

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 4 April 2018 5:46 PM  
**To:** 'ZHONGWANG\_CHUA@HOTMAIL.COM'  
**Subject:** ACCIDENT INVOLVING SLK 1979U/ SLQ 6679X / OTHERS ON 27/03/2018

**Our Ref: CC3/AIG18005791/R1eb3**

04 APRIL 2018

**CHUA ZHONGWANG**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLK 1979U/ SLQ 6679X / OTHERS ON 27/03/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

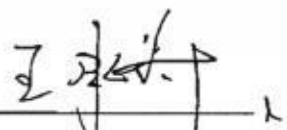
**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, WANH CHENG TAO (the third party claimant") of 706D LIMPASSVALE LANE #13-123 SINGAPORE (address), owner of SLQ6679X (vehicle no.) hereby authorize VOLKSWAGEN CENTRE SINGAPORE ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLQ6679X that was damaged pursuant to the accident which occurred on 27/03/2018 (date) along TPE TOWARDS LOR HARUS (location) involving vehicle no/s SLK1979U ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 24<sup>th</sup> (day) of APRIL (month) 20 18 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
81030001  
(with chop)

**Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident**

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$35,199.85 (Repair Cost), S\$2,054.40 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SLQ 6679X that was damaged pursuant to the accident which occurred on 27/03/2018 (date) along TPE TOWARDS LOR HARLUS (location) involving vehicle no/s SLK 1979U.

This is pursuant to the inspection conducted on 28/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner WANG CHENGTAO ("the third party claimant") of vehicle no. SLQ 6679X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLQ 6679X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30 (day) of AUG (month) 20 18 (year)



MRB

Signed by appointed surveyor



Signed by "the workshop" (with chop)

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P18657

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP0808

SERVICE CUSTOMER NO.: F01088R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-16 AIG Building  
Singapore

Post Code: 079120

VEH NO.: SLQ6679X

DATE: 25/04/18 Pickup:

VIN NO.: WVVZZZ7N2HV243146 KM: 20,620

GEARBOX CODE: Engine No.:

MODEL: Sharan GP 2.0 TSI HL LOW

SA: Cheong Pearlyn

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
<b>AIG DIRECT SETTLEMENT</b>					
<b>DOA 27/03/2018</b>					
<b>TP VEHICLE SLK1979Y</b>					
<b>SURVEYOR LKK RASUL</b>					
	Labor				
1	LABOUR FRT + replaced lock carrier	4.00	UNIT	840.00	3,360.00
2	LABOUR RR	5.00	UNIT	840.00	4,200.00
3	R&R REAR WINDSCREEN	1.00	UNIT	840.00	840.00
4	TRANSFER BOOTLID MECHANISM	0.50	UNIT	840.00	420.00
5	R&R REAR LUGGAGE TRIM	0.50	UNIT	840.00	420.00
6	SPRAY PAINT FRT	4.00	UNIT	800.00	3,200.00
7	SPRAY PAINT RR	3.00	UNIT	800.00	2,400.00
8	B&P NUMBER PLATE -NETT	2.00	ST	80.00	160.00
9	Tow SVC- Quality Recovery Services	1.00	UNIT		
10	Tow SVC- Quality Recovery Services	1.00	UNIT		
11	Tow SVC- Quality Recovery Services	1.00	UNIT		
12	VACUUM & REGAS AIRCON-NETT	1.00	TU	420.00	420.00
13	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
14	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00

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Service Tax Invoice No. SV18P18657

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP0808

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-16 AIG Building  
Singapore

Post Code: 079120

VEH NO.: SLQ6679X

DATE: 25/04/18 Pickup:

VIN NO.: WVVZZZ7NZHV243146 KM: 20,620

GEARBOX CODE: Engine No.:

MODEL: Sharan GP 2.0 TSI HL LOW

SA: Cheong Pearlyn

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	AIR CON GAS	48.00	TU	1.25	60.00
16	B&P TOWING CHARGES	156.00	TU	1.25	195.00
	Item				
17	HOSE	2.00	PCS	30.81	61.62
18	SENSOR	1.00	PCS	175.10	175.10
19	REAR PARKING SENSOR	2.00	PCS	175.10	350.20
20	PARKING SENSOR O RING	2.00	PCS	0.65	1.30
21	PARKING SENSOR O RING	2.00	PCS	0.65	1.30
22	3RD BRAKELIGHT	1.00	PCS	177.57	177.57
23	TEMPERATURE SENSOR BRACKET	1.00	PCS	0.83	0.83
24	NUT	8.00	PCS	0.90	7.20
25	AIR GUIDE LH	1.00	PCS	47.91	47.91
26	SUPPORT LOCK CARRIER	1.00	PCS	101.45	101.45
27	LOCK CARRIER	1.00	PCS	808.17	808.17
28	HEADLAMP TOP PANEL LH	1.00	PCS	37.86	37.86
29	FRT REINFORCEMENT	1.00	PCS	730.78	730.78
30	FRT BUMPER SIDE BRACKET LH	1.00	PCS	21.57	21.57
31	FRT CENTRE BRACKET	1.00	PCS	122.43	122.43
32	FRT BUMPER	1.00	PCS	1,282.59	1,282.59

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P18657

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP0808

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE Pte

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-15 AIG Building  
Singapore

Post Code: 079120

VEH NO.: SLQ6679X

DATE: 25/04/18

Pickup:

VIN NO.: WVVZZZ7NZHV243146

KM: 20,620

GEARBOX CODE:

Engine No.:

MODEL: Sharan GP 2.0 TSi HL LOW

SA: Cheong Pearllyn

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
33	FRT FOG LAMP GRILLE CHROME	1.00	PCS	86.42	86.42
34	RR FOAM	1.00	PCS	87.19	87.19
35	RR REINFORCEMENT	1.00	PCS	479.73	479.73
36	RR BUMPER	1.00	PCS	787.15	787.15
37	RR BUMPER SPOILER	1.00	PCS	284.01	284.01
38	FRT BUMPER INNER BRACKET LH	1.00	PCS	23.45	23.45
39	RR BUMPER CENTRE BRACKET	1.00	PCS	123.27	123.27
40	END PANEL OUTER	1.00	PCS	305.44	305.44
41	FRT BONNET	1.00	PCS	1,440.57	1,440.57
42	RR BOOTLID	1.00	PCS	2,346.64	2,346.64
43	LOCK COVER	1.00	PCS	16.87	16.87
44	WEATHER SEAL	1.00	PCS	192.32	192.32
45	FRT BUMPER CTR LOWER GRILLE CHROME	1.00	PCS	181.00	181.00
46	VW SIGN	1.00	PCS	115.30	115.30
47	RADIATOR GRILLE	1.00	PCS	576.32	576.32
48	FRT FOG LAMP GRILLE LH	1.00	PCS	149.84	149.84
49	NAME PLATE 380 TSI	1.00	PCS	50.82	50.82
50	FRT BUMPER CTR LOWER GRILLE	1.00	PCS	155.45	155.45

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P18657

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP0808

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME.: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-16 AIG Building  
Singapore

Post Code: 079120

VEH NO.: SLQ6679X

DATE: 25/04/18 Pickup:

VIN NO.: WVVZZZ7NZHV243146 KM : 20,620

GEARBOX CODE: Engine No.:

MODEL: Sharan GP 2.0 TSI HL LOW

SA : Cheong Pearyn

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
51	NAME PLATE SHARAN	1.00	PCS	78.31	78.31
52	END PANEL TRIM COVER	1.00	PCS	227.40	227.40
53	RR BOOTLID TRIM COVER	1.00	PCS	707.60	707.60
54	HEADLAMP LH	1.00	PCS	2,602.21	2,602.21
55	LOCK	1.00	PCS	488.22	488.22
56	VW SIGN	1.00	PCS	97.18	97.18
57	SLEEVE HOSE	2.00	PCS	11.73	23.46
58	NUMBER PLATE PACKING SEAL	1.00	PCS	12.66	12.66
59	T-JOINT	1.00	PCS	9.38	9.38
60	BUMPER BUFFER	1.00	PCS	23.67	23.67
61	CLEANER	1.00	PCS	128.14	128.14
62	2K GLUE	1.00	PCS	159.35	159.35
63	INOXSPRAY	1.00	PCS	87.98	87.98
64	PRIMER	1.00	PCS	27.90	27.90
65	APPLICATOR	2.00	PCS	9.70	19.40
66	2KADHESIV	1.00	PCS	286.21	286.21
67	ACTIVATOR	1.00	PCS	25.53	25.53
68	SEALANT	1.00	PCS	77.39	77.39

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P18657

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP0808

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-15 AIG Building  
Singapore

Post Code: 079120

VEH NO.: SLQ6679X

DATE: 25/04/18 Pickup:

VIN NO.: WVVZZZ7NZHV243146 KM: 20,620

GEARBOX CODE: Engine No.:

MODEL: Sharan GP 2.0 TSI HL LOW

SA: Cheong Pearlyn

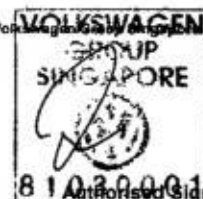
Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
69	COOLANT ADD 1.5 Lit Ready Mix	2.00	PCS	23.40	46.80
70	NUT	8.00	PCS	1.85	14.88
71	NUT	4.00	PCS	2.18	8.72

Sub Total 32,897.06  
GST (7%) AMOUNT 2,302.79  
TOTAL AMOUNT 35,199.85

for Volkswagen Group Singapore Pte Ltd



Customer

Phone : Fax :



# Volkswagen Centre Singapore

24 APR 2013  
BY: USA



Service Tax Invoice No. SV18P18403

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18P23017

SERVICE CUSTOMER NO.: CV038000

SERVICE CUSTOMER NAME.: WANG CHENGTAO

TELEPHONE NO.:

ADDRESS: 2080 COMPASSVALE LANE

#13-123

Singapore

Post Code: 544205

VEH NO.: SLV2832U

DATE: 24/04/18

Pickup:

VIN NO.: WVVZZZAUZGW562920

KM: 1,588

GEARBOX CODE:

Engine No.:

MODEL: SPORTSVAN 1.4 TSI HL

SA: Goh Edmund

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	Labor				
1	B&P VW DRIVEEASY RENTAL/LOAN CAR	18.00	TU	112.15	1,794.40

Sub Total 1,794.40  
GST (7%) AMOUNT 125.61  
TOTAL AMOUNT 1,920.01

for Volkswagen Group Singapore Pte Ltd

Customer

Authorized Signatory

Phone : Fax :



Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road, Singapore 159934

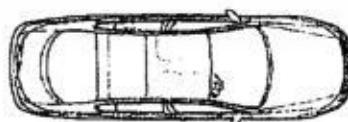
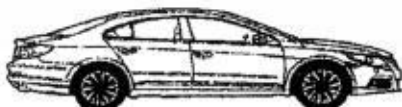
# REPLACEMENT CAR AGREEMENT

MAIN DRIVER PARTICULARS	
Owner's Vehicle No:	SLA6679X
Model:	SHARAN
Name:	WANH CHENG HAO
Address:	83 ANCHURVALE CRESENT
Office Tel:	Residence Tel:
Occupation:	Hp: 9823 1243
P.P./I.C No:	Nationality:
Date of Birth:	21.12.1969
Place of Birth:	
Dr. Licence No:	

REPLACEMENT VEHICLE PARTICULAR		
Replacement Vehicle No:	SLV28324	
Model:	SPORTS VAN	
Collection Out	Date & Time	Mileage Out
	02/04, 1140	4240
Return In	Date & Time	Mileage In
	24/04, 1800	6468
OUT		IN
EMPTY	FULL	EMPTY
FULL		FULL
REPLACEMENT CAR CHARGES TO MSIG		
	Days	Total
Days @ \$ 3112.15	Per Day	16
		1744.40

ADDITIONAL DRIVER'S PARTICULAR	
Name:	SUN AIYUN
Address:	AS ABOVE
Office Tel:	Residence Tel:
Occupation:	Hp: 9831 9862
P.P./I.C No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

ADDITIONAL CHARGES	
PETROL TOP-UP CHARGES	
MISC	
TOTAL CHARGES (incl 7% GST)	1420.01
Remark:	



Kindly top up the petrol before you return us the replacement car. Otherwise, there will be charges added to your payment.

In the event of vehicle breakdown, please call our Volkswagen 24hrs road assistance at 63338800.

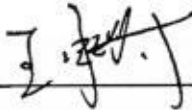
CHECKED OUT BY:

CHECKED IN BY:

## Rental Car Terms & Conditions

1. I hold a valid Singapore driving licence, as provided herein, for the operation of the loan car ("the Car").
2. For the avoidance of doubt, 1 day is equivalent to 24-hour period from when the Car was rented out. When the loan period is less or equal to 5 hours after 1 day, I will incur a half day day charge. When the rental period exceeds 5 hours after 1 day, I will incur a full day charge.
3. In the event of vehicle breakdown, Volkswagen Group Singapore will only replace another rental vehicle on the next working day subject to availability of the rental vehicle. Failing which, MSIG will reimburse the per day \$70 on the loss of use to their insured.
4. I acknowledge that Volkswagen Group Singapore is fully entitled to request for the return of the Car at any time, giving 1 day notice, when your car is ready for collection.
5. The Car shall be issued and returned during the operating hours of the Service Centres.
6. I have checked and accepted the Car in the current condition and agree to return it to you in the same condition, failing which, I agree bear all cost and expenses necessary to restore the Car to its initial condition.
7. I agree to take full responsibility for the Car and at all times exercising reasonable care when using the Car, and shall not authorize the car to be driven by another person unless stated in the additional driver detail column.
8. I undertake not to drive or operate the Car outside Singapore. There will be additional charges of \$50 per day for Malaysia Insurance coverage.
9. I shall take good care on the cleanliness of the Car and shall not eat, drink and smoke in the Car.
10. I shall not permit anything to be done that may void or affect the Car's insurance in any way, eg. driving under influence of alcohol/medication, participating in racing, etc. Under such circumstances, I will bear all cost to restore the Car to the initial condition, or to replace the Car.
11. I take full responsibility and shall promptly pay for any damage or loss, however caused to the Car during the loan period.
12. I shall pay for all traffic violations, fines and penalties imposed on the Car during the rental period.
13. All claims, damages, losses, increased insurance premiums, insurance claim excess amounts, costs and expenses (including legal costs on a full indemnity basis), whatsoever and however brought against, suffered or incurred by you in respect of the Car or the use or operation of the Car during the rental period.
14. In the event when the Car is damaged, I shall pay the insurance claims excess stated below (please tick the relevant):
  - ☒ \$2,500 excess amount - applicable for non-sport models and/or with engine capacity less than 2,500cc (Polo, Beetle, Jetta, Passat, CC, Tauran and Sharan).
    - Applicable to sports, coupe and cabriolet models, including Scirocco and Golf Cabriolet.
    - Applicable to vehicle with engine capacity above 2,500cc, including Touareg and Phaeton.
  - ☐ \$5,000 excess amount - applicable for sports, coupe and cabriolet models and/or with engine capacity above 2,500cc (Scirocco, Golf Cabriolet, Touareg and Phaeton); and for drivers below 23 years old and above 62 years old and with driving experience less than 2 years.
  - ☐ Other applicable excess amount as stated: \_\_\_\_\_
15. I shall return the same level of petrol in which the Car was loan out, when I returning the Car. Otherwise, I shall be charged for topping up of petrol to the same level in which the Car was rented out.
16. I agree that I shall settle all outstanding payment before I am able to collect my own car from the workshop.
17. I have read, fully understand and agreed with the terms and conditions herein.

Customer Signature:



# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P18397

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP1098

SERVICE CUSTOMER NO.: CV038000

SERVICE CUSTOMER NAME: WANG CHENGTAO

TELEPHONE NO.:

ADDRESS: 206D COMPASSVALE LANE

#13-123

Singapore

Post Code: 544206

VEH NO.: SLV2832U

DATE: 24/04/18

Pickup:

VIN NO.: WVVZZZAUZGW562920

KM: 1,586

GEARBOX CODE:

Engine No.:

MODEL: SPORTSVAN 1.4 TSI HL

SA: Goh Edmund

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	Labor				
1	B&P VW DRIVEEASY RENTAL/LOAN CAR	6.00	TU	70.00	420.00

Sub Total 420.00  
GST (7%) AMOUNT 29.40  
TOTAL AMOUNT 449.40

for Volkswagen Group Singapore Pte Ltd

Customer

Authorised Signatory

Phone : Fax :



Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road, Singapore 159934

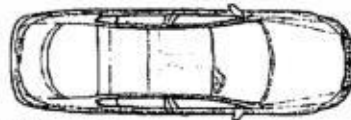
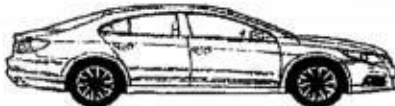
# REPLACEMENT CAR AGREEMENT

MAIN DRIVER PARTICULARS	
Owner's Vehicle No:	SLQ 667AX
Model:	Sharan
Name:	Wang Chengtao
Address:	83 Anchorvale Crescent #09-25 S 544626
Office Tel:	Residence Tel:
Occupation:	Hp: 98231243
P.P.I.C No:	56981344E Nationality:
Date of Birth:	21.12.1969 Place of Birth
Dr. Licence No:	56981344E

ADDITIONAL DRIVER'S PARTICULAR	
Name:	Sun Aijun
Address:	As above
Office Tel:	Residence Tel:
Occupation:	Hp: 98319862
P.P.A.C No:	57081076Z Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

REPLACEMENT VEHICLE PARTICULAR		
Replacement Vehicle No: SLV2832U		
Model: SPORTSVAN		
Collection Out	Date & Time 27/03, 1140	Mileage Out 4130
Return In	Date & Time 02/04, 1130	Mileage In 4240
OUT		IN
EMPTY	FULL	EMPTY
REPLACEMENT CAR CHARGES TO MSIG		
Days @ \$	F 70	Per Day
	6	

ADDITIONAL CHARGES	
PETROL TOP-UP CHARGES	
MISC	
TOTAL CHARGES (incl 7% GST)	420
Remark:	



Kindly top up the petrol before you return us the replacement car. Otherwise, there will be charges added to your payment.

In the event of vehicle breakdown, please call our Volkswagen 24hrs road assistance at 63338800.

CHECKED OUT BY:

*[Signature]*

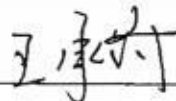
CHECKED IN BY:

*[Signature]*

## Rental Car Terms & Conditions

1. I hold a valid Singapore driving licence, as provided herein, for the operation of the loan car ("the Car").
2. For the avoidance of doubt, 1 day is equivalent to 24-hour period from when the Car was rented out. When the loan period is less or equal to 5 hours after 1 day, I will incur a half day day charge. When the rental period exceeds 5 hours after 1 day, I will incur a full day charge.
3. In the event of vehicle breakdown, Volkswagen Group Singapore will only replace another rental vehicle on the next working day subject to availability of the rental vehicle. Failing which, MSIG will reimburse the per day \$70 on the loss of use to their insured.
4. I acknowledge that Volkswagen Group Singapore is fully entitled to request for the return of the Car at any time, giving 1 day notice, when your car is ready for collection.
5. The Car shall be issued and returned during the operating hours of the Service Centres.
6. I have checked and accepted the Car in the current condition and agree to return it to you in the same condition, failing which, I agree bear all cost and expenses necessary to restore the Car to its initial condition.
7. I agree to take full responsibility for the Car and at all times exercising reasonable care when using the Car, and shall not authorize the car to be driven by another person unless stated in the additional driver detail column.
8. I undertake not to drive or operate the Car outside Singapore. There will be additional charges of \$50 per day for Malaysia insurance coverage.
9. I shall take good care on the cleanliness of the Car and shall not eat, drink and smoke in the Car.
10. I shall not permit anything to be done that may void or affect the Car's insurance in any way, eg. driving under influence of alcohol/medication, participating in racing, etc. Under such circumstances, I will bear all cost to restore the Car to the initial condition, or to replace the Car.
11. I take full responsibility and shall promptly pay for any damage or loss, however caused to the Car during the loan period.
12. I shall pay for all traffic violations, fines and penalties imposed on the Car during the rental period.
13. All claims, damages, losses, increased insurance premiums, insurance claim excess amounts, costs and expenses (including legal costs on a full indemnity basis), whatsoever and however brought against, suffered or incurred by you in respect of the Car or the use or operation of the Car during the rental period.
14. In the event when the Car is damaged, I shall pay the Insurance claims excess stated below (please tick the relevant):
  - ☒ \$2,500 excess amount - applicable for non-sport models and/or with engine capacity less than 2,500cc (Polo, Beetle, Jetta, Passat, CC, Touran and Sharan).
    - Applicable to sports, coupe and cabriolet models, including Scirocco and Golf Cabriolet.
    - Applicable to vehicle with engine capacity above 2,500cc, including Touareg and Phaeton.
  - ☐ \$5,000 excess amount - applicable for sports, coupe and cabriolet models and/or with engine capacity above 2,500cc (Scirocco, Golf Cabriolet, Touareg and Phaeton); and for drivers below 23 years old and above 62 years old and with driving experience less than 2 years.
  - ☐ Other applicable excess amount as stated: \_\_\_\_\_
15. I shall return the same level of petrol in which the Car was loan out, when I returning the Car. Otherwise, I shall be charged for topping up of petrol to the same level in which the Car was rented out.
16. I agree that I shall settle all outstanding payment before I am able to collect my own car from the workshop.
17. I have read, fully understand and agreed with the terms and conditions herein.

Customer Signature:





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735**Third Party Insurer Enquiry**

Our Ref No: GR-18-046260

Date of Request: 27/03/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 27/03/2018

Enquiry By Pearlyn Cheong Pei Fang

TP Vehicle No. SLK1979U

Accident Date 27/03/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLK1979U	AIG Asia Pacific Insurance Pte. Ltd.	10/01/2018-09/01/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735**TAX INVOICE**Our Ref No: GR-18-046260  
Date of Request: 27/03/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 27/03/2018  
Enquiry By Pearlyn Cheong Pei Fang  
TP Vehicle No. SLK1979U  
Accident Date 27/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque