INS CASE OWNER	Tu chairman	cc3, LCR1800	5703,	F1 :6392 IDAC	1
Sarveyor:	Agric	DOI: ASSIGN	MENT	Date/Time: 24	12/18
Pre-assign / CCU	/ FTF	7.1	14.	Registered in Merimen:	V11318
-	272	216A		1009058	110836
Insured Vehicle No	1000 0	11	Claim No.	508989	4800
Name of Insured	CIPTY	10	Policy No.	- Vid Co. d	4800
Insured Tel No.		HP:	Make / Model		V.
Excess Sec II :SS		D.O.A: 111/18	Place of Accid	lent Sempang	120(
Is driver the owner	* (YES / (19)	Nature of Accident			
If NO. Driver Nar	ne / Age :		OI GIA REPO	RT: YES / NO ; TP GIA REPO	RT: YES / NO
Driver Tel	No.	(V/L YES / NO)	Insured Liabili	ity: % Final? Y	es/No
(LO836)	h				
INSRS: WSP- Tel: Liability: RMKS:	INSRS WSP Tel: Liabili RMKS	ity:	INSRS: WSP Tel: Liability: RMKS:	INSI WSF Tel: Liab RMP	ility:
Date/Time					
2/4	anorte L x	- C+ 2-16 A	×	STAGE	DATE / PIC.
31	DM8 202 N- 1	1 ATT Date U.S.		Non-Reporting lir (1st):	4-4-18
Jry	Out Out	1 -4 1 1- 120		Non-Reporting ftr (Final)	
*	8/M2. to sen	of among 10 nds	-4	Notification ltr (if non-pickup):	
6-4-18	RECEIVED	TP VIDEO.		Call Of: After call ltr to Ol	5-4-18
	VIDED JEN		EMAIL	Documentation Check List: H	landler Typist
	V1000 30	10 2004 61		Notification ltr (if non-pickup)	X D
	NIDEO THO	WED DI FILTE	RED	After call litr to Ol:	
	TO TP'S LA	INE.		Authorisation To Act:	\square
				Release Voucher: Final Repair Bill:	
				Car Rental Invoice:	
27-8-18	FOR M	ANDATE		Towing Invoice	
				LTA / GIA	
				Medical Bill:	
	R	ECEIVED 0 4 00	7 2018	PIR: X	
				Mandate/Reject Instruction:	
				LOD x Payment Breakdown Form:	
PRELIMINARY ADVICE	Date/Time:	Sent By:		Post-Repair Photos:	
				Others:	
FINALIZATION	Date/Time:	Confirm with:		Confirm by:	
Repair Cost:	SS A	days) Reduction:	%	Email _	Call
FINAL SETTLEMENT		Onfirm with METY	JIL	Email Call If NO or B 28, Ass. Lia:	
Final Liability: Repair Cost: GSL	% (Agreed	Transmitted transmitted to	VIDEO	II NO ULB 28, ASS. LIE	
Loss of Rental (LOR)	55 1,540.80	K days) BKW \$80			
Loss of Use (LOU):	ss - (s x	days)		10/16/3	8,
Loss of Income (LOI):	ss - (s x			Coll Alin I	9
LOR only LOU only GIA/LTA Search		LOR + LOI Tick only or	iej		
Medical:	55 7.45			1) Claim status: Normal/Rejec	t/Private Settle
Dishursement:	ss -	(e.g. Tow/ Independe	ent)	2) Report Format:	
Legal Cost	55 -			3) Survey fee:	
Total:	55 18,791.29	Global Sum SS:			
FINAL PAYMENT	S\$ 17, 254.49	Confirm with:	AGEN C	WINCE JINK	SPORE
Payee 1:		Name 1: VOLKSW	FNT-A-	CAR PTELT	20
Payee 2: (Strike if N.A.) Payee 3: (Strike if N.A.)	ss 1,540.80	Name 2: BKW R	CI- -/	CONTRACTOR LI	~

PDI TUAS

POLTUAS

TEH DA WEI (ZHENG DAWEI) 441 CHOA CHU KANG AVENUE 4 #09-423 Singapore, 680441 Singapore

Phone No. Fax No. E-Mail

VAT Registration No. M20098505-2 Tax No. 199101494Z

Service Quote

Customer No.

CV034217

Quote No.

SER/QUO/1800526

QuoteDate Salesperson 27/03/18

Page

Averic Toh

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Make Volkswagen Passeng

License No.

SLD8365G **Engine Code** Model Description

JETTA TSI (DSG) TRENDLINE

WVWZZZ16ZGM016721

Labor Type M4

Mileage

29,245 Initial Registration

29/06/16 Engine No. CAX F83933 Service Advisor Kong Charmaine Sales Advisor

Averic Toh Model Code 1632G7

	No.	Description	Qty.	UoM	Unit Price	Amount
P	B&P ALEX LABOUR	R&R RIM & BALANCE	1	UNIT	-111	50.00
P	B&P ALEX LABOUR	LABOUR	7	UNIT	5460 5040	5,880.00
P	B&P ALEX LABOUR	R&R REAR WINDSCREEN	1	UNIT		840.00
P	B&P ALEX LABOUR	TRANSFER DOOR MECHANISM	2	UNIT	42	1,686.00
P	B&P ALEX PAINT	SPRAY PAINT	6	UNIT	320	4 860.00
P	B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT -NETT	1			360.00
P	B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P	B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
		Sum Labor				14,370.00
Р	5C6807375	BUMPER GUIDE LH	1	Pieces	su ()	₹ 83.31
P	5C6807393D	BUMPER BRACKET LH	1	Pieces		× 69.80
P	5C6807421H GRU	REAR BUMPER COVER	1	Pieces	R	1,258.64
		Predecessor 5C6807417J GRU			4	6
P	5C6809843A	LHR FENDER/SECTION	1	Pieces	TH.	1,121.34
	55-0013-0010	Use Predecessor 5C6809843	12	925		,
Р	5C6810971D	WHEEL HOUS LH		Pieces	0 4	203.65
Р	5C6831055G	LH FRONT DOOR Predecessor 5C6831055E	1	Pieces	KAR	1,120.43
р	5C6833055E	LH REAR DOOR	1	Pieces	34	1,811.97
	00000000	Use 5C6833055C or 5C6833111A		1 10000	303	160011111111111111111111111111111111111
P	5C6837651	LF FRONT DOOR SEAL	1	Pieces	Tie	X 52.07
P	5C6839699D	DOOR SEAL LHR	1	Pieces	M	142.20
		Predecessor 5C6839699C				

Sum carried forward

20,233,41

PDI TUAS

PDITUAS

TEH DA WEI (ZHENG DAWEI) 441 CHOA CHU KANG AVENUE 4 #09-423 Singapore, 680441 Singapore

Phone No. Fax No. E-Mail

VAT Registration No. M20098505-2 Tax No. 199101494Z

Service Quote

Customer No.

CV034217

Quote No.

SER/QUO/1800526

QuoteDate

27/03/18

Salesperson

Averic Toh

Page

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Make Model Description Mileage Service Advisor Volkswagen Passeng JETTA TSI (DSG) TRENDLINE 29,245 Kong Charmaine License No. Initial Registration Sales Advisor SLD8365G WVWZZZ16ZGM016721 29/06/16 Averic Toh Engine Code Labor Type Engine No. Model Code M4 CAX F83933 1632G7

			Continued	20,233.41
			986.49	10 1220 Y 1020 CO
P 5K0073146A 8Z8	ALLOY WHEELS 16" PESCARO	1	Pieces	131.04
P D 004660M2	2K GLUE	1	Pieces	159.35
P D 007600A1	INOXSPRAY	1	Pieces	nec - 67.97
P D 00920002	PRIMER	1	Pieces	Me / 27.89
P D 00940104	CLEANER	1	Pieces	Me / 98.65
	66H3 Service Campaign (GOLF)			
P D 00950025	APPLICATOR	2	Pieces	19.38
P D 180003M2	2KADHESIV	1	Pieces	Acre /286.20
P D 181802M1	ACTIVATOR	1	Pieces	25.53
P D 378500A2	DOOR INSULATOR LHR	1	Pieces	46.22
P D 378500A2	DOOR INSULATOR LHF	- 1	Pieces	5-L × 46.22
P D 476KD1M2	SEALANT	- 1	Pieces	77.38
P D 506KD1A3	ZKFOAM KASUL	1	Pieces	Mr 157.96
LKK Auto Consultants hence notify	Sum Item			7,613.80
the Repairer of the following:	40 90010068	,		1/10/1000
 To resurvey before/after spray painting 	Ho Jacionas			
 To display damaged part(s) during resurvey Parts prices are subject to confirmation 	10.	۸		
 Third party survey is on a "Without Prejudice 	12-13 du	P	Sum Labor	14,370.00
No Regal modification(s) is allowed.	Nestin Co.	,	Sum Item	7,613.80
+ Supplementary item(s) must be resurveyed;	اع برای دارد ۱۹	(AD		(40)2120
is subject to final approval from Insurance C	ompany 0404 (8 C)	300	Total SGD	21,983.80
TANAS TANAS TANAS TANAS	1 1		7% GST 21.983.80	1,538.87
Acknowledged by Repairer	0 14		Total SGD Incl. GST	23,522.67
Signature	Roswan by. 1	L	1000 000 1101 001	EU,ULL.UI
Date:	J - 01/07	- 5		

Explanations P = Proportionately Charged

Payment Terms

No Credit

Payments to:

- BBN - Acc.-No...



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile AIG ASIA PACIFIC INSURANCE PTE LTD Ref : CC3/LCR18005703/ja3 78 SHENTON WAY #08-16 Date: 27-03-2018 CHARTIS BUILDING SINGAPORE 079120 Code: AIG Policy Particulars :- THIRD PARTY CLAIM 1. Insured Veh. SLS 2016A Veh. Inspected SLD 8365G Policy No. 0.00 Coverage (\$) Claim No. Excess (\$) 0.00 27/03/2018 Assign From Assign Date Vehicle Particulars & Condition Make & Model C.C 0 HIDDEN Year of Reg. Engine No. Chassis No. Colour Odometer Steering Brakes Modification General Conditions of Tyres 3. Size Make Balance mm R/H Front Tyre mm L/H Front Tyre mm R/H Rear Tyre mm L/H Rear Tyre **Description of Damages** 4. General Information 5. Accident Date 27/03/2018 Inspection Date VOLKSWAGEN CENTRE SINGAPORE Survey held at 247 ALEXANDRA ROAD SINGAPORE 159934 Remarks 5a. A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.

B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No
Claimant's Vehicle No gLp %36%G
Accident on involving vehicle/s No
BREAKDOWN OF PAYMENT/S 1. Repair Cost SS 17247-04 Payable to Volkswagen Centre Singapore
2. Lose_of-Use/ Car Rental S\$ Payable to
3. Methical and 7-45 Volkswagen Centre Singapore Search Fees SS 7-45
Remarks :
Service Adviser
Contact No.H/P.

Joy Irene (LKKAuto)

From: Tee, Chee-Wah < Chee-Wah.Tee@aig.com>
Sent: Wednesday, 5 September 2018 10:46 AM

To: Joy Irene (LKKAuto)

Cc: Admin A

Subject: RE: ACCIDENT INVOLVING SLS 2016A (LCRF) & SLD 8365G ON 27/03/2018(08:00)

ALONG SEMBAWANG ROAD

Dear Joy,

Please try to offer labour at \$3,780.00 (4.5days \times \$840/day) instead of \$5,460.00. COR will be \$14,438.73 + 7% GST = \$15,449.44

Thank you.

Regards.

Tee Chee Wah AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120 Tel +64191089 | Fax +68357416 Chee-Wah.Tee@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]

Sent: Thursday, August 30, 2018 11:51 AM

To: Tee, Chee-Wah Cc: Admin A

Subject: ACCIDENT INVOLVING SLS 2016A (LCRF) & SLD 8365G ON 27/03/2018(08:00) ALONG SEMBAWANG

ROAD

AIG: 4990581108SG

Dear Tee.

TP video showed our insured vehicle filtered to TP's lane. Liability is down against us.

We have notified LCRF on 06.04.2018

Summary of offer to repairer M/s VOLKSWAGEN CENTRE SINGAPORE is as follows:

TP CLAIMED	OUR REVISED
	TO OFFER

TOTAL	\$ 25.070.92	\$ 18,795.29			
LTA/GIA Search	\$ 7.45	\$ 7.45			
Loss of Rental (BKW)	\$ 1,540.80	\$ 1,540.80(18days x \$80)			
Cost of Repairs + 7% GST	\$ 23,522.67 (per estimate)	\$ 17,247.04			

- 13 days recommendation for repair + 2 WEEKENDS + PRI + 1PH + DOA
- .

Relevant supporting claim documents uploaded in Merimen for your perusal and reference.

The above summary is subject for your approval.

Kindly advise.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Print Received Message

This mail is associated with:

*SLD8365G (4990581108SG) [SLS2016A] TP TEH DA WEI Mar 27 2018 7:00AM

[LCRF Pte Ltd] Volkswagen Centre Singapore

AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 28/09/2018 17:10 PM. From

Subject Alert - Adj Mandate Approved (S\$18795.29) - SLD8365G - Claim Handler: Tee, Chee-Wah

Approved: 18795.29.

Joy Irene (LKKAuto)

From:

Joy Irene (LKKAuto)

Sent:

Friday, 6 April 2018 2:47 PM

To:

'Eileen, May Hwee Yap'

Cc:

Admin A; Vivian Lau (LKKAuto)

Subject:

ACCIDENT INVOLVING SLS 2016A (LCRF) & SLD 8365G ON 27/03/2018(08:00)

ALONG SEMBAWANG ROAD

06 April 2018

LION CITY RENTALS PTE LTD

Policy Holder

IKK

: CC6/LCR18005703/R1ja3

Dear Sir/Madam,

ACCIDENT INVOLVING SLS 2016A (LCRF) & SLD 8365G ON 27/03/2018(08:00) ALONG SEMBAWANG ROAD

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLD 8365G against your insurance policy.

Based on the information on hand, we are of the opinion that we cannot be absolved from liability. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards, Joy Irene | Case Handler LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: <u>joyirene@lkkauto.com|</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, Teh Da Wei (the third party claimant") 6 Tao Ching pond \$106-10 & pare \$6/6773 (address), owner of \$108-36	of 55
("the workshop to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") my vehicle no SLD83656 that was damaged pursuant to the accident which occurred most be along Sembarany Rel (Gambas my Relaction Most of Clocation involving vehicle no/s Lts 2016 A ("the accident").	for
I further authorize the workshop to settle my above mentioned claim in a manner that they deem and the workshop is further authorized to receive payment further to settlement of my claim w payment cheque/s being made in favour of the workshop.	
I further acknowledge that any settlement the workshop may reach on my behalf is on a with- prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.	
Dated this (day) of 0\(\psi \(\text{month}) 20\(\frac{18}{20}\) (year)	
(VOLKSWAGEN)	

Signed by "the third party claimant" (with chop if applicable)

Signed by "the workshop"

(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER (AIG Asia Pacific - EXPRESS THIRD PARTY CLAIM)

WELL VOLKSWAGEN CENTRESINGAP	ORF
have reached an agreement with the appointed surverse reached an agreement with the agreement and agreement with the agreement with the agreement and agreement with the agreement with the agreement and agreement with the agreement wi	of surveyor*) with respect to the amount claimed for (loss of use/rental) S\$ 3.45 (seam) force)
This is pursuant to the inspection conducted on 4.4:	(date) at "the workshop".
We/I confirm that we/I are/am authorized by the owner of vehicle no. SLD 83656 to make the claim as seauthority to settle the matter on his/her behalf in a manner authority given by "the third party claimant".	et out in the above paragraph and we/l have full that we/l deem fit. We/l enclose herein the letter of
We/l further confirm that we/l will indemnify AIG Asia Paci expense that they will or have already incurred in the even agreement lodges a further claim against the former for an repairs and/or rental and/or loss of use pursuant to the dan of the accident.	I that "the third party claimant" after the above said
Well confirm that the agreement reached above is in full claimant" pursuant to the accident and that further this settle admission of liability basis. This agreement is subject to the application of Singapor jurisdication over any dispute arising out of the same.	ement is reached on a without prejudice and without
Dated thisday of	(month) 20(8 (year) VOLASWAGEN SINGAPORE
organica by Aric appointed surveyor	Chopped & Signatura 400 westernest

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P18539

Biz Reg. No. 53103069E GST No. M20098505-2

SERVICE ORDER NO: 18IP0912

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS:

78 Shenton Way

#07-16 AIG Building

Post Code:

11

079120

VEH NO.:

SLD8365G

DATE

25/04/18

Pickup:

Engine No.:

VIN NO.:

WVW2ZZ15ZGM016721

40,116

GEARBOX CODE:

JETTA TSI (DSG) TRENOLINE

MODEL:

SA

Kong Charmoine

Next Appointment Date :

Next Appointment Mileage :

DESCRIPTION RIX UNIT PRICE DIRECT SETTLEMENT DOA: 27/03/2018 TP VEHICLE NO: SLS2016A SURVEY BY: RASUL LKK RAR RIM & BALANCE UNIT 1.00 50.00 LABOUR 6.50 UNIT 840.00

HAR REAR WINDSCREEN TRANSFER DOOR MECHANISM PARTS SPRAY PAINT Tow SVC- Quality Recovery Services Tow SVC- Quality Recovery Services

PROGRAMMING & CALIBRATION- NETT 2 CHECK WIRE HARNESS, ECU. SENSOR SOCKET BAP WHEEL ALIGHNMENT NETT 10

LHR FENDER/SECTION

12 LH REAR DOOR DOOR SEAL LHR 18" PESCARO" RIM DALY (IMPROVE PART) 1.00 UNIT 0.50 UNIT 840.00 800.00 UNIT 4.00

> UNIT TU 480.00 TU 250.00 TU 360.00

> > PCS

PCS

PCS

PCS

1.00

1.00

1.00

1.00

1.00

1.00

1.00

1,121.34 1,811.97 142.20

50.00

5,460.00

840.00

420.00

3,200.00

480.00

280.00

380.00

AMOUNT

1,121.34 1.811.97

142.20

986.69

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P18539

Big Reg. No. 53103069E GST No. M20098505-2

SERVICE ORDER NO: 18IP0912

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS:

78 Shenton Way

#07-16 AIG Building

Singapore

Post Code:

079120

VEH NO .:

SLD8365G

25/04/18

VIN NO.:

WVWZZZ18ZGM016721

40,115

GEARBOX CODE:

Engine No.:

MODEL

JETTA TSI (DSG) TRENDLINE

Kong Charmaino

Next Appointment Date :

Next Appointment Mileage :

No.	DESCRIPTION	YID	UCM	UNIT PRICE	AMOUNT
15	2K GLUE	1.00	PCS	159.25	159.35
16	INOXSPRAY	1.00	PCS	67.97	67.97
17	PRIMER	1.00	PCS	27.80	27.88
18	CLEANER	1.00	PCS	98.65	96.65
19	APPLICATOR	2.00	PCS	9.69	15.38
20	2KADHESIV	1.00	PCS	286.20	286.20
21	ACTIVATOR	1.00	PCS	25.53	25.53
22	OOOR INSULATOR LHR	1.00	PCS	46.22	46.22
23	SEALANT	1.00	PCS	77.38	77.38
24	2KFOAM	1.00	PCS	157.86	157.96

Sub Total GST (7%) AMOUNT TOTAL AMOUNT

16,118.73 1,128.31 17,247.04

VOLKSWAGEN!

Customer

,Phone : Fax :



TAX INVOICE

GST REG. NO.: 200106276D

DATE	INVOICE NO
04-May-2018	P 1129

INVOICE TO

AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT

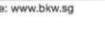
C/O: LKK AUTO CONSULTANT PTE LTD

	VHA NO.	DUE DATE	VEH. NO.
	P 1129	04-May-2018	SJW 6391 S
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 12 APRIL 2018 TO 30 APRIL 2018 (INCLUDED THREE SATURDAY AND THREE SUNDAY) YOUR REF: SLD8365G & SLS2016A (VOLKSWAGEN)	18	80.00	1,440.0
GST @ 7%			\$100.80 \$1,540.80

All cheques must be made payable to BKW Rent A Car Pte Ltd. Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666







BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6271 1661

ACRA No: 20-0106276-D GST Reg. No: 20-0108276-D

24 HOURS HELPLINE: 6223 1122

VEHICLE HIRING ACRES FOR THE LTD

Workshop: 1/W - 7

WWI-AX

_			VEHICLE	HIHII	- Anna Contractor Cont			8		morkanop: _		- Ne
	HIRER	S PARTICUL	ARS	17.0	Hirer's C	wn Vehic	-	-	65GPer	place Veh No);	
Name (as in I/C)	A 40	TWE	.01151	10.00	Loan Ve	hicle No:	STW	39	IS'	VR No	E.	
NRIC/Passport N	4 / 2 X K-0	77/ Date of	Birth: 19 May	1985	Make & I	Model:	VIN	Tet	ta	AutoMan	ual Group:	
Address: C	INVG	4ING RD	Age:_	24			CHAR	GES		9	\$	cts
-HU0	-/0		816/8/	20	Daily	18	day	@S	80	Per day	1,440	100
Name & Address	s of Employer			_	Weekly/N	117-12	week	ms.		sk/Monthly	11771	1
			- 11	_		normny	WOOK		7.41.1100	210 resources		+
Occupation		Driving	Exp: 10-Tru	V/	Others				96.10.00			-
Driving Licence f	No:	Passec	Date: 19540	-00	CDW/PA		@\$		Per da	sy/Monthly		-
D/L Type: Local/I	ntVOthers:		0751	In	Delivery/	Collection	Svc					
Tel(0)	(FI)_		HP 9 7561	124					GST			
	DRIVER	'S PARTICUL	ARS		Of No:			3.	(A) St	UB-TOTAL		
Name (as in VC)					Petrot Level	OUT	E (1/4	4	/2 3/4	F		
NRIC/Passport N	io:	Date of I	Birth:		Surcharge	IN		1	_	1		
Address:			Age:		_		FREE per da	Υ_	007		(00)	80
DOMESTICAL STREET				1		lleage is ch		ny.	GST	7-/-	10000	0.0
Occupation			Exp	Yrs	at	cents	per km		TOTAL	CHARGES	1,540	80
The state of the s		and Second	Expiry Date:		Security	Denosit :	s			Bank: /	ISBO	2
D/L Type: Local/ir	nt1/Others:		Contact No:)				CCHO	No: 41-1	29701		673
=			€	=	CASHIN	and fig	12100	ocno.	10. 751.	27/01	1101	6/3
	BUIL	1					2) Card					
	The state of the s		A STATE OF THE PARTY OF THE PAR				TEH		-			
min A	2			~	NON WAIVER EXCESS (Subject to GST)							
	A TH	2	13/		☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge							
5710	n x-	1	1-1 7		☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre							
		6-10	171			1		~4				
5-10		7		Ļ,	//	//	9	EV.				
INDICATE:	1		15 m		XE	,/						
A - Accidents D - Dents	(D)	(3)	10	rot	Hirer's Si	gnature :		_	A	dditional Dri	ver's Signa	ture :
S - Scratches X - Ctack	B YUT	philips .	To Te	Ha	SINGAPO	ORE Use C	Only					
			n both sides of this									
			traffic Infringement nformation 1 have									
IMPORTANT										and howsoeve		
years and b	e holding valid driv	ing licenses and have	23 years of age and ur e a minimum of 2 year	s regular	vehicle.	. Full exces	is amount ha	eve to be	paid immed	or the use or tiately in the e	vent of an ac	cident.
damages or	osts to be Borne by	the Hirer/the Author			occurre	d. Any dam	rage to the o	ar will be	e repair at Bi	cement vehic KW authorized	s workshop.	
A service ch	large of \$5 on top of	etror and should retu of a petrol surcharge he appropriate petrol	med with petrol level I is payable by the hirer	should	offensiv	re smell e.g	. cigarette, c	durian or	pet's smell,	he vehicle are the hirer and/	or driver shall	
 No refund to 	or early return of ve	hicle. The hirer shall	be liable for additional by inclusive of CDW ar		9. The Hir	or agrees t	hat a punctu	red tyre.	empty petro	ir between \$2 x tank, loss of	Vehicle's key	
where application of the control of	cable. Any returns	after our operation h	ours will be charged a	s a full	in the e	vent the ov	vner's 24-Ho	urs Eme	rgency Serv	natitute a brea nce is called u ich response a	pan to respon	nd to
4. Use of the v		rpose (For instance	in connection with the	ft, drug	10. In case	of acciden	t, the hirer a	hall repo	ort to rental o	office immedia maky, the hiner	tely. An accid	dent.
Vehicle stric	tty for Singapore u	as only and may no	t be driven out of Sing e Ltd. The hirer is liabl	spore	will fluibil		parties claim			t have to be p		
penalty fee	of \$200 in additions owere of Malaysia o	al to the appropriate	insurance top up in th	case	11. The hire	er/Driver alt	so have the			are that the rac		
til. The hiner an	d/or driver shall be	responsible for all di	amages or losses how osed on the vehicle for		sufficien	nt water. An	y damage to	a the eng	ded fliw enig	ear by the hire and is solely u	er/driver.	
whatsoever	reason in respect of	of or in connection wi	th it's use or operation sims, damages, losser		purpose	e of comple	ting the sale	s trensa	ctions and o	ther relating m	atters.	
increased in	aurance premiums	non-wavier excess	and cost expense (incl		Terms a	and Conditi		1	/	7	_	
Date Out	Time Out	Mileage	Check By		Rem	arks		X			官	18
404/18	1230	11 1440	In The Column "Signa	tion (WILL	nor Driver Fai	ling Vities	The Day &-	d Time	1,111,111	s/Driver Signat	COST -	The
Day And Time Th	he Vehicle is Return	ned To BKW Rent A	Car Pte Ltd And The S ared my belonging item	ame Shall	Be Accepted	d As Conclu	usive Eviden	ice Of Th	ne Same And	Shall Not Be	Challenged	Or
Date In	Time In	Mileage	Check By	or indian Tue		arks	in, parking o	Juguria,	/	7		a.
30.04.18	1300	118998	ENMIN					X	Hirar	s/Driver Signat	ure 省	18



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0005529-2

Print Date/Time:

27 Mar 2018 / 15:04:26

Receipt Date/Time: 27 Mar 2018 / 15:04:26

Tax Invoice/Receipt

Receipt No.: ITNET-00000-180327-001458

Previous Receipt No :

Previo	ous Receipt No. :				
S/N	Item Description/		Amount	GST	Amount
	Business Transaction Reference		Before	Amount	After GST
	No.		GST (S\$)	(S\$)	(S\$)
Resu	It of Insurance Enquiry - SLS2016A				
As at	27 Mar 2018/07:50:00				
Insur	ance Co: AIG ASIA PACIFIC INSURA	NCE PTE, LTD.			
1	Insurance Enquiry - SLS2016A				
	Enquiry Fee		7.00	0.49	7.49
	20180327150238976183	Cal Tank	7.00	0.40	7.40
		Sub-Total	7.00	0.49	7.49
		Total Before Rounding	7.00	0.49	7.49
		Rounding Difference			0.04
		Total Amount Payable			7.45
		Paid By			
		20000000000008287	Credit Card: Visa/MasterCard		7.45
		Total			7.45
		Cash Change			0.00
		Tendered Amount			7.45
		Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report) Express

LAIM SUBI	FOLDER TRA	CKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth ed	Status		
Main	27 Mar 2018 Edit Reg		04 Apr 2018 00:00 Edit Adj Rpt	S\$16,118.73 Edit Estimates	\$\$16,118.73 View Rpt		Pending f Report Cancel Ca	or Survey	
	Main) R	eference	Claim De	tails	Document	•	Show All	
CLAIM SU	BFOLDER DE		in.: 201624597K		[Created	by adjuster]			
Main Claimant:		LCRF PTE LTD, Co. Reg. No.: 201624597K TEH DA WEI, ID: S8314797J							
Vehicle Reg No.:	SLD836	5G		Date of	CARRY	8 07:00 - :59 and 27 Days Fro	om LTA Reg Dat	e (Man Yr)]	
Claim Type:		0581108SG		Policy/C Note No		099994800			
Vehicle Reg No. (Insured):	SL52016/			Policy N (Claima		5091351320			
Repairer:	Vellennes	Ct Ci	pore (HQ) 247 Alex	Excess:	t the section Table	£20£7288			
Handling Insurer:			e Pte. Ltd. (Expres				h] Chee-Wah.T	ee@aig.com	
Claimant's Insurer:	NTUC Inc	ome Insurance (Co-operative Ltd (HQ) - Tel:					
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Handle	by MOHD RASU	L] [Final Rp	t due 06/04/	2018]	
ASSOCIAT	ED MAIL RE	CEIVED				Vie	w All Comp	ose Case Mail	
AIG_SG_ AIG_SG	EXPRESS (05 (28/03/2018) CIATED TAS	/09/2018): Alert : NO OI GIA REP	- Adj Mandate App - Adj Mandate App ORT Group Subject	roved (S\$16997.6	9) - SLD8365G -	Claim Handler:	Tee, Chee Tee, Chee reate New Task Created	Complete	

Claim Documents

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1	06/04/18 10:51	Video - Accident	0	Load MP4	
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1	(Draft)	Third Party Express Settlement – Payment Breakdown	0	Edit	ermi
Pho	otos/Images		3 per	page 🔽	V
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1	27/03/18 21:17	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	0	Load PDF	
2	04/04/18 17:27	NON-REPORTING LETTER TO LCR	0	Load PDF	
3	06/04/18 14:49	LETTER TO LCRF	0	Load PDF	
4	09/04/18 10:16	TP ESTIMATE - MARKED	0	Load PDF	
5	05/05/18 18:00	RENTAL RECEIPT	0	Load PDF	
6	27/08/18 14:57	LTA SEARCH	0	Load PDF	
7	30/08/18 11:36	SUPPORTING DOCS	0	Load PDF	
8	08/10/18 08:37	WORKSHOP INVOICE	0	Load PDF	
9	08/10/18 08:37	AUTHORISATION TO ACT FORM	0	Load PDF	
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Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

NOTE: TO	BE COMPL	ETED BY	SURVEYOR
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THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	No: SLS2016A (Insd veh)			Mode	Model:			VOLKSWAGEN JETTA GP		
	SLD83	65G (TF	veh)					1	1.4 TSI	90 A/T (A)
Date of Accident:	27/03/2	018								IA W
Global Sum Settlerr	nent :	1 1	Yes		[X] I	Vo				
Repair Estimate				: \$	23	,789.1	15			
Final Repair Cost				: \$	1	7,247	.04			
Loss of Use				: \$					da	ys at \$0.00 per day
Rental (if any)				: \$		1,540	.80	18	da	ys
LTA / GIA Search F	ee			: \$		7	.45			
Others:				: \$		0	.00			
				: \$						
Final Settlement Su	m			: \$	1	8,795	.29			
A) For Non GIA R B) For GIA Regist BOLA Liability: *Assessed Liab Remarks	ered Wo	rkshop (%)	:	hain	Asses	Applion sed Li	cable:	Yes		(%) BOLA Scenario No:(%) OLA does not apply.
Payment Instruction			ikdown			T al				47.054
Volkswagen C				_		: \$		_		17,254.4
2) BKW Rent-A-C	ar Pte Lt	d				: \$				1,540.8
3)						: \$				
JOANNE I	EE KHAI	NG MIN	i		08 0	Oct				
LKK Auto C	onsultant	s Pte Lt	td		Dat	te				

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607 198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/LCR18005703/R1JA3Q2

Date:

08/10/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994800

Claimant Vehicle No:

SLD8365G

Insured Vehicle No:

SLS2016A

Date of Loss:

27/03/2018

Nature of Claim:

TP

Claim No: 4990581108SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

Colour:

SLD8365G

Make & Model:

VOLKSWAGEN JETTA GP, 1.4 TSI 90 A/T (A)

Engine No:

CAXF83933

Reg. Date:

29/06/2016 (Man. Year: 2015)

Chassis No: Odometer:

WVWZZZ16ZGM016721 39563 km

Engine Capacity:

1390 cc

Market Value/New Car

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Rear Tyre Size:

Front Tyre Size: Front Left Side:

205/55 R16

No

205/55 R16

Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

Nett Liability (S\$)

Front Right Side:

Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		7,862.85	5,028.73	2,834.12	36.04
Miscellaneous Items		0.00	0.00	0.00	
Labour		14,370.00	11,090.00	3,280.00	22.83
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
Gross	Total (S\$)	22,232.85	16,118.73	6,114.12	27.50
+ GST 7.00/	7.00% (S\$)	1,556.30	1,128.31	427.99	27.50
Nett Ar	mount (S\$)	23,789.15	17,247.04	6,542.11	27.50
+ Car Rental (18	3.0 x S\$80.00/day	+ 7.00% GST) (S\$)	1,540.80		
	+ Do	c/Search Fee (S\$)	7.45		

INSPECTION

Date of Assignment:

04/04/2018

Date Inspected:

04/04/2018 Inspected At:

Volkswagen Centre Singapore (HQ)

247 Alexandra Road Singapore 159934

18,795.29

Estimated Period of Repair:

13.0 days

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen ... 8/10/2018

Adjuster Report

Adjuster: MOHD RASUL Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty Part No	o. Particulars	Condition	Repairer's	Amount
1	1	*BUMPER GUIDE LH	Serviceable	83.31 FS	*-FS
2	1	*BUMPER BRACKET LH	Serviceable	69.80 FS	*-FS
3	1	*REAR BUMPER COVER	Repair	1,258.64 FS	*-FS
4	1	*LHR FENDER /SECTION	Bent	1,121.34FS	*1,121.34 FS
5	1	*WHEEL HOUS LH	Repair	203.65 FS	*-FS
6	1	*LH FRONT DOOR	Repair	1,120.43 FS	*-FS
7	1	*LH REAR DOOR	Bent	1,811.97FS	*1,811.97FS
8	1	*LH FRONT DOOR SEAL	Serviceable	52.07 FS	*-FS
9	1	*DOOR SEAL LHR	Necessary	142.20FS	*142.20FS
10	1	*ALLOY WHEELS 16 PESCARO	Scratched	986.69 FS	*986.69 FS
11	1	*2K GLUE	Necessary	159.35 FS	*159.35 FS
12	1	*INOXSPRAY	Necessary	67.97FS	*67.97 FS
13	1	*PRIMER	Necessary	27.89FS	*27.89 FS
14	1	*CLEANER	Necessary	98.65 FS	*98.65 FS
15	2	*APPLICATOR	Necessary	19.38 FS	*19.38 FS
16	1	*2KADHESIV	Necessary	286.20 FS	*286.20 FS
17	1	*ACTIVATOR	Necessary	25.53FS	*25.53FS
18	1	*DOOR INSULATOR LHR	Necessary	46.22 FS	*46.22 FS
19	1	*DOOR INSULATOR LHF	Serviceable	46.22 FS	*-FS
20	1	*SEALANT	Necessary	77.38 FS	*77.38 FS
21	1	*2K FOAM	Necessary	157.96 FS	*157.96 FS
r-erra	inchise part. S=Sp	CNETL	Total Parts (S\$)	7,862.85	5,028.73

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	R&R RIM BALANCE	New	50.00	50.00
2	LABOUR	New	5,880.00	5,460.00
3	R&R REAR WINDSCREEN	New	840.00	840.00
4	TRANSFER DOOR MECHANISM	New	1,680.00	420.00
5	SPRAY PAINT	New	4,800.00	3,200.00
6	B&P WHEEL ALIGNMENT	New	360.00	360.00
7	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
8	CHECK WIRE HARNESS ,ECU,S	New	280.00	280.00
	Gross Labo	our Cost (S\$)	14,370.00	11,090.00
	Report was unsubmitted during	a this print-out.		

< END OF ESTIMATES >