

Sating

CC 4/AIG1800 5778, R1pbh g

LKK:
IDAC:

Surveyor:

Rusni

DOI:

ASSIGNMENT

26/7/18

Date / Time:

Registered in Merimen:

26/7/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

FY 1292B

Name of Insured:

TAN HUAN KWEE

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

26/7/18

Is driver the owner?

(YES ☒ NO ☐

Nature of Accident:

If NO, Driver Name / Age:

DONDUAN TAN 70YR KM

Driver Tel No.:

(V/L ☒ YES / NO)

Claim No.:

199600942456

Policy No.:

20032004-04000

Make / Model:

KUNOW

Place of Accident:

KYE TMS LKY.

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

Final? Yes / No

SGP 947H



INSRS:

WSP:

Tel:

Liability:

RMKS:

xmya



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

5/14/18
MIT

SGP 947H - 20032004-04000 / 4000 - 26/7/18

FY 1292B - 20032004-04000 / 4000 - 26/7/18

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

S\$

(Agreed / Assessed) BOLA S/N No.:

If NO or B-28, Ass. Ltr:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search:

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

1) Claim status: Normal/Reject/Private Settle (MP)

2) Report Format:

3) Survey fee:

\$250.00

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Submit Resume

REF: AIG

3925J

(COT XPIRY: 2021/ANR)

ASSIGNMENT

From: Date: 28/03/18

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SGF 9417H

at Workshop m/s

of BIK 1002, Bkt Merdih Lane 3#01-75

Insured

Policy No.

Claims No.

Sum Insured

Excess:

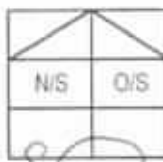
(Client's Record)

5pm

Make of Veh.

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GI& / FR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS /wp

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SGF 9417H Yr Regn: 2006 A/R

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: KIA CERATO 1.6 A cc 1599

Colour: R60 A/C: Insured / Std / NI / NA

Sp. Reading: 149310 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: KNAFE222365282258

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ Inorder / Jammed / Leaked / Burnt or

Brake: ☒ Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/50R16

R: 16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hankook

Front

Rear

R/Bal: 5 mm R/Bal: 5 mm

L/Bal: 5 mm L/Bal: 5 mm

D.O.A: 24/03/18 D.O.I: 28/03/18

Survey held at: YINHA

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Submit

US \$ 9w CRd \$ 1225.20 / 58% - excluded check items \$ 472.20.

Date/Time: File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time: File Return to?

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

Add Fee: ☐ Site Insp \$

☐ Interview \$

☐ Tech. Insp \$

☐ Weekend \$

1 \$ + R2 \$

1 Photos

1 Other

Report Format :

Lump Sum / I.B.I: \$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18005778/R1pb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 28-03-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	EY 1292B	Veh. Inspected	SGF 9417H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/03/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	24/03/2018	Inspection Date	28/03/2018
Survey held at	XINYA AUTO SERVICES PTE LTD BLK 1002 BUKIT MERAH LANE 3 #01-75 SINGAPORE 159719		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

XINYA AUTO SERVICES PTE LTD

Add: BLK 1002, BUKIT MERAH LANE 3 #01 -75, Singapore 159719 Tel: 6273 3810 Fax: 6278 7522
E-mail : xinyaauto@singnet.com.sg

Date : 27-Mar-18

Address : AZMAN BIN MOHD ARIFFIN
BLK 20 TEBAN GARDENS ROAD
11-109
SINGAPORE 600020

Reference : TP 1153/03/18
Vehicle No : SGF 9417H
Make/Model : KIA CERATO
Insurance Co. : DIRECT ASIA

RE : QUOTATION REPAIRS TO SGF 9417H FOR THIRD PARTY CLAIMS.

PARTS REQUIRED	QTY	AMT \$
1) REAR BUMPER	1	\$ 390.00 DE
2) REAR BUMPER RETAINER	2	\$ 50.00 XSVL
3) REAR ENFORCEMENT	1	\$ 404.00 ?
LIST PRICE TOTAL		\$ 844.00
LESS DISCOUNT 20%		\$ 168.80
LIST PRICE TOTAL AFTER LESS		\$ 675.20
4) REVERSE SENSOR	1	\$ 150.00 ?
NETT PRICE TOTAL		\$ 150.00
TOTAL PARTS COST		\$ 825.20

LABOUR AND MISCELLANEOUS CHARGES

1)	TO REMOVE & REPLACE REAR BUMPER, ENFORCEMENT AND TO PANEL BEAT BOOT COVER.	\$ 600.00 350 (3 DAYS)
2)	TO PUTTY & SPRAY PAINT REAR BUMPER AND BOOT COVER AND OTHER AFFECTED AREA.	\$ 600.00 400 (3 Panel)
3)	TO CHECK & RECTIFY WIRING & FIT REVERSE SENSOR.	\$ 100.00 60
LABOUR TOTAL		\$ 1,300.00
TOTAL ESTIMATED REPAIR COST		\$ 2,125.20

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Rasul
Hp 90010068
3 days
4/8
28/03/18 @ 1720
Resurvey after repair

Catherine Chong (LKK Auto)

From: Supramaniam, Darshene <Darshene.Supramaniam@aig.com>
Sent: Tuesday, 27 March, 2018 4:51 PM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Chan, Yoke Shi; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Fan, Winnie-LW; Md Ishak, Mohd Imran
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EY1292B & SGF9417H ON 24 MARCH 2018
Attachments: PRE-INSPECT SGF9417H.pdf

Hi,

Please refer to the enclosed request from XINYA AUTO SERVICES PTE LTD.

Claim no : 1996009934SG003
Case Owner : Wan Nur Saliha Binte Syed Yusoff

If you have any queries/concerns, please let us know.

Pls. arrange for pre-inspect on 28.03.18 at 9.45am (clients waiting)

Thank you.

Best Regards,

Darshene Supramaniam

AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto
Shared Services - Malaysia | Global Business Services

Level 12, Menara Worldwide, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +603 2719 6000 ext 100-2208 | Fax +603 2719 6150

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27/3/2018 @ 3:10pm

may veh not in.

28/3/2018 @ 5pm

Rasul

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 10 April 2018 5:35 PM
To: 'xinyaaauto@singnet.com.sg'
Cc: Admin A
Subject: Your ref: SGF 9417H *Our Ref: CC4/AIG18005778/R1pb3 [ACCIDENT INVOLVING EY 1292B(AIG) -> SGV 4205B(NTUC) -> SGF 9417H(Direct Asia) ON 24/03/2018]

Your ref: **SGF 9417H**

WITHOUT PREJUDICE

Our Ref: CC4/AIG18005778/R1pb3

Dear Sir/Madam,

ACCIDENT INVOLVING EY 1292B(AIG) -> SGV 4205B(NTUC) -> SGF 9417H(Direct Asia) ON 24/03/2018

We refer to the above matter.

Chain collision accidents: EY 1292B(AIG - 3rd car) -> SGV 4205B(NTUC-2nd car) -> SGF 9417H(Direct Asia-1st car)

As this is Chain collision accidents, kindly re-direct claim against NTUC income in accordance to MCF guideline.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Xinya Auto Services <xinyaauto@singnet.com.sg>
Sent: Wednesday, 11 April 2018 12:40 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your ref: SGF 9417H *Our Ref: CC4/AIG18005778/R1pb3 [ACCIDENT INVOLVING EY 1292B(AIG) -> SGV 4205B(NTUC) -> SGF 9417H(Direct Asia) ON 24/03/2018]

Dear Ms. Chew

We understand the frame work however is only a guideline, legally there is glaring evidence that both front vehicle had stopped and the first vehicle's report had absolved the 2nd vehicles liability.
We appreciate if you could give us AIG instructions as client is not agreeable. In the meantime we had already arrange for NTUC to inspect the first vehicle.

Thank you.

Regds
May

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, April 10, 2018 5:35 PM
To: xinyaauto@singnet.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: Your ref: SGF 9417H *Our Ref: CC4/AIG18005778/R1pb3 [ACCIDENT INVOLVING EY 1292B(AIG) -> SGV 4205B(NTUC) -> SGF 9417H(Direct Asia) ON 24/03/2018]

Your ref: **SGF 9417H** **WITHOUT PREJUDICE**
Our Ref: CC4/AIG18005778/R1pb3

Dear Sir/Madam,

ACCIDENT INVOLVING EY 1292B(AIG) -> SGV 4205B(NTUC) -> SGF 9417H(Direct Asia) ON 24/03/2018

We refer to the above matter.

Chain collision accidents: EY 1292B(AIG - 3rd car) -> SGV 4205B(NTUC-2nd car) -> SGF 9417H(Direct Asia-1st car)

As this is Chain collision accidents, kindly re-direct claim against NTUC income in accordance to MCF guideline.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Virus-free. www.avg.com

Hsiao Tong (LKKAuto)

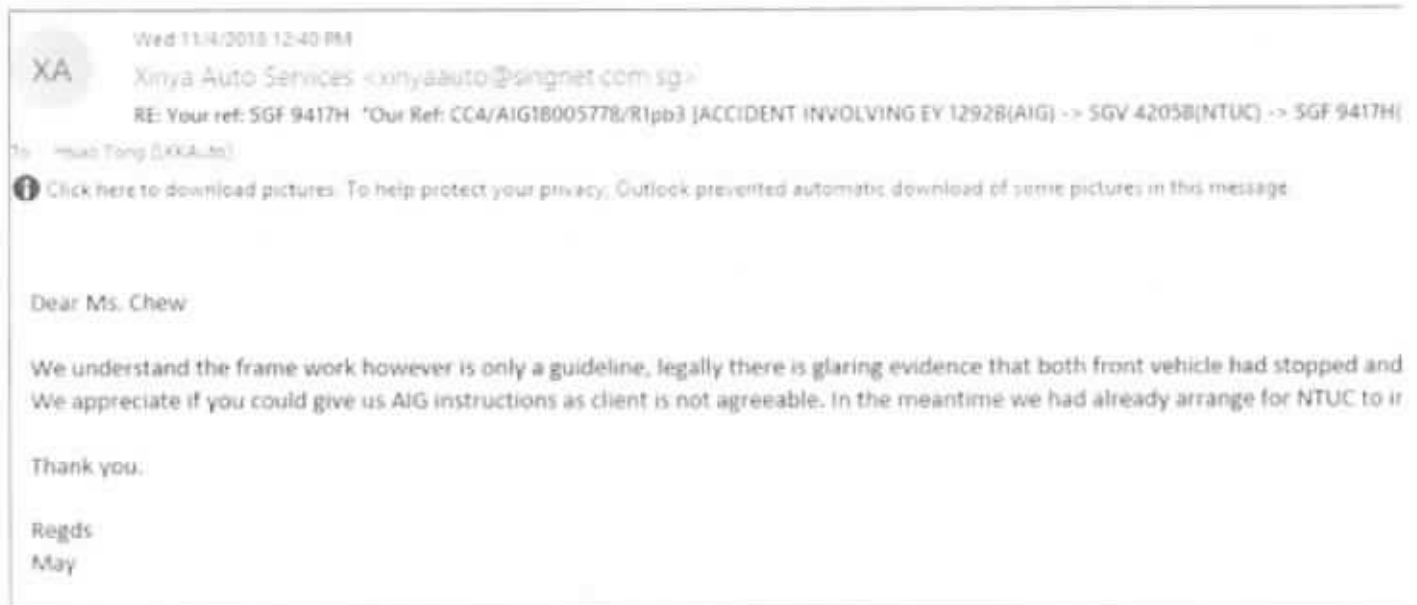
From: Hsiao Tong (LKKAuto)
Sent: Saturday, 21 April 2018 12:38 PM
To: 'Syed-Yusoff, Saliha'
Cc: CS A Team; Admin A
Subject: RE: AIG ref: 1996009934SG- 003 & 005 *LKK REF: CC4/AIG18005778/R1pb3

Hi Saliha,

Chain collision accidents: EY 12928(AIG - 3rd) -> SGV 4205B(NTUC - 2nd) -> SGF 9417H(Direct Asia - 1st)

As per instruction, we have informed third party(SGF 9417H) to re-direct the claim to NTUC. However third party disagreed on it. Kindly refer to the screenshot email below from third party repairer for your easy reference.

Kindly let us have your instruction.



Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 2 April 2018 10:58 AM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: AIG ref: 1996009934SG- 003 & 005

Hi Saliha,

Contents noted.

Chain collision accidents: EY 1292B(AIG) -> SGV 4205B(NTUC) -> SGF 9417H(Direct Asia)

Hi Shu Pei,

LKK Ref: CC4/AIG18005778/R1pb3

Kindly assist to inform TP wksp to re-direct the claim to SGV 4205B.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]

Sent: Monday, 2 April 2018 10:01 AM

To: CS A Team <cs-a@lkkauto.com>

Subject: AIG ref: 1996009934SG- 003 & 005

Hi Team,

We have received 2 claim notifications against OI policy.

As this is Chain collision accidents, please advise repairer to re-direct claim from SGF9417H against NTUC income in accordance to MCF guideline.

Search results are for your entire organization.
However, you may require additional access

Pending Adjuster Survey							
Claim Type	Branch	Claimant	Date of Loss	Claim No.	Policy No.	Person in Charge (Superior)	
TP	Express Fastlane Field Survey	*SGF9417H [EY1292B] [Tan Hian Kwee]	24/03/2018	1996009934SG		Syed-Yusoff, Saliha (Chong, Annie-PY)	Xinyi P
TP	Express Fastlane Field Survey	*SGV4205B SMOOTH DR [EY1292B] [Tan Hian Kwee]	24/03/2018			Syed-Yusoff, Saliha (Chong, Annie-PY)	Xinyi P

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Saliha Syed Yusoff
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tei +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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Hsiao Tong (LKKAUTO)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Monday, 23 April 2018 8:56 AM
To: Hsiao Tong (LKKAUTO)
Cc: CS A Team; Admin A
Subject: RE: AIG ref: 1996009934SG- 003 & 005 *LKK REF: CC4/AIG18005778/R1pb3

Hi Hsiao Tong,

please maintain, they pass to lawyer also, we will follow the same procedure.

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ADMISSION OF LIABILITY ON THE PART OF OUR INSURED AND/OR INSURERS. WE HEREBY
MAINTAIN FULL RESERVATION OF RIGHTS AND ALL DEFENCES AVAILABLE TO US

leave alert: 27/04/18 – 02/05/18

Saliha Syed Yusoff
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, April 21, 2018 12:38 PM
To: Syed-Yusoff, Saliha
Cc: CS A Team; Admin A
Subject: RE: AIG ref: 1996009934SG- 003 & 005 *LKK REF: CC4/AIG18005778/R1pb3

Hi Saliha,

Chain collision accidents: EY 1292B(AIG - 3rd) -> SGV 4205B(NTUC - 2nd) -> SGF 9417H(Direct Asia - 1st)

As per instruction, we have informed third party(SGF 9417H) to re-direct the claim to NTUC. However third party disagreed on it. Kindly refer to the screenshot email below from third party repairer for your easy reference.

Kindly let us have your instruction.



Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 2 April 2018 10:58 AM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: AIG ref: 1996009934SG- 003 & 005

Hi Saliha,

Contents noted.

Chain collision accidents: EY 1292B(AIG) -> SGV 4205B(NTUC) -> SGF 9417H(Direct Asia)

Hi Shu Pei,

LKK Ref: CC4/AIG18005778/R1pb3

Kindly assist to inform TP wksp to re-direct the claim to SGV 4205B.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]

Sent: Monday, 2 April 2018 10:01 AM

To: CS A Team <cs-a@lkkauto.com>

Subject: AIG ref: 1996009934SG- 003 & 005

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However, you may require additional access**

Pending Adjuster Survey

Claim Type	Branch	Claimant	Date of Loss	Claim No.	Policy No	Person in Charge (Superior)	
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TP	Express Fastlane Field Survey	*SGV4205B SMOOTH DR [EY1292B] [Tan Hian Kwee]	24/03/2018			Syed-Yusoff, Saliha (Chong, Annie-PY)	Xiny: p

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Saliha Syed Yusoff
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 23 April 2018 10:56 AM
To: 'Xinya Auto Services'
Subject: RE: Your ref: SGF 9417H *Our Ref: CC4/AIG18005778/R1pb3 [ACCIDENT INVOLVING EY 1292B(AIG) -> SGV 4205B(NTUC) -> SGF 9417H(Direct Asia) ON 24/03/2018]

Without Prejudice

Hi May,

We refer to your below email.

We have our principal instruction to maintain our position on this matter.

Chain collision accidents: EY 1292B(AIG – 3rd car) -> SGV 4205B(NTUC-2nd car) -> SGF 9417H(Direct Asia-1st car)

Kindly re-direct your client(SGF 9417H)'s claim against NTUC income in accordance to MCF guideline.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xinya Auto Services [mailto:xinyaauto@singnet.com.sg]

Sent: Wednesday, 11 April 2018 12:40 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: Your ref: SGF 9417H *Our Ref: CC4/AIG18005778/R1pb3 [ACCIDENT INVOLVING EY 1292B(AIG) -> SGV 4205B(NTUC) -> SGF 9417H(Direct Asia) ON 24/03/2018]

Dear Ms. Chew

We understand the frame work however is only a guideline, legally there is glaring evidence that both front vehicle had stopped and the first vehicle's report had absolved the 2nd vehicles liability.

We appreciate if you could give us AIG instructions as client is not agreeable. In the meantime we had already arrange for NTUC to inspect the first vehicle.

Thank you.

Regds

May

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, April 10, 2018 5:35 PM

To: xinyaauto@singnet.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: Your ref: SGF 9417H *Our Ref: CC4/AIG18005778/R1pb3 [ACCIDENT INVOLVING EY 1292B(AIG) -> SGV 4205B(NTUC) -> SGF 9417H(Direct Asia) ON 24/03/2018]

Your ref: **SGF 9417H**

WITHOUT PREJUDICE

Our Ref: CC4/AIG18005778/R1pb3

Dear Sir/Madam,

ACCIDENT INVOLVING EY 1292B(AIG) -> SGV 4205B(NTUC) -> SGF 9417H(Direct Asia) ON 24/03/2018

We refer to the above matter.

Chain collision accidents: EY 1292B(AIG - 3rd car) -> SGV 4205B(NTUC-2nd car) -> SGF 9417H(Direct Asia-1st car)

As this is Chain collision accidents, kindly re-direct claim against NTUC income in accordance to MCF guideline.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Mar 2018 Edit Reg		27 Mar 2018 00:00 Edit Adj Rpt	S\$900.00 Edit Estimates	S\$900.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Tan Hian Kwee, ID: S15257973								
Main Claimant:	AZMAN BIN MOHD ARIFFIN, ID: S11239253								
Vehicle Reg. No.:	SGF9417H	Date of Loss:	24/03/2018 17:00 - :59 [142 Months and 25 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1996009934SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	EY1292B	Policy No. (Claimant):	MT/00298233						
		Excess:							
Repairer:	Xinya Auto Services Pte Ltd (HQ) Blk 1002, #01-75, Bukit Merah Lane 3, 159719 Bukit Merah - Tel: 6270 3481								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	Direct Asia Insurance (Singapore) Pte Ltd (HQ) - Tel: 65322888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 09/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (29/03/2018): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGF9417H (1996009934SG)
[EY1292B]
TP
AZMAN BIN MOHD ARIFFIN
Mar 24 2018 5:00PM
[Tan Hian Kwee]
Xinya Auto Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	10/04/18 17:47	Odometer Reading														Load JPG	<input checked="" type="checkbox"/>			
2	10/04/18 17:48	Chassis Number														Load JPG	<input checked="" type="checkbox"/>			
3	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
4	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
5	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
6	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
7	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
8	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
9	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
10	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
11	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
12	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
13	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
14	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
15	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
16	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
17	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
18	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
19	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
20	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
21	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
22	10/04/18 17:48	General View														Load JPG	<input checked="" type="checkbox"/>			
Documentation															1 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	28/03/18 16:51	EMAIL FROM AIG DD 27032018														Load PDF				
2	28/03/18 16:51	WKSP NOTICE														Load PDF				
3	02/04/18 18:10	TP ESTIMATE- MARKED														Load PDF				
4	10/04/18 17:41	Email from Saliha dd 020418														Load PDF				
5	10/04/18 17:41	Email to TP_redirect dd 100418														Load PDF				
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)														Thumbnail	Print			
1	29/03/18 12:03	OI GIA Report														Load PDF				

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18005778/R1PB3Q2

Date: 13/02/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : SGF9417H

Insured Vehicle No : EY1292B

Date of Loss: 24/03/2018

Nature of Claim: TP

Claim No: 1996009934SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGF9417H

Make & Model: KIA CERATO, 1.6 EX (LD) (A)

Engine No: G4ED6H062380

Reg. Date: 27/04/2006 (Man. Year: 2005)

Chassis No: KNAFE222365282258

Colour: Red

Odometer: 149310 km

Engine Capacity: 1599 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/50 R16

Rear Tyre Size: 205/50 R16

Front Left Side: Hankook 5 mm

Rear Left Side: Hankook 5 mm

Front Right Side: Hankook 5 mm

Rear Right Side: Hankook 5 mm

The above values represent the remaining tyre tread's depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	825.20	312.00	513.20	62.19
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,300.00	810.00	490.00	37.69
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,125.20	1,122.00	1,003.20	47.20
Approved Total (Overridden) (S\$)		900.00		
Nett Amount (S\$)	2,125.20	900.00	1,225.20	57.65
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 27/03/2018

Date Inspected: 28/03/2018 Inspected At:

Xinya Auto Services Pte Ltd (HQ)
Blk 1002, #01-75, Bukit Merah Lane 3
Singapore 159719

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	390.00 FL	*390.00 FL
2	2		*REAR BUMPER RETAINER	Serviceable	50.00 FL	*- FL
3	1		*REAR ENFORCEMENT	*Check	404.00 FL	*- FL
4	1		*REVERSE SENSOR	*Check	150.00 FS	*- FS
					Sub Total (\$\$)	994.00 390.00
					- List Item Discount on L Items 20.00/20.00% (\$\$)	168.80 78.00
					Total Parts (\$\$)	825.20 312.00

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & REPLACE REAR BUMPER ,ENFORCEMENT AND TO PANEL BEAT BOOT COVER	New	600.00	350.00
2	TO PUTTY & SPRAY PAINT REAR BUMPER AND BOOT COVER AND OTHER AFFECTED AREA	New	600.00	400.00
3	TO CHECK & RECTIFY WIRING & FIT REVERSE SENSOR	New	100.00	60.00
Gross Labour Cost (S\$)			1,300.00	810.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >