REF:

CC3/ALG 1800 5800 /Agbn2
ASSIGNMENT

From: Date:	Veh No: STW 8076P	Yr Regn: 2010 / April
Estimated Cost:	Type: M.Car / M.Cycle / Bus / Van /	Lorry / Taxi / Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or	NO.
To Inspect Vehicle No:	Make: Andi A6.	cc 1984
at Workshop m/s	Colour Black.	A/C: Insured / Std / NI / NA
of	Sp.Reading (33719)	T/Radio: Insured / Std / NI / NA
Insured:	Eng/No:	
Policy No. 2100211108-07000	CNO: WAUZZZHI	FIANO 57471
Claims No. 8665841908567	Gen. Cond; Good / Fair / Poor / Bu	rnt
Sum Insured: Excess: Sov 0	Steering: Inorder / Jammed / Leake	ed / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leak	ed / Burnt or
Make of Veh:	Modi: Nil / S/Rim / STD A/Rim	or
4"	Tyre Size: F:	245/45R17.
(Policy Condition)	1.7 (4.7 (5.7 (5.7 (5.7 (5.7 (5.7 (5.7 (5.7 (5	045/45217.
Remark: The veh had commenced its N/S	O/S BS / DUN / EXNOVA / GY) FS / LIZ	ZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO or	
Bal, or Market Value: 45/L -	Front	Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 06 mm	12 P
GIA / PR Seen: Consistent? : Yes or No	L/Bal. Q6 mm	R/Bal. Ob mm
Est Repairs: 04 My days Res.: Yes or No	D.O.A.	D.O.I. 28/03/18.
Lum Sum: % 3 Val.: Yes or No	Survey held at	mium.
Edit Odili.	Des. of Damages / Frt ) Rear / O	
CA / REV / REP. / 24 HRS	IN / OUT	
Date: Person Contacted:	ALL CONTROL OF THE PROPERTY OF	ody Structure affected due to collision.
Date / Time Action / Instruction		3
op Alg		0.01 - 20.00 00.07
SIN 8076 P - 1703 /ATG1800	0101 /Ado	Du4: 301).2017
03/4/18@ 10-05 an informed Jeffrey ob/ 8/18@ 4.49 m confirmed with can	rine Frai La 8 2ACU 88	V days los enuil
(PUL & 4672.12, 54%)	100 11 0 Abres 1	y of the second
0410 4 40 1 11 / 1 (11)		*
	r occ 2018	
RECEIVED 2	5 SEF 2010	
	D 0/D 1/2	
Date/Time, File Pass to? : Preli. Report	Days Of Repair:	
Poto/Time File Patiers to?	Resurvey No. of Trip:	Survey Fee: 200 Trensportation: (0
Date/Time, File Return to?	Add Fee: Site Insp (\$	Transportation: (0
2)	interview. (\$	) Photos
Panert Format : hush-DD	Tech. Invs (\$	) Others
Report Format: WED-00 Lump Sym / I.B.I: (\$ - 3 9 5 4.88 )	:Weekend (\$	
runib 2011 (1-01: (3 - 47 24: 02 )	. Weekend to	TOTAL 210
		TOTAL 210



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG	ASIA PACIFIC INS	URANCE PTE LTD	Ref : CC3/AIG18005	800/Aqb				
CHA	78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date: 28-03-2018					
		Dallau Dall	Code: AIG					
1.	Insured Veh.	Policy Par	ticulars :- OWN DAMAGE   Veh. Inspected	SJW 8076P				
	Policy No.	2100211108	Coverage (\$)	0.00				
_	Claim No.	2100211100	Excess (\$)	0.00				
_	Assign From		Assign Date	28/03/2018				
2.	rooign rion	Vehicle I	Particulars & Condition					
	Make & Model		c.c	0				
_	Engine No.	HIDDEN	Year of Reg.					
	Chassis No.	W-41 = - 10/18	Colour					
	Odometer	1.0	Steering					
	Brakes		Modification					
	General							
3.		Co	enditions of Tyres					
		Size	Make	Balance				
	R/H Front Tyre			mm				
	L/H Front Tyre			mm				
	R/H Rear Tyre			mm				
	L/H Rear Tyre			mm				
4.		Desc	cription of Damages	the strength of				
5.	English No. 1775	Ge Ge	eneral Information					
	Accident Date	26/03/2018	Inspection Date	28/03/2018				
	Survey held at	PREMIUM AUTOMOBILE						
		55 UBI ROAD 1 . SINGAPORE 408699						

### Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Monday, 6 August 2018 4:49 PM

To:

'Carrine Leong'; SUR

Cc:

'Chang Chee Sing'; jiayee.yap@premiumauto.com.sg

Subject:

RE: FINAL REVISION - SJW8076P - OD AIG - SURVEYED 28 MAR 18

Dear Carrine,

#### WITHOUT PREJUDISE

Confirm final fig \$3,954.88 before excess \$800.00 & GST and 4 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

### LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Monday, 16 July 2018 11:35 AM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - SJW8076P - OD AIG - SURVEYED 28 MAR 18

Dear Adrian and all,

### Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle. Revised estimate was mailed to you on 15 May 2018. We sincerely appreciate your early closure.

Thanks & Best Regard Carrine Leong Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

### Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Tuesday, 3 April 2018 10:05 AM

To:

'Claims Dept'; SUR

Subject:

RE: SJW 8076 P Own Damage Claims (Vehicle IN)

Dear Jeffrey,

Please be informed that the excess of SJW 8076P is \$800.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Wednesday, 28 March 2018 12:01 PM

To: SUR <sur@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg> Subject: SJW 8076 P Own Damage Claims (Vehicle IN)

Dear all,

Kindly assist in the Own Damage excess confirmation for the above mentioned vehicle.

Survey & approval is given earlier this morning.

Many thanks!

Best regards, Jeffery Tan

### Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg



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This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	0545C
Vehicle No.:	SJW8076P
Vehicle to be Exported:	No
Intended De-registration Date:	29 Mar 2018
Vehicle Make:	AUDI
Vehicle Model:	A6 2.0T FSI MU CVT ABS D/AB HID 2WD 4DR
Primary Colour:	Black
Manufacturing Year:	2010
Engine No.:	BPJ189876
Chassis No.:	WAUZZZ4F1AN057471
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$44,480.00
Original Registration Date:	20 Apr 2010
First Registration Date:	20 Apr 2010
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$44,480.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Apr 2020
PARF Rebate Amount: Intended COE Rebate Details	\$26,688.00
COE Expiry Date:	19 Apr 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$45,501.00
COE Rebate Amount:	\$9,364.00
Total Rebate Amount:	\$36,052.00

The information contained herein is correct as at 29 Mar 2018

#### SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

<ol><li>By the lodgement of this report to the insurers, yo aforesaid.</li></ol>	u hereby consent to the archiving of this report at the centre and to copies of the report being made available
	ACCIDENT STATEMENT
Date Of Report	27/03/2018 09:19
Date Of Accident	26/03/2018 16:30
Exact Location Of Accident	CARPENTER STREET URA PARKING LOT
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SJW8076P
Insured/Policyholder	
Name Of Registered Owner	GOH CHIN CHYE CECIL
NRIC No	S6920545C
Email Address	DRCECILGOH@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91018082
Alternative Phone No	OTHERS-91018082

### Alternative Phone No Vehicle Particulars

AUDI Manufacturer

A6 2.0T FSI 4F208H Model

Exact Purpose for which vehicle was being used at PRIVATE USE

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No, Please state action to be taken

PRIVATE CAR Vehicle Category

#### Insurance Company

AIG ASIA PACIFIC INSURANCE PTE. LTD. Name of Insurance Company

COMPREHENSIVE Type Of Coverage

Fleet Policy

2100211108-07000 Policy Number

Cover Note Number

#### Driver

GOH CHIN CHYE CECIL Name of Driver

S6920545C NRIC No 15/07/1969 Date Of Birth INDOOR Occupation 01/07/1995 Date Of Driving Pass

22 YEARS AND 8 MONTHS Driving Experience

MALE Gender

(LOCAL) +65-91018082 Mobile Number

Fax Number

OTHERS-91018082 Contact Number

DRCECILGOH@GMAIL.COM EMail Address

Address

31 MOUNT SINAI RISE

#06-07

Postcode

276953

rustcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

-

Insurance Company of Driver's Own Vehicle

\*

General Information of the Accident

Type Of Accident

COLLIDED INTO PROPERTY

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

#### **Details of Police Action**

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

NO

Was notice of intended Prosecution given?
If Yes, against whom?

### Circumstances of Accident

ON 26/03/2018, 4 PM, I PARKED THE CAR FRONT IN. WHEN I BACKED OUT THE CAR, THE FRONT BUMPER, BEING CAUGHT SLIGHTLY UNDERNEATH TO THE PARKING CURB, RIPPED OUT OF THE CAR. THE CAR PARKED NICELY WITHOUT ANY SOUND OR INDICATION OF BEING 'STUCK' TO THE BUMPER. I ONLY KNEW WHEN THE CAR I BACKED OUT.

### Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

Vehicle Make/Model/Colour

Details Of Properties

FRONT BUMPER STUCKED UNDERNEATH CURB

Vehicle Category

NA/UNKNOWN

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### Sketch Plan

### SKETCH PLAN

### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5 Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8 Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims.
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders

Policyholder's Signature Date & Time: Driver's Signature (If driver is not the policyholder) Date & Time

Name TONENS STATE OFFI

Reporting Centre Personnel's Signature

Page 3 of 15

### Sketch Plan #2

	Pyrkaj la	of curb
ETCH PLAN	. *	partylets 1 }
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		DC.
ESCRIBE CIRCUMSTANCES	OF THE ACCIDENT	3
2/		
On 25/3/	2018, 4pm I pa	riced the car
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ECLARATION	- A	
We declare the foregoing partic	ulars are true in every respect	THE MILLY
1 gn	( Su	(g( )g)
olicyholder's Signature	Driver's Signature	Reporting Centre Personnel's Signature
Date & Time	(if driver is not the policyholder)	Name Ton English GOGP
21 /3/18 30	Date & Time: 700 / C/ 2	



REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$6920545C





Name:

GOH CHIN CHYE CECIL



CHINESE Date of birth 15-07-1969

Country of birth SINGAPORE Bex M

\$692054±C /





YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

01 Jul 1995

NP 428A

Licence No: S6920S45C



### CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189) MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960 ROAD TRANSPORT ACT, 1967 (MALAYSIA) MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100211108-07000

OWN DAMAGE EXCESS WINDSCREEN EXCESS S\$100.00

S\$800.00(I)

SUM INSURED

Market Value

INSURING WITH COE/PARF

Yes

SJW8076P

VEHICLE REGISTRATION NO.

2) NAME OF INSURED

Goh Chin Chye Cecil

3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT 20 Apr 2017

4) DATE OF EXPIRY OF INSURANCE

19 Apr 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE \* SUBJECT TO AGE CONDITION :All Age Condition

b) Any other person who is driving on the Insured's order or with his permission. This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions. A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in additional to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE \*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

APTROVED REPORTING CENTRES / AIG AUTHORISED REPARES (FOR CENTRE) A

SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY / EMPLOYER'S LOAN

\*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

20 Mar 2017 Issued At Singapore

504125-200 PREMIUM LEASING - AP 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE SINGAPORE 159938

AIG Asia Pacific Insurance Pte. Ltd.

**AUTHORISED REPRESENTATIVE** 

8

GBN04102/

REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$6920545C





GOH CHIN CHYE CECIL



CHINESE 15-07-1969 Country of birth

SINGAPORE

559205450





YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

01 Jul 1995

icence No: S6920545C



### CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189) MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960 ROAD TRANSPORT ACT, 1987 (MALAYSIA) MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

OWN DAMAGE EXCESS WINDSCREEN EXCESS S\$800.00(1)

(for policies with effect from 1st November 2002)

\$\$100.00

SUM INSURED INSURING WITH COE/PARF

Market Value

SJW8076P

1) VEHICLE REGISTRATION NO.

CERTIFICATE NO. 2100211108-07000

2) NAME OF INSURED

Goh Chin Chye Cecil

3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT 20 Apr 2017

4) DATE OF EXPIRY OF INSURANCE

19 Apr 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE \* SUBJECT TO AGE CONDITION : All Age Condition

b) Any other person who is driving on the Insured's order or with his permission. This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions. A Young and/or Inexperienced Driver Excess ("YIDR") of \$\$3,000.00, in additional to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE \*
Use only for social, domestic and pleasure purposes and for the Insured's business.
The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)
APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)
2. ComfortDeigro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)
4. Ethoz - 30 Bukit Batok Cres(Tel:66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only
6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)
8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)
10. SME Motor - 1 Kaki Bukit Ave 6 Blk D. Clat. 674761060

10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY / EMPLOYER'S LOAN

\*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

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Issued At Singapore

20 Mar 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-200 PREMIUM LEASING - AP 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE SINGAPORE 159938

**AUTHORISED REPRESENTATIVE** 

ORIGINAL

SSCGUK

201009404M

50

3ENDM102/13

Copyright @ 2013 AIG Asia Pacific Insurance Pte. Ltd.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

### Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1

Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183

Reference : PA/OD/0378/2018/GW

Date : 27-Mar-18

Vehicle in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr.GOH CHIN CHYE CECIL

Address : 57B Devonshire road

#31-05

Singapore 27239899

 Telephone
 : (HP)91018082

 Type of Claim
 : Own Damage Claim

 Policy No.
 : 2100211108-07000

Vehicle No : SJW 8076 P

Model Code : Audi A6 2.0 TFSI 4F208H

Model / Year : Apr-10 Engine No : BPJ189876

Chassis No : WAUZZZ4F1AN057471

 Mileage
 : 133719km

 Date In
 : 27-Mar-18

Liability : Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 26-Mar-18

Place of Accident : Carpenter Street Ura Parking Lot

# Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

### Telefax

## Estimated Labour Charges for Accident Vehicle SJW 8076 P

S/N	Nature of Jobs			Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$	360.00	4
2	To dismantle and renew front bumper. Re-organise front crash management components. Reinstall all parts removed.		s	1,050.00	500/
3	To respray front bumper.		\$	800.00	550
5	To carry out diagnostic check.	5/N	\$	192.00	
	TOTAL LABOUR CHARGES	:	\$	2,402.00	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

### Telefax

# Material List for Accident Vehicle Regn No. SJW 8076 P

<u>5/N</u>	Parts Description		 Damage Parts & Prices /NETT REMARKS
1	FRONT BUMPER Delad		\$ 2,106.00 - 1684.80
2	FRONT BUMPER DISTANCE PIECE THE WELL	2	\$ 22.00
3	FRONT BUMPER HOLDE-LH/RH	2	\$ 58.00
4	FRONT BUMPER GUIDE SECTION-LH/RH 25d	2	\$ 92.00 72.16
5	FRONT BUMPER PULL STRAP THE NEW .	4	\$ 117.00 7 8
6	FRONT BUMPER TRIM STRIPS -LH	2	\$ 536.00
7	RADIATOR GRILLE &		\$ 679.00 - 542 80
8	FRONT VLIES HOUSING LINER-LH/RH XLIP NEC	2	\$ 886.00 ? 🛪
9	NOISE INSULATION Wire Nec.		\$ 681.00 7
10	HALOGEN FOG LAMP-LH/RH 1440 A-	2	648.00 t
11	SUNDRIES Nec		\$ 400.00 ? 30.08
	TOTAL SPARE PARTS	:	\$ 6,225.00
	TOTAL LABOUR CHARGES		\$ 2,402.00
	GRANDTOTAL	0	\$ 8,627.00

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

**Authorised Date** 

**Excess Cost** 

Liability

Remarks

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Authorsed Regins, 042y

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

### Telefax

Estimate : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/OD/0378/2018/GW

Date : 27-Mar-18

Vehicle in workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr.GOH CHIN CHYE CECIL

Hi Adrian

jb 15 May 18

You recommended 3 days.

We took 6 days exclude 1 Sunday

1 Public Hollday - Parts Order

Pls refer Miss Nora/Kee Siang

Address : 57B Devonshire road

#31-05

Singapore 27239899

 Telephone
 : (HP)91018082

 Type of Claim
 : Own Damage Claim

 Policy No.
 : 2100211108-07000

 Vehicle No
 : SJW 8076 P

Model Code : Audi A6 2.0 TFSI 4F208H

Model / Year : Apr-10 Engine No : BPJ189876

Chassis No : WAUZZZ4F1AN057471

 Mileage
 : 133719km

 Date In
 : 27-Mar-18

Liability : - Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 26-Mar-18

Place of Accident : Carpenter Street Ura Parking Lot

# Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

### Telefax

# Estimated Labour Charges for Accident Vehicle SJW 8076 P

S/N	Nature of Jobs		Estimated Charges		rveyor's nmendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$	360.00
2	To dismantle and renew front bumper. Re-organise front crash management components. Reinstall all parts removed.		\$ 1,050.00	\$	500.00
3	To respray front bumper.		\$ 800.00	\$	550.00
5	To carry out diagnostic check.	S/N	\$ 192.00	s	192.00
	TOTAL LABOUR CHARGES	:	\$ 2,402.00	\$	1,602.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

### Telefax

# Material List for Accident Vehicle Regn No. SJW 8076 P

			Damage Parts & Prices				
S/N	Parts Description		S/N	ETT REM	IARK	<u>S</u>	
				2,106.00	c	1,684.80	
1	FRONT BUMPER		\$	Shirts	•	1,004.00	
2	FRONT BUMPER DISTANCE PIECE	2	\$	22.00			
3	FRONT BUMPER HOLDE-LH/RH	2	\$	58.00	\$	23.04	
4	FRONT BUMPER GUIDE SECTION-LH/RH	2	\$	92.00	\$	72.16	
5	FRONT BUMPER PULL STRAP	4	\$	117.00			
6	FRONT BUMPER TRIM STRIPS -LH	2	\$	536.00			
7	RADIATOR GRILLE		\$	679.00	\$	542.80	
8	FRONT VLIES HOUSING LINER-LH/RH	2	\$	886.00			
9	NOISE INSULATION		\$	681.00			
10	HALOGEN FOG LAMP-LH/RH	2	\$	648.00			
11	SUNDRIES		\$	400.00	\$	30.08	
1.1	TOTAL SPARE PARTS	:	\$	6,225.00	\$	2,352.88	
	TOTAL LABOUR CHARGES		\$	2,402.00	\$	1,602.00	
			\$	8,627.00	\$	3,954.88	
	GRANDTOTAL		_				

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

### Telefax

Name : Surveyed Date : Authorised Date :

Excess Cost :

Liability :

Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept Yr Ref: SJW 8076 P Norah Khai 6768 9911 6841 1183

Nora.khai@premiumauto.com.sg Body & Paint Dept PA/OD/0738/2018/MAS

22 Sep 2018

from

Telephone +65-Telefax +65-

EMail

Our department

Our Ref Your Ref

total pages

Date

Dear Sir,

RE: INSURANCE CLAIM FOR SJW 8076 P, Audi A6 2.0T FSI

With reference to the above-mentioned vehicle, no SJW 8076 P, claimant, Mr. Goh Chin Chye Cecil, please find the related document per attached.

- A copy of the Original invoice no. 85012944 S\$3,375.72
- 2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - SJW 8076 P

Premium Automobiles Pte Ltc

Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Ad) Assigned	Ad	Rpt	Adj Submitted	Ins Auth'ed	Status.		
Main	29 Mar 2018 14:40	LA Southern	28 Mar 2018 18:40 Edit Adj Rpt	S\$3,954.88 Edit Estimates		S\$3,954.88 View Rpt		Pending for Survey Report Cancel Case		
	Main	Re	eference	П	Claim De	etails \	Documents	. 1	Show All	
LAIM S	SUBFOLDER DET	TAILS				7-1-1550101909		ed by insurer		
nsured: /ehicle R	eg. No.:	(600000	3076P	., ID: St	Date of	Tel: +659101808 Loss:	26/03/2 [ <b>95</b> Mor	018 16:00 - :5 nths and 6 Day te (Man Yr)]	9	
Claim Typ	pe:	OD /	8665841908SG	i	Policy/C	over Note No.:		1108-07000 ehensive)		
				Excess:				S\$800.00		
Repairer:		Prem	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911							
Maria a	Insurer:	AIG A	sia Pacific Insura	surance Pte. Ltd. (SG) - Tel: 65-6419-3000 [Handled by Loo, Tong Shing]						
Adjuster:	0	due (	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Handled by ADRIAN LING] [Final Rpt due 09/04/2018]							
Driver/C	ustodian:	GOH (	GOH CHIN CHYE CECIL (48 / Male), NRIC: S6920545C, Tel: +6591018082							
ASSOCI	ATED MAIL RE	CEIVED					View All	Compose	Case Mail	
AIG_S	SG (02/04/2018):	SJW8076P / 0	D / 26/03/2018	/ Cover	age & Exce	ess update				
ALL AS			Group Subject	ct Ha	-	iew All Search T Assigned By	Tasks Create	e New Task Created O	Complete n Done	

### Claim Documents

\*SJW8076P (8665841908SG) OD Mar 26 2018 4:30PM [GOH CHIN CHYE CECIL] Premium Automobiles Pte Ltd

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2	29/03/18 14:42	Certificate of Insurance	0		-
3	29/03/18 14:42	Driver's Driving License	0		-
4	29/03/18 14:42	ESTIMATE	0		-
5	28/09/18 10:49	WORKSHOP INVOICE	0		-
6	28/09/18 10:49	DISCHARGE VOUCHER	0	Load PDF	-

### **Linked Accident Report Documents**

			View Use Viewer		
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	Finalized On	Premium Automobiles Pte Ltd (UBI)			Print
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	tos/Images	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
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4	27/03/18 09:38	Accident Photo	0	Load JPG	V
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6	27/03/18 09:38	Accident Photo	0	Load JPG	7
7	27/03/18 09:38	Accident Photo	0	Load JPG	V
8	27/03/18 09:38	Accident Photo	0	Load JPG	V
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2	2 27/03/18 09:33	Sketch Plan #2	9	Load JFG	100.1

## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	^
Show Remarks To: Handling Insurer  Note: Remarks are private unless you show it to other parties:	

### LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Email: sur@lkkauto.com;assignments@lkkauto.com Tel: 6256-3561 Fax: 6844-8805

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way #07-16 Singapore 079120

Date:

CC3/AIG18005800/AQBN2

Our File No:

28/09/2018

REFERENCE

Insured/Claimant:

GOH CHIN CHYE CECIL

Policy No:

2100211108-07000

Date of Loss:

26/03/2018

Nature of Claim:

OD

Claim No: 8665841908SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SJW8076P

Make & Model:

AUDI A6, 2.0 TFSI (A)

20/04/2010 (Man. Year: 2010)

Engine No: Chassis No: Odometer:

BPJ189876 WAUZZZ4F1AN057471

133719 km

Reg. Date: Colour:

Black

Engine Capacity:

1984 cc

Market Value/New Car

\$\$45,000.00

Price: Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: Front Left Side: 245/45 R17 Goodyear 6 mm

Goodyear 6 mm

Rear Tyre Size: Rear Left Side: Rear Right Side: 245/45 R17 Goodyear 6 mm Goodyear 6 mm

Front Right Side: The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts Miscellaneous Items	Repairer's 6,225.00 0.00	Adjuster's 2,352.88 0.00	3,872.12 0.00	Diff % 62.20
Labour Paintwork Labour	2,402.00 0.00	1,602.00 0.00	800.00 0.00	33.31
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$) - Excess (S\$)	<b>8,627.00</b> 800.00	<b>3,954.88</b> 800.00	<b>4,672.12</b> 0.00	<b>54.16</b> 0.00
(S\$) + GST 7.00/7.00% (S\$)	7,827.00 547.89	3,154.88 220.84	4,672.12 327.05	59.69 59.69
Nett Amount (S\$)	8,374.89	3,375.72	4,999.17	59.69

INSPECTION

Date of Assignment:

28/03/2018

Date Inspected:

28/03/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1 Singapore 408699

Estimated Period of Repair:

4.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

No.	Qty		ed Parts Particulars	Condition	Repairer's	Amount
1	1 2		*FRONT BUMPER *FRONT BUMPER DISTANCE PIECE	Deformed Not Necessary	2,106.00 FS 22.00 FS	*1,684.80 FS *- FS
3	2 2		*FRONT BUMPER HOLDE-LH/RH *FRONT BUMPER GUIDE SECTION-LH/RH	Damaged Damaged	58.00 FS 92.00 FS	*23.04 FS *72.16 FS
4 5 6	4 2		*FRONT BUMPER PULL STRAP *FRONT BUMPER TRIM STRIPS-LH	Not Necessary Not Necessary	117.00 FS 536.00 FS	*-FS *-FS
7	1		*RADIATOR GRILLE *FRONT VLIES HOUSING LINER-LH/RH	Cut Not Necessary	679.00 FS 886.00 FS	*542.80 FS *- FS
9	1		*NOISE INSULATION *HALOGEN FOG LAMP-LH/RH	Not Necessary Not Necessary	681.00 FS 648.00 FS	*-FS
10	1		*SUNDRIES	Necessary	400.00FS	*30.08 FS
F=Fr	anchise	part. S=Spcf	Nett,	Total Parts (S\$)	6,225.00	2,352.88

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Re	commended Labour		20 0 0	Amount
No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			260.00
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER.RE- ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,050.00	500.00
3	TO RESPRAY FRONT BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
	Gross Labo	our Cost (S\$)	2,402.00	1,602.00
	Report was unsubmitted du	ring this print-out.		

< END OF ESTIMATES >