

ASS. REC. BY:

REF: CS/MSG18005653/Rqd3ⁿ² Special Instruction:

Surveyor

Rasu

ASSIGNMENT (Office)

From (Person):

Vimmala

of

MSIA

Date/Time: 27/3/18 @ 9:20am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKS 3706 Y

Insured:

at Workshop m/s

Vantage Automotive

Tel:

8383 3190

of

305 Alexandra Road

Policy No:

B29040568 MCY

Claim No:

552933

Sum Insured:

Excess:

\$ 4,000.00 1000

Make of Veh:

D.O.A. 15/3/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

10:17am @ 27/3/18

Person Contacted:

Guo Xiang

Vehicle IN OUT

Date/Time	Action/Instruction (✓) Estimate
	SKS 3706 Y - CS3/MSG18005190/Gd3 D.O.A: 15/3/18
27/3/18 @ 3:38pm	revert to Vimmala via Meamen.
28/3/18 @ 6:08pm	Huey NI informed C/A of EX: \$ 4000 via Meamen.
29/3/18 @ 9:20am	Informed Guo Xiang C/A of EX: \$ 4000 by email.
27/4/18 @ 4:13pm	Informed Guo Xiang EX: \$ 1000 instead of \$ 4000. by email.
18/5/18 @ 4:28am	2nd revert to Vimmala via Meamen. (supplementary).



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18005653/R1qd3

16 RAFFLES QUAY

#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 27-03-2018



Code : MSG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SKS 3706Y
Policy No.	B29040568MCY	Coverage (\$)	0.00
Claim No.	552933	Excess (\$)	4,000.00
Assign From	MERIMEN (VIMMALA)	Assign Date	27/03/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	15/03/2018	Inspection Date	27/03/2018
Survey held at	VANTAGE AUTOMOTIVE LTD 305 ALEXANDRA ROAD SINGAPORE 155942		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Vimmala D/O Raja Singam

Date: 18 May 2018

Preliminary Advice

Vehicle No	: SKS3706Y	Accident Date	: 15/03/2018
Make	: BMW 520I	Policy No.	: B29040568MCY
Assignment Date	: 27/03/2018	Excess	: S\$4,000.00
Date of Inspection	: 27/03/2018	Est. Duration of Repair	: 4.00
Inspection At	: VANTAGE AUTOMOTIVE LIMITED (ALEXANDRA) 305 ALEXANDRA ROAD #02-01, VANTAGE AUTOMOTIVE CENTRE SINGAPORE 159942		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	11,575.08	(ESTIMATE \$11,511.00 + SUPPLEMENTARY \$64.08)
Revised Amount	:S\$	9,315.08	(INCLUSIVE OF SUPPLEMENTARY)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	9,315.08	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	141,000.00
COE / PARF Rebate	:S\$	91,277.00
Salvage Value	:S\$	
Margin for Repair	:S\$	49,723.00

Remarks

(X) The vehicle is economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis. KINDLY APPROVE ON SUPPLEMENTARY.

Note: This document has not been finalised.
LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Vimimala D/O Raja Singam

Date: 28 Mar 2018

Preliminary Advice

Vehicle No	: SKS3706Y	Accident Date	: 15/03/2018
Make	: BMW 520I	Policy No.	: B29040568MCY
Assignment Date	: 27/03/2018	Excess	: S\$4,000.00
Date of Inspection	: 27/03/2018	Est. Duration of Repair	: 4.00
Inspection At	: VANTAGE AUTOMOTIVE LIMITED (ALEXANDRA) 305 ALEXANDRA ROAD #02-01, VANTAGE AUTOMOTIVE CENTRE SINGAPORE 159942		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	11,511.00
Revised Amount	:S\$	9,251.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	9,251.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	141,000.00
COE / PARF Rebate	:S\$	91,277.00
Salvage Value	:S\$	
Margin for Repair	:S\$	49,723.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Mar 2018		27 Mar 2018 09:20 Assign				New Assignment Cancel Case

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	SIME DARBY SERVICES PTE LTD , Co. Reg. No.: 197501065W		
Vehicle Reg. No.:	SKS3706Y	Date of Loss:	15/03/2018 19:00 - :59
Claim Type:	OD / 552933	Policy/Cover Note No.:	B29040568MCY (Comprehensive) Coverage: 01/10/2017 - 30/09/2018
		Excess:	S\$4,000.00
Repairer:	Vantage Automotive Limited (Alexandra) 305 Alexandra Road #02-01, Vantage Automotive Centre, 159942 Alexandra - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Vimmala D/O Raja Singam - 65942471]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 28/03/2018]		
Driver/Custodian:	MUHAMMAD HAMDAN FATHULLAH BIN ABDUL HALIM (23 / Male), NRIC: S9411637F, Tel: +6598331860		
Adj Asg. Remarks:	Please revert and arrange for survey by today. Excess \$4000 (Section 1 \$1000 + Young & Inexperienced excess \$3000)		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

Vimmala D/O Raja Singam

From: Woon Choo Kwok
Sent: Monday, 26 March, 2018 2:28 PM
To: Vimmala D/O Raja Singam
Cc: Christopher Chionh; Jason Sim
Subject: FW: Own Damage Claim - SKS3706Y
Attachments: Estimate - SKS3706Y.pdf; GIA - SKS3706Y.pdf

Dear Mala

fya

Best Regards

Kwok Woon Choo
Senior Administrative Officer, Claims Services
Direct line +65 6643 1330 | Direct fax +65 6225 7402 | woonchoo_kwok@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Agnes Lee
Sent: Monday, March 26, 2018 2:13 PM
To: Woon Choo Kwok <WoonChoo_Kwok@sg.msig-asia.com>
Subject: FW: Own Damage Claim - SKS3706Y

From: Wong Guo Xiang [<mailto:wong.guo.xiang@simeidarby.com.sg>]
Sent: 26 March 2018 14:07
To: Claims <claims@sg.msig-asia.com>
Cc: Mohamed Shabir Abdul Hamid <shabir.abdul.hamid@simeidarby.com.sg>; Natarajan Kavidha Rajan <natarajan.k.rajan@simeidarby.com.sg>
Subject: Own Damage Claim - SKS3706Y

Dear officer,

Please find the attached documents for your reference.

Kindly advise on the approval & arrange in-house surveyor to survey the vehicle. The car is now in the workshop.

Regards,

Wong Guo Xiang

Customer Service Advisor

AutoFrance (PEUGEOT) / Regent Motors (FORD)

c/o Vantage Automotive Limited

DID: 6477 7409 HP: 8383 3190

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

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Shiau Chan (LKKAUTO)

From: Rasul (LKKAUTO)
Sent: Thursday, 10 May 2018 11:13 AM
To: Wong Guo Xiang
Cc: SUR; Mohamed Shabir Abdul Hamid; Natarajan Kavidha Rajan
Subject: RE: Finalise - SKS3706Y

Hi Guo Xiang,

Finalised amount confirmed

Best Regards,
Rasul | Assessor
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Save the Earth. Print only when necessary.

-----Original Message-----

From: Wong Guo Xiang [mailto:wong.guo.xiang@sime-darby.com.sg]
Sent: Wednesday, 2 May, 2018 8:13 PM
To: Rasul (LKKAUTO)
Cc: SUR; Mohamed Shabir Abdul Hamid; Natarajan Kavidha Rajan
Subject: Finalise - SKS3706Y

Dear Rasul,

Please find the attached photos & finalise.

COR: \$9,315.08
4 working days

Regards,
Wong Guo Xiang
Customer Service Advisor
AutoFrance (PEUGEOT) / Regent Motors (FORD)
c/o Vantage Automotive Limited
DID: 6477 7409 HP: 8383 3190

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 23 April 2018 9:13 AM
To: wong.guo.xiang@simedarby.com.sg
Cc: Mohamed Shabir Abdul Hamid; SUR
Subject: RE: VEHICLE SKS 3706Y (DOA: 15/03/2018)

Dear Guo Xiang,

Please be informed that the excess should be \$1,000.00 instead of \$4,000.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 29 March 2018 9:20 AM
To: 'wong.guo.xiang@simedarby.com.sg' <wong.guo.xiang@simedarby.com.sg>
Cc: 'Mohamed Shabir Abdul Hamid' <shabir.abdul.hamid@simedarby.com.sg>; SUR <sur@lkkauto.com>
Subject: VEHICLE SKS 3706Y (DOA: 15/03/2018)

Dear Guo Xiang,

As instructed by our client MSIG Insurance, please proceed to repair the insured vehicle **SKS 3706Y (excess \$4,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 29 March 2018 9:20 AM
To: wong.guo.xiang@simedarby.com.sg
Cc: Mohamed Shabir Abdul Hamid; SUR
Subject: VEHICLE SKS 3706Y (DOA: 15/03/2018)

Dear Guo Xiang,

As instructed by our client MSIG Insurance, please proceed to repair the insured vehicle **SKS 3706Y (excess \$4,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Mar 2018 13:09	Clim Veh Model Changed	(203428) BMW 520I 2.0 (A).	[I] Vimmala D/O Raja Singam
2	21 Mar 2018 13:09	Clim Created	Reg No: SKS3706Y. Policy No: B29040568MCY. Acct Date: 2018/03/15. Claim Type: SC. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Notification. Created from SAS:MNA418036031-01	[I] Vimmala D/O Raja Singam
3	26 Mar 2018 15:49	Notification Status Changed	Ins.Status => Incoming Claim	[I] Vimmala D/O Raja Singam
4	26 Mar 2018 15:49	Clim Registration Modified	Setl.Type:3->0. Rep:1137->205002. Claim Type:SC->OD. Init.Est.:>10,000 - 12,500.	[I] Vimmala D/O Raja Singam
5	26 Mar 2018 15:53	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):To authorise repair if damages is consistent, subject to excess \$4000 (Section 1 \$1000 + Young & In experienced excess \$3000)	[I] Eng Huey Ni
6	26 Mar 2018 15:53	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/03/27	[I] Eng Huey Ni
7	26 Mar 2018 15:53	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Eng Huey Ni
8	27 Mar 2018 09:11	Assignment 1st Accessed		[A] Pauline Soh Li Ping
9	27 Mar 2018 09:18	Adj Assignment Cancelled	I.H.S APPT FULL	[I] Vimmala D/O Raja Singam
10	27 Mar 2018 09:18	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Vimmala D/O Raja Singam
11	27 Mar 2018 09:20	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please revert and arrange for survey by today. Excess \$4000 (Section 1 \$1000 + Young & Inexperienced excess \$3000)	[I] Vimmala D/O Raja Singam
12	27 Mar 2018 09:20	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/03/28	[I] Vimmala D/O Raja Singam
13	27 Mar 2018 09:20	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Vimmala D/O Raja Singam
14	27 Mar 2018 10:02	Assignment 1st Accessed		[A] Nivitha Govindasamy
15	27 Mar 2018 12:51	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Nivitha Govindasamy
16	28 Mar 2018 15:27	Adj Rpt Initiated		[A] SHIAU CHAN
17	28 Mar 2018 15:32	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/04/26	[A] SHIAU CHAN
18	28 Mar 2018 15:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/26	[A] SHIAU CHAN
19	28 Mar 2018 15:38	Adj Mandate Request	Cur.Req:9251.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
20	28 Mar 2018 18:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/26. Mandate Remarks: subject to excess \$4000	[I] Eng Huey Ni
21	28 Mar 2018 18:08	Adj Mandate Set	Approved:9251.00:subject to excess \$4000	[I] Eng Huey Ni

ACTIVITY

[27/03/2018 09:12] Pauline Soh Li Ping:
Car in, IHS unable to attend (ET & AL-Meeting, DC-No survey till further instruction)

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1760939	28/03/2018 15:27	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKS3706Y		10.70

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	21 Mar 2018 13:09	Clim Veh Model Changed	(203428) BMW 520I 2.0 (A).		[I] Vimmala D/O Raja Singam
2	21 Mar 2018 13:09	Clim Created	Reg No: SKS3706Y. Policy No: B29040568MCY. Acct Date: 2018/03/15. Claim Type: SC. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Notification. Created from SAS:MNA418036031-01		[I] Vimmala D/O Raja Singam
3	26 Mar 2018 15:49	Notification Status Changed	Ins.Status => Incoming Claim		[I] Vimmala D/O Raja Singam
4	26 Mar 2018 15:49	Clim Registration Modified	Setl.Type:3->0. Rep:1137->205002. Claim Type:SC->OD. Init.Est.->10,000 - 12,500.		[I] Vimmala D/O Raja Singam
5	26 Mar 2018 15:53	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):To authorise repair if damages is consistent, subject to excess \$4000 (Section 1 \$1000 + Young & Inexperienced excess \$3000)		[I] Eng Huey Ni
6	26 Mar 2018 15:53	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/03/27		[I] Eng Huey Ni
7	26 Mar 2018 15:53	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.		[I] Eng Huey Ni
8	27 Mar 2018 09:11	Assignment 1st Accessed			[A] Pauline Soh Li Ping
9	27 Mar 2018 09:18	Adj Assignment Cancelled	I.H.S APPT FULL		[I] Vimmala D/O Raja Singam
10	27 Mar 2018 09:18	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment		[I] Vimmala D/O Raja Singam
11	27 Mar 2018 09:20	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please revert and arrange for survey by today. Excess \$4000 (Section 1 \$1000 + Young & Inexperienced excess \$3000)		[I] Vimmala D/O Raja Singam
12	27 Mar 2018 09:20	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/03/28		[I] Vimmala D/O Raja Singam
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15	27 Mar 2018 12:51	Adj Adjuster Assigned	[None] -> MOHD RASUL		[A] Nivitha Govindasamy
16	28 Mar 2018 15:27	Adj Rpt Initiated			[A] SHIAU CHAN
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18	28 Mar 2018 15:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/26		[A] SHIAU CHAN
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20	28 Mar 2018 18:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/26. Mandate Remarks: subject to excess \$4000		[I] Eng Huey Ni
21	28 Mar 2018 18:08	Adj Mandate Set	Approved:9251.00:subject to excess \$4000		[I] Eng Huey Ni
22	23 Apr 2018 08:11	Clim Registration Modified	Excess: 4000.00 -> 1000.00.		[I] Vimmala D/O Raja Singam
23	18 May 2018 11:28	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/04/26		[A] SHIAU CHAN
24	18 May 2018 11:28	Adj Mandate Request	Cur.Req:9315.08:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY.		[A] SHIAU CHAN
25	19 May 2018 13:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/26. Mandate Remarks: Approved mandate \$9315.08 (before excess \$1000). Excess should be \$1000 instead of \$4000		[I] Eng Huey Ni
26	19 May 2018 13:03	Adj Mandate Set	Approved:9315.08:Approved mandate \$9315.08 (before excess \$1000). Excess should be \$1000 instead of \$4000		[I] Eng Huey Ni

Date From



Date To



Audit Type None

Go

ACTIVITY

[27/03/2018 09:12] Pauline Soh Li Ping:
Car in, IHS unable to attend (ET & AL-Meeting, DC-No survey till further instruction)

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1760939	28/03/2018 15:27	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKS3706Y		10.70

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	0399N
Vehicle Details	
Vehicle No.:	SKS3706Y
Vehicle to be Exported:	No
Intended De-registration Date:	28 Mar 2018
Vehicle Make:	B.M.W.
Vehicle Model:	520I AT D/AB 2WD 4DR LED NAV
Primary Colour:	Blue
Manufacturing Year:	2013
Engine No.:	A1520635N20B20B
Chassis No.:	WBA5A32000D334651
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$44,901.00
Original Registration Date:	10 Apr 2015
First Registration Date:	10 Apr 2015
Transfer Count:	0
Actual ARF Paid:	\$49,862.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Apr 2025
PARF Rebate Amount:	\$37,396.00
Intended COE Rebate Details	
COE Expiry Date:	09 Apr 2025
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$78,000.00
COE Rebate Amount:	\$53,881.00
Total Rebate Amount:	\$91,277.00

The information contained herein is correct as at 28 Mar 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/03/2018 12:11
Date Of Accident	15/03/2018 19:45
Exact Location Of Accident	FROM PRINSEP STREET TO MIDDLE ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKS3706Y
Insured/Policyholder	
Name Of Registered Owner	SIME DARBY SERVICES PTE LTD
Co Reg No	197501065W
Email Address	94MILESAWAY@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98331860
Alternative Phone No	OFFICE-98331860

Vehicle Particulars

Manufacturer	BMW
Model	520I
Exact Purpose for which vehicle was being used at time of accident	WORKING PURPOSES

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	COMMERCIAL VEHICLE
------------------	--------------------

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	B 29040568 MCY
Cover Note Number	

Driver

Name of Driver	MUHAMMAD HAMDAN FATHULLAH BIN ABDUL HALIM
NRIC No	S9411637F
Date Of Birth	10/04/1994
Occupation	OUTDOOR
Date Of Driving Pass	12/05/2015
Driving Experience	2 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98331860
Fax Number	
Contact Number	OTHERS-98331860
EMail Address	94MILESAWAY@GMAIL.COM

Address	BLK 615 ELIAS ROAS #03-108
Postcode	510615
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGW7557M
Vehicle Make/Model/Colour	MAZDA MX5
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	NIGEL NG ZHEREN
NRIC/Passport Number	S8633994C
Contact Number	91504831
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)
I understand, acknowledge, agree and consent that:
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
(collectively the "Purposes")
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

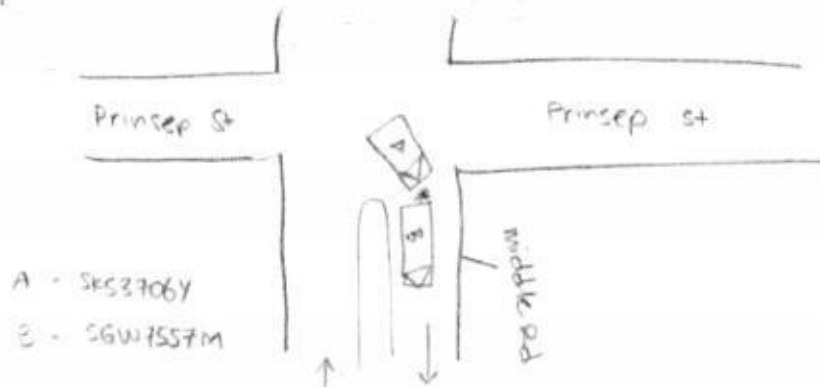


Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan



Sketch Plan #2

1. Describe Circumstances of the Accident

On 15 March @ 1945 I was driving along Prince St turning to Middle Road. I stopped at the traffic light before turning to Middle Road. There was a white Mazda in front

When the traffic light turned green, we both moved off slowly, and stopped again as there were pedestrians crossing. Once clear, the motorist moved off but I jammed brake. For me, I moved off also but there was a cyclist on my right side, coming from middle row. I was distracted by the cyclist's movement and therefore failed to stop in time to avoid the white moped.

NOTE: PLEASE NOTE THAT YOUR INSURER MAY HAVE 14 DAYS TIME FRAME FOR YOU TO
SUBMIT AN OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. PLEASE CHECK YOUR POLICY
FOR MORE INFORMATION.

Please State:

() Claim Own Policy () Claim Third Party () Claim OD/TP at other workshop (X) Reporting only

Declaration

We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre
Personnel

Vantage Automotive Limited

305 Alexandra Road S'pore 159942

Date : 26.03.2018

RE: VEHICLE REPAIR QUOTATION

Insurance Company
Vehicle Reg No
Name of Insured
Policy Number
Date of Accident
Tyre of Claim
Model
Chassis No

MSIG INSURANCE (S) PTE LTD
SKS3706Y
SIME DARBY SERVICES
B 29040568 MCY
15.03.2018
OD CLAIM
BMW 520I
WBA5A32000D334651

We are please to submit our estimate of repairs to the above mention vehicle.

	Parts	Labour
1 FRONT BUMPER	\$ 1,277.55 <i>DE //</i>	
2 FRONT RHS FENDER	\$ 863.35 <i>PA //</i>	
3 FRT RHS HEADLAMP	\$ 4,201.60 <i>CRA //</i>	

Sub Total Parts = **\$ 6,342.50**

Add 20% = **\$ 1,268.50**

Total Parts = **\$ 7,611.00**

1	SUNDRIES	\$	<i>net 100.00 20 //</i>
2	REMOVE / REPAIR FRT BUMPER, FRT RHS FENDER	\$	<i>900.00 600 //</i>
3	RESpray FRT BUMPER, FRT RHS FENDER	\$	<i>750.00 500 //</i>
4	WIRING CONNECTION & CHECK	\$	<i>150.00 50 //</i>
5	REMOVE & REPLACE FRT HEADLAMP SYSTEM INCLUDING REALIGN HEADLAMP BEAM LEVEL	\$	<i>150.00 80 //</i>
6	REMOVE & REFIX FRT PARKING SENSOR	\$	<i>150.00 80 //</i>
7	TUFF KOTE @ \$60 PER PANEL	\$	<i>1,200.00 60 //</i>
8	TO CONDUCT ECU COMPUTER DIAGNOSTIC INCLUDING CLEAR FAULT CODE	\$	<i>500.00 250 //</i>

Total (Labour) **\$ 3,900.00**

Sub Total : **\$ 11,511.00**

GST 7% **\$ 805.77**

Grand Total : **\$ 12,316.77**

The above estimates are base on visual inspection and it is possible that further materials and labour may be required upon dismantling. Should this occur, we will submit supplementary quotation for further approval.

WONG GUO XIANG (64777409 / 83833190)

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

RASUL

HP 50010068

4 days

27/03/18 @ 1130

EXCESS: 400

1 Repair

Resurvey b4 paint

11525-08
29/3/18

VANTAGE AUTOMOTIVE LIMITED(A Sime Darby Motors Company)
Co. Regs. No. 192600045M GST Regs. No. M2-0000551-1305 Alexandra Road
Vantage Automotive Centre
Singapore 159942Service Booking: 6477 7368
Vantage 24-Hour Assist: 6473 8588
Fax: 6477 7300**SERVICE TAX INVOICE**

RE-PRINT

REPAIR ORDER NO. b9 40238	Date IN 02/04/2018	Invoice Number	Page No. 1 of 1
	Payment Term 30 Days From Invoice	Invoice Date	
	Customer Service Advisor Wong Guo Xiang	Invoice By Wong Guo Xiang	

CUSTOMER INFORMATION	INVOICE TO 24748
Sime Darby Services Private Limited	MSIG Insurance (Singapore) Pte Ltd
305 Alexandra Road #02-01 Vantage Automotive Centre Singapore 159942	16 Raffles Quay #24-01 Hong Leong Building Singapore 048581

REGISTRATION No. SKS3706Y	CHASSIS No. WBA5A32000D334651	STOCK No. 527998	REGISTRATION DATE 10/04/2015	MODEL BMW 520I AT D/AB 2WD	MILEAGE 1
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CODE	DESCRIPTION	UNITS	NETT
	SUNDRIES	1	20.00
	REMOVE / REPAIR FRT BUMPER, FRT RHS FENDER	1	600.00
	RESPRAY FRT BUMPER, FRT RHS FENDER	1	500.00
	WIRING CONNECTION & CHECK	1	50.00
	REMOVE & REPLACE FRT HEADLAMP SYSTEM INCLUDING REALIGN	1	80.00
	HEADLAMP BEAM LEVEL		
	REMOVE & REFIX FRT PARKING SENSOR	1	80.00
	TUFF KOTE @ \$60 PER PANE	1	60.00
	TO CONDUCT ECU COMPUTER DIAGNOSTIC INCLUDING CLEAR	1	250.00
	FAULT CODE		
Sub-Total :			1,640.00

CODE	DESCRIPTION	UNITS	NETT
N 41357248660	FRONT RH FENDER	1	1,036.02
N 51117332677	FRONT BUMPER PANEL	1	1,533.06
N 63117352484	RH HEADLIGHT LED TECHNOLOGY	1	5,041.92
N 63117349288	GASKET SET	1	52.74
N 51117207932	FRONT BUMPER RH SPACER	1	11.34
Sub-Total :			7,675.08

Attending CSO : Wong

Should you require further explanation, please reach me at 64777409

Service Packages	0.00	Total Labour/Parts/Service Package Charges	S\$	9,315.08
Labour Charges	1,640.00	Less Insurance Excess	S\$	0.00
Parts Charges	7,675.08	GST @ 7%	S\$	652.06
Lubricant/Misc	0.00	Invoice Total Amounts	S\$	9,967.14
		Less Deposit/Voucher	S\$	0.00
Computer generated invoice. No signature is required.			Amount Payable	S\$ 9,967.14

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.

Business Registration No. 53055563L GST Registration No. M2-0000551-1
305 Alexandra Road Singapore 159942
Tel: 64777409 Fax: 64777398



RO Number: _____ b9 40238

Date: 04.05.2018

NO.	Supplementary / Check Items Parts	Part Number	Price
	GASKET SET	N 63117349288	\$ 52.74
	FRONT BUMPER RH SPACER	N 51117207932	\$ 11.34
			\$ 64.08

Labour Charges:

Price

Labour Charges:		
		Total Parts And Labour
		\$ 64.08

Raised By Technician	Approved By CSA	Acknowledge By Parts Assistant	Resurvey by	BO Parts: Yes / No ETA: _____
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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18005653/R1QD3N2

Date: 23/05/2018

REFERENCE

Insured/Claimant: SIME DARBY SERVICES PTE LTD
Date of Loss: 15/03/2018

Policy No: B29040568MCY
Nature of Claim: OD

Claim No: 552933

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKS3706Y	Engine No:	A1520635N20B20B
Make & Model:	BMW 520i, 2.0 (A)	Chassis No:	WBA5A32000D334651
Reg. Date:	10/04/2015 (Man. Year: 2013)	Odometer:	91405 km
Colour:	Blue		
Engine Capacity:	1997 cc		
Market Value/New Car Price:	S\$141,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/55 R17	Rear Tyre Size:	225/55 R17
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,775.08	7,695.08	80.00	1.03
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,800.00	1,620.00	2,180.00	57.37
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,575.08	9,315.08	2,260.00	19.52
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	10,575.08	8,315.08	2,260.00	21.37
+ GST 7.00/7.00% (S\$)	740.26	582.06	158.20	21.37
Nett Amount (S\$)	11,315.34	8,897.14	2,418.20	21.37

INSPECTION

Date of Assignment: 27/03/2018
Date Inspected: 27/03/2018 Inspected At:

Vantage Automotive Limited
(Alexandra)
305 Alexandra Road #02-01, Vantage
Automotive Centre
Singapore 159942

Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 23 May 2018)
Parts: 143	BMW 520I 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKS3706Y)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER (WCP)	Deformed	1,277.55 F	*1,277.55 F
2	1		*FRONT RHS FENDER (WCP)	Bent	863.35 F	*863.35 F
3	1		*FRT RHS HEADLAMP (WCP)	Cracked	4,201.60 F	*4,201.60 F
4	1		*GASKET SET (WCP)	Necessary	43.95 F	*43.95 F
5	1		*SUNDRIES	Necessary	100.00 FS	*20.00 FS
6	1		*FRONT BUMPER RH SPACER (WCP)	Necessary	9.45 F	*9.45 F
					Sub Total (S\$)	6,495.90
					+ Margin on L,N Items 20.00/20.00% (S\$)	1,279.18
					Total Parts (S\$)	7,775.08

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REMOVE/REPAIR FRT BUMPER,FRT RHS FENDER	New	900.00	600.00
2	RESPRAY FRT BUMPER,FRT RHS FENDER	New	750.00	500.00
3	WIRING CONNECTION & CHECK	New	150.00	50.00
4	REMOVE & REPLACE FRT HEADLAMP SYSTEM INCLUDING REALIGN HEADLAMP BEAM LEVEL	New	150.00	80.00
5	REMOVE & REFIX FRT PARKING SENSOR	New	150.00	80.00
6	TUFF KOTE	New	1,200.00	60.00
7	TO CONDUCT ECU COMPUTER DIAGNOSTIC INCLUDING CLEAR FAULT CODE	New	500.00	250.00
Gross Labour Cost (\$\$)			3,800.00	1,620.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >