

Vivian Lau (LKKAUTO)

From: Elaine Cheong <elaine.cheong@sg.cntaiping.com>
Sent: Thursday, 7 June, 2018 4:30 PM
To: Vivian Lau (LKKAUTO)
Cc: Thin Thin (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBE3745P (OI : CAI - SNM18D01499C02/5) and SG1043H (TP : LKK REF - CC3/CTI18005701/Swa3) on 19.03.2018

Dear Vivian,

We refer to your email of 07.06.18.

Please proceed to resolve the matter at \$7,830.46.

Thank you.

Regards,

Elaine Cheong
Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6530
Fax: 6225 5879
Email: elaine.cheong@sg.cntaiping.com
Website: www.sg.cntaiping.com



From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Thursday, 7 June, 2018 2:15 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving GBE3745P (OI : CAI - TBA) and SG1043H (TP : LKK REF - CC3/CTI18005701/Swa3) on 19.03.2018

Your Ref : SNM18D01499C02/3/LKKDS
Our Ref: CC3/CTI18005701/Swa3

Dear Elaine,

ACCIDENT INVOLVING GBE 3745P & SG 1043H ON 19/03/2018 ALONG T1 CHANGI AIRPORT

We refer to the above matter

This accident happened OID reversed hit TP (enclosed TP's photo)

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer **SMRT Automotive Services Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 7,975.85	S\$ 7,075.46
2. Loss of INCOME (\$ 250.00 x 3 days)	S\$ 825.00	S\$ 750.00 (Surveyor recommend 3 days)
3.LTA SEARCH	S\$ 5.00	S\$ 5.00
	S\$ 8,807.85	S\$ 7,830.46

Amount of claim at liability 100% S\$ 7,830.46

For your approval please

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Wednesday, 6 June, 2018 12:23 PM

To: claimsdept@sg.cntaiping.com

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving GBE3745P (OI : CAI - TBA) and SG1043H (TP : LKK REF - CC3/CTI18005701/Swa3) on 19.03.2018

Your Ref : SNM18D01499C02/3/LKKDS

Our Ref: CC3/CTI18005701/Swa3

Dear Elaine,

ACCIDENT INVOLVING GBE 3745P & SG 1043H ON 19/03/2018 ALONG T1 CHANGI AIRPORT

We refer to the above matter

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3.LTA SEARCH	S\$ 5.00	S\$ 7.00
	S\$ 8,807.85	S\$ 7,832.46

Amount of claim at liability 100% S\$ 7,832.46

For your approval please

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 2 April, 2018 10:49 AM

To: claimsdept@sg.cntaiping.com

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBE3745P (OI : CAI - TBA) and SG1043H (TP : LKK REF - CC3/CTI18005701/Swa3) on 19.03.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SG 1043H at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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