

## Shu Pei (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 4 April 2018 11:47 AM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E \*\*\*LKK REF:CC4/LPC18005751/Keb3  
**Attachments:** 04042018114416.pdf

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Wednesday, 4 April, 2018 11:24 AM  
**To:** ERIC WOO JUN KIAT; GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Asher Sng (LKKAUTO)  
**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E \*\*\*LKK REF:CC4/LPC18005751/Keb3

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,  
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Monday, 2 April 2018 5:41 PM  
**To:** 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>

Cc: 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E \*\*\*LKK REF:CC4/LPC18005751/Keb3

## **WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle GJ 87P at M/s Serve You Motor Service.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 27 March 2018 2:40 PM

**To:** 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

**Sent:** Tuesday, 27 March, 2018 12:20 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [claims@esthermoey.com](mailto:claims@esthermoey.com)

**Subject:** FW: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E

Dear Catherine / Nivitha,

Kindly refer to our attachment and email below.

Please proceed to appoint Kenneth Kong to conduct a survey of the vehicle GJ 87P on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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**From:** Claims [<mailto:claims@esthermoey.com>]

**Sent:** Tuesday, 27 March, 2018 11:48 AM

**To:** ERIC WOO JUN KIAT

**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E

**Your Attention is Drawn to the Confidentiality Notice Below:**

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Dear Eric,

We refer to your email to us of even date.

Kindly refer to the attached reply from our clients' regarding their choice of surveyor for PRI.

Kindly arrange for the PRI to be conducted today. You may liaise directly with the workshop.

Thank you.

Yours sincerely,

*Justin Yap*

Secretary to Esther Moey

Amy Lim Law Practice

[office@esthermoey.com](mailto:office@esthermoey.com)

Tel: (+65) 9625 8742 (Justin) / (+65) 9639 3110 (Esther)

Fax: (+65) 6491 5638

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**From:** ERIC WOO JUN KIAT <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>

**Sent:** Tuesday, 27 March, 2018 11:19 AM

**To:** Claims <[claims@esthermoey.com](mailto:claims@esthermoey.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Our Ref: 17/18/18/VC00/020487 Your Ref: 2018.1144.PD.SY (GJ87P) DOA: 24/3/18 Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E

Without Prejudice  
Save as to cost

Dear Justin,

We refer to your email below.

We will proceed to conduct a pre-repair survey of the damage to your client's vehicle jointly with your workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert. (Please see attached).

Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Thank you.

Best Regards,  
Eric Woo  
Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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**From:** Claims [<mailto:claims@esthermoey.com>]

**Sent:** Tuesday, 27 March, 2018 10:47 AM

**To:** GERALD POH WEE BIN

**Subject:** Our client's vehicle no. GJ87P; Your insured's vehicle no. GBE4157E

**Importance:** High

**Your Attention is Drawn to the Confidentiality Notice Below:**

=====

Dear Sirs,

We refer to our attached PRI Notice dated 26 March 2018 for your urgent attention.

Thank you.

Yours sincerely,

*Justin Yap*

Secretary to Esther Moey

Amy Lim Law Practice

[office@esthermoey.com](mailto:office@esthermoey.com)

Tel: (+65) 9625 8742 (Justin) / (+65) 9639 3110 (Esther)

Fax: (+65) 6491 5638

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