

ASS. REC. #1 REF CS3/ALG/8002031/CRD3-1 ⁰² *DHR 8 DAYS

Surveyor: Menmen ASSIGNMENT (Office) Salina of ALG Date/Time 27032018

From (Person): Salina Estimated Cost: Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJR 53142 Insured: SCW 7227K

at Workshop n/s: Soon Lee Choon Auto Tel: 64846217

of BLK 5032 AMK Ind. Prk 2 # 01-283

Policy No: 2100506610 Claim No: 8120008321SG

Sum Insured: Excess:

Make of Veh: D.O.A. 29/01/2018

(Client's Record) 02/02/2018

CA / REV / REP. / REV 24 HRS lwp H.O.D. Endorsement: joey

Date/Time: Person Contacted: joey Vehicle IN/OUT

Date/Time	Action/Instruction (X) Estimate	VERY URGENT
	SJR 53142 - X	
	SCW 7227K - X	
	Dismantle Part: 13.02.2018	
	After repair: 14.02.2018	

Submit US \$6800, 12 days
Red: \$ 6940.00, 50%.

RECEIVED 13.02.2018

180

20

200

200



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CS3/AIG18002031/rd3-1

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 27-03-2018



Code : AIG

1. Policy Particulars - THIRD PARTY CLAIM

Insured Veh.	SCW 7227K	Veh. Inspected	SJR 5314Z
Policy No.		Coverage (\$)	0.00
Claim No.	8120008321SG	Excess (\$)	0.00
Assign From	SALIHA	Assign Date	27/03/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	29/01/2018	Inspection Date	27/03/2018
Survey held at	SOON LEE CHOON AUTO SERVICES BLK 5032 ANG MO KIO IND.PARK 2 #01-283 . SINGAPORE 569535		

5a. Remarks

- A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Catherine Chong (LKK Auto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Tuesday, 27 March, 2018 9:41 AM
To: Mei Kwan (LKKAuto); SUR; assignments
Cc: Admin A
Subject: RE: AIG ref: 8120008321SG-003#027# ll y/r ref: MN.IG.S5.1812206.st *** LKK REF: CS3/AIG18002031/d3

Importance: High

Dear Team,

May we have the report urgently please.

thanks,

PLEASE NOTE THAT CONTENTS OF THIS EMAIL SHOULD NOT BE CONSTRUED AS ANY ADMISSION OF LIABILITY ON THE PART OF OUR INSURED AND/OR INSURERS. WE HEREBY MAINTAIN FULL RESERVATION OF RIGHTS AND ALL DEFENCES AVAILABLE TO US

Saliha Syed Yusoff

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

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Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, March 13, 2018 11:53 AM
To: Syed-Yusoff, Saliha; SUR; assignments
Cc: Admin A
Subject: RE: AIG ref: 8120008321SG-003#027# II y/r ref: MN.IG.S5.1812206.st *** LKK REF: CS3/AIG18002031/d3

Dear Saliha,

Thank you for your email.

By copy to assignment / SUR team,

FYI and necessary action please. Please submit report by 23/03/18.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha [mailto:Saliha.Syed-Yusoff@aig.com]
Sent: Monday, 12 March, 2018 4:36 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: FW: AIG ref: 8120008321SG-003#027# II y/r ref: [MN.IG.S5.1812206.st](#)
Importance: High

Hi Mei Kwan,

We spoke on this matter last week.

In view that your surveyor had conducted 3 rounds of survey for the PRS, kindly assist with the paper adjustment of TP's surveyor report.

I have uploaded the supporting document in merimen for your next course of action.

Since this is litigation matter, I would be grateful if you could submit your report by 23/03/18.

thank you,

planned annual leave: 14/03/18 – 20/03/18

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From: Igene Lim [<mailto:igene.lim@mneduco.com.sg>]

Sent: Thursday, March 08, 2018 10:52 AM

To: Syed-Yusoff, Saliha

Subject: RE: AIG ref: 8120008321SG-003#027# ll y/r ref: [MN.IG.S5.1812206.st](#)

WITHOUT PREJUDICE

Our Ref : MN.IG.S5.1812206

Hi Saliha,

As requested, please find attached the coloured photos depicting damage to our client's vehicle.

With thanks & regards,

Igene Lim

M NEDUMARAN & CO

Advocates & Solicitors

Commissioner for Oaths

Branch Office :

No. 11 Sin Ming Road

#B2-09 (Unit 2), Thomson V Two

Singapore 575629

Tel : 6509-8480 / 6509-8481

Fax : 6509-8482

Email : igene.lim@mneduco.com.sg

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From: Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]
Sent: Thursday, March 8, 2018 10:22 AM
To: Igene Lim <igene.lim@mneduco.com.sg>
Subject: RE: AIG ref: 8120008321SG-003#027# II y/r ref: MN.IG.S5.1812206.st

WITHOUT PREJUDICE
SAVE AS TO COSTS

Hi Igene,

Further to my email below, kindly let us have the color photos of the surveyor report for our claims assessment.

planned annual leave: 14/03/18 – 20/03/18

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From: Syed-Yusoff, Saliha
Sent: Thursday, March 08, 2018 10:14 AM
To: 'Igene Lim'
Subject: AIG ref: 8120008321SG-003#027# II y/r ref: MN.IG.S5.1812206.st

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Igene,

We refer to your LOD dated 06/03/18

We would like to call up for physical re-inspection of your client's vehicle.

Kindly assist with the necessary arrangement and notify us atleast **5 working days in advance**

planned annual leave: 14/03/18 – 20/03/18

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(51)Bent (52)Damaged (53)Distorted (54)Cracked (55)Cut (56)Scratched
(57)Deformed (58)Shifted (59)Beckled (60)Broken (61)Necessary
(62)Missing (63)Torn (64)Unconfirmed (65)Not Working

MOTORCAR (Rear)

(1)Replace (✓) (2)Repair (✓) (3)Check (✓)
(4)Not Confirmed (N/C)

Rear Portion

NAC	INC	Item	CON	AC	Qty
1137	993626	Rear Number Plate			
1138	993627	Rear Number Plate Base			
1139	993630	Rear Number Plate Garnish			
1140	993632	Rear Number Plate Lamp			
1141	992958	Rear Bumper	BR	✓	
1142	993085	Rear Bumper Upper			
1143	993017	Rear Bumper Lower			
1144	993054	Rear Bumper Side			
1145	993103	Rear Bumper Tow Cover			
1146	992341	Rear Bumper Clips	NEC	6	
1147	992976	Rear Bumper Bracket			
1148	993068	Rear Bumper Side Retainer	UH	CUT	✓
1149	993045	Rear Bumper Reinforcement			
1150	992970	Rear Bumper Beam			
1151	993077	Rear Bumper Sponge			
1152	992999	Rear Bumper Damper			
1153	993040	Rear Bumper Protector			
1154	993036	Rear Bumper Pad			
1155	993026	Rear Bumper Moulding			
1156	993044	Rear Bumper Reflector			
1157	993023	Rear Bumper Lower Spoiler			
1158	994023	Reverse Sensor	DM	✓	
1159	993327	Rear End Panel	BYC	✓	
1160	993339	Rear End Panel Top Garnish			
1161	993333	Rear End Panel Inner Trim			
1162	993033	Boot Compartment Inner Trim			
1163	993851	Rear LH Taillamp	CUT	✓	
1164	993853	Rear LH Taillamp Garnish			
1165	993859	Rear LH Taillamp Panel	BYC	✓	
1166	995116	Rear RH Taillamp			
1167	993853	Rear RH Taillamp Garnish			
1168	993859	Rear RH Taillamp Panel			
1169	993554	Rear Apron Panel			
1170	992895	Bootlid			
1171	991328	Bootlid Emblem			
1172	990356	Bootlid Handle			
1173	995250	Bootlid Moulding			
1174	990376	Bootlid Reflector			
1175	995222	Bootlid Lamp LH			
1176	992899	Bootlid Lamp RH			
1177	995243	Bootlid Lock			
1178	990377	Bootlid Rubber			
1179	990382	Bootlid Hinge			
1180	993877	Bootlid Spoiler			
1181	994543	Tailgate	BYC	✓	
1182	991328	Tailgate Emblem			
1183	994643	Tailgate Outer Handle			
1184	994640	Tailgate Moulding			
1185	994545	Tailgate Garnish			
1186	994648	Tailgate Reflector			
1187	994549	Tailgate Lamp			
1188	994646	Tailgate Protector			
1189	994676	Tailgate Wiper Arm			
1190	994677	Tailgate Wiper Blade			
1191	994679	Tailgate Wiper Nozzle			
1192	994555	Tailgate Wiper Motor			
1193	994602	Tailgate Glass			
1194	994606	Tailgate Glass Rubber			
1195	994604	Tailgate Glass Moulding	NEC	✓	
1196	994607	Tailgate Glass Sealant	NEC	✓	
1197	994629	Tailgate Lock	CUT	✓	
1198	994651	Tailgate Rubber	D/S	✓	
1199	994611	Tailgate Hinge			
1200	994594	Tailgate Damper			
1201	994613	Tailgate Inner Board			

Vehicle No: **SJR5314 Z**

NAC	INC	Item	CON	AC	Qty
1202	993784	Spare Tyre Board			
1203	994328	Spare Tyre Panel			
1204	995065	Spare Tyre			
1205	994326	Spare Tyre Lock Screw			
1206	993787	Spare Tyre Cover			
1207	995323	Triangle Breakdown Sign			
1208	990507	CD Changer Assy			
1209	990164	Antenna			
1210	990534	Centre Exhaust Pipe Assy			
1211	990532	Centre Exhaust Mounting			
1212	993364	Rear Exhaust Pipe			
1213	993357	Rear Exhaust Chrome Pipe			
1214	993361	Rear Exhaust Mounting			
1215	993358	Rear Exhaust Heat Shield			
1216	995223	Rear LH Chassis Member			
1217	993165	Rear RH Chassis Member			
1218	993436	Rear LH Fender	BYC	✓	
1219	993449	Rear LH Fender Protector	NEC	✓	
1220	993420	Rear LH Fender Inner Panel			
1221	993431	Rear LH Fender Inner Trim			
1222	993415	Rear LH Fender Inner Garnish			
1223	993425	Rear LH Fender Inner Shield	CRA	✓	
1224	993621	Rear LH Mudflap	D/S	✓	
1225	993933	Rear LH Wheel Rim	CUT	✓	
1226	994025	Rear LH Rim Cover			
1227	995065	Rear LH Tyre	CUT	✓	572
1228	993456	Rear RH Fender			
1229	993450	Rear RH Fender Protector			
1230	993420	Rear RH Fender Inner Panel			
1231	993431	Rear RH Fender Inner Trim			
1232	993415	Rear RH Fender Inner Garnish			
1233	993425	Rear RH Fender Inner Shield			
1234	993622	Rear RH Mudflap			
1235	993934	Rear RH Wheel Rim			
1236	994025	Rear RH Rim Cover			
1237	995065	Rear RH Tyre			
1238	995162	Rear Fender Extension Panel LH			
1239	993491	Rear Fender Extension Panel RH			
1240	993430	Rear Fender Inner Top Garnish			
1241	993673	Rear Fender 1/4 Glass			
1242	993452	Rear Fender 1/4 Glass Rubber			
1243	993453	Rear Fender 1/4 Glass Sealant			
1244	993949	Rear Windscreen Glass			
1245	993976	Rear Windscreen Rubber			
1246	993961	Rear Windscreen Moulding			
1247	993955	Rear Windscreen Sealant			
1248	994729	Third Brake Light			
1249	993385	Rear Fender Air Grille	UH	CUT	✓
1250	992167	Fuel Lid	D/S	✓	
1251	992168	Fuel Neck			
1252	992179	Fuel Tank			
1253	992184	Fuel Tank Bracket			
1254	992191	Fuel Tank Float			
1255	990247	Sticker			

[Signature]
26/3/2018

No of Items: 21

Assessor: _____

Claim Documents

*SJR5314Z (8120008321SG)
[SCW7227K]

TP

DANIEL AND PARTNER SERVICES

Jan 29 2018 4:00PM

[LIM TIAN BACK]

Soon Lee Choon Auto Services

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser ▼	
Video							
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	1 per page ▼		<input checked="" type="checkbox"/>		
1	06/02/18 16:55	Video - Accident From:OD - Reg. No: SCW7227K, Claimant: LIM TIAN BACK	<input checked="" type="checkbox"/>	Thumbnail	Print		
			<input checked="" type="checkbox"/>	Load MP4			
Photos/Images							
No	Finalized On	Su Brothers' Motor Workshop (AMK)	3 per page ▼		<input checked="" type="checkbox"/>		
1	30/01/18 12:17	Accident Photo (Linked Accident Report Documents)	<input checked="" type="checkbox"/>	Thumbnail	Print		
2	30/01/18 12:17	Accident Photo (Linked Accident Report Documents)	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
3	30/01/18 12:17	Accident Photo (Linked Accident Report Documents)	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
4	30/01/18 12:17	Accident Photo (Linked Accident Report Documents)	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
5	30/01/18 12:17	Accident Photo (Linked Accident Report Documents)	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
6	30/01/18 12:17	Accident Photo (Linked Accident Report Documents)	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
7	30/01/18 12:17	Accident Photo (Linked Accident Report Documents)	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
8	30/01/18 12:17	Accident Photo (Linked Accident Report Documents)	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					
1	23/03/18 17:09	Odometer Reading	<input checked="" type="checkbox"/>	Thumbnail	Print		
2	23/03/18 17:09	General View	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
3	23/03/18 17:09	General View	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
4	23/03/18 17:09	Chassis Number	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
5	23/03/18 17:09	General View	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
6	23/03/18 17:09	General View	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
7	23/03/18 17:09	General View	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
8	23/03/18 17:09	General View	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
9	23/03/18 17:09	General View	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
10	23/03/18 17:09	General View	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
11	23/03/18 17:09	General View	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
12	23/03/18 17:09	General View	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
13	23/03/18 17:09	General View	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
14	23/03/18 17:09	General View	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
15	23/03/18 17:09	General View	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
16	23/03/18 17:09	General View	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
17	23/03/18 17:09	General View	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
18	23/03/18 17:09	General View	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
19	23/03/18 17:09	General View	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
20	23/03/18 17:09	General View	<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		

					<input checked="" type="checkbox"/>
21	23/03/18 17:09	General View		Load JPG	<input checked="" type="checkbox"/>
22	23/03/18 17:09	General View		Load JPG	<input checked="" type="checkbox"/>
23	23/03/18 17:09	General View		Load JPG	<input checked="" type="checkbox"/>
24	23/03/18 17:09	General View		Load JPG	<input checked="" type="checkbox"/>
25	23/03/18 17:09	General View		Load JPG	<input checked="" type="checkbox"/>
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52	23/03/18 17:10	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>
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Documentation					
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No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	12/03/18 16:32	color photos- part 1	1	Load PDF	
2	12/03/18 16:32	color photos- pt 2	1	Load PDF	
3	12/03/18 16:32	TP surveyor report	1	Load PDF	
No	Finalized On	Su Brothers' Motor Workshop (AMK)		Thumbnail	Print
1	30/01/18 12:16	Sketch Plan [Linked Accident Report Documents]	1	Load TIF	
2	30/01/18 12:16	Sketch Plan #2 [Linked Accident Report Documents]	1	Load TIF	

Linked Accident Report Documents

View View in Browser

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Su Brothers' Motor Workshop (AMK)	Thumbnail	Print
1	30/01/18 12:19	Accident Statement	1 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Su Brothers' Motor Workshop (AMK)	Thumbnail	Print
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3	30/01/18 12:17	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>
4	30/01/18 12:17	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>
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6	30/01/18 12:17	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>
7	30/01/18 12:17	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Su Brothers' Motor Workshop (AMK)	Thumbnail	Print
1	30/01/18 12:16	Sketch Plan	1 Load TIF	
2	30/01/18 12:16	Sketch Plan #2	1 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: <input type="checkbox"/> Handling Insurer	
<small>Note: Remarks are private unless you show it to other parties.</small>	

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/AIG18002031/WD3E2

Date: 27/03/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 2100506610

Claimant Vehicle No: SJR5314Z

Insured Vehicle No: SCW7227K

Date of Loss: 29/01/2018

Nature of Claim: TP

Claim No: 8120008321SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJR5314Z

Make & Model: TOYOTA WSH, 1.8 X (A)

Engine No: 2ZR0423575

Reg. Date: 26/06/2009 (Man. Year: 2009)

Chassis No: ZGE200006198

Colour: White

Odometer: 164612 km

Engine Capacity: 1797 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Membat 3 mm

Rear Left Side: West Lake 4 mm

Front Right Side: West Lake 3 mm

Rear Right Side: Neuton 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 01/02/2018

Date Inspected: 02/02/2018 Inspected At:

Soon Lee Choon Auto Services (HQ)
BLK 5032 ANG MO KIO INDUSTRIAL
PARK 2, #01-283,
Singapore 569535

Estimated Period of Repair: 7.0 days

Adjuster: Teo Cheng Ming Wilson

Manager: Nivitha Govindasamy

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Broken	0.00 F	*-F
2	6		*REAR BUMPER CLIPS	Necessary	0.00 F	*-F
3	1		*REAR BUMPER SIDE RETAINER LH	Cut	0.00 F	*-F
4	1		*REVERSE SENSOR	Damaged	0.00 F	*-F
5	1		*REAR END PANEL	Buckled	0.00 F	*-F
6	1		*REAR LH TAILLAMP	Cut	0.00 F	*-F
7	1		*REAR LH TAILLAMP PANEL	Buckled	0.00 F	*-F
8	1		*TAILGATE	Buckled	0.00 F	*-F
9	1		*TAILGATE GLASS MOULDING	Necessary	0.00 F	*-F
10	1		*TAILGATE GLASS SEALANT	Necessary	0.00 F	*-F
11	1		*TAILGATE LOCK	Cut	0.00 F	*-F
12	1		*TAILGATE RUBBER	Distorted	0.00 F	*-F
13	1		*REAR LH FENDER	Buckled	0.00 F	*-F
14	1		*REAR LH FENDER GLASS SEALANT	Necessary	0.00 F	*-F
15	1		*REAR LH FENDER INNER TRIM	* Check	0.00 F	*-F
16	1		*REAR LH FENDER INNER SHIELD	Cracked	0.00 F	*-F
17	1		*REAR LH MUDFLAP	Distorted	0.00 F	*-F
18	1		*REAR LH WHEEL RIM	Cut	0.00 F	*-F
19	1		*REAR LH TYRE (50%)	Cut	0.00 F	*-F
20	1		*REAR FENDER AIR GRILLE LH	Cut	0.00 F	*-F
21	1		*FUEL LID	Distorted	0.00 F	*-F

F=Franchise part.

Total Parts (\$\$)	0.00	0.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >



RW AUTOMOTIVE APPRAISERS SERVICES

(Licensed Appraisers & Claims Adjusters)

256 Bishan St. 22 #12-472 Singapore 570256

Tel: +65 6996 9988 Hp: +65 8338 9988 Fax: + 65 6553 3912

Reg. No. 52821270B

PHOTOCOPY

INVOICE

Soon Lee Choon Auto Services Pte. Ltd.

Invoice No : 180011

Blk 5032, Ang Mo Kio Industrial

Park 2, #01-283

Date : 21.02.2018

Singapore 569535

On behalf of Daniel and Partner Services

Being:		
Survey Fees (including 84 photographs and transport charges)		\$ 774.00
S'pore Dollars : Seven Hundred and Seventy-Four only.		<u>\$ 774.00</u>
Our Reference No. : RW/0011/18TP		
Vehicle No. : SJR 5314 Z		

SURVEYED WITHOUT PREJUDICE



RICHARD WONG
(Licensed Appraiser)



RW AUTOMOTIVE APPRAISERS SERVICES

(Licensed Appraisers & Claims Adjusters)

256 Bishan St. 22 #12-472 Singapore 570256

Tel: +65 6996 9988 Hp: +65 8338 9988 Fax: + 65 6553 3912

Reg. No. 528212708

Daniel and Partner Services
c/o Soon Lee Choon Auto Services Pte. Ltd.
Blk 5032, Ang Mo Kio Industrial
Park 2, #01-283
Singapore 569535

Report No : RW/0011/18TP

Date : 21.02.2018

VEHICLE INSPECTION REPORT

REFERENCE

Requested by : Workshop, owner's behalf
Date of Request : 31.01.2018
Date of Accident : 29.01.2018
Date of Inspection : 31.01.2018
Inspected at : Soon Lee Choon Auto Services Pte. Ltd.
Blk 5032, Ang Mo Kio Industrial Park 2
#01-283, Singapore 569535

VEHICLE DETAILS

Vehicle No.	: SJR 5314 Z	Make & Model	: Toyota Wish 1.8A
Year Make	: 2009	Colour	: White
Engine No.	: 2ZR0423575	Chassis No.	: ZGE200006198
Engine Capacity	: 1797 cc	Mileage	: 164,612 km
Air-Con	: Yes	Radio/CD/Cassette	: Yes
Seat Belt	: Yes	Rims	: Sport

GENERAL CONDITION OF VEHICLE

General Condition	: Good	Modification	: Nil
Brakes	: Affected	Handbrake	: Serviceable
Steering	: Serviceable		

<u>Tyres</u>	<u>Make</u>	<u>Size</u>	<u>Rim</u>	<u>Tread Balance</u>
Front Right	Westlake	205/60 R15	Sport	4 mm
Front Left	Mendat	195/65 R15	Sport	6 mm
Rear Right	Neuton	195/65 R15	Sport	6 mm
Rear Left	Westlake	205/60 R15	Sport	4 mm

ASSESSMENT

	<u>Repairer's Estimate</u>	<u>Recommendation</u>
Spare Parts	: \$ 12,631.28	\$ 11,279.18
Labour Charges	: \$ 4,940.00	\$ 4,000.00
Paint Work	: \$ 2,000.00	\$ 1,800.00
Towing Charges	: \$ 120.00	\$ 100.00
Total	: <u>\$ 19,691.28</u>	<u>\$ 17,179.18</u>
Recommend lump sum repairs		: \$ 13,740.00
Reduction		: <u>\$ 5,951.28</u>
Estimated Period Required for Repair		: <u>20 days</u>



RW AUTOMOTIVE APPRAISERS SERVICES

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Reg. No. 52821270B

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ADJUSTMENT ON REPAIR COST & REPLACEMENT OF PARTS

Vehicle No: SJR 5314 Z

Report No.: RW/0011/18TP

S/No QTY Description

Condition/
Remarks

Repairer's
Estimates

My
Recommendation

REPLACEMENT OF DAMAGED PARTS

1)	1	Rear bumper	Torn	\$ 566.80	\$ 566.80
2)	1set	Rear bumper clips	Necessary	\$ 30.00	\$ 30.00
3)	1-2	Rear bumper side holders	Necessary CUT	\$ 130.00	\$ 130.00 65
4)	1	Rear bumper side reflector LH	Missing	\$ 74.90	\$ 74.90
5)	1	Rear bumper impact bracket LH	Dented	\$ 68.50	\$ 68.50
6)	1	Rear end panel	Dented	\$ 509.00	\$ 509.00
7)	1	Rear end panel top garnish	Cracked	\$ 285.60	\$ 285.60 XNN
8)	1	Rear tail lamp LH	Cracked	\$ 408.00	\$ 408.00
9)	1	Rear tail lamp panel LH	Dented	\$ 367.70	\$ 367.70
10)	1	Rear tail gate	Dented/Bent	\$ 1,295.00	\$ 1,295.00
11)	1	Rear tail gate lock	Dented	\$ 389.50	\$ 389.50
12)	1	Rear tail gate weatherstripe	Cut	\$ 211.10	\$ 211.10
13)	1	Rear tail gate inner trim board	Distorted	\$ 581.40	\$ 581.40 XNN
14)	1set	Rear tail gate inner trim board clips	Necessary	\$ 30.00	\$ 30.00
15)	1	Rear tail gate reflector LH	Cracked	\$ 201.10	\$ 201.10 XNN
16)	2	Rear tail gate dampers	Serviceable	\$ 442.80	\$ -
17)	1	Rear tail gate glass moulding	Necessary	\$ 245.10	\$ 245.10
18)	1	Rear 'Toyota' logo	Necessary	\$ 48.90	\$ 48.90
19)	1	Rear fender LH	Dented	\$ 955.00	\$ 955.00
20)	1	Rear fender inner shield LH	Distorted	\$ 191.80	\$ 191.80
21)	1set	Rear fender inner shield clips LH	Necessary	\$ 20.00	\$ 20.00
22)	1	Rear fender inner trim board LH	Distorted	\$ 709.30	\$ 709.30
23)	1set	Rear fender inner trim board clips LH	Necessary	\$ 30.00	\$ 30.00
24)	1	Rear fender air vent LH	Distorted	\$ 101.60	\$ 101.60
25)	1	Rear fender glass moulding LH	Necessary	\$ 128.00	\$ 128.00
26)	1	Rear floor panel top board	Distorted	\$ 561.60	\$ 561.60 XNN
27)	1	Rear spare tyre lock regulator	Distorted	\$ 280.70	\$ 280.70 XNN
28)	1	Furl cover	Bent	\$ 65.40	\$ 65.40
29)	1	Rear door lock LH	Dented	\$ 521.80	\$ 521.80 XNN
30)	1	Rear wheel housing panel LH	Dented	\$ 785.40	\$ 785.40 XNN
31)	1	Rear shock absorber LH	Bent	\$ 278.40	\$ 278.40 XNN
32)	1	Rear wheel hub c/w bearing	Necessary	\$ 248.90	\$ 248.90 XNN
33)	1	Rear axle beam	Distorted	\$ 2,518.40	\$ 2,518.40 XNN
				\$ 13,281.70	\$ 12,838.90
Less 25%				\$ 3,320.43	\$ 3,209.73
				\$ 9,961.28	\$ 9,629.18
34)	1	Rear reverse sensors	Failed	\$ 350.00 SN	\$ 280.00 200 940
35)	1	Rear end panel sealant	Necessary	\$ 60.00 SN	\$ 60.00 30
				\$ 10,371.28	\$ 9,969.18



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Reg. No. 52821270B

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Vehicle No: SJR 5314 Z

Report No.: RW/0011/18TP

		Balance brought forward		\$ 10,371.28		\$ 9,969.18	
36)	1	Rear tail gate glass sealant	Necessary	\$ 60.00	SN	\$ 60.00	50
37)	1	Rear fender glass sealant LH	Necessary	\$ 40.00	SN	\$ 40.00	30
38)	1	Rear seat LH (3rd row)	Repairable	\$ 950.00	SN	\$ -	
39)	1	Rear tyre LH 50%	Torn	\$ 250.00	SN	\$ 250.00	125
40)	1	Rear wheel rim LH	Dented	\$ 680.00	SN	\$ 680.00	350
41)	1	Rear wheel housing panel LH (sound insulator pad)	Necessary	\$ 280.00	SN	\$ 280.00	XNN
Total (Parts):				\$ 12,631.28		\$ 11,279.18	

LABOUR CHARGES

42)	Cut out, replace and weld rear end panel, rear left fender, rear left tail lamp panel and rear left wheel housing panel. Panel beat rear left door. Straighten rear left chassis. Remove and replace all damaged parts.	\$ 2,300.00	\$ 2,000.00	1200
43)	Check wiring and lightings.	\$ 100.00	\$ 60.00	30
44)	Remove and reinstall rear windscreen glass.	\$ 180.00	\$ 140.00	120
45)	Remove and reinstall rear upholstery, cushion seats and roof lining to enable repair.	\$ 350.00	\$ 280.00	60
46)	Remove and reinstall rear left undercarriage.	\$ 380.00	\$ 280.00	X
47)	Transfer rear tail gate fittings.	\$ 150.00	\$ 100.00	60
48)	Remove and replace rear reverse sensors.	\$ 100.00	\$ 60.00	50
49)	Computerise wheel alignment.	\$ 150.00	\$ 120.00	60
50)	Remove and reinstall fuel tank.	\$ 150.00	\$ 120.00	70
51)	Remove and reinstall rear camera.	\$ 120.00	\$ 80.00	50
52)	Remove and reinstall rear left quarter glass.	\$ 120.00	\$ 80.00	60
53)	Remove and repair rear left third row seat.	\$ 480.00	\$ 400.00	X
54)	Conduct waterproof test after repair.	\$ 120.00	\$ 80.00	X
55)	Rust proofing treatment on affected area.	\$ 240.00	\$ 200.00	80
		<u>\$ 17,571.28</u>	<u>\$ 15,279.18</u>	



RW AUTOMOTIVE APPRAISERS SERVICES

(Licensed Appraisers & Claims Adjusters)

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Reg. No. 52821270B

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Vehicle No: SJR 5314 Z

Report No.: RW/0011/18TP

Balance brought forward	\$ 17,571.28	\$ 15,279.18
56) Spray painting on affected area.	\$ 2,000.00	\$ 1,800.00 1,000
57) Towing charge.	\$ 120.00	\$ 100.00 X
Total (Labour):	\$ 7,060.00	\$ 5,900.00
Total:	<u>\$ 19,691.28</u>	<u>\$ 17,179.18</u>

POINT OF IMPACT

At the rear portion left side and rear undercarriage left side of the vehicle.

RECOMMENDATION

The vehicle was inspected thoroughly based on the repairer's estimate against the actual damages found on the vehicle. My findings and recommendation are listed as per attached.

My adjusted amount for the cost of repair is \$17,179.18.

CONCLUSION

The repairer has agreed to undertake repairs at a lump sum of \$13,740.00 corresponding to labour charges, spray painting, replacement of parts and towing charges.

SURVEYED WITHOUT PREJUDICE



RICHARD WONG
(Licensed Appraiser)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CS3/AIG18002031/Crd3e2-1

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 29-03-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SCW 7227K	Veh. Inspected	SJR 5314Z
Policy No.	2100506610	Coverage (\$)	0.00
Claim No.	8120008321SG	Excess (\$)	0.00
Assign From	SALIHA	Assign Date	27/03/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA WISH	c.c	1797
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	ZGE200006198	Colour	WHITE
Odometer	164612	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R15	WEST LAKE	3 mm
L/H Front Tyre	205/60 R15	MEMBAT	3 mm
R/H Rear Tyre	195/65 R15	NEUTON	4 mm
L/H Rear Tyre	195/65 R15	WEST LAKE	4 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	29/01/2018	Inspection Date	02/02/2018
Survey held at	SOON LEE CHOON AUTO SERVICES BLK 5032 ANG MO KIO IND.PARK 2 #01-283 . SINGAPORE 569535		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	12 Working Days
-------------------------------------	-----------------



LKK Auto Consultants Pte Ltd

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJR 5314Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	TORN	566.80	566.80
1	SET REAR BUMPER CLIPS	NECESSARY	30.00	30.00
2	REAR BUMPER SIDE HOLDERS	CUT-ONLY 1 PC	130.00	65.00
1	REAR BUMPER SIDE REFLECTOR LH	MISSING	74.90	74.90
1	REAR BUMPER IMPACT BRACKET LH	DENTED	68.50	68.50
1	REAR END PANEL	DENTED	509.00	509.00
1	REAR END PANEL TOP GARNISH	NOT NECESSARY	285.60	-
1	REAR TAIL LAMP LH	CRACKED	408.00	408.00
1	REAR TAIL LAMP PANEL LH	DENTED	367.70	367.70
1	REAR TAIL GATE	DENTED / BENT	1,295.00	1,295.00
1	REAR TAIL GATE LOCK	DENTED	389.50	389.50
1	REAR TAIL GATE WEATHERSTRIPE	CUT	211.10	211.10
1	REAR TAIL GATE INNER TRIM BOARD	NOT NECESSARY	581.40	-
1	SET REAR TAIL GATE INNER TRIM BOARD CLIPS	NECESSARY	30.00	30.00
1	REAR TAIL GATE REFLECTOR LH	NOT NECESSARY	201.10	-
2	REAR TAIL GATE DAMPERS	SERVICEABLE	442.80	-
1	REAR TAIL GATE GLASS MOULDING	NECESSARY	245.10	245.10
1	REAR 'TOYOTA' LOGO	NECESSARY	48.90	48.90
1	REAR FENDER LH	DENTED	955.00	955.00
1	REAR FENDER INNER SHIELD LH	DISTORTED	191.80	191.80
1	SET REAR FENDER INNER SHIELD CLIPS LH	NECESSARY	20.00	20.00
1	REAR FENDER INNER TRIM BOARD LH	DISTORTED	709.30	709.30
1	SET REAR FENDER INNER TRIM BOARD CLIPS LH	NECESSARY	30.00	30.00
1	REAR FENDER AIR VENT LH	DISTORTED	101.60	101.60
1	REAR FENDER GLASS MOULDING LH	NECESSARY	128.00	128.00
1	REAR FLOOR PANEL TOP BOARD	NOT NECESSARY	561.60	-
1	REAR SPARE TYRE LOCK REGULATOR	NOT NECESSARY	280.70	-
1	FUEL COVER	BENT	65.40	65.40
1	REAR DOOR LOCK LH	NOT NECESSARY	521.80	-
1	REAR WHEEL HOUSING PANEL LH	TO REPAIR SEE LABOUR	785.40	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR SHOCK ABSORBER LH	NOT NECESSARY	278.40	-
1	REAR WHEEL HUB C/W BEARING	NOT NECESSARY	248.90	-
1	REAR AXLE BEAM	NOT NECESSARY	2,518.40	-
	LESS 25% DISCOUNT		-3,320.43	-1,627.65
			9,961.27	4,882.95
	SPECIAL NETT ITEMS			
1	REAR REVERSE SENSORS (SN)	SHORTED	350.00	200.00
1	REAR END PANEL SEALANT (SN)	NECESSARY	60.00	30.00
1	REAR TAIL GATE GLASS SEALANT (SN)	NECESSARY	60.00	50.00
1	REAR FENDER GLASS SEALANT LH (SN)	NECESSARY	40.00	30.00
1	REAR SEAT LH (3RD ROW) (SN)	TO REPAIR SEE LABOUR	950.00	-
1	REAR TYRE LH (50%) (SN)	TORN	250.00	125.00
1	REAR WHEEL RIM LH (SN)	DENTED	680.00	350.00
1	REAR WHEEL HOUSING PANEL LH (SOUND INSULATOR PAD) (SN)	NOT NECESSARY	280.00	-
			2,670.00	785.00
	LABOUR			
	CUT OUT, REPLACED AND WELD END PANEL, REAR LEFT FENDER, REAR LEFT TAIL LAMP PANEL AND REAR LEFT WHEEL HOUSING PANEL. PANEL BEAT REAR LEFT DOOR. STRAIGHTEN REAR LEFT CHASSIS. REMOVE AND REPLACE ALL DAMAGED PARTS. INCLUSIVE OF THE REPAIR OF REAR WHEEL HOUSING PANEL LH AND REAR SEAT LH (3RD ROW).		2,300.00	1,200.00
	CHECK WIRING AND LIGHTINGS.		100.00	30.00
	REMOVE AND REINSTALL REAR WINDSCREEN GLASS.		180.00	120.00
	REMOVE AND REINSTALL REAR UPHOLSTERY, CUSHION SEATS AND ROOF LINING TO ENABLE REPAIR.		350.00	80.00
	REMOVE AND REINSTALL REAR LEFT UNDERCARRIAGE.	NOT NECESSARY	380.00	-
	TRANSFER REAR TAIL GATE FITTINGS.		150.00	60.00
	REMOVE AND REPLACE REAR REVERSE SENSORS.		100.00	50.00
	COMPUTERISE WHEEL ALIGNMENTS.		150.00	60.00
	REMOVE AND REINSTALL FUEL TANK.		150.00	70.00
	REMOVE AND REINSTALL REAR CAMERA.		120.00	50.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REMOVE AND REINSTALL REAR LEFT QUARTER GLASS.		120.00	60.00
	REMOVE AND REPAIR REAR LEFT THIRD ROW SEAT.	NOT NECESSARY	480.00	-
	CONDUCT WATERPROOF TEST AFTER REPAIR.	NOT NECESSARY	120.00	-
	RUST PROOFING TREATMENT ON AFFECTED AREA.		240.00	80.00
	SPRAY PAINTING ON AFFECTED AREA.		2,000.00	1,000.00
	TOWING CHARGE.	NOT NECESSARY	120.00	-
			7,060.00	2,860.00
GRAND TOTAL			19,691.27	8,527.95

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				8,800.00
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HO LEONG CHUAN

Automotive Assessor

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