

INS. CASE OWNER:

CC 4, AIG 1800 5807, R1 ja3 s2

LKK:
IDAC:

Surveyor:

MATUL

DOI:

ASSIGNMENT

28/03/18

Date / Time:

28/3/18

Registered in Merimen:

28/3/18

Pre-assign / CCU / FTE

EY 1292B



Insured Vehicle No. :

TAN HIAN KWEE

Claim No. :

2100326204

Name of Insured :

Policy No. :

Insured Tel No. :

HP:

Make / Model :

Honda Civic

Excess Sec II :SS

D.O.A :

24/3/18

Place of Accident :

AYE 7 CITY

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age:

DONOVAN TAN JUN KAI

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

97368494

(V/L: YES / NO)

Insured Liability : %

Final ? Yes / No

SGV 4205B



INSRS:

WSP: XixYa Auto.

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time	STAGE	DATE / PIC
214 Joy	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA :	<input type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/> <input type="checkbox"/>
	LOD	<input type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others: INS. TO WP	<input checked="" type="checkbox"/> <input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: S\$ _____ (_____ days) Reduction: _____ % Email Call

FINAL SETTLEMENT Date/Time: _____ Confirm with _____ Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 28 If NO or B 28, Ass. Lia : 100

Repair Cost: S\$ -

Loss of Rental (LOR): S\$ - (_____ days) WP INSTRUCTION FROM AIG - NO DEV FROM TP

Loss of Use (LOU): S\$ - (\$ x _____ days)

Loss of Income (LOI): S\$ - (\$ x _____ days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search S\$ -

Medical: S\$ -

Disbursement: S\$ - (e.g. Tow/ Independent)

Legal Cost S\$ -

Total: S\$ _____ **Global Sum S\$:** _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: S\$ - Name 1: _____

Payee 2: (Strike if N.A.) S\$ - Name 2: _____

Payee 3: (Strike if N.A.) S\$ - Name 3: _____

15/6/19



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18005807/R1ja3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 28-03-2018	
Code : AIG			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	EY 1292B	Veh. Inspected	SGV 4205B
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	24/03/2018	Inspection Date	28/03/2018
Survey held at	XINYA AUTO SERVICES PTE LTD BLK 1002 BUKIT MERAH LANE 3 #01-75 SINGAPORE 159719		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

XINYA AUTO SERVICES PTE LTD

Address: BLK 1002 BUKIT MERAH LANE 3 # 01-75 SINGAPORE 159719

E-mail : xinyaauto@singnet.com.sg

Tel: 6270 3481 Fax: 6278 7522

Date : 24-Mar-18

Address : SMOOTH DR
BLK 681A JURONG WEST CENTRAL 1
14-96
SINGAPORE 641681

Reference : TP 1152/03/18
Vehicle No : SGV4205B
Make/Model : TOYOTA AXIO
Insurance Co. : NTUC

RE : QUOTATION REPAIRS TO SGV 4205B FOR THIRD PARTY CLAIMS.

<u>PARTS REQUIRED</u>		<u>QTY</u>	<u>AMT \$</u>
1)	REAR BUMPER	1	\$ 1,051.20 <i>DE</i>
2)	REAR BUMPER RETAINER	2	\$ 91.20 <i>NE</i>
3)	REAR BUMPER BRACKET	2	\$ 97.20 <i>NE</i>
4)	REAR BUMPER REVERSE SENSOR	1	\$ 288.01 <i>NE</i> <i>S/N 200</i>
5)	TAIL LAMP	2	\$ 437.81 <i>LH-CRA</i> <i>LR#?</i>
6)	BOOT COVER	1	\$ 539.67 <i>BT</i>
7)	BOOT COVER WEATHERSTRIPE	1	\$ 185.65 <i>NE</i>
8)	END PANEL	1	\$ 394.60 <i>BT</i>
9)	END PANEL GARNISH	1	\$ 128.70 <i>DE</i>
10)	SPARE TYRE COVER	1	\$ 168.67 <i>cut</i>
11)	"AXIO" EMBLEM	1	\$ 48.60 <i>NE</i>
12)	"TOYOTA" LOGO	1	\$ 47.20 <i>NE</i>
13)	"X" LOGO	1	\$ 39.60 <i>NE</i>
14)	FRONT BUMPER	1	\$ 1,154.20 <i>DE</i>
15)	FRONT BUMPER GRILLE	1	\$ 285.70 <i>CRA</i>
16)	BUMPER CLIPS	20	\$ 70.00 <i>NE</i>
LIST PRICE TOTAL			\$ 5,028.01
LESS DISCOUNT 25%			\$ 1,257.00
LIST PRICE TOTAL AFTER LESS			\$ 3,771.01
17)	FRT NOS PLAE WITH CASING		\$ 55.00 <i>35 BT</i>
NETT PRICE TOTAL			\$55.00
TOTAL PARTS COST			\$3,826.01

LABOUR AND MISCELLANEOUS CHARGES

- | | | |
|---------------------|--|--|
| 1) | TO REMOVE & REPLACE FRONT BUMPER & REAR COVER, REAR BUMPER AND TO PANEL BEAT CUT & WELD END PANEL INCLUDING FRT BONNET AND PANEL. | \$ 1,600.00 ¹³⁰⁰ 1200
(8 DAYS) |
| 2) | TO PUTTY AND SPRAY PAINT TO FRT AND REAR BOOT COVER, END PANEL, TYRE PANEL, BOTH REAR FENDERS, BONNET, FRT SUPPORT PANEL AND BOTH FENDERS. | \$ 2,400.00 ¹⁴⁰⁰
(12 PANEL) |
| 3) | TO CHECK & RECTIFY WIRING & FOCUS HEADLAMP | \$ 120.00 ³⁰ |
| 4) | TUFF KOTE | \$ 300.00 ¹⁵⁰ |
| LABOUR TOTAL | | \$ 4,420.00 |

TOTAL ESTIMATED REPAIR COST

\$ 8,246.01

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Resue
Hp 90010068
12 days
4s
28/03/18 @ 1140
Resy after repair

Catherine Chong (LKK Auto)

From: Supramaniam, Darshene <Darshene.Supramaniam@aig.com>
Sent: Tuesday, 27 March, 2018 3:03 PM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Chan, Yoke Shi; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Fan, Winnie-LW; Md Ishak, Mohd Imran
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EY1292B & SGV4205B ON 24 MARCH 2018
Attachments: PRE-INSPECT SGV4205B.pdf; FW: Accident involving SGV4205B & EY1292B on 24.03.18 (233 KB)

Hi,

Please refer to the enclosed request from **XINYA AUTO SERVICES PTE LTD.**

Claim no : 1996009934SG003
Case Owner : Wan Nur Saliha Binte Syed Yusoff

If you have any queries/concerns, please let us know.

27/03/2018 @ 3:10pm
may veh in
RGSW

Thank you.

Best Regards,

Darshene Supramaniam
AIG
Express Claims Adjuster II, FNOL SG Claims Operations - Auto
Shared Services - Malaysia | Global Business Services

Level 12, Menara Worldwide, 198 Jalan Bukit Bintang. 55100 Kuala Lumpur, Malaysia
Tel +603 2719 6000 ext 100-2208 | Fax +603 2719 6150

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Joy Irene (LKKAuto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Friday, 12 April 2019 8:50 AM
To: CS A Team
Subject: AIG ref: 19960099345G-003 || TP veh : SGV4205B (DOA: 24/03/18)

Importance: High

Dear Team.

If there is no further correspondence from repairer, please submit w/p report.

****Do not send any further email/ reminder to repairer.**

Thank you.

Kind Regards,
Saliha

Saliha Syed Yusoff
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est. Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins. Auth'ed	Status
Main	29 Mar 2018 Edit Reg		27 Mar 2018 00:00 Edit Adj Rpt	S\$5,200.00 Edit Estimates	S\$5,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Tan Hian Kwee , ID: S1525797								
Main Claimant:	SMOOTH DR , Co. Reg. No.: 53322030X								
Vehicle Reg. No.:	SGV4205B	Date of Loss:	24/03/2018 17:00 - :59 [129 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1996009934SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	EY1292B	Policy No. (Claimant):	5076230651-02						
		Excess:							
Repairer:	Xinya Auto Services Pte Ltd (HQ) Blk 1002, #01-75, Bukit Merah Lane 3, 159719 Bukit Merah - Tel: 6270 3481								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 09/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGV4205B (1996009934SG)**
[EY1292B]
TP
SMOOTH DR
Mar 24 2018 5:00PM
[Tan Hian Kwee]
Xinya Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View	View in Browser ▼	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	23/05/19 16:48	General View		Load JPG	<input checked="" type="checkbox"/>
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34	23/05/19 16:48	General View		Load JPG	<input checked="" type="checkbox"/>
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
36	23/05/19 16:48	General View		Load JPG <input checked="" type="checkbox"/>
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64	23/05/19 16:48	General View		Load JPG <input checked="" type="checkbox"/>
65	23/05/19 16:48	General View		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/03/18 19:13	TP GIA REPORT		Load PDF
2	28/03/18 19:13	EMAIL FROM AIG DD 27.03.2018		Load PDF
3	28/03/18 19:13	EMAIL PRS		Load PDF
4	28/03/18 19:13	NOTIFICATION FROM WORKSHOP		Load PDF
5	05/04/18 01:01	TP ESTIMATE - MARKED		Load PDF
6	23/05/19 16:47	EMAIL		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	29/03/18 11:08	OI GIA Report		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18005807/R1JA3S2
Date: 23/05/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:
Claimant Vehicle No : SGV4205B **Insured Vehicle No :** EY1292B
 Date of Loss: 24/03/2018 Nature of Claim: TP Claim No: 1996009934SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGV4205B**
 Make & Model: TOYOTA COROLLA, 1.5 X AXIO (A) Engine No: 1NZC603798
 Reg. Date: 14/06/2007 (Man. Year: 2007) Chassis No: NZE1416034180
 Colour: White Odometer: 292768 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/60R15 Rear Tyre Size: 195/60R15
 Front Left Side: Michelin 5 mm Rear Left Side: Michelin 5 mm
 Front Right Side: Michelin 5 mm Rear Right Side: Michelin 5 mm

The above values represent the remaining tyre treads depth

<u>COST OF CLAIMS</u>	<u>Repairer's</u>	<u>Adjuster's</u>	<u>Difference</u>	<u>Diff %</u>
Parts	3,826.01	3,625.82	200.19	5.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,420.00	2,880.00	1,540.00	34.84
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,246.01	6,505.82	1,740.19	21.10
Approved Total (Overridden) (S\$)		5,200.00		
Nett Amount (S\$)	8,246.01	5,200.00	3,046.01	36.94

INSPECTION

Date of Assignment: 27/03/2018
 Date Inspected: 28/03/2018 Inspected At: Xinya Auto Services Pte Ltd (HQ)
 Singapore 159719
 Estimated Period of Repair: 12.0 days

Adjuster: MOHD RASUL**Manager:** Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,051.20 FL	*1,051.20 FL
2	2		*REAR BUMPER RETAINER	Necessary	91.20 FL	*91.20 FL
3	2		*REAR BUMPER BRACKET	Necessary	97.20 FL	*97.20 FL
4	1		*TAIL LAMP	N/s Cracked	437.81 FL	*218.90 FL
5	1		*BOOT COVER	Bent	539.67 FL	*539.67 FL
6	1		*BOOT COVER WEATHERSTRIPE	Necessary	185.65 FL	*185.65 FL
7	1		*END PANEL	Bent	394.60 FL	*394.60 FL
8	1		*END PANEL GARNISH	Deformed	128.70 FL	*128.70 FL
9	1		*SPARE TYRE COVER	Cut	168.67 FL	*168.67 FL
10	1		*AXIO EMBLEM	Necessary	48.60 FL	*48.60 FL
11	1		*TOYOTA LOGO	Necessary	47.20 FL	*47.20 FL
12	1		*X LOGO	Necessary	39.60 FL	*39.60 FL
13	1		*FRONT BUMPER	Deformed	1,154.20 FL	*1,154.20 FL
14	1		*FRONT BUMPER GRILLE	Cracked	285.70 FL	*285.70 FL
15	20		*BUMPER CLIPS	Necessary	70.00 FL	*70.00 FL
16	1		*REAR BUMPER REVERSE SENSOR	Not Working	216.01 FS	*200.00 FS
17	1		*FRT NOS PLATE WITH CASING	Bent	55.00 FS	*35.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	5,011.01	4,756.09
- List Item Discount on L Items 25.00/25.00% (S\$)	1,185.00	1,130.27
Total Parts (S\$)	3,826.01	3,625.82

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & REPLACE FRONT BUMPER & REAR COVER, REAR BUMPER AND TO PANEL BEAT CUT & WELD END PANEL INCLUDING FRT BONNET AND PANEL.	New	1,600.00	1,300.00
2	TO PUTTY AND SPRAY PAINT TO FRT AND REAR BOOT COVER, END PANEL, TYRE PANEL, BOTH REAR FENDERS, BONNET, FRT SUPPORT PANEL AND BOTH FENDERS.	New	2,400.00	1,400.00
3	TO CHECK & RECTIFY WIRING & FOCUS HEADLAMP.	New	120.00	30.00
4	TUFF KOTE.	New	300.00	150.00
Gross Labour Cost (S\$)			4,420.00	2,880.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >