

Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Thursday, 31 May 2018 1:13 PM
To: Riza; Leng Leng; Sharon
Cc: Vivian Lau (LKKAUTO); Admin A; lily.loi@ow.sg
Subject: RE: Arrange survey - Accident involving SLN5384T and GBC6609R on 21/03/18 *** LKK
REF: CC6/AIG18005796/ua3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the email below.

We are of the opinion that this is a case of conflicting versions.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim. However, if you have any proof/evidence to proof your client's claim, kindly inform us and we will review the matter again.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Riza [mailto:riza@ow.sg]
Sent: Thursday, 31 May 2018 1:01 PM
To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Leng Leng <lengleng@ow.sg>; Sharon <sharon@ow.sg>
Cc: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; lily.loi@ow.sg
Subject: Re: Arrange survey - Accident involving SLN5384T and GBC6609R on 21/03/18 *** LKK REF: CC6/AIG18005796/ua3

Dear Thin Thin,

Any update on this case? Please advise us.

Thanks

--

Best Regards,

Riza (Ms)

Claims Executive

Tel: +65 6484-9919 (ext.105)

Fax: +65 6481-1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 | Fax: (+65) 6472 2112 |

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On 5/24/2018 5:30 PM, Riza wrote:

Dear Thin Thin,

As spoken yesterday, kindly update us the liability once the insurance replied to you.

Thanks

--

Best Regards,

Riza (Ms)

Claims Executive

Tel: +65 6484-9919 (ext.105)

Fax: +65 6481-1011

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On 5/4/2018 11:37 AM, Riza wrote:

Dear Thin Thin,

Please update us on the liability as soon as possible.

Thanks

--

Best Regards,
Riza (Ms)
Claims Executive
Tel: +65 6484-9919 (ext.105)
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On 4/2/2018 4:26 PM, Thin Thin (LKKAuto) wrote:

Dear Leng Leng,

We acknowledge your email below.

Please be inform that our insured driver is disputing on liability and he mention that your client vehicle was moving out from stationary position.

We will seek further instruction from our Principal and will revert back to you.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

From: Leng Leng [<mailto:lengleng@ow.sg>]
Sent: Monday, 2 April 2018 3:26 PM
To: Thin Thin (LKKAuto) thinthin@lkkauto.com; Sharon sharon@ow.sg
Cc: Vivian Lau (LKKAuto) vivianlau@lkkauto.com; riza@ow.sg; Admin A admin-a@lkkauto.com
Subject: Re: Arrange survey - Accident involving SLN5384T and GBC6609R on 21/03/18 *** LKK REF: CC6/AIG18005796/ua3

Dear Thin Thin

I attached the voice record.

Check weather you can listen anot.

If can't, i have to sent throught hp.

Thank you.

--

Tan Leng Leng (Ms)
Administrative Executive
Tel: 6472 1313 (ext.115)

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On 2/4/2018 3:24 PM, Leng Leng wrote:

Dear Thin Thin

Please refer to the attachment.

Thank you.

--

Tan Leng Leng (Ms)
Administrative Executive
Tel: 6472 1313 (ext.115)

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On 2/4/2018 2:29 PM, Thin Thin (LKKAUTO) wrote:

"Without Prejudice"

Dear Sharon,

We refer to the below matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence to substantiate either party's version. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we

will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email:
thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi
Avenue 1, #02-25 | S(408933)

From: Sharon [<mailto:sharon@ow.sg>]
Sent: Monday, 2 April 2018 2:00 PM
To: Thin Thin (LKKAUTO)
[<thinthin@lkkauto.com>](mailto:thinthin@lkkauto.com)
Cc: Vivian Lau (LKKAUTO)
[<vivianlau@lkkauto.com>](mailto:vivianlau@lkkauto.com); riza@ow.sg;
'Leng Leng' [<lengleng@ow.sg>](mailto:lengleng@ow.sg); Vivian
Lau (LKKAUTO)
[<vivianlau@lkkauto.com>](mailto:vivianlau@lkkauto.com); Admin A
[<admin-a@lkkauto.com>](mailto:admin-a@lkkauto.com)
Subject: Re: Arrange survey - Accident
involving SLN5384T and GBC6609R on
21/03/18 *** LKK REF:
CC6/AIG18005796/ua3

Without Prejudice

Dear Thin Thin,

Please advise liability for the above
mentioned accident.

Thank you.

Best Regards,

Sharon Ten
Claims Executive
Tel: +65 6484-9919 (ext.106)
Fax: +65 6481-1011
OPTIMA WERKZ PTE LTD
Head office: 6 Kung Chong
Road Singapore 159143 |
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(+65) 6452 9223 |
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On 28-Mar-18 6:29 PM, Mei Kwan
(LKKAUTO) wrote:

Dear Sir / Madam,

We refer to the above
matter.

Please be informed
that we are currently
**pending for our
insured's GIA report.**

Please note that for
liability, claim
negotiation and
settlement, please
contact Thin Thin at
6841 2360.

Our respective case
handler will look into
the matter and revert
to you in due course.

***To check availability of
the case handler, you
may contact the
undersigned.***

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants
Pte Ltd**

Phone: 6366 0055 |
email:
MeiKwan@lkkauto.com
| fax: 67414108

Blk 51, Paya Ubi
Industrial Park, Ubi
Avenue 1, #02-25 |
S(408933)

From: Admin-D
(LKKAuto)
Sent: Tuesday, 27
March, 2018 5:57 PM
To: 'Riza'
<riza@ow.sg>;
assignments
<assignments@lkkauto.com>; Admin A
<admin-a@lkkauto.com>
Cc: winson@ow.sg;
'Sharon Ten'
<sharon@ow.sg>;
'Leng Leng'
<lengleng@ow.sg>
Subject: RE: Arrange
survey - Accident
involving SLN5384T and
GBC6609R on 21/03/18

Dear Riza,

Thank you for your
email.

Dear Mei Kwan,

Kindly assist.

Best Regards,

Catherine Chong |
Admin

**LKK Auto Consultants
Pte Ltd**

Phone: 6741-8434 |
email:
assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi
Industrial Park, Ubi
Avenue 1, #02-25 |
S(408933)

From: Riza
[<mailto:riza@ow.sg>]
Sent: Tuesday, 27
March, 2018 5:44 PM
To:
assignments@lkkauto.com
Cc: winson@ow.sg;
Sharon Ten
<sharon@ow.sg>; Leng
Leng
<lengleng@ow.sg>
Subject: Arrange
survey - Accident
involving SLN5384T and
GBC6609R on 21/03/18

Your Ref: GBC6609R

Our Ref: SLN5384T

Hi all,

Please arrange for
survey. Vehicle is not
yet in our premises.

Location: 9A Serangoon
North Avenue 5

*****Please avoid 1-2PM***

Thanks

--

Best Regards,

Riza (Ms)
Claims Executive
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