

Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 27 March 2018 2:45 PM
To: 'Motor Claim - III'; assignments
Cc: 'Zuhaidah Samsuri'; Admin A
Subject: RE: Third Party Survey - SLP8849P Your Insured - SHC3341K D.O.A - 25.03.2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Tuesday, 27 March 2018 1:50 PM
To: Pegasus Engineering <claims@pegasusengrg.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: Zuhaidah Samsuri <aida@iii.com.sg>
Subject: RE: Third Party Survey - SLP8849P Your Insured - SHC3341K D.O.A - 25.03.2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLP8849P](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]
Sent: 27 March, 2018 11:05 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Lalitha Krishnan - III <lalitha@iii.com.sg>
Subject: Re: Third Party Survey - SLP8849P Your Insured - SHC3341K D.O.A - 25.03.2018

Dear Sir/Mdm,

We would like to choose LKK to conduct survey on 02.04.2018

Meantime, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thanks & Regards,

Alvin Low
-CO

Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Tue, Mar 27, 2018 at 9:50 AM, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd

[64 Cecil Street | #05](#) IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]
Sent: 26 March, 2018 7:53 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; Lalitha Krishnan - III <lalitha@iii.com.sg>
Subject: Re: Third Party Survey - SLP8849P Your Insured - SHC3341K D.O.A - 25.03.2018

Dear Sir/Mdm,

Please note that vehicle will be in on 02.04.2018

Thanks & Regards,

Alvin Low

-CO

Pegasus Engineering & Trading Pte Ltd
[51 Defu Lane 10](#)
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Mon, Mar 26, 2018 at 7:52 PM, Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:

Your Ref: SHC3341K

Our Ref: SLP8849P

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Please arrange for a Pre-Repair Inspection under the NIMA Protocol please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favourable reply.

Thanks & Regards,

Alvin Low

-CO

Pegasus Engineering & Trading Pte Ltd
[51 Defu Lane 10](#)
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or

dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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