

REF: CTI

ASSIGNMENT

From:

Date: 26/3/18

Estimated Cost:

OD / ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SG 1043H

at Workshop m/s

SMRT

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess

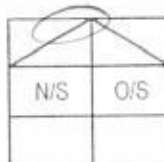
(Client's Record)

Make of Veh:

Sunny.

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value.

IDAC Accident Rpt.

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lump Sum:

282

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

lwp

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No

SG 1043H

Yr Regn:

18/3/2016

Type: M.Car / M.Cycle / ☒ Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mercedes Benz

Citaro

0530

cc

6374

Colour

Multi Colour

A/C

Insured / Std / NI / NA

Sp. Reading

No Display

T/Radio

Insured / Std / NI / NA

Eng/No:

C/No:

WCB 62508325130299

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / ☒ STD A/Rim or

Tyre Size:

F:

275/70R22.5

R:

"

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Futura

Front

Rear

R/Bal.

6

mm

R/Bal.

6/6

mm

L/Bal.

6

mm

L/Bal.

6/6

mm

D.O.A.

19/3/18

D.O.I.

26/3/18

Survey held at

SMRT

Des. of Damages

☒ Fnt☐ Rear☐ O/S☐ N/S☐ UIC

Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

7/5/18 Confm > B-2 \$ 7075.46 with 3 working days

(ad \$ 355.00 5%)

Date/Time: File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Weekend (\$

Report Format:

Lump Sum / I.B.I (\$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) \$ - RE \$

) Photos

) Others

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18005701/Swa3		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 27-03-2018		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBE 3745P	Veh. Inspected	SG 1043H	
Policy No.	DMCVSN1552591702	Coverage (\$)	0.00	
Claim No.	SNM18D01499C02	Excess (\$)	0.00	
Assign From		Assign Date	27/03/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	19/03/2018	Inspection Date	26/03/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Mei Kwan (LKKAUTO)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Monday, 2 April, 2018 3:48 PM
To: Mei Kwan (LKKAUTO)
Cc: Jowyn Tay
Subject: RE: Direct Settlement - Accident Involving GBE3745P (OI : CAI - SNM18D01499C02) and SG1043H (TP : LKK REF - CC3/CTI18005701/Swa3) on 19.03.2018
Attachments: leeSZ_SNM18D01499C02-GBE3745P-LKKDirectSettlementAccidentLtr_CLCR95.878.pdf; MCHM18037031-GBE3745P.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Jowyn Tay

Regards,

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3, Anson Road, #16-00
Springleaf Tower,
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6181
Fax: 6224 7175
Email: claimsdept@sg.cntaiping.com
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Monday, 2 April, 2018 10:49 AM
To: Claims Dept of CTI
Cc: Jowyn Tay; Vivian Lau (LKKAUTO); Admin A; Lucas Lee; Thin Thin (LKKAUTO)
Subject: Direct Settlement - Accident Involving GBE3745P (OI : CAI - TBA) and SG1043H (TP : LKK REF - CC3/CTI18005701/Swa3) on 19.03.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SG 1043H at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

Our Reference: **SNM18D01499/C02/3**

Date : **02 APRIL 2018**

via Ordinary & Registered Mail

SINHUA HOCK KEE TRADING (S) PTE LTD
463 TAGORE INDUSTRIAL AVENUE
TELI BUILDING
SINGAPORE 787832

Dear Sir / Madam

ACCIDENT INVOLVING GBE3745P AND SG1043H ON 19 MARCH 2018
ALONG CHANGI AIRPORT T1

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SG1043H**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd

Attn : VIVIAN

Ref : CC3/CTI18005701/SWA3

Contact No : 68418625

via Email : VIVIAN@LKKAUTO.COM

CC : Agent - (AN0421A) - VITESSE SOLUTIONS

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2292D
Vehicle Details	
Vehicle No.:	SG1043H
Vehicle to be Exported:	No
Intended De-registration Date:	27 Mar 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	CITARO O530 6.4L AT TURBO ABS
Primary Colour:	Multi-Colour
Manufacturing Year:	2015
Engine No.:	902926C1104678
Chassis No.:	WEB62808323130297
Maximum Power Output:	-
Open Market Value:	\$285,557.00
Original Registration Date:	18 Mar 2016
First Registration Date:	18 Mar 2016
Transfer Count:	1
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 27 Mar 2018

OK

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

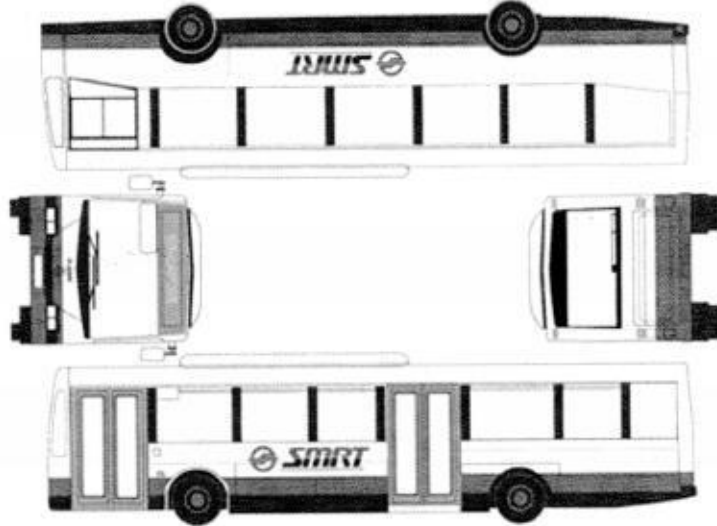
Reg. No : SG1043H
 Ref. No : BUS/03/18/1030
 Reg. Date : 21/03/2018
 Vehicle Type : BUS -12M
 Make : MB CITARO MERCEDES
 Model : MB CITARO O530
 Name of Driver : Fang Yongqiang
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 19/03/2018 10:35:00 AM
 Accident Reported Date / Time : 20/03/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : China Tai Ping
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No :
 Special Instruction to ARC, if any :
 SG1043H - FRONT WINDSCREEN WEBBED
 GBE3745P (TP) - INSURED WITH china
 Prepared Date : 21/03/2018 08:34:20 PM

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

 Acknowledged by Repairer
 Signature:
 Date:

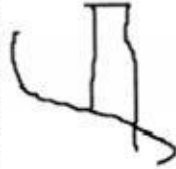
Sebastian
 27/3/18
 - Part by part repair
 - Photo Before & After



Chassis No : Mileage : 0
Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,590.00	0.00
Total Spray Painting Charges	: 262.00	0.00
Total Material Charges	: 5,575.46	5,575.46
Other Charges	: 0.00	0.00
TOTAL	: 7,427.46	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 4.00	0.00 3 days
Prepared / Adjusted By		
Arc / Surveyor Sing Off Date	: 26/03/2018 12:14:26 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 26/03/2018 12:14:17 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : Invoice No :
Quotation Date : Invoice Date :
Invoice Amount : Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1,590.00	0.00 1300
Total Labour	1,590.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	262.00	0.00 200
Total Spray Painting & Panel Beating	262.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
3286712210	FRONT	6009895	FRONT WINDSCREEN	1	3,887.85	10.00	3,499.06	Replace	Replace	No ☒
	COMMO N	4006314	SEALANT SIKAFLEX	10	37.00	0.00	370.00	Replace	Replace	No ☒
		4006315	ACTIVATOR	1	80.00	0.00	80.00	Replace	Replace	No ☒
	COMMO N	4006313	PRIMER	1	80.00	0.00	80.00	Replace	Replace	No ☒
		6000917	IU BRACKET	1	35.00	0.00	35.00	Replace	Replace	No ☒
5288210144		6010340	WIPER ARM ASSY LH	1	567.00	10.00	510.30	Replace	Replace	No ☒
		6010341	WIPER ARM ASSEMBLY:FOR MBO530 CITARO BU	1	1,029.00	10.00	926.10	Replace	Replace	No ☒
	COMMO N	4005301	SMRT STICKER (S)	1	75.00	0.00	75.00	Replace	Replace	No ☒
TOTAL MATERIALS								5,575.47	5,575.46	
TOTAL MATERIALS(Discounted)								5,575.46	5,575.46	

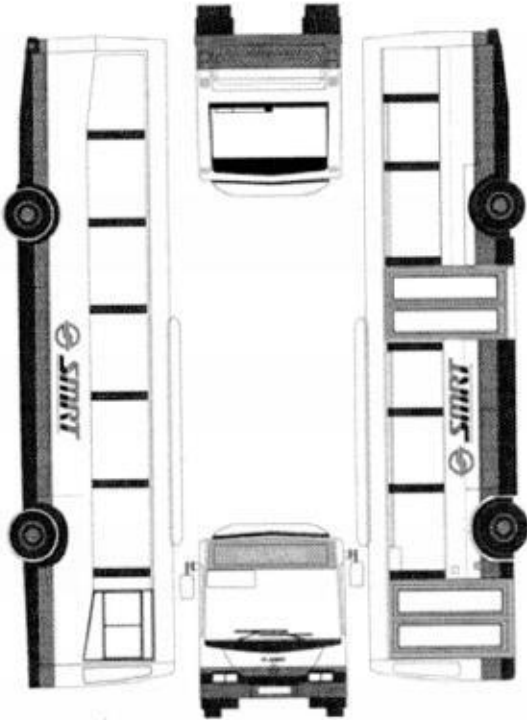
Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SG1043H
Ref. No : BUS/03/18/1030
Reg. Date : 21/03/2018
Vehicle Type : BUS -12M
Make : MBOC500 (MERCEDES)
Model : MB C170 0530
Name of Driver : Fang Yongqiang
Type of Accident : HEAD TO REAR
Date / Time of Accident : 19/03/2018 10:35:00 AM
Accident Reported Date / Time : 20/03/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by : China Tai Ping
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No :
Special Instruction to ARC, if any :
SG1043H - FRONT WINDSCREEN WEBBED
GBE3745P (TP) - INSURED WITH china
Prepared Date : 21/03/2018 08:34:20 PM



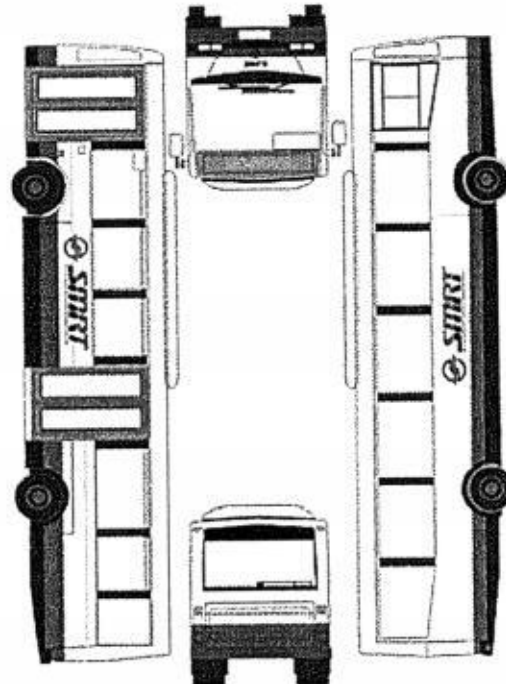
SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SG1043H
 Ref. No : BUS/03/18/1030
 Reg. Date : 18/03/2016
 Vehicle Type : BUS -12M
 Make : MB CITARO MERCEDES
 Model : MB CITARO O530
 Name of Driver : Fang Yongqiang
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 19/03/2018 10:35:00 AM
 Accident Reported Date / Time : 20/03/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : China Tai Ping
 Vehicle is Towed Back? : No
 Towed Back Date/Time : 01/01/2000
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024095251
 Special Instruction to ARC,if any :

SG1043H - FRONT WINDSCREEN WEBBED
 GBE3745P (TP) - INSURED WITH china

Prepared Date : 21/03/2018 08:34:20 PM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Class No : WEB62808323130297

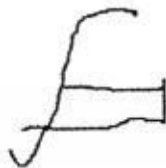
Mileage : 0

Work Shop :

Repair Completed Date / Time : 01/01/2000

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,590.00	1,300.00
Total Spray Painting Charges	: 262.00	200.00
Total Material Charges	: 5,575.46	5,575.46
Other Charges	: 0.00	0.00
TOTAL	: 7,427.46	7,075.46
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 4.00	3.00
Prepared / Adjusted By	:	SEBASTIAN -LKK
Arc / Surveyor Sign Off Date	: 26/03/2018 12:14:26 PM	27/03/2018 10:44:29 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 26/03/2018 12:14:17 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

ion D - Details of Repair Estimates

c 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1,590.00	1,300.00 /
Total Labour	1,590.00	1,300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	262.00	200.00 /
Total Spray Painting & Panel Beating	262.00	200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
6286712210	FRONT	6009895	FRONT WINDSCREEN	1	3,887.85	10.00	3,499.06	Replace	Replace	No
	COMMON	4006314	SEALANT SIKAFLEX	10	37.00	0.00	370.00	Replace	Replace	No
		4006315	ACTIVATOR	1	80.00	0.00	80.00	Replace	Replace	No
	COMMON	4006313	PRIMER	1	80.00	0.00	80.00	Replace	Replace	No
		6000917	IU BRACKET	1	35.00	0.00	35.00	Replace	Replace	No
6288210144		6010340	WIPER ARM ASSY LH	1	567.00	10.00	510.30	Replace	Replace	No
		6010341	WIPER ARM ASSEMBLY:FOR MBO530 CITARO BU	1	1,029.00	10.00	926.10	Replace	Replace	No
	COMMON	4005301	SMRT STICKER (S)	1	75.00	0.00	75.00	Replace	Replace	No
TOTAL MATERIALS							5,575.47	5,575.46		
TOTAL MATERIALS(Discounted)							5,575.46	5,575.46		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

$$\begin{array}{r}
 5575.46 \\
 1300.00 \\
 + 200.00 \\
 \hline
 7075.46
 \end{array}$$

Substation
30/9/18

7975.85



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18005701/Swa3n2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 21-09-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBE 3745P	Veh. Inspected	SG 1043H
Policy No.	DMCVSN1552591702	Coverage (\$)	0.00
Claim No.	SNM18D01499/C02/5	Excess (\$)	0.00
Assign From		Assign Date	26/03/2018

2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ 530	c.c	6374
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	WEB62808323130297	Colour	MULTI COLOUR
Odometer	-	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	275/70 R22.5	FIRENZA	6 mm
L/H Front Tyre	275/70 R22.5	FIRENZA	6 mm
R/H Rear Tyre	275/70 R22.5 (D)	FIRENZA	6/6 mm
L/H Rear Tyre	275/70 R22.5 (D)	FIRENZA	6/6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	19/03/2018	Inspection Date	26/03/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SG 1043H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT WINDSCREEN	CRACKED	3,887.85	3,887.85
1	WIPER ARM ASSY LH	DAMAGED	567.00	567.00
1	WIPER ARM ASSEMBLY ,FOR MBO530 CITARO BU	DAMAGED	1,029.00	1,029.00
	LESS 10% DISCOUNT		-	-548.39
			5,483.85	4,935.46
SPECIAL NETT ITEMS				
10	SEALANT SIKAFLEX @\$37.00 (SN)	NECESSARY	370.00	370.00
1	ACTIVATOR (SN)	NECESSARY	80.00	80.00
1	PRIMER (SN)	NECESSARY	80.00	80.00
1	IU BRACKET (SN)	NECESSARY	35.00	35.00
1	SMRT STICKER (SN)	NECESSARY	75.00	75.00
			640.00	640.00
LABOUR				
	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.		1,590.00	1,300.00
	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		262.00	200.00
			1,852.00	1,500.00
GRAND TOTAL			7,975.85	7,075.46
RECOMMENDED COST OF REPAIRS				7,075.46

Report Ref No. CC3/CT18005701/Swa3n2

YEANG WAI KEEN

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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