

MSIG (WINNER) - 22/4/18

**Letter of Claims
Request for direct settlement.**

We are submitting a claim on behalf of our customer TAN KIAT HOW
NRIC _____ insured of vehicle SKM 5585E against
your insured vehicle number SHD6564J (INDIA)
On the accident dated on 26-3-18 (ddmmyyy) along MARINE PARADE -

Dated this 27 MAR 2018 (day) of _____ (month) 2018 .

Charmaine Kong
Volkswagen Group Singapore
Accident Claims Dept.
charmaine.kong@vw.com.sg
DID : 63057176/ 63057299
HP: 92361399

PDI TUAS

PDI TUAS

TAN KIAT HOW
1Q Figaro Street
Singapore, 458322
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV031786
Quote No. SER/QUO/1800513
QuoteDate 26/03/18
Salesperson
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	CC NF 2.0 TSI (DSG) R-line	77,898	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SKU5585E	WVWZZZ3CZEE508375	11/12/13	
Engine Code	Labor Type	Engine No.	Model Code
	1I	CCZ 390388	3584P6

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	6	UNIT		5,040.00
P B&P ALEX PAINT	SPRAY PAINT	6	UNIT		4,800.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		360.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
P B&P MECH	TYRE BALANCING Nett	1	Time Un		50.00
P B&P PARTS	WHEEL RIM KEY IN PARTS NUMBER	1	Time Un		2,150.00
P B&P PARTS	WHEEL VALVE KEY IN PARTS NUMBER	1	Time Un		2.53
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	Time Un		360.00
	Sum Labor				13,042.53
P 323863950	SOUND ABS	1	Pieces		68.01
P 1T0919133C 9B9	PARKING SENSOR O RING	4	Pieces		2.60
P 3C8807394D	BUMPER RETAINER RHS	1	Pieces		21.09
P 3C8807417ADGRU	REAR BUMPER	1	Pieces		1,900.57
P 3C8807459B 2ZZ	CHROME MOLDING LHS	1	Pieces		141.72
P 3C8807460B 2ZZ	CHROME MOLDING RHS	1	Pieces		141.72
P 3C8807521D 9B9	SPOILER	1	Pieces		295.04
P 3C8807838B	BUMPER TRIM RHS	1	Pieces		40.79
P 3C8833056E	DOOR RHR Predecessor 3C8833056D	1	Pieces		2,575.92
P 3C8839701B 5AP	DOOR SEAL RHR	1	Pieces		320.22
	Sum carried forward				18,550.21

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

TAN KIAT HOW
1Q Figaro Street
Singapore, 458322
Singapore

Phone No.
Fax No.
E-Mail

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			Continued	18,550.21
P	3C8853072B 2ZZ	CHROME MOLDING RHF	1 Pieces	159.54
		Predecessor 3C8853072A 2ZZ		
P	3C8853074B 2ZZ	CHROME MOLDING RHR	1 Pieces	159.54
		Predecessor 3C8853074A 2ZZ		
P	3C8919491B	SENSOR BRACKET	2 Pieces	29.56
P	3C8919491C	SENSOR BRACKET	1 Pieces	14.78
P	3C8919492	SENSOR BRACKET	1 Pieces	14.78
		Sum Item		5,885.88

Sum Labor		13,042.53
Sum Item		5,885.88
Total SGD		18,928.41
7% GST	18,928.41	1,324.99
Total SGD Incl. GST		20,253.40

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	26/03/2018 15:38
Date Of Accident	26/03/2018 09:00
Exact Location Of Accident	MARINE PARADE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKU5585E
Insured/Policyholder	
Name Of Registered Owner	TAN KIAT HOW
NRIC No	S7736638E
Email Address	KIATHOW@GMAIL.COM
Mobile Phone No	(LOCAL) +65-86585989
Alternative Phone No	OTHERS-86585989
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	CC NF 2.0 TSI (DSG) R-LINE
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 80420876 AVW
Cover Note Number	
Driver	
Name of Driver	TAN KIAT HOW
NRIC No	S7736638E
Date Of Birth	09/12/1977
Occupation	INDOOR
Date Of Driving Pass	05/05/1998
Driving Experience	19 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-86585989
Fax Number	
Contact Number	OTHERS-86585989
Email Address	KIATHOW@GMAIL.COM

Address 1Q FIGARO STREET
 Postcode 458322
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident SIDE SWIPE
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHD6564J
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category TAXI
 Name of Driver
 NRIC/Passport Number
 Contact Number 97321068
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

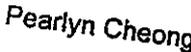
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

 26/3/2018
3:20 pm

Policyholder's Signature
Date & Time:

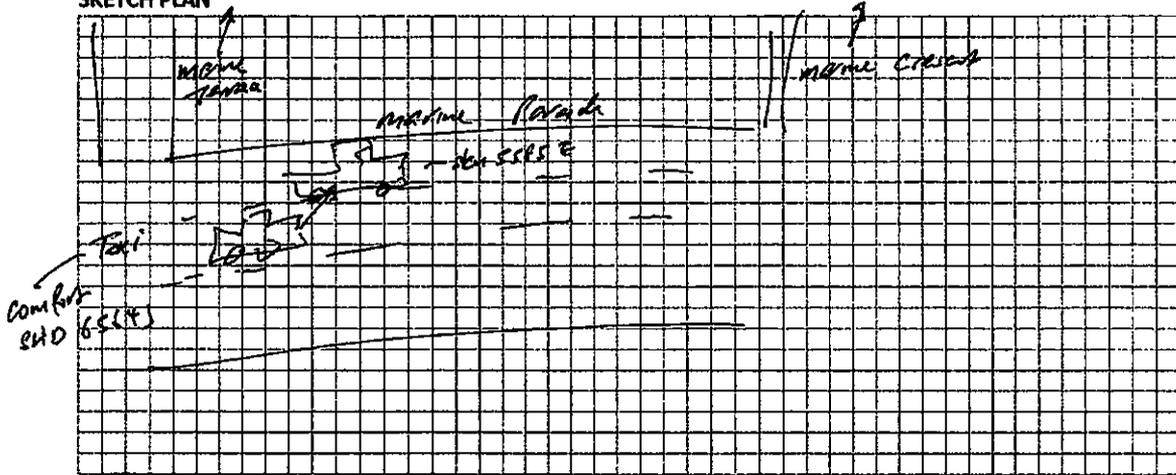
26 MAR 2018

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.: 26 MAR 2018

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Morne Parade Road at about 0900. I was travelling between Morne Terrace junction and Morne Crescent junction. I was driving in the inner left lane.

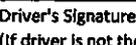
A taxi came out from behind me and hit me on my right passenger side. The taxi was suddenly swerving lanes and did not see me. The taxi was filtering from the right lane to left when it hit my back.

Comfort taxi - SHD 6564
 - phone # of driver: 9732 1068

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time: 26 MAR 2018
 GIARMC SketchPlanForm_V3


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Pearlyn Cheong
 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:
 26 MAR 2018²



MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
 Tel +65 6827 7888, Fax +65 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1 Individual Ownership	VW DRIVEEASY Comprehensive
Certificate No. A 80420876 AVW	Excess : SGD1,500 Windscreen Excess : SGD100
1. Index Mark and Registration Number of Vehicle SKU5585E	
2. Name of Policyholder Tan Kiat How	
3. Effective Date of the Commencement of Insurance for the purposes of the Act 01/01/2018	
4. Date of Expiry of Insurance 31/12/2018	
5. Persons or Classes of Persons entitled to drive*	
Tan Kiat How Tan Kok Wah Lee Yen Yong Cheryl Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.	
* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.	
6. Limitations as to use*	
Use only for social domestic and pleasure purposes and for the Policyholder's business. The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.	
* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.	
PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.	
This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).	

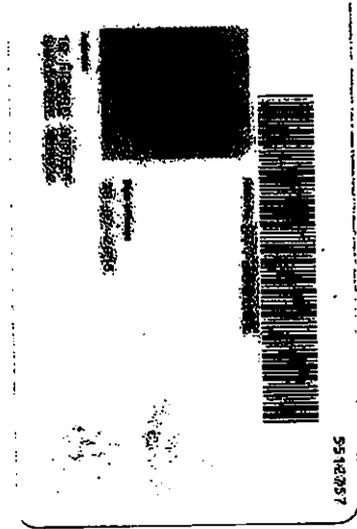
I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
 Approved Insurers


 for Chief Executive Officer



Sketch Plan #5 Pg. 1



Accident Photo



Accident Photo



Accident Photo



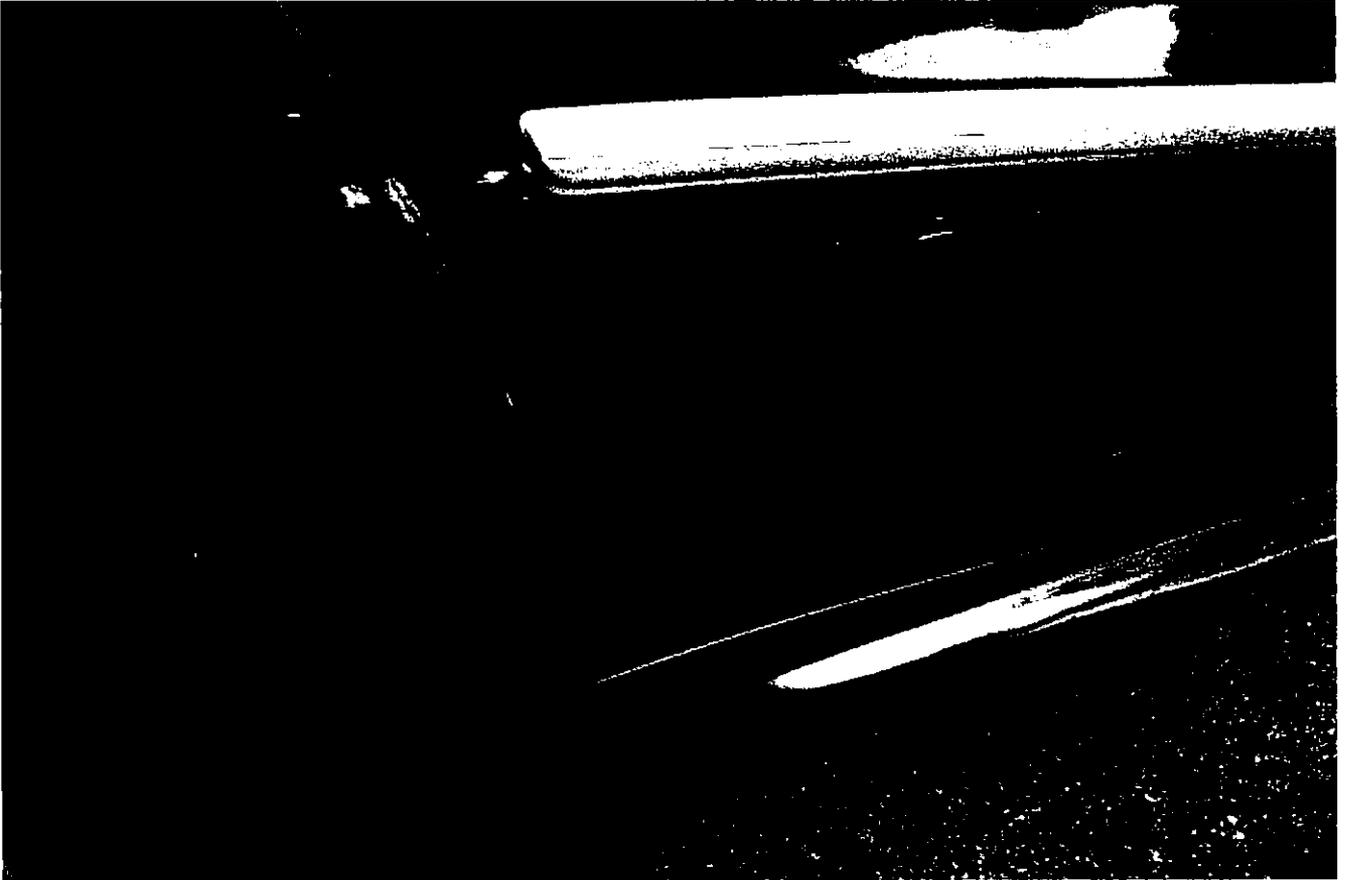
Accident Photo



Accident Photo



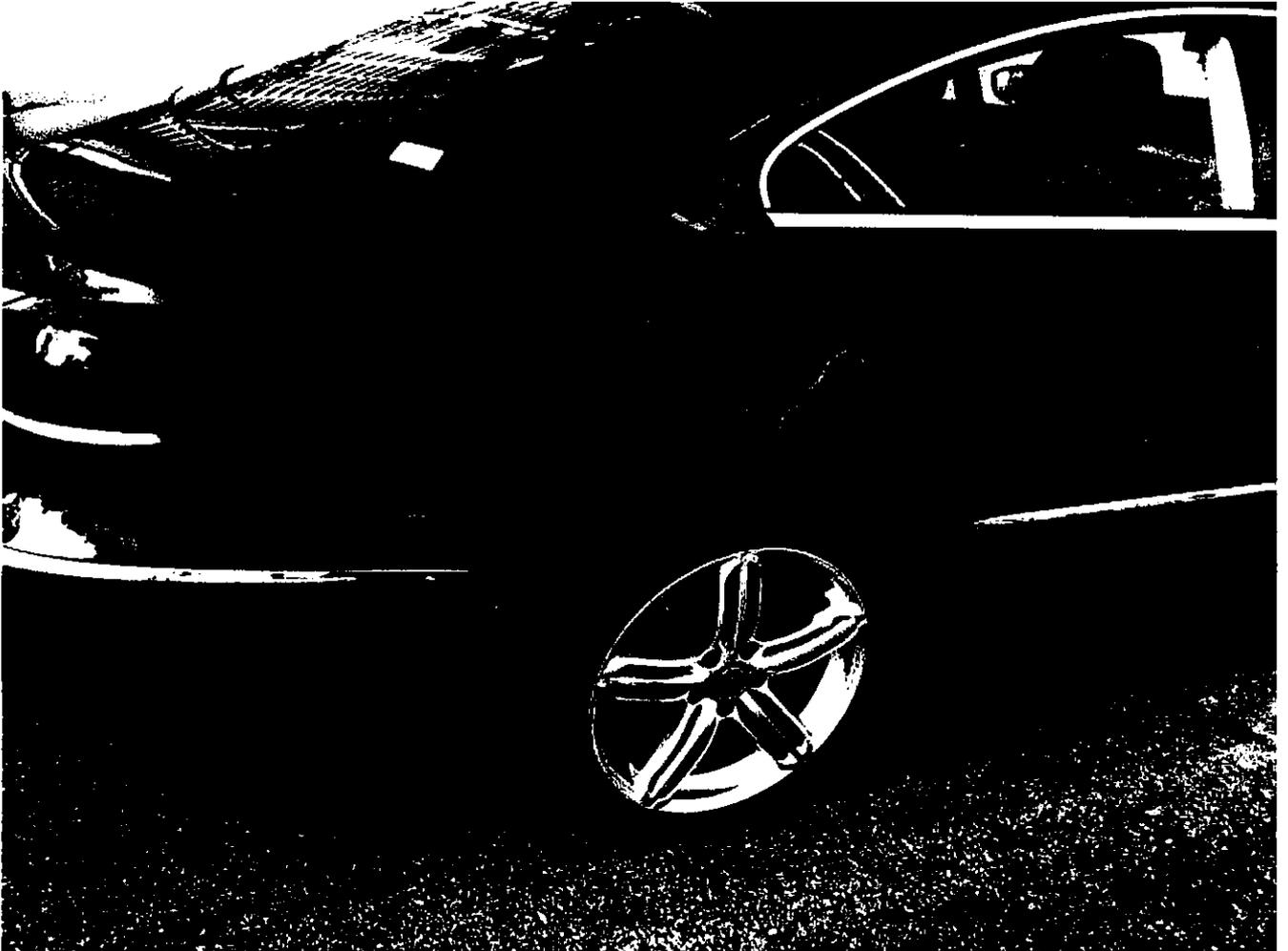
Accident Photo



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