

Surveyor:

MAH

DOI:

ASSIGNMENT

05/04/18

Date / Time:

28/3/18

Registered in Merimen:

26/3/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJZ 570R

Name of Insured:

WE WAI TUE

Insured Tel No.:

HP:

86748163

Excess Sec II :S\$

D.O.A:

28/3/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

7147544248551

Policy No.:

7003417-07

Make / Model:

PROTON

Place of Accident:

PIE EXIT TO WRMIE RD TRPS  
THOMSON RD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

Final? Yes / No

SUN 4444X



INSRS:

WSP:

Tel:

Liability:

RMKS:

Lito  
RMC

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time	STAGE	DATE / PIC
7/4/18	Non-Reporting ltr (1st):	
7/4/18	Non-Reporting ltr (2nd):	
7/4/18	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost: P/P	S\$ 500.00	(2 days) Reduction: 16 %
FINAL SETTLEMENT	Date/Time: 19/10/18	Confirm with: VICONICK
Final Liability:	% 50	(Agreed / Assessed) BOLA S/N No.: NIL
Repair Cost: \$555.00	S\$ 267.80	
Loss of Rental (LOR):	S\$ -	( days)
Loss of Use (LOU):	S\$ 90.00	(560 x 3 days)
Loss of Income (LOI):	S\$ -	( \$ x days)
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>		[Tick only one]
GIA/LTA Search	S\$ 2.00	
Medical:	S\$ -	
Disbursement:	S\$ -	(e.g. Tow / Independent)
Legal Cost:	S\$ -	
Total:	S\$ 359.80	Global Sum S\$: 350.00
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	S\$ 350.00	Name 1: CITY AUTO PRT LTD
Payee 2: (Strike if N.A.)	S\$ -	Name 2: -
Payee 3: (Strike if N.A.)	S\$ -	Name 3: -



REF:

M

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop no/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

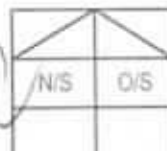
Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 2 days Res: Yes or No

Lum Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No

SLN147147X

Yr Regn: MAY / 17

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

ARANDA VESSEL cc 1496

Colour:

P white

A/C

Insured / Std / NI / NA

Sp Reading

12967.

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

24 31225910

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/30/R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

DUN

Front

Rear

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

23/03/2018

D.O.I.

5/4/2018

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

HS Body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

P/B (Labour) \$900.00  
CRS: \$100.00/16%

Core (Labour): \$535.00

LOU : \$120.00 (2 x 60)

SUBTOTAL : \$655.00

250% : \$327.50

Gst : \$2.00

\$329.50

Date/Time: File Pass In?

☐

Prel. Report

11

☐

Final Report

Date/Time: File Return In?

21

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1) S + RS \$

2) Phone

3) Other

4)

TOTAL

Report Format:

Lump Sum / I.B.I: (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech Invs (\$)

☐

Weekend (\$)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18005782/mb3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 28-03-2018



Code : AIG

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJZ 570R	Veh. Inspected	SLN 4949X
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/03/2018

### 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

### 4. Description of Damages

--

### 5. General Information

Accident Date	23/03/2018	Inspection Date	
Survey held at	CITY AUTO PTE LTD BLK 8, SIN MING IND. ESTATE #01-60/62 SIN MING ROAD SINGAPORE 575643.		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



# CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

**Estimate : QUOT201803-000760(00)**

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY

SINGAPORE 079120

Attention: Loo Say Chye Joachim

Contact : 96935714

Fax No. : 68357416

Date : 28/03/2018

Vehicle No : SLN4949X

Make/Model : HONDA VEZEL HYBRID 1.5RS  
AUTO

Mileage (km) : 0

Chassis No : RU31225910

Accident Date : 23/03/2018 00:00:00

Claim No : SJZ570R

Reference : SLN4949X

Policy No : 5090858900

S/No	Particular	Quantity	Unit Price	Amount S\$
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## LABOUR :

\*To repair and respray rear fender and rear door

1.0

600.00

600.00

600.00

STW/2

~~Not Author~~  
~~Lab Only~~

2w days

Not Author  
Lab Only

2w days  
5/4/2018

LEE ANTON MA

2w days

Consultants hence notify  
owner of the following:  
- before/after spray painting  
- damaged part(s) during resurvey  
- repairs are subject to confirmation  
- survey is on a "Without Prejudice" basis  
- legal modification(s) is allowed  
- elementary item(s) must be resurveyed and  
- subject to final approval from Insurance Company  
Acknowledged by Repairer  
Date:

E. & O.E.

Total S\$

600.00

GST 7% S\$

42.00

Amount Due S\$

642.00

MA

for CITY AUTO PTE LTD

## Bevan Lim (LKK Auto)

---

**From:** Bevan Lim (LKK Auto)  
**Sent:** Monday, 9 April 2018 11:23 AM  
**To:** 'City Auto'  
**Cc:** Admin A; Shu Pei (LKKAuto); Vic (LKKAuto)  
**Subject:** RE: Liability for SLN4949X Your ref: SJZ570R Our ref: SLN4949X D.O.A: 23/03/2018  
\*\*\*LKK REF:CC4/AIG18005782/mb3  
**Attachments:** SJZ 570R GIA.pdf

### WITHOUT PREJUDICE

Your Ref: SLN4949X  
Our Ref : CC4/AIG18005782/mb3

Dear Sir/Madam,

### ACCIDENT INVOLVING SJZ 570R (AIG) & SLN 4949X ON 23/03/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear / our Insured is disputing for the above mentioned case. Our insured also filing Third Party claim against your client's insurer. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

**From:** Shu Pei (LKKAuto)  
**Sent:** Monday, 9 April 2018 9:22 AM  
**To:** City Auto <cityauto@singnet.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>  
**Subject:** RE: Liability for SLN4949X Your ref: SJZ570R Our ref: SLN4949X D.O.A: 23/03/2018 \*\*\*LKK  
REF:CC4/AIG18005782/mb3

Dear Vronica,

Thank you for your email.

*Dear Bevan,*

*For your information and necessary action please.*

Thank you.

*To check availability of the case handler , you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** City Auto [<mailto:cityauto@singnet.com.sg>]  
**Sent:** Monday, 9 April 2018 9:15 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** Liability for SLN4949X Your ref: SJZ570R Our ref: SLN4949X D.O.A: 23/03/2018

Dear Sir,

Please let us know what is the liability for this case?

Kindly check and revert to us.

Thank you.

**Best Regards,**

*Vronica Law*

*City Auto Pte Ltd*

*Blk 8 Sin Ming Industrial Estate,*

*#01-60/62 Sin Ming Road,*

*Singapore 575643*

*Tel : 6453 1235*





## Bevan Lim (LKK Auto)

---

**From:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Sent:** Monday, 4 June 2018 11:57 AM  
**To:** Bevan Lim (LKK Auto)  
**Cc:** Vic (LKKAuto); Admin A  
**Subject:** RE: Your Ref: TP / 3475442485SG Our Ref: CC4/AIG18005782/M1mb3 ACCIDENT INVOLVING SJZ 570R AND SLN 4949X ON 23/03/2018

**Importance:** High

Dear Bevan,

The video did not capture the collision between both vehicles. What was observed that both vehicles were travelling side to side moments before the accident.

Since TP made police report, is there any PIR?

thank you,

PLEASE NOTE THAT CONTENTS OF THIS EMAIL SHOULD NOT BE CONSTRUED AS ANY ADMISSION OF LIABILITY ON THE PART OF OUR INSURED AND/OR INSURERS. WE HEREBY MAINTAIN FULL RESERVATION OF RIGHTS AND ALL DEFENCES AVAILABLE TO US

**Saliha Syed Yusoff**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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---

**From:** Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]  
**Sent:** Friday, May 11, 2018 5:33 PM  
**To:** Syed-Yusoff, Saliha  
**Cc:** Vic (LKKAuto); Admin A  
**Subject:** Your Ref: TP / 3475442485SG Our Ref: CC4/AIG18005782/M1mb3 ACCIDENT INVOLVING SJZ 570R AND SLN 4949X ON 23/03/2018

Your Ref: **TP** / 3475442485SG  
Our Ref: CC4/AIG18005782/M1mb3

Dear Sir/Madam,

**ACCIDENT INVOLVING SJZ 570R AND SLN 4949X ON 23/03/2018**

We refer to the above matter.

We have received TP video footage.

Due to the large size of the video we forwarded a copy of the video via Despatch to your office.

We have spoken to the insured and insured disputed to settle the matter. Attached email for your reference.

Kindly let us have your instructions.

Thank you.

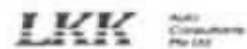
Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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## Vic (LKKAuto)

---

**From:** Vic (LKKAuto)  
**Sent:** Friday, 19 October, 2018 10:35 AM  
**To:** city auto  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** RE: LOD for SLN4949X Your ref: CC4/AIG18005782/M1hb3 Our ref: SLN4949X  
ACCIDENT INVOLVING SJZ 570R & SLN 4949X ON 23/03/2018 LKK REF  
CC4/AIG18005782/M1hb3

Without Prejudice

Dear Mrs Quak,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, we are prepared to accept your offer of global sum of **\$350.00** (all in) to settle your client's claim.

We will now close this matter for payment processing.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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LKK  
Auto  
Consultants  
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---

**From:** city auto [mailto:[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)]  
**Sent:** Friday, 28 September, 2018 5:26 PM  
**To:** Vic (LKKAuto)  
**Subject:** FW: LOD for SLN4949X Your ref: CC4/AIG18005782/M1hb3 Our ref: SLN4949X ACCIDENT INVOLVING SJZ 570R & SLN 4949X ON 23/03/2018 LKK REF CC4/AIG18005782/M1hb3

Dear Vic,

As spoken, since your client was reporting only, can we settle at globalsum of \$350.00

Best Regards,

Mrs. Quak  
City Auto Pte Ltd  
Blk 8 Sin Ming Industrial Estate  
#01-58/60/62 Singapore 575643  
Tel: +65-6453 1235 ( 6 Line)  
Fax: +65-6453 7944  
Email: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)

---

**From:** City Auto <[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)>  
**Sent:** Friday, September 28, 2018 5:16 PM  
**To:** City Auto <[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)>  
**Subject:** FW: LOD for SLN4949X Your ref: CC4/AIG18005782/M1hb3 Our ref: SLN4949X ACCIDENT INVOLVING SJZ 570R & SLN 4949X ON 23/03/2018 LKK REF CC4/AIG18005782/M1hb3

**From:** Vic (LKKAUTO) [<mailto:vic@lkkauto.com>]  
**Sent:** Friday, 28 September, 2018 10:27 AM  
**To:** City Auto  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: LOD for SLN4949X Your ref: CC4/AIG18005782/M1hb3 Our ref: SLN4949X ACCIDENT INVOLVING SJZ 570R & SLN 4949X ON 23/03/2018 LKK REF CC4/AIG18005782/M1hb3

Without Prejudice

Dear Vronica,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, our principal is in the view that both parties should share equal liability in view of no concrete evidence. We have our principal's mandate and we offer settlement as below:

Cost of Repair (w/gst)	\$	535.00
Loss of Use (\$60 x 2 days)	\$	120.00
	<i>Subtotal</i>	<i>\$ 655.00</i>
	50%	<u>\$ 327.50</u>
GIA Search Fee	\$	<u>2.00</u>
<b>TOTAL</b>	<b>\$</b>	<b>329.50</b>

Kindly confirm acceptance for payment processing.

The above amount is to be made payable to CITY AUTO PTE LTD.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** Vic (LKKAuto)

**Sent:** Thursday, 19 July, 2018 3:49 PM

**To:** City Auto

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: LOD for SLN4949X Your ref: CC4/AIG18005782/M1mb3 Our ref: SLN4949X ACCIDENT INVOLVING SJZ 570R & SLN 4949X ON 23/03/2018 LKK REF CC4/AIG18005782/M1mb3

Without Prejudice

Dear Vronica,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Meanwhile, please forward to us a copy of the PIR if available.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** City Auto [<mailto:cityauto@singnet.com.sg>]

**Sent:** Thursday, 19 July, 2018 10:47 AM

**To:** Vic (LKKAuto)



# CITY AUTO PTE LTD

*One Stop Automotive Solutions*  
BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9823 9898  
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

*AK*

Your ref: CC4/AIG18005782/mb3  
Our ref: SLN4949X

19/07/2018

WITHOUT PREJUDICE

Attn: Motor Claim Dept

AIG ASIA PACIFIC INSURANCE PTE. LTD  
NO. 78  
SHENTON WAY  
SINGAPORE 079120

Dear Sir/Mdm,

**Accident involving SLN4949X and SJZ570R on 23/03/2018**

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- GIA report of SLN4949X with police report
- Repair tax invoice
- Letter of authorization
- GIA search receipt

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$ 535.00
Loss of use (3 Days x \$100.00)	:	S\$ 300.00
LTA Search Fee	:	S\$ 2.00
		<u>S\$ 837.00</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

*YV*

Vronica Law (Claim dept.)  
Tel: 6453 1235  
Fax: 64537944  
Email: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC4/AIG18005782/M1mb3**

12 APRIL 2018

**LEE WAI TUCK**  
BLK 323B SENGKANG EAST WAY -  
#06-561  
SINGAPORE 542323

Dear Sir/Madam,

**ACCIDENT INVOLVING SJZ 570R AND SLN 4949X ON 23/03/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **24/04/2018**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Bevan Lim  
Case Handler  
DID: 6749 4274  
FAX: 6741 4108  
Email: [Bevanlim@lkkauto.com](mailto:Bevanlim@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



# CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-80/82, SIN MING ROAD, SINGAPORE 575643.  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9828 9898  
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

## RE: LETTER OF AUTHORIZATION

Name of owner: LOO SAI CHYE TIONG(HY) NRIC: S7640908J

Address: 9 BISHAN STREET 15 # 03-12 SINGAPORE 575909

Name of Driver: LOO SAI CHYE TIONG(HY) NRIC: S7640908J

Address: 9 BISHAN STREET 15 # 03-12 SINGAPORE 575909

Accident on 23/05/2011 Involving S3Z 570R and SLN 4944X

At/along PIC EXIT TOWARDS IOHIE ROAD

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle HONDA VEZEL at my/our request I/We the above owner of Motor Vehicle No: SLN 4944X do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: 

Name: \_\_\_\_\_

Date: \_\_\_\_\_

CITY AUTO PTE LTD  
Blk 8 Sin Ming Road  
Witness Signature: #01-58/80/82 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1235 Fax: 6453 7944  
(Claims Section)

Name: \_\_\_\_\_

Date: \_\_\_\_\_



**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, CITY AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 350.00 (Repair cost), \$ 0.00 (Loss of Rental/Use), \$ 0.00 (Disbursement) for vehicle no. SLN4949X that was damaged pursuant to the accident which occurred on 23/05/2013 (date) along/at PIE EXIT TOWARDS LURNIE ROAD (location) involving vehicles no/s. SIZ570R. This is pursuant to the inspection conducted on 05/04/2013.

We/I confirm that we/I are/am authorized by the owner LOO SAY CHYE JOACHIM ("the third party claimant") of vehicle no. SLN4949X to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLN4949X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19<sup>th</sup> (day) of October (month) 2013 (year)



Signed by appointed surveyor

CITY AUTO PTE LTD  
Blk 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1251 Fax: 6453 7944  
(Claims Section)

Signed by "the workshop" (with chop)



# CITY AUTO PTE LTD

*One Stop Automotive Solution*

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AIG ASIA PACIFIC INSURANCE PTE. LTD  
NO. 78  
SHENTON WAY  
SINGAPORE 079120

Attention: Motor Claim Department

Contact : 64193000

Fax No. : 68357416

## TAX INVOICE

Tax Invoice : I2018-005100

Date : 19/07/2018

Vehicle No. : SLN4949X

Make / Model : HONDA VEZEL HYBRID 1.5RS  
AUTO

Mileage (km) : 0

Chassis No. : RU31225910

Accident Date : 23/03/2018

Claim No. : CC4/AIG18005782/mb3

Reference : JO201803-0803

Policy No. : 5090858900

S/No. Particular	Quantity	Unit Price	Amount
		S\$	S\$
LABOUR :			
*To repair and respray rear fender and rear door		500.00	500.00
LABOUR Total S\$:			500.00

Total S\$: 500.00

GST @ 7% S\$: 35.00

Grand Total S\$: 535.00

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

**Thank You For Your Business !**



RECORDS MANAGEMENT CENTRE

## GENERAL INSURANCE ASSOCIATION OF SINGAPORE

### RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

## Third Party Insurer Enquiry

Our Ref No: GR-18-046816

Date of Request: 28/03/2018

Your Ref No: Online Purchase

City Auto Pte Ltd  
160 Sin Ming Drive #05-01,  
Sin Ming AutoCity,  
Singapore 575722

Dear Sir/Madam,

Enquiry Date 28/03/2018  
Enquiry By Jason Quak Leng Hui  
TP Vehicle No. SJZ570R  
Accident Date 23/03/2018

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJZ570R	AIG Asia Pacific Insurance Pte. Ltd.	25/10/2017-24/10/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF  
SINGAPORE**

**RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-046816

Date of Request: 28/03/2018

Your Ref No: Online Purchase

City Auto Pte Ltd  
160 Sin Ming Drive #05-01,  
Sin Ming AutoCity,  
Singapore 575722

Dear Sir/Madam,

Enquiry Date 28/03/2018  
Enquiry By Jason Quak Leng Hui  
TP Vehicle No. SJZ570R  
Accident Date 23/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING


Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	29 Mar 2018 <a href="#">Edit Reg</a>		28 Mar 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$500.00</b> <a href="#">Edit Estimates</a>	<b>S\$500.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	Lee Wei Tuck, ID: S1525263D								
Main Claimant:	LOO SAY CHYE JOACHIM, ID: S7640908J								
Vehicle Reg. No.:	SLN4949X	Date of Loss:	23/03/2018 17:00 - :59 [10 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3475442485SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SJ2570R	Policy No. (Claimant):	509858900						
		Excess:							
Repairer:	City Auto Pte Ltd ( Sin Ming) (HQ) Block 8 Sin Ming Road #01-58/60/62 Sin Ming Est, 575643 Sin Ming - Tel: 64531235								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 09/04/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLN4949X (3475442485SG)  
[SJZ570R]  
TP  
LOO SAY CHYE JOACHIM  
Mar 23 2018 5:00PM  
[Lee Wei Tuck]  
City Auto Pte Ltd ( Sin Ming)

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	11/06/18 16:01	Video - Accident from claimant part 2												<input type="button" value="1"/>	Load MP4					
2	11/06/18 16:01	Video - Accident from claimant part 1												<input type="button" value="1"/>	Load MP4					
Letters/Correspondences															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement - Payment Breakdown												<input type="button" value="1"/>	Edit					
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	19/07/18 15:36	Chassis Number												<input type="button" value="1"/>	Load JPG		<input checked="" type="checkbox"/>			
2	19/07/18 15:36	Odometer Reading												<input type="button" value="1"/>	Load JPG		<input checked="" type="checkbox"/>			
3	19/07/18 15:36	General View												<input type="button" value="1"/>	Load JPG		<input checked="" type="checkbox"/>			
4	19/07/18 15:36	General View												<input type="button" value="1"/>	Load JPG		<input checked="" type="checkbox"/>			
5	19/07/18 15:36	General View												<input type="button" value="1"/>	Load JPG		<input checked="" type="checkbox"/>			
6	19/07/18 15:36	General View												<input type="button" value="1"/>	Load JPG		<input checked="" type="checkbox"/>			
7	19/07/18 15:36	General View												<input type="button" value="1"/>	Load JPG		<input checked="" type="checkbox"/>			
8	19/07/18 15:36	General View												<input type="button" value="1"/>	Load JPG		<input checked="" type="checkbox"/>			
9	19/07/18 15:36	General View												<input type="button" value="1"/>	Load JPG		<input checked="" type="checkbox"/>			
10	19/07/18 15:36	General View												<input type="button" value="1"/>	Load JPG		<input checked="" type="checkbox"/>			
11	19/07/18 15:36	General View												<input type="button" value="1"/>	Load JPG		<input checked="" type="checkbox"/>			
12	19/07/18 15:36	General View												<input type="button" value="1"/>	Load JPG		<input checked="" type="checkbox"/>			
13	19/07/18 15:36	General View												<input type="button" value="1"/>	Load JPG		<input checked="" type="checkbox"/>			
14	19/07/18 15:36	General View												<input type="button" value="1"/>	Load JPG		<input checked="" type="checkbox"/>			
15	19/07/18 15:36	General View												<input type="button" value="1"/>	Load JPG		<input checked="" type="checkbox"/>			
16	19/07/18 15:36	General View												<input type="button" value="1"/>	Load JPG		<input checked="" type="checkbox"/>			
17	19/07/18 15:36	General View												<input type="button" value="1"/>	Load JPG		<input checked="" type="checkbox"/>			
18	19/07/18 15:36	General View												<input type="button" value="1"/>	Load JPG		<input checked="" type="checkbox"/>			
19	19/07/18 15:36	General View												<input type="button" value="1"/>	Load JPG		<input checked="" type="checkbox"/>			
Documentation															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	28/03/18 16:59	EMAIL FROM AIG DD 28032018												<input type="button" value="1"/>	Load PDF					
2	28/03/18 16:59	TP ESTIMATE												<input type="button" value="1"/>	Load PDF					
3	28/03/18 16:59	TP GIA REPORT												<input type="button" value="1"/>	Load PDF					
4	09/04/18 17:29	TP ESTIMATE- MARKED												<input type="button" value="1"/>	Load PDF					
5	24/10/18 09:42	WORKSHOP INVOICE												<input type="button" value="1"/>	Load PDF					
6	24/10/18 09:42	AUTHORISATION TO ACT FORM												<input type="button" value="1"/>	Load PDF					
7	24/10/18 09:42	Release Voucher												<input type="button" value="1"/>	Load PDF					
8	24/10/18 09:42	GIA SEARCH												<input type="button" value="1"/>	Load PDF					
9	24/10/18 09:42	LETTER TO OI												<input type="button" value="1"/>	Load PDF					
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	29/03/18 11:59	OI GIA Report	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJZ570R (Insd veh)	Model:	HONDA VEZEL 1.5 (A)
	SLN4949X (TP veh)		
Date of Accident:	23/03/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No	
Repair Estimate	:	\$		642.00
Final Repair Cost	:	\$		350.00
Loss of Use	:	\$		3.00 days at \$60.00 per day
Rental (if any)	:	\$		days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		350.00

**Is Third Party Workshop GIA Registered?**    ☐ [ ] YES    ☒ [ X ] NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_ 50 \_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	City Auto Pte Ltd	:	350.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

24 Oct  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18005782/AHB3Q2

Date: 24/10/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

**Claimant Vehicle No :** SLN4949X

**Insured Vehicle No :** SJZ570R

Date of Loss: 23/03/2018

Nature of Claim: TP

Claim No: 3475442485SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLN4949X**

Make & Model: HONDA VEZEL, 1.5 (A)

Engine No: LEB5925922

Reg. Date: 05/05/2017 (Man. Year: 2016)

Chassis No: RU31225910

Colour: Pearl White

Odometer: 12967 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/50 R18

Rear Tyre Size: 225/50 R18

Front Left Side: Dunlop 8 mm

Rear Left Side: Dunlop 8 mm

Front Right Side: Dunlop 8 mm

Rear Right Side: Dunlop 8 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	600.00	500.00	100.00	16.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>600.00</b>	<b>500.00</b>	<b>100.00</b>	<b>16.67</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>42.00</b>	<b>35.00</b>	<b>7.00</b>	<b>16.67</b>
<b>Nett Amount (S\$)</b>	<b>642.00</b>	<b>535.00</b>	<b>107.00</b>	<b>16.67</b>
<b>+ Loss of Use (3.0 x S\$60.00/day) (S\$)</b>		180.00		
	(S\$)	715.00		
<b>Liabie Amount (50.00%) (S\$)</b>		<b>357.50</b>		
<b>+ Doc/Search Fee (S\$)</b>		2.00		
<b>Nett Liability (S\$)</b>		<b>359.50</b>		
<b>Global Sum Settlement (S\$)</b>		<b>350.00</b>		

### INSPECTION

Date of Assignment: 28/03/2018

Date Inspected: 05/04/2018 Inspected At:

City Auto Pte Ltd ( Sin Ming) (HQ)  
Block 8 Sin Ming Road #01-58/60/62 Sin  
Ming Est  
Singapore 575643

Estimated Period of Repair: 2.0 days

---

**Adjuster:** ADRIAN LING

**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPAIR AND RESPRAY REAR FENDER AND REAR DOOR	New	600.00	500.00
Gross Labour Cost (\$\$)			600.00	500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >