

INS CASE OWNER: Jundan

CC 4 / III1800 5 709, R² KAS 9

LKK IDAC:

Surveyor: Abul

DOI: 29.3.18

Date/Time: 27/3/18

Registered in Merina: 27/3/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SFD 6564J

Claim No. : 2018030800

Name of Insured : CP

Policy No. : 11111111

Insured Tel No. : _____ HP: _____

Make / Model : H-140

Excess Sec II :SS _____ D.O.A: 26/3/18

Place of Accident : Minne Parade 7 Arthur Conde

Is driver the owner? (YES / NO) Nature of Accident : _____

If NO, Driver Name / Age : Leony Im Lee

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : _____ (V/L: YES / NO)

Insured Liability: _____ % Final ? Yes / No

SK5585E



INSRS: _____
WSP: wkswagan
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/Time	STAGE	DATE / PIC
<u>24/3</u>	Non-Reporting Itr (1st):	
<u>24/3</u>	Non-Reporting Itr (2nd):	
<u>20/4 2018</u>	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call Of:	
	After call Itr to OI:	
	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup)	<input type="checkbox"/>
	After call Itr to OI	<input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

SK5585E X ; SFD 6564J X

FILES REVIEWED. CASE OF OJD CHANGED LOR AND
COULD CL WITH TP. SEER-110, WILLY, AND OJD CAN VIA
PIR-110

Email liability clear.

21.6.18 FILE PASS TO TPASI TO PREPARE REPORT.

RECEIVED 21 JUN 2018

RECEIVED 15 AUG 2018

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: 9.5.18 Confirm with: GERMAINE Confirm by: MRB

Repair Cost: PIP \$57,699.02 (6 days) Reduction: 59 % Email Call

FINAL SETTLEMENT Date/Time: 30.1.18 Confirm with: GERMAINE Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 15

Repair Cost: \$8,231.95

Loss of Rental (LOR): \$5,240.00 (12 days) x 430

Loss of Use (LOU): \$5 - (5 x days)

Loss of Income (LOI): \$5 - (5 x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: \$57.45

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/ Independent)

Legal Cost: \$5 -

Total: \$59,685.40 Global Sum \$5:

FINAL PAYMENT Date/Time: 30.1.18 Confirm with: GERMAINE Email Call

Payee 1: \$59,685.40 Name 1: WOLSKORAGEN CENTRE SINGAPORE.

Payee 2: (Strike if N.A.) \$5 Name 2: _____

Payee 3: (Strike if N.A.) \$5 Name 3: _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199807198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18005709/ka3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 27-03-2018	
		Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHD 6564J	Veh. Inspected	SKU 5585E
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	26/03/2018	Inspection Date	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

PDI TUAS

PDI TUAS

TAN KIAT HOW
1Q Figaro Street
Singapore, 458322
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV031786
Quote No. SER/QUO/1800513
QuoteDate 26/03/18
Salesperson
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make Volkswagen Passeng	Model Description CC NF 2.0 TSI (DSG) R-line	Mileage 77,898	Service Advisor Cheong Pearlyn
License No. SKU5585E	VIN WVWZZZ3CZEE508375	Initial Registration 11/12/13	Sales Advisor
Engine Code	Labor Type 11	Engine No. CCZ 390388	Model Code 3584P6

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	6	UNIT		1650 ✓ 5040.00
P B&P ALEX PAINT	SPRAY PAINT	6	UNIT		1600 ✓ 4800.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		360.00 ✓
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		Xm? 280.00
P B&P MECH	TYRE BALANCING Nett	1	Time Un		50.00 ✓
P B&P PARTS	WHEEL RIM	1	Time Un		scr X 2,150.00
P B&P PARTS	KEY IN PARTS NUMBER WHEEL VALVE	1	Time Un		key X 2.53
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	Time Un		360.00 ✓
(A) TRANSFER COIL MECHANISM +420 ✓	Sum Labor				13,042.53
P 323863950	SOUND ABS	1	Pieces		Xm? 68.01
P 1T0919133C 9B9	PARKING SENSOR O RING	4	Pieces		scr X 2.60
P 3C8807394D	BUMPER RETAINER RHS	1	Pieces		scr X 21.09
P 3C8807417ADGRU	REAR BUMPER <i>DL</i>	1	Pieces		old damage X 1,900.57
P 3C8807459B 2ZZ	CHROME MOLDING LHS	1	Pieces		X 141.72
P 3C8807460B 2ZZ	CHROME MOLDING RHS	1	Pieces		X 141.72
P 3C8807521D 9B9	SPOILER	1	Pieces		X 295.04
P 3C8807838B	BUMPER TRIM RHS	1	Pieces		X 40.79
P 3C8833056E	DOOR RHR Predecessor 3C8833056D	1	Pieces		2t X 2,575.92 ✓
P 3C8839701B 5AP	DOOR SEAL RHR	1	Pieces		scr X 320.22 ✓
Sum carried forward					18,550.21

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

TAN KIAT HOW
1Q Figaro Street
Singapore, 458322
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV031786
Quote No. SER/QUO/1800513
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Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	CC NF 2.0 TSI (DSG) R-line	77,898	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SKU5585E	WVWZZZ3CZEE508375	11/12/13	
Engine Code	Labor Type	Engine No.	Model Code
	11	CGZ 390388	3584P6

		Continued	18,550.21
P 3C8853072B 2ZZ	(A) CHROME MOLDING RHF Predecessor 3C8853072A 2ZZ	1 Pieces	na X 159.54
P 3C8853074B 2ZZ	CHROME MOLDING RHR Predecessor 3C8853074A 2ZZ	1 Pieces	su X 159.54
P 3C8919491B	SENSOR BRACKET	2 Pieces	na } X 29.56 X 14.78 X 14.78
P 3C8919491C	SENSOR BRACKET	1 Pieces	
P 3C8919492	SENSOR BRACKET	1 Pieces	
	Sum Item		5,885.88

(A) DOOR INSULATOR \$53.34. na

Sum Labor 13,042.53
Sum Item 5,885.88

Total SGD 18,928.41
7% GST 1,324.99
Total SGD Incl. GST 20,253.40

Explanations

P = Proportionately Charged

Payment Terms

No Credit

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Rasul
Hp 90010068
6 days
29/03/18 @ 1000
Reply after repair

Payments to: - BBN: - Acc.-No.:

Service Order Confirmation

SERVICE ORDER NO: 16IP0940

CUSTOMER NO.: CV031785

CUSTOMER NAME: TAN KIAT HOW

TELEPHONE NO.:

ADDRESS: 1Q Figaro Street
Singapore

VEH No.: SKU5585E

Order Date: 10/04/18

Reg Date: 11/12/13

KM: 79,360

VIN NO.: WVVZZZ3C2EE508375

ENGINE NO:

SA: Cheong Pearlyn

MODEL: CC NF 2.0 TSI (DSG) R-line

MODEL NO.: 3584P6

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH TYRE BALANCING	1	TU	50		50
3	B&P WHEEL ALIGNMENT B&P WHEEL ALIGNMENT NETT	1	TU	360		360
4	B&P ALEX LABOUR LABOUR	2	UNIT	840		1,680
5	B&P ALEX PAINT SPRAY PAINT	2	UNIT	800		1,600
6	B&P ALEX LABOUR TRANSFER DOOR MECHANISM	0.5	UNIT	840		420
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
8	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
9	3C8853074B 2ZZ CHROME MOLDING RHR	1	PCS	159.54		159.54
10	3C8833056E DOOR	1	PCS	2,575.92		2,575.92
11	3C8839701B 5AP DOOR SEAL	1	PCS	320.22		320.22
12	D 378500AJ DOOR INSULATOR	1	PCS	53.34		53.34

Remarks :

INDIA DIRECT SETTLEMENT

DOA 25.3.18

SURVEYOR LKK RASUL

TP VEHICLE SH-D856AJ

CUSTOMER CLAIMING AFTER MARKET RIM

Service Order Confirmation

SERVICE ORDER NO: 18IP0940

CUSTOMER NO.: CV031785

CUSTOMER NAME: TAN KIAT HOW

TELEPHONE NO.:

ADDRESS: 1Q Figaro Street

Singapore

VEH No.: SKU5585E

Order Date: 10/04/18

Reg Date: 11/12/13

KM: 79,360

VIN NO.: WVWZZZ3C2EE508375

ENGINE NO:

SA: Cheong Pearlyn

MODEL: CC NF 2.0 TSI (DSG) R-line

MODEL NO.: 3584P6

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL 7,699.02

GST AMOUNT 536.93

TOTAL AMOUNT 8,237.95

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: CCH / IIF / 18005709 / R193

Our Ref: SK4 5585E

To: INDIA INTERNATIONAL INSURANCE PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SK4 5585E & SHD 6564J ON 26-2-18

We are claiming on behalf of our client TAN KIAT HOW owner of

vehicle number SK4 5585E involved in accident on 26-3-18

with vehicle SHD 6564J along/at MARINE PARADE.

Description of claims:

Cost of Repairs	\$ <u>7699.02</u> + 7% GST = \$ <u>8237.95</u>
Loss of Use/Rental	\$ <u>120</u> X <u>12</u> Days = \$ <u>1440</u>
Medical Fee	\$ _____ + 7% GST = \$ _____
Search Fee	\$ _____ + 7% GST = \$ <u>7.45</u>
TOTAL	\$ <u>9685.40</u>

We are claiming in full and final settlement of \$ 9685.40.

Cost of repair & search fee \$ 8245.40 to be payable to Volkswagen Centre Singapore.

Loss of use/Rental amount/Medical fee of \$ 1440 to be payable to TAN KIAT HOW.

Kindly send us a written acknowledgement within 14 days from receipt of this document. Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

26 MAY 2018

Dated this _____ of _____



LETTER OF AUTHORITY

ACCIDENT INVOLVING SKU5585E and SHD65643 on 26/03/2018
Own vehicle's number Other vehicle's number Date of accident
along MARINE PARADE
Accident location

BY THE LETTER OF AUTHORITY, I/we, TAN KIAI HON
Name of Policy Holder & IC / Passport number
of 577 36638E owner of Vehicle Registration

Number SKU5585E hereby irrevocable appoint **Volkswagen Centre Singapore**
Own vehicle's number
(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in * my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number A 80420 876 avw taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 08 of the month
MAY Year 2018

Signed & Delivered By:

[Signature]
Policy Holder

Witness By:

[Signature]

EXPRESS SETTLEMENT

DISCHARGE VOUCHER
III-Direct Settlement (PODS)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

India Ref: MCT18030800
Claimant Ref: SKU 5585E

We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 8,237.95 (repair cost), S\$ 1,440.00 (loss of ~~rental~~ rental), S\$ 7.45 (search fee), vehicle no. SKU 5585E that was damaged pursuant to the accident which occurred on 25/03/2018 (date) at MARINE PARADE (location) involving vehicle no. SHD 8554J (insured vehicle). This is pursuant to the inspection conducted on 29/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN KIAT HOW ("the third party claimant") of vehicle no. SKU 5585E to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKU 5585E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 9,685.40 to VOLKSWAGEN CENTRE SINGAPORE.

Dated this 30 day of 07 20 18

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:



Meiy Wong
Insurance Advisor
Tel: 6305 7299 Ext: 216
Mobile: 8121 4681
Fax: 6474 3643
Email: meiy.wong@vw.com.sg

WITNESS:

Signature:



MRB

Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

199607198R

Address:

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933

Nationality:

Occupation:

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P19423

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP0940
SERVICE CUSTOMER NO.: CV000179
SERVICE CUSTOMER NAME.: INDIA INTERNATIONAL INSURANCE
TELEPHONE NO.:
ADDRESS: 64 CECIL STREET
#04-05 IOB BUILDING
Singapore
Post Code: 049711

VEH NO.: **SKU5585E** ✓
DATE: 30/04/18 Pickup:
VIN NO.: WWWZZZ3CZEE508375 KM: 79,360
GEARBOX CODE: PPZ Engine No.:
MODEL: CC NF 2.0 TSI (DSG) R-line
SA: Cheong Pearlyn
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	INDIA DIRECT SETTLEMENT				
	DOA 26.3.18 ✓				
	SURVEYOR LKK RASUL ✓				
	TP VEHICLE SHD6564J				
	OWNER IS CLAIMING FOR AFTERMARKET SPORT RIM				
	CLAIMS OFFICER PLS TAKE NOTE.				
	Labor				
1	LABOUR	2.00	UNIT	840.00	1,680.00
2	TRANSFER DOOR MECHANISM	0.50	UNIT	840.00	420.00
3	SPRAY PAINT	2.00	UNIT	800.00	1,600.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	TYRE BALANCING	1.00	TU	50.00	50.00
8	B&P WHEEL ALIGNMENT NETT	1.00	TU	360.00	360.00
	Item				
9	DOOR	1.00	PCS	2,575.92	2,575.92
10	DOOR SEAL	1.00	PCS	320.22	320.22
11	CHROME MOLDING RHR	1.00	PCS	159.54	159.54
12	DOOR INSULATOR	1.00	PCS	53.34	53.34

Sub Total 7,699.02
GST (7%) AMOUNT 538.93
TOTAL AMOUNT **8,237.95**

for Volkswagen Group Singapore Pte Ltd
SINGAPORE
85030001
Authorised Signatory

Customer

Phone : Fax :

Tax Invoice

30th April 2018

TAN KIAT HOW
 1Q FIGARO STREET
 SINGAPORE 458322

 Attention :- **TAN KIAT HOW**

 Veh # :- SLL4522D RK136697
 Inv # :- RK726153
 RA # :- B12509 0/0
 From :- 27/04/2018
 To :- 04/05/2018
 Terms :- C.O.D
 Remarks :- MICHELLE-VW

Main Office:
 Mova Building
 No. 22, Jalan Kilang,
 Singapore 159419
 Tel: (65) 6476 3333
 Fax: (65) 6271 5891
 www.mova.com.sg

Workshop Dept:
 Block 100B,
 Bukit Merah Lane 3,
 #01-04/06/08/94
 Singapore 159722
 Tel: (65) 6272 3892
 Fax: (65) 6270 8314
 Co. Reg. 198904033G
 GST Reg. M2-0088864-2

Description	Qty	U.Price	Amounts S\$
RENTAL CHARGES FROM 27/04/2018 TO 04/05/2018 VW JETTA : SLL4522D RENTAL AGREEMENT : B12509 DRIVEN BY : TAN KIAT HOW YOUR REF : VW/ALEX-SKU5585E	7 DAY	112.15	785.05



 BY: *Musley-hatoh* - 1253 - 840.00

Singapore Dollars :

Eight Hundred Forty Only

AMOUNT S\$	785.05
GST @ 7 %	54.95

Thank you for your continuous support.

AMOUNT DUE S\$	840.00
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MOVA AUTOMOTIVE PTE LTD

136697

RENTAL DETAILS			INSURANCE EXCESS AMOUNT			
Vehicle Make/Model:	VW Jetta	Vehicle No: SLC6522 D	Singapore	Malaysia	Signature	
Date/Time Out:	27.4.18	9.20 AM	S\$ 2500 Per Accident	S\$ 400 Per Accident		
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F					
Date/Time In:			Charges			
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Months @S	Per Month		
Change Over 1:	Date:	Initial:	Weeks @S	Per Week:		
Change Over 2:	Date:	Initial:	7 Days @S 112.15	Per Day	\$785.05	
KM Out:	65063 1107	KM In:	Hours @S	Per Hour		
HIRER DETAILS			Sub-Total			
Named Hirer			Less Discount	%		
Name:	Pan Kiat Hui		Rental Charges			
Address:	19 Figaro street Singapore 458322		CDW @S	per day / week / month		
Identity Card No:	S 7736638 E		PAI @S	per day / week / month		
Date of Birth:	09-12-1977		Petrol Top-Up			
Driving License:	S 7736638 E		Misc Charges			
Country of Issue:	S		GST		\$54.75	
Tel:	(HP) 8658 5989 (O)		Total			\$840.00
Nationality:	Singapore		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS		
Effective Date:			Pre-Payment			
Additional Hirer			Downpayment and Deposit		NT	
Name:			Amount Refunded/ Due			
Address:			Signature of Refund			
Identity Card No:			Remarks:	Pearlyn VW Jetta Max - SKU5585E		
Date of Birth:			Invoice No:	Ref. No:		
Driving License:			Checked Out By:	Checked In By:	Checked By:	
Country of Issue:			Sales-In Charge: Mchal			
Tel:	(HP)	(O)	Past 3 years accidents: YES <input type="checkbox"/> NO <input type="checkbox"/>			
Nationality:						
Effective Date:						

I fully understand and agreed to the terms and conditions appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.



Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving licenses of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

Main Office:
 Mova Building
 No. 22, Jalan Kilang,
 Singapore 159419
 Tel: (65) 6476 3333
 Fax: (65) 6271 5891
 www.mova.com.sg

Workshop Dept:
 Block 100B,
 Bukit Merah Lane 3,
 #01-04/05/08/94
 Singapore 159722

Tel: (65) 6272 3892
 Fax: (65) 6270 8314

Co. Reg. 198904033G
 GST Reg. M2-0088884-2

Tax Invoice

10th May 2018

TAN KIAT HOW
 1Q FIGARO STREET
 SINGAPORE 458322

Attention :- **TAN KIAT HOW**

Veh # :- SLL4522D RK136990
 Inv # :- RK726459
 RA # :- B12509 0/0
 From :- 04/05/2018
 To :- 09/05/2018
 Terms :- C.O.D
 Remarks :- MICHELLE-VW

Description	Qty	U.Price	Amounts S\$
RENTAL CHARGES-EXTENSION FROM 04/05/2018 TO 09/05/2018 VW JETTA : SLL4522D RENTAL AGREEMENT : B12509 DRIVEN BY : TAN KIAT HOW YOUR REF : VW/ALEX-SKU5585E	5 DAY	112.15	560.75

PAID
 09 MAY 2018
 BY: *Gino \$600.00*

Singapore Dollars :

Six Hundred Only

AMOUNT S\$	560.75
GST @ 7 %	39.25

Thank you for your continuous support.

AMOUNT DUE S\$	600.00
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 MOVA AUTOMOTIVE PTE LTD



Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singapore 159419
 Bukit Merah Branch: Bk 122 Bukit Merah Lane 1 #01-50, Singapore 150122
 Fan Young Branch: No. 15 Fan Young Road, Singapore 629792
 Tel: (65) 6476 3333 Fax: (65) 6270 8314
 24 Hours Breakdown Service: (65) 9799 8888
 Bedok Branch: 219 Bedok Central #01-138, Singapore 460219
 Tel: (65) 6604 7877

RENTAL AGREEMENT

RA NO. : B 12509

176990

RECEIVED 20 MAY 2018

Website: www.mova.com.sg
 Co. Reg. No.: 198904033G

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	VW Jetta	Vehicle No: SKU5585E	Singapore	Malaysia	Signature
Date/Time Out:	10.4.18 20.5.18	27.4.18 9.30am	SS 2500	SS 400	<i>[Signature]</i>
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Per Accident	Per Accident	
Date/ Time In:	9.5.18	10am	Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Months @\$	Per Month	
Change Over 1:	Date:	Initial:	Weeks @\$	Per Week	
Change Over 2:	Date:	Initial:	7 Days @\$ 112.15	Per Day	\$785.05
KM Out:	65063	KM In:	Hours @\$	Per Hour	
HIRER DETAILS			Sub-Total		
Named Hirer			Less Discount	%	
Name:	Pan Kiat How		Rental Charges		Extrud \$ daily x \$120
Address:	1 Q Figaro street Singapore 458322		CDW @\$	per day / week / month	\$600
Identity Card No:	S 77 36638 E		PAI @\$	per day / week / month	
Date of Birth:	09-12-1977		Petrol Top-Up		\$120.00
Driving License:	S 77 36638 E		Misc Charges	\$112.15 x 4 = \$448.60	\$112.15 x 7 = \$785.05
Country of Issue:	Sin		GST		\$54.95
Tel:	(HP) 8658 5989	(O)	Total		\$840.00
Nationality:	Singapore		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Effective Date:			Pre-Payment		
Additional Hirer			Downpayment and Deposit		
Name:			Amount Refunded/ Due		
Address:			Signature of Refund		
Identity Card No:			Remarks:	Pearlyn	
Date of Birth:			VW Jetta - SKU5585E		
Driving License:			Invoice No:	SKU4407L	
Country of Issue:			Checked Out By:	Checked In By:	Checked By:
Tel:	(HP)	(O)	Sales-In Charge: Mchel		
Nationality:			Past 3 years accidents - YES <input type="checkbox"/> NO <input type="checkbox"/>		
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

[Signature]

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.



Land Transport Authority
 10 Sin Ming Drive
 Singapore 575701
 GST Registration No. : M4-0006529-2

Print Date/Time : 26 Mar 2018 / 16:07:41

Receipt Date/Time : 26 Mar 2018 / 16:07:41

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180326-001739

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHD6564J As at 26 Mar 2018/09:00:00 Insurance Co: INDIA INT'L INS PTE LTD			
1	Insurance Enquiry - SHD6564J Enquiry Fee 20180326160536599597	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx5912		Credit Card: Visa/MasterCard	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Mar 2018 Edit Reg		27 Mar 2018: 00:00 Edit Adj Rpt	S\$7,699.02 Edit Estimates	S\$7,699.02 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Main Claimant:	TAN KIAT HOW , ID: S7736638E								
Vehicle Reg. No.:	SKU5585E	Date of Loss:	26/03/2018 09:00 - :59 [51 Months and 15 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18030800	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHD6564J	Policy No. (Claimant):	A80420876AVW						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 06/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • III_SG (16/07/2018): Alert - Adj Mandate Approved (S\$9685.40) - SKU5585E - Claim Handler: Sundari Nag... • III_SG (10/07/2018): Alert - Adj Mandate Approved (S\$9205.40) - SKU5585E - Claim Handler: Sundari Nag... • III_SG (04/04/2018): Alert - Adj Mandate Approved (S\$0.00) - SKU5585E - Claim Handler: NATALIE LEE 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKU5585E (MCT18030800)**
[SHD6564J]
TP
TAN KIAT HOW
Mar 26 2018 9:00AM
[COMFORT TRANSPORTATION PTE LTD]
Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter			View	View in Browser
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/05/18 09:26	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
2	09/05/18 09:26	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
3	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
4	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
5	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
6	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
7	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
8	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
9	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
10	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
11	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
12	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
13	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
14	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
15	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
16	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
17	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
18	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
19	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
20	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
21	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
22	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
23	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
24	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
25	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
26	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
27	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
28	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
29	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
30	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
31	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
32	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
33	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
34	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
35	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
36	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>
37	09/05/18 09:26	General View	 Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	09/05/18 09:26	General View		Load JPG <input checked="" type="checkbox"/>
39	09/05/18 09:26	General View		Load JPG <input checked="" type="checkbox"/>
40	09/05/18 09:26	General View		Load JPG <input checked="" type="checkbox"/>
41	09/05/18 09:26	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
42	09/05/18 09:26	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
43	09/05/18 09:26	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
44	09/05/18 09:26	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/03/18 22:07	ACKNOWLEDGEMENT EMAIL TO III DD 27.03.2018		Load PDF
2	27/03/18 22:07	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT		Load PDF
3	05/04/18 00:59	TP ESTIMATE - MARKED		Load PDF
4	29/06/18 16:10	WORKSHOP INVOICE		Load PDF
5	29/06/18 16:10	RENTAL RECEIPT		Load PDF
6	29/06/18 16:10	LTA SEARCH		Load PDF
7	29/06/18 16:10	LOD		Load PDF
8	16/08/18 12:45	DISCHARGE VOUCHER		Load PDF
9	16/08/18 12:45	AUTHORISATION TO ACT FORM		Load PDF
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	28/03/18 08:35	Singapore Accident Statement		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18005709/R1EA3Q2

Date: 16/08/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SKU5585E Insured Vehicle No: SHD6564J
 Date of Loss: 26/03/2018 Nature of Claim: TP Claim No: MCT18030800

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKU5585E**
 Make & Model: VOLKSWAGEN CC 2.0 TSI 3584P6, 2.0 (A) Engine No: CCZ390388
 Reg. Date: 11/12/2013 (Man. Year: 2013) Chassis No: WWWZZZ3CZEE508375
 Colour: Black Odometer: 73460 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 235/40 R18 Rear Tyre Size: 235/40 R18
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,796.71	3,109.02	4,687.69	60.12
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,430.00	4,590.00	6,840.00	59.84
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	19,226.71	7,699.02	11,527.69	59.96
+ GST 7.00/7.00% (S\$)	1,345.87	538.93	806.94	59.96
Nett Amount (S\$)	20,572.58	8,237.95	12,334.63	59.96
+ Car Rental (12.0 x S\$120.00/day) (S\$)		1,440.00		
+ Doc/Search Fee (S\$)		7.45		
	Nett Liability (S\$)	9,685.40		

INSPECTION

Date of Assignment: 27/03/2018
 Date Inspected: 29/03/2018 Inspected At: Volkswagen Centre Singapore (HQ)
 247 Alexandra Road
 Singapore 159934
 Estimated Period of Repair: 6.0 days

Adjuster: MOHD RASUL

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 29 Jun 2018)
Parts: 143	VOLKSWAGEN CC 2.0 TSI 3584P6 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKU5585E)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*WHEEL RIM	Not Necessary	2,150.00 FS	*- FS
2	1		*WHEEL VALVE	Not Necessary	2.53 FS	*- FS
3	1		*SOUND ABS	Not Necessary	68.01 FS	*- FS
4	4		*PARKING SENSOR O RING	Serviceable	2.60 FS	*- FS
5	1		*BUMPER RETANER RHS	Serviceable	21.09 FS	*- FS
6	1		*REAR BUMPER (Deformed)	Old Damage	1,900.57 FS	*- FS
7	1		*CHROME MOULDING LHS	Not Necessary	141.72 FS	*- FS
8	1		*CHROME MOULDING RHS	Not Necessary	141.72 FS	*- FS
9	1		*SPOILER	Not Necessary	40.79 FS	*- FS
10	1		*DOOR RHR	Bent	2,575.92 FS	*2,575.92 FS
11	1		*DOOR SEAL RHR	Necessary	320.22 FS	*320.22 FS
12	1		*CHROME MOLDING RHF	Not Necessary	159.54 FS	*- FS
13	1		*CHROME MOLDING RHR	Scratched	159.54 FS	*159.54 FS
14	2		*SENSOR BRACKET	Not Necessary	29.56 FS	*- FS
15	1		*SENSOR BRACKET	Not Necessary	14.78 FS	*- FS
16	1		*SENSOR BRACKET	Not Necessary	14.78 FS	*- FS
17	1		*DOOR INSULATOR	Necessary	53.34 FS	*53.34 FS
Total Parts (S\$)					7,796.71	3,109.02

F=Franchise part. S=SpcNett

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	5,040.00	1,680.00
2	SPRAY PAINT	New	4,800.00	1,600.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU ,S	New	280.00	0.00
5	TYRE BALANCING	New	50.00	50.00
6	TRANSFER DOOR MECHANISM	New	420.00	420.00
7	B&P WHEEL ALIGNMENT	New	360.00	360.00
Gross Labour Cost (S\$)			11,430.00	4,590.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >