

## Hsiao Tong (LKKAUTO)

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**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Monday, 22 October 2018 10:20 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** FW: Direct Settlement - Accident Involving GBE5294K (OI : QBE - VC011297) AND SKU2176Y (TP : LKK REF -CC6/QBE18005757/Apb3) on 19.03.2018  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos 1.pdf; LKK Resurvey Photos 2.pdf; LKK Resurvey Photos 3.pdf; TP LOD\_SKU2176Y.pdf

Hi Hsiao Tong

Kindly proceed for the settlement.

regards

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Saturday, 13 October 2018 12:40 PM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving GBE5294K (OI : QBE - VC011297) AND SKU2176Y (TP : LKK REF - CC6/QBE18005757/Apb3) on 19.03.2018

Your ref : **VC011297**  
Our ref : CC6/QBE18005757/Apb3s2

Dear Sirs/Madam,

### **ACCIDENT INVOLVING GBE 5294K(OI) & SKU 2176Y(TP) ON 19/03/2018**

We refer to the above matter.

The accident occurred when our insured driver hit onto third party parked vehicle. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer " **1ST AUTOWORKS PTE LTD**" at **\$16,652.00(all-in).**

The summary is as follows: -

|                                    | Amount Claimed | Amount Revised               |
|------------------------------------|----------------|------------------------------|
| 1. Cost of Repair (w/GST)          | \$ 35,592.91   | \$ 16,050.00                 |
| 2. Loss of Use (10days x \$100.00) | \$ 1,000.00    | \$ 600.00 (10days x \$60.00) |
| 3. LTA/GIA search fee              | \$ 2.00        | \$ 2.00                      |
| Total                              | \$ 36,594.91   | <b><u>\$ 16,652.00</u></b>   |

\*\*10days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 27 July 2018 8:26 AM

**To:** 'jenny.toh@qbe.com' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBE5294K (OI : QBE - TBA) AND SKU2176Y (TP : LKK REF - CC6/QBE18005757/Apb3) on 19.03.2018

Your Ref: **VC011297**

LKK REF: CC6/QBE18005757/Apb3

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Sent:** Wednesday, 4 July, 2018 2:45 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBE5294K (OI : QBE - TBA) AND SKU2176Y (TP : LKK REF - CC6/QBE18005757/Anb3) on 19.03.2018

Our ref: VC011297

Hi Shu Pei

Please find attached as per requested.

regards

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Tuesday, 3 July, 2018 10:33 AM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBE5294K (OI : QBE - TBA) AND SKU2176Y (TP : LKK REF - CC6/QBE18005757/Anb3) on 19.03.2018

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 24 April 2018 10:15 AM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBE5294K (OI : QBE - TBA) AND SKU2176Y (TP : LKK REF - CC6/QBE18005757/Anb3) on 19.03.2018

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 28 March 2018 6:26 PM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBE5294K (OI : QBE - TBA) AND SKU2176Y (TP : LKK REF - CC6/QBE18005757/Anb3) on 19.03.2018

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKU 2176Y at M/s 1st Autoworks Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Bevan and he can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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