

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 24 April 2018 2:36 PM
To: Shu Pei (LKKAUTO); GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E ***LKK REF:CC4/LPC18005751/Keb3

Hi Gerald,

We refer to the email below.

We had finalize the repair cost with third party repairer, however third party repairer have submitted the case to the law firm to handle the case on behalf.

In view of above, we process to closed of the case and submit our report to your good office.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)
Sent: Tuesday, 24 April 2018 2:13 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E ***LKK REF:CC4/LPC18005751/Keb3

Dear Gerald,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Tuesday, 24 April 2018 2:08 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E ***LKK REF:CC4/LPC18005751/Keb3

Dear Shu Pei,

The third party's workshop had submitted the final repair bill.

Please advise if the repair costs was finalized with the workshop.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 4 April, 2018 11:24 AM

To: ERIC WOO JUN KIAT; GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAuto)

Subject: RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E ***LKK REF:CC4/LPC18005751/Keb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 2 April 2018 5:41 PM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E ***LKK REF:CC4/LPC18005751/Keb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle GJ 87P at M/s Serve You Motor Service.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 27 March 2018 2:40 PM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Tuesday, 27 March, 2018 12:20 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; claims@esthermoey.com

Subject: FW: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E

Dear Catherine / Nivitha,

Kindly refer to our attachment and email below.

Please proceed to appoint Kenneth Kong to conduct a survey of the vehicle GJ 87P on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Claims [<mailto:claims@esthermoey.com>]

Sent: Tuesday, 27 March, 2018 11:48 AM

To: ERIC WOO JUN KIAT

Subject: RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E

Your Attention is Drawn to the Confidentiality Notice Below:

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Dear Eric,

We refer to your email to us of even date.

Kindly refer to the attached reply from our clients' regarding their choice of surveyor for PRI.

Kindly arrange for the PRI to be conducted today. You may liaise directly with the workshop.

Thank you.

Yours sincerely,

Justin Yap

Secretary to Esther Moey

Amy Lim Law Practice

office@esthermoey.com

Tel: (+65) 9625 8742 (Justin) / (+65) 9639 3110 (Esther)

Fax: (+65) 6491 5638

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From: ERIC WOO JUN KIAT <ericwoo@lonpac.com>
Sent: Tuesday, 27 March, 2018 11:19 AM
To: Claims <claims@esthermoey.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E

Without Prejudice
Save as to cost

Dear Justin,

We refer to your email below.

We will proceed to conduct a pre-repair survey of the damage to your client's vehicle jointly with your workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert. (Please see attached).

Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Claims [<mailto:claims@esthermoey.com>]
Sent: Tuesday, 27 March, 2018 10:47 AM
To: GERALD POH WEE BIN
Subject: Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E
Importance: High

Your Attention is Drawn to the Confidentiality Notice Below:

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Dear Sirs,

We refer to our attached PRI Notice dated 26 March 2018 for your urgent attention.

Thank you.

Yours sincerely,

Justin Yap

Secretary to Esther Moey

Amy Lim Law Practice

office@esthermoey.com

Tel: (+65) 9625 8742 (Justin) / (+65) 9639 3110 (Esther)

Fax: (+65) 6491 5638

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