

ASS. REC. BY:

REF: CS/CT118005814 / Gvb

Special Instruction:

SUNJOY

ASSIGNMENT (Office)

From (Person): Joelyn Tay of CTI Date/Time: 28/03/2018 2:59pm

Estimated Cost: _____ Bill to: _____

OD / ~~TP~~ / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SDA 68T Insured: SKH 2545Jat Workshop n/s Wolkswagen Tel: 9386 7833of 1 Kampung Ampat Off Naptherson RdPolicy No: OMPCCN 3064421700 Claim No: SNM18D0164602

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 24/03/2018
(Client's Record)CA / REV / REP. / REV 24 HRS wpi 06-04-2018 @ 10am owner waiting
H.O.D. Endorsement: _____Date/Time: 28/03/2018 5:11pm Person Contacted: Shushi Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SDA 68T - 003 / 176 / 110000743 / Rm313</u> <u>DA: 090114</u>
	<u>SKH 2545J - 2</u>
<u>18/6/18</u>	<u>@ 10:30am Shushi said TP vehicle already tow out for repair</u>
<u>18/6/18</u>	<u>Submit prelim report</u>
<u>19/6/18</u>	<u>To cancel Acc. TP change who to People's Vehicle Leasing Ltd</u> <u>(double reference, refer to Ref: 006 / CT118010713 / Amos) (date 21/6/18)</u>

Signature

Xel

REF: CTI

ASSIGNMENT

From

Date

6/4/18

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SDQ 68T

at Workshop n/s

Volkswagen

of 1 Kampong Ampat off Macpherson Rd

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

10 am @ owner waiting

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / FR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res: Yes or No

Lump Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS (wp)

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time

Action / Instruction

Veh No:

SDQ 68T

Yr Regn:

11 Jan 2016

Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Sharan GLX 1984

Colour:

Silver

A/C: Insured / Std / NI / NA

Sp Reading:

4408

Ti/Radio: Insured / Std / NI / NA

Eng/No:

Ch/No:

WUW 8887N8 FU046387

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size:

F:

245 / 40 R18

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

continental

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A.

D.O.I.

06-04-18

Survey held at

w/s

10:20 AM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s RA

The U/C / Chassis-frame / Body Structure affected due to collision

RECEIVED 18 JUN 2018

Code/Time File Pass to?



Prel. Report



Final Report

Date/Time File Return to?

11

18/6 - typist

Report Format:

merimen

Lump Sum / I.B. / IS

Days Of Repair:

4

Resurvey No. of Trip:

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Insp (\$)



Weekend (\$)

Survey Fee

Transportation

S - RS - SI

Printed

Copies

TOTAL

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CS/CTI18005814/Gvb

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 28-03-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKH 2545J	Veh. Inspected	SDQ 68T
Policy No.	DMPCSN3064421700	Coverage (\$)	0.00
Claim No.	SNM18D01646C02	Excess (\$)	0.00
Assign From	MERIMEN (JOWYN TAY)	Assign Date	28/03/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	24/03/2018	Inspection Date
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 1 KAMPONG AMPAT OFF MACPHERSON ROAD SINGAPORE 368314	

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Mar 2018		28 Mar 2018 14:59 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:									
Main Claimant: CHUAH SIONG JENG, ALAN									
Vehicle Reg. No.: SDQ68T		Date of Loss: 24/03/2018 00:00 - :59							
Claim Type: TP / SNM18D01646C02		Policy/Cover Note No.: DMPCSN3064421700							
Vehicle Reg. No. (Insured): SKH25453		Policy No. (Claimant):							
		Excess: \$50.00							
Repairer: Volkswagen Group Singapore Pte Ltd (MacPherson) 1 Kampong Ampat, Singapore 368314, 368314 Macpherson - Tel: 63057299									
Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Jowyn Tay - 6389 6174]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 09/04/2018]									
Adj Asg. Remarks: EST \$8697.40, CASE WITH SJE.									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

28/03/2018 @ 5:11pm
 Shushi with Rad in
 886-7835

Enquire Transfer Fee

Vehicle Details	
Vehicle No.:	SDQ68T
Vehicle Type:	P11 - Passenger Station Wagon/Jeep/Land Rover
Vehicle Attachment 1:	No Attachment
Vehicle Scheme:	Normal
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	SHARAN 2.0 TSI AT 7N14H3 W/O SR
Chassis No.:	WVWZZZ7NZFV046387
Propellant:	Petrol
Engine No.:	CCZ485331
Engine Capacity:	1984 cc
Maximum Power Output:	147.0 kW (197 bhp)
Maximum Laden Weight:	2530 kg
Unladen Weight:	1790 kg
Year Of Manufacture:	2015
Original Registration Date:	11 Jan 2016
Lifespan Expiry Date:	-
COE Category:	B - Car above 1600cc or 97kW (130bhp)
Quota Premium:	\$54,920.00
COE Expiry Date:	10 Jan 2026
Road Tax Expiry Date:	10 Jan 2019
PARF Eligibility Expiry Date:	10 Jan 2026
Inspection Due Date:	10 Jan 2019
Intended Transfer Date:	09 Apr 2018
CO2 Emission:	198.00 (g/km)
CEV/VES Rebate Utilised Amount:	-
CO Emission:	-
HC Emission:	-

**MSIG****MSIG Insurance (Singapore) Pte. Ltd.**

4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807

Tel +65 6827 7888, Fax +65 6827 7800

Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1

Individual Ownership

VW DRIVEEASY**Comprehensive**

Certificate No. A 28669162 AVW

Excess : SGD1,500

Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle

SDQ68T

2. Name of Policyholder

Chuah Siong Jeng Alan

3. Effective Date of the Commencement of Insurance for the purposes of the Act

11/01/2018

4. Date of Expiry of Insurance

10/01/2019

5. Persons or Classes of Persons entitled to drive*

Chuah Siong Jeng Alan

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.

Approved Insurers

for Chief Executive Officer

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S7914701Z



Name

CHUAH SIONG JENG, ALAN
(CAI SHANGZHENG)

蔡尚峰

Race

CHINESE

Date of Birth

07-06-1979 M

Country of Birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number S7914701Z

Name

CHUAH SIONG JENG, ALAN
(CAI SHANGZHENG, ALAN)



Birth Date 07 Jun 1979

Issue Date 06 Jul 2004



0012529204



NRIC No. S7914701Z



Date of Issue

15-06-2009

APT BLK 440B FERNVALE LINK #20-189
SINGAPORE 792440

NRIC No. S7914701Z

Date: 27/12/2014

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS:

PASS DATE

Class 2B	Motorcycles not exceeding 200 cc	30 May 1998
Class 2A	Motorcycles between 201 cc and 400 cc	19 Oct 1999
Class 2	Motorcycles exceeding 400 cc	05 Dec 2000
Class 3	Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver, and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg	14 Jan 2002



License No. S7914701Z

NP 429A

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	26/03/2018 10:34
Date Of Accident	24/03/2018 12:35
Exact Location Of Accident	WOODLANDS CUSTOM
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDQ68T
Insured/Policyholder	
Name Of Registered Owner	CHUAH SIONG JENG, ALAN
NRIC No	S7914701Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96860062
Alternative Phone No	OFFICE-96860062

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	SHARAN NF 2.0TSI(DSG6)R/OUT
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 28669162 AVW
Cover Note Number	

Driver

Name of Driver	CHUAH SIONG JENG, ALAN
NRIC No	S7914701Z
Date Of Birth	07/06/1979
Occupation	INDOOR
Date Of Driving Pass	14/01/2002
Driving Experience	16 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96860062
Fax Number	
Contact Number	OFFICE-96860062
Email Address	NOEMAIL

Address	BLK 440B FERNVALE LINK #20-169
Postcode	792440
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (including Driver)	2
Passenger 1	NAME: : KYRENE CHUAH GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKH2545J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

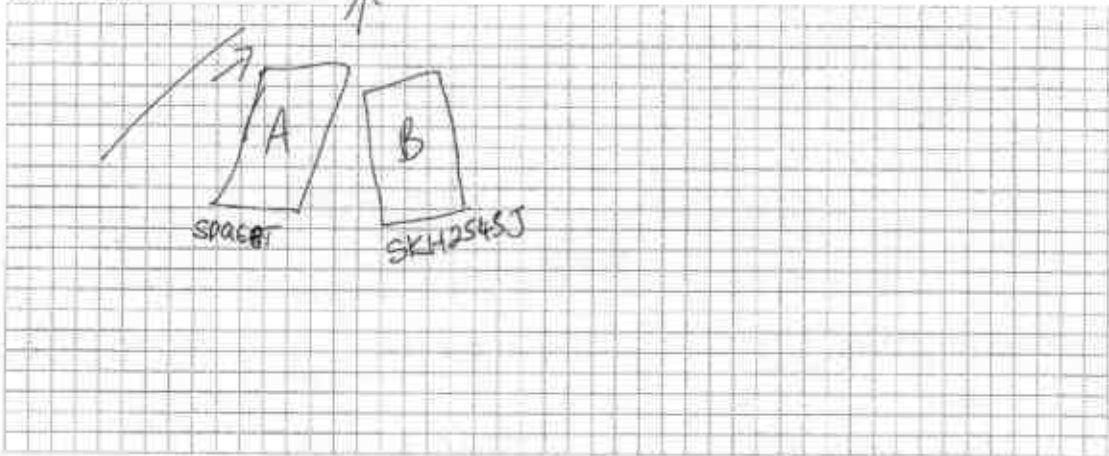
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:


810300024 26/3/18
Reporting Centre Person(s) Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was merging into a single lane to exit Woodlands Customs for JB. Rear right car (B) came in aggressively forcing my car (A) to go left. In due course, Car (B)'s mirror hit my mirror and his left side scraped my right front.

Refer to video for full details.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time:

 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:



 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

26/3/18.