



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Wang Cheng Tao
NRIC S6981344E insured of vehicle SLQ6679X against
your insured vehicle number SLK 19794 (ALG)
On the accident dated on 27/03/18 (ddmmyyy) along TPE toward
Lorong Harlus.

Dated this 28 (day) of 03 (month) 20 18.



Germaine Ong
Volkswagen Group Singapore

~~* Kampong Ampat~~
Singapore 368314

DID: 69223511

HP: 9236-1588

germaine.ong@vw.com.sg

17 Tuas Ave 9.

Service Order Confirmation



SERVICE ORDER NO: 18IP0808

CUSTOMER NO.: CV038000

CUSTOMER NAME: WANG CHENGTAO

TELEPHONE NO.:

ADDRESS: 206D COMPASSVALE LANE #13-123

Singapore

VEH No.: SLQ6679X

Order Date: 03/27/18

Reg Date: 07/18/17

KM: 17,590

VIN NO.: WVVZZZ7NZHV243146

ENGINE NO:

SA: Cheong Pearlyn

MODEL: Sharan GP 2.0 TSI HL LOW

MODEL NO.: 7N24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING	B&P TOWING CHARGES	156	TU	1.25	195
2	B&P MECH	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280	280
3	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	480	480
4	B&P SUNDRIES	AIR CON GAS	48	TU	1.25	60
5	B&P AIRCON	VACUUM & REGAS AIRCON-NETT	1	TU	420	420
6	B&P ALEX LABOUR	LABOUR FRT	8	UNIT	840	6,720
7	B&P ALEX PAINT	SPRAY PAINT FRT	6	UNIT	800	4,800
8	B&P ALEX LABOUR	LABOUR RR	8	UNIT	840	6,720
9	B&P ALEX PAINT	SPRAY PAINT RR	6	UNIT	800	4,800
10	B&P ALEX LABOUR	R&R REAR WINDSCREEN	1	UNIT	840	840
11	B&P ALEX LABOUR	TRANSFER BOOTLID MECHANISM	1	UNIT	840	840
12	B&P ALEX LABOUR	R&R REAR LUGGAGE TRIM	1	UNIT	840	840
13	B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	2	ST	80	160
Item						
14	7N0823031A	FRT BONNET	1	PCS	1,440.57	1,440.57
15	7N0823301B	FRT BONNET HINGE LH	1	PCS	112.74	112.74
16	7N0823302B	FRT BONNET HINGE RH	1	PCS	112.74	112.74
17	7N0807217J GRU	FRT BUMPER	1	PCS	1,282.59	1,282.59
18	7N0807183A	FRT BUMPER SIDE BRACKET LH	1	PCS	21.57	21.57
19	7N0807184A	FRT BUMPER SIDE BRACKET RH	1	PCS	21.57	21.57
20	7N0807723	FRT BUMPER INNER BRACKET LH	1	PCS	23.45	23.45
21	7N0807724	FRT BUMPER INNER BRACKET RH	1	PCS	23.45	23.45
22	7N0807651	MEMBER	1	PCS	135.62	135.62
23	7N0807109D	FRT REINFORCEMENT	1	PCS	730.78	730.78
24	7N0807192	FRT CENTRE BRACKET	1	PCS	122.43	122.43
25	7N0853677 9B9	FRT BUMPER CTR LOWER GRILLE	1	PCS	155.45	155.45
26	7N0853101 2ZZ	FRT BUMPER CTR LOWER GRILLE CHROME	1	PCS	181.00	181.00
27	7N0853665B 9B9	FRT FOG LAMP GRILLE LH	1	PCS	149.84	149.84
28	7N0807243 2ZZ	FRT FOG LAMP GRILLE CHROME	1	PCS	86.42	86.42

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SERVICE ORDER NO: 18JP0808

CUSTOMER NO.: CV038000

CUSTOMER NAME: WANG CHENGTAO

TELEPHONE NO.:

ADDRESS: 206D COMPASSVALE LANE #13-123

Singapore

VEH No.: SLQ6679X

Order Date: 03/27/18

Reg Date: 07/18/17

KM: 17,590

VIN NO.: WWWZZZ7NZHV243146

ENGINE NO:

SA: Cheong Pearlyn

MODEL: Sharan GP 2.0 TSI HL LOW

MODEL NO.: 7N24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	1S0919275C GRU	1	PCS	175.10		175.10
30	1T0919133C 9B9	2	PCS	0.65		1.30
31	7N0971095C	1	PCS	84.76		84.76
32	7N0955979	1	PCS	221.47		221.47
33	7N0955103	1	PCS	35.35		35.35
34	7N0807937A GRU	1	PCS	71.58		71.58
35	1J0955964F	1	PCS	30.81		30.81
36	7P6955964B	1	PCS	11.73		11.73
37	7N0853651F 9B9	1	PCS	576.32		576.32
38	7N0853600A FOD	1	PCS	115.30		115.30
39	7N2941754B	1	PCS	2,602.21		2,602.21
40	7N2941753B	1	PCS	2,602.21		2,602.21
41	4G0907697	1	PCS	243.37		243.37
42	8K0941597E	1	PCS	603.15		603.15
43	1T0941329A	1	PCS	414.69		414.69
44	7N0941699	1	PCS	276.50		276.50
45	7N0805588D	1	PCS	808.17		808.17
46	7N0805567B	1	PCS	101.45		101.45
47	7N0805931	1	PCS	37.86		37.86
48	7N0805932	1	PCS	50.74		50.74
49	7N0121283C	1	PCS	47.91		47.91
50	5Q0129621D	1	PCS	39.42		39.42
51	7N0129618	1	PCS	35.61		35.61
52	G 013040M2	2	PCS	23.40		46.80
53	5M0820536A	1	PCS	0.83		0.83
54	7N0121283C	1	PCS	47.91		47.91
55	7N0121284C	1	PCS	44.94		44.94
56	5N0955453H	1	PCS	170.20		170.20
57	G 052184A2	1	PCS	19.50		19.50
58	431955465A	1	PCS	4.68		4.68

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TELEPHONE NO.:

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Singapore

VEH No.: SLQ6679X

Order Date: 03/27/18

Reg Date: 07/18/17 KM: 17,590

VIN NO.: WVVZZZ7NZHV243146 ENGINE NO:

SA: Cheong Pearlyn

MODEL: Sharan GP 2.0 TSI HL LOW MODEL NO.: 7N24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
59	443955465 GASKET	1	PCS	1.39		1.39
60	7N0821021B FENDER LH	1	PCS	836.51		836.51
61	7N0821135A FENDER BRACKET LH	1	PCS	27.07		27.07
62	6N0809966A NUT	8	PCS	0.90		7.20
63	7N0827025H RR BOOTLID	1	PCS	2,346.64		2,346.64
64	7P0827505M LOCK	1	PCS	488.22		488.22
65	7N0827520C 9B9 LOCK COVER	1	PCS	16.87		16.87
66	7N0827705F WEATHER SEAL	1	PCS	192.32		192.32
67	WHT007341 NUT	4	PCS	2.18		8.72
68	8D0853419D NUMBER PLATE PACKING SEAL	1	PCS	12.66		12.66
69	7N0827566A PUSH BUTTON	1	PCS	1,291.18		1,291.18
70	1T0827229A PUSH BUTTON INNER COVER	1	PCS	15.48		15.48
71	7N0867601C 82V RR BOOTLID TRIM COVER	1	PCS	707.60		707.60
72	7P6853630D FOD VW SIGN	1	PCS	97.18		97.18
73	7N0853687 739 NAME PLATE SHARAN	1	PCS	78.31		78.31
74	7N0853675F 2ZZ NAME PLATE 380 TSI	1	PCS	50.82		50.82
75	3CN945087 3RD BRAKELIGHT	1	PCS	177.57		177.57
76	5NA943021 LICENSE PLATE LIGHT	1	PCS	81.73		81.73
77	7N0945105B REFELCTOR LH	1	PCS	63.84		63.84
78	7N0945307A TAIL LIGHT INNER LH	1	PCS	515.67		515.67
79	7N0945308A TAIL LIGHT INNER RH	1	PCS	459.69		459.69
80	D 004660M2 2K GLUE	1	PCS	159.35		159.35
81	D 002000A2 CLEANER	1	PCS	128.14		128.14
82	D 00920002 PRIMER	1	PCS	27.90		27.90
83	D 00950025 APPLICATOR	2	PCS	9.70		19.40
84	D 181802M1 ACTIVATOR	1	PCS	25.53		25.53
85	7N0807417E GRU RR BUMPER	1	PCS	787.15		787.15
86	7N0807521C 9B9 RR BUMPER SPOILER	1	PCS	284.01		284.01
87	7N0807863 RR BUMPER CENTRE BRACKET	1	PCS	123.27		123.27
88	7N0807375 RR BUMPER BRACKET LH	1	PCS	52.85		52.85

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CUSTOMER NO.: CV038000

CUSTOMER NAME: WANG CHENGTAO

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Singapore

VEH No.: SLQ6679X

Order Date: 03/27/18

Reg Date: 07/18/17

KM: 17,590

VIN NO.: WVVWZZZ7NZHV243146

ENGINE NO:

SA: Cheong Pearlyn

MODEL: Sharan GP 2.0 TSI HL LOW

MODEL NO.: 7N24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
89	7N0807376 RR BUMPER BRACKET RH	1	PCS	52.85		52.85
90	7N0807251A RR FOAM	1	PCS	87.19		87.19
91	7N0807305A RR REINFORCEMENT	1	PCS	479.73		479.73
92	1S0919275C GRU REAR PARKING SENSOR	2	PCS	175.10		350.20
93	1T0919133C 9B9 PARKING SENSOR O RING	2	PCS	0.65		1.30
94	7N0971104F SENSOR WIRE HARNESS	1	PCS	188.46		188.46
95	7N0813305A END PANEL OUTER	1	PCS	305.44		305.44
96	D 007600A1 INOXSPRAY	1	PCS	67.98		67.98
97	D 180003M2 2KADHESIV	1	PCS	286.21		286.21
98	D 476KD1M2 SEALANT	1	PCS	77.39		77.39
99	N 10621301 NUT	8	PCS	1.86		14.88
100	7N0819465E AIR DUCT	2	PCS	53.87		107.74
101	7N0863459C 82V END PANEL TRIM COVER	1	PCS	227.40		227.40

Remarks : FRONT & REAR DAMAGED

TOTAL	52,608.13
GST AMOUNT	3,682.57
TOTAL AMOUNT	56,290.70



On Behalf of "COMPANY"

Authorized Signature

Certified Goods/Service received:

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	27/03/2018 09:55
Date Of Accident	27/03/2018 06:45
Exact Location Of Accident	TPE TOWARDS LOR HARLUS
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLQ6679X
Insured/Policyholder	
Name Of Registered Owner	WANG CHENGTAO
NRIC No	S6981344E
Email Address	WANG1969@SINGNET.COM.SG
Mobile Phone No	(LOCAL) +65-98231243
Alternative Phone No	OTHERS-98319862

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	SHARAN-2.0 TSI (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	C/N 50505171
Cover Note Number	

Driver

Name of Driver	SUN AIJUN
NRIC No	S7081076Z
Date Of Birth	13/05/1970
Occupation	INDOOR
Date Of Driving Pass	24/05/2003
Driving Experience	14 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-98319862
Fax Number	
Contact Number	
EEmail Address	WANG1969@SINGNET.COM.SG

Address	83 ANCHORVALE CRESCENT #09-25
Postcode	544626
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	DRIZZLING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: WANG YUJIE GENDER: MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLK1979U
Vehicle Make/Model/Colour	MERZ
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHUA ZHONGWANG
NRIC/Passport Number	S8104157A
Contact Number	96438523
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SLV238Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	KATHLEEN
NRIC/Passport Number	S7764666C
Contact Number	98282319
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

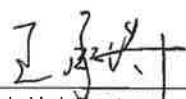
SKETCH PLAN

IMPORTANT NOTICE

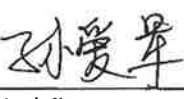
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



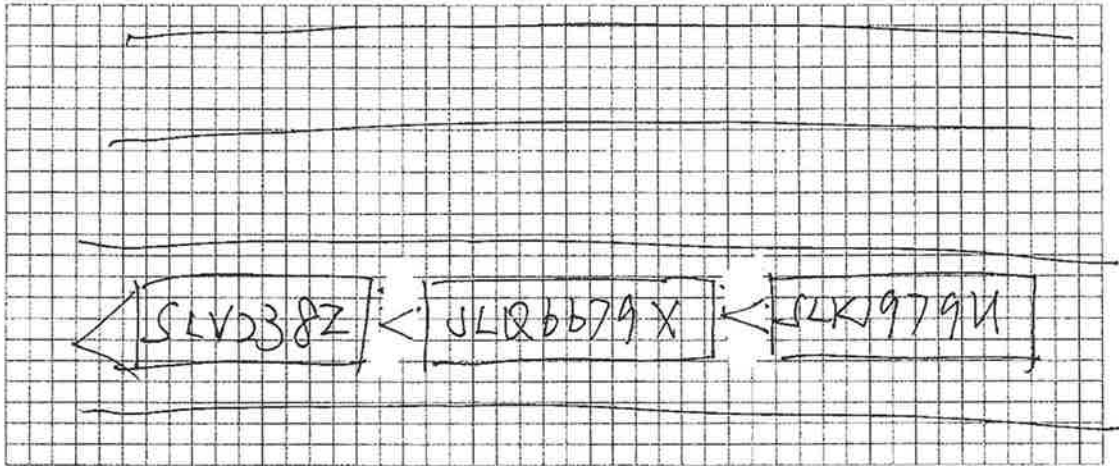
Driver's Signature
(If driver is not the policyholder)
Date & Time:

Pearlyn Cheong

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

27 MAR 2018

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT


Accident at approx 0645Am, along TPE towards Lor Hardw. most left Lane.

SLV238Z (1st car) brake to avoid heavy vehicle. I (2nd car) stopped (SLQ6679X) in time. But SLK1979U (3rd car) too fast, unable to stop in time and hit my car, and push my car hit SLV238Z (1st car).

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:

Pearlyn Cheong

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.: 27 MAR 2018



MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way #21-01 SGX Centre 2 Singapore 068807
Tel: (65) 8827 7888 Fax: (65) 8827 7808
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

MOTOR INSURANCE COVER NOTE

Cover Note No. 50505171

The Insured named in the Schedule below having proposed for insurance in respect of the Motor Vehicle described in the Schedule below the risk is hereby HELD COVERED in the terms of the Company's usual form of Policy applicable thereto for the period as stated below unless the cover be terminated by the Company by notice in writing in which case the insurance will thereupon cease and a proportionate part of the annual premium otherwise payable for such insurance will be charged for the time the Company has been on risk.

SCHEDULE

Agent No. : 156346
Name of Insured : WANG CHENGTAO
Make and Description of Vehicle : VOLKSWAGEN SHARAN 2.0 TSI
Vehicle Registration No. :
Year of Manufacture : 2017
Engine No. : DED014363
Chassis No. : WVWZZZ7NZHV243146
Capacity : 1,984 Cubic Capacity
Cover Type : Comprehensive
Sum Insured (SGD) : Market Value
Period of Insurance : One year from Date of Registration of the vehicle with LTA
Excess (SGD) : As Agreed

I/We hereby certify that this Covering note is issued in accordance with the Provisions of the Motor Vehicles (Third Party Risks & Compensation) Act (Cap. 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

Not valid unless countersigned by the
Company's Authorised Representative



[Signature]

Winer Consultancy Pte. Ltd.

MSIG Insurance (Singapore) Pte. Ltd.
Authorised Insurers

[Signature]

Amy Ler
Senior Vice President, Agencies

Date of Issue : 17/07/2017

This covering note is valid for 30 days from the date of issue.

XWCPKIS2017071814574863

Sketch Plan #4 Pg. 1

