

## Thin Thin (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Friday, 31 August 2018 4:56 PM  
**To:** Thin Thin (LKKAUTO); Admin A  
**Cc:** Elaine Cheong; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); Angie Foo; Jess Kong; Janice Yeoh  
**Subject:** Direct Settlement - Accident Involving PC4308G (OI: SNM18D01609C02/8) and SHC897T (TP : LKK REF -CC3/CTI18005725/K1ub3) on 26.03.2018  
**Attachments:** LETTER TO OI.pdf; SHC897T doa 26.3.18.mov; IMG\_9091.jpg

LKK REF -CC3/CTI18005725/K1ub3  
CTI REF - SNM18D01609C02/8 (PC4308G)

Dear Thin Thin

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$5,906.00.

We await your payment advice to enable Elaine to act accordingly.

Aside to Angie, please follow up on Section II Excess recovery.

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]  
**Sent:** Friday, August 31, 2018 4:15 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; KKLau <kklau@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving PC4308G (OI: SNM18D01609C02/8A) and SHC897T (TP : LKK REF - CC3/CTI18005725/K1ub3 ) on 26.03.2018

URGENT

Dear Sir / Madam,

We refer to the below matter.

Kindly let us have your approval / instruction as TP is keep on chasing us for settlement.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Thin Thin (LKKAuto)  
**Sent:** Monday, 20 August 2018 5:49 PM  
**To:** 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>  
**Cc:** 'Irene Tay' <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: Direct Settlement - Accident Involving PC4308G (OI : CTI - SNM18D01609/C02/8A) and SHC897T (TP : LKK REF - CC3/CTI18005725/K1ub3 ) on 26.03.2018  
**Importance:** High

Your Ref: SNM18D01609/C02/8  
Our Ref: CC3/CTI18005725/K1ub3

"Without Prejudice"

Dear Sir / Madam,

**ACCIDENT INVOLVING PC 4308G AND SHC 897T ON 26/03/2018**

We refer to the above accident.

The accident occurred while OID failed to exercise lane discipline, encroached into the path of TP and initiated the accident. Attached video footage/color scene photo for your perusal.

We did clarify with OI the nature of accident. We had informed OI about TP claim.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

Summary of offer made to workshop **Comfortdelgro Engineering Pte Ltd** is as follows:

|  | <u>Amount Claimed</u> | <u>Amount Revised</u> |
|--|-----------------------|-----------------------|
| 1. Cost of Repairs                     | \$ 8,479.24           | \$ 4,815.00           |
| 2. Loss of Rental ( \$167.80 x 5 days) | \$ 1,006.80           | \$ 839.00             |
| 3. Loss of Income (\$ 50 x 5 days)     | \$ 480.00             | \$ 250.00             |
| 4. LTA Search Fee                      | \$ 2.00               | \$ 2.00               |
|  | \$ 9,968.04           | \$ 5,906.00           |

Enclosed herewith the relevant supporting documents for your kind perusal.

**For your approval please.**

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : CC18030828 / SHC 897T /WT(st)

Your Ref : \_\_\_\_\_

Date : 04-May-18

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199200449K

**CHINA INSURANCE CO LTD**  
**3 ANSON ROAD**  
**#16-00 SPRINGLEAF TOWER**  
**SINGAPORE 079909**

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC 897T YOUR INSURED PC 4308G**  
**AND OTHER \_\_\_\_\_ ON 26.03.18**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHC 897T which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : PC 4308G we are submitting these claims for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

|                    |  |                    |
|--------------------|--|--------------------|
| 1                  | Cost of Repair                                   | \$ 4,815.00        |
| 2                  | <u>6</u> days Loss of Rental @ \$ 167.80 per day | \$ 1,006.80        |
| 3                  | Survey Report Fees (Surveyed by M/s LKK)         | \$ -               |
| 4                  | LTA Search Fees                                  | \$ 2.00            |
| 5                  | GIA / Police Report Fees                         | \$ -               |
| 6                  | Towing / Medical / Transportation Fees           | \$ -               |
| <b>Sub Total :</b> |  | <b>\$ 5,823.80</b> |

## HIRER'S CLAIM

|                       |  |                    |
|-----------------------|--|--------------------|
| 7                     | <u>6</u> days Loss of Income @ \$ 80.00 per days | \$ 480.00          |
| <b>Total Claims :</b> |  | <b>\$ 6,303.80</b> |

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.  
b) LTA search slip/s of : PC 4308G  
c) GIA / Police report/s of : SHC 897T  
d) Letter of authority from owner / hirer / operator

( X ) Photocopies of Accident Scene Photos ( ) Certificate of Insurance  
( ) Witness statement/s ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
*William Tan*

Deputy Manager  
CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758158

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 726791

**Defu**  
6 Defu Avenue 1  
Singapore 539537

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18005725/K1ub3

20 AUGUST 2018

**BT&TAN TRANSPORT PTE LTD**

7030 ANG MO KIO AVE 5  
#03-19 NORTHSTAR@AMK  
SINGAPORE 569880

Dear Sir/Madam,

**ACCIDENT INVOLVING PC 4308G & SHC 897T ON 26/03/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING  
Case Handler  
DID: 6841 2360  
Fax: 6741 4108  
Email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGMERCEDES E220 SHC897T , PC4308G  
MARINA BOULEVARD TWDS BAYFRONT AVE.

ON 26-Mar-18 09:00

I / We

CHIA SIANG LYE

(Hirer) NRIC No.:

S7715504Z

and/or

(Relief) NRIC No.:

Taxi Number

SHC897T

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

26-Mar-2018

Name of Hirer

CHIA SIANG LYE

Hirer NRIC

S7715504Z

Signature :



Address

629 HOUGANG AVENUE 8 #02-92  
530629

Contact No.

83331239

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB15N3096041700

Claim No : SNM18D01609/C02/8

Claimant : CITYCAB PTE LTD

Amount : S\$ 5,900.00

Singapore Dollars Five Thousand and Nine Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 897T

Insured Vehicle No. : PC 4308G

Date of Loss : 26/03/2018

Place of Accident : MARINA BOULEVARD TOWARDS BAYFRONT AVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : BT&TAN TRANSPORT PTE LTD

Driver Name : HU JUN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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|            |   |              |
|------------|---|--------------|
| Global Sum | : | S\$ 5,900.00 |
| Total      | : | S\$ 5,900.00 |

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Claimant Name : CITYCAB PTE LTD

NRIC No : \_\_\_\_\_

Signature :



Date :

14.9.18

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
55 LOYANG DRIVE  
SINGAPORE 530881

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

## TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO(S) PTE L  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC 897T

MAKE  
MERCEDES BENZ

MODEL  
E220CDI (E5)

DATE OF REG  
17.10.2013

CHASSIS CODE  
WDD2120022A75985S

INV. NO/DATE  
91370116 30.04.2018

JOB NO.  
305135496

ODOMETER READING

JOB TYPE

Description : 3P 26.03.2018

### Invoice for Lump Sum Repair

|                             |                 |
|-----------------------------|-----------------|
| Total Lump Sum Repair Amt   | 4,500.00        |
| Add GST @ 7.000 %           | 315.00          |
| <b>Total Invoice amount</b> | <b>4,815.00</b> |

Issued by : CHEWBEELING 30.04.2018 10:58:39  
Repair Type : CPSO/57/57  
Payment Type/Term : /Credit 30 days

1. WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR THEFT OR OTHER INCIDENTS BELONGING TO CUSTOMERS AND VEHICLES ARE PARKED AND KEPT AT A COMPANY'S RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ADVISE THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTENTION OF 1% PER MONTH WILL BE CHARGED ON A DRY 1% DAY BASIS IF THERE IS ANY DELAY IN PAYMENT OF THE COMPANY BY THE CUSTOMER AND NOT WITHIN THE DUE DATE OF PAYMENT I.E. AFTER 10 DAYS FROM THE INVOICE FOR THE PERIOD OF DELAY.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|--------|--------------|
|             |             |        |              |
|             |             |        |              |
|             |             |        |              |
|             |             |        |              |



Our Ref: CC18030828



Date: 27 April 2018

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 26/03/2018 @ 09:00 hrs  
ALONG MARINA BOULEVARD TWDS BAYFRONT AVE.  
INVOLVING PC4308G

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0897T** (the "Taxi"). The Taxi was hired to **CHIA SIANG LYE IC NO S7715504Z** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$167.80** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-045643  
Date of Request: 26/03/2018

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date 26/03/2018  
Enquiry By Janet Lim Siang Gek  
TP Vehicle No. PC4308G  
Accident Date 26/03/2018

**Enquiry Result**

| TP Vehicle No. | Insurer                                       | Period of Insurance   | Insurer Tel. No. |
|----------------|---|-----------------------|------------------|
| PC4308G        | China Taiping Insurance (Singapore) Pte. Ltd. | 21/12/2017-20/12/2018 | 6389 6111        |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-18-045643

Date of Request: 26/03/2018

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date 26/03/2018  
Enquiry By Janet Lim Siang Gek  
P Vehicle No. PC4308G  
Accident Date 26/03/2018

| DESCRIPTION                      | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry               | 1.87         |
| GST Amount                       | 0.13         |
| Total Amount Due (GST Inclusive) | 2.00         |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque