

Surveyor:

Adrian

DOI:

ASSIGNMENT

26/7/18

Date / Time:

26/3/18

Registered in Merimen:

26/3/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 4405P

Name of Insured:

LTPL

Insured Tel No.:

HP:

07/7/18

Excess Sec II :SS

D.O.A:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Quok Yeow Meng

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

MT-4020785

Policy No.:

ME000005

Make / Model:

TOYOTA

Place of Accident:

MIDNEW LIT. Y. DEH AIR UP
SIR MING LANE

OI GIA REPORT:

YES / NO

TP GIA REPORT:

YES / NO

Insured Liability:

%

Final ? Yes / No

SKL 2840F



INSRS:

WSP:

Tel:

Liability:

RMKS:

NHT



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

26/3/18

NHT

01/6/18

seek 50% liability

01/6/18

File pass to type mandate

13/14/18

DV sent

17/14/18

File pairs to SHL Per to close

RECEIVED 01 JUN 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

13/14/18

Confirm with:

Suby

Email

Call

Final Liability:

%

57.85

(Agreed / Assessed)

BOLA S/N No.: N14

If NO or B 28, Ass. Lia:

Repair Cost:

SS

6200.00

Loss of Rental (LOR):

SS

-

(

days)

Loss of Use (LOU):

SS

425.00

(\$100

x

5 days)

Loss of Income (LOI):

SS

-

(\$

x days)

LOR only ☐ LOU only ☐

LOR + LOU

☐

LOR + LOI

☐

(Tick only one)

GIA/LTA Search

SS

7.45

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

620.00

Total:

SS

6212.45

Global Sum SS:

6200.00

FINAL PAYMENT

Date/Time:

13/14/18

Confirm with:

Suby

Email

Call

Payee 1:

SS

6200.00

Name 1:

New Hock Teck Motor Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18005785/Abp3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 28-03-2018	
		Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHA 4405P	Veh. Inspected	SKL 2840K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	23/03/2018	Inspection Date	28/03/2018
Survey held at	NEW HOCK TECK MOTOR PTE LTD 1 KAKI BUKIT AVENUE 6 #01-43 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Eukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K

LEE CHUEN NAM

20/03/2018

Blk 1 Kaki Bukit Ave 6

01-43

Singapore 417883

TE III
Xiao Tony

WIDZ47HBE2524622

Accident date: 23/03/2018

Estimated repair cost for vehicle no: SKL2840K VOLVO XC60 T5 2.0 A '13

CHASSIS: YV1DZ47HBE2524622

S/n	Qty	Items	U/price	Amount
1	1	Front Bonnet <i>Not New</i>		\$3,156.10 X
2	2	Front Head Lamp <i>lit ut</i>	<i>\$2095</i>	<i>\$4190</i> <i>2095</i>
3	2	Front Head Lamp Lower Bracket <i>crushed</i>	\$88.40	\$176.80 ✓
4	1	Front Bumper <i>Deformed</i>		\$1,624.20 ✓
5	10	Front Bumper Clip <i>new</i>	\$6.50	\$65.00 <i>30</i>
6	2	Front Bumper Side Retainer <i>new</i>	\$88.70	\$177.40 ✓
7	1	Front Bumper Number Plate <i>Best</i>		\$50.00 ✓
8	1	Front Bumper Lower Centre Garnish <i>Fast</i>		\$171.80 ✓
9	2	Front Bumper Lower Side Garnish Cover <i>Fast</i>	\$80.40	\$160.80 ✓
10	1	Front Bumper Inner <i>Garnish</i> <i>Deformed</i>		\$216.90 ✓
11	1	Front Bumper Reinforcement <i>Best</i>		\$1,226.40 ✓
12	1	Front Bumper Lower Spoiler <i>Deformed</i>		\$647.70 ✓
13	1	Front L/H Bumper Fog Lamp <i>crushed</i>		\$487.00 ✓
14	1	Front L/H Bumper Wiper Nozzle Cover <i>Del'd</i>		\$35.70 ✓
15	1	Front L/H Bumper Wiper Nozzle & Bracket Assy <i>Del'd</i>		\$121.00 ✓
16	1	Front Grille <i>ut</i>		\$745.30 ✓
17	1	Front Grille Emblem Logo <i>new</i>		\$55.00 ✓
18	1	Front Support Panel <i>Fast</i>		\$1,240.70 X
19	1	Front Support Panel Top Cover <i>new</i>		\$387.70 X

Subtotal :- \$13,426.90

8021

761895

Labour charges

To remove & refit air-con condenser, radiator, fan motor & top up gas	\$450.00 +
To check wiring	\$80.00 ³⁰
Tuff kote	\$150.00 +
Panel beating	880 \$1,400.00 ⁴⁰⁰
Spray painting	\$1,000.00 ⁹⁵⁰

Subtotal :- \$3,080.00

Total:- \$3,080.00

16576.90

Adrian G
28/03/18 04 hrs.
L/S

total 849.95

L/S 68K

68K

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

acknowledged by Repairer

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 9709C

Vehicle Details

Vehicle No.: SKL2840K
Vehicle to be Exported: No
Intended De-registration Date: 24 Mar 2018
Vehicle Make: VOLVO
Vehicle Model: XC60 T5
Primary Colour: Brown
Manufacturing Year: 2013
Engine No.: B4204T71154228
Chassis No.: YV1DZ47HBE2524622
Maximum Power Output: 177.0 kW (237 bhp)
Open Market Value: \$38,994.00
Original Registration Date: 23 Oct 2013
First Registration Date: 23 Oct 2013
Transfer Count: 1
Actual ARF Paid: \$46,592.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 22 Oct 2023
PARF Rebate Amount: \$34,944.00

Intended COE Rebate Details

COE Expiry Date: 22 Oct 2023
COE Category: E - Open Category
COE Period(Years): 10
QP Paid: \$93,889.00
COE Rebate Amount: \$52,133.00
Total Rebate Amount: \$87,077.00

The information contained herein is correct as at 24 Mar 2018

OK

Ni ha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 27 March 2018 1:52 PM
To: Chew Motor Workshop; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Manivel Priyadarshini
Subject: RE: FW: SKL2840K CLAIMING AGAINST SHA4405P DOA:23.03.18
Attachments: SKL2840K PRI.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKL2840K and let us have your report urgently.

This claim will be handled by Ms Priya.

*Kindly upload this survey request email to merimen.

Thank You.

2.01pm @ 27/3/18
person @ sukyl
vehicle not in
arrange on 28/3/18

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Chew Motor Workshop [mailto:claims@chewmotor.com]
Sent: 27 March, 2018 11:38 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Admin nht <admin@nhtmotor.com>
Subject: Re: FW: SKL2840K CLAIMING AGAINST SHA4405P DOA:23.03.18

Without Prejudice

Hi Gabriel

Please arrange for LKK Auto Consultants Pte Ltd

Please take note this claim is under "NEW HOCK TECK MOTOR PTE LTD"

Regards,

Sukyl Chong

New Hock Teck Motor Pte Ltd

On Tue, Mar 27, 2018 at 11:28 AM, Motor Claim - III <motorclaim@iii.com.sg> wrote:

From: Motor Claim - III

Sent: 27 March, 2018 11:20 AM

To: 'Admin nht' <admin@nhtmotor.com>

Cc: Reena <reena@nhtmotor.com>; C Meenachi - III <Meenachi@iii.com.sg>; Lalitha Krishnan - III <lalitha@iii.com.sg>

Subject: RE: SKL2840K CLAIMING AGAINST SHA4405P DOA:23.03.18

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Admin nht [<mailto:admin@nhtmotor.com>]

Sent: 27 March, 2018 9:43 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Reena <reena@nhtmotor.com>; C Meenachi - III <Meenachi@iii.com.sg>; Lalitha Krishnan - III <lalitha@iii.com.sg>

Subject: Re: SKL2840K CLAIMING AGAINST SHA4405P DOA:23.03.18

RESEND

Hi Motor Claim Dept

Please send us your surveyor list,thanks.

Please take note this claim is under "NEW HOCK TECK MOTOR PTE LTD"

A large, empty rectangular box with a thin black border, likely intended for a signature or stamp.

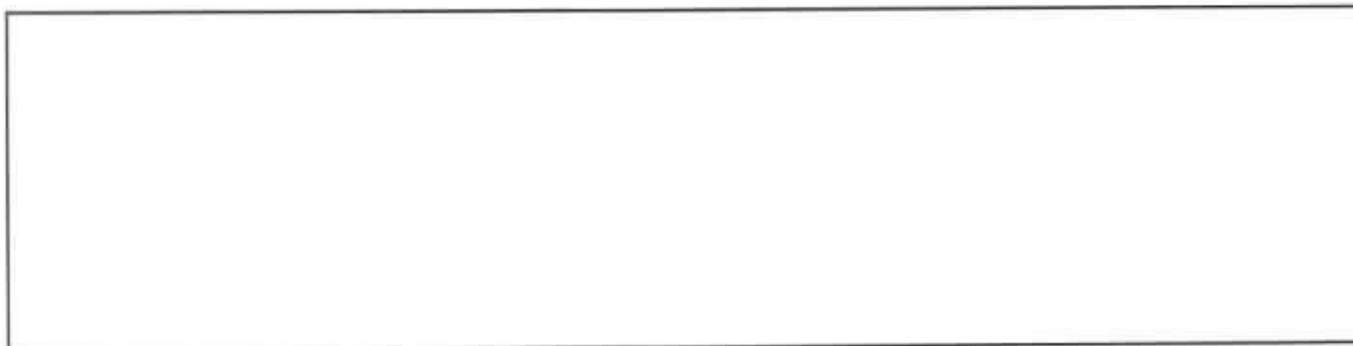
On Mon, Mar 26, 2018 at 1:14 PM, Admin nht <admin@nhtmotor.com> wrote:

RESEND

Hi Motor Claim Dept

Please send us your surveyor list,thanks.

Please take note this claim is under "NEW HOCK TECK MOTOR PTE LTD"

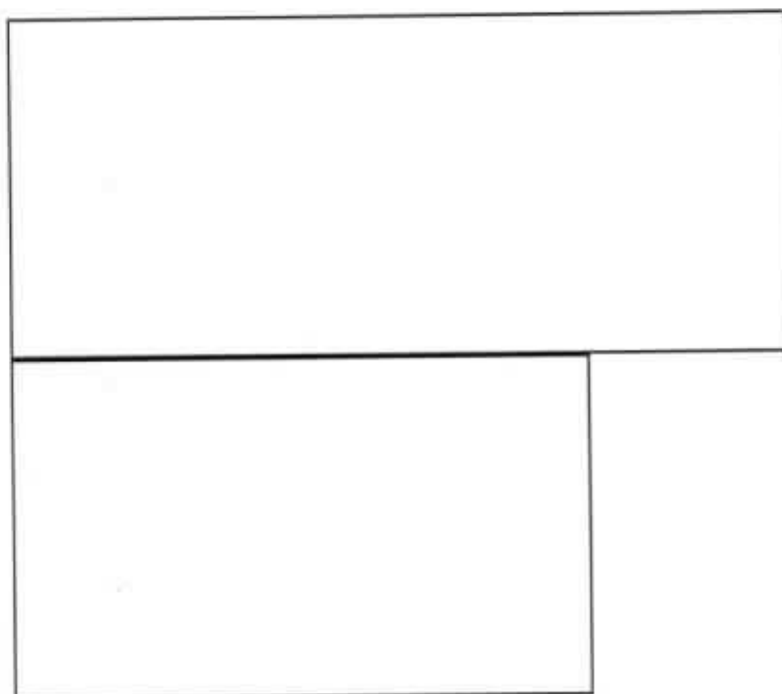
A large, empty rectangular box with a thin black border, likely intended for a signature or stamp.

On Sat, Mar 24, 2018 at 12:12 PM, Admin nht <admin@nhtmotor.com> wrote:

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

Please take note this claim is under "NEW HOCK TECK MOTOR PTE LTD"



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

NEW HOCK TECK MOTOR PTE LTD

Our Ref : SKL2840K
Your Ref : SHA4405P
Date : 24/3/2018

1 Kaki Bukit Ave 6
Blk C @ Autobay, #01-43
Singapore 417883
Tel : (65) 6747 9241
Fax : (65) 6741 7276

India International Insurance Pte. Ltd

BY EMAIL

motorclaim@iii.com.sg

Attn : Motor Claims Department

Dear Sirs,

DATE OF ACCIDENT : 23 MAR 2018 @ 13:05 hours

**NOTICE OF INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES**

We act for **LEE CHUEN NAM** who has appointed the undermentioned workshop
to repair motor vehicle no. **SKL2840K**

Please be informed that the said vehicle can be inspected at :

**NEW HOCK TECK MOTOR PTE LTD
1 KAKI BUKIT AVE 6
#01-43 BLK C @ AUTOBAY
SINGAPORE 417883**

Contact Person : Office @ 6747 9241 (Reena / Sukyi)

If you failed to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The said workshop will commence repairs thereafter without further reference to you.

Yours Faithfully

NEW HOCK TECK MOTOR PTE LTD

For Surveyor.

Please initial here after completion of
Pre-repair inspection. Thank you

Surveyor Name :
& signature

Date&Time :

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	28 Mar 2018 17:04	Cim Veh Model Changed	(202021) ADIVA AD200A 200cc (M).	[A] Lau Shu Pei	
2	28 Mar 2018 17:04	Cim Created	Reg No: SKL2840K, Acct Date: 2018/03/23, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: New Hock Teck Motor Pte Ltd (HQ)	[A] Lau Shu Pei	
3	28 Mar 2018 17:04	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei	
4	28 Mar 2018 17:04	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date: 2018/04/09	[A] Lau Shu Pei	
5	28 Mar 2018 17:04	Adj Mandate Set	Approved:0.00, Reinsp: Adj decides.	[A] Lau Shu Pei	
6	28 Mar 2018 17:05	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei	
7	28 Mar 2018 17:05	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei	
8	29 Mar 2018 12:42	Cim Veh Model Changed	(202021) -> (202075) VOLVO XC60 2.0 T5 (A).	[A] Lau Shu Pei	
9	29 Mar 2018 12:44	Adj Rpt Initiated		[A] Lau Shu Pei	
10	29 Mar 2018 12:44	Cim Dtl Modified	Claimant's Name: -> -. Claimant's ID: -> -.	[A] Lau Shu Pei	
11	29 Mar 2018 12:44	Cim Details Notified		[A] Lau Shu Pei	
12	02 Apr 2018 09:22	Cim Dtl Modified	Claimant's Name: - -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei	
13	02 Apr 2018 11:08	Adj Mandate Request	Cur,Req:0.00:PODS Liability: TBA, Remarks: Kindly assist to upload a copy of Insured's video footage in Merimen for our viewing.	[A] CHEW HSIAO TONG	

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Case Ref No	Bill Date	Acc Type	Acc Name	Ins Name	Acc No	Acc No	Acc No
1761832	29/03/2018 12:44	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKL2840K		10.70

Print Received Message

This mail is associated with :

***SKL2840K (MCT18030735)**
[SHA4405P]

TP

LEE CHUEN NAM

Mar 23 2018 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

New Hock Teck Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 02/04/2018 12:32 PM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SKL2840K - Claim Handler: Priya

Maintained:Requested video footage from CTPL, once received will forward the same.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 1 June 2018 11:05 AM
To: 'Manivel Priyadarshini'
Subject: Your ref: MCT18030735 *Our Ref: CC4/III18005785/Apb3 [ACCIDENT INVOLVING SHA 4405P & SKL 2840K ON 23/03/2018]
Attachments: SKL 2840K vs SHA 4405P - TP VIDEO.mp4

Your ref: **MCT18030735**
Our Ref: CC4/III18005785/Apb3

Dear Ms Priya,

ACCIDENT INVOLVING SHA 4405P & SKL 2840K ON 23/03/2018

We refer to the above matter.

We attached here with a copy of video footage from third party for your easy reference.

We are of the opinion that both vehicles should exercise caution when moving straight(both parties got stop line).

We have seek liability mandate thru Merimen.

For your instruction/ approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	28 Mar 2018 17:04	Cim Veh Model Changed	(202021) ADIVA AD200A 200cc (M).	[A] Lau Shu Pei
2	28 Mar 2018 17:04	Cim Created	Reg No: SKL2840K, Acct Date: 2018/03/23, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: New Hock Teck Motor Pte Ltd (HQ)	[A] Lau Shu Pei
3	28 Mar 2018 17:04	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	28 Mar 2018 17:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/09	[A] Lau Shu Pei
5	28 Mar 2018 17:04	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
6	28 Mar 2018 17:05	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	28 Mar 2018 17:05	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
8	29 Mar 2018 12:42	Cim Veh Model Changed	(202021) -> (202075) VOLVO XC60 2.0 T5 (A).	[A] Lau Shu Pei
9	29 Mar 2018 12:44	Adj Rpt Initiated		[A] Lau Shu Pei
10	29 Mar 2018 12:44	Cim Dtl Modified	Claimant's Name: -> -. Claimant's ID: -> -.	[A] Lau Shu Pei
11	29 Mar 2018 12:44	Cim Details Notified		[A] Lau Shu Pei
12	02 Apr 2018 09:22	Cim Dtl Modified	Claimant's Name: - -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
13	02 Apr 2018 11:08	Adj Mandate Request	Cur.Req:0.00:PODS Liability: TBA. Remarks: Kindly assist to upload a copy of insured's video footage in Merimen for our viewing.	[A] CHEW HSIAO TONG
14	02 Apr 2018 12:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/09. Mandate Remarks: Requested video footage from CTPL, once received will forward the same.	[1] Priya
15	02 Apr 2018 12:32	Adj Mandate Set	Maintained:Requested video footage from CTPL, once received will forward the same.	[1] Priya
16	01 Jun 2018 11:04	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 50% Remarks: Third party video had been forwarded to you via email. We are of the opinion that both vehicles should exercise caution when moving straight(both parties got stop line).	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

[12/04/2018 14:26] Lau Shu Pei :
PENDING ESTIMATE

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1761832	29/03/2018 12:44	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKL2840K		10.70

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	28 Mar 2018 17:04	Clim Veh Model Changed	(202021) ADIVA AD200A 200cc (M).	[A] Lau Shu Pei
2	28 Mar 2018 17:04	Clim Created	Reg No: SKL2840K. Acct Date: 2018/03/23, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ). Workshop: New Hock Teck Motor Pte Ltd (HQ)	[A] Lau Shu Pei
3	28 Mar 2018 17:04	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);	[A] Lau Shu Pei
4	28 Mar 2018 17:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/09	[A] Lau Shu Pei
5	28 Mar 2018 17:04	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
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12	02 Apr 2018 09:22	Clim Dtl Modified	Claimant's Name: - -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
13	02 Apr 2018 11:08	Adj Mandate Request	Cur.Req:0.00:PODS Liability: TBA. Remarks: Kindly assist to upload a copy of insured's video footage in Merimen for our viewing.	[A] CHEW HSIAO TONG
14	02 Apr 2018 12:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/09, Mandate Remarks: Requested video footage from CTPL, once received will forward the same.	[I] Priya
15	02 Apr 2018 12:32	Adj Mandate Set	Maintained:Requested video footage from CTPL, once received will forward the same.	[I] Priya
16	01 Jun 2018 11:04	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 50% Remarks: Third party video had been forwarded to you via email. We are of the opinion that both vehicles should exercise caution when moving straight(both parties got stop line).	[A] CHEW HSIAO TONG
17	01 Jun 2018 16:47	Adj Mandate Set	Approved:0.00.	[I] Sundari Nagarajan
18	07 Jun 2018 08:07	Adj Mandate Request	Cur.Req:3657.45:PODS Liability: 50% Quantum: [(a)COR:\$6,800.00 + (b)LOU(5days x \$100):\$500.00]@ 50% = \$3,650.00 + (c)LTA search fee: \$7.45 = Total : \$3,657.45 Vehicle Model: Volvo X C60 (1999cc) For your approval pls.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

[12/04/2018 14:26] Lau Shu Pei :
PENDING ESTIMATE

Merimen Billing for this case - Transaction History

Ref No / Ref	Ref Date	Acc. Type	Acc. Name	Ref No / Ref	Ref Date	Ref No	Amount
1761832	29/03/2018 12:44	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKL2840K		10.70

Print Received Message

This mail is associated with :

***SKL2840K (MCT18030735)**
[SHA4405P]

TP

LEE CHUEN NAM

Mar 23 2018 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

New Hock Teck Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 07/06/2018 09:19 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3657.45) - SKL2840K - Claim Handler: Priya

Approved:3657.45.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 21 June 2018 11:10 AM
To: 'Admin nht'
Cc: Chloe; Admin A; Olivia Lau (LKKAUTO)
Subject: RE: FW: SKL2840K CLAIMING SHA4405P DOA 23.03.18

Without Prejudice

Hi,

We refer to the above matter.

We are of the view that both parties should exercise caution when moving straight (both parties got stop line).

For an amicable settlement, we have our principal instruction to offer at a global sum of **\$3,650.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht [mailto:admin@nhtmotor.com]
Sent: Thursday, 21 June 2018 10:47 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: Re: FW: SKL2840K CLAIMING SHA4405P DOA 23.03.18

Without Prejudice

Hi Hsiao Tong

Refer our email dd19.06.18 till date has yet heard from you.

Please kindly update us the status, thanks.

Hsiao Tong (LKKAUTO)

From: Chloe <chloe@nhtmotor.com>
Sent: Monday, 25 June 2018 12:36 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin nht; Admin A; Olivia Lau (LKKAUTO)
Subject: Re: FW: SKL2840K CLAIMING SHA4405P DOA 23.03.18

Hi Hsiao Tong,

Based on the traffic regulations, in cases of stop lines involved.

Vehicle should give way to vehicle on their right first before proceeding.

Therefore, your insured should have stopped at the stop line and give way to my client as my client has his right of way.

For an amicable settlement, we would like to propose the following:

Repair Cost - \$6800
Loss of Use - \$500
LTA - \$7.45
Total - \$7307.45

Hope to receive your offer soon.
Thank you.



On Thu, Jun 21, 2018 at 11:09 AM, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi,

We refer to the above matter.

We are of the view that both parties should exercise caution when moving straight(both parties got stop line).

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	28 Mar 2018 17:04	Clim Veh Model Changed	(202021) ADIVA AD200A 200cc (M).	[A] Lau Shu Pei	
2	28 Mar 2018 17:04	Clim Created	Reg No: SKL2840K, Acct Date: 2018/03/23, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: New Hock Teck Motor Pte Ltd (HQ)	[A] Lau Shu Pei	
3	28 Mar 2018 17:04	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei	
4	28 Mar 2018 17:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/09	[A] Lau Shu Pei	
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6	28 Mar 2018 17:05	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei	
7	28 Mar 2018 17:05	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei	
8	29 Mar 2018 12:42	Clim Veh Model Changed	(202021) -> (202075) VOLVO XC60 2.0 T5 (A).	[A] Lau Shu Pei	
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10	29 Mar 2018 12:44	Clim Dtl Modified	Claimant's Name: -> -. Claimant's ID: -> -.	[A] Lau Shu Pei	
11	29 Mar 2018 12:44	Clim Details Notified		[A] Lau Shu Pei	
12	02 Apr 2018 09:22	Clim Dtl Modified	Claimant's Name: - -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei	
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19	07 Jun 2018 09:19	Adj Mandate Set	Approved:3657.45.	[I] Sundari Nagarajan	
20	07 Jul 2018 13:16	Adj Mandate Request	Cur,Req:7307.45:Hi, TP rejected our offer at 50% - \$3,650.00 and proposed 100% - \$7,307.45. TP mentioned that in case of both parties got stop line, vehicle should give way to vehicle on the right. For your further instruction	[A] CHEW HSIAO TONG	

Date From



Date To



Audit Type None

Go

ACTIVITY

[12/04/2018 14:26] Lau Shu Pei :
PENDING ESTIMATE

Merimen Billing for this case - Transaction History

Ref No	Ref Date	Act Type	Act Name	Act Amount (USD)	Ref 1	Ref 2	Amount
1761832	29/03/2018 12:44	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKL2840K		10.70

Print Received Message

This mail is associated with :

***SKL2840K (MCT18030735)
[SHA4405P]**

TP

LEE CHUEN NAM

Mar 23 2018 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

New Hock Teck Motor Pte Ltd

From: India International Insurance Pte Ltd (HQ) (III_SG), sent on 10/07/2018 10:20 AM.
To: LKK_HQ
Subject: Alert - Adj Mandate Maintained - SKL2840K - Claim Handler: Priya

Maintained; This is not a junction case whereby traffic on the right has precedence. In view of stop lines at both sides, 50% is a fair settlement. Please maintain.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 12 July 2018 4:50 PM
To: 'Admin nht'; Chloe
Cc: Admin A; Olivia Lau (LKKAuto)
Subject: RE: FW: SKL2840K CLAIMING SHA4405P DOA 23.03.18

Without Prejudice

Dear Sirs/ Madam,

We refer to your below email.

Our principal had reviewed the matter and we are of the view that this is not a junction case whereby traffic on the right has precedence. In view of stop lines at both sides, our offer of 50% is fair and reasonable.

Kindly reconsider our offer at \$3,650.00(all-in).

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht [mailto:admin@nhtmotor.com]
Sent: Thursday, 12 July 2018 12:47 PM
To: Chloe <chloe@nhtmotor.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: Re: FW: SKL2840K CLAIMING SHA4405P DOA 23.03.18

Without Prejudice

Hi Hsiao Tong

Refer our email dd04.07.18 till date has yet heard from you.

Please advice and revert for close case, thanks.

Hsiao Tong (LKKAuto)

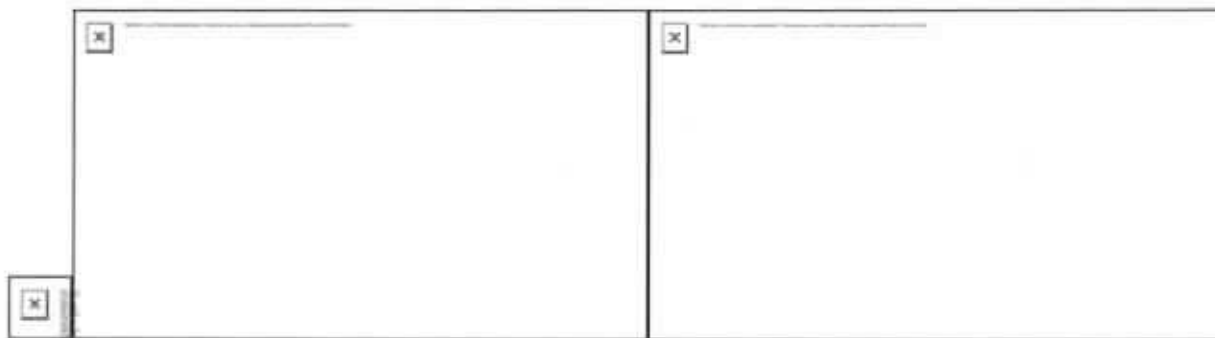
From: Admin nht <admin@nhtmotor.com>
Sent: Tuesday, 31 July 2018 9:35 AM
To: Hsiao Tong (LKKAuto)
Cc: Chloe; Admin A; Olivia Lau (LKKAuto)
Subject: Re: FW: SKL2840K CLAIMING SHA4405P DOA 23.03.18
Attachments: SKL2840K PIR.pdf

Without Prejudice

Hi Hsiao Tong

Enclosed Police Investigation Result for your reference.

Hope to receive your revise offer soon ,thanks.



On Thu, Jul 12, 2018 at 4:49 PM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/ Madam,

We refer to your below email.

Our principal had reviewed the matter and we are of the view that this is not a junction case whereby traffic on the right has precedence. In view of stop lines at both sides, our offer of 50% is fair and reasonable.

Kindly reconsider our offer at \$3,650.00(all-in).

Thank you.



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Our Ref : TP/IP/21301/2018
Date : 23 July 2018

LIAU MAY LANG
BLK 133 SERANGOON NORTH AVENUE 1
#03-120
SINGAPORE 550133

Dear Sir/Madam

**ROAD TRAFFIC ACCIDENT INVOLVING SKL2840K AND SHA4405P ALONG SIN MING LANE
ON 23 MARCH 2018 AT ABOUT 1250 HRS**

I refer to the above accident.

Please be informed that we have completed our investigations which revealed that the driver of **SHA4405P** had committed an offence of **Inconsiderate Driving under Section 65(b) of the Road Traffic Act Chapter 276**. Action has been initiated against the driver for the said offence.

Yours faithfully

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Mar 2018 17:04	Clim Veh Model Changed	(202021) ADIVA AD200A 200cc (M).	[A] Lau Shu Pei
2	28 Mar 2018 17:04	Clim Created	Reg No: SKL2840K, Acct Date: 2018/03/23, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: New Hock Teck Motor Pte Ltd (HQ)	[A] Lau Shu Pei
3	28 Mar 2018 17:04	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	28 Mar 2018 17:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/09	[A] Lau Shu Pei
5	28 Mar 2018 17:04	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	28 Mar 2018 17:05	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	28 Mar 2018 17:05	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
8	29 Mar 2018 12:42	Clim Veh Model Changed	(202021) -> (202075) VOLVO XC60 2.0 T5 (A).	[A] Lau Shu Pei
9	29 Mar 2018 12:44	Adj Rpt Initiated		[A] Lau Shu Pei
10	29 Mar 2018 12:44	Clim Dtl Modified	Claimant's Name: -> -, Claimant's ID: -> -.	[A] Lau Shu Pei
11	29 Mar 2018 12:44	Clim Details Notified		[A] Lau Shu Pei
12	02 Apr 2018 09:22	Clim Dtl Modified	Claimant's Name: - -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
13	02 Apr 2018 11:08	Adj Mandate Request	Cur.Req:0.00:PODS Liability: TBA. Remarks: Kindly assist to upload a copy of insured's video footage in Merimen for our viewing.	[A] CHEW HSIAO TONG
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15	02 Apr 2018 12:32	Adj Mandate Set	Maintained:Requested video footage from CTPL, once received will forward the same.	[I] Priya
16	01 Jun 2018 11:04	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 50% Remarks: Third party video had been forwarded to you via email. We are of the opinion that both vehicles should exercise caution when moving straight(both parties got stop line).	[A] CHEW HSIAO TONG
17	01 Jun 2018 16:47	Adj Mandate Set	Approved:0.00.	[I] Sundari Nagarajan
18	07 Jun 2018 08:07	Adj Mandate Request	Cur.Req:3657.45:PODS Liability: 50% Quantum: [(a)COR:\$6,800.00 + (b)LOU(5days x \$100):\$500.00]@ 50% = \$3,650.00 + (c)LTA search fee: \$7.45 = Total : \$3,657.45 Vehicle Model: Volvo X C60 (1999cc) For your approval pls.	[A] CHEW HSIAO TONG
19	07 Jun 2018 09:19	Adj Mandate Set	Approved:3657.45.	[I] Sundari Nagarajan
20	07 Jul 2018 13:16	Adj Mandate Request	Cur.Req:7307.45:Hi, TP rejected our offer at 50% - \$3,650.00 and proposed 100% - \$7,307.45. TP mentioned that in case of both parties got stop line, vehicle should give way to vehicle on the right. For your further instruction	[A] CHEW HSIAO TONG
21	10 Jul 2018 10:20	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/04/09. Mandate Remarks: This is not a junction case whereby traffic on the right has precedence. In view of stop lines at both sides, 50% is a fair settlement. Please maintain.	[I] Sherini Pillai
22	10 Jul 2018 10:20	Adj Mandate Set	Maintained:This is not a junction case whereby traffic on the right has precedence. In view of stop lines at both sides, 50% is a fair settlement. Please maintain.	[I] Sherini Pillai
23	01 Aug 2018 09:27	Adj Mandate Request	Cur.Req:7307.45:Hi, Third party had submitted a copy of PIR for our review. Action had been taken against our driver for inconsiderate driving. Kindly advise if we shall maintain our offer at 50% or improve offer at \$7,307.45	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

[12/04/2018 14:26] Lau Shu Pei :
PENDING ESTIMATE

Merimen Billing for this case - Transaction History

Ref Amt No	Ref Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1761832	29/03/2018 12:44	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKL2840K		10.70

Print Received Message

This mail is associated with :

***SKL2840K (MCT18030735)
[SHA4405P]**

TP

LEE CHUEN NAM

Mar 23 2018 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

New Hock Teck Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 02/08/2018 16:27 PM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SKL2840K - Claim Handler: Priya

Maintained:Driver going to appeal again for the PIR. Please maintain 50%.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 11 August 2018 9:15 AM
To: 'Admin nht'
Cc: Chloe; Admin A; Olivia Lau (LKKAUTO)
Subject: RE: FW: SKL2840K CLAIMING SHA4405P DOA 23.03.18

Without Prejudice

Hi,

We refer to your below email.

Please be informed that our driver is going to appeal for the PIR. Therefore, we have our principal instruction to maintain our offer at 50%.

Kindly re-consider.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <admin@nhtmotor.com>
Sent: Friday, 10 August 2018 1:43 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: Re: FW: SKL2840K CLAIMING SHA4405P DOA 23.03.18

Without Prejudice

Hi Hsiao Tong

Please advice your offer and revert fir close case,thanks.

Hsiao Tong (LKKAuto)

From: Admin nht <admin@nhtmotor.com>
Sent: Saturday, 11 August 2018 1:06 PM
To: Hsiao Tong (LKKAuto)
Cc: Chloe; Admin A; Olivia Lau (LKKAuto)
Subject: SKL2840K CLAIMING SHA4405P DOA 23.03.18

Without Prejudice

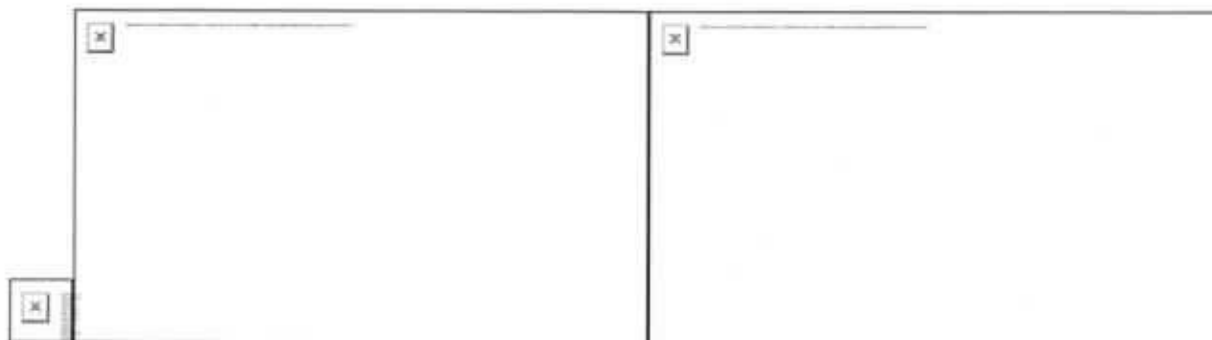
Hi Hsiao Tong

Our client unable to accept your offer of 50% as his not a fault moreover there was police investigation result showed that your insured had committed an offense of inconsiderate driving.

We believe that have such result is because police have enough the proof to point out your insured is at fault.

Therefore we really hope that you can re-study / re-assess this claim.

Hope to receive your revise offer soon for close case,thanks.



On Sat, Aug 11, 2018 at 9:15 AM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi,

We refer to your below email.

Please be informed that our driver is going to appeal for the PIR. Therefore, we have our principal instruction to maintain our offer at 50%.

Kindly re-consider.

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24	02 Aug 2018 16:27	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/04/09, Mandate Remarks: Driver going to appeal again for the PIR. Please maintain 50%.	[I] Priya
25	02 Aug 2018 16:27	Adj Mandate Set	Maintained:Driver going to appeal again for the PIR. Please maintain 50%.	[I] Priya
26	14 Aug 2018 10:24	Adj Mandate Request	Cur.Reg:7307.45:Third party is unable to accept our offer of 50% as there was police investigation result showed that our insured had committed an offense of inconsiderate driving. Pls advise	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

[12/04/2018 14:26] Lau Shu Pei :
PENDING ESTIMATE

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1761832	29/03/2018 12:44	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKL2840K		10.70

Print Received Message

This mail is associated with :

***SKL2840K (MCT18030735)
[SHA4405P]**

TP

LEE CHUEN NAM

Mar 23 2018 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

New Hock Teck Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 14/08/2018 11:21 AM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SKL2840K - Claim Handler: Priya

Maintained:Video Footage shows both the vehicle crossed the stop line , In view of video evidence PIR does not taken into consideration . Our insured driver appealed against PIR. we will wait for the outcome in meanwhile kindly hold hands.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 18 August 2018 10:57 AM
To: 'Admin nht'
Cc: Chloe; Admin A; Olivia Lau (LKKAuto)
Subject: RE: SKL2840K CLAIMING SHA4405P DOA 23.03.18

Without Prejudice

Hi,

Please be informed that video footage shows both the vehicle crossed the stop line. Our insured driver had appealed against the PIR.

As per our principal instruction, we will wait for the outcome PIR(appeal).

Meanwhile kindly hold hands.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <admin@nhtmotor.com>
Sent: Friday, 17 August 2018 12:30 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: Re: SKL2840K CLAIMING SHA4405P DOA 23.03.18

Without Prejudice

Hi Hsiao Tong

Refer our email dd11.08.18, please kindly update us the status,thanks.

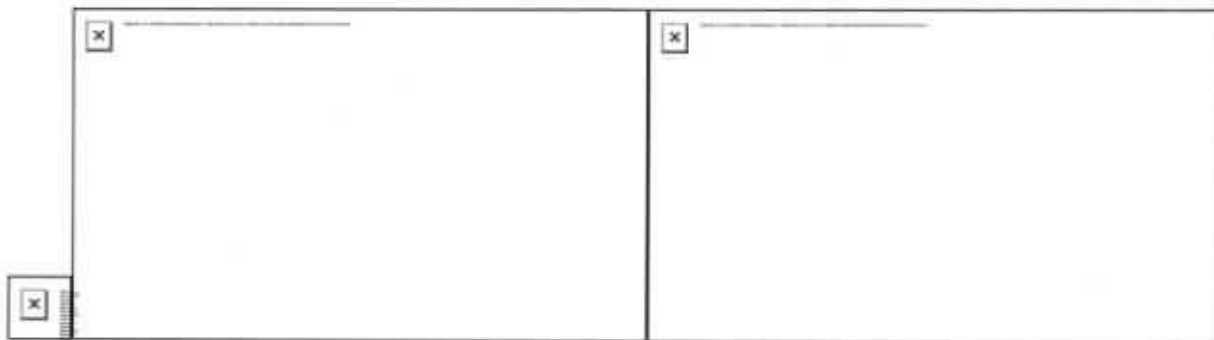
Hsiao Tong (LKKAUTO)

From: Admin nht <admin@nhtmotor.com>
Sent: Wednesday, 19 September 2018 10:26 AM
To: Hsiao Tong (LKKAUTO)
Cc: Chloe; Admin A; Olivia Lau (LKKAUTO)
Subject: Re: SKL2840K CLAIMING SHA4405P DOA 23.03.18

Without Prejudice

Hi Hsiao Tong

Please kindly advice status of your insured appeal the police investigation result,thanks.



On Sat, Aug 18, 2018 at 10:57 AM, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi,

Please be informed that video footage shows both the vehicle crossed the stop line. Our insured driver had appealed against the PIR.

As per our principal instruction, we will wait for the outcome PIR(appeal).

Meanwhile kindly hold hands.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Mar 2018 17:04	Cim Veh Model Changed	(202021) ADIVA AD200A 200cc (M).	[A] Lau Shu Pei
2	28 Mar 2018 17:04	Cim Created	Reg No: SKL2840K, Acct Date: 2018/03/23, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: New Hock Teck Motor Pte Ltd (HQ)	[A] Lau Shu Pei
3	28 Mar 2018 17:04	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	28 Mar 2018 17:04	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date: 2018/04/09	[A] Lau Shu Pei
5	28 Mar 2018 17:04	Adj Mandate Set	Approved: 0.00. Reinsp: Adj decides.	[A] Lau Shu Pei
6	28 Mar 2018 17:05	Label Added	(30653): Direct Settlement.	[A] Lau Shu Pei
7	28 Mar 2018 17:05	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
8	29 Mar 2018 12:42	Cim Veh Model Changed	(202021) -> (202075) VOLVO XC60 2.0 T5 (A).	[A] Lau Shu Pei
9	29 Mar 2018 12:44	Adj Rpt Initiated		[A] Lau Shu Pei
10	29 Mar 2018 12:44	Cim Dtl Modified	Claimant's Name: -> -, Claimant's ID: -> -.	[A] Lau Shu Pei
11	29 Mar 2018 12:44	Cim Details Notified		[A] Lau Shu Pei
12	02 Apr 2018 09:22	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
13	02 Apr 2018 11:08	Adj Mandate Request	Cur.Req: 0.00: PODS Liability: TBA. Remarks: Kindly assist to upload a copy of insured's video footage in Merimen for our viewing.	[A] CHEW HSIAO TONG
14	02 Apr 2018 12:32	Adj Next Rpt Changed	Next Rpt: Final Rpt, Due Date: 2018/04/09. Mandate Remarks: Requested video footage from CTPL, once received will forward the same.	[I] Priya
15	02 Apr 2018 12:32	Adj Mandate Set	Maintained: Requested video footage from CTPL, once received will forward the same.	[I] Priya
16	01 Jun 2018 11:04	Adj Mandate Request	Cur.Req: 0.00: PODS Liability: 50% Remarks: Third party video had been forwarded to you via email. We are of the opinion that both vehicles should exercise caution when moving straight (both parties got stop line).	[A] CHEW HSIAO TONG
17	01 Jun 2018 16:47	Adj Mandate Set	Approved: 0.00.	[I] Sundari Nagarajan
18	07 Jun 2018 08:07	Adj Mandate Request	Cur.Req: 3657.45: PODS Liability: 50% Quantum: [(a) COR: \$6,800.00 + (b) LOU (5 days x \$100): \$500.00] @ 50% = \$3,650.00 + (c) LTA search fee: \$7.45 = Total: \$3,657.45 Vehicle Model: Volvo X C60 (1999cc) For your approval pls.	[A] CHEW HSIAO TONG
19	07 Jun 2018 09:19	Adj Mandate Set	Approved: 3657.45.	[I] Sundari Nagarajan
20	07 Jul 2018 13:16	Adj Mandate Request	Cur.Req: 7307.45: Hi, TP rejected our offer at 50% - \$3,650.00 and proposed 100% - \$7,307.45. TP mentioned that in case of both parties got stop line, vehicle should give way to vehicle on the right. For your further instruction	[A] CHEW HSIAO TONG
21	10 Jul 2018 10:20	Adj Next Rpt Changed	Cur Rpt: Final Rpt. Cur Due Date: 2018/04/09. Mandate Remarks: This is not a junction case whereby traffic on the right has precedence. In view of stop lines at both sides, 50% is a fair settlement. Please maintain.	[I] Sherini Pillai
22	10 Jul 2018 10:20	Adj Mandate Set	Maintained: This is not a junction case whereby traffic on the right has precedence. In view of stop lines at both sides, 50% is a fair settlement. Please maintain.	[I] Sherini Pillai
23	01 Aug 2018 09:27	Adj Mandate Request	Cur.Req: 7307.45: Hi, Third party had submitted a copy of PIR for our review. Action had been taken against our driver for inconsiderate driving. Kindly advise if we shall maintain our offer at 50% or improve offer at \$7,307.45	[A] CHEW HSIAO TONG
24	02 Aug 2018 16:27	Adj Next Rpt Changed	Cur Rpt: Final Rpt. Cur Due Date: 2018/04/09. Mandate Remarks: Driver going to appeal again for the PIR. Please maintain 50%.	[I] Priya
25	02 Aug 2018 16:27	Adj Mandate Set	Maintained: Driver going to appeal again for the PIR. Please maintain 50%.	[I] Priya
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29	20 Sep 2018 09:24	Adj Mandate Request	Cur.Req: 7307.45: Hi, kindly advise if there is any update/outcome on PIR as third party is chasing for settlement	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

[12/04/2018 14:26] Lau Shu Pei :
PENDING ESTIMATE

Merimen Billing for this case - Transaction History							
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1761832	29/03/2018 12:44	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKL2840K		10.70

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Mar 2018 17:04	Cim Veh Model Changed	(202021) ADIVA AD200A 200cc (M).	[A] Lau Shu Pei
2	28 Mar 2018 17:04	Cim Created	Reg No: SKL2840K, Acct Date: 2018/03/23, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: New Hock Teck Motor Pte Ltd (HQ)	[A] Lau Shu Pei
3	28 Mar 2018 17:04	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	28 Mar 2018 17:04	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2018/04/09	[A] Lau Shu Pei
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7	28 Mar 2018 17:05	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
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17	01 Jun 2018 16:47	Adj Mandate Set	Approved:0.00.	[I] Sundari Nagarajan
18	07 Jun 2018 08:07	Adj Mandate Request	Cur.Req:3657.45:PODS Liability: 50% Quantum: [(a)COR:\$6,800.00 + (b)LOU(5days x \$100):\$500.00]@ 50% = \$3,650.00 + (c)LTA search fee: \$7.45 = Total : \$3,657.45 Vehicle Model: Volvo X C60 (1999cc) For your approval pls.	[A] CHEW HSIAO TONG
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30	27 Sep 2018 09:09	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/04/09. Mandate Remarks: Please globalise the settlement to 80%-90%.	[I] Priya
31	27 Sep 2018 09:09	Adj Mandate Set	Maintained:Please globalise the settlement to 80%-90%.	[I] Priya

Date From



Date To



Audit Type None



Go

ACTIVITY

[12/04/2018 14:26] Lau Shu Pei :
PENDING ESTIMATE

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1761832	29/03/2018 12:44	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKL2840K		10.70

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4	28 Mar 2018 17:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/09	[A] Lau Shu Pei
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21	10 Jul 2018 10:20	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/04/09. Mandate Remarks: This is not a junction case whereby traffic on the right has precedence. In view of stop lines at both sides, 50% is a fair settlement. Please maintain.	[I] Sherini Pillai
22	10 Jul 2018 10:20	Adj Mandate Set	Maintained:This is not a junction case whereby traffic on the right has precedence. In view of stop lines at both sides, 50% is a fair settlement. Please maintain.	[I] Sherini Pillai
23	01 Aug 2018 09:27	Adj Mandate Request	Cur.Req:7307.45:Hi, Third party had submitted a copy of PIR for our review. Action had been taken against our driver for inconsiderate driving. Kindly advise if we shall maintain our offer at 50% or improve offer at \$7,307.45	[A] CHEW HSIAO TONG
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30	27 Sep 2018 09:09	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/04/09. Mandate Remarks: Please globalise the settlement to 80%-90%.	[I] Priya
31	27 Sep 2018 09:09	Adj Mandate Set	Maintained:Please globalise the settlement to 80%-90%.	[I] Priya
32	01 Oct 2018 11:22	Adj Mandate Request	Cur.Req:6577.45:G/S \$6,570.00	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None



Go

ACTIVITY

[12/04/2018 14:26] Lau Shu Pei :
PENDING ESTIMATE

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1761832	29/03/2018 12:44	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKL2840K		10.70

Print Received Message

This mail is associated with :

***SKL2840K (MCT18030735)**
[SHA4405P]

TP

LEE CHUEN NAM

Mar 23 2018 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

New Hock Teck Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 01/10/2018 14:41 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6577.45) - SKL2840K - Claim Handler: Priya

Approved:6577.45:Please globalise the settlement to 80%-90%.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 5 October 2018 10:57 AM
To: 'Admin nht'
Cc: Chloe; Admin A; Olivia Lau (LKKAuto)
Subject: RE: SKL2840K CLAIMING SHA4405P DOA 23.03.18

Without Prejudice
(save as to costs)

Hi,

We refer to your below email.

We have reviewed the matter and we have our principal instruction to offer at a global sum of **\$5,850.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <admin@nhtmotor.com>
Sent: Wednesday, 3 October 2018 11:42 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: Re: SKL2840K CLAIMING SHA4405P DOA 23.03.18

Without Prejudice

Hi Hsiao Tong

Please kindly update us the status,thanks.

Hsiao Tong (LKKAuto)

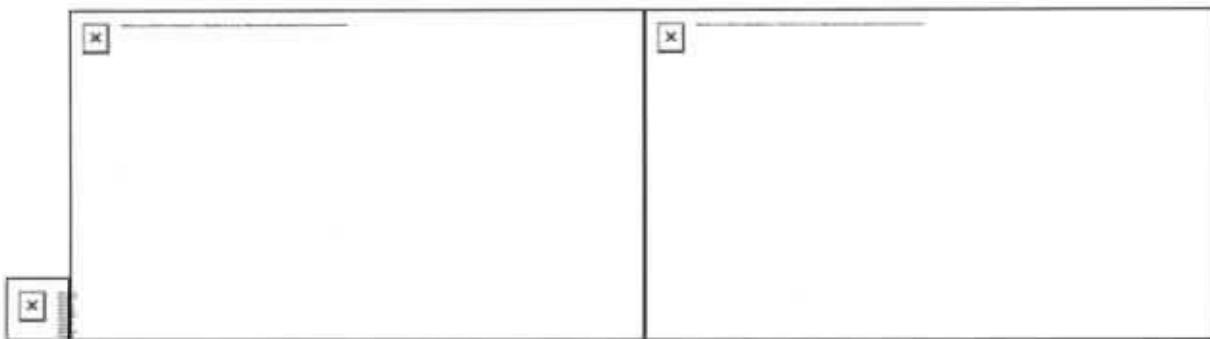
From: Admin nht <admin@nhtmotor.com>
Sent: Friday, 5 October 2018 1:30 PM
To: Hsiao Tong (LKKAuto)
Cc: Chloe; Admin A; Olivia Lau (LKKAuto)
Subject: Re: SKL2840K CLAIMING SHA4405P DOA 23.03.18
Attachments: ~WRD000.jpg; image001.jpg

Without Prejudice

Hi Hsiao Tong

We have police investigation result which is proof that your insured inconsiderate driving, out of goodwill , we would like to counter propose at a global sum of \$6,500.

Please kindly consider and revert for close case,thanks.



On Fri, Oct 5, 2018 at 10:56 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Hi,

We refer to your below email.

We have reviewed the matter and we have our principal instruction to offer at a global sum of **\$5,850.00(all-in)**.

Please confirm acceptance.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 12 October 2018 8:12 AM
To: 'Admin nht'
Cc: Chloe; Admin A; Olivia Lau (LKKAUTO)
Subject: RE: SKL2840K CLAIMING SHA4405P DOA 23.03.18

Without Prejudice
(save as to costs)

Hi,

We refer to your below email.

We have reviewed the matter and we are prepared to improve our offer at a global sum of **\$6,200.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <admin@nhtmotor.com>
Sent: Friday, 5 October 2018 1:30 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: Re: SKL2840K CLAIMING SHA4405P DOA 23.03.18

Without Prejudice

Hi Hsiao Tong

We have police investigation result which is proof that your insured inconsiderate driving, out of goodwill, we would like to counter propose at a global sum of \$6,500.

Please kindly consider and revert for close case, thanks.

Hsiao Tong (LKKAuto)

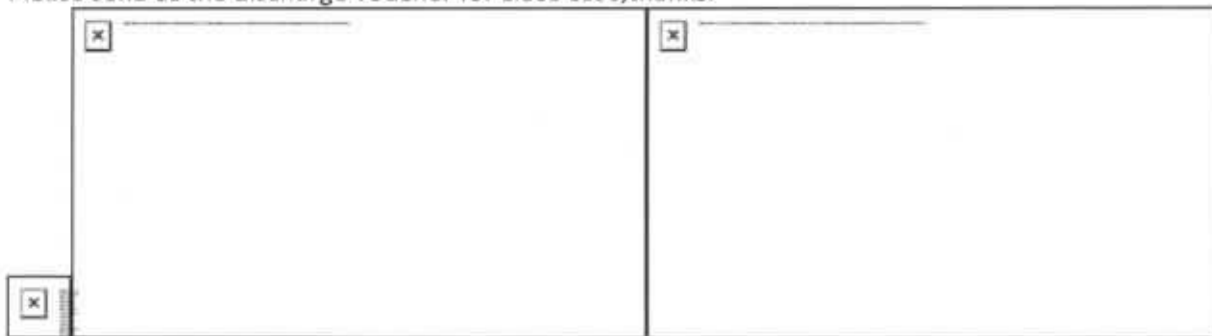
From: Admin nht <admin@nhtmotor.com>
Sent: Friday, 12 October 2018 10:07 AM
To: Hsiao Tong (LKKAuto)
Cc: Chloe; Admin A; Olivia Lau (LKKAuto)
Subject: Re: SKL2840K CLAIMING SHA4405P DOA 23.03.18
Attachments: ~WRD000.jpg

Without Prejudice

Hi Hsiao Tong

For amicable settlement, we accept your offer at a global sum \$6,200 above 80% in our favor.

Please send us the discharge voucher for close case, thanks.



On Fri, Oct 12, 2018 at 8:12 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Hi,

We refer to your below email.

We have reviewed the matter and we are prepared to improve our offer at a global sum of \$6,200.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPI1805-0096 SKL2840K / SKL2840K
Yr Ref : SHA4405P
Date : 07th May 2018

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

India International Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

WITHOUT PREJUDICE

Dear Sirs,

RE: ACCIDENT INVOLVING SKL2840K & SHA4405P AT MIDPOINT BUILDING ON 23.03.2018, 13:05HR

We are instructed by **LEE CHUEN NAM** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SKL2840K** was damaged by vehicle **SHA4405P** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 6,800.00
2) Loss of Use for 05 days	\$ 750.00
3) LTA Search Fees	\$ 5.35
	<u>\$ 7,557.45</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt

Please let us have your cheque for the sum **\$7,557.45** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,


NEW HOCK TECK MOTOR PTE LTD



LETTER OF AUTHORISATION

New Hock Teck Motor Pte Ltd

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on

23/03/18, 1305

Involving Vehicles

SKL2840K, SH4440SP

Along

Midland Building

I/We, the registered owner/driver of vehicle registration no: SKL2840K
have involved in the above accident.

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,


Owner's Signature

(Company's stamp if applicable)

Name: _____

NRIC No.: _____

Date: _____

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

WITHOUT PREJUDICE

(1) New Hock Teck Motor Pte Ltd
(2) LKK Auto Consultants Pte Ltd
(3) 199607198R
(4) 51 Ubi Avenue 1
(5) #01-25 Paya Ubi Ind, Park S(408933)

India Ref: MCT18030735

Claimant Ref: NPI1805-0096 SKL2840K/ SKL2840K

We/I New Hock Teck Motor Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 6,200.00 (Global Sum) ~~(S\$ 6,200.00)~~ ~~(S\$ 6,200.00)~~ vehicle no. SKL 2840K that was damaged pursuant to the accident which occurred on 23/03/2018 (date) at Midpoint Building (location) involving vehicle no. SHA 4405P (insured vehicle). This is pursuant to the inspection conducted on 28/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Lee Chuen Nam ("the third party claimant") of vehicle no. SKL 2840K to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKL 2840K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,200.00 to New Hock Teck Motor Pte Ltd

Dated this 13 day of 10 20 18

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

新 福 德 車 廠
NEW HOCK TECK MOTOR PTE LTD
1 Kaki Bukit Ave 6, Blk C #01-43
Autobay@Kaki Bukit Singapore 417883
Tel: 6747 9241 Fax: 6741 7276
Email: admin@nhtmotor.com
UEN: 201718370K

NRIC:

Address:

Nationality:

Occupation:

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#01-25 Paya Ubi Ind, Park S(408933)

Nationality:

Occupation:



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K

TAX INVOICE

India International Insurance Pte Ltd

64 Cecil Street #04/ #05

IOB Building

Singapore 049711

Client: LEE CHUEN NAM

Invoice No : NPL1805-0096

Date : 07-May-18

Date of Accident : 23-Mar-18

Vehicle No. : SKL2840K

Model Type : Volvo XC60

Descriptions		Amount
Lump Sum Repair Cost		6,800.00
Total		6,800.00

SIN DOLLARS: SIX THOUSAND AND EIGHT HUNDRED ONLY



R

Assignment

To: New Hock Teck Motor Pte Ltd (Workshop)

In consideration for your agreement to repair my motor vehicle registration no. SKL2840K and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest, costs and expenses (including legal costs / disbursements payable on a party and party basis which are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts / consultants).

I/We further confirm that payment to you only or to any person authorised by you to receive payment shall constitute a good and effectual discharge of the obligations by any party of the aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from accepting any payment.

Dated this 28 day of Oct 2013.

Signature :

Name :

ID No. :

Address :

Witness Signature :

Witness Name :

Witness ID :

Witness Address :

[Signature]
Lee Chuan Nam
S74397091C

[Signature]
Chew Yee Jin
S88266184

1 Kaki Bukit Avenue 6 #01-43
Singapore 417883



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 24 Mar 2018 / 11:38:18

Receipt Date/Time : 24 Mar 2018 / 11:38:18

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180324-000440

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHA4405P As at 23 Mar 2018/13:05:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHA4405P Enquiry Fee 20180324113730028377	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20180324113736635	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

...CLAIM SUBFOLDER...(Pending for Survey Report)






































Direct Settlement















CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Mar 2018 Edit Reg		28 Mar 2018 00:00 Edit Adj Rpt	S\$6,800.00 Edit Estimates	S\$6,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	LEE CHUEN NAM, ID: S7439709C								
Vehicle Reg. No.:	SKL2840K	Date of Loss:	23/03/2018 00:00 - :59 [53 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18030735	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA4405P	Policy No. (Claimant):	DMPCSN3038101700						
		Excess:							
Repairer:	New Hock Teck Motor Pte Ltd (HQ) 1 Kaki Bukit Ave 6, Bldg C #01-43 Autobay@Kaki Bukit, 417883 Kaki Bukit - Tel: 6747 9241								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]								
Claimant's Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 09/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • III_SG (01/10/2018): Alert - Adj Mandate Approved (S\$6577.45) - SKL2840K - Claim Handler: Priya • III_SG (27/09/2018): Alert - Adj Mandate Maintained - SKL2840K - Claim Handler: Priya • III_SG (14/08/2018): Alert - Adj Mandate Maintained - SKL2840K - Claim Handler: Priya • III_SG (02/08/2018): Alert - Adj Mandate Maintained - SKL2840K - Claim Handler: Priya • III_SG (10/07/2018): Alert - Adj Mandate Maintained - SKL2840K - Claim Handler: Priya • III_SG (07/06/2018): Alert - Adj Mandate Approved (S\$3657.45) - SKL2840K - Claim Handler: Priya • III_SG (01/06/2018): Alert - Adj Mandate Approved (S\$0.00) - SKL2840K - Claim Handler: Priya • III_SG (02/04/2018): Alert - Adj Mandate Maintained - SKL2840K - Claim Handler: Priya 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKL2840K (MCT18030735)
[SHA4405P]
TP
LEE CHUEN NAM
Mar 23 2018 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
New Hock Teck Motor Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser		
Photos/Images									3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print			
1	02/04/18 11:05	General View								Load JPG	<input checked="" type="checkbox"/>			
2	02/04/18 11:05	General View								Load JPG	<input checked="" type="checkbox"/>			
3	02/04/18 11:05	General View								Load JPG	<input checked="" type="checkbox"/>			
4	02/04/18 11:05	General View								Load JPG	<input checked="" type="checkbox"/>			
5	02/04/18 11:05	General View								Load JPG	<input checked="" type="checkbox"/>			
6	02/04/18 11:05	General View								Load JPG	<input checked="" type="checkbox"/>			
7	02/04/18 11:05	General View								Load JPG	<input checked="" type="checkbox"/>			
8	02/04/18 11:05	General View								Load JPG	<input checked="" type="checkbox"/>			
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10	02/04/18 11:05	General View								Load JPG	<input checked="" type="checkbox"/>			
11	02/04/18 11:05	General View								Load JPG	<input checked="" type="checkbox"/>			
12	02/04/18 11:05	General View								Load JPG	<input checked="" type="checkbox"/>			
13	02/04/18 11:05	General View								Load JPG	<input checked="" type="checkbox"/>			
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15	02/04/18 11:05	General View								Load JPG	<input checked="" type="checkbox"/>			
16	02/04/18 11:05	General View								Load JPG	<input checked="" type="checkbox"/>			
17	02/04/18 11:05	General View								Load JPG	<input checked="" type="checkbox"/>			
18	02/04/18 11:05	General View								Load JPG	<input checked="" type="checkbox"/>			
19	02/04/18 11:05	General View								Load JPG	<input checked="" type="checkbox"/>			
20	02/04/18 11:05	General View								Load JPG	<input checked="" type="checkbox"/>			
21	09/05/18 15:57	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
22	09/05/18 15:57	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
23	09/05/18 15:57	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
24	09/05/18 15:57	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
25	09/05/18 15:57	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
26	09/05/18 15:57	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
27	09/05/18 15:57	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
28	09/05/18 15:57	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
29	09/05/18 15:57	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
30	09/05/18 15:57	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
31	09/05/18 15:57	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
32	09/05/18 15:57	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
33	09/05/18 15:57	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
34	09/05/18 15:57	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
35	09/05/18 15:57	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
36	09/05/18 15:57	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
37	09/05/18 15:57	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	09/05/18 15:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	09/05/18 15:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	09/05/18 15:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/03/18 17:05	EMAIL FROM III DD 27032018	 Load PDF	
2	28/03/18 17:05	WKSP NOTICE	 Load PDF	
3	29/03/18 15:36	TP GIA REPORT	 Load PDF	
4	01/06/18 11:07	TP ESTIMATE MARKED	 Load PDF	
5	04/06/18 16:18	WORKSHOP INVOICE	 Load PDF	
6	04/06/18 16:18	LTA SEARCH	 Load PDF	
7	04/06/18 16:18	LOD	 Load PDF	
8	01/08/18 09:25	PIR	 Load PDF	
9	22/10/18 10:53	AUTHORISATION TO ACT FORM	 Load PDF	
10	22/10/18 10:53	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	29/03/18 08:49	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18005785/APB3Q2

Date: 22/10/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No: SKL2840K

Insured Vehicle No: SHA4405P

Date of Loss: 23/03/2018

Nature of Claim:

TP

Claim No: MCT18030735

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKL2840K

Make & Model: VOLVO XC60, 2.0 T5 (A)

Reg. Date: 23/10/2013 (Man. Year: 2013)

Colour: Bronze

Engine Capacity: 1999 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: B4204T71154228

Chassis No: YV1DZ47HBE2524622

Odometer: 47291 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/60 R18

Rear Tyre Size: 235/60 R18

Front Left Side: Continental 6 mm

Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,935.50	7,619.95	7,315.55	48.98
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,080.00	880.00	2,200.00	71.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,015.50	8,499.95	9,515.55	52.82
Approved Total (Overridden) (S\$)		6,800.00		
Nett Amount (S\$)	18,015.50	6,800.00	11,215.50	62.25
+ Loss of Use (5.0 x S\$100.00/day) (S\$)		500.00		
		(S\$) 7,300.00		
Liabie Amount (85.00%) (S\$)		6,205.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		6,212.45		
Global Sum Settlement (S\$)		6,200.00		

INSPECTION

Date of Assignment: 28/03/2018

Date Inspected: 28/03/2018 Inspected At:

New Hock Teck Motor Pte Ltd (HQ)
1 Kaki Bukit Ave 6, Blk C #01-43
Autobay@Kaki Bukit
Singapore 417883

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 04 Jun 2018)
Parts: M1-SUV	VOLVO XC60 2.0 T5 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKL2840K)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BONNET	Not Necessary	3,156.10 F	*- FL
2	1	*FRONT HEAD LAMP	N/S Cut	4,190.00 F	*2,095.00 FL
3	2	*FRONT HEAD LAMP LOWER BRACKET	Cracked	176.80 F	*176.80 FL
4	1	*FRONT BUMPER	Deformed	1,624.20 F	*1,624.20 FL
5	10	*FRONT BUMPER CLIP	Necessary	65.00 F	*30.00 FL
6	2	*FRONT BUMPER SIDE RETAINER	Necessary	177.40 F	*177.40 FL
7	1	*FRONT BUMPER NUMBER PLATE	Bent	50.00 F	*50.00 FL
8	1	*FRONT BUMPER LOWER CENTRE GARNISH	Cut	171.80 F	*171.80 FL
9	2	*FRONT BUMPER LOWER SIDE GARNISH COVER	Cut	160.80 F	*160.80 FL
10	1	*FRONT BUMPER INNER GARNISH	Deformed	216.90 F	*216.90 FL
11	1	*FRONT BUMPER REINFORCEMENT	Bent	1,226.40 F	*1,226.40 FL
12	1	*FRONT BUMPER LOWER SPOILER	Deformed	647.70 F	*647.70 FL
13	1	*FRONT L/H BUMPER FOG LAMP	Cracked	487.00 F	*487.00 FL
14	1	*FRONT L/H BUMPER WIPER NOZZLE COVER	Deformed	35.70 F	*35.70 FL
15	1	*FRONT L/H BUMPER WIPER NOZZLE & BRACKET ASSY	Damaged	121.00 F	*121.00 FL
16	1	*FRONT GRILLE	Cut	745.30 F	*745.30 FL
17	1	*FRONT GRILLE EMBLEM LOGO	Necessary	55.00 F	*55.00 FL
18	1	*FRONT SUPPORT PANEL	Not Necessary	1,240.70 F	*- FL
19	1	*FRONT SUPPORT PANEL TOP COVER	Not Necessary	387.70 F	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	14,935.50	8,021.00
- List Item Discount on L Items 0.00/5.00% (\$\$)	0.00	401.05
Total Parts (\$\$)	14,935.50	7,619.95

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & REFIT AIR-CON CONDENSER ,RADIATOR ,FAN MOTOR & TOP UP GAS	New	450.00	0.00
2	TO CHECK WIRING	New	80.00	30.00
3	TUFF KOTE	New	150.00	0.00
4	PANEL BEATING	New	1,400.00	400.00
5	SPRAY PAINTING	New	1,000.00	450.00
Gross Labour Cost (S\$)			3,080.00	880.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >