

NATIONAL Assessment Centre Services

(wef 1 Jan 05)

MMA 118041630

Date In: 29/13/18 09:34	Job description	Date & Time Completed	Done by
Ref No: MA/INC 18005710/h4	SAS e-filing		
Veh No: SKA 3782X	E-mail (within 8hrs, AIC 2hrs)		
D.O.A: 25/13/18 04:00	i-Motor Claim Form	MT/0988143	29/13/18 09:06
TP / Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (Success United Pte Ltd Tel: 67461515 Fax:)

TP Particulars: Veh No: INC () / Non-INC ()

Owner / Driver: () Tel: ()

Policy No: () Period: () Cover Type: ()

Confirmed by: () Date: () Time: ()

Insured/Driver Liability: () % [Note-Est. Status (WO): N: 0-20%; P: 21-79%; F: 80-100%]

Year of Registration: () Warranty: YES () / NO ()

Excess: (\$) Loading: \$1,000 () / \$2,000 ()

General Remarks:-

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co: ()

Remarks:- (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time	Actions

MA1802113	Invoice Preparation Checklist	Am't (\$) Est Bill	Am't (\$) Add Bill
Claimant's Particulars:-	1) AR: Accident Reporting (\$30);	30.00	
Driver/Owner:	2) DA: Damage Assessment (\$100); INC (\$30)	80.00	
Contact No:	3) TF: Towing Fee \$40/\$45		
Damaged Portion:	4) FT: Follow-Through Survey \$120		
	5) FT: Follow-Through Survey (Resurvey) \$30		
	For claiming against INC Only (wef 10 Jan 2005)		
	6) TR: Re-inspection \$75		
	7) N1: Idac DA + SMRT Survey \$160		
	8) NTUC Additional Services:-		
	QP*		
QC Checked by (Engr-In-Charge):	*N5: Courtesy Car / Tpl Allowance \$5		
	*N6: Repair Co-ordination \$10	10.00	
	*N7: Post Repair Inspection \$25		
Auditors' Comments:-	*N8: DV / Collect Excess Coordination \$3		
	TP (N11): TP (Non INC) against INC \$20		
	9) N12: Idac Mobile 30		
	Invoice dated	Fee Charged	
	Invoice dated	Fee Charged	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/03/2018 09:34
Date Of Accident	25/03/2018 04:00
Exact Location Of Accident	EASTERN DISPERSAL JOHOR KULAI LINK EXPRESSWAY
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKA3782X
Insured/Policyholder	
Name Of Registered Owner	KHOO YING TZE (XU YINGZI)
NRIC No	S7938866A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91087979
Alternative Phone No	OFFICE-91087979

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	C180K
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5086713327-01
Cover Note Number	-

Driver

Name of Driver	KHOO YING TZE (XU YINGZI)
NRIC No	S7938866A
Date Of Birth	30/11/1979
Occupation	OUTDOOR
Date Of Driving Pass	06/11/2000
Driving Experience	17 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91087979
Fax Number	
Contact Number	OFFICE-91087979
EMail Address	NOEMAIL

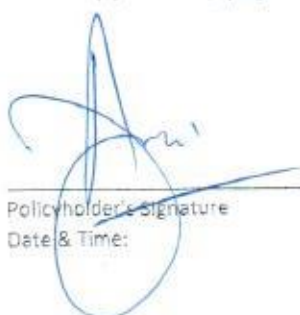
SKETCH PLAN

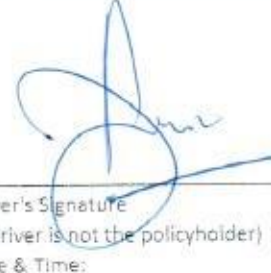
IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the Insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

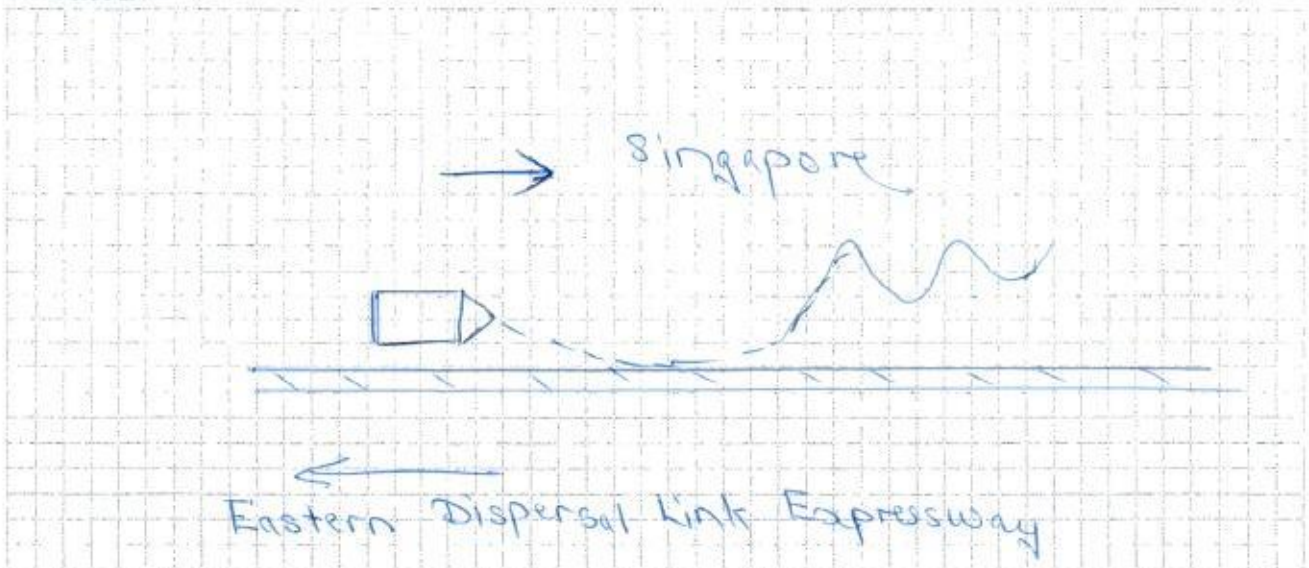
- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along the expressway towards to last tow to Singapore when my car hit the center road divider. My car then skidded for some distance & I manage to ~~do~~ stop my car along the roadside. As the road was Police dark, I manage to move my car towards the tow. Someone assisted me & the police came. Arrangement was made & my car was towed out to Singapore.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

VEHICLE NO : SKA 3782 X		MAKE/MODEL : M/Benz C180k	
Date of Accident	25/03/2018	Time: 4am	Foreign Veh Involved YES / NO
Location of Accident	Kuala Eastern Dispersal		Foreign Veh No
Country of Loss	Johor, Kulai Link Expressway		
Vehicle Damaged		No. of Veh Involved :	
Claim Type	(OD) / TP / REPORTING		Was There Any Witness YES / NO
INSURANCE CO	NTUC		Name of Witness :
Coverage	Comprehensive/TPFT/Third Party Only		Contact No :
Policy No	5086713327-01		
Fleet Policy	YES / (NO)		
			OTHER VEHICLES Nil
OWNER / CO.		VEHICLE B	
NRIC / Co's Reg No.	Khoo Ying Tze S7938866A		Category :
Address	81 poh #08-01 S438611		Driver's Name :
			NRIC No :
Contact / Mobile No	91087979		Contact No :
Email Address	Wendy18sg@yahoo.com.sg		No. of Passenger :
Date of Birth	30/11/1979		
Gender	M / (F)		VEHICLE C
DRIVER	as above		Category :
NRIC No	S7938866A		Driver's Name :
Address	81 poh #08-01 S438611		NRIC No :
			Contact No :
Contact / Mobile No	91087979		No. of Passenger :
Email Address	Wendy18sg@yahoo.com.sg		
Date of Birth	30/11/1979		VEHICLE D
Gender	M / (F)		Category :
LICENSE PASSED DATE	30/10/2003		Driver's Name :
			NRIC No :
Occupation	Indoor / (Outdoor)		Contact No :
Relation with Owner			No. of Passenger :
Does Driver Own Any Other Veh ? YES / (NO)			
Vehicle Reg No	SKA 3782 X		
Insurance Co	NTUC		
Weather Condition	(Clear) / Raining / (Others)		Video Captured : Yes / No
Road Surface	(Dry) / Wet / Others		
INJURED : YES / (NO)			
Name of Injured :			Police Report : YES/NO
Convey To Hospital by Ambulance : YES / NO	(1)		If YES, Where :
NO. OF PASSENGERS :			
Name of Passenger :	M / F	INJURED?	YES/NO
Name of Passenger :	M / F	INJURED?	YES/NO
Name of Passenger :	M / F	INJURED?	YES/NO
Name of Passenger :	M / F	INJURED?	YES/NO
REMARKS :			
Name of Workshop :	SUCCESS UNITED PTE LTD		Contact No :
Address :	2 Kaki Bukit AutoHub Kaki Bukit Ave 2, #01-33/#02-29 Singapore 417921 Tel: 6746 1515 Fax: 6748 5015		Email :

preferred workshop.

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S7938866A**

Name: **KHOO YING TZE (XU YINGZI)**

Birth Date: **30 Nov 1979**

Issue Date: **30 Oct 2003**

1000961760H




REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7938866A



Name

KHOO YING TZE (XU YINGZI)

許 櫻 姿

Race

CHINESE

Date of birth

30-11-1979

Country of birth

SINGAPORE

Sex

F

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE

06 Nov 2000



428A



NRIC No. **S7938866A**



Date of issue

18-01-2010

**8 IPOH LANE #08-01
 SINGAPORE 438611
 NRIC No: S7938866A**

Date: **18/04/2011**

No: **66638**

Hello, NAC_PAVA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.

Date of Accident

Vehicle No.(For Motor)

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	5086713327-01	KHOO YING TZE (XU YINGZI)	S7938866A	GPC	drive CLASSIC	SKA3782X	SKA3782X	24/02/2018	23/02/2019

Claim Handling

Accident MT/0988143

Policy No.	5086713327-01	Vehicle No.	SKA3782X	GST Registration No.	
Policyholder Name	KHOO YING TZE (XU YINGZI)			Policyholder NRIC	S7938866A
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	91087979	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KFK	☐ No ☐ Yes	TCA	☐ No ☐ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	10	Private Hire	No

▼ Accident Details

Report Date	29/03/2018 09:00	Accident Report Within 24 hrs	Yes	Accident Type	Others
Date of Accident	25/03/2018	Time of Accident hh:mm	04:00	Country of Accident	Outside Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	EASTERN DISPERSAL JOHOR KULAI LINK EXPRESSWAY				

▼ Benefits

▼ Excess

Own damage Excess	600.00	Additional Excess	0.00	Windscreen Excess	1
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

▼ GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

▼ Policyholder Mailing Address

Address 1	8 IPOH LANE	Address 2	#08-01 RITZ REGENCY	Address 3	SINGAPORE 438611
Address 4		Address Type	Singapore address	Post Code	438611
Unit No.		Related Policy Number	5086713327-01		

▼ OI Driver Info

Driver Name	KHOO YING TZE (XU YINGZI)	Driver Type	Main Driver	Driver DOB	30/11/1979
Unnamed driver Name		Driver NRIC	S7938866A	Driving Experience	17
Register Date of Driver License	06/11/2000	Driver Age	38	Contact No.(Home)	
Contact No.(Mobile)	91087979	Contact No.(Office)		Address 3	SINGAPORE 438611
Address 1	8 IPOH LANE	Address 2	#08-01 RITZ REGENCY	Post Code	438611
Address 4		Address Type	Singapore address		
Unit No.					
Does he own a Singapore Registered car?	☐ Yes ☐ No	Driver Vehicle No.		Driver Insurer Company	

Declaration			
Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☐ No

Modification History

Claim 001

New

Claim Type *	OD-MD	Insured Name	KHOO YING TZE (XU YINGZI)	Insured NRIC	S7938866A
Contact No.(Mobile)	91087979	Contact No.(Home)	NIL	Contact No.(Office)	63377757
Email Address	wendykhoo7979@gmail.com	OI Vehicle Number	SKA3782X	TP Vehicle Number	
Claim Description	SKA3782X ON 25 Mar 2018			Name of Preferred Workshop	67461515
Preferred Workshop Contact No.	SUCCESS UNITED PTE LTD	Insured Liability *	Partially at Fault	GIA report	Received
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop (refer below)	Date Received	29/03/2018 00:00
Date Registered	29/03/2018 09:04	Claim Close Date			
Report Taken By	LIEW SHAN HUI				

☒ Print AK letter

Save Submit

Attachment

Accident No.	MT/0988143	Claim No.	001		
Last Doc. Received	☒ Yes ☐ No	Upload Date	29/03/2018 09:06		
Path *		Category *	Confidential	Urgency *	Descr
Choose File	No file chosen	Clear	Please Select	NO	Normal
Choose File	No file chosen	Clear	Please Select	NO	Normal
Choose File	No file chosen	Clear	Please Select	NO	Normal

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

Message Read

ClearPlease SelectNONormal

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Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 29 Mar 2018 09:05	NRIC/ Driving License	Normal	NRIC/ Driving License 2018-3-29
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 29 Mar 2018 09:05	SAS	Normal	SAS 2018-3-29
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 29 Mar 2018 09:05	Photos	Normal	Photos 2018-3-29
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 29 Mar 2018 09:05	Photos	Normal	Photos 2018-3-29
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 29 Mar 2018 09:04	Photos	Normal	Photos 2018-3-29
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 29 Mar 2018 09:04	Photos	Normal	Photos 2018-3-29
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 29 Mar 2018 09:04	Photos	Normal	Photos 2018-3-29
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 29 Mar 2018 09:04	Photos	Normal	Photos 2018-3-29
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 29 Mar 2018 09:04	Photos	Normal	Photos 2018-3-29

Video List

Uploaded By/Date	Folder Date	File Name	Source
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Display in New Window

Scan and uploading

ASSIGNMENT (IDAC)By CSO- Nature of Accident:

- 1) Vehicle hit Vehicle: () 2) Vehicle hit ?? ()
- a) Motorcar () a) Pedestrian ()
- b) M/cycle () b) Animal ()
- c) Bicycle ()
- 3) Vehicle hit Road Side Objects:
- a) Govm. Property () b) Road Work Object ()
(Eg: signboard, barrier, tree etc)
- c) Private Property ()
- 4) Vehicle drop into drain ()
- 5) Damage due to Act of God:
- a) Fallen Object () b) Flood ()
- c) Other: _____
- 6) Parked & Found Damaged:
- a) Vandalism () b) Hit by Moving Object ()
- 7) Theft Case
- a) Stolen () b) Damage found ()
when recovered.
- 8) Fire
- a) Whilst driving () b) Parked ()
- 9) Accident date more than 24hrs ()

Remarks for internal informationRemarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ()
- 2) SRS Light on ()
- 3) ABS Light on ()

By Assessor- 1) Vehicle Information

Veh No: SKA 3782 X Yr Regn: 24 Feb 2011

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / MPV
/ Truck / Trailer or

Make & Model: MB C180 K C.D. 1597

Colour: White Transmission Type: Auto / Manual

Eng/No: _____ Sp. Reading: 15328

C/No: WDD204 452A 4786 81

Gen. Cond: Good / Fair / Poor / Burnt or

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/40 R18
R: 225/35 R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

<u>Front</u>	<u>Rear</u>
R/Bal. <u>4</u> mm	R/Bal. <u>4</u> mm
L/Bal. <u>4</u> mm	L/Bal. <u>4</u> mm

Parallel Import: Yes No Towed-In: Yes / No

Repair Type: LS / I.B.I Towing Required: Yes / No

No of Repair Days: 10 Vehicle in Idac: Yes / No

D.O.I. 28/3/2018 Time: 5.20pm

By Assessor- 2) Comments

1) Damages not due to recent accident.

2) Damages do not seem hit onto:

- a. Vehicle () b. Motorcycle () c. Bicycle () d. Pedestrian ()
- e. Animal () f. Govm Object () g. Road Work Object ()
- h. Private Property () i. Drain () j. Road Kerb/Grass Verge ()

3) Vehicle does not seem damaged as a result of:

- a. Fallen Object () b. Flood () c. Vandalism () d. Fire ()
- e. Moving Object () f. Stolen () g. Stolen & Recovered ()

Time Started:

Time completed:

1) CSO

2) ASS

3) Entire Operation Completed Time:

(1) Bent (2) Dented (3) Distorted (4) Cracked (5) Cut (6) Damaged (7) Deformed
(8) Discolored (9) Displaced (10) Broken (11) Missing (12) Missing (13) Torn
(14) Unfinished (15) Not Working

MOTOR CAR (Frt)

ACTIVITY 160
(1) Replace (✓) (2) Repair (X) (3) Check (✓)
(4) Not Correct (N/C)

1853

Front Portion

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate			
1002	991887	Frt Number Plate Base			
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper	DD	✓	
1005	992341	Frt Bumper Clips	NEC	6	
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer RH	CO	✓	
1008	991433	Frt Bumper Reinforcement			
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Pad			
1013	991363	Frt Bumper Grille			
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor			
1017	995100	Frt LH Bumper Fog Lamp Cover			
1018	991355	Frt RH Bumper Fog Lamp Cover			
1019	995079	Frt LH Bumper Fog Lamp			
1020	995080	Frt RH Bumper Fog Lamp			
1021	991793	Frt Grille			
1022	991328	Frt Grille Emblem			
1023	991799	Frt Grille Chrome Moulding			
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel			
1026	992025	Frt Support Panel Top Garnish Cover			
1027	992416	Horn			
1028	991277	Frt Brace Panel			
1029	995153	Frt LH Headlamp Assy			
1030	991821	Frt RH Headlamp Assy	CRA	✓	
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet	DD	R	
1034	991328	Bonnet Emblem			
1035	990287	Bonnet Lock			
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge			
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser			
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator			
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990219	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

Vehicle No: SKA3782X

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover	CO	✓	
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender			
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield			
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim	CUT	✓	
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			25070
1105	995071	Frt RH Fender	BYC	✓	
1106	991739	Frt RH Fender Inner Panel	BYC	✓	
1107	991744	Frt RH Fender Emblem	BYC	✓	
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield	TN	✓	
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim	CUT	✓	
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre	TN	5070	
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992093	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			

No of Items:

As per

Condition (COS)

(01) Bent (2) Dented (3) Distorted (4) Cracked (5) Cut (6) Scratched
(07) Deformed (08) Stuffed (09) Buckled (10) Broken (11) Necessary (12) Missing
(13) Torn (14) Unconfirmed (15) Not Working

MOTOR CAR (RH)

ACTION (AC)

(1) Replace (✓) (2) Repair (X) (3) Check (?)
(4) Not Consistent (NC)

Aug 2005

20-3

Right Portion

NAC	INC	Item	CON	AC	Qty
1316	995327	Frt RH Door	BUC	✓	
1317	991654	Frt RH Door Protector <i>chrome Moulding</i>	NEC	✓	
1318	991601	Frt RH Door Hinge			
1319	991685	Frt RH Door Wing Mirror			
1320	991583	Frt RH Door Garnish			
1321	991639	Frt RH Door Glass Outer Moulding			
1322	991588	Frt RH Door Glass Inner Moulding			
1323	991584	Frt RH Door Glass			
1324	991595	Frt RH Door Glass Regulator			
1325	991596	Frt RH Door Glass Regulator Motor			
1326	991662	Frt RH Door Rubber	DIS	✓	
1327	991636	Frt RH Door Outer Handle	CUT	✓	
1328	991607	Frt RH Door Inner Handle			
1329	991625	Frt RH Door Lock w/Key			
1330	991624	Frt RH Door Lock			
1331	991562	Frt RH Door Central Lock			
1332	991675	Frt RH Door Switch			
1333	991617	Frt RH Door Inner Trim Board			
1334	991568	Frt RH Door Checker			
1335	991575	Frt RH Door Felt			
1336	991688	Frt RH Door Wire Harness			
1337	991683	Frt RH Door Window Glass Pillar			
1338	991640	Frt RH Door Outer Pillar			
1339	991613	Frt RH Door Inner Pillar			
1340	991646	Frt RH Door Pillar Inner Garnish			
1341	990554	Centre Pillar RH			
1342	990543	Centre Inner Pillar RH			
1343	990518	Centre Pillar Upper Garnish RH			
1344	990565	Centre Pillar Lower Garnish RH			
1345	991670	Frt RH Door Step Garnish			
1346	994058	Rocker Panel RH			
1347	994049	Rocker Panel Inner Panel RH			
1348	994047	Rocker Panel Garnish RH	CRA	✓	
1349	994055	Rocker Panel Outer Side Skirt RH			
1004	991300	Frt Bumper			
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer			
1008	991433	Frt Bumper Reinforcement			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1030	991821	Frt RH Headlamp Assy			
1032	995089	Frt RH Side Lamp			
1105	995071	Frt RH Fender			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			

Vehicle No: **SKA 3782 X**

NAC	INC	Item	CON	AC	Qty
1350	993201	Rear RH Door	BUC	✓	
1351	993284	Rear RH Door Protector <i>chrome Moulding</i>	NEC	✓	
1352	995307	Rear RH Door Hinge			
1353	993228	Rear RH Door Garnish			
1354	993278	Rear RH Door Glass Outer Moulding			
1355	993231	Rear RH Door Glass Inner Moulding			
1356	993229	Rear RH Door Glass			
1357	993289	Rear RH Door Glass Regulator			
1358	993240	Rear RH Door Glass Regulator Motor			
1359	993294	Rear RH Door Rubber	DIS	✓	
1360	993276	Rear RH Door Outer Handle			
1361	993251	Rear RH Door Inner Handle			
1362	993261	Rear RH Door Lock	JM	✓	
1363	993256	Rear RH Door Inner Trim Board			
1364	993218	Rear RH Door Checker			
1365	993230	Rear RH Door Glass Channel			
1366	993242	Rear RH Door Glass Triangle Garnish			
1367	993285	Rear RH Door 1/4 Glass			
1368	993288	Rear RH Door 1/4 Glass Rubber			
1369	993287	Rear RH Door 1/4 Glass Pillar			
1370	993306	Rear RH Door Step Garnish			
1371	993309	Rear RH Door Switch			
1311	994070	Roof Top Panel			
1312	994098	Roof Top Moulding			
1313	994085	Roof Top Air-bag			
1314	994084	Roof Top Air-bag Sensor			
1315	994083	Roof Top Air-bag Control Unit			
1141	992958	Rear Bumper	DIS	✓	
1147	992976	Rear Bumper Bracket			
1148	993068	Rear Bumper Side Retainer	CRA	✓	
1149	993045	Rear Bumper Reinforcement			
1151	993077	Rear Bumper Sponge			
1153	993040	Rear Bumper Protector			
1155	993026	Rear Bumper Moulding	NEC	✓	
1157	993023	Rear Bumper Lower Spoiler			
1166	995116	Rear RH Taillamp	CRA	✓	
1228	993456	Rear RH Fender	BUC	✓	
1229	993450	Rear RH Fender Protector <i>Air Grille</i>	CUT	✓	
1136	990247	Sticker			
		<i>Rear Windscreen Sealant</i>	NEC	✓	
		<i>" " Moulding</i>	NEC	✓	
		<i>Petrol Tank Lid</i>	BT	✓	
		<i>Rear RH Fender Inner Shield</i>	TN	✓	
		<i>" " Wheel Rim</i>	CUT	✓	
		<i>" " Tyre</i>	TN	✓	
		<i>" LH " Rim</i>	CUT	✓	
		<i>Floor Board Underneath Cover</i>	CRA	✓	
		<i>Exhaust Pipe Fit</i>			

No of Items:

Assessor:

Underneath cover.

Vehicle No: SKA 3782

[illegible]

Original copy

Claim Handling

Task Transfer Exit

Accident MT/0988143

LOS SAL SUB

Policy No.	5086713327-01	Vehicle No.	SKA3782X	GST Registration No.	
Policyholder Name	KHOO YING TZE (XU YINGZI)			Policyholder NRIC	S7938866A
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	91087979	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KPK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	10	Private Hire	No

Accident Details

Report Date	29/03/2018 09:00	Accident Report Within 24 hrs	Yes	Accident Type	Others
Date of Accident	25/03/2018	Time of Accident hh:mm	04:00	Country of Accident	Outside Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	EASTERN DISPERSAL JOHOR KULAI LINK EXPRESSWAY				

Benefits

Excess

Own damage Excess	600.00	Additional Excess	0.00	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	8 IPOH LANE	Address 2	#08-01 RITZ REGENCY	Address 3	SINGAPORE 438611
Address 4		Address Type	Singapore address	Post Code	438611
Unit No.		Related Policy Number	5086713327-01		

OI Driver Info

Driver Name	KHOO YING TZE (XU YINGZI)	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S7938866A	Driver DOB	30/11/1979
Register Date of Driver License	06/11/2000	Driver Age	38	Driving Experience	17
Contact No.(Mobile)	91087979	Contact No.(Office)		Contact No.(Home)	
Address 1	8 IPOH LANE	Address 2	#08-01 RITZ REGENCY	Address 3	SINGAPORE 438611
Address 4		Address Type	Singapore address	Post Code	438611
Unit No.					
Does he own a Singapore Registered car?	☒ Yes ☐ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☒ Yes ☐ No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Tan Siew Choo

LOS SAL SUB

Claim Type	OD-MD	Insured Name	KHOO YING TZE (XU YINGZI)	Insured NRIC	S7938866A
Contact No.(Mobile)	91087979	Contact No.(Home)	NIL	Contact No.(Office)	63377757
Email Address	wendykhoo7979@gmail.com	OI Vehicle Number	SKA3782X	TP Vehicle Number	
Claim Description	SKA3782X ON 25 Mar 2018			Name of Preferred Workshop	Success United/ 67461515
Preferred Workshop Contact No.	SUCCESS UNITED PTE LTD	Insured Liability	Partially at Fault		
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop (refer below)	GIA report	Received
Date Registered	29/03/2018 09:09	Claim Close Date		Date Received	29/03/2018 00:00
Report Taken By	LIEW SHAN HUI	Workshop Repairer		Total Loss but Repaired	
☒ Print AK letter	29/03/2018 09:39 s058324 Modify Name of Preferred Workshop(67461515-->Success United/ 67461515)				
Modification History					

Special Claim Creation Approval

Approval	Reason
Remarks	

damage assessment Attachment

Vehicle Info

Vehicle Make	Vehicle Model	Engine Capacity
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MERCEDES BENZ		C180K	
Date of Registration	24/02/2011	Classis No.	WDD2040452A478681
Towing Required *	☒ Yes ☐ No	Vehicle in IDAC *	☒ Yes ☐ No
Type of Tender *	Own Damage	Assessor Name *	SIMON
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA
Windscreen Parts & Labour Cost		Total Loss *	☐ Yes ☒ No
Market Value(\$)		Scrape Value(\$)	
		Economical Repair Value(\$)	

REMARK: NO OF REPAIR DAYS: 10 DAYS. 1X FRT LH WHEEL RIM - REPLACE. 1X FRT RH FENDER EMBLEM - REPLACE. 1X FRT RH WHEEL RIM - REPLACE. 1X FRT RH DOOR CHROME MOULDING - REPLACE. 1X REAR RH DOOR CHROME MOULDING - REPLACE. 1X REAR RH DOOR LOCK - REPLACE. 3X REAR BUMPER MOULDING - REPLACE. 1X REAR RH FENDER AIR GRILLE - REPLACE. 1X REAR WINDSCREEN SEALANT - REPLACE. 1X REAR WINDSCREEN MOULDING - REPLACE. 1X PETROL TANK LID - REPLACE. 1X REAR RH WHEEL RIM - REPLACE. 1X REAR LH WHEEL RIM - REPLACE. 1X FRT RH TIE ROD - UNCONFIRM. 1X FLOOR BOARD UNDERNEATH COVER - REPLACE.

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *	
root						
Not Applicable	1	16000101	BUMPER (FRONT)	1	Replace	X
ABS	2	16002401	BUMPER CLIPS (FRONT)	6	Replace	X
ABSORBER	3	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace	X
ACCELERATOR	4	16005001	BUMPER REINFORCEMENT (FRONT)	1	Unconfirm	X
ACTUATOR	5	16005901	BUMPER SPONGE (FRONT)	1	Unconfirm	X
ADVERTISEMENT STICKER	6	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Unconfirm	X
	7	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Unconfirm	X
	8	27100101	GRILLE (FRONT)	1	Unconfirm	X
	9	27700102	HEAD LAMP (RIGHT)	1	Replace	X
	10	149001	BONNET	1	Repair	X
	11	243014	ENGINE LOWER COVER	1	Replace	X
	12	43600101	TYRE (FRONT LEFT)	1	Unconfirm	X
	13	25400103	FENDER (FRONT RIGHT)	1	Replace	X
	14	25400802	FENDER INNER PANEL (FRONT RIGHT)	1	Repair	X
	15	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Replace	X
	16	43600102	TYRE (FRONT RIGHT)	1	Replace	X
	17	23300202	DOOR (FRONT RIGHT)	1	Replace	X
	18	23302402	DOOR GLASS REGULATOR (FRONT RIGHT)	1	Unconfirm	X
	19	23302404	DOOR GLASS REGULATOR (REAR RIGHT)	1	Unconfirm	X
	20	23300204	DOOR (REAR RIGHT)	1	Replace	X
	21	23303004	DOOR HINGE (BOTTOM) (REAR RIGHT)	1	Unconfirm	X
	22	23303104	DOOR HINGE (UPPER) (REAR RIGHT)	1	Unconfirm	X
	23	23302504	DOOR GLASS REGULATOR MOTOR (REAR RIGHT)	1	Unconfirm	X
	24	23302502	DOOR GLASS REGULATOR MOTOR (FRONT RIGHT)	1	Unconfirm	X
	25	23306102	DOOR RUBBER (FRONT RIGHT)	1	Replace	X
	26	23306104	DOOR RUBBER (REAR RIGHT)	1	Replace	X
	27	23302802	DOOR HANDLE (OUTER) (FRONT RIGHT)	1	Replace	X
	28	16000102	BUMPER (REAR)	1	Replace	X
	29	16005103	BUMPER RETAINER (REAR LEFT)	1	Replace	X
	30	16005104	BUMPER RETAINER (REAR RIGHT)	1	Replace	X
	31	35500902	ROCKER PANEL GARNISH (RIGHT)	1	Replace	X
	32	16005902	BUMPER SPONGE (REAR)	1	Unconfirm	X
	33	42000102	TAIL LAMP (RIGHT)	1	Replace	X
	34	25400106	FENDER (REAR RIGHT)	1	Replace	X
	35	25400904	FENDER INNER SHIELD (REAR RIGHT)	1	Replace	X
	36	43600104	TYRE (REAR RIGHT)	1	Replace	X
	37	247017	EXHAUST PIPE	1	Unconfirm	X
	38	401028	STEERING RACK & PINION	1	Unconfirm	X
	39	401021	STEERING CROSS MEMBER	1	Replace	X
	40	36600102	SHOCK ABSORBER (FRONT RIGHT)	1	Unconfirm	X
	41	36600104	SHOCK ABSORBER (REAR RIGHT)	1	Unconfirm	X
	42	20200402	COIL SPRING (FRONT RIGHT)	1	Unconfirm	X
	43	30000102	KNUCKLE ARM (FRONT RIGHT)	1	Unconfirm	X
	44	30000104	KNUCKLE ARM (REAR RIGHT)	1	Unconfirm	X
	45	30000202	KNUCKLE ARM BEARING (FRONT RIGHT)	1	Unconfirm	X
	46	30000204	KNUCKLE ARM BEARING (REAR RIGHT)	1	Unconfirm	X
	47	30500102	LOWER ARM (FRONT RIGHT)	1	Unconfirm	X
	48	30500104	LOWER ARM (REAR RIGHT)	1	Unconfirm	X
	49	43900102	UPPER ARM (FRONT RIGHT)	1	Unconfirm	X

S0	43900104	UPPER ARM (REAR RIGHT)	1	Unconfirm	X
S1	13700102	AXLE BEAM (REAR)	1	Unconfirm	X



NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)
51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315



Vehicle Movement Form

Vehicle Check-In

Vehicle No: SKA 3782X Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: Success United

Collection Date: 04.04.18 Time: 11.45 with Keys: Yes / No

Tow Truck No: 7424774 Tow Man: Kh NRIC: 68246702

Signature: ll

98310561

For office use

Attended by: Shaw Hui

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In

Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____

LKK Paya Ubi

From: Tan Siew Choo <siewchoo.tan@income.com.sg>
Sent: Tuesday, 3 April 2018 1:25 PM
To: NAC ; sirina@successunited.com.sg
Subject: SKA3782X, OD claim no : MT/0988143

Importance: High

Dear IDAC – pls release veh to Success United (Ms Sirina, tel : 67461515), owner has been informed accordingly too.

Regards.

Without Prejudice

Tan Siew Choo
Senior Claims Executive
Motor Insurance
T +65 6430 7882
www.income.com.sg



Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Address	8 IPOH LANE #08-01
Postcode	438611
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	NO COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO ATTACHED STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO