

Surveyor:

NAX

DOI:

ASSIGNMENT

26/7/18

Date / Time:

27/7/18

Registered in Merimen:

28/7/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SH 962ND

Name of Insured : LPL

Insured Tel No. : HP:

Excess Sec II : \$\$ D.O.A : 16/7/18

Is driver the owner? (YES / ☒ NO) Nature of Accident :

If NO, Driver Name / Age : TAN LKW LEONG

Driver Tel No. : (V/L: YES / NO)

Claim No. : MIT180705M

Policy No. : M10M0016

Make / Model : HONDA

Place of Accident : LK (S6) API

GRADUEN EXOT

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

FBI 90690



INSRS: SQ 98

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

4/4/18
Waher

5/4/18

30-7-18

7-8-18

FBI 90690 + SH 962ND

Email WSP LIABILITY WAHAR, (OD) HOD SHAW THE SCHEDULED INTO TP LANE TO ADD THE FRONT VEHICLE.

PENDING FOR PIR.

RECD ON PIR JEEK APPROVAL TO REJECT CLAIM.

Email WSP TO REJECT TP CLAIM.

Reject Case	
By (Name):	8/2/18
Approved by:	Yun
Date:	5-7-18

STAGE DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

I.TA / CIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: 24 SEP 2018 Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$\$

Loss of Rental (LOR):

\$\$

(

days)

Loss of Use (LOU):

\$\$

(\$

x

days)

Loss of Income (LOI):

\$\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$\$

Medical:

\$\$

Disbursement:

\$\$

(e.g. Tow/ Independent)

Legal Cost

\$\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

+ 250

Total:

\$\$

Global Sum \$\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$\$

Name 1:

Payee 2: (Strike if N.A.)

\$\$

Name 2:

Payee 3: (Strike if N.A.)

\$\$

Name 3:

REF:

III

ASSIGNMENT

From:

Date: 28/3/18

Estimated Cost:

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV

To inspect Vehicle No:

FBL 9509D

at Workshop m/s

SG 98 Motor

of BIK 4001 # 01-21 AMK Ind Park I

Insured:

Policy No:

Claims No:

Sum Insured:

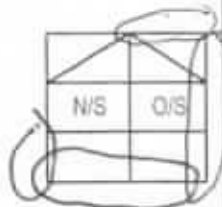
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6 days

Res: Yes or No

Lump Sum:

- %

3 Val: Yes or No

CA / REV / REP. / 24 HRS up

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

FBL 9509D Yr Regn: 22 MAY 2017

Type: M.Car ☒ M.Cycle ☐ Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

KYMCO DOWNTOWN (ABS) 321

Colour:

GREY

A/C: Insured / Std / NI (NA)

Sp. Reading:

18,333

T/Radio: Insured / Std / NI (NA)

Eng/No:

C/No:

RFRV 2301042500256

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 120/80-14

R: 150/70-13 (CR)

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

KENDA (FR)

Front:

Rear:

FR: 5mm / R: 5mm

R/Bal:

mm

R/Bal:

mm

L/Bal:

mm

L/Bal:

mm

D.O.A:

16/03/18

D.O.I:

28/3/18

Survey held at

SG 98 MOTOR

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

FRT (Right), NR (Rear)

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

III P/P

P/P: +2,624.20 (RED: +3,363.40 48% EXCISE (CHECK ITIN: +2,290.40)

Date/Time: File Pass to?

☐

Prel. Report

If

☐

Final Report

Date/Time: File Return to?

2)

Days Of Repair: 6

Resurvey No. of Trip:

Survey Fee

Transportation

1.5 + 10.5

1. Phos

1. Other

TOTAL

Report Format:

Lump Sum / I.B.I: IS

Add Fee:

☐

Site Insp: IS

☐

Interview: IS

☐

Tech Insp: IS

☐

Web-and: IS



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III18005773/Neb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 28-03-2018	
			Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SH 9622D		Veh. Inspected	FBL 9509D
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	28/03/2018
2. Vehicle Particulars & Condition				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer	-		Steering	
Brakes			Modification	
General				
3. Conditions of Tyres				
		Size	Make	Balance
R/H Front Tyre				mm
L/H Front Tyre				mm
R/H Rear Tyre				mm
L/H Rear Tyre				mm
4. Description of Damages				
5. General Information				
Accident Date	16/03/2018		Inspection Date	28/03/2018
Survey held at	SG 98 MOTOR PTE LTD BLK 4001 ANG MO KIO INDUSTRIAL PARK 1 #01-21 SINGAPORE 569622			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SG 98 MOTOR PTE LTD

4001, Ang Mo Kio Industrial Park 1 #01-21 SINGAPORE 569622

Tel: 6452 4898 Fax: 6452 4868

Email: sg_motor_enterprise@yahoo.com.sg

Date: 2 April 2018

To : LKK

By Fax: 6256-4315

Attn : Rasul

Tel : 90010068

VEHICLE NO : FBL 9509D

KYMCOW DOWNTOWN N 350I ABS

ACCIDENT DATE: 16 March 2018

<u>Description</u>	<u>Qty</u>	<u>Quotation \$</u>
1 Rear Exhaust	1	750.00 ?
2 Rear Exhaust Cover	1	280.00 / CR
3 Rear Side Panel	1	150.00 / SCR
4 Rear Tail Lamp	1	265.00 CRA
5 Rear Shock Absorber	2	650.00 BR ✓ RH
6 Rear Mudguard	1	180.00 / BUL
7 Rear Reflector	1	190.00 / MIS
8 Pillion Grip	1	125.00 ?
9 Rear Rim	1	586.00 ?
10 Swing Arm	1	780.00 ?
11 Pillion Footrest RH	1	95.00 / SCR
12 Belly Pan	1	278.00 / SCR
13 Front RH Side Panel	1	190.00 / BUL
14 Head Panel	1	250.00 / SCR
15 Brake Lever	1	95.00 / SCR
16 Handle Bar	1	160.00 ?
17 Balancer	1 set	325.00 / SCR
18 Front Mudguard	1	195.00 / SCR
Sub-Total		5,544.00
Less 10%		554.40
Sub-Total		4,989.60

VEHICLE NO : FBL 9509D

KYMCO DOWNTOWN N 350I ABS

Nett items

1	Rear Number Plate	20.00	✓ BUC
2	Rear Licence Plate Holder	150.00	X nn
3	Rear Box	380.00	✓ SCR
4	Downtown Emblem	98.00	✓ REC
5	Towing fee	60.00	40
6	Re-align body frame	280.00	?
7	Remove & replace necessary parts, align & etc	480.00	?
8	Remove & replace rear absorber, swing arm, rim	200.00	✓ REC
9	Putty & touch up paint work	350.00	✓ REC

Sub-Total 2,018.00

Nett Total 7,007.60

NB: This estimate was made from a visual inspection only, any other damage parts or labour require when repair commences, we will advise you and submit supplementary item to you accordingly.

Kindly revert upon completion

Thank you

SG 98 MOTOR PTE LTD

18

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

NA 2 LKK
28/3/18
P/c
6 DAYS
BEFORE PAINT PHOTO



SINGAPORE
POLICE FORCE

Traffic Police
101/102, Raffles Place
Singapore 458863
Tel: +65 6347 0000
Fax: +65 6547 6236
www.police.gov.sg

Our Ref: TP/JP/17707/2018
Date: 10 May 2018

TAN CHIN LEONG
APT BLK 343 ANG MO KIO AVENUE 3
#10-2182
SINGAPORE 560343

LETTER OF WARNING

NAME	TAN CHIN LEONG
NRIC / FIN / PPT NO	S1391594F
OFFENCE	Careless Driving under Rule 29 Road Traffic Rules
OFFENCE DATE	16.03.2018
OFFENCE PLACE	CTE > SLE 9.2KM

I refer to the above-mentioned case.

- Our investigations into the case have been completed. After careful consideration of the circumstances of the case, we have decided that a stern warning would be administered to you in lieu of prosecution.
- You are hereby warned to refrain from such conduct. If you commit any offence in future, the same leniency may not be shown towards you.
- You may wish to know that our investigations also revealed that an offence of Careless Driving under Rules 29 Road Traffic Rules has been disclosed against the rider of JQV2219. Action has been initiated against the rider for the said offence.
- If you have any queries, please contact the Investigation Officer, Raziz Tahar at telephone number 6547 6200.

NEO CHIN LOONG, INSP
For HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE

Print Received Message

This mail is associated with :

***FBL9509D (MCT18030524)**
[SH9622D]

TP

MUHAMMAD ZAKARIA BIN HARUN
Mar 16 2018 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
Sg 98 Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 30/07/2018 14:33 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - FBL9509D - Claim Handler: Sherini Pillai

Approved:0.00:Pls reject and inform w/s to redirect to insurers of JQV2219

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 7 August 2018 2:06 PM
To: 'Sg Motor'
Cc: Sg Motor
Subject: RE: RE: Our Ref: FBL 9509D Your Insured: SH 9622D
Attachments: OI PIR.pdf; OI SKETCH PLAN.pdf

Without Prejudice

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement and our insured police investigation result for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of JQV 2219.

Please redirect the claim against JQV 2219.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sg Motor <sgmotor2000@yahoo.com.sg>
Sent: Tuesday, 7 August 2018 1:33 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Sg Motor <sg_motor_enterprise@yahoo.com.sg>
Subject: Re: RE: Our Ref: FBL 9509D Your Insured: SH 9622D

Dear Asher

May I know the status for this claim.

Thank You

Regards
Linda

SG 98 Motor Pte Ltd

Blk 4001 #01-21
Ang Mo Kio Industrial Park 1
Singapore 569622
Tel: 64524898 Fax: 64526898

On Thursday, 5 April 2018, 3:13:49 PM GMT+8, Asher Sng (LKKAuto) <AsherSng@lkkauto.com> wrote:

Without Prejudice

Hi Linda,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sg Motor [<mailto:sgmotor2000@yahoo.com.sg>]
Sent: Thursday, 5 April 2018 2:29 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Sg Motor <sg_motor_enterprise@yahoo.com.sg>
Subject: Our Ref: FBL 9509D Your Insured: SH 9622D

Dear Asher

May I know the liability for this case.

Thank You

Regards

Linda

SG 98 Motor Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898

On Tuesday, 3 April 2018, 11:34:47 AM GMT+8, Sg Motor <sgmotor2000@yahoo.com.sg> wrote:

Dear Shu Pei

May I know the liability for this case.

Thank You

Regards

Linda

SG 98 Motor Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898

On Tuesday, 3 April 2018, 10:57:56 AM GMT+8, Sg Motor <sgmotor2000@yahoo.com.sg> wrote:

Dear Shu Pei

Attached is the police report as per request.

Thank You

Regards

Linda

SG 98 Motor Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898

On Tuesday, 3 April 2018, 8:59:51 AM GMT+8, Shu Pei (LKKAuto) <shupeil@lkkauto.com> wrote:

Dear Leena,

Kindly forwards to us a copy of police report.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sg Motor [<mailto:sgmotor2000@yahoo.com.sg>]

Sent: Monday, 2 April 2018 4:51 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: Re: RE: RE: Plse arrange PRI on bike FBL 9509D as per attached.

Attached plse find the requested GIA of bike FBL 9509D

Thank You

Regards

Leena

SG 98 Motor Pte Ltd

Bik 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898

On Monday, 2 April 2018, 3:15:55 PM GMT+8, Shu Pei (LKKAuto) <shupeil@lkkauto.com> wrote:

Dear Leena,

Kindly forwards to us a copy of GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 27 March 2018 1:51 PM
To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Sherini Pillai' <sherini@iii.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: RE: Plse arrange PRI on bike FBL 9509D as per attached.

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Tuesday, 27 March 2018 9:29 AM
To: Sg Motor <sgmotor2000@yahoo.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: Sherini Pillai <sherini@iii.com.sg>
Subject: RE: RE: Plse arrange PRI on bike FBL 9509D as per attached.

Dear Sir / Mdm,

Please conduct a survey on TP vehicle FBL9509D and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Sg Motor [<mailto:sgmotor2000@yahoo.com.sg>]
Sent: 26 March, 2018 5:19 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: RE: Plse arrange PRI on bike FBL 9509D as per attached.

Plse arrange for LKK to survey.

Thank You

Regards

Leena

SG 98 Motor Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898

On Monday, 26 March 2018, 4:47:29 PM GMT+8, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Sg Motor [<mailto:sgmotor2000@yahoo.com.sg>]

Sent: 26 March, 2018 2:13 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Plse arrange PRI on bike FBL 9509D as per attached.

Attn: Motor Claims Dept

Please arrange PRI on bike FBL 9509D as per attached.

Thank You

Regards

Leena

SG 98 Motor Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.
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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.
Print this email only if it is absolutely necessary and help in preservation of environment.
India International Insurance Pte Ltd.
Registration No. 198703792-K

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 27 March 2018 9:29 AM
To: Sg Motor; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sherini Pillai
Subject: RE: RE: Plse arrange PRI on bike FBL 9509D as per attached.
Attachments: FBL 9509D PRI.PDF

9.52 am @ 27/3/18
vehicle In
person @ Rose

Dear Sir / Mdm,

Please conduct a survey on TP vehicle FBL9509D and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Sg Motor [mailto:sgmotor2000@yahoo.com.sg]
Sent: 26 March, 2018 5:19 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: RE: Plse arrange PRI on bike FBL 9509D as per attached.

Plse arrange for LKK to survey.

Thank You

Regards
Leena

SG 98 Motor Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898

On Monday, 26 March 2018, 4:47:29 PM GMT+8, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Sg Motor [<mailto:sgmotor2000@yahoo.com.sg>]
Sent: 26 March, 2018 2:13 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Plse arrange PRI on bike FBL 9509D as per attached.

Attn: Motor Claims Dept

Plse arrange PRI on bike FBL 9509D as per attached.

Thank You

Regards

Leena

SG 98 Motor Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

SG 98 MOTOR PTE LTD

4001, Ang Mo Kio Industrial Park 1 #01-21 SINGAPORE 569622

Tel: 6452 4898 Fax: 6452 4868

Email: sg_motor_enterprise@yahoo.com.sg

Date : 26 March 2018

India International Insurance Pte Ltd
64 Cecil Street #04/#05/#06-02
IOB Building
SINGAPORE 049711

Attn : Motor Claim Dept
Fax : 62244174
Email: motorclaim@iii.com.sg

Dear Sir/Mdm,

PRE-REPAIR INSPECTION

Accident between FBL 9509D and SH 9622D accident on 16 March 2018 at 2230hrs
LOCATION: Central Expressway towards Seletar Expressway

- 1) We hereby give you NOTICE that we are claiming against your insured motor
Vehicle No : SH 9622D damages to our client's Motor Vehicle No: FBL 9509D
- 2) Plse provide a list of surveyors and their respective company name.
- 3) Kindly let us know if you wish to conduct a pre-repair inspection only after 11.30am
at Blk 4001 Ang Mo Kio Industrial Park 1 #01-21 Singapore 569622.
(Tel : 6452 4898, HP : 9171 1655)
- 4) If we do not hear from you within the next two (2) working days, we shall advise our
clients to proceed with their own inspection and repairs.

Hope you are able to assist us on the above matter soonest.

Yours faithfully



Rose
SG 98 Motor Pte Ltd
Tel : 6452 4898

...CLAIM SUBFOLDER...(Pending for Survey Report)

WP









































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Mar 2018 Edit Reg		28 Mar 2018 00:00 Edit Adj Rpt	S\$3,624.20 Edit Estimates	S\$3,624.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Main Claimant:	MUHAMMAD ZAKARIA BIN HARUN , ID: S8727351B								
Vehicle Reg. No.:	FBL9509D	Date of Loss:	16/03/2018 00:00 - :59 [9 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18030524	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SH9622D	Policy No. (Claimant):	MOMVM000001272-00-000						
		Excess:							
Repairer:	Sg 98 Motor Pte Ltd (HQ) BLK 4001 ANG MO KIO INDUSTRIAL PARK 1 #01-21, 569622 Ang Mo Kio - Tel: 64524898								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	Great American Insurance Company (HQ) - Tel: 6804 6047								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 09/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• III_SG (30/07/2018): Alert - Adj Mandate Approved (S\$0.00) - FBL9509D - Claim Handler: Sherini Pillai									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*FBL9509D (MCT18030524)
[SH9622D]
TP
MUHAMMAD ZAKARIA BIN HARUN
Mar 16 2018 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
Sg 98 Motor Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser		
Video									1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		India International Insurance Pte Ltd (HQ)						Thumbnail		Print			
1	29/03/18 08:55		Video -IV								Load MP4			
Photos/Images									3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print			
1	07/08/18 14:09		General View								Load JPG		<input checked="" type="checkbox"/>	
2	07/08/18 14:09		General View								Load JPG		<input checked="" type="checkbox"/>	
3	07/08/18 14:09		General View								Load JPG		<input checked="" type="checkbox"/>	
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33	07/08/18 14:09		General View								Load JPG		<input checked="" type="checkbox"/>	
34	07/08/18 14:09		General View								Load JPG		<input checked="" type="checkbox"/>	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
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66	07/08/18 14:09	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/03/18 16:30	EMAIL FROM III DD 27032018	 Load PDF	
2	28/03/18 16:30	WKSP NOTICE	 Load PDF	
3	03/04/18 08:59	TP GIA REPORT	 Load PDF	
4	04/04/18 08:58	TP POLICE REPORT	 Load PDF	
5	30/07/18 12:55	OI PIR	 Load PDF	
6	07/08/18 14:08	MANDATE TO REJECT TP CLAIM	 Load PDF	
7	07/08/18 14:08	EMAIL WSP TO REJECT TP CLAIM	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	29/03/18 08:52	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18005773/R1EB3Q2

Date: 04/10/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle
No : FBL9509D

Insured Vehicle No : SH9622D

Date of Loss: 16/03/2018

Nature of Claim:

TP

Claim No: MCT18030524

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FBL9509D

Make & Model: KYMCO DOWNTOWN 350I, 321cc ABS

Engine No: SK641500163

Reg. Date: 22/05/2017 (Man. Year: 2016)

Chassis No: RFBV23010H1500156

Colour: Grey

Odometer: 18333 km

Engine Capacity: 321 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 120/80-14

Rear Tyre Size: 150/70-13

Front Left Side: Kenda 5 mm

Rear Left Side: Michelin 5 mm

Front Right Side: 0 mm

Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,637.60	3,034.20	2,603.40	46.18
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,370.00	590.00	780.00	56.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	7,007.60	3,624.20	3,383.40	48.28

INSPECTION

Date of Assignment: 28/03/2018

Date Inspected: 28/03/2018 Inspected At:

Sg 98 Motor Pte Ltd (HQ)
BLK 4001 ANG MO KIO INDUSTRIAL
PARK 1 #01-21
Singapore 569622

Estimated Period of Repair: 6.0 days

Adjuster: MOHD RASUL

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 04 Oct 2018)	
Parts:	N/A	KYMCOW DOWNTOWN 350I 321cc ABS (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for FBL9509D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR EXHAUST	*Check	750.00 FL	*- FL
2	1		*REAR EXHAUST COVER	Scratched	280.00 FL	*280.00 FL
3	1		*REAR SIDE PANEL	Scratched	150.00 FL	*150.00 FL
4	1		*REAR TAIL LAMP	Cracked	265.00 FL	*265.00 FL
5	1		*REAR SHOCK ABSORBER	O/S Broken	650.00 FL	*325.00 FL
6	1		*REAR MUDGUARD	Buckled	180.00 FL	*180.00 FL
7	1		*REAR REFLECTOR	Missing	190.00 FL	*190.00 FL
8	1		*PILLION GRIP	*Check	125.00 FL	*- FL
9	1		*REAR RIM	*Check	586.00 FL	*- FL
10	1		*SWING ARM	*Check	780.00 FL	*- FL
11	1		*PILLION FOOTREST RH	Scratched	95.00 FL	*95.00 FL
12	1		*BELLY PAN	Scratched	278.00 FL	*278.00 FL
13	1		*FRONT RH SICK PANEL	Buckled	190.00 FL	*190.00 FL
14	1		*HEAD PANEL	Scratched	250.00 FL	*250.00 FL
15	1		*BRAKE LEVER	Scratched	95.00 FL	*95.00 FL
16	1		*HANDLE BAR	*Check	160.00 FL	*- FL
17	1		*SET BALANCER	Scratched	325.00 FL	*325.00 FL
18	1		*FRONT MUDGUARD	Scratched	195.00 FL	*195.00 FL
19	1		*REAR NUMBER PLATE	Buckled	20.00 FS	*20.00 FS
20	1		*REAR LICENCE PLATE HOLDER	Not Necessary	150.00 FS	*- FS
21	1		*REAR BOX	Scratched	380.00 FS	*380.00 FS
22	1		*DOWNTOWN EMBLEM	Necessary	98.00 FS	*98.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	6,192.00	3,316.00
- List Item Discount on L Items 10.00/10.00% (S\$)	554.40	281.80
Total Parts (S\$)	5,637.60	3,034.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TOWING FEE	New	60.00	40.00
2	RE-ALIGN BODY FRAME (*Check)	New	280.00	0.00
3	REMOVE & REPLACE NECESSARY PARTS,ALIGN & ETC (*Check)	New	480.00	0.00
4	REMOVE & REPLACE REAR ABSORBER ,SWING ARM ,RIM	New	200.00	200.00
5	PUTTY & TOUCH UP PAINT WORK	New	350.00	350.00
Gross Labour Cost (\$\$)			1,370.00	590.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >