

INS. CASE OWNER: Ming Yao

CC 6/AIG1800 5777, AFB39

LKK:

IDAC:

Surveyor:

Adnan

DOI:

ASSIGNMENT

27/7/18

Date / Time:

19/2/18

Registered in Merimen:

26/2/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SEW 499T

Name of Insured:

IAN ENH KUN

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

26/2/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

REGINA 400

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

67M 57870256

Policy No.:

20043761

Make / Model:

FIA

Place of Accident:

BKT TIMAH RO

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SUM 93900



INSRS:

WSP:

Tel:

Liability:

RMKS:

zero gravity



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

14/18

Berhan

SUM 93900 2 AM/4/180500/18 01-26/2/18

SEW 499T

OID coming out from slip road

24/2/18 to CID, told her based on video footage, liability is down against her, she agree to settle and waive the HED issue. See letter to OI.

RECEIVED 20 AUG 2018

Held after repair photo ✓

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / CIL:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

15/7/2018

CPR

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 3,200.00

(6 days)

Reduction: 62

%

Email

Call

FINAL SETTLEMENT

Date/Time:

6/8/2018

Confirm with:

Tittany

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

1

If NO or B 28, Ass. Lia:

Repair Cost:

SS 3,200.00

Loss of Rental (LOR):

SS 700.00

(7 days)

x 4100.00

Loss of Use (LOU):

SS -

(S x days)

Loss of Income (LOI):

SS -

(S x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS 7.45

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

7P

3) Survey fee:

\$320 + \$20

Total:

SS 3,907.45

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 3,907.45

Name 1:

Zero Gravity

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

CPR 14/8



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/AIG18005777/Anb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 28-03-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKW 499T	Veh. Inspected	SLM 9390D
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/03/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	26/03/2018	Inspection Date
Survey held at	ZERO GRAVITY 2 KAKI BUKIT AVE 2 #01-25 KAKI BUKIT AUTOHUB SINGAPORE 417921	

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



ZERO GRAVITY

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921

Tel: +65 67412845 Fax No: +65 67412170

Email: zero_gravity@singnet.com.sg

Buss.Reg.No.: 52888887X

Attn: KANTAN

QUOTATION

No : QT-000128

AIG ASIA PACIFIC INSURANCE PTE. LTD

78 SHENTON WAY

#07-16 AIG BUILDING

SINGAPORE 079120

Attention: Motor Claim Department

TEL : 64193000

FAX :

Your Ref. : SKW499T
 Vehicle No. : SLM9390D
 Make & Model : TOYOTA C-HR
 Chasis No. : ZYX102006216
 Engine No. : 2ZR8015055
 Accident Date : 26-03-2018
 Policy No. : D-17087740MVPC
 Date : 27-03-2018
 Page : 1 of 2

Bevan.

Thank you for your inquiry. We are pleased to submit our quote as follows:

Item	Description	Qty	U/ Price S\$	Amount S\$
1	DOOR (R/H/R) <i>Repis</i>	1.0 PCS	1,104.95	1,104.95 X
2	DOOR ANTI SPLASH PLASTIC SEAL	1.0 PCS	114.00	114.00 ✓
3	DOOR WEATHER STRIP (R/H/R) <i>Not</i>	1.0 PCS	182.95	182.95 X
4	PROTECTOR (DOOR) (R/H/R) <i>at</i>	1.0 PCS	223.00	223.00 ✓
5	SIDE SKIRT (R/H) <i>at</i>	1.0 PCS	333.10	333.10 ✓
6	FENDER (R/H/R) <i>Repis</i>	1.0 PCS	667.10	667.10 X
7	FENDER INNER GARNISH (R/H/R) <i>from</i>	1.0 PCS	160.00	160.00 X
8	FENDER INNER GARNISH CLIP	5.0 PCS	9.90	49.50 ✓
9	PROTECTOR (FENDER) (R/H/R) <i>at</i>	1.0 PCS	181.90	181.90 ✓
10	REAR BUMPER <i>torn</i>	1.0 PCS	666.35	666.35 ✓
11	REAR BUMPER LIP <i>Not</i>	1.0 PCS	385.00	385.00 X
12	BUMPER CLIP <i>Not</i>	8.0 PCS	8.50	68.00 30
13	BUMPER SIDE RETAINER (R/H/R) <i>New</i>	1.0 PCS	121.35	121.35 ✓
14	WHEEL BEARING (R/H/R) <i>Damaged</i>	1.0 PCS	540.00	540.00 ✓
15	KNUCKLE (REAR) R/H <i>But</i>	1.0 PCS	485.00	485.00 ✓
16	UPPER ARM (R/H/R) <i>Not</i>	1.0 PCS	443.10	443.10 X
17	LOWER ARM (R/H/R) <i>But</i>	1.0 PCS	475.00	475.00 ✓
18	LOWER LINK (REAR) <i>from</i>	1.0 PCS	230.10	230.10 X
19	THRUST ARM (R/H/R)	1.0 PCS	223.10	223.10 X
20	SHOCK ABSORBER (R/H/R) <i>Not</i>	1.0 PCS	231.30	231.30 X
21	SHOCK ABSORBER MOUNTING (REAR) R/H <i>Not</i>	1.0 PCS	122.95	122.95 X
22	STABILIZER BAR (REAR) <i>Not</i>	1.0 PCS	236.10	236.10 X
23	STABILIZER LINKAGE (REAR) R/H	1.0 PCS	121.10	121.10 X
24	Discount 25 %			-1,841.24
25	SubTotal (L)			5,523.71
26	TYRE (R/H/R) <i>Not</i>	1.0 PCS	180.00	180.00 X

3055.70

2291.77



ZERO GRAVITY

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921

Tel: +65 67412845 Fax No: +65 67412170

Email: zero_gravity@singnet.com.sg

Buss.Reg.No.: 5288887X

Attn: Barian

QUOTATION

No : QT-000128

AIG ASIA PACIFIC INSURANCE PTE. LTD

78 SHENTON WAY

#07-16 AIG BUILDING

SINGAPORE 079120

Attention: Motor Claim Department

TEL : 64193000

FAX :

Your Ref. : SKW499T
 Vehicle No. : SLM9390D
 Make & Model : TOYOTA C-HR
 Chassis No. : ZYX102006216
 Engine No. : 2ZR8015055
 Accident Date : 26-03-2018
 Policy No. : D-17087740MVPC
 Date : 27-03-2018
 Page : 2 of 2

Thank you for your inquiry. We are pleased to submit our quote as follows:

Item	Description	Qty	U/ Price	Amount
			S\$	S\$
27	SPORT RIM (R/H/R) <i>ut</i>	1.0 PCS	300.00	300.00 ✓
28	SubTotal (S)			480.00
29	TO COMPUTERISE ADJUST WHEEL ALIGNMENT	1.0 X		100.00 <i>20</i>
30	TO CHECK UNDERCARRIAGE AND REPALCE DAMAGED PARTS	1.0 X		250.00 <i>130</i>
31	TO PROVIDE UNDER TURFCODE	1.0 X		150.00 X
32	TO REMOVE, TRANSFER & INSTALL RELATED COMPONENT	1.0 X		250.00 <i>60</i>
33	PANEL BEATING & REPLACING OF THE ABOVE	1.0 X		1,000.00 <i>50</i>
34	TO PUTTY AND RE-SPRAY AFFECTED PORTION	1.0 X		750.00 <i>60</i>
35	SubTotal (LABOUR)			2,500.00

1420

3216

06 Apr

total: 4011.77

L/S: 3.2K

06 days

SINGAPORE DOLLAR EIGHT THOUSAND FIVE HUNDRED THREE AND CENTS SEVENTY ONE ONLY

E. & O.E

Total S\$ 8,503.71

Discount S\$ 0.00

Net Total S\$ 8,503.71

ZERO GRAVITY

Terms: C.O.D.

Customer's Signature/Co. Stamp

the Repairer of the following:

Any claim for rectification free of cost of such work, no claim for loss consequential or otherwise being admissible. Any objections to the validity of these charges must be made seven (7) days from the date of this invoice otherwise if is assumed that this bill is accepted as correct.

- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 13 August 2018 3:53 PM
To: 'Zero Gravity'
Cc: Hsiao Tong (LKKAuto)
Subject: RE: DV RE: SLM9390D & SKW499T; Our Ref: CC6/AIG18005777/Afb3
Importance: High

Dear Tiffany,

We refer to the below email and the contents were duly noted.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Zero Gravity [mailto:zero_gravity@singnet.com.sg]
Sent: Monday, 13 August 2018 3:44 PM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: DV RE: SLM9390D & SKW499T; Our Ref: CC6/AIG18005777/Afb3

Dear Poh Kin

Please check attachment
Kindly let us have your reply asap.
Thanks & Best regards

Have a good day!

Tiffany
Zero Gravity
2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub
Singapore 417921
Tel: 6741 2845/6747 7100

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 6 August 2018 1:37 PM
To: 'Zero Gravity'
Cc: Hsiao Tong (LKKAUTO)
Subject: DV RE: SLM9390D & SKW499T; Our Ref: CC6/AIG18005777/Afb3
Attachments: DV SLM 9390D.pdf

Importance: High

WITHOUT PREJUDICE

Our Ref: CC6/AIG18005777/Afb3
Your Ref: SLM 9390D

Dear Tiffany,

ROAD TRAFFIC ACCIDENT INVOLVING SKW 499T AND SLM 9390D ON 26.03.2018

We refer to the above matter and our tele conversation.

We thank you for your acceptance.

Please duly sign the DV enclosed and return with Rental Agreement and Tax invoice for payment processing.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
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From: Poh Kin (LKKAuto)
Sent: Wednesday, 1 August 2018 1:53 PM
To: 'Zero Gravity' <zero_gravity@singnet.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SLM9390D & SKW499T
Importance: High

WITHOUT PREJUDICE

Our Ref: CC6/AIG18005777/Afb3
Your Ref: SLM 9390D

Dear Tiffany,

ROAD TRAFFIC ACCIDENT INVOLVING SKW 499T AND SLM 9390D ON 26.03.2018

We refer to the above matter and your letter of demand dated 24th April 2018.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction to offer settlement as below:

1. Cost of Repair	S\$ 3,200.00
2. Loss of Rental (\$100.00 x 7days)	S\$ 700.00
3. LTA search fee	<u>S\$ 7.45</u>
	<u>S\$ 3,907.45</u>

Kindly confirm acceptance.

In the meantime, kindly furnish us a copy of rental agreement with signature. (kindly also add in vehicle model)

Your prompt reply will be very much appreciate.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Olivia Lau (LKKAuto)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Friday, 11 May, 2018 9:10 AM
To: Bevan Lim (LKK Auto)
Cc: Vic (LKKAuto); Admin A
Subject: RE: Your Ref: TP / 6724578702SG Our Ref: CCG/AIG18005777/Amb3 ACCIDENT INVOLVING SKW 499T AND SLM 9390D ON 26/03/2018

Categories: Green Category

Hi Bevan,

BOLA Scenario 1 should come into effect. You may follow your assessment. Please clear insured if you have not done so.

Thanks,
George Lee
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd
78 Shenton Way #05-16 Singapore 079120
Tel +65 6410 1769 | Fax +65 6835 7416
Ming-Yao.Lee@aig.com | www.aig.com.sg

From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]
Sent: 10 May 2018 17:20
To: Lee, Ming-Yao
Cc: Vic (LKKAuto); Admin A
Subject: Your Ref: TP / 6724578702SG Our Ref: CCG/AIG18005777/Amb3 ACCIDENT INVOLVING SKW 499T AND SLM 9390D ON 26/03/2018

Your Ref: **TP** / 6724578702SG
Our Ref: CCG/AIG18005777/Amb3

Dear Sir/Madam,

ACCIDENT INVOLVING SKW 499T AND SLM 9390D ON 26/03/2018

We refer to the above matter.

We have received CCTV footage from TP. Attached Video for your reference.

QID was coming from the slip road and collided with TP.

In view of the above, TP have the precedence to move while QID coming out of slip road have to be caution before turning out to the main road.

Kindly let us have you instruction/comments if any.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | Email: bevanlim@lkkauto.com, fax: 6741-4168
B8-53, Paya Ubi Industrial Park, Ubi Avenue 1, #02-05 | S(408923)



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Zero Gravity
2 Kaki Bukit Ave 2
#01-25 Kaki Bukit Autohub Singapore 417921
Tel: 67412845 Fax: 67412170

24/04/2018

AIG ASIA PACIFIC INSURANCE PTE. LTD
AIG Building 78 Shenton Way
#07-16 Singapore 079120

Sirs / Madams

RE: ACCIDENT INVOLVING VEHICLE(S) SLM9390D & SKW499T AT DUNEARN RD TWDS
CITY ON 26/03/2018.

We understand that you are the insurer of vehicle SKW499T.

I/We wish to inform you that my/our vehicle SLM9390D have been completed repairs to my/our satisfaction by ZERO GRAVITY. I/We therefore propose to claim from your as follows:

1. Cost of Repair	S\$3200
2. LTA Search Fee	S\$7.45
3. Loss of Rental (S\$150.00 X 7 Days)	S\$1050.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

TIFFANY



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/AIG18005777/Afb3

25th July 2018

LAU ENG CHUN

Block 181 Tanjong Rhu Road,
#06-08,
Singapore 436922.

Attn: Ms Regina Goo

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING SKW 499T AND SLM 9390D ALONG
BUKIT TIMAH ROAD ON 26.03.2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the video footage and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORITY

ACCIDENT ON: 26/03/2018

INVOLVING VEHICLE(S) NO.: SLM9390D & SKW499T

AT/ALONG: Dunearn Rd Twins City

I, Chin Oi Leng NRIC No/Co Reg. No.: S6825564C of

1 BIK 257 Tampines St 21 #07-218 Singapore 052257

Owner/Driver of motor vehicle registration no: SLM9390D insured by

MS MS First Capital Insurance Limited under policy no: D-17087740 ^{MVPC} do hereby
authorize **m/s Zero Gravity** ("my Repairer") of 2 Kaki Bukit Ave 2, # 01-25 Kaki Bukit
Autohub, Singapore 417921, to act as my representative in my claim ~~against my insurance~~
~~and/or~~ against the owner(s) / driver(s) of motor vehicle(s) registration no(s):
SKW499T in respect of the above-mentioned accident.

I also hereby authorize my repairer to proceed repair to my vehicle, give all further instructions on my behalf concerning the said claim and as such, all future correspondences should be addressed to my repairer.

My repairer is further authorized to receive on my behalf monies claims, correspondence and to give a valid discharge and I also hereby appoint my repairer as my attorney and to sign any discharge voucher or any other documents in connection with this matter on and for my behalf.

I confirm that in the event of unsuccessful claim against the negligent party and/or my own insurer (if only under comprehensive cover) for the damages caused to my vehicle, I agree to pay for all the costs and incidentals incurred by my repairer.

I the above-mentioned vehicle owner/driver hereby affirm the above-mentioned statement to be true and correct.

Date this 26 day of 03 Year 2018

Signature : 
(Company Stamp if applicable)

Full Name : Chin Oi Leng

NRIC No : S6825564C

Contact No : (HP) 81289901 (O) 68543911 (H) _____

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, Zero Gravity ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,200.00 (Repair Cost), S\$ 700.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SLM 9390D that was damaged pursuant to the accident which occurred on 26/03/2018 (date) along Dunearn Road (location) involving vehicle no/s SKW 499T. This is pursuant to the inspection conducted on 27/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Chin Oi Leng ("the third party claimant") of vehicle no. SLM 9390D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLM 9390D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 7 (day) of Aug (month) 2018 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



ZERO GRAVITY

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921
Tel: +65 67412845 Fax No: +65 67412170
Email: zero_gravity@singnet.com.sg
Buss.Reg.No.: 52888887X

FINAL REPAIR BILL

No : I-005760

AIG ASIA PACIFIC INSURANCE PTE. LTD

78 SHENTON WAY

#07-16 AIG BUILDING

SINGAPORE 079120

Attention: Motor Claim Department

TEL : 64193000

FAX :

Your Ref. : SKW499T

Vehicle No. : SLM9390D

Make & Model : TOYOTA C-HR

Chasis No. : ZYX102006216

Engine No. : 2ZR8015055

Accident Date : 26-03-2018

Policy No. : D-17087740MVPC

Date : 24-04-2018

Page : 1 of 1

Thank you for your inquiry. We are pleased to submit our quote as follows:

Item	Description	Qty	U/ Price S\$	Amount S\$
1	Lumpsum	1.0 X		3,200.00

SINGAPORE DOLLAR THREE THOUSAND TWO HUNDRED ONLY

E. & O.E



Customer's Signature/Co. Stamp

ZERO GRAVITY

Total	S\$	3,200.00
Discount	S\$	0.00
Net Total	S\$	3,200.00

Terms: C.O.D.

Any claim for faulty workmanship is limited solely to the rectification free of cost of such work, no claim for loss consequential or otherwise being admissible. Any objections to the validity of these charges must be made seven (7) days from the date of this invoice otherwise it is assumed that this bill is accepted as correct.

No. 4 Petain Road, Petain Court Singapore 208086 Tel: 6298 1935, 6294 0246, 6294 9170 Fax: 6298 3864



HIRER'S PARTICULARS

If Different From
Section ①

hereinafter called "the Hirer" hereby confirm having agreed to hire this day from HOCK CHUAN HENG CAR RENTAL & TRADING PTE LTD

- a) **THIRD PARTY ONLY MOTOR VEHICLE COVERAGE**
the Excess which is the maximum amount of \$1500 to cover for any third party damage or injury claims and also bear the full cost of any damage caused to the hired Vehicle resulting from any single accident including loss from inability to let the same Vehicle out on hire or loss resulting from theft and destruction of the Vehicle.
- b) **COMPREHENSIVE MOTOR VEHICLE COVERAGE**
the Excess which is the maximum amount of \$2000 for any damage caused to the hired Vehicle from any single accident or any loss resulting from third party damage claim, injury claim, theft or destruction of the Vehicle.
- c) Only persons above 24 years of age with more than 2 years driving experience, authorised licensed and signing this agreement may drive the vehicle.

whether or not such damage or loss is by person/persons known or unknown to me or by negligence or any breach by me of the Terms and Conditions of Hire, hereinafter mentioned and printed at the back hereof:

Hire, hereinafter mentioned and printed at the back hereof:				Rental Agreement 合同號碼 No. H			
Vehicle Regn No. 車輛註冊號碼 SLH4119G				租出日期及時間 Date & Time OUT 26/03/2018 5:00pm			
Section ①Hirer's And/Or Driver's Particulars 租車者/駕駛員個人記錄				交車日期及時間 Date & Time IN 02/04/2018 6:35pm			
姓名 Name: Chin Oi Leng				Chargeable		Rates Amount	
地址 Address: Blk 257 Tampines St 21				天 Days		@ 5150.00 \$1050.00	
#07-218 s 520257				星期 Weeks		@ \$	
居民證/護照號碼 I/C No: Passport No. S6825564C				月 Months		@ \$	
駕駛執照號碼 Driving Licence No. S6825564C							
居民證/護照種類 Type of I/C: Passport: S'pore							
Pass 日期 Pass Date: 19 Dec 1985							
出生日期 Date of Birth: 9 July 1968							
發出地 Place of Issue: S'pore							
三號保險底金 \$1500/-				保險 Insurance			
a) Third Party Only Policy Excess \$1500/-				一號保險底金 \$2000/-			
b) Comprehensive Policy Excess \$2000/-							
車輛必須歸還車主於 Vehicle Must Be Returned To Owner's Office By:				總計 Total Charge		\$1050.00	
備註與付款記錄 Remarks & Payment Records				按金 Security Deposit			
				總金額 Total Payable			
				來銀 Amount Paid			
				送車/費 Delivery Fees			
				收車費用 Collection Fees/Misc.			
				超過/小時 Extra Hours @ \$			
IMPORTANT! For Singapore Use only.				租費不包括汽油 Rates Do Not Include Fuel		添油 Refuelling	
出車油箱 Fuel Tank OUT		出車油箱 Fuel Tank IN					
車牌號碼 Vehicle No:		起 From:		至 To:			
車牌號碼 Vehicle No:		起 From:		至 To:			
工具 Tools		輪胎 Spare Tyre		裝飾品 Accessories		加額費用 Total Additional Charges	
車輛發出人 Vehicle Issued By:		車輛接收人 Vehicle Collected By:					
NOTE: 註				總計 Grand Total		\$1050.00	
租車者或司機必須付所有停車、違反交通及第3章黑煙法例引起一切的責任。 HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC AND SMOKY EXHAUST VIOLATION.							

程車者不准載沙或石灰
HINTER MUST NOT CARRY SAND AND CEMENT ON THE VEHICLE
PLS CHECK ENGINE OIL AND RADIATOR WATER EVERY MORNING

我/我們同意以上及後資租車公司所列的條規與條件。

I/We have read and hereby agree to the terms and conditions on both sides of this rental agreement

Date:

租車者簽名
Signature of Hiree



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 26 Mar 2018 / 17:34:27

Receipt Date/Time : 26 Mar 2018 / 17:34:27

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180326-001984

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKW499T				
As at 26 Mar 2018/06:59:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKW499T Enquiry Fee 20180326173249681209	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx9766	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Mar 2018 Edit Reg		27 Mar 2018 00:00 Edit Adj Rpt	S\$3,200.00 Edit Estimates	S\$3,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	Lau Eng Chun, ID: S7480718F								
Main Claimant:	CHIN OI LENG, ID: S6825564C								
Vehicle Reg. No.:	SLM9390D	Date of Loss:	26/03/2018 06:00 - :59 [11 Months and 8 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6724578702SG	Policy/Cover Note No.:	(Comprehensive) Coverage: 15/10/2017 - 14/10/2018						
Vehicle Reg. No. (Insured):	SKW499T	Policy No. (Claimant):	D-17087740MVPC						
Repairer:	Zero Gravity (Kaki Bukit) 2 Kaki Bukit Ave 2, #01-25 Kaki Bukit Autohub, 417921 Kaki Bukit - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 09/04/2018]								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
There are no mail for this case.									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLM9390D (6724578702SG)
[SKW499T]
TP
CHIN OI LENG
Mar 26 2018 6:00AM
[Lau Eng Chun]
Zero Gravity

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	(Draft)		Third Party Express Settlement – Payment Breakdown												1		Edit			
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	24/04/18 09:50		General View												1		Load JPG			
2	24/04/18 09:50		General View												1		Load JPG			
3	24/04/18 09:50		General View												1		Load JPG			
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28	24/04/18 09:50		General View												1		Load JPG			
29	24/04/18 09:50		General View												1		Load JPG			
30	24/04/18 09:51		Reinspection Photo												1		Load JPG			
31	24/04/18 09:51		Reinspection Photo												1		Load JPG			
32	24/04/18 09:51		Reinspection Photo												1		Load JPG			
33	24/04/18 09:51		Reinspection Photo												1		Load JPG			
34	24/04/18 09:51		Reinspection Photo												1		Load JPG			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	24/04/18 09:51	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
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63	24/04/18 09:51	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
64	24/04/18 09:51	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
65	24/04/18 09:51	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
66	24/04/18 09:51	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/03/18 16:44	TP GIA REPORT	Load PDF	
2	25/07/18 17:07	TP Estimate-Marked	Load PDF	
3	25/07/18 17:22	LETTER TO OI	Load PDF	
4	30/08/18 10:59	WORKSHOP INVOICE	Load PDF	
5	30/08/18 10:59	AUTHORISATION TO ACT FORM	Load PDF	
6	30/08/18 10:59	Release Voucher	Load PDF	
7	30/08/18 10:59	RENTAL RECEIPT	Load PDF	
8	30/08/18 10:59	LTA SEARCH	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	29/03/18 12:08	OI GIA Report	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
<div></div>	
Show Remarks To: <input type="checkbox"/> Handling Insurer	
<small>Note: Remarks are private unless you show it to other parties.</small>	

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKW499T (Insd veh)	Model:	TOYOTA C-HR 1.2 (A)
	SLM9390D (TP veh)		
Date of Accident:	26/03/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	8,503.71	
Final Repair Cost	: \$	3,200.00	
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$	700.00	7 days
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	3,907.45	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability ____100____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Zero Gravity	: \$	3,907.45
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

30 Aug
2018

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18005777/AFB3Q2

Date: 30/08/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No: SLM9390D

Insured Vehicle No: SKW499T

Date of Loss: 26/03/2018

Nature of Claim: TP

Claim No: 6724578702SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLM9390D

Make & Model: TOYOTA C-HR, 1.2 (A)

Reg. Date: 18/04/2017 (Man. Year: 2017)

Colour: White

Engine Capacity: 1797 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: 2ZR8015055

Chassis No: ZYX102006216

Odometer: 17936 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R17

Rear Tyre Size: 215/60 R17

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,003.71	2,591.77	3,411.94	56.83
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,500.00	1,420.00	1,080.00	43.20
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,503.71	4,011.77	4,491.94	52.82
Approved Total (Overridden) (S\$)		3,200.00		
Nett Amount (S\$)	8,503.71	3,200.00	5,303.71	62.37
+ Car Rental (7.0 x S\$100.00/day) (S\$)		700.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		3,907.45		

INSPECTION

Date of Assignment: 27/03/2018

Date Inspected: 27/03/2018 Inspected At:

Zero Gravity (Kaki Bukit)
2 Kaki Bukit Ave 2, #01-25 Kaki Bukit
Autohub
Singapore 417921

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING**Manager:** Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*DOOR (R/H/R)	Repair	1,104.95 FL	*- FL
2	1		*DOOR ANTI SPLASH PLASTIC SEAL	Not Necessary	114.00 FL	*- FL
3	1		*DOOR WEATHER STRIP (R/H/R)	Not Necessary	182.95 FL	*- FL
4	1		*PROTECTOR (DOOR) (R/H/R)	Cut	223.00 FL	*223.00 FL
5	1		*SIDE SKIRT (R/H)	Cut	333.10 FL	*333.10 FL
6	1		*FENDER (R/H/R)	Repair	667.10 FL	*- FL
7	1		*FENDER INNER GARNISH (R/H/R)	Not Necessary	160.00 FL	*- FL
8	5		*FENDER INNER GARNISH CLIP	Not Necessary	49.50 FL	*- FL
9	1		*RPTOECTOR (FENDER) (R/H/R)	Damaged	181.90 FL	*181.90 FL
10	1		*REAR BUMPER	Torn	666.35 FL	*666.35 FL
11	1		*REAR BUMPER LIP	Not Necessary	385.00 FL	*- FL
12	8		*BUMPER CLIP	Necessary	68.00 FL	*30.00 FL
13	1		*BUMPER SIDE RETAINER (R/H/R)	Necessary	121.35 FL	*121.35 FL
14	1		*WHEEL BEARING (R/H/R)	Damaged	540.00 FL	*540.00 FL
15	1		*KNUCKLE (REAR) R/H	Bent	485.00 FL	*485.00 FL
16	1		*UPPER ARM (R/H/R)	Not Necessary	443.10 FL	*- FL
17	1		*LOWER ARM (R/H/R)	Bent	475.00 FL	*475.00 FL
18	1		*LOWER LINK (R/H/R)	Not Necessary	230.10 FL	*- FL
19	1		*THRUST ARM (R/H/R)	Not Necessary	223.10 FL	*- FL
20	1		*SHOCK ABSORBER (R/H/R)	Not Necessary	231.30 FL	*- FL
21	1		*SHOCK ABSORBER MOUNTING (REAR) R/H	Not Necessary	122.95 FL	*- FL
22	1		*STABILIZER BAR (REAR)	Not Necessary	236.10 FL	*- FL
23	1		*STABILIZER LINKAGE (REAR)R/H	Not Necessary	121.10 FL	*- FL
24	1		*TYRE (R/H/R)	Not Necessary	180.00 FS	*- FS
25	1		*SPORT RIM (R/H/R)	Cut	300.00 FS	*300.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	7,844.95	3,355.70
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,841.24	763.93
Total Parts (\$\$)	6,003.71	2,591.77

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO COMPUTERISE ADJUST WHEEL ALIGNMENT	New	100.00	80.00
2	TO CHECK UNDERCARRIAGE AND REPLACE DAMAGED PARTS	New	250.00	180.00
3	TO PROVIDE UNDER TURFCODE	New	150.00	0.00
4	TO REMOVE ,TRANSFER & INSTALL RELATED COMPONENT	New	250.00	60.00
5	PANEL BEATING & REPLACING OF THE ABOVE	New	1,000.00	500.00
6	TO PUTTY AND RE-SPRAY AFFECTED PORTION	New	750.00	600.00
Gross Labour Cost (S\$)			2,500.00	1,420.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >