: **SGM2362R**

Dear Hsiao Tong,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 06/06/2018, 16/07/2018 & 21/09/2018.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Fri, Sep 21, 2018 at 11:20 AM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **SLR9780K**

Our Ref: **SGM2362R**

Dear Hsiao Tong,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 06/06/2018 & 16/07/2018.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Jul 16, 2018 at 1:31 PM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **SLR9780K**

Our Ref: **SGM2362R**

Dear Hsiao Tong,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 06/06/2018.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Wed, Jun 6, 2018 at 11:54 AM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **SLR9780K**

Our Ref: **SGM2362R**

Dear Hsiao Tong,

Please find attached our LOD for your onward action. Original Copy will send to you by **POST**. Please feel free to contact the under mentioned should you require any further information. Your prompt action will be greatly appreciated.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376





MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 04/06/2018

Your Ref : SLR9780K

To : AIG ASIA PACIFIC INSURANCE PTE LTD

Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SGM2362R & SLR9780K ON 25/03/2018
AT JUNCTION OF MARINA BOULEVARD AND SHEARES AVENUE.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.188169 @ S\$1,819.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$360.00 (6 Days x S\$60)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

PROFORMA BILL

Bill To:

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

Bill No : 188169

Date : 04-June-2018

Vehicle Number : SGM 2362R

ATTN : MOTOR CLAIMS DEPARTMENT

QTY	CLAIM	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 1,700.00
BEFORE GST		1,700.00
7% GST		119.00
TOTAL		\$ 1,819.00

Tax Invoice will be issue upon amount finalised.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.



Co's stamp & Authorised Signature

MG SOLUTION PTE LTD
23 Kaki Bukit Ave 4 (South Wing) #02-03B
Vicom Inspection Centre, Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
GST Reg. No.: 201427944N

MOTOR CLAIM DISCHARGE

INSURED: TAN ENG WAH
CAR/LORRY/CYCLE: REG NO: SEM 2362R POLICY NO: -
ACCIDENT CLAIM NO: -

I / We confirm that I / we have taken delivery of Car / Lorry / Motor Cycle
Registered No. SEM 2362R from the repairers,
Messrs MG SOLUTION PTE LTD
And that all repairs necessary as a result of an accident in which the said vehicle was Involved on or
about the 25 day of 03 2018 have been completed to my / our satisfaction, and that
I / we have no further claim on the above company in Respect thereof.

Date: Signature: 

Co's Stamp: NRIC No:

24/3/2018 - PR1
30/3/2018 - PH1

Vehicle In - 26/3/2018

Vehicle Out - 31/3/2018

LOA - 6 Days x \$60
= \$360

LETTER OF AUTHORITY

Name : Tan Eng wan
Address : BLK 25B JALAN MEMBINA
#18-116 SINGAPORE 164025
Contact No : _____
TO: ALTA ASIA PACIFIC INSURANCE PTE LTD.

Dear Sirs,

ACCIDENT INVOLVING SGM 2362R AND SLR 9720K ON 25/03/2018
AT/ALONG JUNCTION OF MARINA BOULEVARD AND SHEARES AVE

I/We, Tan Eng wan, am/are the registered owner of
motor car no. SGM 2362R

Please note that I have assigned all compensations monies due to me/us in the above said accident
to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION**
PTE LTD whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant



Witness By

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 4 April 2018 3:02 PM
To: 'Eileen, May Hwee Yap'
Subject: ACCIDENT INVOLVING SLR 9780K & SGM 2362R ON 25/03/2018

Your Ref: **SLR 9780K**
Our Ref: CC6/LCR18005817/Apa3

Dear Sir/Madam,

ACCIDENT INVOLVING SLR 9780K & SGM 2362R ON 25/03/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SGM 2362R against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **15/04/2018**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, TAN ENG WAH ("the third party claimant")
of BLK XB JALAN MEMBINA #1B-116 S(164025) (address),
owner of SGM2362R (vehicle no.) hereby authorize
MG SOLUTION PTE LTD
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SGM2362R that was
damaged pursuant to the accident which occurred on 25/03/2018 (date) along
JUNCTION OF MARINA BOULEVARD AND SHEARES AVE (location)
involving vehicle no/s SLR 9780K ("the accident").

I further authorize the workshop to settle the above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 26 day of 03 (month) 20 18 (year)

Signed by "the third party claimant"

Signed by "the workshop"

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, MG SOLUTION PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,050.00 (Global Sum) for vehicle no. SGM 2362R that was damaged pursuant to the accident which occurred on 25/03/2018 (date) along JUNC OF MARINA BLVD & SHEARES AVE involving vehicle no/s SLR 9780K.

This is pursuant to the inspection conducted on 27/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN ENG WAH (the third party claimant") of vehicle no. SGM 2362R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGM 2362R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of 07 (month) 2019 (year)



Lup.
Signed by appointed surveyor



Signed by "the workshop" (with chop)



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

INVOICE No : TI 199156

PB No : 188169

Date : 01-July-2019

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SGM 2362R

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 850.00
BEFORE GST		850.00
7% GST		59.50
TOTAL		\$ 909.50

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorised Signature



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0005529-2

Print Date/Time : 26 Mar 2018 / 12:35:09

Receipt Date/Time : 26 Mar 2018 / 12:35:09

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180326-001062

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLR9780K				
As at 25 Mar 2018/20:45:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLR9780K Enquiry Fee 20180326123406742738	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20180326123420894	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Vehicle Insurance Particulars Result

Vehicle No.

SLR9780K

Incident Date/Time

25 Mar 2018 / 20:45:00

Insurance Company Name

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Print

OK

Save as PDF

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Mar 2018 Edit Reg		27 Mar 2018 00:00 Edit Adj Rpt	\$51,700.00 Edit Estimates	\$51,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K								
Main Claimant:	TAN ENG WAH, ID: S7006984J								
Vehicle Reg. No.:	SGM2362R	Date of Loss:	25/03/2018 21:00 - :59 [137 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8283886804SG	Policy/Cover Note No.:	0999994826						
Vehicle Reg. No. (Insured):	SLR9780K	Policy No. (Claimant):	2100335725-04000						
		Excess:							
Repairer:	MG Solution Pte Ltd (HQ) 23 Kaki Bukit Avenue 4 #02-038, VJCOM Inspection Centre, 415933 Kaki Bukit - Tel: 91886931								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Gan, Angle-GL] Angiegeokling.Gan@aig.com								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 09/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGM2362R (8283886804SG)**
[SLR9780K]
TP
TAN ENG WAH
Mar 25 2018 9:00PM
[LCRF PTE LTD]
MG Solution Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser <input type="button" value="v"/>	
Letters/Correspondences										1 per page <input type="button" value="v"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown						1 Edit			
Assessment Reports										1 per page <input type="button" value="v"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail		Print	
1	29/03/18 15:35	Accident Statement <small>From: SC - Reg. No: SLR9780K, Claimant: LCRF PTE LTD</small>						1 Load HTM			
Photos/Images										3 per page <input type="button" value="v"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	21/05/18 09:23	General View						1 Load JPG		<input checked="" type="checkbox"/>	
2	21/05/18 09:23	General View						1 Load JPG		<input checked="" type="checkbox"/>	
3	21/05/18 09:23	General View						1 Load JPG		<input checked="" type="checkbox"/>	
4	21/05/18 09:23	General View						1 Load JPG		<input checked="" type="checkbox"/>	
5	21/05/18 09:23	General View						1 Load JPG		<input checked="" type="checkbox"/>	
6	21/05/18 09:23	General View						1 Load JPG		<input checked="" type="checkbox"/>	
7	21/05/18 09:23	General View						1 Load JPG		<input checked="" type="checkbox"/>	
8	21/05/18 09:23	General View						1 Load JPG		<input checked="" type="checkbox"/>	
9	21/05/18 09:23	General View						1 Load JPG		<input checked="" type="checkbox"/>	
10	21/05/18 09:23	General View						1 Load JPG		<input checked="" type="checkbox"/>	
11	21/05/18 09:23	General View						1 Load JPG		<input checked="" type="checkbox"/>	
12	21/05/18 09:23	General View						1 Load JPG		<input checked="" type="checkbox"/>	
13	21/05/18 09:23	General View						1 Load JPG		<input checked="" type="checkbox"/>	
14	21/05/18 09:23	Reinspection Photo						1 Load JPG		<input checked="" type="checkbox"/>	
15	21/05/18 09:23	Reinspection Photo						1 Load JPG		<input checked="" type="checkbox"/>	
16	21/05/18 09:23	Reinspection Photo						1 Load JPG		<input checked="" type="checkbox"/>	
17	21/05/18 09:23	Reinspection Photo						1 Load JPG		<input checked="" type="checkbox"/>	
18	21/05/18 09:23	Reinspection Photo						1 Load JPG		<input checked="" type="checkbox"/>	
19	21/05/18 09:23	Reinspection Photo						1 Load JPG		<input checked="" type="checkbox"/>	
20	21/05/18 09:23	Reinspection Photo						1 Load JPG		<input checked="" type="checkbox"/>	
21	21/05/18 09:23	Reinspection Photo						1 Load JPG		<input checked="" type="checkbox"/>	
Documentation										1 per page <input type="button" value="v"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	28/03/18 19:52	TP GIA REPORT						1 Load PDF			
2	21/05/18 10:28	TP ESTIMATE						1 Load PDF			
3	18/07/19 09:43	WORKSHOP INVOICE						1 Load PDF			
4	18/07/19 09:43	AUTHORISATION TO ACT FORM						1 Load PDF			
5	18/07/19 09:43	Release Voucher						1 Load PDF			
6	18/07/19 09:43	LTA SEARCH						1 Load PDF			
7	18/07/19 09:43	LETTER TO OI						1 Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLR9780K (Insd veh)	Model:	TOYOTA VIOS 1.5 E (M)
	SGM2362R (TP veh)		
Date of Accident:	25/03/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	:	\$		4,406.39
Final Repair Cost	:	\$		1,050.00
Loss of Use	:	\$		6.00 days at \$60.00 per day
Rental (if any)	:	\$		days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		1,050.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 50 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	MG Solution Pte Ltd	:	1,050.00
2)		:	
3)		:	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

18 Jul

2019

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/LCR18005817/APA3Q2

Date: 18/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994826

Claimant Vehicle
No : SGM2362R

Insured Vehicle No : SLR9780K

Date of Loss: 25/03/2018

Nature of Claim:

TP

Claim No: 8283886804SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGM2362R

Make & Model: TOYOTA VIOS, 1.5 E (M)

Engine No: 1NZX486331

Reg. Date: 12/10/2006 (Man. Year: 2006)

Chassis No: MR053HY4204206483

Colour: Blue

Odometer: 196551 km

Engine Capacity: 1497 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60 R15

Rear Tyre Size:

185/60 R15

Front Left Side: Dayton 6 mm

Rear Left Side:

Dayton 6 mm

Front Right Side: Dayton 6 mm

Rear Right Side:

Dayton 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,048.12	1,351.75	696.37	34.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,070.00	830.00	1,240.00	59.90
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,118.12	2,181.75	1,936.37	47.02
Approved Total (Overridden) (S\$)		1,700.00		
(S\$)	4,118.12	1,700.00	2,418.12	58.72
+ GST 7.00/7.00% (S\$)	288.27	119.00	169.27	58.72
Nett Amount (S\$)	4,406.39	1,819.00	2,587.39	58.72
+ Loss of Use (6.0 x S\$60.00/day) (S\$)		360.00		
(S\$)		2,179.00		
Liabile Amount (50.00%) (S\$)		1,089.50		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		1,096.95		
Global Sum Settlement (S\$)		1,050.00		

INSPECTION

Date of Assignment: 27/03/2018

Date Inspected: 27/03/2018 Inspected At:

MG Solution Pte Ltd (HQ)
23 Kaki Bukit Avenue 4 #02-03B, VICOM
Inspection Centre
Singapore 415933

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	369.00 FL	*369.00 FL
2	1		*FRONT BUMPER SIDE RETAINER	O/S Necessary	104.00 FL	*52.00 FL
3	1		*FRONT BUMPER FOR LIGHT RH	Cracked	289.00 FL	*289.00 FL
4	1		*FRONT BUMPER FOR LIGHT COVER RH	Deformed	89.00 FL	*89.00 FL
5	1		*FRONT BUMPER REINFORCEMENT	Bent	378.40 FL	*281.10 FL
6	1		*FRONT SUPPORT PANEL	Repair	688.90 FL	*- FL
7	1		*HEADLAMP	Cut	320.00 FL	*320.00 FL
8	1		*FENDER RH	Buckled	463.20 FL	*372.90 FL
9	1		*SET FRONT BUMPER CLIPS	Necessary	22.00 FS	*22.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$)	2,723.50	1,795.00
- List Item Discount on L Items 25.00/25.00% (\$)	675.38	443.25
Total Parts (\$)	2,048.12	1,351.75

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING ,REMOVING AND REPLACING PARTS	New	1,000.00	400.00
2	SPRAY PAINTING TO AFFECTED AREA	New	1,000.00	400.00
3	TUFF COAT	New	40.00	0.00
4	WIRING CHECK	New	30.00	30.00
Gross Labour Cost (\$\$)			2,070.00	830.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >