

22/03/2007

ASS. REC. BY:

REF: CS/ASM18005711/Ncd307

Special Instruction:

Surveyor

## ASSIGNMENT (Office)

From (Person): Kitty Teo of ASM Date/Time: 27/03/2018

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SKT 53672 Insured: \_\_\_\_\_at Workshop m/s Elite AM Tel: 6339 7378of 280 Woodlands Ind. Park E5 #01-17Policy No: \_\_\_\_\_ Claim No: 88M00BSSSum Insured: \_\_\_\_\_ Excess: \$100.00Make of Veh: \_\_\_\_\_ D.O.A. 23/03/2018  
(Client's Record)CA / REV / REP. / REV 24 HRS H.O.D. Endorsement: \_\_\_\_\_Date/Time: 9:04am 28/3/18 Person Contacted: Christy Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SKT 53672-X</u>
	<u>Sent preli thru smart claim</u>
<u>28/11</u>	<u>Shiau Chan confirmed final fig \$1,005.00 with Christy. (Red 8577f, 89%)</u>
	<u>Insurance supply parts (\$1,020.00)</u>

REF: CS/ASM18005711/Srd3

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_  
at Workshop m/s \_\_\_\_\_of \_\_\_\_\_  
Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 74k

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lump Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Date / Time Action / Instruction

Veh No: SIC7 53072 Yr Regn: 15/6/15  
Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Ford Focus C.C. 1596Colour: Grey A/C: Insured / Std / NI / NASp. Reading: 27403 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WE04XXGCC4EA 34362

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or \_\_\_\_\_

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 23/3/18 D.O.I. 29/3/18Survey held at EliteDes. of Damages: Frnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

Date/Time, File Return to?

Days Of Repair: 4Resurvey No. of Trip: 2Survey Fee: 200

Transportation.

) \$ + RS. \$

) Photos

) Others

TOTAL

Report Format: 00Lump Sum / 100: (\$ 1,005.00)Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$200



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CS/ASM18005711/Srd3

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811

Date : 28-03-2018



Code : ASM

## 1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SKT 5367Z
Policy No.	Coverage (\$)	0.00
Claim No. S8M00BSS	Excess (\$)	400.00
Assign From SMARTCLAIM (KITTY TEO)	Assign Date	28/03/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	23/03/2018	Inspection Date
Survey held at	ELITE AM PTE. LTD. 280 WOODLANDS INDUSTRIAL PARK E5 #01-17 HARVEST @ WOODLANDS, 757322 WOODLANDS	

## 5a. Remarks


A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

## ◀ Service Request Details

Claim

S8M00BSS

Reference

None 

Loss Date

March 23, 2018

Request Date

March 27, 2018

Due Date

April 4, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated survey and authorize

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SKT5367Z

Make

FORD

## Service Address

280 WOODLANDS INDUSTRIAL, , , 757322

## Primary Contact/Insured

TAN YONG XIANG AMBROSE

BLK 893B, WOODLANDS DRIVE 50, #04-111, 731893, Singapore

97516498

ambrose.tan.yx@gmail.com

## Claim Handler

TEO Kitty

6568804602

kitty.teo@axa.com.sg

## Additional Instructions

EXCESS \$400

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



## Service Request Details

Claim

S8M00BSS

Reference

None 

Loss Date

March 23, 2018

Request Date

March 27, 2018

Due Date

June 28, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated survey and authorize

### Actions

Next Step

PAST DUE: Report that your work is blocked, and modify the Expected Completion Date.

Complete Work

More ▼

### Vehicle Information

Incident Vehicle Registration #

SKT5367Z

Make

FORD

Model  
FOCUS 1.6

Service Address

280 WOODLANDS INDUSTRIAL, , , 757322

Primary Contact/Insured

TAN YONG XIANG AMBROSE  
BLK 893B, WOODLANDS DRIVE 50, #04-111, 731893, Singapore  
97516498  
ambrose.tan.yx@gmail.com

Claim Handler


TEO Kitty  
6568804602  
kitty.teo@axa.com.sg

Additional Instructions  
EXCESS \$400

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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New Message

TYPE						
SENT	11/27/18 4:12 PM					
FROM	TEO Kitty					
SUBJECT	Please submit your final report. Thanks.					
BODY	* 					

TYPE						
SENT	11/27/18 4:03 PM					
FROM	LOW Garnet					

SUBJECT SUPPLIER INVOICE

BODY FYNA



TYPE ?

SENT 11/21/18 11:04 AM

FROM TEO Kitty

SUBJECT Re:RE: PLEASE ADVISE STATUS

BODY Hi Please email to Garnet. Thanks.



TYPE ?

SENT 11/21/18 10:49 AM

FROM LKK AUTO CONSULTANTS PTE LTD (OD)

SUBJECT RE: PLEASE ADVISE STATUS

BODY Dear Kitty, We are still pending part invoice from...



TYPE ?

SENT 11/20/18 10:53 AM

FROM TEO Kitty

SUBJECT PLEASE ADVISE STATUS

BODY Hi Please advise if finalise and upload repair in...





Model  
FOCUS 1.6

### Service Address

280 WOODLANDS INDUSTRIAL, , , 757322

### Primary Contact/Insured

TAN YONG XIANG AMBROSE  
BLK 893B, WOODLANDS DRIVE 50, #04-111, 731893, Singapore  
97516498  
ambrose.tan.yx@gmail.com

### Claim Handler

TEO Kitty  
6568804602  
kitty.teo@axa.com.sg

Additional Instructions  
EXCESS \$400

Messages Invoices History Documents Assessment Metrics Notes

Document Type

Document SubType

+ Upload Documents

NAME  CHIN HON INVOICE.pdf

TYPE Other

SUB-TYPE Other

AUTHOR SHAH Kushal

DATE UPLOADED April 18, 2018

NAME  SKT 5367Z INSPECTION PHOTO.pdf

TYPE Evidence

SUB-TYPE Photos



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: S8M00BSS  
Our Ref: CS/ASM18005711/Srd3

Date: 2 April 2018

The Motor Claims Department  
AXA INSURANCE PTE LTD

Dear Sir/Madam,

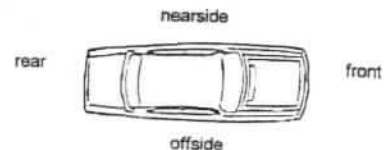
**PRELIMINARY ADVICE OF VEHICLE NO. SKT 5367Z .**

We thank you for the instruction on 26/03/2018

Please be informed that we had conducted the inspection of the abovementioned vehicle 29/03/2018 at the premises of m/s: ELITE AM PTE LTD and have the following to report:-

Repairer's Estimate (Gross)	: S\$ 9,582.00 .
Revised Estimate Amount	: S\$ 3,767.00 .
"Check" Items (Estimated)	: S\$ 3,725.00 .
Total Repair (Estimated)	: S\$ 7,492.00 .
Pre-Accident Value	: S\$ 74,000.00 .
COE/PARF value	: S\$ 55,155.00 .
Nett Value	: S\$ 18,845.00 .

Description of Damage:  
The vehicle sustained damages  
at the front portion.



Comments:  
Repair day: 4 days  
We have authorize repair.

Yours faithfully  
SEBASTIAN  
Automotive Assessor

## Enquire Transfer Fee

### Vehicle Details

Vehicle No. :	SKT5367Z
Vehicle Type :	P10 - Passenger Motor Car
Vehicle Attachment 1 :	No Attachment
Vehicle Scheme :	Normal
Vehicle Make :	FORD
Vehicle Model :	FOCUS 4DR TREND 1.6 TI-VCT A/T
Chassis No. :	WF04XXGCC4EA34362
Propellant :	Petrol
Engine No. :	EA34362
Engine Capacity :	1596 cc
Maximum Power Output :	92.0 kW ( 123 bhp)
Maximum Laden Weight :	1825 kg
Unladen Weight :	1415 kg
Year Of Manufacture :	2014
Original Registration Date :	15 Jun 2015
Lifespan Expiry Date :	-
COE Category :	A - Car up to 1600cc & 97kW (130bhp)
Quota Premium :	\$66,000.00
COE Expiry Date :	14 Jun 2025
Road Tax Expiry Date :	14 Jun 2018
PARF Eligibility Expiry Date :	14 Jun 2025
Inspection Due Date :	14 Jun 2018
Intended Transfer Date :	29 Mar 2018
CO2 Emission :	146.00 (g/km)
CEV/VES Rebate Utilised Amount :	\$5,000.00
CO Emission :	-
HC Emission :	-
NOx Emission :	-
PM Emission :	-

The current road tax expiry is 14 Jun 2018. You may renew the road tax from 15 Mar 2018 with all pre-requisite(s) fulfilled. If the road tax is renewed after 14 Jun 2018, late renewal fee(s) will be imposed. Please use Enquire Road Tax Payable to check on the late fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

### Amount Payable (From 15 Jun 2018 to 14 Dec 2018)

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
<b>Sub Total :</b>			<b>25.00</b>
Nett Road Tax Amount (After Offsetting Over Payment) :	371.00	-	371.00
<b>Total Amount Payable :</b>			<b>396.00</b>

### Amount Payable (From 15 Jun 2018 to 14 Jun 2019)

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
<b>Sub Total :</b>			<b>25.00</b>
Nett Road Tax Amount (After Offsetting Over Payment) :	742.00	-	742.00
<b>Total Amount Payable :</b>			<b>767.00</b>

You may print this page for reference.

OK

Print

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	0988B
<b>Vehicle Details</b>	
Vehicle No.:	SKT5367Z
Vehicle to be Exported:	No
Intended De-registration Date:	02 Apr 2018
Vehicle Make:	FORD
Vehicle Model:	FOCUS 4DR TREND 1.6 TI-VCT A/T
Primary Colour:	Grey
Manufacturing Year:	2014
Engine No.:	EA34362
Chassis No.:	WF04XXGCC4EA34362
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$15,181.00
Original Registration Date:	15 Jun 2015
First Registration Date:	15 Jun 2015
Transfer Count:	1
Actual ARF Paid:	\$10,181.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Jun 2025
PARF Rebate Amount:	\$7,635.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	14 Jun 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$66,000.00
COE Rebate Amount:	\$47,520.00
<b>Total Rebate Amount:</b>	<b>\$55,155.00</b>

The information contained herein is correct as at 02 Apr 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	23/03/2018 16:59
Date Of Accident	23/03/2018 12:25
Exact Location Of Accident	ALONG BRADDELL ROAD TOWARDS CTE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKT5367Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TAN YONG XIANG, AMBROSE
NRIC No	S8630988B
Email Address	AMBROSE.TAN.YX@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97516498
Alternative Phone No	OFFICE-97516498

### Vehicle Particulars

Manufacturer	FORD
Model	FOCUS 4DR TREND 1.6 TI-VCT
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA311400/1
Cover Note Number	

### Driver

Name of Driver	TAN YONG XIANG, AMBROSE
NRIC No	S8630988B
Date Of Birth	02/11/1986
Occupation	INDOOR
Date Of Driving Pass	23/10/2006
Driving Experience	11 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97516498
Fax Number	
Contact Number	OFFICE-97516498
Email Address	AMBROSE.TAN.YX@GMAIL.COM

Address	BLK 893B WOODLANDS DRIVE 50 #04-111
Postcode	731893
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : WONG WOON CHANG GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO THE ATTACHMENT

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJS7202U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	LIM SONG LEE
NRIC/Passport Number	S7073218A
Contact Number	98443189
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Accident Sketch Plan

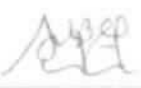
### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time: 23 MAR 2018  
16:30

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/VIN No.:

**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

### SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

- ① Driving behind SJS 7202 U merging onto Bradell Road (towards CTE) from Ton Pagsal Lerong 6.
- ② SJS 7202 U came to a complete stop just before the end of the merge onto Bradell Road.
- ③ Did not brake in time to prevent accident and avoid crash with rear right of SJS 7202 U.
- ④ No injury to myself or my passenger.

## DECLARATION

I/We declare the foregoing particulars are true in every respect

Aut

Policyholder's Signature  
Date & Time: 23 MAR 2018  
16:30

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



## Shiau Chan (LKKAuto)

---

**From:** Elite AM <eliteamclaim@gmail.com>  
**Sent:** Wednesday, 28 November 2018 12:26 PM  
**To:** Shiau Chan (LKKAuto)  
**Cc:** SUR; Charlie Koh  
**Subject:** Re: SKT5367Z

Hi Shiau Chan,

Good day! We accept the offer. Thanks!

Regards,

Christy

On Wed, Nov 28, 2018 at 9:58 AM Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)> wrote:

Dear Christy,

WITHOUT PREJUDICE

As spoken with you.

Confirm final fig \$1,005.00 before excess \$400.00 & GST and 4 repair days.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 28 November 2018 9:58 AM  
**To:** 'Elite AM'; SUR  
**Cc:** Charlie Koh  
**Subject:** RE: SKT5367Z

Dear Christy,

WITHOUT PREJUDICE

As spoken with you.

Confirm final fig \$1,005.00 before excess \$400.00 & GST and 4 repair days.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Elite AM <eliteamclaim@gmail.com>  
**Sent:** Tuesday, 13 November 2018 5:49 PM  
**To:** SUR <sur@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Cc:** Charlie Koh <charliembpl@gmail.com>  
**Subject:** SKT5367Z

Hi Shiao Chan,

Good day! Kindly assist as this case needs your finalization accident date since Mar 18. I have sent an email on 21 aug 18 but to no avail. Pl help.

Regards,

Ivan Lim  
Elite AM Pte Ltd

## Denise Tay (LKKAuto)

---

**From:** TEO Kitty <kitty.teo@axa.com.sg>  
**Sent:** Tuesday, 27 November 2018 4:12 PM  
**To:** Elite AM  
**Cc:** SUR; Janice Lee (LKKAuto); assignments  
**Subject:** OD - SKT5367Z - DOA 23.03.18

Dear Christy,

Please let us have your repair invoice & dv for our payment.

**Best Regards**

---

**Kitty Teo**

Specialist, Motor Claims Department  
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: [kitty.teo@axa.com.sg](mailto:kitty.teo@axa.com.sg)

Customer Care No. 1800 8804741 Press 3

[www.axa.com.sg](http://www.axa.com.sg)



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VEHICLE NO.: SKT 5367Z  
 MAKE: FORD  
 MODEL: FOCUS 4DR TREND 1.6 TI-VCT  
 YOM:  
 CHASSIS NO.: WF04XXGCC4EA34362

LOCATION:

Attn:

S/N	Parts Description	Qty	Total \$
1	FRONT BUMPER <i>✓ Deform</i> <i>300</i>	1	\$ 1,580.00
2	FRONT BUMPER 'FORD' EMBLEM <i>✓ LNER X NN</i>	1	\$ 77.00
3	FRONT GRILLE <i>✓ CRK</i> <i>X NN</i>	1	\$ 530.00
4	FRONT GRILLE CHROME <i>✓ CRK</i>	1	
5	FRONT BUMPER REINFORCEMENT <i>?</i> <i>✓</i> <i>360</i>	1	\$ 853.00
6	HEADLAMP LHS <i>✓ SER X NN</i>	1	\$ 620.00
7	HEADLAMP LOWER BRACKET <i>X NN</i>	1	\$ 38.00
8	SUPPORT PANEL <i>?</i>	1	\$ 810.00
9	FRONT BUMPER RETAINER LHS <i>X NN</i>	1	\$ 29.00
10	BONNET <i>R</i>	1	\$ 1,150.00
11	FRONT BUMPER CLIPS <i>✓ N2C</i>	10	\$ 50.00
12	AIRCON CONDENSER <i>?</i>	1	\$ 945.00
13	RADIATOR <i>?</i>	1	\$ 760.00
14	FRONT BUMPER NUMBER PLATE WITH HOLDER <i>?</i> <i>(SN) 451</i>	1	\$ 60.00
			<b>\$ 7,502.00</b>

SAAA Ford : 20%

4 days.

Sebastian  
 2/5/18.

- Part by part repair.
- Question mark Item Photo
- Photo Before Paint

90036121

Sebastianyeang@lkkauto-con.

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

*[Signature]*  
 2/4/18

**VEHICLE NO.: SKT 5367Z**

**MODEL: FORD FOCUS 4DR TREND 1.6 TI-VCT**

**CHASSIS NO.: WF04XXGCC4EA34362**

S/N	Labour Descriptions	Charges
1	Labour charges to remove & install front end attachments and fittings to enable repairs; to straighten & repairs front panel, reinforcement, to adjust & re-align bonnet, to replace damaged parts as listed	\$ 1000.00 500
2	To spray painting on: bonnet (inner & outer), front bumper	\$ 800.00 400
3	To remove & replace LHS headlamp; to check electrical wirings and light function, including focus headlamp	\$ 50.00 30
4	To remove & install A/C condenser & fittings to enable repairs and charge up gas	\$ 150.00 X
5	To remove & install radiator, electric fan C/W cowling and hoses to enable repairs; to pressurize cooling system	\$ 80.00 X

Labour Total \$ 2080.00

9582

# CHIN HON MOTOR & TRADING PTE LTD

GST REG NO: M2-0072042-3 CC. REG NO: 198502696R

62 RACE COURSE ROAD SINGAPORE 218568

TEL: 62963915 FAX: 62966306 Email: chinhon@singnet.com.sg

3019359238 - - -

M/S: AXA INSURANCE PTE LTD  
8 SHENTON WAY, 24-01  
AXA TOWER  
SINGAPORE 068811

ATTN: GARNET LOW

SKT 5367Z

ORDER NO. 4265 S1



## TAX INVOICE

NO: RL0108641

Page: 1

A/C CODE: 3A18

DATE: 05 Apr 2018

TERMS: 60Days

SALESMAN: 0007

61155231

Item No	Description	Location	Qty	Unit Price	Dsc%	Amount
1	ZZAM51-R10922AL BUMPER REINF. ASSY	RCR	1	360.00		360.00
2	FIEB-15A255AB (A) FOG LAMP LH	RCR	1	280.00		280.00 ✓ CFA
3	ZZFIEB-8339AA (A) AIR DUCT LH	RCR	1	80.00		80.00 ✓ CFA
4	FIEB-17B635AB PANEL, FRT BUMPER LOW	HQ3	1	300.00		300.00

TOTAL SIN 1,020.00

ADD GST @ 7% 71.40

GRAND TOTAL SIN 1,091.40

CONFIRMED & ACCEPTED BY

Received in Good Order & Condition  
Goods Sold Are Not Returnable

E. & O. E.

SOLD BY LING

Original/0007/05/04/2018 2:35:14 PM





AXA INSURANCE AUTO PARTS QUOTE NO.: 4265S1

VEHICLE NO.: SKT5367Z  
MAKE: FORD  
MODEL: FOCUS 4DR TREND 1.6 TI-VCT  
YOM:  
CHASSIS NO.: WF04XXGCC4EA34362

LOCATION: Elite AM Pte Ltd  
280 Woodlands Industrial Park E5  
#01-17 Harvest @ Woodlands  
SINGAPORE 757322  
Attn: Ivan Hp: 93882885  
Christy Hp: 86606722

S/N	Parts Description	Qty	Unit \$	Total \$	Quality		Ex-Stock	Remarks	Order
					Genuine	OEM			
1	FRONT BUMPER REINFORCEMENT	1	\$ 360.00	\$ 360.00	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
2	LHS FOG LAMP	1	\$ 280.00	\$ 280.00	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
3	LHS AIR DUCT	1	\$ 80.00	\$ 80.00	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	SAMPLE	<input checked="" type="checkbox"/>
4	BUMPER LOWER GRILLE	1	\$ 300.00	\$ 300.00	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
TOTAL				\$ 1,020.00	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>



280 Woodlands Industrial Park E5 #01-17 Harvest@Woodlands (S) 757322  
Hotline: 8660 6722 Tel: 6339 7378 Fax: 6339 7475 Email: eliteamclaim@gmail.com  
GST Reg. No: 201606209K

Messrs : AXA INSURANCE PTE LTD Date : 28/11/2018

Address : 8 SHENTON WAY #24-01

SINGAPORE 068811

Email : Mobile : Home/Office Tel :



Customer Signature & Company Stamp

Claim No : \_\_\_\_\_

## OWN DAMAGE CLAIM DISCHARGE VOUCHER

TO : AXA INSURANCE SINGAPORE PTE LTD

I / We hereby declare that the repairs to my / our vehicle registration no SKT5367 Z have been completed to my / our satisfaction and

I / We acknowledge that payment of the sum of \$ 647.35 to me / the repairer for such repair shall be in full discharge of my / our under Policy No : GA 311400 / 1 in respect of the damage caused to my / our said motor vehicle in the accident which occurred on the 23/3/18

### Policy holder / Driver / On Behalf

Name : TAN YONG XIANG, AMBROSE

NRIC No : S 8630988 B

Signature : [Signature]

Date : 06-APR-2018

With modern technology, glass removal may affect the memory of the default security setting, if it happen, we cannot be responsible for the reselling

Remarks : \_\_\_\_\_  
: \_\_\_\_\_  
: \_\_\_\_\_  
: \_\_\_\_\_