

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 25 June, 2019 8:37 AM
To: Nora Khai PA; 'Claims'
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: LOD - FINAL REVISION SLE 112 S - TP AIG - SURVEYED 23 MAR 18 LKK REF CC3/LCR18005705/Aha3

Without Prejudice

Dear Nora,

We refer to your below email and the contents were noted.

We will get back to you for an update in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contains confidential and privileged material, and is for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Nora Khai PA [mailto:nora.khai@premiumauto.com.sg]

Sent: Monday, 24 June, 2019 8:38 PM

To: Vic (LKKAUTO); 'Claims'

Cc: Admin A

Subject: RE: LOD - FINAL REVISION SLE 112 S - TP AIG - SURVEYED 23 MAR 18 LKK REF CC3/LCR18005705/Aha3

Importance: High

Dear Vic,

Please only liaise with me on this case.

Our client's has rejected the offer. For amicable settlement, I propose for settlement of rental at \$200.00 a day. Please review and come back to us by this week. This is our director VIP customer.

Thank you.

Kind Regards,
Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6366 2323 d. +65 6768 9827 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, June 24, 2019 3:28 PM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Nora Khai PA <nora.khai@premiumauto.com.sg>

Subject: RE: LOD - FINAL REVISION SLE 112 S - TP AIG - SURVEYED 23 MAR 18 LKK REF CC3/LCR18005705/Aha3

Without Prejudice

Dear Mas,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, our principal is prepared to improve and increase our offer as below:

Cost of Repairs (w/gst)	\$ 13,190.23
Loss of Rental (w/gst)	\$ 1,444.50 (\$150 x 9 days)
GIA/LTA Search Fee	\$ 7.45
TOTAL	\$ 14,642.18

For your acceptance please.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 14 June 2019 11:07 AM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; 'Nora Khai PA' <nora.khai@premiumauto.com.sg>; 'Claims' <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - FINAL REVISION SLE 112 S - TP AIG - SURVEYED 23 MAR 18

Good morning Joy,

Than you for your email. We are still unbale to accept your offer.

We propose for \$280.00/ day.

You may contact our Claims Manager, Ms Nora @ 6388 2323 for further negotiations.

Thank you.

Best Regards,

Mastura

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

e. mastura@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Sent: Tuesday, 4 June 2019 5:46 PM

To: Claims <claims@premiumauto.com.sg>; 'Nora Khai PA' <nora.khai@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - FINAL REVISION SLE 112 S - TP AIG - SURVEYED 23 MAR 18

WITHOUT PREJUDICE

SAVE AS TO COST

Dear Mastura/Nora,

For a full and final settlement on your client's claim, we revise and improve our offer at \$14,481.68

Kindly confirm acceptance.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 4 June 2019 5:41 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - FINAL REVISION SLE 112 S - TP AIG - SURVEYED 23 MAR 18

Dear Irene,

We regret that we are unable to accept your offer.

Kindly let us have your revise offer.

Thank you.

Do take note: (my email: mastura@premiumauto.com.sg is no longer valid, kindly send email to claims@premiumauto.com.sg

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. mastura@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Saturday, 1 June 2019 2:16 PM
To: 'Mastura' <mastura@premiumauto.com.sg>; Claims Dept <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - FINAL REVISION SLE 112 S - TP AIG - SURVEYED 23 MAR 18

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender

immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Joy Irene (LKKAuto)
Sent: Thursday, 16 May 2019 5:30 PM
To: Mastura <mastura@premiumauto.com.sg>
Subject: RE: LOD - FINAL REVISION SLE 112 S - TP AIG - SURVEYED 23 MAR 18

WITHOUT PREJUDICE

Dear Mastura,

Kindly confirm acceptance of our offer sent on 10/05/19.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Joy Irene (LKKAuto)
Sent: Friday, 10 May 2019 5:45 PM
To: Mastura <mastura@premiumauto.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: LOD - FINAL REVISION SLE 112 S - TP AIG - SURVEYED 23 MAR 18

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Mastura,

On without prejudice basis and without admission of liability, we offer settlement as follows:

Cost of Repairs GST	\$ 13,190.23
Loss of Rental GST	\$ 1,027.20 (\$120 x 8 days)
GIA/LTA Search Fee	\$ 7.45
TOTAL	\$ 14,224.88

Kindly confirm acceptance.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Mastura [<mailto:mastura@premiumauto.com.sg>]
Sent: Friday, 10 May 2019 2:42 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: LOD - FINAL REVISION SLE 112 S - TP AIG - SURVEYED 23 MAR 18

Der All,

Please let us have this offer urgently?

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. mastura@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Mastura <mastura@premiumauto.com.sg>
Sent: Saturday, 1 December 2018 9:44 AM
To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; claims@premiumauto.com.sg
Subject: LOD - FINAL REVISION SLE 112 S - TP AIG - SURVEYED 23 MAR 18

Dear Claims team,

Above attachment is for your perusal. We will pass the LOD to your Adrian, by hand shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

e. mastura@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Nora Khai <nora.khai@premiumauto.com.sg>

Sent: Friday, 23 November 2018 2:29 PM

To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Adrian Ling (LKKAuto)' <adrianling@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; 'Boo seng yak' <boojohnny@gmail.com>

Subject: RE: FINAL REVISION SLE 112 S - TP AIG - SURVEYED 23 MAR 18

Dear Joy,

Thank you for your kind confirmation.

Best regards,

Norazima Khairuddin
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9827 **f.** +65 6841 1183

e. nora.khai@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]
Sent: 23 November, 2018 2:20 PM
To: Nora Khai; 'Carrine Leong'; Adrian Ling (LKKAuto); CS A Team; Admin A
Cc: 'Chang Chee Sing'; jiayee.yap@premiumauto.com.sg; 'Boo seng yak'
Subject: RE: FINAL REVISION SLE 112 S - TP AIG - SURVEYED 23 MAR 18

WITHOUT PREJUDICE

Dear Nora,

Our total repair cost based on our surveyor's markings is \$12,327.32 and 6 days for repair.

Thank you.

Best Regards,
 Joy Irene | Case Handler
 LKK Auto Consultants Pte Ltd
 DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Nora Khai [<mailto:nora.khai@premiumauto.com.sg>]
Sent: Friday, 23 November 2018 1:43 PM
To: 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; 'Boo seng yak'

<boojohnny@gmail.com>

Subject: RE: FINAL REVISION SLE 112 S - TP AIG - SURVEYED 23 MAR 18

Hi Joy,

Till date there is no actions.
Please revert to me by today.

Thank you.

Best Regards,

Norazima Khairuddin
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9827 **f.** +65 6841 1183

e. nora.khai@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Nora Khai [<mailto:nora.khai@premiumauto.com.sg>]

Sent: 23 October, 2018 10:52 AM

To: 'Carrine Leong'; 'Adrian Ling'; cs-a@lkkauto.com; admin-a@lkkauto.com; 'Joy Irene (LKKAuto)'

Cc: 'Chang Chee Sing'; jiayee.yap@premiumauto.com.sg; 'Boo seng yak'

Subject: RE: FINAL REVISION SLE 112 S - TP AIG - SURVEYED 23 MAR 18

Dear Joy,

Please pass Adrian the case file for his immediate actions.
I have spoken to him today at PA.

Thank you.

Best Regards,

Norazima Khairuddin
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. nora.khai@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]

Sent: 11 July, 2018 5:35 PM

To: 'Adrian Ling'; cs-a@lkkauto.com; admin-a@lkkauto.com

Cc: 'Nora Khai'; 'Chang Chee Sing'; jiayee.yap@premiumauto.com.sg; 'Boo seng yak'

Subject: RE: FINAL REVISION SLE 112 S - TP AIG - SURVEYED 23 MAR 18

Dear Adrian and all,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you on 23 Apr, 24 May & 13 Jun 2018.

We sincerely appreciate your early closure.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]

Sent: Wednesday, 13 June, 2018 6:52 PM

To: 'Adrian Ling' <adrianling@lkkauto.com>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>

Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>;

'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>

Subject: RE: FINAL REVISION SLE 112 S - TP AIG - SURVEYED 23 MAR 18

Dear Adrian and all,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you on 23 Apr & 24 May 2018.

We sincerely appreciate your early closure.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183

e. carrine.leong@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]

Sent: Thursday, 24 May, 2018 10:25 AM

To: 'Adrian Ling' <adrianling@lkkauto.com>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>

Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>;

'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>

Subject: RE: FINAL REVISION SLE 112 S - TP AIG - SURVEYED 23 MAR 18

Dear Adrian and all,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you on 23 Apr 2018.
We sincerely appreciate your early closure.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183
e. carrine.leong@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Boo seng yak [<mailto:boojohnny@gmail.com>]
Sent: Monday, 23 April, 2018 9:17 AM
To: Adrian Ling <adrianling@lkkauto.com>; cs-a@lkkauto.com; admin-a@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>
Subject: FINAL REVISION - TP AIG - SURVEYED 23 MAR 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$12,327.32 @ 6 days of repairs exclude 1 Public Holiday and 1 Sunday.

Photos were mailed to you on 31 Mar 18.

your early closure is well appreciated.

Best regards - jb