

Surveyor

ASSIGNMENT (Office)

From (Person):

Grace Teo

of

SMO

Date/Time:

27/3/18 @ 2:15pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKR 1716L

Insured:

SKU 6549D

at Workshop m/s:

Siang Hui Motor

Tel:

6744 4605

of

Blk 3006 ubi Rd 1 # 01-338

Policy No:

Claim No:

CMTD1801273/AGC

Sum Insured:

Excess:

Make of Veh:

D.O.A.

21/03/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS 'wp'

H.O.D. Endorsement:

Date/Time:

10:25am @ 28/3/18

Person Contacted:

Mr. Siang

Vehicle ☒ IN ☐ OUT

Date/Time

Action/Instruction (X) Estimate

SKR 1716L - X

SKU 6549D - X

After repair: 2/4/2018

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 27 March 2018 2:15 PM
To: bonnie kwok; admin-d@lkkauto.com; assignments@lkkauto.com
Cc: Chan, Shu Hui Agnes
Subject: CMTD1801273/AGC - PRI/ SKU6549D & SKR1716L ON 21.03.2018

Our Reference: CMTD1801273/AGC
Your Reference: SKR1716L

Without Prejudice

Date: 27th March 2018

Attention:
BONNIE KWOK LLC

Dear Sir/Madam,

ACCIDENT INVOLVING SKU6549D & SKR1716L ON 21.03.2018

We refer to your reply dated 27/03/2018.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Yours faithfully,

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555 | F: 6221 3147



Innovation for Wellbeing

SOMPO

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: bonnie kwok [mailto:litigation@bonniekwok.com]

Sent: Tuesday, March 27, 2018 2:09 PM

To: Teo, Grace

Cc: Chan, Shu Hui Agnes

Subject: Re: CMTD1801273/AGC - PRI/ SKU6549D & SKR1716L ON 21.03.2018

Dear Sirs,

Our client rejects your list of surveyors.

We have been instructed to propose the following list of surveyors for the Single Joint Expert:-

1. Fong Kok Heng Stanley;
2. Ng Kong Beng Patrick;
3. Lim Yong Tian;
4. Ong Hock Leng;
5. Louis S C Ng Cae Amimi;
6. Danny Ho;
7. Richard Wong Ah Kow;
8. Kent Ong;
9. Tan Chin Suan; and
10. Matthew Ng.

Kindly contact the repairers, M/s Siang Hui Motor Works at 6744 4605 for pre-repair inspection arrangements.

Regards,
ST

--

BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email : litigation@bonniekwok.com

GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 9 am to 6 pm and we are closed on Saturday, Sundays and Public Holidays.

-- Email Disclaimer --

This message contains information that may be privileged and confidential. If you are not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this message is strictly prohibited. If you have received this message in error, please delete it from your system and notify the sender. You are advised to carry out your own checks on this message for computer viruses and other defects. Please note that we disclaim liability for any loss or damage caused by computer viruses and/or other defects.

On 26 March 2018 at 14:19, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD1801273/AGC

Your Reference: SKR1716L

Without Prejudice

Date: 26th March 2018

Attention:

BONNIE KWOK LLC

Dear Sir/Madam,

ACCIDENT INVOLVING SKU6549D & SKR1716L ON 21.03.2018

We refer to your Notice of Accident dated 26/03/2018.

Please be informed that Agnes Chan the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



Innovation for Wellbeing

SOMPO

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: bonnie kwok [<mailto:litigation@bonniekwok.com>]

Sent: Monday, March 26, 2018 12:12 PM

To: Claims - Motor Survey

Subject: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: SKU 6549 D; SiangHui's Vehicle: SKR 1716 L; ACCIDENT INVOLVING SKR 1716 L & SKU 6549 D ON 21 MARCH 2018

Urgent

Dear Sirs,

We refer to the above matter.

We note that your fax lines are currently down.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. SKR 1716 L at M/s Siang Hui Motor Works, Block 3006 Ubi Road 1 #01-338 Singapore 408700.

Regards,
ST

--

BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026
FAX: 6536 2279
email : litigation@bonniekwok.com
GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 9 am to 6 pm and we are closed on Saturday, Sundays and Public Holidays.

-- Email Disclaimer --

This message contains information that may be privileged and confidential. If you are not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this message is strictly prohibited. If you have received this message in error, please delete it from your system and notify the sender. You are advised to carry out your own checks on this message for computer viruses and other defects. Please note that we disclaim liability for any loss or damage caused by computer viruses and/or other defects.

MPFS18036693 / Kan Fook Sing Motor Workshop - Desk
ENTRY DATE & TIME: 22/03/2018 12:33
SUBMITTED BY: Yen Boo

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	22/03/2018 12:33
Date Of Accident	21/03/2018 16:05
Exact Location Of Accident	BASEMENT CAR PARK AT ALEXANDRA TECHNO PARK BLOCK A
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SKR1716L
Insured/Policyholder	
Name Of Registered Owner	NATIONAL CAR RENTALS (PRIVATE) LIMITED
Co Reg No	196100167E
Email Address	JAMES.CHUA@AVIS.COM.SG
Mobile Phone No	(FOREIGN) 1261-6386078
Alternative Phone No	OFFICE-63051995
Vehicle Particulars	
Manufacturer	CHEVROLET
Model	CRUZE NB-1.4 D 6 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	NO
Policy Number	5057641947-05
Cover Note Number	01/01/2018 TO 31/12/2018
Driver	
Name of Driver	GU HAI
NRIC No	S7384322G
Date Of Birth	17/05/1973
Occupation	INDOOR
Date Of Driving Pass	25/08/2004
Driving Experience	13 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	
Fax Number	(LOCAL) +65-62354958
Contact Number	
Email Address	NOEMAIL

Address 28 BUKIT BATOK EAST AVE 2 #08-20 (S) 659921
 Postcode
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OTHER - HIRER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - CROSS JUNCTION
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance?
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

refer with attach.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

Details of Witness 1

Name QIAO GUO CIANG
 Phone Number
 Email Address +65 81129760

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SKU6549D
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver SOH LAY HOON (SU LIYUN)
 NRIC/Passport Number S7345117E
 Contact Number 91160145
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage

Accident Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate or refuse liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false statement may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurers who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the quantum route of envelope/mail parcels); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (a) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

On Behalf of ADS

Policyholder's Signature
Date & Time:

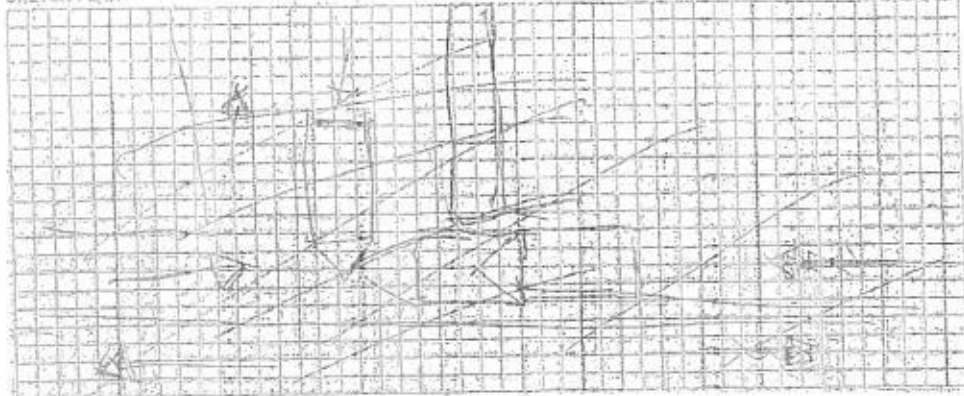
Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NIC/PIN No.:

Accident Sketch Plan Fig. 1

Please see attached diagram.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

slow

While I was driving at normal speed in the base-basement carport at Alexandra Techno Park Block A, my car was hit by another car (Skid 6549D) which was going against traffic.

The ~~the~~ accident happened at a corner as shown above diagram. Skid 6549D was going against traffic while my I was going in the correct direction.

The two cars were going at similar speed.

DECLARATION

I/We declare the foregoing particulars are true in every respect

on Behalf of ABS

Policyholder's Signature
Date & Time:

01/01/2018 10:00 AM

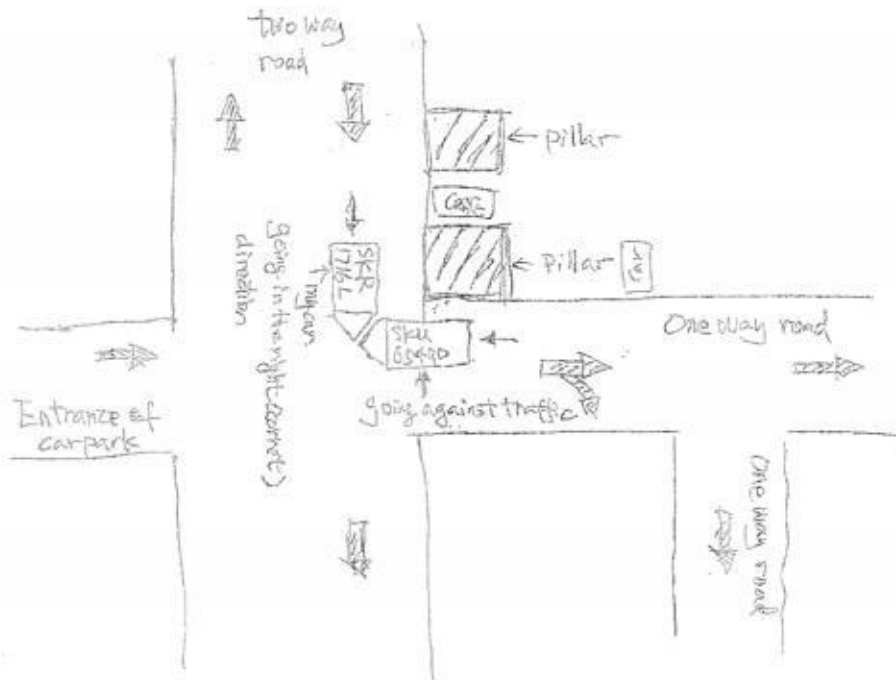
Driver's Signature
(or driver is not this policyholder)
Date & Time:

01/01/2018 10:00 AM

Reporting Centre Person's Signature
Name:
NRIC/FIN No.:

01/01/2018

Accident Sketch Plan Pg. 1



Basement carpark of
Alexandra Techno park Block A.

01/11/18

azman.ideris
azman.ideris@ans.com.sg.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	0157E
Vehicle Details	
Vehicle No.:	SKR1716L
Vehicle to be Exported:	No
Intended De-registration Date:	02 Apr 2018
Vehicle Make:	CHEVROLET
Vehicle Model:	CRUZE NB 1.4D 6AT
Primary Colour:	White
Manufacturing Year:	2014
Engine No.:	A14NET143400220
Chassis No.:	KL1JA6989EK625166
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$15,896.00
Original Registration Date:	22 Jan 2015
First Registration Date:	22 Jan 2015
Transfer Count:	0
Actual ARF Paid:	\$10,896.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Jan 2025
PARF Rebate Amount:	\$8,172.00
Intended COE Rebate Details	
COE Expiry Date:	21 Jan 2025
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$75,200.00
COE Rebate Amount:	\$51,144.00
Total Rebate Amount:	\$59,316.00

The information contained herein is correct as at 02 Apr 2018

OK

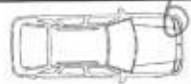
**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

PRE-REPAIR INSPECTION REPORT				
SOMPO INSURANCE SINGAPORE PL		Ref: CS3/SMO18005715/Gd3s2		
50 RAFFLES PLACE #05-01/06		Date: 06-04-2018		
SINGAPORE LAND TOWERS SINGAPORE 048623		Code: SMO		
1. Policy Particulars :- (THIRD PARTY CLAIM)				
Insured Veh.	SKU 6549D	Veh. Inspected	SKR 1716L	
Policy No.		Coverage (\$)	0.00	
Claim No.	CMTD1801273/AGC	Excess (\$)	0.00	
Assign From	GRACE TEO	Assign Date	27/03/2018	
2. Vehicle Particulars & Condition				
Make & Model	CHEVROLET CRUZE	c.c	1362	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	KL1JA6989EK625166	Colour	WHITE	
Odometer	036342 KM	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60R16	HANKOOK	6 mm	
L/H Front Tyre	205/60R16	HANKOOK	6 mm	
R/H Rear Tyre	205/60R16	HANKOOK	6 mm	
L/H Rear Tyre	205/60R16	HANKOOK	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION.				
5. General Information				
Accident Date	21/03/2018	Inspect Date / Time	29/03/2018 (10:00 AM)	
Survey held at	SIANG HUI MOTOR WORKS BLK 3006 UBI ROAD 1 #01-338 SINGAPORE 408700			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,300-\$4,500.00				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			5 Working Days	

Report Ref No. CS3/SMO18005715/Gd3s2

Inspected By

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.
No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.