

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 11 April, 2018 8:33 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Hsiao Tong (LKKAuto); Asher Sng (LKKAuto); Admin A; Joy Irene (LKKAuto); ONG LI LI; GERALD POH WEE BIN  
**Subject:** RE: Our Ref: 17/18/18/VP05/020493 TP CLAIMS- SLF8283Z & SKT8784H DOA 24/03/2018 \*\*\* LKK REF: CC4/LPC18005799/Sja3  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

**Your ref: 17/18/18/VP05/020493**  
**LKK ref : CC4/LPC18005799/Sja3**

### WITHOUT PREJUDICE

Dear Gerald,

Enclosed revert of vehicle: SLF 8283Z

Date of survey: 02.04.2018

Number of days: 3 days

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please let us have your further instruction if any.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 29 March, 2018 10:31 AM  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Our Ref: 17/18/18/VP05/020493 TP CLAIMS- SLF8283Z & SKT8784H DOA 24/03/2018 \*\*\* LKK REF: CC4/LPC18005799/ja3

**Your ref: 17/18/18/VP05/020493**  
**LKK ref : CC4/LPC18005799/ja3**

**WITHOUT PREJUDICE**

Dear Gerald,

We refer to the below email and the contents were duly noted.

Our respective case handler, Joy will look into the matter and revert to you in due course.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Thursday, 29 March, 2018 10:27 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Our Ref: 17/18/18/VP05/020493 TP CLAIMS- SLF8283Z & SKT8784H DOA 24/03/2018 \*\*\* LKK REF: CC4/LPC18005799/ja3

Dear Mei Kwan,

Our insured has yet to lodge the report.

We attached a copy of the accident report of SLF8283Z.

Among the documents submitted, you would note that our insured has signed a written document stating that he would bear the repair costs for the affected area.

Such being the case, kindly let us know the adjusted repair costs.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 28 March, 2018 6:54 PM

**To:** ERIC WOO JUN KIAT

**Cc:** MT\_Claim\_SG; GERALD POH WEE BIN; ONG LI LI; Joy Irene (LKKAuto); Hsiao Tong (LKKAuto); Admin A; Asher Sng (LKKAuto)

**Subject:** RE: Our Ref: 17/18/18/VP05/020493 TP CLAIMS- SLF8283Z & SKT8784H DOA 24/03/2018 \*\*\* LKK REF: CC4/LPC18005799/ja3

**Your ref: 17/18/18/VP05/020493**

**LKK ref: CC4/LPC18005799/ja3**

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Joy and she can be contacted at DID: 6749 4274.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 28 March, 2018 1:08 PM

**To:** 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 17/18/18/VP05/020493 TP CLAIMS- SLF8283Z & SKT8784H DOA 24/03/2018

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

**Sent:** Wednesday, 28 March, 2018 11:59 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)

**Subject:** RE: Our Ref: 17/18/18/VP05/020493 TP CLAIMS- SLF8283Z & SKT8784H DOA 24/03/2018

Dear Catherine/ Nivitha,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle SLF 8283Z on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo  
Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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**From:** GERALD POH WEE BIN  
**Sent:** Wednesday, 28 March, 2018 10:20 AM  
**To:** [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: TP CLAIMS- SLF8283Z & SKT8784H DOA 24/03/2018

WITHOUT PREJUDICE

Dear Eva,

We shall be arranging the survey shortly.

Please note that Lionel Chua is no longer with us and for future surveys, please forward your requests to [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg) [<mailto:eva.kok@eurokars.com.sg>]  
**Sent:** Wednesday, 28 March, 2018 10:12 AM  
**To:** GERALD POH WEE BIN; [lionelchua@lonpac.com](mailto:lionelchua@lonpac.com)  
**Cc:** [rickteo@eurokars.com.sg](mailto:rickteo@eurokars.com.sg); [janice.syn@porsche.com.sg](mailto:janice.syn@porsche.com.sg)  
**Subject:** TP CLAIMS- SLF8283Z & SKT8784H DOA 24/03/2018

**ACCIDENT INVOLVING SLF8283Z & LONPAC INSURED SKT8784H ON 24.03.2018**  
**OUR CLIENT'S VEHICLE NO. SLF8283Z – PORSCHE**

**Attention : Motor Claims Dept**  
**REQUESTING FOR SURVEY & A DIRECT SETTLEMENT TO COST OF REPAIRS & LOSS OF USE /RENTAL**

Dear Sirs /Mdm,

Attached herewith are copies each of the Repair Estimate, Sketch plan, SAS statement, Driving license, IC, Cert of Insurance & GIA Search for your perusal.

Please assist revert Officer In Charge for the case above.

Kindly schedule an appointment to survey our client's vehicle @ 12 Sungei Kadut Avenue. **(Vehicle with owner)**

We await your favorable reply with an official letter of undertaking

Please avoid 12pm – 1pm lunch hour.

Thank you.

Eva Kok  
Insurance Claims Officer  
Trans Eurokars Pte Ltd  
12 Sungei Kadut Avenue  
Singapore 729648  
Dir: +65 6360 2846 | Fax: +65 63602899 | Email: [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)  
Website: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)



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