

Hsiao Tong (LKKAuto)

From: Zuhaidah Samsuri <aida@iii.com.sg>
Sent: Monday, 10 May 2021 2:47 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: [EXTERNAL] - RE: MCT18030842 - TP claim update //LKK REF: CC4/III18005662/R1pa3

Hi Hsiao Tong,

Please proceed to close as WP.

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 10 May 2021 12:06 pm
To: Zuhaidah Samsuri <aida@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] - RE: MCT18030842 - TP claim update //LKK REF: CC4/III18005662/R1pa3

Dear Aida,

We refer to the above matter.

We have offered third party at a global sum of \$850.00(all-in) since 24 April 2019. Till date, third party repairer informed us that they are still pending for their client acceptance/confirmation.

Kindly advise if we may proceed to temporary close the file and submit WP report to your good office or else advise further instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Zuhaidah Samsuri <aida@iii.com.sg>
Sent: Wednesday, 24 June 2020 11:01 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: MCT18030842 - TP claim update //LKK REF: CC4/III18005662/R1pa3

Noted thankiu

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 24 June, 2020 10:49 AM
To: Zuhaidah Samsuri <aida@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: MCT18030842 - TP claim update //LKK REF: CC4/III18005662/R1pa3

Hi Aida,

We are still pending acceptance from third party.

We have uploaded a copy of last email from third party in Merimen for your reference.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Zuhaidah Samsuri <aida@iii.com.sg>
Sent: Tuesday, 23 June 2020 11:51 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: MCT18030842 - TP claim update

Hi HT,

We are waiting for signed DV from TP repairer?

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg

Co. Reg Number: 198703792K

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Hsiao Tong (LKKAUTO)

From: shufatt@singnet.com.sg
Sent: Monday, 10 May 2021 10:38 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your ref: SLD 283L *Our Ref: CC4/III18005662/R1pa3 [ACCIDENT INVOLVING SHA 2611Z(III) & SLD 283L ON 25/03/2018]

Miss Hsiao Tong
Without prejudice

We still have not received any confirmation from owner to accept yet.
Will revert to you.

regards
樹發汽車修理廠
Shu Fatt Auto Works
Julia Wong
Tel: 62730119
Email : shufatt@singnet.com.sg

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Sunday, 9 May 2021 1:12 pm
To: shufatt@singnet.com.sg
Subject: Re: Your ref: SLD 283L *Our Ref: CC4/III18005662/R1pa3 [ACCIDENT INVOLVING SHA 2611Z(III) & SLD 283L ON 25/03/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to our offer at g/s \$850.00 dated 24 April 2019.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: shufatt@singnet.com.sg <shufatt@singnet.com.sg>
Sent: Monday, 23 November 2020 2:05 PM
To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: Your ref: SLD 283L *Our Ref: CC4/III18005662/R1pa3 [ACCIDENT INVOLVING SHA 2611Z(III) & SLD 283L ON 25/03/2018]

Miss Chan Jia Le
Without prejudice

We have no reply from owner yet.

We will revert to you when he replies us.

Thank you and regards
樹發汽車修理廠
Shu Fatt Auto Works
Julia Wong
Tel: 62730119
Email : shufatt@singnet.com.sg

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Tuesday, 10 November 2020 3:01 pm
To: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>
Subject: RE: Your ref: SLD 283L *Our Ref: CC4/III18005662/R1pa3 [ACCIDENT INVOLVING SHA 2611Z(III) & SLD 283L ON 25/03/2018]

Without Prejudice

Dear Julia,

We refer to our below email.

Kindly let us have an update on acceptance of 50% settlement.

Please let us know within 10 days from the date of this e-mail. Otherwise, we will proceed to close file at our end.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]
Sent: Thursday, 25 June 2020 9:23 AM
To: Jia Le (LKK Auto)

Subject: RE: Your ref: SLD 283L *Our Ref: CC4/III18005662/R1pa3 [ACCIDENT INVOLVING SHA 2611Z(III) & SLD 283L ON 25/03/2018]

Miss Chan Jia Le
Without prejudice

We are still waiting for our client's further instruction to accept your 50% offer or not.

Will keep you updated once we receive the instruction.

Regards,
樹發汽車修理廠
Shu Fatt Auto Works
Julia Wong
Tel: 62730119
Email : shufatt@singnet.com.sg

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]
Sent: Wednesday, June 24, 2020 10:31 AM
To: Julia - Shu Fatt Auto Works
Subject: RE: Your ref: SLD 283L *Our Ref: CC4/III18005662/R1pa3 [ACCIDENT INVOLVING SHA 2611Z(III) & SLD 283L ON 25/03/2018]

WITHOUT PREJUDICE

Dear Julia,

Any update on your client?

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]
Sent: Monday, 20 April 2020 3:09 PM
To: Jia Le (LKK Auto)
Subject: RE: Your ref: SLD 283L *Our Ref: CC4/III18005662/R1pa3 [ACCIDENT INVOLVING SHA 2611Z(III) & SLD 283L ON 25/03/2018]

Miss Chan Jia Le
Without prejudice

We have written to our client but he has not replied us yet.

Regards,
樹發汽車修理廠

Shu Fatt Auto Works
Julia Wong
Tel: 62730119
Email : shufatt@singnet.com.sg

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]
Sent: Monday, April 20, 2020 2:48 PM
To: Julia - Shu Fatt Auto Works
Subject: RE: Your ref: SLD 283L *Our Ref: CC4/III18005662/R1pa3 [ACCIDENT INVOLVING SHA 2611Z(III) & SLD 283L ON 25/03/2018]

WITHOUT PREJUDICE

Dear Julia,

We refer to the above matter.

Any update on this matter?

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]
Sent: Thursday, 21 November 2019 10:33 AM
To: Jia Le (LKK Auto)
Subject: RE: Your ref: SLD 283L *Our Ref: CC4/III18005662/R1pa3 [ACCIDENT INVOLVING SHA 2611Z(III) & SLD 283L ON 25/03/2018]

Miss Cha Jia Le
Without prejudice

We had conveyed the settlement proposal to our client.
He was consulting his lawyer the last time we heard from him.
We have no instruction to accept your offer yet.

We shall revert to you once we hear from him.

Regards,
樹發汽車修理廠
Shu Fatt Auto Works
Julia Wong
Tel: 62730119
Email : shufatt@singnet.com.sg

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Monday, November 18, 2019 2:41 PM

To: shufatt@singnet.com.sg

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: RE: Your ref: SLD 283L *Our Ref: CC4/III18005662/R1pa3 [ACCIDENT INVOLVING SHA 2611Z(III) & SLD 283L ON 25/03/2018]

WITHOUT PREJUDICE

Dear Julia,

We refer to the below email dated on 24/04/19.

We have offered \$850.00(all-in).

Please confirm acceptance.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Wednesday, 24 April 2019 10:25 AM

To: shufatt@singnet.com.sg

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: RE: Your ref: SLD 283L *Our Ref: CC4/III18005662/R1pa3 [ACCIDENT INVOLVING SHA 2611Z(III) & SLD 283L ON 25/03/2018]

WITHOUT PREJUDICE

Dear Sirs/Mdm,

Based on video, there was both parties changing lane and resulted accident.

We propose settlement at a global sum of **\$850.00(all-in).**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlbor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>

Sent: Friday, 19 October 2018 9:53 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your ref: SLD 283L *Our Ref: CC4/III18005662/R1pa3 [ACCIDENT INVOLVING SHA 2611Z(III) & SLD 283L ON 25/03/2018]

Miss Chew Hsiao Tong

Without prejudice

As requested, photos attached for your necessary action.

Pls revert settlement soon.

Thank you

樹發汽車修理廠

Shu Fatt Auto Works

Julia Wong

Tel: 62730119

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, October 19, 2018 9:48 AM

To: Julia - Shu Fatt Auto Works

Subject: RE: Your ref: SLD 283L *Our Ref: CC4/III18005662/R1pa3 [ACCIDENT INVOLVING SHA 2611Z(III) & SLD 283L ON 25/03/2018]

Without Prejudice

Hi Julia,

We would like to request a copy of your client vehicle damage photos at the time of reporting.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>

Sent: Thursday, 13 September 2018 4:58 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your ref: SLD 283L *Our Ref: CC4/III18005662/R1pa3 [ACCIDENT INVOLVING SHA 2611Z(III) & SLD 283L ON 25/03/2018]

Miss Chew Hsiao Tong
Without prejudice

Thank you for the video footage.

It is obvious that the blue paint on our client's vehicle was transferred by your principal's insured vehicle during the accident.

Colour is consistent.

Pls let us have your offer to settle, for our onward transmission to our client.

Thank you

樹發汽車修理廠

Shu Fatt Auto Works

Julia Wong

Tel: 62730119

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, September 13, 2018 4:35 PM

To: Julia - Shu Fatt Auto Works

Subject: RE: Your ref: SLD 283L *Our Ref: CC4/III18005662/R1pa3 [ACCIDENT INVOLVING SHA 2611Z(III) & SLD 283L ON 25/03/2018]

Without Prejudice

Hi Julia,

We refer to the above matter.

As spoken earlier, we attached here with a copy of video footage from our insured for your easy reference.

Our insured driver disputed that there is collision between both vehicles. We are reviewing the matter and will get to you asap.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>

Sent: Tuesday, 10 April 2018 3:43 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your ref: SLD 283L *Our Ref: CC4/III18005662/R1pa3 [ACCIDENT INVOLVING SHA 2611Z(III) & SLD 283L ON 25/03/2018]

Miss Chew Hsiao Tong

Without prejudice

We attach 2 photos taken at accident site.

The damages noted on the taxi was at the right rear fender arch fender (with white paint).

Our client's left front fender has blue stain of paint.

There are evidence of accident involving both vehicles.

The taxi driver also provided his driving licence to our client.

Pls re-investigate and revert liability soon.

Thank you

Shu Fatt Auto Works

Julia Wong

Tel: 62730119

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, April 09, 2018 7:47 AM

To: 'shufatt@singnet.com.sg'

Subject: Your ref: SLD 283L *Our Ref: CC4/III18005662/R1pa3 [ACCIDENT INVOLVING SHA 2611Z(III) & SLD 283L ON 25/03/2018]

Your ref: **SLD 283L**

WITHOUT PREJUDICE

Our Ref: CC4/III18005662/R1pa3

Dear Sir/Madam,

ACCIDENT INVOLVING SHA 2611Z(III) & SLD 283L ON 25/03/2018

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that NO CONTACT between both vehicle. Attached here with a copy of our insured driver accident report for your easy reference.

Kindly let us have evidences (ie: [video footage/ scene photos / PIR](#)) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)