

INS. CASE OWNER

CC4/LPC1800 5751, Keb3

LKK  
IDAC

Surveyor:

Kennech

DOI:

ASSIGNMENT

26/3/18

Date / Time:

27/3/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBE 4157E

Name of Insured:

SENG KONG PRODUCTION VII

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

26/3/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

LIN SENG KOWIN

Driver Tel No.:

A1A15541

(V/L YES / NO)

Claim No.:

12/1/18/10001020687

Policy No.:

2112/1000101000

Make / Model:

CONTOH

Place of Accident:

Eunos Ave 8

OI GIA REPORT YES / NO : TP GIA REPORT YES / NO

Insured Liability:

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

serve you



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

5/4/18  
Michele

6787P-X GBE4157E-X

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

26/3/18

Sent By:

tru

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

S\$

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT  
26/4/18

1) Claim status: Normal/Reject/Private Settle /w/p

2) Report Format:

TP

3) Survey fee:

350

### ASSIGNMENT

The U/C / Chassis frame / Body Structure affected due to collision




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC18005751/Keb3		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 28-03-2018		
		Code : LPC2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GBE 4157E	Veh. Inspected	GJ 87P	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	28/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	24/03/2018	Inspection Date	28/03/2018	
Survey held at	SERVE YOU MOTOR SERVICE BLK 5033 ANG MO KIO IND PK 2 #01-265 SINGAPORE 569536			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC4/LPC18005751/Keb3

Date: 02.04.2018

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**GJ87P**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28.03.2018 at the premises of M/s Serve You Motor Service and have the following to report:-

Workshop Estimate Amount	: S\$	6,698.50
Revised Estimate Amount	: S\$	2,600.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
N/S Body



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

KENNETH KONG  
Licensed Appraiser

# SERVE YOU MOTOR SERVICE

BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2

#01-265, SINGAPORE 569536

TEL. NO: 64810555 / FAX NO. 64831654

E-MAIL: serveyou5033@gmail.com

INS: LONPAC INSURANCE BHD

OWNER: AMCOWELD INC PTE LTD

Registration no. : GJ 87 P / TOYOTA DYNA 150 D

Date : 26-Mar-18

Quotation No. : 18326-6

S/N	Qty	Item	Amount
-----	-----	------	--------

## LIST ITEMS

- |   |         |                           |            |
|---|---------|---------------------------|------------|
| 1 | 1       | LH side gate              |            |
| 2 | 3/4 pcs | LH side gate safety hinge | \$128 each |
| 3 | 2       | LH side mudflat           | \$145 each |
| 4 | 1       | LH side gate floor panel  |            |

1388.00 ✓  
768.00 ✓  
290.00 ✓  
880.00 X  
3,326.00  
831.50  
2,494.50

Less 25%

## SPECIAL NETT ITEMS

- |   |   |                           |           |
|---|---|---------------------------|-----------|
| 1 | 1 | Rear tyre rim             |           |
| 2 | 1 | Spare tyre bracket        |           |
| 3 | 1 | Company logo body sticker |           |
| 4 | 1 | LH side gate aluminium    |           |
| 5 | 6 | LH side hook              | \$45 each |

444.00 X  
150.00 X  
450.00 20  
880.00 ✓  
270.00 X  
2,194.00

## LABOUR & MISC CHARGES

- |   |  |  |
|---|--|--|
| 1 | To dismantle / renew the rear accident damaged portion. To panel beating, reshape, straighten, orientate and align repair / replacement parts. |  |
|---|--|--|

500  
680.00

- |   |   |  |
|---|---|--|
| 2 | To reinstall for side gate and floor panel. |  |
|---|---|--|

250.00 X

- |   |  |  |
|---|--|--|
| 3 | To spray undercoating on affected areas. |  |
|---|--|--|

180.00 30

- |   |  |  |
|---|--|--|
| 4 | To spray painting on rear damaged portion. |  |
|---|--|--|

580  
750.00

## TOTAL

2,010.00

## Total Parts and Labour Cost of Repair

56,698.50

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Not Authorised  
611pm @ 2600h  
Resurvey After Paint  
4 days

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:

Company

Owner ID:

7547G

### Vehicle Details

Vehicle No.:

GJ87P

Vehicle to be Exported:

Yes

Intended De-registration Date:

31 Mar 2018

Vehicle Make:

TOYOTA

Vehicle Model:

DYNA 150 D

Primary Colour:

Silver

Manufacturing Year:

2000

Engine No.:

5L4936574

Chassis No.:

LY2120002920

Maximum Power Output:

-

Open Market Value:

\$25,970.00

Original Registration Date:

22 Jun 2000

First Registration Date:

22 Jun 2000

Transfer Count:

1

Actual ARF Paid:

\$1,299.00

### Intended PARF Rebate Details

PARF Eligibility:

No

PARF Eligibility Expiry Date:

-

PARF Rebate Amount:

\$0.00

### Intended COE Rebate Details

COE Expiry Date:

31 May 2020

COE Category:

C - Goods Vehicle & Bus

COE Period(Years):

10

PQP Paid:

\$29,475.00

COE Rebate Amount:

\$6,386.00

**Total Rebate Amount:**

**\$6,386.00**

The information contained herein is correct as at 26 Mar 2018

OK

**Catherine Chong (LKK Auto)**

---

**From:** ERIC WOO JUN KIAT <ericwoo@lonpac.com>  
**Sent:** Tuesday, 27 March, 2018 12:20 PM  
**To:** assignments@lkkauto.com  
**Cc:** MT\_Claim\_SG; claims@esthermoey.com  
**Subject:** FW: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E  
**Attachments:** GJ 87 P surveyor chosen (240318).pdf; Serve You - Pre-Repair Inspection Notice (Lonpac)(GJ87P).pdf

Dear Catherine / Nivitha,

Kindly refer to our attachment and email below.

Please proceed to appoint Kenneth Kong to conduct a survey of the vehicle GJ 87P on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,  
Eric Woo  
Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

27/03/2018 @ 2:40pm  
Elaine veh not in  
Serve You

---

**From:** Claims [mailto:claims@esthermoey.com]  
**Sent:** Tuesday, 27 March, 2018 11:48 AM  
**To:** ERIC WOO JUN KIAT  
**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E

Your Attention is Drawn to the Confidentiality Notice Below:

=====

Dear Eric,

We refer to your email to us of even date.

Kindly refer to the attached reply from our clients' regarding their choice of surveyor for PRI.

Kindly arrange for the PRI to be conducted today. You may liaise directly with the workshop.

Thank you.

Yours sincerely,

*Justin Yap*  
Secretary to Esther Moey  
Amy Lim Law Practice

[office@esthermoey.com](mailto:office@esthermoey.com)

Tel: (+65) 9625 8742 (Justin) / (+65) 9639 3110 (Esther)  
Fax: (+65) 6491 5638

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---

**From:** ERIC WOO JUN KIAT <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>  
**Sent:** Tuesday, 27 March, 2018 11:19 AM  
**To:** Claims <[claims@esthermoey.com](mailto:claims@esthermoey.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E

Without Prejudice  
Save as to cost

Dear Justin,

We refer to your email below.

We will proceed to conduct a pre-repair survey of the damage to your client's vehicle jointly with your workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert. (Please see attached).

Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Thank you.

Best Regards,  
Eric Woo  
Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

---

**From:** Claims [<mailto:claims@esthermoey.com>]  
**Sent:** Tuesday, 27 March, 2018 10:47 AM  
**To:** GERALD POH WEE BIN  
**Subject:** Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E  
**Importance:** High

Your Attention is Drawn to the Confidentiality Notice Below:

=====

Dear Sirs,



We refer to our attached PRI Notice dated 26 March 2018 for your urgent attention.

Thank you.

Yours sincerely,

*Justin Yap*

Secretary to Esther Moey  
Amy Lim Law Practice  
[office@esthermoey.com](mailto:office@esthermoey.com)

Tel: (+65) 9625 8742 (Justin) / (+65) 9639 3110 (Esther)

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**Shu Pei (LKKAUTO)**

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 4 April 2018 11:47 AM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E \*\*\*LKK REF:CC4/LPC18005751/Keb3  
**Attachments:** 04042018114416.pdf

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Wednesday, 4 April, 2018 11:24 AM  
**To:** ERIC WOO JUN KIAT; GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Asher Sng (LKKAUTO)  
**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E \*\*\*LKK REF:CC4/LPC18005751/Keb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAUTO)  
**Sent:** Monday, 2 April 2018 5:41 PM  
**To:** 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E \*\*\*LKK REF:CC4/LPC18005751/Keb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle GJ 87P at M/s Serve You Motor Service.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 27 March 2018 2:40 PM

**To:** 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

**Sent:** Tuesday, 27 March, 2018 12:20 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [claims@esthermoey.com](mailto:claims@esthermoey.com)

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Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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Thank you.

Yours sincerely,

*Justin Yap*

Secretary to Esther Moey

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**To:** Claims <[claims@esthermoey.com](mailto:claims@esthermoey.com)>

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Without Prejudice

Save as to cost

Dear Justin,

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Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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**Subject:** Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E

**Importance:** High

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Dear Sirs,

We refer to our attached PRI Notice dated 26 March 2018 for your urgent attention.

Thank you.

Yours sincerely,

*Justin Yap*

Secretary to Esther Moey  
Amy Lim Law Practice  
[office@esthermoey.com](mailto:office@esthermoey.com)

Tel: (+65) 9625 8742 (Justin) / (+65) 9639 3110 (Esther)

Fax: (+65) 6491 5638

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## Asher Sng (LKKAUTO)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 6 April 2018 1:59 PM  
**To:** 'serveyou5033@gmail.com'  
**Cc:** Vic (LKKAUTO)  
**Subject:** ACCIDENT INVOLVING GJ 87P & GBE 4157E ON 24/03/2018  
**Attachments:** OI SKETCH PLAN.pdf

Without Prejudice

Your Ref: GJ 87P  
Our Ref: CC4/LPC18005751/Keb3

Dear Sirs,

ACCIDENT INVOLVING GJ 87P & GBE 4157E ON 24/03/2018

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our insured driver reported that your client overtake our insured vehicle while he is intended to make a right turn. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Asher Sng (LKKAUTO)

**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 24 April 2018 2:36 PM  
**To:** Shu Pei (LKKAUTO); GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E \*\*\*LKK REF:CC4/LPC18005751/Keb3

Hi Gerald,

We refer to the email below.

We had finalize the repair cost with third party repairer, however third party repairer have submitted the case to the law firm to handle the case on behalf.

In view of above, we process to closed of the case and submit our report to your good office.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAUTO)

**Sent:** Tuesday, 24 April 2018 2:13 PM

**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E \*\*\*LKK REF:CC4/LPC18005751/Keb3

Dear Gerald,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

**Dear Asher,**

**Kindly assist.**

**To check availability of the case handler, you may contact the undersigned.**

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**



Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Tuesday, 24 April 2018 2:08 PM  
**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E \*\*\*LKK REF:CC4/LPC18005751/Keb3

Dear Shu Pei,

The third party's workshop had submitted the final repair bill.

Please advise if the repair costs was finalized with the workshop.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Wednesday, 4 April, 2018 11:24 AM  
**To:** ERIC WOO JUN KIAT; GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Asher Sng (LKKAuto)  
**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E \*\*\*LKK REF:CC4/LPC18005751/Keb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,  
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)  
**Sent:** Monday, 2 April 2018 5:41 PM  
**To:** 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E \*\*\*LKK REF:CC4/LPC18005751/Keb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle GJ 87P at M/s Serve You Motor Service.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 27 March 2018 2:40 PM

**To:** 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

**Sent:** Tuesday, 27 March, 2018 12:20 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [claims@esthermoey.com](mailto:claims@esthermoey.com)  
**Subject:** FW: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E

Dear Catherine / Nivitha,

Kindly refer to our attachment and email below.

Please proceed to appoint Kenneth Kong to conduct a survey of the vehicle GJ 87P on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

**From:** Claims [<mailto:claims@esthermoey.com>]

**Sent:** Tuesday, 27 March, 2018 11:48 AM

**To:** ERIC WOO JUN KIAT

**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E

Your Attention is Drawn to the Confidentiality Notice Below:  
=====

Dear Eric,

We refer to your email to us of even date.

Kindly refer to the attached reply from our clients' regarding their choice of surveyor for PRI.

Kindly arrange for the PRI to be conducted today. You may liaise directly with the workshop.

Thank you.

Yours sincerely,

*Justin Yap*

Secretary to Esther Moey

Amy Lim Law Practice

[office@esthermoey.com](mailto:office@esthermoey.com)

Tel: (+65) 9625 8742 (Justin) / (+65) 9639 3110 (Esther)

Fax: (+65) 6491 5638

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**From:** ERIC WOO JUN KIAT <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>  
**Sent:** Tuesday, 27 March, 2018 11:19 AM  
**To:** Claims <[claims@esthermoey.com](mailto:claims@esthermoey.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E

Without Prejudice  
Save as to cost

Dear Justin,

We refer to your email below.

We will proceed to conduct a pre-repair survey of the damage to your client's vehicle jointly with your workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert. (Please see attached).

Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Thank you.

Best Regards,  
Eric Woo  
Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

**From:** Claims [<mailto:claims@esthermoey.com>]  
**Sent:** Tuesday, 27 March, 2018 10:47 AM  
**To:** GERALD POH WEE BIN  
**Subject:** Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E  
**Importance:** High

Your Attention is Drawn to the Confidentiality Notice Below:

=====

Dear Sirs,

We refer to our attached PRI Notice dated 26 March 2018 for your urgent attention.

Thank you.

Yours sincerely,

*Justin Yap*

Secretary to Esther Moey

Amy Lim Law Practice

[office@esthermoey.com](mailto:office@esthermoey.com)

Tel: (+65) 9625 8742 (Justin) / (+65) 9639 3110 (Esther)

Fax: (+65) 6491 5638

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC18005751/Keb3q2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 27-04-2018	
			Code : LPC2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GBE 4157E	Veh. Inspected	GJ 87P	
Policy No.	Z/17/VC00/101002	Coverage (\$)	0.00	
Claim No.	17/18/18/VC00/020487	Excess (\$)	0.00	
Assign From	ERIC	Assign Date	27/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA DYNA (M)	c.c	2986	
Engine No.	HIDDEN	Year of Reg.	2000	
Chassis No.	LY2120002920	Colour	SILVER	
Odometer	645107	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	185 R14X8	HABILEAD	7 mm	
L/H Front Tyre	185 R14X8	HABILEAD	7 mm	
R/H Rear Tyre	155 R12X8 (D)	VANMAX	5/5 mm	
L/H Rear Tyre	155 R12X8 (D)	VANMAX	5/5 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	24/03/2018	Inspection Date	28/03/2018	
Survey held at	SERVE YOU MOTOR SERVICE BLK 5033 ANG MO KIO IND PK 2 #01-265 SINGAPORE 569536			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>4 Working Days</b>		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GJ 87P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	LH SIDE GATE	BENT	1,388.00	1,388.00
6	LH SIDE GATE SAFETY HINGE @\$128.00	BENT (3 PCS ONLY)	768.00	384.00
2	LH SIDE MUDFLAT @\$145.00	BUCKLED	290.00	290.00
1	LH SIDE GATE FLOOR PANEL	TO REPAIR SEE LABOUR	880.00	-
	LESS 25% DISCOUNT		-831.50	-515.50
			2,494.50	1,546.50
<b>SPECIAL NETT ITEMS</b>				
1	REAR TYRE RIM (SN)	SERVICEABLE	444.00	-
1	SPARE TYRE BRACKET (SN)	TO REPAIR SEE LABOUR	150.00	-
1	COMPANY LOGO BODY STICKER (SN)	NECESSARY	450.00	200.00
1	LH SIDE GATE ALUMINIUM (SN)	DENTED	880.00	500.00
6	LH SIDE HOOK @\$45.00 (SN)	TO REPAIR SEE LABOUR	270.00	-
			2,194.00	700.00
<b>LABOUR</b>				
	TO DISMANTLE/RENEW THE REAR ACCIDENT DAMAGED PORTION .TO PANEL BEATING ,RESHAPE ,STRAIGHTEN ,ORIENTATE AND ALIGN REPAIR /REPLACEMENT PARTS.INCLUSIVE OF THE REPAIR OF SPARE TYRE BRACKET,LH SIDE GATE FLOOR PANEL AND LH SIDE HOOK.		680.00	500.00
	TO REINSTALL FOR SIDE GATE AND FLOOR PANEL.	NOT NECESSARY	250.00	-
	TO SPRAY UNDERCOATING ON AFFECTED AREAS.		180.00	30.00
	TO SPRAY PAINTING ON REAR DAMAGED PORTION .		750.00	580.00
			-	-
			-	-
			-	-
			1,860.00	1,110.00
<b>GRAND TOTAL</b>			<b>6,548.50</b>	<b>3,356.50</b>

Report Ref No. CC4/LPC18005751/Keb3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,600.00
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Report Ref No. CC4/LPC18005751/Keb3q2

KONG SENG CHEONG

Licensed Appraiser

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