

ASS. REC BY: Adrian Ling

REF:

CC3/ALH18005677/Alt 9

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 168k
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 04/8/18 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLL9810P Yr Regn: 2017, March
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A6 c.c. 1798
 Colour: Black A/C: Insured / Std / NI / NA
 Sp. Reading: 21223 T/Radio: Insured / Std / NI / NA

Eng/No: _____
 C/No: WAUZZZ462HN027611

Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/55R17
 R: 225/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front	Rear
R/Bal. <u>06</u> mm	R/Bal. <u>06</u> mm
L/Bal. <u>06</u> mm	L/Bal. <u>06</u> mm
D.O.A. _____	D.O.I. <u>27/03/18</u>

Survey held at Premium
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

DD ALG.
SLL 9810P - X
28/3 - Revert via merimen
29/3 @ 11:23am inform by Victor Koh authorise repair
29/3 @ 2:46am email to premium authorise repair excess \$8007-
part by part \$12344.80 (Red 2799.20 : 18%)

RECEIVED 31 AUG 2018

Date/Time, File Pass to?

☐ : Preli. Report
☒ : Final Report

Days Of Repair: 4

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

\$ + RS. \$1

Photos

Others

TOTAL

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Report Format: Ob

Lump Sum / I.B.I: (\$ 12344.80)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18005697/Atb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 27-03-2018



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SLL 9810P
Policy No. 2100503809	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	27/03/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date 21/03/2018	Inspection Date 27/03/2018
Survey held at PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699	

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6516F
Vehicle Details	
Vehicle No.:	SLL9810P
Vehicle to be Exported:	No
Intended De-registration Date:	28 Mar 2018
Vehicle Make:	AUDI
Vehicle Model:	A6 1.8 TFSI ULTRA (PI) (NAV)
Primary Colour:	Black
Manufacturing Year:	2016
Engine No.:	CYG016000
Chassis No.:	WAUZZZ4G2HN027611
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$40,386.00
Original Registration Date:	17 Mar 2017
First Registration Date:	17 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$43,541.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Mar 2027
PARF Rebate Amount:	\$32,655.00
Intended COE Rebate Details	
COE Expiry Date:	16 Mar 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,300.00
COE Rebate Amount:	\$47,755.00
Total Rebate Amount:	\$80,410.00

The information contained herein is correct as at 28 Mar 2018

OK

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Thursday, 29 March 2018 2:46 PM
To: 'Claims'; SUR
Subject: RE: SLL 9810 P Own Damage Claim (Vehicle IN)

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLL 9810P (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 28 March 2018 12:59 PM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: SLL 9810 P Own Damage Claim (Vehicle IN)

As request

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/03/2018 13:22
Date Of Accident	21/03/2018 13:30
Exact Location Of Accident	KRANJI LOOP
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLL9810P
-----------------------------	----------

Insured/Policyholder

Name Of Registered Owner	LOH MOOK KWEE, MICHEAL(LU MUGUI)
NRIC No	S7916516F
Email Address	MIKELOH@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96887239
Alternative Phone No	OFFICE-96887239

Vehicle Particulars

Manufacturer	AUDI
Model	A6 1.8 TFSI ULTRA
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100503809-01
Cover Note Number	

Driver

Name of Driver	LOH MOOK KWEE, MICHEAL(LU MUGUI)
NRIC No	S7916516F
Date Of Birth	04/06/1979
Occupation	INDOOR
Date Of Driving Pass	20/02/1998
Driving Experience	20 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-96887239
Fax Number	
Contact Number	OFFICE-96887239
Email Address	MIKELOH@GMAIL.COM

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

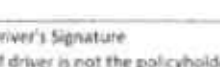
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:
20/03/2018
1430


Driver's Signature
(If driver is not the policyholder)
Date & Time:

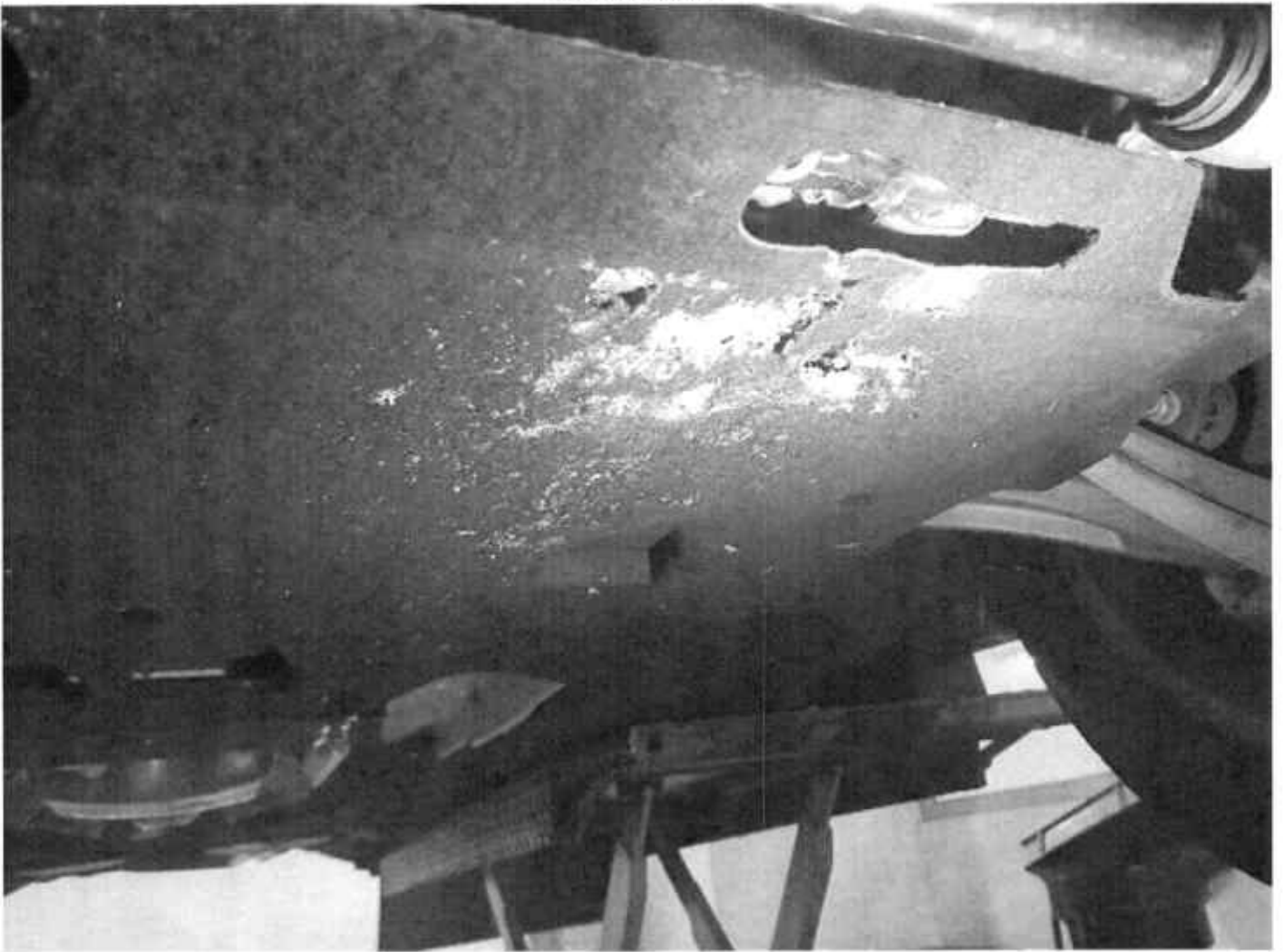

Reporting Centre Personnel's Signature
Name: Wong Kien Geng, George
NRIC/FIN No.: G2997143X



Accident Photo



Accident Photo



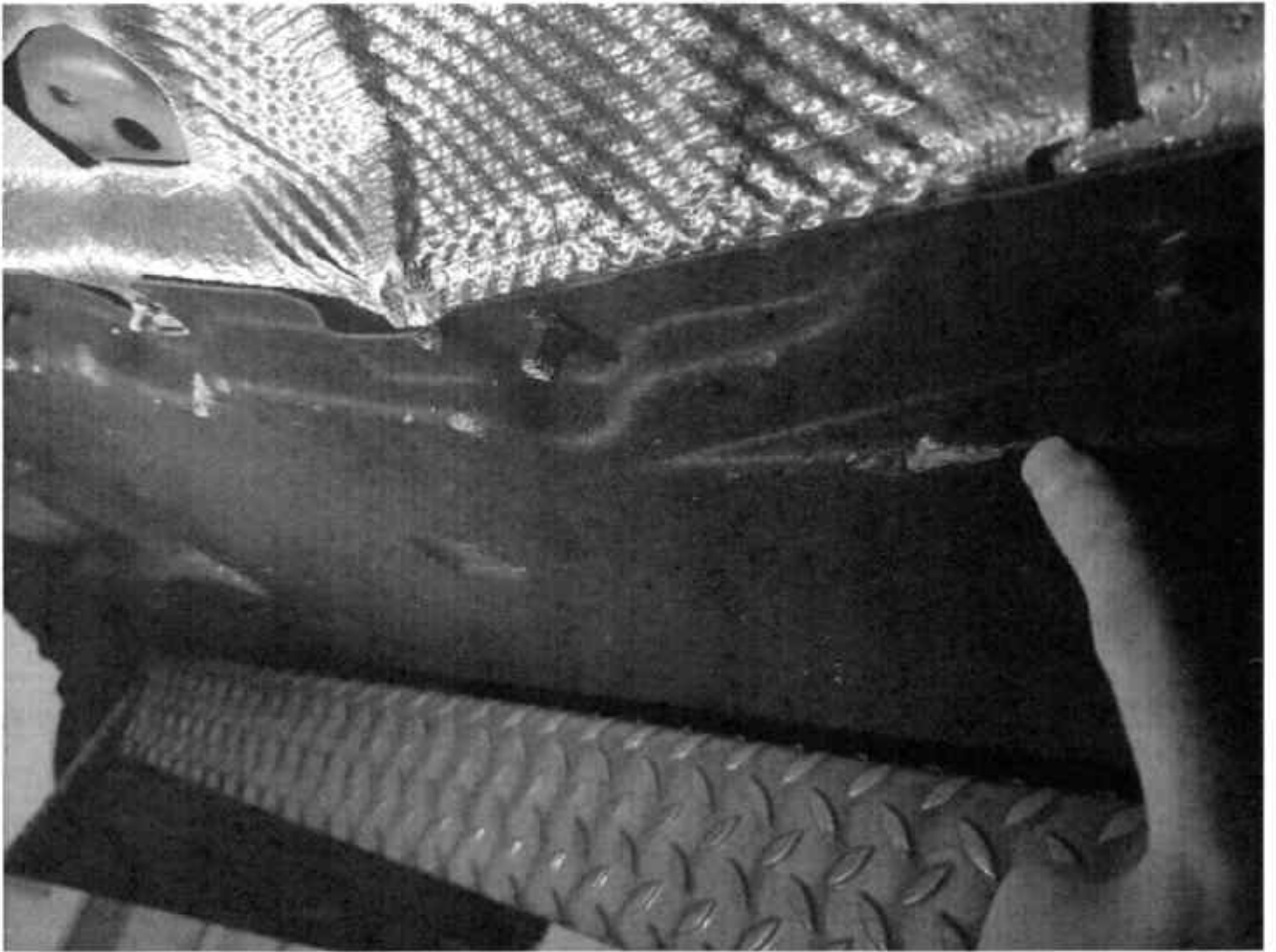
Accident Photo



Accident Photo



Accident Photo



View Received Message

This mail is associated with :

***SLL9810P (1121517666SG)**

OD

Mar 21 2018 1:30PM

[LOH MOOK KWEE, MICHEAL(LU MUGUI)]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 29/03/2018 14:23 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$10303.00) - SLL9810P - Claim Handler: Loo, Tong Shing

Approved:10303.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0372/2018/GW
Date	:	26-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Lok Mook Kwee, Micheal (Lu MuGui)
Address	:	105 Petir Road #10-12 Singapore 678274
Telephone	:	HP +65 96887239
Type of Claim	:	Own Damage Claims
Policy No.	:	21000503809-01
Vehicle No	:	SLL 9810 P
Model Code	:	Audi A6 Sedan 1.8 Ultra
Model / Year	:	
Engine No	:	
Chassis No	:	
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	21-Mar-18
Place of Accident	:	Kranji Loop

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLL 9810 P

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To suspend engine, dismantle front suspension assy. Inspect for damages and renew accordingly.	S/N \$ 2,800.00	✓ /
2	To carry out wheel alignment.	S/N \$ 240.00	✓ /
3	To carry out diagnostic check.	S/N \$ 192.00	✓ /
TOTAL LABOUR CHARGES		: \$ 3,232.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLL 9810 P.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT SUBFRAME <i>sent</i>	\$ 3,411.00 X	2727.80
2	FRONT SUBFRAME GEARBOX SUPPORT MOUNT <i>sent</i>	\$ 170.00 X	135.60
3	FRONT STEERING RACK <i>sent</i>	\$ 6,076.00 -	4860.80
4	FRONT STABILIZER SWAY BAR <i>sent</i>	\$ 433.00 -	346
5	RUBBER BUSH <i>sent</i>	\$ 12.00 ✓	8.88
6	CLAMP <i>Not New</i>	\$ 10.00 ? X	
7	FRONT DEFLECTOR <i>new</i>	\$ 550.00 X	440
8	BELLY PAN <i>ton</i>	\$ 550.00 ✓	440
9	SUNDIRES <i>new</i>	\$ 700.00 ?	152.72
TOTAL SPARE PARTS CHARGES		\$ 11,912.00	
TOTAL LABOUR CHARGES		\$ 3,232.00	
GRAND TOTAL		\$ 15,144.00	

All charges are not inclusive of GST.

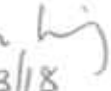
Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian 
Surveyed Date : 27/03/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised , 04 Days -

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are - not to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary damage must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0372/2018/GW
Date	:	26-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

We took 4 days - ok - jb - 24 May 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Lok Mook Kwee, Micheal (Lu MuGui)
Address	:	105 Petir Road #10-12 Singapore 678274
Telephone	:	HP +65 96887239
Type of Claim	:	Own Damage Claims
Policy No.	:	21000503809-01
Vehicle No	:	SLL 9810 P
Model Code	:	Audi A6 Sedan 1.8 Ultra
Model / Year	:	
Engine No	:	
Chassis No	:	
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	21-Mar-18
Place of Accident	:	Kranji Loop

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLL 9810 P

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To suspend engine, dismantle front suspension assy. Inspect for damages and renew accordingly.	S/N \$ 2,800.00	\$ 2,800.00
2	To carry out wheel alignment.	S/N \$ 240.00	\$ 240.00
3	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 3,232.00	\$ 3,232.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLL 9810 P.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT SUBFRAME	\$ 3,411.00	\$ 2,728.80
2	FRONT SUBFRAME GEARBOX SUPPORT MOUNT	\$ 170.00	\$ 135.60
3	FRONT STEERING RACK	\$ 6,076.00	\$ 4,860.80
4	FRONT STABILIZER SWAY BAR	\$ 433.00	\$ 346.00
5	RUBBER BUSH	\$ 12.00	\$ 8.88
6	CLAMP	\$ 10.00	
7	FRONT DEFLECTOR	\$ 550.00	\$ 440.00
8	BELLY PAN	\$ 550.00	\$ 440.00
9	SUNDIRES	\$ 700.00	\$ 152.72
TOTAL SPARE PARTS CHARGES		\$ 11,912.00	\$ 9,112.80
TOTAL LABOUR CHARGES		\$ 3,232.00	\$ 3,232.00
GRAND TOTAL		\$ 15,144.00	\$ 12,344.80

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLL 9810 P

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0372/2018/MAS

28 Aug 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLL 9810 P, Audi A6 1.8 TFSI Ultra S-Tro

With reference to the above-mentioned vehicle, no **SLL 9810 P**, claimant, **Mr. Loh Mook Kwee, Michael**, please find the related document per attached.

1. A copy of the Original invoice no. 85012861 – S\$12,352.94
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLL 9810 P

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S7916516F**

Name: **LOH MOOK KWEE, MICHAEL (LU MUGU, MICHAEL)**

Birth Date: **04 Jun 1979**

Issue Date: **24 Jan 2003**

000147904B




REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S7916516F

Name: **LOH MOOK KWEE, MICHAEL (LU MUGU)**

卢木桂

Race: **CHINESE**

Date of birth: **04-06-1979** Sex: **M**

Country of birth: **SINGAPORE**

S7916516F



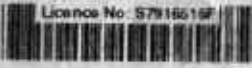

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE: **20 Feb 199**

NP 428A

License No: **S7916516F**



#317205

NRIC No: **S7916516F**

Date of issue: **15-06-2009**

105 PETIR ROAD #10-12
SINGAPORE 678274

NRIC No: **S7916516F** Date: **11/06/2017**




AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LOH MOOK KWEE, MICHAEL (LU MUGUI)
 Period of Insurance : 17 Mar 2018 To 16 Mar 2019
 Engine No. : CYG016000
 Chassis No. : WAUZZZ4G2HN027611

Vehicle No. : SLL9810P
 Policy No. : 2100503809-01
 Endorsement No. :
 Issued Date : 05 Mar 2018

ABOUT THE COVER

Make/Model : AUDI A6 1.8 TFSI ULTRA

Engine Capacity/Tonnage : 1,798.00 CC

Driver Restriction : NA

Sum Insured : Market Value

Off Peak Car : No

First Year of Registration : 2017

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" (IDR) if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 35 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, track-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

* Limitations rendered inoperative by Section 5 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 185) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LOH MOOK KWEE, MICHAEL (LU MUGUI) - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408099 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: HONG LEONG FINANCE LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 185), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125260

PREMIUM LEASING - CHB

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. J. J. J.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SSP01A



Premium Automobiles Pte Ltd

Audj Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6836 2223
Main Telefax: 6471 3733
Page 1 16:19

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6788 2223
Telefax: 6475 1023

Ubi Service Centre
35 Ubi Road 1
Singapore 408099
Telephone: 6388 1223
Telefax: 6475 1023

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6366 2323
9828 1233

INS TAX INVOICE
Company No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012861 Date : 17/08/2018 Order : SLL9810P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLL9810P (V 31252) Regn Date: 17/03/2017 Mileage: 21241 WIP No.: 60255
Model: A6 1.8 TFSI S tronic 4GC066 (N Chassis: WAUZZZ4G2HN027611 Engine: CYB 016000 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO SUSPEND ENGINE, DISMANTLE FRONT SUSPENSION ASSY. INSPECT FOR DAMAGED AND RENEW ACCORDINGLY	2600.00	1.00	2,600.00
S	BODYWORK	M: TO CARRY OUT WHEEL ALIGNMENT	240.00	1.00	240.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A4G0863822J	PAN Less 020%	1.00	550.00	440.00
X	A4G0863821F	PAN Less 020%	1.00	550.00	440.00
X	A4G2423055BD	STEERING Less 020%	1.00	6075.00	4,860.00
X	A4G0399315L	SUB FRAME (V) Less 020%	1.00	3411.00	2,728.80
X	A4H0399345Q	STRUT BRAC(V) Less 020%	1.00	169.50	135.60
X	A4G0411309E	STABILIZER (A) Less 020%	1.00	432.50	346.00
X	A8W0805121	DOMEL PIN Less 020%	7.00	2.50	14.00
X	AN 91174201	SCREW (REQ) Less 020%	2.00	4.60	7.36
X	A8K0411327B	MOUNTING Less 020%	1.00	11.10	8.88
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telefax: 6475 1073

Ubi Service Centre
55 Ubi Road 1
Singapore 408657
Telephone: 6386 2223
Telefax: 6475 1073

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6366 2323
9828 1233

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012861 Date : 17/08/2018 Order : SLL9810P Term : 30	Account: A0005 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLL9810P (V 31252) Regn Date: 17/03/2017 Mileage: 21241 WIP No.: 60255
Model: A6 1.8 TFSI S tronic 450058 (N Chassis: WAUZZZ4G2HN027611 Engine: CYG 016000 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details		Qty	Unit Price	Amount
X	AWHT002305	NUT	Less 020%	2.00	4.80	7.68
X	AN 10518405	SCREW	Less 020%	1.00	1.90	1.52
X	AN 10286110	NUT	Less 020%	1.00	1.90	1.52
X	AN 91174101	SCREW	Less 020%	5.00	7.70	36.95
X	AWHT005514	BOLT	Less 020%	2.00	12.30	19.68
X	AWHT005657	SCREW	Less 020%	8.00	10.00	64.00

Parts 9,112.80
Labour 0.00
Sublet 3,232.00
Menus 0.00
Lubricant 0.00

Sub-Total 11,544.80
7% GST 808.14
Grand Total 12,352.94



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLL9810P

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0372/2018/TF
12 April 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

I total pages

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 1.8 TFSI S tronic
Vehicle Chassis No. : WAUZZZ4G2HN027611
Vehicle Regn No. : **SLL9810P**
Vehicle Mileage : 21241 KM
Vehicle Owner : Mr. Loh Mook Kwee, Michael
Certificate No : 2100503809-01
Policy Excess : \$856.00(inclusive 7% GST)
Accident Date : 21 March 2018
Place : Kranji Loop
Repair Cost : \$ 12,352.94
WIP No. : 60255
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 12/4/18

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Mar 2018		27 Mar 2018 19:54 Edit Adj Rpt	S\$12,344.80 Edit Estimates	S\$12,344.80 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured: LOH MOOK KWEE, MICHEAL(LU MUGUI) , ID: S7916516F, Tel: +6596887239, Email: MIKELOH@GMAIL.COM									
Vehicle Reg. No.: SLL9810P		Date of Loss: 21/03/2018 13:00 - :59 [12 Months and 4 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 1121517666SG		Policy/Cover Note No.: 2100503809-01 (Comprehensive)							
		Excess: S\$800.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 06/04/2018]									
Driver/Custodian: LOH MOOK KWEE, MICHEAL(LU MUGUI) (38 / Male), NRIC: S7916516F, Tel: +6596887239									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (14/08/2018): Alert - Adj Mandate Approved (S\$12344.80) - SLL9810P - Claim Handler: Loo, Tong ... - AIG_SG (29/03/2018): Alert - Adj Mandate Approved (S\$10303.00) - SLL9810P - Claim Handler: Loo, Tong ... - AIG_SG (29/03/2018): SLL9810P / OD / 21/03/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLL9810P (1121517666SG)
 OD
 Mar 21 2018 1:30PM
 [LOH MOOK KWEE, MICHEAL(LU MUGUI)]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Assessment Reports															1 per page		☒			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	28/03/18 10:20	Adjuster Immediate Advice														Load HTM				
2	13/08/18 14:41	Adjuster Immediate Advice														Load HTM				
Photos/Images															3 per page		☒			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	28/03/18 10:09	General View														Load JPG	☒			
2	28/03/18 10:09	General View														Load JPG	☒			
3	28/03/18 10:09	General View														Load JPG	☒			
4	28/03/18 10:09	General View														Load JPG	☒			
5	28/03/18 10:09	General View														Load JPG	☒			
6	28/03/18 10:09	General View														Load JPG	☒			
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17	28/03/18 10:09	General View														Load JPG	☒			
18	28/03/18 10:09	General View														Load JPG	☒			
19	28/03/18 10:09	General View														Load JPG	☒			
20	28/03/18 10:09	General View														Load JPG	☒			
21	28/03/18 10:09	General View														Load JPG	☒			
22	28/03/18 10:09	General View														Load JPG	☒			
23	28/03/18 10:09	General View														Load JPG	☒			
24	13/08/18 09:34	Reinspection Photo														Load JPG	☒			
25	13/08/18 09:34	Reinspection Photo														Load JPG	☒			
26	13/08/18 09:34	Reinspection Photo														Load JPG	☒			
27	13/08/18 09:34	Reinspection Photo														Load JPG	☒			
28	13/08/18 09:34	Reinspection Photo														Load JPG	☒			
29	13/08/18 09:34	Reinspection Photo														Load JPG	☒			
30	13/08/18 09:34	Reinspection Photo														Load JPG	☒			
31	13/08/18 09:34	Reinspection Photo														Load JPG	☒			
32	13/08/18 09:34	Reinspection Photo														Load JPG	☒			
33	13/08/18 09:34	Reinspection Photo														Load JPG	☒			
34	13/08/18 09:34	Reinspection Photo														Load JPG	☒			

Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
35	13/08/18 09:34	Reinspection Photo	 Load JPG	☒
36	13/08/18 09:34	Reinspection Photo	 Load JPG	☒
37	13/08/18 09:34	Reinspection Photo	 Load JPG	☒
38	13/08/18 09:34	Reinspection Photo	 Load JPG	☒
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46	13/08/18 09:34	Reinspection Photo	 Load JPG	☒
47	13/08/18 09:34	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/03/18 10:09	estimate	 Load PDF	
2	28/03/18 10:09	Singapore Accident Statement	 Load PDF	
3	28/03/18 13:18	CERT AND DL	 Load PDF	
4	13/08/18 14:37	Estimate 1	 Load PDF	
5	06/09/18 10:34	WORKSHOP INVOICE	 Load PDF	
6	06/09/18 10:34	DISCHARGE VOUCHER	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Premium Autocare Centre (Alexandra)	Thumbnail	Print
1	22/03/18 13:49	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Premium Autocare Centre (Alexandra)	Thumbnail	Print
1	22/03/18 13:46	Accident Photo	 Load JPG	☒
2	22/03/18 13:46	Accident Photo	 Load JPG	☒
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4	22/03/18 13:46	Accident Photo	 Load JPG	☒
5	22/03/18 13:46	Accident Photo	 Load JPG	☒
6	22/03/18 13:46	Accident Photo	 Load JPG	☒
7	22/03/18 13:46	Accident Photo	 Load JPG	☒
8	22/03/18 13:46	Accident Photo	 Load JPG	☒
9	22/03/18 13:47	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Autocare Centre (Alexandra)	Thumbnail	Print
1	22/03/18 13:42	Sketch Plan	 Load JPG	☒
2	22/03/18 13:42	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18005697/ATBQ2

Date: 06/09/2018

REFERENCE

Insured/Claimant: LOH MOOK KWEE, MICHEAL(LU MUGUI) Policy No: 2100503809-01
Date of Loss: 21/03/2018 Nature of Claim: OD Claim No: 1121517666SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLL9810P**
Make & Model: AUDI A6, 1.8 TFSI Ultra (PI) (NAV) (A) Engine No: CYG016000
Reg. Date: 17/03/2017 (Man. Year: 2016) Chassis No: WAUZZZ4G2HN027611
Colour: Black Odometer: 21223 km
Engine Capacity: 1798 cc
Market Value/New Car Price: S\$168,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,912.00	9,112.80	2,799.20	23.50
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,232.00	3,232.00	0.00	0.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,144.00	12,344.80	2,799.20	18.48
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	14,344.00	11,544.80	2,799.20	19.51
+ GST 7.00/7.00% (S\$)	1,004.08	808.14	195.94	19.51
Nett Amount (S\$)	15,348.08	12,352.94	2,995.14	19.51

INSPECTION

Date of Assignment: 27/03/2018
Date Inspected: 27/03/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT SUBFRAME	Bent	3,411.00 FS	*2,728.80 FS
2	1		*FRONT SUBFRAME GEARBOX SUPPORT MOUNT	Damaged	170.00 FS	*135.60 FS
3	1		*FRONT STEERING RACK	Damaged	6,076.00 FS	*4,860.80 FS
4	1		*FRONT STABILIZER SWAY BAR	Bent	433.00 FS	*346.00 FS
5	1		*RUBBER BUSH	Damaged	12.00 FS	*8.88 FS
6	1		*CLAMP	Not Necessary	10.00 FS	*- FS
7	1		*FRONT DEFLECTOR	Necessary	550.00 FS	*440.00 FS
8	1		*BELLY PAN	Torn	550.00 FS	*440.00 FS
9	1		*SUNDRIES	Necessary	700.00 FS	*152.72 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 11,912.00 9,112.80

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO SUSPEND ENGINE ,DISMANTLE FRONT SUSPENSION ASSY .INSPECT FOR DAMAGES AND RENEW ACCORDINGLY	New	2,800.00	2,800.00
2	TO CARRY OUT WHEEL ALIGNMENT	New	240.00	240.00
3	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			3,232.00	3,232.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >