

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 17 April 2018 9:40 AM
To: 'Doreen Lim'
Cc: cray.tan@pitstop.com.sg; Shu Pei (LKKAUTO)
Subject: RE: LIABILITY CHECK : Side Swipe - SDW 6886C claim against SLR2925g - D.O.A : 23/03/2018 (ALONG ULU PANDAN ROAD AFTER CLEMENTI ROAD JUNC) ***LKK REF:CC6/AIG18005792/eb3
Attachments: OI SKETCH PLAN.PDF; Video - Accident (7).mp4

Without Prejudice

Hi Doreen,

We refer to the above matter.

ACCIDENT INVOLVING SDW 6886C AND SLR 2925C ON 23/03/2018

We attached here with a copy of our insured's accident statement and our insured video for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client swerved into our insured lane from the left while making a right turn.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Doreen Lim [mailto:doreen.lim@pitstop.com.sg]
Sent: Wednesday, 4 April 2018 5:02 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: cray.tan@pitstop.com.sg; Shu Pei (LKKAUTO) <shupe@lkkauto.com>
Subject: RE: LIABILITY CHECK : Side Swipe - SDW 6886C claim against SLR2925g - D.O.A : 23/03/2018 (ALONG ULU PANDAN ROAD AFTER CLEMENTI ROAD JUNC) ***LKK REF:CC6/AIG18005792/eb3

Afternoon Asher,

Would appreciate if you could advise liability clearance for SDW6886C.
Thank you.

Regards
Doreen Lim



WTS Automotive Services Pte Ltd
8 Gul Circle Singapore 629564
TEL: 68984840. Fax: 6898 4813. Mobile: 9146 2113
Website: www.pitstop.com.sg

From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Sent: Wednesday, 28 March 2018 6:55 PM
To: doreen.lim@pitstop.com.sg
Cc: cray.tan@pitstop.com.sg; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: LIABILITY CHECK : Side Swipe - SDW 6886C claim against SLR2925g - D.O.A : 23/03/2018 (ALONG ULU PANDAN ROAD AFTER CLEMENTI ROAD JUNC) ***LKK REF:CC6/AIG18005792/eb3

Dear Doreen,

We refer to the below email.

Please be informed that we are currently **pending for our insured's report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 28 March 2018 4:27 PM
To: Doreen Lim <doreen.lim@pitstop.com.sg>; cray.tan@pitstop.com.sg; assignments <assignments@lkkauto.com>
Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: LIABILITY CHECK : Side Swipe - SDW 6886C claim against SLR2925g - D.O.A : 23/03/2018 (ALONG ULU PANDAN ROAD AFTER CLEMENTI ROAD JUNC)

Hi Doreen,

Thank you for the email below.

Please that for arranging of survey please kindly email to assignments@lkkauto.com

Hi Assignment team,

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Doreen Lim [<mailto:doreen.lim@pitstop.com.sg>]

Sent: Wednesday, 28 March 2018 4:26 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; cray.tan@pitstop.com.sg; Admin A <admin-a@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: LIABILITY CHECK : Side Swipe - SDW 6886C claim against SLR2925g - D.O.A : 23/03/2018 (ALONG ULU PANDAN ROAD AFTER CLEMENTI ROAD JUNC)

Afternoon Asher and Catherine,

Would like to confirm on the appointment for survey on Tuesday 3th April 2018 at 10-12pm.

Owner need to send the car back to Mazda agent in the afternoon.

Regards

Doreen Lim



WTS Automotive Services Pte Ltd

8 Gul Circle Singapore 629564

TEL: 68984840. Fax: 6898 4813. Mobile: 9146 2113

Website: www.pitstop.com.sg

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, 28 March 2018 1:29 PM

To: doreen.lim@pitstop.com.sg; cray.tan@pitstop.com.sg; Admin A <admin-a@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: FW: LIABILITY CHECK : Side Swipe - SDW 6886C claim against SLR2925g - D.O.A : 23/03/2018 (ALONG ULU PANDAN ROAD AFTER CLEMENTI ROAD JUNC)

Hi Doreen,

Thank you for the email.

For new case on direct settlement please kindly email to admin-a@lkkauto.com.

Hi Admin,

Please kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Doreen Lim [<mailto:doreen.lim@pitstop.com.sg>]

Sent: Wednesday, 28 March 2018 1:22 PM

To: AgnesLim@lkkauto.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Vic (LKKAuto) <vicaleph@lkkauto.com>; 'Cray Tan' <cray.tan@pitstop.com.sg>

Subject: LIABILITY CHECK : Side Swipe - SDW 6886C claim against SLR2925g - D.O.A : 23/03/2018 (ALONG ULU PANDAN ROAD AFTER CLEMENTI ROAD JUNC)

To : AIG ASIA PACIFIC INSURANCE PTE LTD

Attention : Motor Claim Department

Dear Officer-In-Charge,

LIABILITY CHECK : Side Swipe – SDW6886C claim against SLR2925G - D.O.A : 23/03/2018 (ALONG ULU PANDAN ROAD AFTER CLEMENTI ROAD JUNC)

Vehicle : SKC8265D

Our client SDW6886C requested to claim against SLR9625G.
Attached is our client GIA report and photo of the accident.
(Please refer to the estimate repair cost)

Kindly advise and confirm the liability at soonest as our insured **SDW6886C** is claiming against your insured **SLR2925G**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: DOREEN LIM - 91462113 / CRAY TAN - 93690007

Enclosed Estimate, Photos and GIA Report for your reference.

Thank you and look forward to your favourable reply.

Regards
Doreen Lim



WTS Automotive Services Pte Ltd
8 Gul Circle Singapore 629564
TEL: 68984840. Fax: 6898 4813. Mobile: 9146 2113
Website: www.pitstop.com.sg