

ASS. REC BY: Adrian King

REF:

CC3 / ALH18005798 / A16

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

Consistent?: Yes or No

GIA / PR Seen:

Consistent?: Yes or No

Est. Repairs:

05 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLF 9641S Yr Regn: 2016 / Sept

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4 Sedan C.C. 1395

Colour:

Blue A/C: Insured / Std / NI / NA

Sp. Reading

21182 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAU22ZF47HA021846

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 245/40R18

R: 245/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06 mm

L/Bal.

06 mm

D.O.A.

D.O.I. 28/03/18

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD A16.

SLF 9641S - NEA / ALH18005633 / Y

Date: 28/03/2018

29/3-2:06pm Inform premium authorise repair.

PIP \$5342.60 (Red: 5264 40, 49%)

RECEIVED 20 JUN 2018

Date/Time, File Pass to?

1) 20/6 Typist

Date/Time, File Return to?

2)



Preli. Report



Final Report

Days Of Repair: 5

Resurvey No. of Trip: -

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

Report Format:

OD

Lump Sum / I.B.I. (\$

5342.60



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18005798/Atb		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 28-03-2018		
		Code : AIG		
<b>1. Policy Particulars :- OWN DAMAGE</b>				
Insured Veh.	Veh. Inspected		SLF 9641S	
Policy No. 2100482574	Coverage (\$)		0.00	
Claim No.	Excess (\$)		0.00	
Assign From	Assign Date		28/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	c.c		0	
Engine No. HIDDEN	Year of Reg.			
Chassis No.	Colour			
Odometer	Steering			
Brakes	Modification			
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	23/03/2018	Inspection Date	28/03/2018	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699			
<b>5a. Remarks</b>				
A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

## Denise Tay (LKKAUTO)

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**From:** Denise Tay (LKKAUTO)  
**Sent:** Thursday, 29 March 2018 2:06 PM  
**To:** Claims Dept; SUR  
**Subject:** RE: SLF 9641 S Own Damage Claims

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLF 9641S (Excess \$TBA/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept [mailto:claims@premiumauto.com.sg]  
**Sent:** Wednesday, 28 March 2018 11:40 AM  
**To:** SUR <sur@lkkauto.com>  
**Cc:** 'Claims Dept' <claims@premiumauto.com.sg>  
**Subject:** SLF 9641 S Own Damage Claims

Dear all,

Kindly assist in the Own Damage Claim for the above mentioned vehicle.

Survey was carried out earlier this morning.

Many thanks!

Best regards,  
**Jeffery Tan**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	26/03/2018 17:05
Date Of Accident	23/03/2018 14:05
Exact Location Of Accident	JUNCTION OF COLLEGE AVE WEST & DOVER RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLF9641S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	JEYARATNAM S/O PANCHARATNAM
NRIC No	S2150362B
Email Address	JEYA@SJVENTURES.COM
Mobile Phone No	(LOCAL) +65-96356055
Alternative Phone No	OTHERS-96356055

### Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100482574-01
Cover Note Number	

### Driver

Name of Driver	JEYARATNAM S/O PANCHARATNAM
NRIC No	S2150362B
Date Of Birth	28/02/1955
Occupation	INDOOR
Date Of Driving Pass	27/07/1972
Driving Experience	45 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96356055
Fax Number	
Contact Number	OTHERS-96356055
Email Address	JEYA@SJVENTURES.COM

Address	66 CHESTNUT AVENUE #14-13
Postcode	679520
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

THE DRIVER OF THE TOYOTA HARRIER MOVED FORWARD TO MOVE ALONG DOVER ROAD BUT SUDDENLY JAMMED HIS BRAKE AND STOPPED MID-WAY IN THE YELLOW BOX. MY AUDI A4, KNOCKED THE REAR OF HIS BUMPER WITH VERY SLIGHT DAMAGE TO HIS REAR BUMPER AND MY BONNET & GRILL. THERE WAS NO FURTHER DAMAGE TO THE 2 CARS.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLC8092Z
Vehicle Make/Model/Colour	TOYOTA / HARRIER
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEE KEK CHEOW
NRIC/Passport Number	S1516545F
Contact Number	97865610
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

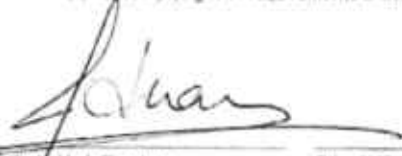
### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time: 23/03/18

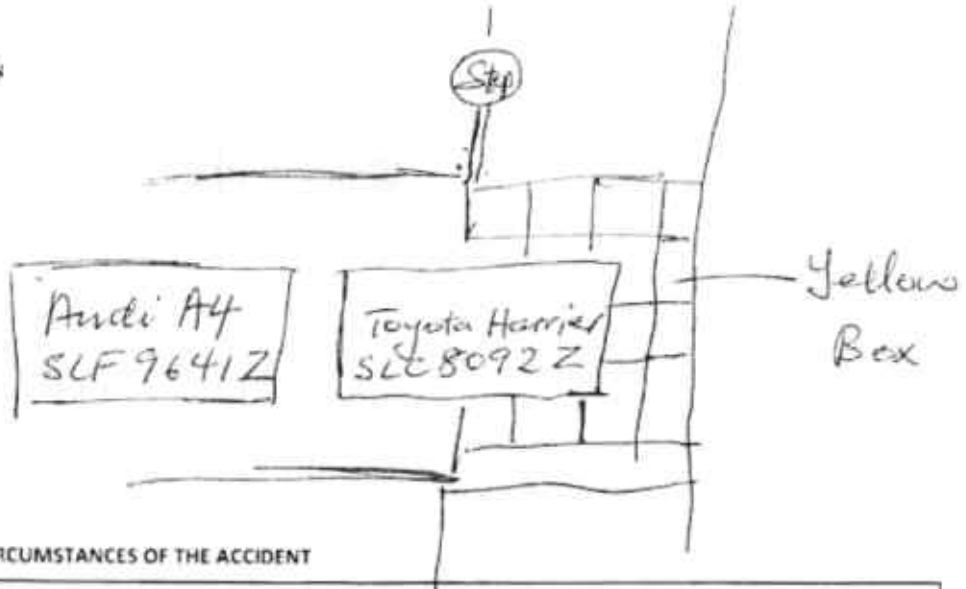
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name: Tony Poon  
NRIC/Pass No.: G20Y047X

# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

The driver of the Toyota Harrier moved forward to move along Dover Road but suddenly jammed his brake and stopped mid-way in the yellow box.

My Audi A4 knocked the rear of his bumper with very slight damage to his rear bumper and my bonnet & grill. There was no further damage to the 2 cars.

## DECLARATION

(We declare the foregoing particulars are true in every respect.)

Policyholder's Signature  
Date & Time: 23-03-18

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name: Tony Fosny  
SAIC/TIN No: 620441471

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S2150362B



JEYARATNAM S/O  
PANCHARATNAM

Race  
CEYLONESE  
Date of Birth  
28-02-1955  
Country of Birth  
MALAYSIA

Sex  
M



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S2150362B  
Name:

JEYARATNAM S/O  
PANCHARATNAM

Birth Date: 28 Feb 1955  
Issue Date: 29 Jul 2004



NRIC No: S2150362B



Issue Date: 16-11-1994

86 CHESTNUT AVENUE #14-13  
SINGAPORE 679520

S2150362B

28/12/2013

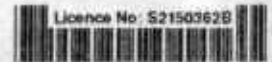
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg

27 Jul 1972

NP 428A







# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : JEYARATNAM S/O PANCHARATNAM  
Period of Insurance : 18 Sep 2017 To 15 Sep 2018  
Engine No. : CVN017071  
Chassis No. : WAUZZZF47HA021846

Vehicle No. : SLF9641S  
Policy No. : 2100482574-01  
Endorsement No. :  
Issued Date : 11 Sep 2017

### ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic  
Engine Capacity/Tonnage : 1,395.00 CC  
Driver Restriction : NA  
Sum Insured : Market Value  
Off Peak Car : No  
First Year of Registration : 2016  
Insuring with COE/PARF : Yes

#### Person or Classes of Persons Entitled to Drive\*

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if you are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

#### Loss of Use

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 180) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

JEYARATNAM S/O PANCHARATNAM - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1, Singapore 408699 63682223

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 180), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP  
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

ESPOCC

## 24-HOUR AIG AUTO HOTLINE: +65 6338 6200

**IMPORTANT! KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

### What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

### If no one is injured in the accident:

- You are not required to make any police report
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s)
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident

### If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident

### What should I do in the event of an accident?

- Keep calm and move your car to a safe place
- Do not admit or discuss fault or blame with the other party(ies)
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident
- Submit V04 Summons/Correspondence from third party(ies) to AIG immediately

## LOSS OF USE CAR REPLACEMENT BENEFIT

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

### Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **3** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Premium Automobiles Pte. Ltd.**

**Activation Hotline: 64741223**

**55 Ubi Road 1 Singapore 408699**

**Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

## IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Accident Photo



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0377/2018/GW
Date	:	27-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Jeyaratnam S/O Pancharatnam
Address	:	66 Chestnut Avenue #14-13 Singapore 679520
Telephone	:	HP +65 96356055
Type of Claim	:	Own Damage Claim
Policy No.	:	2100482574-01
Vehicle No	:	<b>SLF 9641 S</b>
Model Code	:	Audi A4 Sedan 1.4 TFSI S
Model / Year	:	Sep-16
Engine No	:	CVN 017071
Chassis No	:	WAUZZZF47HA0021846
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	23-Mar-18
Place of Accident	:	Junction Of College Ave West & Dover Rd

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLF 9641 S.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horn, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	/ /
2	To dismantle and renew front bumper assy and bonnet. Re-organise front crash management components. Reinstall all parts removed.	\$ 1,800.00	1000 /
3	To respray front bumper and bonnet.	\$ 1,500.00	1100 /
4	To carry out diagnostic checks.	S/N \$ 192.00	/ /
TOTAL LABOUR CHARGES		: \$ 3,852.00	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLF 9641 S.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Repair</i>	\$ 1,849.00	x.
2	RADIATOR GRILLE <i>Cracked</i>	\$ 972.00	✓ 777.20
3	FRONT BUMPER GRILLRE-CENTER <i>new</i>	\$ 171.00	x.
4	FOAM FILLER PIECE <i>Not new</i>	\$ 107.00	x
4	FRONT BUMPER CARRIER <i>Not new</i>	\$ 702.00	x
5	FRONT BUMPER SUPPORT-LH/RH <i>new</i>	\$ 48.00	x
6	FRONT BUMPER BRACKET LOCK CARRIER <i>Not new</i>	\$ 118.00	x.
7	FRONT BUMPER COVER <i>Dehnd</i>	\$ 109.00	✓ 87.20
8	SIGN " CAUTION " <i>new</i>	\$ 12.00	✓ 9.28
9	AIR CONDITIONER STICKER <i>new</i>	\$ 7.00	✓ 4.88
10	BONNET <i>Dented.</i>	\$ 2,163.00	✓ 1730.40
11	BONNET IMPACT PROTECTION-LH/RH <i>new</i>	\$ 48.00	✓ 37.76
12	BONNET IM PACT PROTECTION-CENTRE	\$ 24.00	✓ 18.88
13	FRONT NO.PLATE <i>new</i>	S/N \$ 25.00	✓ 25
14	SUNDRIES <i>Not new</i>	\$ 400.00	? x
TOTAL SPARE PARTS		:	\$ 6,755.00
TOTAL LABOUR CHARGES		:	\$ 3,852.00
GRAND TOTAL		:	\$ 10,607.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Lij  
Surveyed Date : 28/03/18.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 05 days.



**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0377/2018/GW  
Date : 27-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian  
5 days - ok - jb 24 May 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Jeyaratnam S/O Pancharatnam  
Address : 66 Chestnut Avenue  
#14-13  
Singapore 679520  
Telephone : HP +65 96356055  
Type of Claim : Own Damage Claim  
Policy No. : 2100482574-01  
Vehicle No : **SLF 9641 S**  
Model Code : Audi A4 Sedan 1.4 TFSI S  
Model / Year : Sep-16  
Engine No : CVN 017071  
Chassis No : WAUZZZF47HA0021846  
Mileage : -  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 23-Mar-18  
Place of Accident : Junction Of College Ave West & Dover Rd



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLF 9641 S.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horn, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper assy and bonnet. Re-organise front crash management components. Reinstall all parts removed.	\$ 1,800.00	\$ 1,000.00
3	To respray front bumper and bonnet.	\$ 1,500.00	\$ 1,100.00
4	To carry out diagnostic checks.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 3,852.00	\$ 2,652.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLF 9641 S.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,849.00	
2	RADIATOR GRILLE	\$ 972.00	\$ 777.20
3	FRONT BUMPER GRILLRE-CENTER	\$ 171.00	
4	FOAM FILLER PIECE	\$ 107.00	
4	FRONT BUMPER CARRIER	\$ 702.00	
5	FRONT BUMPER SUPPORT-LH/RH	\$ 48.00	
6	FRONT BUMPER BRACKET LOCK CARRIER	\$ 118.00	
7	FRONT BUMPER COVER	\$ 109.00	\$ 87.20
8	SIGN " CAUTION "	\$ 12.00	\$ 9.28
9	AIR CONDITIONER STICKER	\$ 7.00	\$ 4.88
10	BONNET	\$ 2,163.00	\$ 1,730.40
11	BONNET IMPACT PROTECTION-LH/RH	\$ 48.00	\$ 37.76
12	BONNET IM PACT PROTECTION-CENTRE	\$ 24.00	\$ 18.88
13	FRONT NO.PLATE	S/N \$ 25.00	\$ 25.00
14	SUNDRIES	\$ 400.00	
TOTAL SPARE PARTS		\$ 6,755.00	\$ 2,690.60
TOTAL LABOUR CHARGES		\$ 3,852.00	\$ 2,652.00
GRAND TOTAL		\$ 10,607.00	\$ 5,342.60

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLF 9641 S**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0377/2018/MAS

14 June 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

total pages

**RE: INSURANCE CLAIM FOR SLF 9641 S, Audi A4 Sedan 1.4 TFSI S-Tro**

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLF 9641 S**, claimant, **Mr. Jeyaratnam S/o Pancharatnam**, please find the related document per attached.

1. A copy of the Original invoice no. 85012609 – S\$5,074.58
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SLF 9641 S

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S2150362B



Name  
JEYARATNAM S/O  
PANCHARATNAM

Race  
CEYLONESE  
Date of Birth  
28-02-1955  
Country of Birth  
MALAYSIA

Sex  
M



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S2150362B

Name

JEYARATNAM S/O  
PANCHARATNAM

Birth Date: 28 Feb 1955

Issue Date: 29 Jul 2004



001265157G

3525487



NRIC No. S2150362B



Blood Group: O- Date of issue: 15-11-1994

66 CHESTNUT AVENUE #14-13  
SINGAPORE 079520

S2150362B

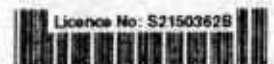
28/12/2013

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg

27 Jul 1972



Licence No: S2150362B

NP 428A

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : JEYARATNAM S/O PANCHARATNAM  
 Period of Insurance : 16 Sep 2017 To 15 Sep 2018  
 Engine No. : CVN017071  
 Chassis No. : WAUZZZF47HA021846

Vehicle No. : SLF9641S  
 Policy No. : 2100482574-01  
 Endorsement No. :  
 Issued Date : 11 Sep 2017

## ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic  
 Engine Capacity/Tonnage : 1,395,00 CC  
 Driver Restriction : NA  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2016  
 Insuring with COE/PARF : Yes

## Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

## Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

## Loss of Use

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

Section 1  
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2  
 Property Damage - \$0

Windscreen : \$100

## Named Driver and Excess (where applicable)

JEYARATNAM S/O PANCHARATNAM - \$600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408898 63682323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Janik*

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

SSPOCC



# Premium Automobiles Pte Ltd

**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone: 6386 2223  
Main Telefax: 6471 3733  
Page 1 16:22

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Telephone: 6388 2223  
Telefax: 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Telephone: 6388 2223  
Telefax: 6341 1181

**Customer Service**  
Service Appointment: 6366 2323  
24-hour Breakdown Service: 9828 1233  
Email: customer.care@premiumauto.com.sg

**INSURANCE INVOICE**  
Company No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85812609 Date : 06/06/2018 Order : SLF9641S Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLF9641S (V 31073) Regn Date: 16/09/2016 Mileage: 21379 WIP No.: 60161  
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF47HAR21846 Engine: CUN 017071 Dept: U  
VSB No.:  
You have been assisted by :- UB-Jiayee ( 33 )

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE.	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-500.00	1.00	-500.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR FRONT BUMPER ASSY. RENEW BONNET AND REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1000.00	1.00	1000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND BONNET	1100.00	1.00	1100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECKS	192.00	1.00	192.00
Sub-Total					
7% GST					
Grand Total					



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone: 6384 2223  
Main Telefax: 6471 3733  
Page 2 16:22

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone: 6384 2223  
Telefax: 6471 3733

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408623  
Telephone: 6384 2223  
Telefax: 6471 3733  
INS TAX INVOICE  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Customer Service  
Service Appointment  
24-hour Breakdown Service  
Email: customer.care@premiumauto.com.sg  
6366 2323  
9828 1233

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012609 Date : 08/06/2018 Order : SLF9641S Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLF9641S (V 31073) Regn Date: 16/09/2016 Mileage: 21379 WIP No.: 60161  
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF47H9021046 Engine: CVN 017071 Dept: U  
VSB No.:  
You have been assisted by: UB-Jiayee ( 33 )

		Details	Qty	Unit Price	Amount
X	ABW0853651 3F2	GRILLE Less 020%	1.00	971.50	777.20
X	ABW0807081	COVER Less 020%	1.00	109.00	87.20
X	ABW0823029A	HOOD Less 020%	1.00	2163.00	1730.40
X	ABW0823125	PROTECTION Less 020%	1.00	23.60	18.88
X	ABW0823126	PROTECTION Less 020%	1.00	23.60	18.88
X	ABW010515A	STICKER Less 020%	1.00	6.10	4.88
X	ABK0010520A	PLATE Less 020%	1.00	11.60	9.28
X	ABW0823124	PROTECTION Less 020%	1.00	23.60	18.88

Parts 2,665.60  
Labour 0.00  
Sublet 2,677.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 4742.60  
7% GST 331.98  
Grand Total 5074.58



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

Customer



# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SLF 9641 S**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0377/2018/GW  
17 April 2018

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

### RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : Audi A4 Sedan 1.4 TFSI S  
**Vehicle Chassis No.** : WAUZZZF47HA0021846  
**Vehicle Regn No.** : **SLF 9641 S**  
**Vehicle Mileage** : 21356 KM  
**Vehicle Owner** : Mr. Jeyaratnam S/O Pancharatnam  
**Certificate No** : 2100482574-01  
**Policy Excess** : S\$642.00(inclusive 7% GST)  
**Accident Date** : 23/03/2018  
**Place** : Junction of college ave west & Dover rd  
**Repair Cost** : \$ 5,074.58  
**WIP No.** : 60161  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** :  
**Date** : 18/4/18












## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Mar 2018		28 Mar 2018 18:23 <a href="#">Edit Adj Rpt</a>	<b>\$5,342.60</b> <a href="#">Edit Estimates</a>	<b>\$5,342.60</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	JEYARATNAM S/O PANCHARATNAM, ID: S2150362B, Tel: +6596356055, Email: jeya@sjventures.com								
Vehicle Reg. No.:	SLF9641S	Date of Loss:	23/03/2018 14:00 - :59 [24 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 5287868142SG	Policy/Cover Note No.:	2100482574 (Comprehensive)						
		Excess:	S\$600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 09/04/2018]								
Driver/Custodian:	JEYARATNAM S/O PANCHARATNAM (63 / Male), NRIC: S2150362B, Tel: +6596356055								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG (03/04/2018): SLF9641S / OD / 23/03/2018 / Coverage & Excess update									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SLF9641S (5287868142SG)  
OD  
Mar 23 2018 2:00PM  
[JEYARATNAM S/O PANCHARATNAM]  
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span>View in Browser</span>	
Photos/Images											3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print
1	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
2	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
3	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
4	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
5	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
6	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
7	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
8	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
9	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
10	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
11	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
12	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
13	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
14	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
15	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
16	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
17	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
18	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
19	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
20	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
21	29/03/18 13:01	General View									 Load JPG	<input checked="" type="checkbox"/>
Documentation											1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print
1	29/03/18 12:11	Certificate of Insurance									 Load PDF	
2	29/03/18 12:11	Driver's Driving License									 Load PDF	
3	29/03/18 12:11	estimate									 Load PDF	
4	29/03/18 12:11	Singapore Accident Statement									 Load PDF	
5	28/06/18 15:03	WORKSHOP INVOICE									 Load PDF	
6	28/06/18 15:03	DISCHARGE VOUCHER									 Load PDF	

## Linked Accident Report Documents

			View <span>View in Browser</span>	
<b>Assessment Reports</b>			1 per page <input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print
1	26/03/18 19:47	Accident Statement		Load HTM
2	27/03/18 20:03	Addendum Sheet		Load JPG <input checked="" type="checkbox"/>
3	27/03/18 20:03	Accident Statement Addm. #1		Load HTM
<b>Photos/Images</b>			3 per page <input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print
1	26/03/18 19:45	Accident Photo		Load JPG <input checked="" type="checkbox"/>
2	26/03/18 19:45	Accident Photo		Load JPG <input checked="" type="checkbox"/>
3	26/03/18 19:45	Accident Photo		Load JPG <input checked="" type="checkbox"/>
4	26/03/18 19:45	Accident Photo		Load JPG <input checked="" type="checkbox"/>
5	26/03/18 19:45	Accident Photo		Load JPG

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print
				<input checked="" type="checkbox"/>
6	26/03/18 19:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	26/03/18 19:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	26/03/18 19:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	26/03/18 19:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	26/03/18 19:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
11	26/03/18 19:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
12	26/03/18 19:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print
1	26/03/18 19:46	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	26/03/18 19:46	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

Our File No: CC3/AIG18005798/ATBQ2

Date: 29/06/2018

### REFERENCE

Insured/Claimant: JEYARATNAM S/O PANCHARATNAM

Policy No: 2100482574

Date of Loss: 23/03/2018

Nature of Claim: OD

Claim No: 5287868142SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLF9641S

Make &amp; Model: AUDI A4, 1.4 TFSI S TRONIC (A)

Engine No: CVN017071

Reg. Date: 16/03/2016 (Man. Year: 2016)

Chassis No: WAUZZZF47HA021846

Colour: Blue

Odometer: 21182 km

Engine Capacity: 1395 cc

Market Value/New Car Price: S\$132,000.00

Price:

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 245/40 R18

Rear Tyre Size: 245/40 R18

Front Left Side: Goodyear 6 mm

Rear Left Side: Goodyear 6 mm

Front Right Side: Goodyear 6 mm

Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,755.00	2,690.60	4,064.40	60.17
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,852.00	2,652.00	1,200.00	31.15
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>10,607.00</b>	<b>5,342.60</b>	<b>5,264.40</b>	<b>49.63</b>
<b>- Excess (S\$)</b>	<b>600.00</b>	<b>600.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>10,007.00</b>	<b>4,742.60</b>	<b>5,264.40</b>	<b>52.61</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>700.49</b>	<b>331.98</b>	<b>368.51</b>	<b>52.61</b>
<b>Nett Amount (S\$)</b>	<b>10,707.49</b>	<b>5,074.58</b>	<b>5,632.91</b>	<b>52.61</b>

### INSPECTION

Date of Assignment: 28/03/2018

Date Inspected: 28/03/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,849.00 FS	*- FS
2	1		*RADIATOR GRILLE	Cracked	972.00 FS	*777.20 FS
3	1		*FRONT BUMPER GRILLE -CENTER	Not Necessary	171.00 FS	*- FS
4	1		*FOAM FILLER PIECE	Obstructed	107.00 FS	*- FS
5	1		*FRONT BUMPER CARRIER	Not Necessary	702.00 FS	*- FS
6	2		*FRONT BUMPER SUPPORT -LH/RH	Not Necessary	48.00 FS	*- FS
7	1		*FRONT BUMPER BRACKET LOCK CARRIER	Not Necessary	118.00 FS	*- FS
8	1		*FRONT BUMPER COVER	Deformed	109.00 FS	*87.20 FS
9	1		*SIGN CAUTION	Necessary	12.00 FS	*9.28 FS
10	1		*AIR CONITIONER STICKER	Necessary	7.00 FS	*4.88 FS
11	1		*BONNET	Dented	2,163.00 FS	*1,730.40 FS
12	2		*BONNET IMPACT PROTECTION-LH/RH	Necessary	48.00 FS	*37.76 FS
13	1		*BONNET IMPACT PROTECTION -CENTRE	Necessary	24.00 FS	*18.88 FS
14	1		*FRONT NO.PLATE	Necessary	25.00 FS	*25.00 FS
15	1		*SUNFDRIES	Not Necessary	400.00 FS	*- FS
Total Parts (S\$)					6,755.00	2,690.60

F=Franchise part. S=SpcNett.

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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS ,FOG LAMPS ,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER ASSY AND BONNET .RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	1,800.00	1,000.00
3	TO RESPRAY FRONT BUMPER AND BONNET	New	1,500.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (\$\$)			<b>3,852.00</b>	<b>2,652.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >