

ASS. REC. BY: Adrian King

REF: CC3 / AL718005795 / A16

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100360489

Claims No. 4431908624SG

Sum Insured: _____ Excess: 800

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 105K

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SGX5630P Yr Regn: 2013, Dec.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A6 c.c. 1984

Colour: Bronze A/C: Insured / Std / NI / NA

Sp. Reading: 134206 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU222498EX039810

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/55 R17.

R: 225/55 R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental.

Front Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 28/03/18

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD AIG.
	SGX 5630P - X
	Part by Part \$4473.36 (Red: 2675.64 : 37%)
	RECEIVED 20 JUN 2018

Date/Time, File Pass to?

☐ : Prel. Report

1) 20/6 Typst

☒ : Final Report

Date/Time, File Return to?

2)

Report Format: TP

Lump Sum / I.B.I: (\$ 4473.36)

Days Of Repair: 3

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

____ \$ + RS ____ \$

Photos

Others

TOTAL

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18005795/Atb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 28-03-2018



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SGX 5630P
Policy No. 2100360489	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	28/03/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	20/03/2018	Inspection Date	28/03/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1, SINGAPORE 408699		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/03/2018 12:11
Date Of Accident	20/03/2018 08:25
Exact Location Of Accident	ALONG ENG WATT ST
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGX5630P
Insured/Policyholder	
Name Of Registered Owner	PNG SENG HOCK
NRIC No	S1239543D
Email Address	APNGMHO0803@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-91863105
Alternative Phone No	OTHERS-91863105

Vehicle Particulars

Manufacturer	AUDI
Model	A6 C7 2.0 TFSI MU 4G
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100360489-04
Cover Note Number	

Driver

Name of Driver	PNG SENG HOCK
NRIC No	S1239543D
Date Of Birth	04/10/1957
Occupation	INDOOR
Date Of Driving Pass	25/03/1978
Driving Experience	39 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91863105
Fax Number	
Contact Number	OTHERS-91863105
Email Address	APNGMHO0803@YAHOO.COM.SG

Address	BLK 214 BISHAN STREET 23 #02-223
Postcode	570214
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : HO KUM YING GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

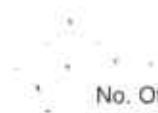
AFTER PARKING AT ENG WATT ST, WHEN I JUST OPENED MY DRIVER SIDE DOOR, A MAZDA CAR: SLQ7824G, HIT THE DOOR EDGE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLQ4824G
Vehicle Make/Model/Colour	MAZDA / BLUE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	PANG JUI JONG
NRIC/Passport Number	S7008053B
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	



No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

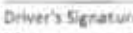
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time: 21-03-18
09:35am


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: Dkt. R. S. S. S.
NRIC/FIN No.: 60551694M

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

After parking at Eng Watt st., when I just open my (driver) door, a Mazda Car SLQ 4824 G, hit the door edge.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 21-03-18
09:35am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Lina Kira Singh
NRIC/FIN No: 65858914

Accident Photo



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S1239543D**

Name
PNG SENG HOCK

Birth Date: **04 Oct 1957**
Issue Date: **07 Feb 2003**

000177049F



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1239543D



Name
PNG SENG HOCK

方 成 福

Race
CHINESE

Date of birth
04-10-1957

Country/Place of birth
SINGAPORE

Sex
M

51239543D




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Vehicle Class	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	25 Mar 1978

NP 428A

Licence No: **S1239543D**



5570591



NRIC No: **S1239543D**



Date of issue
07-03-2016

Address
**APT BLK 214 BISHAN STREET 23
#02-223
SINGAPORE 570214**



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : PNG SENG HOCK
Period of Insurance : 30 Dec 2017 To 29 Dec 2018
Engine No. : CDN364546
Chassis No. : WAUZZZ4G8EN039810

Vehicle No. : SGX5630P
Policy No. : 2100360489-04
Endorsement No. :
Issued Date : 24 Nov 2017

ABOUT THE COVER

Make/Model : AUDI A6 C7 2.0 TFSI MU
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2013
Insuring with COE/PAFF : Yes

Person or Classes of Persons Entitled to Drive*

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

PNG SENG HOCK - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125206

PREMIUM LEASING - SP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. J. J. J.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

59P060

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0357/2018/GW
Date	:	21-Mar-18

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Png Seng Hock
Address	:	Blk 214 Bishan Street 23 #02-223 Singapore 570814
Telephone	:	HP +65 91863105
Type of Claim	:	Own Damage Claims
Policy No.	:	2100360489-04
Vehicle No	:	SGX 5630 P
Model Code	:	Audi A6 C7 2.0 TFSI Mu
Model / Year	:	Dec-13
Engine No	:	CDN 364546
Chassis No	:	WAUZZZ4G8EN039810
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	20-Mar-18
Place of Accident	:	Along Eng Watt ST

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SGX 5630P.**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT DOOR-RH <i>Buckled</i>	\$ 3,211.00 ✓	2563.80
2	FRONT STONE CHIP GUARD-RH <i>an</i>	\$ 105.00 ✓	83.60
3	FRONT DOOR CATCH <i>an</i>	\$ 105.00 +	
4	FRONT OUTER DOOR SEAL-RH <i>an</i>	\$ 202.00 -	161.60
5	BONDING AGENT <i>Not New</i>	\$ 43.00 ? X	
6	FRONT DOOR SEAL <i>Not New</i>	\$ 165.00 ? X	
7	TRIM FOR PILLAR B <i>at</i>	\$ 147.00 -	117.60
8	FRONT WINDOW GUIDE-RH <i>an</i>	\$ 424.00 +	
9	DATA PLATE FOR TYRE PRESSURE <i>an</i>	\$ 25.00 ✓	19.76
10	SUNDRIES <i>Not New</i>	\$ 200.00 ? X	
TOTAL SPARE PARTS		:	\$ 4,627.00
TOTAL LABOUR CHARGES		:	\$ 2,522.00
GRAND TOTAL		:	\$ 7,149.00

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian
Surveyed Date : 28/03/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Authorised Repairs.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0357/2018/GW
Date	:	21-Mar-18

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

3 days - ok - jb - 24 May 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Png Seng Hock
Address	:	Blk 214 Bishan Street 23 #02-223 Singapore 570814
Telephone	:	HP +65 91863105
Type of Claim	:	Own Damage Claims
Policy No.	:	2100360489-04
Vehicle No	:	SGX 5630 P
Model Code	:	Audi A6 C7 2.0 TFSI Mu
Model / Year	:	Dec-13
Engine No	:	CDN 364546
Chassis No	:	WAUZZZ4G8EN039810
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	20-Mar-18
Place of Accident	:	Along Eng Watt ST

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGX 5630 P.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rhs front door's multi-lock system and power window devices.	S/N \$	280.00	\$ 280.00
2	To dismantle and renew rhs front door, align to position. Reinstall all parts removed.	\$	1,050.00	\$ 500.00
3	To respray rhs front door.	\$	1,000.00	\$ 550.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,522.00</u>	<u>\$ 1,522.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SGX 5630P.**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT DOOR-RH	\$ 3,211.00	\$ 2,568.80
2	FRONT STONE CHIP GUARD-RH	\$ 105.00	\$ 83.60
3	FRONT DOOR CATCH	\$ 105.00	
4	FRONT OUTER DOOR SEAL-RH	\$ 202.00	\$ 161.60
5	BONDING AGENT	\$ 43.00	
6	FRONT DOOR SEAL	\$ 165.00	
7	TRIM FOR PILLAR B	\$ 147.00	\$ 117.60
8	FRONT WINDOW GUIDE-RH	\$ 424.00	
9	DATA PLATE FOR TYRE PRESSURE	\$ 25.00	\$ 19.76
10	SUNDRIES	\$ 200.00	
TOTAL SPARE PARTS		\$ 4,627.00	\$ 2,951.36
TOTAL LABOUR CHARGES		\$ 2,522.00	\$ 1,522.00
GRAND TOTAL		\$ 7,149.00	\$ 4,473.36

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SGX 5630 P

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0357/2018/MAS

14 June 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SGX 5630 P, Audi A6 C7 2.0 TFSI MU

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no **SGX 5630 P**, claimant,
Mr. Png Seng Hock, please find the related document per attached.

1. A copy of the Original invoice no. 85012608 – S\$3,930.50
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at
6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SGX 5630 P

REPUBLIC OF SINGAPORE DRIVING LICENCE

Portrait of PNG SENG HOCK

Licence Number: **S1239543D**

Name: **PNG SENG HOCK**

Birth Date: **04 Oct 1957**

Issue Date: **07 Feb 2003**

Barcode: **1000177849F**

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1239543D



Name

PNG SENG HOCK

方 成 福

Race

CHINESE

Date of birth

04-10-1957

Country/Place of birth

SINGAPORE

Sex

M

S1239543D

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 . Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE
25 Mar 1978

Licence No: **S1239543D**

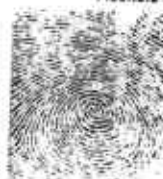
Barcode

NP 428A

5570591



NRIC No. **S1239543D**



Date of issue

07-03-2016

Address

**APT BLK 214 BISHAN STREET 23
 #02-223
 SINGAPORE 570214**

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : PNG SENG HOCK
Period of Insurance : 30 Dec 2017 To 29 Dec 2018
Engine No. : CDN364546
Chassis No. : WAUZZZ4G8EN039810

Vehicle No. : SGX5630P
Policy No. : 2100360489-04
Endorsement No. :
Issued Date : 24 Nov 2017

ABOUT THE COVER

Make/Model : AUDI A6 C7 2.0 TFSI MU
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA

Sum Insured : Market Value
Off Peak Car : No

First Year of Registration : 2013
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder.
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

PNG SENG HOCK - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

4125206

EMIUM LEASING - SP

ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
GAPORE 159938

Insured by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

85P050

1000594212/AC4



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Main Telefax: 6471 3733
Page 1 15:58

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telefax: 6471 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408670
Telephone: 6386 2223
Telefax: 6471 1023

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6386 2323
9828 1233

INSURANCE INVOICE
Company No. 119902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012608 Date : 08/06/2018 Order : SGX5630P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SGX5630P (V 21690) Regn Date: 30/12/2013 Mileage: 136420 WIP No.: 59592
Model: A6 C7 2.0 TFSI MU 48207H (MY 1) Chassis: WAUZZZ4G8EN039010 Engine: CDN 364546 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS FRONT DOOR'S MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	260.00	1.00	260.00
S	BODYWORK	M: TO DISMANTLE AND RENEW RHS FRONT DOOR, ALIGN TO POSITION. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY RHS FRONT DOOR	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A4G0831052	DOOR (SK) (V) Less 020%	1.00	3211.00	2,568.80
X	A4G0837911A	SEAL (SK) (V) Less 020%	1.00	202.00	161.60
X	A4G0837902A SFO	TRIM Less 020%	1.00	147.00	117.60
X	A4G0810502D	LABEL Less 020%	1.00	24.70	19.76
X	A4G0890906	FOIL Less 020%	1.00	104.50	83.60

Parts 2,951.36
Labour 0.00
Sublet 1,522.00
Menus 0.00
Lubricant 0.00

Sub-Total 3,673.36
7% GST 257.14
Grand Total 3,930.50



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SGX 5630 P

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0357/2018/GW
19 April 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 C7 2.0 TFSI Mu
Vehicle Chassis No. : WAUZZZ4G8EN039810
Vehicle Regn No. : **SGX 5630 P**
Vehicle Mileage : 136413 km
Vehicle Owner : Mr. Png Seng Hock
Certificate No : 2100360489-04
Policy Excess : S\$856.00 (inclusive 7% GST)
Accident Date : 20/03/2018
Place : Along Eng Watt St
Repair Cost : \$ 3,930.50
WIP No. : 59592
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

Date :

19/4/18

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Mar 2018		28 Mar 2018 18:19 Edit Adj Rpt	S\$4,473.36 Edit Estimates	S\$4,473.36 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	PNG SENG HOCK , ID: S1239543D, Tel: +6591863105, Email: APNGMH00803@YAHOO.COM.SG		
Vehicle Reg. No.:	SGX5630P	Date of Loss:	20/03/2018 08:00 - :59 [50 Months and 20 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 4431908624SG	Policy/Cover Note No.:	2100360489-04 (Comprehensive)
		Excess:	S\$800.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Tr, Tinesh] Tinesh.Tr@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 09/04/2018]		
Driver/Custodian:	PNG SENG HOCK (60 / Male), NRIC: S1239543D, Tel: +6591863105		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- AIG_SG (29/03/2018): **SGX5630P / OD / 20/03/2018 / Coverage & Excess update**

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)










Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



Claim Documents

*SGX5630P (4431908624SG)
OD
Mar 20 2018 8:25AM
[PNG SENG HOCK]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Photos/Images														3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	30/05/18 16:20	General View												Load JPG	<input checked="" type="checkbox"/>		
2	30/05/18 16:20	General View												Load JPG	<input checked="" type="checkbox"/>		
3	30/05/18 16:20	General View												Load JPG	<input checked="" type="checkbox"/>		
4	30/05/18 16:20	General View												Load JPG	<input checked="" type="checkbox"/>		
5	30/05/18 16:20	General View												Load JPG	<input checked="" type="checkbox"/>		
6	30/05/18 16:20	General View												Load JPG	<input checked="" type="checkbox"/>		
7	30/05/18 16:20	General View												Load JPG	<input checked="" type="checkbox"/>		
8	30/05/18 16:20	General View												Load JPG	<input checked="" type="checkbox"/>		
9	30/05/18 16:20	General View												Load JPG	<input checked="" type="checkbox"/>		
10	30/05/18 16:20	General View												Load JPG	<input checked="" type="checkbox"/>		
11	30/05/18 16:20	General View												Load JPG	<input checked="" type="checkbox"/>		
12	30/05/18 16:20	General View												Load JPG	<input checked="" type="checkbox"/>		
13	30/05/18 16:20	General View												Load JPG	<input checked="" type="checkbox"/>		
14	30/05/18 16:20	General View												Load JPG	<input checked="" type="checkbox"/>		
Documentation														1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	25/06/18 11:22	DISCHARGE VOUCHER												Load PDF			
2	25/06/18 11:22	WORKSHOP INVOICE												Load PDF			

Linked Accident Report Documents

										View View in Browser	
Assessment Reports										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)							Thumbnail	Print	
1	21/03/18 12:35	Accident Statement							 Load HTM	<input checked="" type="checkbox"/>	
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)							Thumbnail	Print	
1	21/03/18 12:31	Accident Photo							 Load JPG	<input checked="" type="checkbox"/>	
2	21/03/18 12:31	Accident Photo							 Load JPG	<input checked="" type="checkbox"/>	
3	21/03/18 12:31	Accident Photo							 Load JPG	<input checked="" type="checkbox"/>	
4	21/03/18 12:31	Accident Photo							 Load JPG	<input checked="" type="checkbox"/>	
5	21/03/18 12:31	Accident Photo							 Load JPG	<input checked="" type="checkbox"/>	
6	21/03/18 12:31	Accident Photo							 Load JPG	<input checked="" type="checkbox"/>	
7	21/03/18 12:31	Accident Photo							 Load JPG	<input checked="" type="checkbox"/>	
8	21/03/18 12:31	Accident Photo							 Load JPG	<input checked="" type="checkbox"/>	
9	21/03/18 12:31	Accident Photo							 Load JPG	<input checked="" type="checkbox"/>	
10	21/03/18 12:31	Accident Photo							 Load JPG	<input checked="" type="checkbox"/>	
11	21/03/18 12:31	Accident Photo							 Load JPG	<input checked="" type="checkbox"/>	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	21/03/18 12:21	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	21/03/18 12:21	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18005795/ATBQ2

Date: 25/06/2018

REFERENCE

Insured/Claimant: PNG SENG HOCK Policy No: 2100360489-04
Date of Loss: 20/03/2018 Nature of Claim: OD Claim No: 4431908624SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGX5630P**
Make & Model: AUDI A6, 2.0 Avant TFSI MU (A) Engine No: CDN364546
Reg. Date: 30/12/2013 (Man. Year: 2013) Chassis No: WAUZZZ4G8EN039810
Colour: Bronze Odometer: 134206 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$105,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,627.00	2,951.36	1,675.64	36.21
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,522.00	1,522.00	1,000.00	39.65
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,149.00	4,473.36	2,675.64	37.43
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	6,349.00	3,673.36	2,675.64	42.14
+ GST 7.00/7.00% (S\$)	444.43	257.14	187.29	42.14
Nett Amount (S\$)	6,793.43	3,930.50	2,862.93	42.14

INSPECTION

Date of Assignment: 28/03/2018
Date Inspected: 28/03/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR -RH	Buckled	3,211.00 FS	*2,568.80 FS
2	1		*FRONT STONE CHIP GUARD -RH	Necessary	105.00 FS	*83.60 FS
3	1		*FRONT DOOR CATCH	Not Necessary	105.00 FS	*- FS
4	1		*FRONT OUTER DOOR SEAL -RH	Necessary	202.00 FS	*161.60 FS
5	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
6	1		*FRONT DOOR SEAL	Not Necessary	165.00 FS	*- FS
7	1		*TRIM FOR PILLAR B	Cut	147.00 FS	*117.60 FS
8	1		*FRONT WINDOW GUIDE-RH	Not Necessary	424.00 FS	*- FS
9	1		*DATA PLATE FOR TYRE PRESURE	Necessary	25.00 FS	*19.76 FS
10	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	4,627.00	2,951.36
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER RHS FRONT DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	New	280.00	280.00
2	TO DISMANTLE AND RENEW RHS FRONT DOOR ,ALIGN TO POSITION REINDTALL ALL PARTS REMOVED	New	1,050.00	500.00
3	TO RESPRAY RHS FRONT DOOR	New	1,000.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			2,522.00	1,522.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >