

Jia Le (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 18 June 2019 12:22 PM
To: Jia Le (LKK Auto); Admin A
Cc: Tan Kah Leong; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto)
Subject: OUR REF: SNM18D01611C02/2/LKKDS & YR REF: SGD1279C (TP : LKK REF - CC6/CTI18005754/Awb3) on 24.03.2018
Attachments: LETTER TO OI.pdf

Dear Jia Le

Please proceed to resolve the claim at \$5,382.45.

Best Regards

Alfred

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Tuesday, June 18, 2019 11:32:55 AM
To: Alfred Toh; Admin A
Cc: Chee So Chow; Tan Kah Leong; Hsiao Tong (LKKAuto)
Subject: RE: OUR REF: SNM18D01611C02/2/LKKDS & YR REF: SGD1279C (TP : LKK REF - CC6/CTI18005754/Awb3) on 24.03.2018

Dear Alfred,

Attached letter to Insured for your reference.

Thank you.

Best Regards,
Carlor Chan | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Alfred Toh [mailto:alfred.toh@sg.cntaiping.com]
Sent: Tuesday, 18 June 2019 11:14 AM
To: Jia Le (LKK Auto); Admin A
Cc: Chee So Chow; Tan Kah Leong; Alfred Toh; Hsiao Tong (LKKAuto)
Subject: RE: OUR REF: SNM18D01611C02/2/LKKDS & YR REF: SGD1279C (TP : LKK REF - CC6/CTI18005754/Awb3) on 24.03.2018

Dear Jia Le

Please let have a copy to Insured for our next course of action.

Best Regards

Alfred

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Tuesday, June 18, 2019 10:30:04 AM
To: Claims Dept of CTI
Cc: Alfred Toh; Chee So Chow
Subject: RE: OUR REF: SNM18D01611C02/2/LKKDS & YR REF: SGD1279C (TP : LKK REF - CC6/CTI18005754/Awb3) on 24.03.2018

Dear Sir/Madam,

We have contacted insured previously. However insured did not have any evidence to proof third party rolled back and agree to settle at best.

Thus, we seek your approval to offer 100% settlement to TP repairer as follows:

	Amount Revised
1. Cost of Repair (+GST)	S\$ 4,815.00
2. Loss of USE (\$80.00 x 7 days)	S\$ 560.00
3. GIA SEARCH	S\$ 7.45
	S\$ 5,382.45

6 days recommendation repair days + 1 Sunday = 7 days

For your approval please.

Best Regards,
Carlor Chan | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com<mailto:Jiale@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Thia [mailto:catherine.thia@sg.cntaiping.com]
Sent: Wednesday, 14 November, 2018 3:05 PM
To: Vivian Lau (LKKAuto)
Cc: Alfred Toh; Thin Thin (LKKAuto)
Subject: RE: OUR REF: SNM18D01611C02/2/LKKDS & YR REF: SGD1279C (TP : LKK REF - CC6/CTI18005754/Awb3) on 24.03.2018

Dear Vivian

We refer to the above reference

Please assist to contact insured to see whether he's agreeable to let us settle the matter on 50/50 due to conflicting version

Thanks

Catherine Thia

Senior Executive
Motor Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909 Direct (65) 6389 6193
www.sg.cntaiping.com<http://www.sg.cntaiping.com/>

[cid:image001.png@01D52532.666E12E0]

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Wednesday, 14 November, 2018 10:56 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com<mailto:claimsdept@sg.cntaiping.com>>
Cc: Catherine Thia <catherine.thia@sg.cntaiping.com<mailto:catherine.thia@sg.cntaiping.com>>; Alfred Toh <alfred.toh@sg.cntaiping.com<mailto:alfred.toh@sg.cntaiping.com>>; Thin Thin (LKKAuto) <thinthin@lkkauto.com<mailto:thinthin@lkkauto.com>>
Subject: RE: OUR REF: SNM18D01611C02/2/LKKDS & YR REF: SGD1279C (TP : LKK REF - CC6/CTI18005754/Awb3) on 24.03.2018

Your ref: SNM18D01611C02/2/LKKDS
Our Ref: CC6/CTI18005754/Awb3

Dear Sir/Madam,

Accident involving Vehicle YM 8062D & SGD 1279C on 24/06/2018

We refer to the above matter.

This accident happened OI rolled back collided TP.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer MG Solution Pte Ltd is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 9,855.97	S\$ 4,815.00
2. Loss of USE (\$60.00 x 9 days)	S\$ 720.00	S\$ 540.00 (Surveyor recommend 6 days)
3. GIA SEARCH	S\$ 7.45	S\$ 7.45
	S\$ 10,583.42	S\$ 5,362.45

Amount of claim at liability 100% S\$ 5,362.45

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | <mailto:Vivianlau@lkkauto.com%7C> fax: 6741-4108 Blk 51,

Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Tuesday, 9 October, 2018 6:48 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com<mailto:claimsdept@sg.cntaiping.com>>

Cc: catherine.thia@sg.cntaiping.com<mailto:catherine.thia@sg.cntaiping.com>; Alfred Toh

<alfred.toh@sg.cntaiping.com<mailto:alfred.toh@sg.cntaiping.com>>; Thin Thin (LKKAuto)

<thinthin@lkkauto.com<mailto:thinthin@lkkauto.com>>

Subject: RE: OUR REF: SNM18D01611C02/2/LKKDS & YR REF: SGD1279C (TP : LKK REF - CC6/CTI18005754/Awb3) on 24.03.2018

Your ref: SNM18D01611C02/2/LKKDS

Our Ref: CC6/CTI18005754/Awb3

Dear Sir/Madam,

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3. GIA SEARCH	S\$ 7.45	S\$ 7.45
	S\$ 10,583.42	S\$ 5,362.45

Amount of claim at liability 100% S\$ 5,362.45

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | <mailto:Vivianlau@lkkauto.com%7C> fax: 6741-4108 Blk 51,
Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 22 May, 2018 9:45 AM

To: Sharon Han <sharon.han@sg.cntaiping.com<mailto:sharon.han@sg.cntaiping.com>>

Cc: Angie Foo <angie.foo@sg.cntaiping.com<mailto:angie.foo@sg.cntaiping.com>>; Adeline Chng
<adeline.chng@sg.cntaiping.com<mailto:adeline.chng@sg.cntaiping.com>>; Vivian Lau (LKKAuto)

<vivianlau@lkkauto.com<mailto:vivianlau@lkkauto.com>>; Admin A <admin-a@lkkauto.com<mailto:admin-
a@lkkauto.com>>

Subject: RE: OUR REF: SNM18D01611C02/2/LKKDS & YR REF: SGD1279C (TP : LKK REF - CC6/CTI18005754/Awb3) on
24.03.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

Attached here with the estimated cost of repair and preliminary advice for your perusal.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com<mailto:shupeil@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi
Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [mailto:angie.foo@sg.cntaiping.com]

Sent: Thursday, 29 March 2018 2:15 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com<mailto:shupeil@lkkauto.com>>

Cc: Sharon Han <sharon.han@sg.cntaiping.com<mailto:sharon.han@sg.cntaiping.com>>; Adeline Chng
<adeline.chng@sg.cntaiping.com<mailto:adeline.chng@sg.cntaiping.com>>; Vivian Lau (LKKAuto)

<vivianlau@lkkauto.com<mailto:vivianlau@lkkauto.com>>; Admin A <admin-a@lkkauto.com<mailto:admin-
a@lkkauto.com>>

Subject: OUR REF: SNM18D01611C02/2/LKKDS & YR REF: SGD1279C (TP : LKK REF - CC6/CTI18005754/Awb3) on
24.03.2018

Dear Shu Pei,

We refer to your email of 28th March 2018.

We attached our Insured's SAS Report and Assignment Letter for your necessary action.

Kindly take note, the claim handler on this case is Sharon Han 63896193.

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com<<mailto:angie.foo@sg.cntaiping.com>>
Email: claimsdept@sg.cntaiping.com<<mailto:claimsdept@sg.cntaiping.com>>
Website: www.sg.cntaiping.com<<http://www.sg.cntaiping.com>>

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Wednesday, 28 March, 2018 6:22 PM
To: Claims Dept of CTI
Cc: Sharon Han; Adeline Chng; Vivian Lau (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving YM8062D (OI : CTI - TBA) and SGD1279C (TP : LKK REF - CC6/CTI18005754/Awb3) on 24.03.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SGD 1279C at M/s MG Solution Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank You.

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com<<mailto:shupeil@lkkauto.com>> | fax: 6741-4108 Blk 51, Paya Ubi
Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
(GST Reg. No. 201427944N)

Date : 04/06/2018
Your Ref : **YM8062D**
To : **CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SGD1279C & YM8062D ON 24/03/2018 AT
ALONG UPEER SERANGOON ROAD TOWARDS UPPER PAYA LEBAR ROAD
BEFORE HOUGANG STREET 21.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.188168 @ S\$4,815.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$720.00 (9 Days x S\$80)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CT118005754/Awb3

03 April 2018

Pikasa Builders Pte Ltd
80 Kaki Bukit Industrial Terrace
Singapore 416160

Dear Sir/Madam,

ACCIDENT INVOLVING YM 8062D & SGD 1279C ON 24/03/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORITY

Name : CHEN Mei Kuen

Address : 29 UPPER SERANGOON
VIEW #10-15 S(534044)

Contact No : _____

TO: China taiyang Insurance (Singapore) Pte Ltd.

Dear Sirs,

ACCIDENT INVOLVING S6D1279C AND YM8062D ON 24/03/2018
AT/ALONG UPPER SERANGOON ROAD TOWARDS UPPER PAYA LEBAR ROAD
BEFORE HOUGANB STREET 21

I/We, CHEN Mei Kuen, am/are the registered owner of
motor car no. S6D1279C

Please note that I have assigned all compensations monies due to me/us in the above said accident
to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION
PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant



Witness By

Affix: Carlo

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3123181801 Claim No : SNM18D01611C02/2

Claimant : CHEW MEI KUEN

Amount : S\$5,360.00
Singapore Dollars Five Thousand Three Hundred Sixty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SGD 1279C
Insured Vehicle No. : YM 8062D

Date of Loss : 24/03/2018
Place of Accident : UPPER SERANGOON RD TOWARD UPPER PAYA LEBAR

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

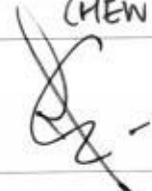
Insured Name : PIKASA BUILDERS PTE LTD
Driver Name : GANDHI GOPINATH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 5,360.00
	=====
TOTAL	S\$ 5,360.00
	=====

Claimant Name : CHEW MEI KUEN NRIC No : S0185180B

Signature :  Date : 16/11/2018

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.



Land Transport Authority
 10 Sin Ming Drive
 Singapore 575701
 GST Registration No. : M4-0006529-2

Print Date/Time : 24 Mar 2018 / 12:50:18

Receipt Date/Time : 24 Mar 2018 / 12:50:18

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180324-000576

Previous Receipt No. :

**S/N Item Description/
 Business Transaction Reference
 No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - YM8062D

As at 24 Mar 2018/11:40:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - YM8062D
 Enquiry Fee
 20180324124932149016

7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

20180324124938998	Direct Debit: eNETS Debit (Internet Banking)	7.45
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Total		7.45
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Cash Change		0.00
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Tendered Amount		7.45
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Excess Refundable Amount		0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
YM8062D	24 Mar 2018 / 11:40:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

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OK

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