

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 4 April, 2018 11:18 AM
To: 'ERIC WOO JUN KIAT'
Cc: 'MT_Claim_SG'; GERALD POH WEE BIN; 'ONG LI LI'; Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO); Asher Sng (LKKAUTO); Admin A
Subject: RE: Ou Ref: 17/18/18/VC00/020489 Pre-Repair Inspection: Accident Involving SMB3032Z & GQ8208T D.O.A: 26/03/2018
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

WITHOUT PREJUDICE

Your ref: 17/18/18/VC00/020489
LKK ref: CC4/LPC18005816/R1pa3

Dear Sir/ Madam,

Enclosed revert of vehicle: SMB 3032Z

Date of survey: 28.03.2018

Number of days: 4 days

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
-

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 27 March, 2018 2:41 PM
To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Ou Ref: 17/18/18/VC00/020489 Pre-Repair Inspection: Accident Involving SMB3032Z & GQ8208T D.O.A: 26/03/2018

Dear Eric,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Tuesday, 27 March, 2018 12:40 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Ou Ref: 17/18/18/VC00/020489 Pre-Repair Inspection: Accident Involving SMB3032Z & GQ8208T
D.O.A: 26/03/2018

Dear Catherine / Nivitha,

Please refer to email below.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: ERIC WOO JUN KIAT

Sent: Tuesday, 27 March, 2018 12:13 PM

To: 'Sharifah Nusaybah Binte Syed Jamil Binshahab'; MT_Claim_SG

Cc: Subramanian Kasi; Wu Tzu Ying; Kenny Tham; Alvin Tan

Subject: RE: Ou Ref: 17/18/18/VC00/020489 Pre-Repair Inspection: Accident Involving SMB3032Z & GQ8208T
D.O.A: 26/03/2018

Dear Sharifah,

We will be appointing LKK Auto Consultants Pte Ltd to survey SMB3032Z.

Dear Catherine / Nivitha,

FYA.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [<mailto:sharifah@towertransit.sg>]

Sent: Tuesday, 27 March, 2018 11:04 AM

To: MT_Claim_SG

Cc: Subramanian Kasi; Wu Tzu Ying; Kenny Tham; Alvin Tan

Subject: Pre-Repair Inspection: Accident Involving SMB3032Z & GQ8208T D.O.A: 26/03/2018

Dear Sir / Mdm,

PRE-REPAIR INSPECTION

ACCIDENT INVOLVING SMB3032Z & GQ8208T ON 26TH MARCH 2018 AT JURONG ROAD AT ABOUT 1530HRS

We are instructed by Tower Transit Singapore Pte Ltd to notify you of a road accident on **26th March 2018** at about **1530hrs** along **Jurong Road** involving our bus, **SMB3032Z** & your insured vehicle **GQ8208T**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please contact us to arrange for an appointment to conduct the PRI.

Tower Transit Singapore Pte Ltd
21 Bulim Drive
Bulim Bus Depot
Singapore 648170

Contact Person: Ms Sharifah @ +65 9848 2243

Thank you.

Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | **T:** +65 6817 1747 | **M:** +65 9848 2243



Tower Transit Singapore Pte Ltd | www.towertransit.sg
Registered in Singapore, Registration Number 201419417K
Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

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